



16 AUG 2017

Dear

On 27 June 2017, you emailed the Ministry requesting, under the Official Information Act 1982, the following information:

- *A breakdown of the total amount paid by Work and Income to Housing suppliers in Auckland used for emergency accommodation (as in the attached OIA) over the last 3 years, broken down by year.*

As you are aware, the accommodation suppliers you refer to in your request are those that were listed on the 'Auckland Emergency Housing Centralised Register', as at 7 April 2017 (the Register). A copy of the list of suppliers, initially released to you under the Official Information Act on 26 June 2017, is attached for your reference.

It is important to note that the providers on the Register are not the only contracted or commercial suppliers of emergency accommodation in the Auckland region.

Please find enclosed the amount paid by Work and Income to the housing suppliers on the Register, for the provision of emergency accommodation, over the past three years. You will note there are three separate tables:

- Table 1 shows the dollar value paid to contracted emergency housing providers on the Register, for the provision of emergency accommodation
- Table 2 shows the dollar value paid to commercial accommodation suppliers on the Register, for guaranteed availability agreements.
- Table 3 shows the dollar value of Emergency Housing Special Needs Grants, granted for accommodation with commercial Auckland accommodation providers on the Register, broken down by quarter end between March 2014 and March 2017.

With the exception of Emerge Aotearoa which received funding of \$480,000 in the 2015/16 financial year, none of the contracted emergency housing providers on the Register received funding for the provision of emergency accommodation in the 2014/15 or 2015/16 financial years.

Further information about emergency accommodation is available from the Ministry of Social Development's website. Information about the funding model for emergency housing, and emergency housing initiatives is available here: [www.msdc.govt.nz/about-msdc-and-our-work/work-programmes/housing/initiatives/emergency-housing.html](http://www.msdc.govt.nz/about-msdc-and-our-work/work-programmes/housing/initiatives/emergency-housing.html), and information about the Social Housing Reform Programme, one of the objectives of which is to increase and diversify the supply of social housing, including transitional (or emergency) housing, is available here:

[socialhousing.govt.nz/](http://socialhousing.govt.nz/). From this page you can also access the Social Housing quarterly report.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public shortly. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response regarding the amount paid to housing suppliers with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely



Scott Gallacher  
**Deputy Chief Executive, Housing**

**Table 1: The dollar value of amounts paid to contracted emergency housing providers (as listed in the 'Auckland Emergency Housing Centralised Register', as at 7 April 2017) for the provision of emergency accommodation, in the 2016/17 financial year.**

Provider	Total paid in the 2016/17 financial year
De Paul House*	\$213,356.00
Emerge Aotearoa	\$912,000.00
Island Child Charitable Trust*	\$63,284.00
James Liston Hostel Trust	\$287,254.24
Manurewa Marae Trust Board 2008 Incorporated	\$118,285.00
Monte Cecilia Housing Trust* (contract one)	\$133,848.00
Monte Cecilia Housing Trust (contract two)	\$292,803.60
National Collective of Independent Women's Refuges Incorporated	\$45,750.00
Ranui Baptist Community Care	\$32,587.00
Te Manawanui Trust*	\$16,120.00
Te Roopu O Te Whanau Rangimarie O Tamaki Makaurau*	\$28,912.00
The Lifewise Trust / Airedale Property Trust	\$50,787.00
The Salvation Army New Zealand Trust *	\$602,784.00
Total Healthcare Charitable Trust	\$16,813.00
Whanau Resource Centre O Pukekohe Charitable Trust*	\$12,792.00

**Notes:**

- \*In addition to the funding provided for emergency accommodation outlined in Table 1, these accommodation providers have also received funding to provide intensive support to vulnerable families living in emergency housing rather than for the housing itself, this funding is excluded from the above figures.

