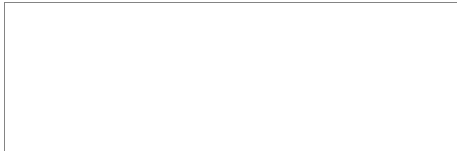




- 2 DEC 2016



On 28 September 2016 you emailed the Ministry requesting, under the Official Information Act 1982, the following information:

- *Since 1 January 2008, what has been the total number of Review of Decisions that WINZ/MSD have received, broken down by 'upheld', 'upheld in part' and 'overturned'.*
- *Since 1 January 2008, what has been the total number of decisions that have been referred to the Benefits Review Committee, broken down by 'upheld', 'upheld in part' and 'overturned'.*
- *Since 1 January 2008, what has been the total number of appeals that have been received by the Social Security Appeal Authority, broken down by 'upheld', 'upheld in part' and 'overturned'.*

On 29 September 2016, you advised that you would like this information broken down by benefit type, as it was broken down in the Minister's response to written parliamentary question 2108 (2016).

Work and Income administers benefits and pensions entitlements for over 1 million people. The Benefits Review process is designed to ensure people have access to an independent review of benefit entitlement decisions.

Approximately five million decisions per year have review rights attached. Of these, there are approximately 4,500 requests for a formal Review of Decision each year. This represents 0.01 per cent of the total number of benefit and pension entitlement decisions made by the Ministry.

The Benefits Review Committee is a review body that is established under the Social Security Act. It enables people to ask for a review of a decision that has been made about an application for income support or a pension.

A 'Review of Decision' is an application for the decision to be heard by the Benefits Review Committee.

There are three stages to the review and appeals process.

- **Stage 1, Internal Review**
When a client applies for a 'Review of Decision' the Ministry carries out an internal review to examine any new information, review the information from which the original decision was made and to verify that the decision made was in accordance with the appropriate legislation. The 'withdrawn' column includes cases withdrawn by the client before the Internal Review was completed by the Ministry and those withdrawn by the client after the Ministry reconsidered the decision (Internal Review) and upheld the decision in full or in-part.
- **Stage 2, Benefits Review Committee**
When the internal review outcome is not favourable ('upheld') or only favourable in part ('upheld in part') to the client, the decision must be heard before a Benefits Review Committee without any further request from the client.
- **Stage 3, Social Security Appeal Authority**
When the original decision is upheld (or partially upheld) by the Benefits Review Committee, the client can appeal to the Social Security Appeal Authority (SSAA). The SSAA is an independent judicial tribunal administered by the Ministry of Justice.

Benefits Review Committees meet regularly and they comprise three people who have had no involvement with the original decision. One will be a person from the community that the Minister for Social Development has appointed. The other two are usually experienced staff from the Ministry of Social Development.

More information about the appeals process can be accessed at: www.workandincome.govt.nz/individuals/your-rights-and-responsibilities/asking-for-a-review-of-decision.html

- *Since 1 January 2008, what has been the total number of Review of Decisions that WINZ/MSD have received, broken down by 'upheld', 'upheld in part' and 'overturned'.*
- *Since 1 January 2008, what has been the total number of decisions that have been referred to the Benefits Review Committee, broken down by 'upheld', 'upheld in part' and 'overturned'.*

You will find enclosed two tables which show the number of Internal Review of Decisions and Benefit Review Committee decisions, broken down by benefit type and review outcome for the financial years 2008/09 to 2015/16.

- *Since 1 January 2008, what has been the total number of appeals that have been received by the Social Security Appeal Authority, broken down by 'upheld', 'upheld in part' and 'overturned'.*

You will also find enclosed a table which shows the number of Social Security Appeal Authority appeals received in the financial years 2008/09 to 2015/16, broken down by benefit group and case outcome.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public after ten working days. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely



Ruth Bound
Deputy Chief Executive, Service Delivery

Table One: Review of decisions – Internal Review outcomes, broken down by benefit type and review outcome for the financial years 2008/09 to 2015/16.

