



**MINISTRY OF SOCIAL
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

Dear

On 28 July 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *The names of emergency housing providers in Hawke's Bay, broken down to Hastings, Napier and Central Hawke's Bay between 1 July 2020 to the most up to date data MSD can provide for 2021.*
- *The amount paid to those emergency housing providers between 1 July 2020 to the most up to date data MSD can provide for 2021.*

There has been a growing demand for Emergency Housing, as the shortage of affordable housing and rising rents continues to impact whānau in our communities. The year 2020 saw a significant increase in demand for Emergency Housing. The Ministry supported people through the COVID-19 lockdown restrictions and many people could not easily move out of Emergency Housing into long-term accommodation, contributing to longer durations of stays and higher costs.

Please see the enclosed spreadsheet containing **Appendix A** which contains:

- **Table One:** The suppliers of Emergency Housing for clients whose address is in the Hasting District, the number of grants, the number of distinct clients and the amount granted during the period 1 July 2017 to 30 June 2021
- **Table Two:** The suppliers of Emergency Housing for clients whose address is in the Central Hawke's Bay District, the number of grants, the number of distinct clients and the amount granted during the period 1 July 2017 to 30 June 2021
- **Table Three:** The suppliers of Emergency Housing for clients whose address is in Napier City, the number of grants, the number of distinct clients and the amount granted during the period 1 July 2017 to 30 June 2021

This data now includes the second quarter of 2021, as requested.

Please note that the lowest geographical boundary the Ministry reports on for clients receiving Emergency Housing Special Needs Grants (EH SNG) is Territorial Local Authority (TLA). TLA is estimated based on the clients' address at the time of the grant. This TLA may not be the same as the address at the time of the grant. This TLA may not be the same as the address of the Emergency Housing supplier. Where the client address is not recorded, the location of the Ministry's service centre case managing the client has been used to approximate which TLA a client resides in. However, as the Ministry has switched to staff working across the country from a national queue, EH SNGs and other hardship

grants could be granted by a case manager working anywhere in New Zealand. Therefore, in such cases, the TLA may not reflect the actual client address or location. Due to the transient nature of people receiving EH SNGs, the recorded address for a client may also be that of a trusted family member or friend who receives mail on their behalf.

Please note that the registered supplier name is the name of the parent company of the accommodation supplier, and not necessarily the name of the accommodation supplier, and not necessarily the name of the accommodation itself. One registered supplier may provide accommodation across multiple premises in different locations or trading names, receiving payments through the single supplier record.

The principles and purposes of the Act under which you made your request are:

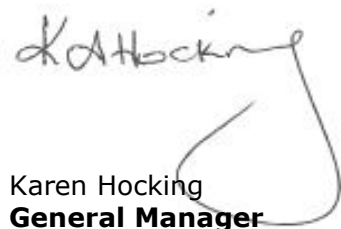
- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding the names of emergency housing providers in Hawke's Bay and the amounts paid, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely



Karen Hocking
General Manager
Housing