**Table 2: The dollar value of amounts paid to commercial accommodation suppliers (as listed in the 'Auckland Emergency Housing Centralised Register', as at 7 April 2017) for guaranteed availability agreements through the contracted service budget, in the 2016/17 financial year.**

Provider	Total paid in the 2016/17 financial year
Avondale Motor Inn	\$1,330.43
Pakuranga Motor Lodge	\$22,217.40
SAI Motel	\$66,810.30

**Notes:**

- This expense relates to guaranteed availability agreements entered into with these accommodation providers to ensure accommodation was held open for Ministry clients during periods of high demand. Where occupied by a Ministry client, the tariff was paid through the client's Special Needs Grant (see table 3). Where a unit was vacant during the agreed availability period, the Ministry paid the tariff through the contracted service budget. It is the latter of these that is shown in table 2.

**Table 3: The dollar value of Emergency Housing Special Needs Grants granted for accommodation with commercial Auckland accommodation providers (as listed in the 'Auckland Emergency Housing Centralised Register', as at 7 April 2017), broken down by quarter end between March 2014 and March 2017.**

Provider Name	Quarter Ending												Total	
	March 2014	June 2014	September 2014	December 2014	March 2015	June 2015	September 2015	December 2015	March 2016	June 2016	September 2016	December 2016		March 2017
540 Motel Limited	\$0.00.	\$0.00.	\$0.00.	\$1,183.00	\$0.00.	\$0.00.	\$139.00	\$1,393.00	\$477.00	\$2,051.22	\$122,873.01	\$242,187.01	\$173,966.00	\$544,269.24
Airport Travel Motel Ltd	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$34,553.00	\$145,679.00	\$251,626.00	\$431,858.00
Aladdin Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$11,943.00	\$38,320.00	\$41,810.00	\$92,073.00
Anzac Court Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$130.00	\$150.00	\$80.00	\$0.00.	\$0.00.	\$0.00.	\$29,349.50	\$77,752.00	\$68,198.50	\$175,660.00
Auckland Airport	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$1,193.00	\$0.00.	\$0.00.	\$1,193.00
Kiwi Motel	\$0.00.	\$0.00.	\$875.00	\$0.00.	\$436.00	\$447.00	\$390.00	\$2,063.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$4,211.00
Auckland Airport Pacific Inn	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$275.00	\$1,365.00	\$1,200.00	\$960.00	\$2,865.00	\$160.00	\$91,577.00	\$141,864.00	\$166,940.00	\$407,206.00
Avondale Motor Inn	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$780.00	\$0.00.	\$0.00.	\$320.00	\$2,264.00	\$0.00.	\$0.00.	\$4,964.00
Bond Street Lodge Limited	\$800.00	\$0.00.	\$800.00	\$0.00.	\$0.00.	\$0.00.	\$1,370.00	\$240.00	\$660.00	\$1,240.00	\$17,240.00	\$135,861.00	\$129,750.00	\$286,361.00
Cascades Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$155.00	\$11,815.00	\$4,055.00	\$2,300.00	\$18,470.00
City Of Sails Motel	\$0.00.	\$145.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$580.00	\$275.00	\$0.00.	\$0.00.	\$0.00.	\$1,250.00
Epsom Motel	\$270.00	\$0.00.	\$125.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$840.00	\$0.00.	\$840.00
Golflands Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.
Knightsbridge Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$770.00	\$0.00.	\$1,010.00	\$113,068.00	\$334,578.00	\$347,035.00	\$796,461.00
Lantana Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$15,656.00	\$0.00.	\$859.00	\$16,515.00
Lincoln Court Motel	\$290.00	\$0.00.	\$0.00.	\$0.00.	\$278.00	\$0.00.	\$495.00	\$0.00.	\$1,659.00	\$696.00	\$53,664.00	\$59,831.00	\$49,578.00	\$166,491.00
Maidstone Lodge Ltd	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$800.00	\$320.00	\$6,840.00	\$21,810.00	\$29,770.00
Manukau Heights Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$5,221.00	\$0.00.	\$0.00.	\$5,221.00
Middlemore Motel	\$0.00.	\$0.00.	\$0.00.	\$1,394.01	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$300.00	\$25,666.00	\$25,781.00	\$28,906.00	\$82,047.01
Mission Bay Boarding House	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$800.00	\$0.00.	\$0.00.	\$1,860.00	\$0.00.	\$2,660.00
Mt Eden Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$150.00	\$0.00.	\$27,318.00	\$35,425.00	\$51,947.00	\$114,840.00