Number of Cases		Internal Review					Grand Total
Financial year Received	Main Benefit received at time of review application	Withdrawn	Overtured	Overtured - client wants to continue to BRC	Partially upheld	Upheld	
2008/2009	DPB Caring for the Sick and Infirm	21	12	0	6	25	64
	DPB Sole Parent	182	186	0	8	226	602
	DPB Women Alone	11	S	0	0	S	24
	Emergency Benefit	S	20	0	S	19	53
	Emergency Maintenance Allowance	S	S	0	S	S	15
	Independent Youth Benefit	22	18	0	0	19	59
	Invalids Benefit	128	124	S	S	206	473
	New Zealand Superannuation	116	101	S	S	155	383
	Non Beneficiary	242	407	S	S	252	919
	Orphans Benefit	0	0	0	0	S	S
	Sickness Benefit	128	191	S	S	177	520
	Sickness Benefit Hardship	S	6	0	S	S	12
	Unemployment Benefit	146	191	0	14	166	517
	Unemployment Benefit Hardship	6	S	S	0	S	11
	Unemployment Benefit Student Hardship	S	59	0	S	38	108
	Unemployment Benefit Training	S	12	0	S	8	29
	Unsupported Childs Benefit	S	15	0	S	19	47
	Veterans Pension	S	0	0	0	S	S
	Widows Benefit	10	11	0	0	15	36
Total		1,059	1,366	S	S	1,346	3,880
2009/2010	DPB Caring for the Sick and Infirm	9	18	S	S	31	60
	DPB Sole Parent	248	273	S	S	345	886
	DPB Women Alone	8	11	0	0	11	30

	Emergency Benefit	23	41	S	S	26	94
	Emergency Maintenance Allowance	6	S	0	S	9	20
	Independent Youth Benefit	S	30	0	S	34	85
	Invalids Benefit	185	167	0	19	329	700
	New Zealand Superannuation	91	87	0	10	169	357
	Non Beneficiary	269	526	S	S	352	1,160
	Orphans Benefit	0	S	0	0	0	S
	Sickness Benefit	182	179	0	7	239	607
	Sickness Benefit Hardship	S	S	0	0	S	12
	Unemployment Benefit	233	315	0	18	289	855
	Unemployment Benefit Hardship	10	S	0	S	7	20
	Unemployment Benefit Student Hardship	S	87	0	S	36	147
	Unemployment Benefit Training	14	10	0	0	14	38
	Unsupported Childs Benefit	8	23	0	0	22	53
	Veterans Pension	S	0	0	S	S	S
	Widows Benefit	16	12	0	0	12	40
Total		1,349	1,790	S	S	1,933	5,175
2010/2011	DPB Caring for the Sick and Infirm	S	20	0	S	28	68
	DPB Sole Parent	201	232	S	S	292	742
	DPB Women Alone	S	16	0	S	13	40
	Emergency Benefit	S	23	0	S	31	72
	Emergency Maintenance Allowance	S	S	0	0	10	19
	Independent Youth Benefit	17	21	0	0	59	97
	Invalids Benefit	S	186	S	27	303	657
	New Zealand Superannuation	115	86	S	S	201	411
	Non Beneficiary	265	467	0	16	351	1,099
	Orphans Benefit	0	S	0	0	0	S
	Sickness Benefit	160	192	S	S	223	597
	Sickness Benefit Hardship	6	S	0	0	S	13
	Unemployment Benefit	233	307	S	S	373	937

