

Appendix One: Examples of increased demand among Auckland food providers

Auckland Food Providers

1 Two of Auckland's largest food providers, Vision West Community Trust and Auckland City Mission, have experienced a surge in demand for help with food since Alert Level restrictions were put into place on 17 August 2021. Funding provided through MSD has enabled providers to meet this demand. The increase in demand has also impacted their hours of operation.

1 The table below illustrates the increased demand for food parcels and extension to hours in comparison to before lockdown (17 August 2021).

Foodbank	Pre-Lockdown		Alert Level 4 (6 September-17 September)		Alert Level 3 (Week ending 1 October)	
	Food parcels	Operating hours	Food parcels	Operating hours	Food parcels	Operating hours
Vision West	248	12pm-2pm Tuesday-Friday	1,125	8:30am-3pm Monday-Friday	1,019	8:30am-3pm Monday-Friday
Auckland City Mission	729	9am-5pm Monday-Friday	1,905	Same but packing operation was extended over weekend hours	1,636	Same but packing operation was extended over weekend hours

2 At Alert Levels 3 and 4, Vision West is primarily a delivery service with limited ability for pick up. Assessments are completed via email and phone. Auckland City Mission is mainly available for contactless pick up with some limited delivery available. Assessments are carried out by phone, with an extra three FTE required to meet demand.

3 Data collated since September 24 shows that Affirming Works (service provider in Auckland, particularly for Pacific Communities) has serviced a total household sum of 30,207 since going into Alert Level 4 for food and wellbeing support.

4 As of 27 September, South Seas Health Care has supported over 41,000 through their wellbeing hub since the start of lockdown.

New Zealand Food Network (NZFN) food distribution

5 During the 11 weeks prior to lockdown NZFN distribution averaged 74,537 kg of surplus food donated from food producers, with no additional food purchased through funding from MSD. This is the equivalent of 212,963 meals or 4,436 family food parcels (four people, four days, three meals).

6 Since lockdown, there has been a steady increase week on week in the volume of food being distributed, due to the funding provided by MSD to purchase food, along with increased donations from food producers.

7 In the week ending 17 September 2021, NZFN distributed 119,292 kg of surplus food donated from food producers, as well as 194,768 kg of additional food purchased by MSD. This totalled 314,060kg and is over four times the volume of food compared with the week prior to lockdown. This is the equivalent of 897,314 meals, or 18,694 family food parcels.