Provider Name (Continued)	Quarter Ending												Total	
	March 2014	June 2014	September 2014	December 2014	March 2015	June 2015	September 2015	December 2015	March 2016	June 2016	September 2016	December 2016		March 2017
Olive Tree Motel & Apartment	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$8,981.43	\$11,895.00	\$24,298.00	\$45,174.43
Pakuranga Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$6,814.80	\$17,457.00	\$55,460.00	\$79,731.80
Parklane Motor Lodge	\$150.00	\$145.00	\$0.00.	\$0.00.	\$0.00.	\$35.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$12,130.00	\$1,780.00	\$1,575.00	\$15,960.00
Pillows Travellers Lodge Orewa	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$8,673.14	\$28,582.72	\$19,470.00	\$57,100.86
Pukekohe Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$9,000.00	\$19,360.00	\$3,050.00	\$31,410.00
Rayland Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$1,225.00	\$350.00	\$8,331.00	\$8,757.00	\$17,045.00	\$8,230.00	\$11,790.00	\$32,083.00
Remuera Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$17,045.00	\$8,230.00	\$12,725.00	\$38,000.00
Rockfield Motel	\$0.00.	\$0.00.	\$89.00	\$795.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$62,592.00	\$199,649.00	\$243,868.00	\$506,993.00
Sai Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$2,110.00	\$390.00	\$57,826.10	\$66,251.70	\$44,940.10	\$0.00.	\$0.00.	\$171,517.90
Sandringham Lodge	\$0.00.	\$0.00.	\$175.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$175.00
Sylvia Park Motel	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$8,570.00	\$11,580.00	\$5,660.00	\$25,810.00
Takanini Park Motor Lodge	\$0.00.	\$0.00.	\$0.00.	\$149.73	\$0.00.	\$465.00	\$398.00	\$0.00.	\$0.00.	\$2,870.00	\$22,850.00	\$102,608.00	\$47,056.00	\$176,396.73
WAIUKU MOTEL	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$120.00	\$0.00.	\$0.00.	\$0.00.	\$4,490.00	\$25,924.00	\$18,724.00	\$49,258.00
Waiton Park Lodge	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$2,065.00	\$21,780.00	\$3,185.00	\$27,030.00
Garden Inn Hotel*	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$800.00	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$0.00.	\$800.00
<b>Total</b>	<b>\$1,510.00</b>	<b>\$290.00</b>	<b>\$0.00.</b>	<b>\$3,521.74</b>	<b>\$1,119.00</b>	<b>\$2,462.00</b>	<b>\$4,972.00</b>	<b>\$9,561.00</b>	<b>\$7,931.00</b>	<b>\$12,027.22</b>	<b>\$793,088.98</b>	<b>\$1,774,727.43</b>	<b>\$1,826,526.60</b>	<b>\$4,439,800.97</b>

**Notes:**

- This is the amount granted. The total amount granted may not be the same as the amount spent.
- The providers shown are based on a list specified by the requestor, and may not reflect all payments granted to providers for emergency housing in the Auckland area.
- Emergency Housing assistance payments are granted as Special Needs Grants.
- Due to the introduction of the non-recoverable Emergency Housing Special Needs Grant on 1 July 2017, and subsequent improvements in reporting, please note that the data prior to the September 2016 quarter cannot be combined or directly compared with the data in the following periods. The changes in reporting are as follows:
  - o Prior to June 2016, the data reflects payments to the listed suppliers paid as "other" reason code (i.e. not the accommodation, bond and rent in advance reason codes). As such, the data prior to June 2016 may include payments for reasons other than emergency accommodation.
  - o The September 2016 quarter data includes Emergency Housing Special Needs Grants paid under "Emergency Housing" need code and those paid under "Other" with client events identified as Emergency Housing related. This quarter's data should not be compared to future quarters' data as it includes security deposits and is indicative only.
  - o Post-September 2016, payments to listed suppliers are based on the Emergency Housing payment reason code.
- \*Airport Garden Inn had their previous supplier number disabled; with no payments to their new supplier number displayed in the output data.
- CT Motor Inn had their previous supplier number disabled and no payments made to their previous number. As such, CT Motor Inn does not appear in the table.