	Unemployment Benefit Hardship	S	S	0	0	11	17
	Unemployment Benefit Student Hardship	S	73	0	S	58	146
	Unemployment Benefit Training	9	16	0	0	9	34
	Unsupported Childs Benefit	S	31	0	S	33	80
	Veterans Pension	S	S	0	0	S	S
	Widows Benefit	15	S	0	S	10	35
Total		1,240	1,692	10	118	2,010	5,070
2011/2012	DPB Caring for the Sick and Infirm	19	22	0	0	22	63
	DPB Sole Parent	179	156	0	19	268	622
	DPB Women Alone	8	S	0	S	16	32
	Emergency Benefit	S	28	0	S	27	73
	Emergency Maintenance Allowance	S	S	0	0	6	13
	Independent Youth Benefit	19	17	0	0	50	86
	Invalids Benefit	110	108	S	S	265	503
	New Zealand Superannuation	101	55	S	S	209	381
	Non Beneficiary	246	426	0	19	325	1,016
	Orphans Benefit	0	S	0	0	0	S
	Sickness Benefit	124	141	0	12	235	512
	Sickness Benefit Hardship	S	S	0	0	S	7
	Transitional Retirement Benefit	0	0	0	0	S	S
	Unemployment Benefit	217	238	S	S	270	737
	Unemployment Benefit Hardship	S	S	0	0	7	14
	Unemployment Benefit Student Hardship	S	72	0	S	46	133
	Unemployment Benefit Training	9	15	0	0	11	35
	Unsupported Childs Benefit	21	S	0	S	29	71
Veterans Pension	S	0	0	0	S	S	
Widows Benefit	S	12	0	S	9	30	
Total		1,099	1,326	S	S	1,801	4,333
2012/2013	DPB Caring for the Sick and Infirm	24	S	0	S	32	81
	DPB Sole Parent	173	215	0	18	282	688

	DPB Women Alone	14	11	0	0	10	35
	Emergency Benefit	S	23	0	S	32	66
	Emergency Maintenance Allowance	S	S	0	0	S	6
	Independent Youth Benefit	S	S	0	S	11	20
	Invalids Benefit	136	129	S	S	244	539
	Jobseeker Support	S	S	0	0	S	9
	New Zealand Superannuation	87	79	S	S	244	430
	Non Beneficiary	226	462	0	20	362	1,070
	Orphans Benefit	S	S	0	0	S	S
	Sickness Benefit	124	159	S	S	221	528
	Sickness Benefit Hardship	S	S	0	0	S	8
	Sole Parent Support	0	S	0	0	0	S
	Supported Living Payment	0	0	0	0	S	S
	Supported Living Payment Caring For a Person	0	S	0	0	0	S
	Unemployment Benefit	228	228	S	S	300	786
	Unemployment Benefit Hardship	S	S	0	0	S	12
	Unemployment Benefit Student Hardship	S	61	0	S	26	104
	Unemployment Benefit Training	9	12	0	0	15	36
	Unsupported Childs Benefit	S	41	0	S	36	97
	Veterans Pension	S	S	0	S	S	8
	Widows Benefit	13	9	0	0	15	37
	Young Parent Payment	S	10	0	S	8	24
	Youth Payment	S	73	0	S	38	138
Total		1,123	1,558	6	150	1,888	4,725
2013/2014	DPB Caring for the Sick and Infirm	S	S	0	S	9	21
	DPB Sole Parent	25	32	S	S	74	136
	DPB Women Alone	S	S	0	S	6	11
	Emergency Benefit	S	37	0	S	30	91
	Emergency Maintenance Allowance	S	S	0	0	S	9
	Independent Youth Benefit	0	S	0	0	0	S

	Invalids Benefit	S	24	0	S	45	93
	Jobseeker Support	334	398	S	S	412	1,181
	Jobseeker Support Student Hardship	S	S	0	0	22	43
	New Zealand Superannuation	102	150	0	35	407	694
	Non Beneficiary	235	431	0	23	278	967
	Sickness Benefit	13	35	0	12	85	145
	Sickness Benefit Hardship	S	S	0	0	S	S
	Sole Parent Support	136	156	S	S	146	452
	Supported Living Payment	125	144	S	S	229	516
	Supported Living Payment Caring For a person	7	9	0	0	11	27
	Transitional Retirement Benefit	0	0	0	0	S	S
	Unemployment Benefit	37	51	0	13	73	174
	Unemployment Benefit Hardship	0	0	0	0	S	S
	Unemployment Benefit Student Hardship	S	6	0	S	S	12
	Unemployment Benefit Training	S	S	0	0	S	6
	Unsupported Childs Benefit	9	34	S	S	30	75
	Veterans Pension	S	S	0	0	S	6
	Widows Benefit	S	S	0	0	S	10
	Young Parent Payment	S	13	0	0	S	18
	Youth Payment	15	58	0	0	29	102
Total		1,105	1,613	6	165	1,906	4,795
2014/2015	DPB Caring for the Sick and Infirm	0	0	0	0	S	S
	DPB Sole Parent	23	9	0	0	31	63
	DPB Women Alone	S	0	0	0	0	S
	Emergency Benefit	32	18	0	0	36	86
	Emergency Maintenance Allowance	S	S	0	0	7	14
	Independent Youth Benefit	S	0	0	0	S	S
	Invalids Benefit	S	S	0	0	8	16
	Jobseeker Support	443	407	0	33	406	1,289
	Jobseeker Support Student Hardship	15	28	0	S	S	58

