



**MINISTRY OF SOCIAL  
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

15 JAN 2021

On 30 November 2020, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *The number of Jobseeker and COVID-19 Income Relief Payment recipients by Auckland WINZ office for the months ending Sep 2019, Dec 2019, Mar 2020, Jun 2020 and Sep 2020?*

On 18 December 2020, the Ministry contacted you to clarify which particular Jobseeker information you were interested in and to confirm which Work and Income (WINZ) offices you were requesting information on. On 18 December 2020, you responded requesting data for both Jobseeker Work Ready and Jobseeker Health Condition and Disability recipients for all Work and Income offices in Auckland and not just regional totals.

The COVID-19 Income Relief Payment (CIRP) was available for 12 weeks from 8 June 2020, for anyone who lost their job due to the impact of COVID-19, since 1 March 2020. The CIRP paid \$490 a week to those who lost full-time work and \$250 for part-time work. The payment was not taxed. More information on the COVID-19 Income Relief Payment, including eligibility, can be found on the Ministry's website here: [www.workandincome.govt.nz/covid-19/income-relief-payment/index.html](http://www.workandincome.govt.nz/covid-19/income-relief-payment/index.html).

Jobseeker Support (JS) is a temporary benefit paid for up to 52 weeks while clients look for work, are in training for work or unable to work due to a health condition, injury or disability (HCID). JS is generally comprised of two types of payments, JS Work Ready (JS WR) and JS HCID.

JS WR recipients are clients who are available for and seeking full-time employment. JS HCID recipients are clients who, due to a health condition, injury or disability, are either limited in their capacity or unable to work full-time, or who are in employment but cannot work or can only work at a reduced level. In order to qualify for JS HCID, a client must meet certain medical qualifications and have their medical eligibility reviewed regularly. Where a client's HCID is expected to last for over two years they may qualify for Supported Living Payment instead of JS HCID.

More information about the eligibility criteria for Jobseeker can be found here: [www.workandincome.govt.nz/map/income-support/main-benefits/jobseeker-support/qualifications.html](http://www.workandincome.govt.nz/map/income-support/main-benefits/jobseeker-support/qualifications.html).

Please note that the year 2020 has seen a significant increase in demand for Government assistance as the Ministry has supported people through the COVID-19 pandemic period. This should be taken into account when comparing it with data from previous quarters.

In response to your request, please find the following two tables attached as Appendix A:

- **Table One:** The number of working age Jobseeker Support recipients for the Auckland Metro Region for the quarters ending September 2019 to September 2020, broken down by Service Centre.
- **Table Two:** The number of COVID-19 Income Relief Payment recipients for the Auckland Metro Region as at the end of June 2020 and September 2020, broken down by Service Centre.

The principles and purposes of the Official Information Act 1982 under which you made your request are:


- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding the number of Jobseeker and COVID-19 Income Relief Payment recipients by Auckland WINZ office, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Yours sincerely



Bridget Saunders  
**Manager**  
**Issue Resolution, Service Delivery**

**Appendix A:**

**Table One: The number of working age Jobseeker Support recipients for the Auckland Metro Region for the quarters ending September 2019 to September 2020, broken down by Service Centre.**

Service Centre	Quarter Ending				
	September 2019	December 2019	March 2020	June 2020	September 2020
<b>Albany</b>	1,158	1,259	1,405	2,001	1,996
<b>Avondale</b>	1,176	1,184	1,266	1,818	1,819
<b>Clendon</b>	1,529	1,525	1,661	2,103	1,952
<b>Glenfield</b>	1,328	1,394	1,501	1,906	2,100
<b>Glenmall</b>	1,661	1,746	1,777	2,254	2,108
<b>Grey Lynn</b>	825	885	956	1,197	1,293
<b>Helensville</b>	403	450	502	569	602
<b>Highland Park</b>	1,491	1,605	1,705	2,176	2,339
<b>Hunters Corner District</b>	654	668	725	859	953
<b>Mangere</b>	3,121	3,124	3,216	3,926	4,243
<b>Manukau District</b>	1,589	1,564	1,692	2,604	2,894
<b>Manurewa</b>	3,052	3,171	3,183	4,414	4,610
<b>Mt Albert</b>	840	834	858	979	1,192
<b>Mt Eden</b>	913	951	988	1,322	1,465
<b>New Lynn</b>	1,210	1,198	1,383	1,690	1,925
<b>Onehunga</b>	1,141	1,227	1,273	1,634	1,967
<b>Orewa</b>	990	1,020	1,084	1,335	1,504
<b>Otahuhu</b>	1,322	1,389	1,524	1,750	2,036
<b>Otara</b>	1,330	1,337	1,438	1,897	2,197
<b>Papakura</b>	2,918	3,152	3,285	4,061	4,489

<b>Papatoetoe</b>	857	867	955	1,317	1,710
<b>Pukekohe</b>	1,656	1,690	1,726	1,894	2,113
<b>Queen Street</b>	1,547	1,632	1,741	2,489	3,154
<b>Takapuna</b>	1,074	1,126	1,195	1,754	1,974
<b>Tamaki</b>	2,222	2,265	2,364	2,776	2,844
<b>Three Kings</b>	1,621	1,614	1,694	2,145	2,240
<b>Waiheke</b>	342	350	363	496	501
<b>Waitakere</b>	3,651	3,824	4,088	5,153	5,259
<b>Waiuku</b>	505	529	564	628	665
<b>Warkworth</b>	584	560	616	757	787
<b>Westgate</b>	1,635	1,704	1,827	2,384	2,621
<b>Total</b>	<b>44,345</b>	<b>45,844</b>	<b>48,555</b>	<b>62,288</b>	<b>67,552</b>

**Notes:**

- The table includes working ages only (18 to 64 years).
- Auckland Childcare Processing Centre has not been included in the Auckland Table. Because of this, the Auckland Region total shown in this table may differ from that information published elsewhere.
- The table includes data for both Jobseeker Work Ready and Jobseeker Health Condition and Disability recipients.

**Table Two: The number of COVID-19 Income Relief Payment recipients for the Auckland Metro Region for the quarters ending June 2020 and September 2020, broken down by Service Centre.**

Service Centre	Quarter Ending	
	June 2020	September 2020
<b>Albany</b>	158	257
<b>Avondale</b>	151	177
<b>Clendon</b>	72	76
<b>Glenfield</b>	135	215
<b>Glenmall</b>	95	119
<b>Grey Lynn</b>	112	159
<b>Helensville</b>	28	37
<b>Highland Park</b>	190	243
<b>Hunters Corner District</b>	43	85
<b>Mangere</b>	194	403
<b>Manukau District</b>	115	267
<b>Manurewa</b>	215	280
<b>Mt Albert</b>	43	112
<b>Mt Eden</b>	81	162
<b>New Lynn</b>	202	201
<b>Onehunga</b>	93	171
<b>Orewa</b>	127	141
<b>Otahuhu</b>	95	122
<b>Otara</b>	89	110
<b>Papakura</b>	107	244

<b>Papatoetoe</b>	79	154
<b>Pukekohe</b>	93	137
<b>Queen Street</b>	177	280
<b>Takapuna</b>	194	374
<b>Tamaki</b>	185	241
<b>Three Kings</b>	161	202
<b>Waiheke</b>	23	31
<b>Waitakere</b>	294	434
<b>Waiuku</b>	38	40
<b>Warkworth</b>	70	84
<b>Westgate</b>	111	203
<b>Total</b>	<b>3,770</b>	<b>5,761</b>

**Notes:**

- COVID-19 Income Relief Payments commenced in June 2020.