



01 JUN 2021

Tēnā koe

On 4 May 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *How many people are currently in emergency housing motels in New Zealand, broken down by region and age?*
- *How many people between the age of 16-24 are currently in emergency housing motels, broken down by region?*
- *How many people under the age of 24 are currently in emergency housing motels, broken down by region?*
- *How many people under the age of 18 are currently in emergency housing motels, broken down by region?*

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available at the following link:

www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html

The Ministry provides and administers financial assistance for young clients between the ages of 16 and 19 through the Youth Service. As part of this service, clients are supported with services such as Youth Payments and Youth Coaching, as well as being provided with support and information about housing support such as emergency housing, transitional housing, and public housing programmes. The Ministry only considers emergency housing for young clients after assessing other options, such as staying with family or friends, or helping with rental payments through hardship assistance. While young clients are in emergency housing, the Ministry continues their support and acts to help the client find longer-term housing options. You can find more information regarding the Youth Service and their housing options at the following link: <https://www.youthservice.govt.nz/housing/>.

Regarding your first three questions, please find **Table One** within **Appendix A** attached, which discusses clients with Emergency Housing Special Needs Grants in the quarter ending March 2021, broken down by territorial authority and age group.

Regarding your fourth question, please find **Table Two** within **Appendix A** attached, which discusses clients with Emergency Housing Special Needs Grants in the quarter ending March 2021, broken down by territorial authority and age group (including under 18).

The Ministry has interpreted your request as one for data from all emergency housing accommodation suppliers, not just motels. If this was not the intent of your request, please feel free to contact us.

Please note that the data provided refers to the number of distinct clients that received an EH SNG. A distinct client may not necessarily represent one person. EH SNGs to distinct clients could be to accommodate a household which could represent one person or more.

In order to protect client privacy, some values are suppressed and are represented by 'S'. The Ministry is unable to provide you with the exact number as releasing this information is likely to risk identifying the individuals concerned. As such, this information is withheld under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs any public interest in the information.

The principles and purposes of the Act under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
General Manager
Housing

Appendix A:

Table One: Clients with Emergency Housing Special Needs Grants in the quarter ending March 2021, broken down by territorial authority and age group.

Territorial authority	Age group									
	16-24	25-29	30-34	35-39	40-44	45-49	50-54	55-59	60-64	65+
	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients
ASHBURTON DISTRICT	3	0	9	3	3	0	0	3	0	3
AUCKLAND SUPER CITY	585	489	450	342	282	216	162	126	69	75
BULLER DISTRICT	S	S	S	0	S	S	S	S	S	S
CARTERTON DISTRICT	S	S	S	0	S	S	0	S	0	S
CENTRAL HAWKE'S BAY DISTRICT	6	0	0	9	0	3	0	0	0	3
CENTRAL OTAGO DISTRICT	0	0	S	0	0	0	S	0	0	0
CHRISTCHURCH CITY	111	90	87	54	48	39	18	18	12	9
CLUTHA DISTRICT	S	0	0	S	S	0	0	0	0	0
DUNEDIN CITY	6	3	6	6	6	3	3	3	0	3
FAR NORTH DISTRICT	6	9	9	6	6	3	0	3	3	3
GISBORNE DISTRICT	24	24	27	18	15	9	12	15	12	12
GORE DISTRICT	S	0	S	S	0	S	S	0	0	0
GREY DISTRICT	9	3	9	6	6	6	3	6	3	3
HAMILTON CITY	186	147	123	114	78	51	39	27	9	18
HASTINGS DISTRICT	39	30	27	21	15	6	12	9	3	12
HAURAKI DISTRICT	6	3	6	6	0	0	0	3	0	0
HOROWHENUA DISTRICT	12	9	18	9	6	6	3	6	3	6
HURUNUI DISTRICT	S	S	0	S	0	0	S	0	0	0
INVERCARGILL CITY	6	6	3	3	3	0	3	0	3	0
KAIPARA DISTRICT	0	S	S	0	S	0	0	0	0	0
KAPITI COAST DISTRICT	9	12	18	21	9	6	6	3	3	0
KAWERAU DISTRICT	12	6	6	9	3	3	12	3	3	0
LOWER HUTT CITY	39	42	33	27	27	12	15	12	6	9
MANAWATU DISTRICT	3	6	9	3	3	0	3	3	0	0
MARLBOROUGH DISTRICT	12	12	12	6	12	9	9	6	0	3
MASTERTON DISTRICT	15	9	9	6	6	6	3	0	6	3
MATAMATA-PIAKO DISTRICT	9	9	6	3	3	3	3	3	3	0
NAPIER CITY	75	63	39	36	24	21	21	9	6	3
NELSON CITY	12	6	9	6	6	6	6	3	0	0
NEW PLYMOUTH DISTRICT	15	27	27	18	12	9	6	6	3	0
OPOTIKI DISTRICT	S	S	S	S	S	S	0	S	S	S
OTOROHANGA DISTRICT	S	0	S	S	S	0	0	0	S	S
PALMERSTON NORTH CITY	54	39	42	30	36	27	15	15	9	6
PORIRUA CITY	24	24	33	9	12	9	15	9	3	3
QUEENSTOWN-LAKES DISTRICT	S	0	0	0	S	S	S	0	0	0