	New Zealand Superannuation	104	175	S	S	441	759
	Non Beneficiary	331	404	S	S	277	1,036
	Orphans Benefit	S	S	0	0	0	S
	Sickness Benefit	8	S	0	S	24	40
	Sole Parent Support	186	163	S	S	174	544
	Supported Living Payment	163	150	S	S	264	592
	Supported Living Payment Caring For a Person	S	17	0	S	18	52
	Unemployment Benefit	6	S	0	0	S	29
	Unemployment Benefit Student Hardship	0	S	0	0	0	S
	Unsupported Childs Benefit	S	26	0	S	30	73
	Veterans Pension	S	S	0	S	S	8
	Widows Benefit	S	0	0	S	S	S
	Young Parent Payment	S	S	0	0	S	10
	Youth Payment	12	41	0	0	45	98
Total		1,375	1,457	9	137	1,804	4,782
2015/16	DPB Sole Parent	11	S	0	S	26	43
	DPB Women Alone	0	0	0	0	S	S
	Emergency Benefit	33	18	0	6	20	77
	Emergency Maintenance Allowance	S	S	0	0	S	7
	Invalids Benefit	S	S	0	0	12	16
	Jobseeker Support	507	389	S	S	386	1,327
	Jobseeker Support Student Hardship	25	22	0	S	S	66
	New Zealand Superannuation	131	181	0	30	426	768
	Non Beneficiary	510	297	0	21	237	1065
	Orphans Benefit	0	S	0	0	S	S
	Sickness Benefit	S	S	0	S	14	21
	Sickness Benefit Hardship	0	0	0	0	S	S
	Sole Parent Support	243	133	0	10	125	511
	Supported Living Payment	227	128	S	S	206	577
Supported Living Payment Caring For a Person	17	S	0	S	15	41	

Transitional Retirement Benefit	0	0	0	0	S	S
Unemployment Benefit	6	S	0	S	16	28
Unemployment Benefit Student Hardship	0	0	0	0	S	S
Unemployment Benefit Training	0	0	0	0	S	S
Unsupported Childs Benefit	28	S	0	S	29	80
Veterans Pension	S	S	0	0	S	9
Widows Benefit	0	0	0	0	S	S
Young Parent Payment	9	S	0	S	S	16
Youth Payment	40	50	0	0	32	122
Total	1,798	1,265	S	S	1,579	4,784

Table Two: Benefit Review Committee decisions, broken down by benefit type and review outcome for the financial years 2008/09 to 2015/16.

