



**MINISTRY OF SOCIAL
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

24 DEC 2020

Dear

On 1 December 2020, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

The number of people who have Community Services Cards and Gold Cards by the SI MSD regions or Service Centres?

On 4 December 2020, the Ministry contacted you to clarify whether you wanted the data to be broken down by Territorial Land Authority (TLA) region or by service centre, to which you responded, you would prefer it to be broken down by TLA region.

The Community Services Card (CSC) is available to New Zealanders over the age of 16 on a low to middle income that meet the eligibility criteria. The card can be used to reduce the costs of a range of fees associated with healthcare, and is administered on behalf of the Ministry of Health.

The SuperGold Card provides easy access to government concessions and discounts for everyday goods and services. The SuperGold Card is issued, free of charge, to all eligible seniors and veterans, and those under 65 years of age currently receiving New Zealand Superannuation or Veteran's Pension as a non-qualified partner. The SuperGold Card is issued automatically once a person has been granted New Zealand Superannuation, Veteran's Pension or to those aged 65 years or over who receive some other form of assistance from the Ministry.

Recipients of New Zealand Superannuation must meet an income test to qualify for a CSC unless they receive the Accommodation Supplement or are tenants of social housing. The CSC will generally be combined with a client's SuperGold Card if they qualify for both.

For more information about the CSC, please see the following link: www.workandincome.govt.nz/products/a-z-benefits/community-services-card.html.

For more information about the SuperGold Card, please see the following link: www.workandincome.govt.nz/map/card-services/supergold-card/index.html.

As requested, please see **Appendix A** containing **Table One**, which shows the number of Community Services Cards, the number of SuperGold Cards and the number of people that currently have both cards, broken down by TLA region, as at 30 November 2020.

In order to protect client privacy, some values are suppressed and are represented by 'S'. The Ministry is unable to provide you with the exact number as releasing this information is likely to risk identifying the individuals concerned. As such, this information is withheld under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs any public interest in the information.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding Community Services Card and SuperGold Card holders, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely

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Bridget Saunders
**Manager, Issue Resolution
Service Delivery**

Appendix A

Table One: The number of Community Services Cards, the number of SuperGold Cards and the number of people that currently have both cards, broken down by TLA region, as at 30 November 2020.

TLA Districts	Community Services Card Only	SuperGold Card Only	Super Gold plus Community Services Card
Ashburton District	2,831	3,668	2,985
Auckland Super City	232,144	129,499	89,415
Buller District	1,775	1,116	1,560
Carterton District	911	1,387	983
Central Hawke's Bay District	1,679	1,852	1,253
Central Otago District	1,573	3,382	2,017
Chatham Islands Territory	0	S	0
Christchurch City	57,068	34,224	28,934
Clutha District	1,910	1,810	1,561
Dunedin City	19,822	11,776	10,596
Far North District	13,695	7,758	6,481
Gisborne District	9,328	4,481	3,617
Gore District	1,470	1,376	1,318
Grey District	2,052	1,362	1,405
Hamilton City	30,268	11,921	10,129
Hastings District	12,238	8,621	6,440
Hauraki District	2,962	2,530	2,443
Horowhenua District	6,144	3,616	5,473
Hurunui District	1,074	1,696	1,083
Invercargill City	7,914	5,059	5,381
Kaikoura District	382	595	357
Kaipara District	3,371	3,431	2,318
Kapiti Coast District	6,523	8,781	6,104
Kawerau District	1,827	613	980
Lower Hutt City	15,436	8,820	7,307
Mackenzie District	302	581	283
Manawatu District	3,580	3,324	2,724
Marlborough District	5,054	6,752	4,696
Masterton District	3,835	3,188	2,906
Matamata-Piako District	3,854	4,298	3,259
Napier City	10,027	7,278	6,376
Nelson City	7,569	6,458	4,632

TLA Districts	Community Services Card Only	SuperGold Card Only	Super Gold plus Community Services Card
New Plymouth District	11,458	9,034	7,301
Opotiki District	2,118	930	1,001
Otorohanga District	1,211	1,057	538
Palmerston North City	13,767	7,488	6,025
Porirua City	9,132	4,379	3,171
Queenstown-Lakes District	2,982	3,798	821
Rangitikei District	2,105	1,645	1,468
Rotorua District	14,106	5,940	5,569
Ruapehu District	2,126	1,148	1,141
Selwyn District	4,320	5,807	2,371
South Taranaki District	4,220	2,439	2,514
South Waikato District	4,504	1,933	2,499
South Wairarapa District	998	1,674	891
Southland District	2,382	3,450	1,569
Stratford District	1,315	856	966
Tararua District	2,944	1,983	1,916
Tasman District	5,976	7,105	4,355
Taupo District	4,843	5,023	2,934
Tauranga City	19,589	17,026	12,878
Thames-Coromandel District	3,852	6,264	4,023
Timaru District	5,042	5,726	5,310
Upper Hutt City	5,283	3,855	3,450
Waikato District	9,954	6,629	3,761
Waimakariri District	5,913	6,844	5,181
Waimate District	792	822	1,097
Waipa District	5,372	6,707	4,123
Wairoa District	1,910	649	780
Waitaki District	2,416	2,608	2,971
Waitomo District	1,473	901	720
Wellington City	23,737	16,632	7,470
Western Bay Of Plenty District	5,827	7,627	4,467
Westland District	947	1,051	702
Whakatane District	6,706	4,006	2,988
Whanganui District	8,779	4,762	5,598
Whangarei District	14,746	10,910	8,526
Unknown/Other	61,701	8,155	3,417

Notes:

- The TLA 'Unknown/Other' includes clients who do not have a geo-coded address and cannot be mapped to a TLA.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated. Suppressed numbers have been replaced by an 'S'.