Territorial authority	Age group									
	16-24	25-29	30-34	35-39	40-44	45-49	50-54	55-59	60-64	65+
	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients	Distinct clients
RANGITIKEI DISTRICT	S	S	S	S	S	S	0	S	0	0
ROTORUA DISTRICT	135	108	117	78	51	57	33	18	15	15
RUAPEHU DISTRICT	S	S	S	S	S	S	S	0	0	0
SELWYN DISTRICT	0	0	S	0	S	0	0	0	0	0
SOUTH TARANAKI DISTRICT	9	S	S	S	S	S	S	0	0	S
SOUTH WAIKATO DISTRICT	9	6	6	6	3	3	3	0	0	0
SOUTH WAIRARAPA DISTRICT	0	S	S	S	0	0	0	0	0	0
SOUTHLAND DISTRICT	0	S	S	0	S	0	0	0	0	0
STRATFORD DISTRICT	S	S	S	S	0	0	S	0	0	0
TARARUA DISTRICT	S	S	S	S	S	S	0	S	0	0
TASMAN DISTRICT	S	S	S	S	0	S	S	0	0	0
TAUPO DISTRICT	21	21	18	15	15	12	9	12	6	3
TAURANGA CITY	39	51	36	30	33	18	18	9	6	6
THAMES-COROMANDEL DISTRICT	S	6	S	S	S	0	0	0	0	S
TIMARU DISTRICT	S	S	6	S	S	S	S	0	S	0
UPPER HUTT CITY	9	12	18	6	9	3	3	0	3	3
WAIKATO DISTRICT	12	9	3	6	6	0	6	0	0	3
WAIMAKARIRI DISTRICT	S	S	S	9	S	0	0	S	0	S
WAIMATE DISTRICT	0	0	0	0	0	0	0	0	0	S
WAIPA DISTRICT	3	3	6	6	0	3	3	3	3	0
WAIROA DISTRICT	6	6	3	3	3	3	3	0	0	0
WAITAKI DISTRICT	0	S	S	0	0	S	0	S	0	S
WAITOMO DISTRICT	S	0	S	S	S	0	0	0	0	0
WELLINGTON CITY	114	120	114	87	81	60	51	27	18	24
WESTERN BAY OF PLENTY DISTRICT	6	12	6	6	9	3	3	3	0	0
WESTLAND DISTRICT	S	S	S	0	0	0	S	0	0	0
WHAKATANE DISTRICT	9	6	9	6	6	0	3	3	0	0
WHANGANUI DISTRICT	9	9	9	6	3	0	3	3	0	0
WHANGAREI DISTRICT	24	21	21	9	12	15	6	6	0	3
UNKNOWN/OTHER	S	S	S	S	S	S	S	0	0	0
New Zealand	1,626	1,416	1,329	1,017	825	636	489	366	207	234

Table 2: Clients with Emergency Housing Special Needs Grants in the quarter ending March 2021, broken down by territorial authority and age group (including under 18).