Number of cases		Benefit Review Committee Decision					Grand Total
Financial year Received	Main Benefit received at time of review application	Reviews that did not go to BRC See note	Does not lie (not reviewable)	Overtaken	Partially upheld	Upheld	
2008/09	DPB Caring for the Sick and Infirm	40	S	0	S	22	64
	DPB Sole Parent	409	0	23	13	157	602
	DPB Women Alone	16	0	0	0	8	24
	Emergency Benefit	37	0	S	S	13	53
	Emergency Maintenance Allowance	S	0	0	0	S	15
	Independent Youth Benefit	44	0	S	0	S	59
	Invalids Benefit	301	0	24	10	138	473
	New Zealand Superannuation	250	0	S	S	116	383
	Non Beneficiary	717	S	15	S	179	919
	Orphans Benefit	S	0	0	0	0	S
	Sickness Benefit	349	0	14	11	146	520
	Sickness Benefit Hardship	S	0	0	0	S	12
	Unemployment Benefit	375	0	18	10	114	517
	Unemployment Benefit Hardship	9	0	S	0	S	11
	Unemployment Benefit Student Hardship	73	S	S	S	26	108
	Unemployment Benefit Training	23	0	0	0	6	29
	Unsupported Childs Benefit	32	S	S	S	8	47
	Veterans Pension	S	0	0	0	S	S
	Widows Benefit	23	0	S	S	10	36
Total		2,725	S	121	64	966	3,880
2009/10	DPB Caring for the Sick and Infirm	34	S	S	S	20	60
	DPB Sole Parent	641	S	25	S	206	886
	DPB Women Alone	23	0	S	0	S	30

	Emergency Benefit	69	0	S	S	20	94
	Emergency Maintenance Allowance	S	0	0	0	S	20
	Independent Youth Benefit	60	0	S	S	15	85
	Invalids Benefit	448	0	26	16	210	700
	New Zealand Superannuation	222	0	6	9	120	357
	Non Beneficiary	883	0	30	16	231	1,160
	Orphans Benefit	S	0	0	0	0	S
	Sickness Benefit	426	0	16	8	157	607
	Sickness Benefit Hardship	S	0	0	0	S	12
	Unemployment Benefit	618	0	21	20	196	855
	Unemployment Benefit Hardship	13	0	0	S	S	20
	Unemployment Benefit Student Hardship	126	0	0	0	21	147
	Unemployment Benefit Training	33	0	0	S	S	38
	Unsupported Childs Benefit	35	0	6	0	12	53
	Veterans Pension	S	S	0	0	S	S
	Widows Benefit	31	0	0	S	S	40
Total		3,693	S	145	S	1,242	5,175
2010/11	DPB Caring for the Sick and Infirm	42	S	S	0	22	68
	DPB Sole Parent	502	S	21	S	202	742
	DPB Women Alone	28	0	0	0	12	40
	Emergency Benefit	46	0	S	S	21	72
	Emergency Maintenance Allowance	12	0	0	0	7	19
	Independent Youth Benefit	45	0	9	0	43	97
	Invalids Benefit	408	0	31	20	198	657
	New Zealand Superannuation	258	0	7	9	137	411
	Non Beneficiary	843	0	23	11	222	1,099
	Orphans Benefit	S	0	0	0	S	S
	Sickness Benefit	409	S	S	13	163	597
	Sickness Benefit Hardship	S	0	0	0	S	13
	Unemployment Benefit	617	0	35	17	268	937

	Unemployment Benefit Hardship	10	0	0	0	7	17
	Unemployment Benefit Student Hardship	110	0	S	0	S	146
	Unemployment Benefit Training	25	0	S	0	S	34
	Unsupported Childs Benefit	50	0	S	S	20	80
	Veterans Pension	S	0	0	0	S	S
	Widows Benefit	27	0	S	S	6	35
Total		3,447	S	155	92	1,373	5,070
2011/12	DPB Caring for the Sick and Infirm	44	0	S	S	15	63
	DPB Sole Parent	417	0	13	17	175	622
	DPB Women Alone	22	0	S	S	8	32
	Emergency Benefit	55	0	S	S	15	73
	Emergency Maintenance Allowance	S	0	0	0	S	13
	Independent Youth Benefit	43	0	S	S	28	86
	Invalids Benefit	284	0	22	10	187	503
	New Zealand Superannuation	229	0	13	11	128	381
	Non Beneficiary	784	0	25	9	198	1,016
	Orphans Benefit	S	0	0	0	0	S
	Sickness Benefit	330	S	14	S	155	512
	Sickness Benefit Hardship	S	0	0	0	S	7
	Transitional Retirement Benefit	0	0	0	0	S	S
	Unemployment Benefit	543	0	32	8	154	737
	Unemployment Benefit Hardship	S	0	0	0	S	14
	Unemployment Benefit Student Hardship	102	0	S	0	S	133
	Unemployment Benefit Training	28	0	S	S	S	35
	Unsupported Childs Benefit	49	0	6	0	16	71
	Veterans Pension	S	0	0	0	S	S
Widows Benefit	25	0	S	S	S	30	
Total		2,979	S	146	S	1,131	4,333
2012/13	DPB Caring for the Sick and Infirm	56	0	S	S	18	81
	DPB Sole Parent	487	0	19	12	170	688

