



**MINISTRY OF SOCIAL
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

2 August 2022

Tēnā koe

On 18 July 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *I understand MSD has a report by Litmus on "Process evaluation of Intensive Case Manager and Navigator initiatives", from February this year. Under the OIA I seek a copy of the report please, plus any follow-up internal MSD reports/memos about the Litmus report.*

The full report prepared by Litmus for the Ministry, entitled *Intensive Case Manager and Navigators Initiatives Evaluation Report*, is available at the following link:

www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/evaluation/intensive-case-management-and-navigator-initiatives/icm-evaluation-report.pdf

The Ministry has identified one additional report in scope of your request. Please find enclosed:

- REP/22/3/149 – *Evaluation report on Homelessness Action Plan Initiatives – Intensive Case Managers and Navigators*, dated 5 May 2022

You will note that the names of some individuals are withheld under section 9(2)(a) of the Act in order to protect the privacy of natural persons. The need to protect the privacy of these individuals outweighs any public interest in this information.

Some information is withheld under section 9(2)(f)(iv) of the Act as it is under active consideration. The release of this information is likely to prejudice the ability of government to consider advice and the wider public interest of effective government would not be served.

The principles and purposes of the Act under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government
- to increase the ability of the public to participate in the making and administration of our laws and policies
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter available to the wider public. The Ministry will do this by publishing this letter on the Ministry of Social Development's website. Your personal details will be deleted and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding the report prepared by Litmus on Intensive Case Managers and Navigators, and any follow-up reports, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



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