Territorial authority	Age group		
	Under 18	18 and over	All ages
	Distinct clients	Distinct clients	Distinct clients
ASHBURTON DISTRICT	0	21	21
AUCKLAND SUPER CITY	57	2,718	2,769
BULLER DISTRICT	0	18	18
CARTERTON DISTRICT	0	12	9
CENTRAL HAWKE'S BAY DISTRICT	0	24	24
CENTRAL OTAGO DISTRICT	0	S	S
CHRISTCHURCH CITY	12	474	486
CLUTHA DISTRICT	0	6	3
DUNEDIN CITY	0	39	42
FAR NORTH DISTRICT	0	42	42
GISBORNE DISTRICT	0	159	159
GORE DISTRICT	0	9	9
GREY DISTRICT	0	45	45
HAMILTON CITY	15	768	783
HASTINGS DISTRICT	9	165	171
HAURAKI DISTRICT	3	18	18
HOROWHENUA DISTRICT	0	75	75
HURUNUI DISTRICT	0	S	S
INVERCARGILL CITY	0	27	27
KAIPARA DISTRICT	0	S	S
KAPITI COAST DISTRICT	3	78	78
KAWERAU DISTRICT	0	54	57
LOWER HUTT CITY	0	216	216
MANAWATU DISTRICT	0	27	27
MARLBOROUGH DISTRICT	3	75	78
MASTERTON DISTRICT	0	63	63
MATAMATA-PIAKO DISTRICT	3	36	36
NAPIER CITY	9	288	294
NELSON CITY	0	57	57
NEW PLYMOUTH DISTRICT	0	123	123
OPOTIKI DISTRICT	0	21	21
OTOROHANGA DISTRICT	0	12	12
PALMERSTON NORTH CITY	6	261	264
PORIRUA CITY	3	141	141
QUEENSTOWN-LAKES DISTRICT	0	S	S
RANGITIKEI DISTRICT	0	12	15
ROTORUA DISTRICT	15	597	612
RUAPEHU DISTRICT	0	15	15
SELWYN DISTRICT	0	S	S
SOUTH TARANAKI DISTRICT	0	18	18
SOUTH WAIKATO DISTRICT	3	36	39
SOUTH WAIRARAPA DISTRICT	0	6	3
SOUTHLAND DISTRICT	0	S	S
STRATFORD DISTRICT	0	12	9
TARARUA DISTRICT	0	12	15
TASMAN DISTRICT	0	15	15
TAUPO DISTRICT	0	129	129
TAURANGA CITY	0	243	243
THAMES-COROMANDEL DISTRICT	3	15	18
TIMARU DISTRICT	3	18	21
UPPER HUTT CITY	0	63	63
WAIKATO DISTRICT	0	45	45
WAIMAKARIRI DISTRICT	0	18	18
WAIMATE DISTRICT	0	S	S
WAIPA DISTRICT	0	30	30
WAIROA DISTRICT	0	27	27
WAITAKI DISTRICT	0	9	6
WAITOMO DISTRICT	0	12	9
WELLINGTON CITY	6	678	681
WESTERN BAY OF PLENTY DISTRICT	0	48	51
WESTLAND DISTRICT	0	6	9
WHAKATANE DISTRICT	0	42	42
WHANGANUI DISTRICT	0	39	39
WHANGAREI DISTRICT	0	111	111
UNKNOWN/OTHER	0	12	12
New Zealand	153	7,890	8,022

Notes for Tables One and Two:

- This is a count of distinct clients. Clients may receive more than one grant in a period.
- Clients can be counted in more than one territorial authority if they have had grants in multiple territorial authorities.
- Clients may also be counted in more than one age group if they have had a birthday during the period. For this reason, the sum of distinct clients by territorial authority or age group may be different from the total distinct clients.
- Territorial authority is based on the clients address as at the time of the grant and may not be reflective of where their emergency housing is located.
- Ungeocoded address records that are unable to be matched to a territorial authority through suburb and city details have an unknown territorial authority.
- To protect confidentiality the Ministry uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- A value of one or two may be rounded to zero or three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated.
- Secondary suppression rules have also been applied when required. Suppressed numbers have been replaced by an 'S'.