	DPB Women Alone	S	0	0	0	S	35
	Emergency Benefit	46	0	S	S	13	66
	Emergency Maintenance Allowance	S	0	0	0	S	6
	Independent Youth Benefit	10	0	S	0	S	20
	Invalids Benefit	341	S	18	S	162	539
	Jobseeker Support	S	0	0	0	S	6
	New Zealand Superannuation	240	0	20	11	159	430
	Non Beneficiary	832	0	25	20	193	1,070
	Orphans Benefit	S	0	0	0	S	S
	Sickness Benefit	347	0	17	13	151	528
	Sickness Benefit Hardship	S	0	0	0	S	8
	Sole Parent Support	S	0	0	0	0	S
	Supported Living Payment	0	0	0	0	S	S
	Supported Living Payment Caring For a Person	S	0	0	0	0	S
	Unemployment Benefit	553	0	31	21	181	786
	Unemployment Benefit Hardship	S	0	0	0	S	12
	Unemployment Benefit Student Hardship	86	0	S	S	14	104
	Unemployment Benefit Training	26	0	S	0	S	36
	Unsupported Childs Benefit	70	0	S	S	21	97
	Veterans Pension	S	0	0	0	S	8
	Widows Benefit	28	0	0	0	9	37
	Young Parent Payment	S	0	0	0	S	24
	Youth Payment	S	0	S	0	16	138
	Total	3,329	S	154	S	1,140	4,725
2013/14	DPB Caring for the Sick and Infirm	16	0	0	S	S	21
	DPB Sole Parent	81	0	S	S	45	136
	DPB Women Alone	6	0	S	0	S	11
	Emergency Benefit	72	0	S	S	S	91
	Emergency Maintenance Allowance	S	0	0	S	S	9
	Independent Youth Benefit	S	0	0	0	0	S

Invalids Benefit	53	0	S	S	36	93	
Jobseeker Support	886	0	25	24	246	1,181	
Jobseeker Support Student Hardship	29	0	0	S	S	43	
New Zealand Superannuation	427	0	21	18	228	694	
Non Beneficiary	779	0	16	14	158	967	
Sickness Benefit	85	0	S	S	52	145	
Sickness Benefit Hardship	S	0	0	0	S	S	
Sole Parent Support	346	0	12	10	84	452	
Supported Living Payment	339	S	18	S	147	516	
Supported Living Payment Caring For a Person	18	0	S	S	7	27	
Transitional Retirement Benefit	S	0	0	0	0	S	
Unemployment Benefit	120	0	S	S	40	174	
Unemployment Benefit Hardship	S	0	0	0	0	S	
Unemployment Benefit Student Hardship	S	0	0	0	S	12	
Unemployment Benefit Training	S	0	0	0	S	6	
Unsupported Childs Benefit	49	0	S	S	18	75	
Veterans Pension	S	0	0	0	S	6	
Widows Benefit	8	0	0	S	S	10	
Young Parent Payment	S	0	0	0	S	18	
Youth Payment	82	0	S	0	S	102	
Total	3,440	S	122	S	1,128	4,795	
2014/15	DPB Caring for the Sick and Infirm	S	0	0	0	S	
	DPB Sole Parent	51	0	S	0	63	
	DPB Women Alone	S	0	0	0	S	
	Emergency Benefit	69	0	S	0	86	
	Emergency Maintenance Allowance	S	0	0	0	14	
	Independent Youth Benefit	S	0	0	0	S	
	Invalids Benefit	S	0	0	0	16	
	Jobseeker Support	1066	S	30	S	175	1289
	Jobseeker Support Student Hardship	S	0	0	0	S	58

	New Zealand Superannuation	498	0	23	13	225	759
	Non Beneficiary	889	S	18	S	118	1,036
	Orphans Benefit	S	0	0	0	0	S
	Sickness Benefit	28	0	S	S	10	40
	Sole Parent Support	440	0	17	6	81	544
	Supported Living Payment	432	S	17	S	137	592
	Supported Living Payment Caring For a Person	42	0	S	S	6	52
	Unemployment Benefit	S	0	0	0	S	29
	Unemployment Benefit Student Hardship	S	0	0	0	0	S
	Unsupported Childs Benefit	57	0	S	0	S	73
	Veterans Pension	S	0	0	0	S	8
	Widows Benefit	S	0	0	S	0	S
	Young Parent Payment	S	0	S	0	0	10
	Youth Payment	74	0	S	S	17	98
Total		3,774	S	122	S	827	4,782
2015/16	DPB Sole Parent	36	0	S	0	S	43
	DPB Women Alone	S	0	0	0	S	S
	Emergency Benefit	65	0	0	S	S	77
	Emergency Maintenance Allowance	S	0	0	0	S	7
	Invalids Benefit	S	0	0	0	S	16
	Jobseeker Support	1107	S	S	21	178	1327
	Jobseeker Support Student Hardship	56	0	S	0	S	66
	New Zealand Super	549	0	15	7	197	768
	Non Beneficiary	933	0	S	S	107	1065
	Orphans Benefit	S	0	0	0	S	S
	Sickness Benefit	15	0	0	S	S	21
	Sickness Benefit Hardship	S	0	0	0	0	S
	Sole Parent Support	449	0	S	S	49	511

Supported Living Payment	472	0	17	8	80	577
Supported Living Payment Caring For	37	0	0	S	S	41
Transitional Retirement Benefit	0	0	0	0	S	S
Unemployment Benefit	22	0	0	S	S	28
Unemployment Benefit Student Hardship	S	0	0	0	0	S
Unemployment Benefit Training	S	0	0	0	0	S
Unsupported Childs Benefit	68	0	S	S	9	80
Veterans Pension	S	0	0	0	S	9
Widows Benefit	S	0	0	0	0	S
Young Parent Payment	16	0	0	0	0	16
Youth Payment	104	0	S	0	S	122
Total	3,961	S	92	54	676	4,784

Table Three: The number of Social Security Appeal Authority appeals received in the financial years 2008/09 to 2015/16, benefit group and case outcome.

Financial year	Case Status	Outcome	Benefit group						Grand Total
			DPB/SPS related	IB/SLP	JS/UB/SB	Non Beneficiary Assistance	NZS VP TRB	Other	
2008/09	Resolved SSAA	Dismissed	9	10	8	S	12	S	47
		Allowed	S	S	0	0	S	0	S
		Part-Allowed	S	S	S	S	S	S	9
		Struck out	0	0	S	0	S	S	S
		Withdrawn after 12k filed	6	S	7	S	S	S	25
		Withdrawn prior to 12k	6	S	S	S	S	0	15
		Adjourned sine die	0	0	S	0	0	0	S
Total		24	18	22	14	20	7	105	
2009/10	Resolved SSAA	Dismissed	9	13	11	S	22	S	66
		Allowed	S	S	S	0	S	0	9
		Part-Allowed	S	S	7	S	S	S	19
		Struck out	S	S	S	S	0	0	6
		Withdrawn after 12k filed	S	S	S	S	S	S	16
		Withdrawn prior to 12k	7	10	9	6	S	S	40
		Adjourned sine die	S	0	0	0	0	0	S
		Outcome pending	S	0	0	0	0	0	S
		Overtaken by Ministry	S	0	0	0	0	0	S
		Withdrawn by applicant	S	0	0	0	0	0	S
Unresolved SSAA		0	0	0	0	S	0	S	
Total		30	31	34	17	39	10	161	
2010/11	Resolved SSAA	Dismissed	12	29	17	10	22	7	97
		Allowed	S	S	S	S	S	0	14
		Part-Allowed	S	6	S	S	S	S	14
		Struck out	S	S	S	0	S	0	S

		Withdrawn after 12k filed	S	S	S	0	S	0	14
		Withdrawn prior to 12k	10	14	10	8	S	S	54
	Unresolved SSAA		0	0	S	0	0	0	S
	Total		32	60	39	20	36	13	200
2011/12	Resolved SSAA	Dismissed	9	10	19	S	18	S	66
		Allowed	S	S	S	S	0	0	13
		Part-Allowed	S	S	S	S	S	0	11
		Struck out	S	S	S	0	S	0	S
		Withdrawn after 12k filed	S	S	S	S	0	0	11
		Withdrawn prior to 12k	S	S	12	S	10	S	36
		Adjourned sine die	0	0	0	0	S	0	S
Total		24	29	40	13	31	9	146	
2012/13	Resolved SSAA	Dismissed	10	S	22	13	14	S	72
		Allowed	S	S	6	S	S	S	16
		Part-Allowed	6	S	S	S	S	0	15
		Struck out	S	0	S	0	0	0	S
		Withdrawn after 12k filed	S	S	S	S	0	0	9
		Withdrawn prior to 12k	S	S	8	S	13	S	39
		Outcome pending	0	0	0	S	0	0	S
Total		27	23	44	23	32	8	157	
2013/14	Resolved SSAA	Dismissed	S	31	16	7	17	S	80
		Allowed	S	S	S	S	S	0	12
		Part-Allowed	6	S	S	S	S	S	18
		Struck out	0	S	S	S	S	0	S
		Withdrawn after 12k filed	S	S	0	S	S	0	S
		Withdrawn prior to 12k	7	10	9	9	14	8	57
Total		24	54	34	20	37	11	180	
2014/15	Resolved SSAA	Dismissed	S	13	12	S	25	S	61
		Allowed	0	S	S	0	S	S	S
		Part-Allowed	S	S	S	0	S	S	14

		Struck out	0	S	S	0	0	0	S
		Withdrawn after 12k filed	S	S	S	0	S	S	12
		Withdrawn prior to 12k	10	S	14	S	17	S	49
	Total		16	28	40	8	55	10	157
2015/16	Resolved SSAA	Dismissed	0	10	7	S	16	S	36
		Allowed	0	S	S	0	0	0	S
		Part-Allowed	S	S	S	0	S	0	6
		Struck out	0	0	S	0	0	S	S
		Withdrawn after 12k filed	S	0	S	S	0	0	S
		Withdrawn prior to 12k	6	S	13	S	S	S	37
		Total	10	17	27	S	25	S	90
Grand Total			196	284	307	134	303	75	1299

Notes

- 'S' represents a suppressed cell to protect clients' privacy
- DPB/SPS related includes Domestic Purposes Benefit
- DPB-Caring for Sick or Infirm, DPB-Sole Parent
- DPB-Woman Alone and Sole Parent Support
- IB/SLP related includes Invalid's Benefit, Supported Living Payment and Supported Living Payment Overseas
- JS/UB/SB includes Jobseeker Support, Unemployment Benefit, Unemployment Benefit Hardship, Sickness Benefit and Sickness Benefit Hardship
- NZS VP TRB is NZ Superannuation, Veteran's Pension, and the Transitional Retirement Benefit
- Other includes Emergency Benefit, Emergency Maintenance Allowance, Independent Youth Benefit, Jobseeker Support Student Hardship, Orphan's Benefit, Unsupported Child's Benefit, Unemployment Benefit Training, Unemployment Benefit Student Hardship, Widows Benefit, Young Parent Payment and Youth Payment.
- In the year 2012/2013, Welfare Reform was implemented with name changes in benefit types, from Unemployment Benefit and Sickness Benefit to Jobseeker Support, Invalid's Benefit to Supported Living Payment and Domestic Purposes Benefit to Sole Parent Support. Benefit names may be duplicated until all outstanding cases under former names have been resolved.
- Page 8: Reviews that did not go to BRC are/were withdrawn or pending