

From: Out of scope
 To: [Redacted]
 Cc: [Redacted]
 Subject: RE: MSD Agency Recommendation
 Date: Tuesday, 8 June 2021 12:54:31 PM
 Attachments: [msd001.pdf](#)
[msd002.docx](#)

Hi Out of scope

A brief update is provided below.

A Working Group including representatives from MSD, IR, MBIE, and Treasury has been meeting weekly to co-ordinate and discuss monitoring and evaluation of the Wage Subsidy Scheme.

An evaluation approach documenting key evaluation questions and plans for procurement of a process and outcome evaluation of the Scheme has been developed by the Working Group.

A cross-agency Steering Group has been established to provide high-level oversight of the evaluation and to ensure that evaluation findings have influence within the participating agencies. The Steering Group includes General Managers and others with evaluation, operational and/or policy expertise from MSD, IR, MBIE, and Treasury.

An initial Steering Group meeting was held on the 19th of May where a Terms of Reference for the Steering Group was discussed and feedback on key evaluation questions was provided. The next Steering Group meeting (scheduled for the 16th of June) will involve review of the evaluation approach developed by the Working Group.

The Working Group has developed a preliminary intervention logic for the Wage Subsidy Scheme which will be shared with the Steering Group as well as the external supplier(s) procured to conduct the evaluation.

Just let me know if you would like me to provide any extra information Julia, or if you have any questions at all.

Ngā mihi

Out of scope

From: Out of scope

Sent: Tuesday, 8 June 2021 10:41 am

To: Out of scope

Cc: Out of scope

Subject: RE: MSD Agency Recommendation

Morena Out of scope

Could you please provide a brief update on the Wage Subsidy evaluation.

Out of scope

From: Out of scope <msd.govt.nz>

Sent: Tuesday, 8 June 2021 7:46 AM

To: Out of scope <msd.govt.nz>

Subject: FW: MSD Agency Recommendation

Morning Out of scope

Out of scope has advised you are best placed to provide an update on the following as per the email below:

- 5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the development, operation, and impact of the Wage Subsidy Scheme and use the findings to inform preparation for future crisis-support schemes.

Thanks

Out of scope

From: Out of scope <msd.govt.nz>

Sent: Friday, 4 June 2021 10:53 AM

To: Out of scope <msd.govt.nz>; Out of scope <msd.govt.nz>

Subject: RE: MSD Agency Recommendation

Hi Out of scope

Updates as follows. I've noted expected to start from late June, just in case there are unexpected delays (we're hoping this work will be underway in two weeks).

Rec Ref #	Agencies	Recommendation (or issue) Description	RAG, Not Started, Completed, or Superseded	Status Update	Review title that recommendation from
3	MSD	3. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, test the reliability of a sample of the post-payment assurance work it carried out against documentary evidence held by applicants.	No status provided	MSD is preparing a sample of original Wage Subsidy recipients subjected to random post-payment integrity checks to seek verification that they met the eligibility criteria. Risk analysis conducted by IR will support the engagement with applicants, expected to start from late June 2021.	Management of the Wage Subsidy Scheme
4	MSD	4. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, prioritise remaining enforcement work including: - seeking written confirmation from applicants (which could be targeted towards larger or risk-indicated applicants) of compliance with the eligibility criteria and the obligations of receiving the subsidy, and - pursuing prosecutions to recover funds and/or to hold businesses to account for potentially unlawful behaviour.	No status provided	MSD is preparing a sample of original Wage Subsidy recipients to seek positive confirmation of their eligibility for that scheme. This sample will be weighted towards larger employers but will still include a range of business sizes. Contact with recipients is expected to start from late June 2021. MSD continues to work with Police to gather evidence to support Wage Subsidy investigations, via production orders as provided for in the Search and Surveillance Act 2012. MSD has implemented an enforcement and recovery framework to support decisions to seek civil recovery or criminal prosecution, in line with Solicitor-General's guidelines.	Management of the Wage Subsidy Scheme
5	MSD, IRD, MBIE, Treasury	5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the development, operation, and impact of the Wage Subsidy Scheme and use the findings to inform preparation for future crisis-support schemes.	No status provided	Out of scope As per [Redacted] comment – contact Out of scope in Research and Evaluation (MSD Insights)	Management of the Wage Subsidy Scheme

Ngā mihi

Out of scope Team Manager Information & Advice

Out of scope

From: Out of scope <msd.govt.nz>

Sent: Friday, 4 June 2021 10:36 AM

To: Out of scope <msd.govt.nz>; Out of scope <msd.govt.nz>

Subject: RE: MSD Agency Recommendation

Hi Out of scope

I'm sure we can do this – it will be brief. One of the recommendations is being led by insights I think so you may need to get some info from Out of scope in R&E on this one.

Cheers

Out of scope

General Manager, Integrity and Debt

Service Delivery

Ministry of Social Development, PO Box 1556, Wellington 6140

Out of scope

MSD Purpose: We help New Zealanders to be safe, strong and independent | Manaaki tangata, manaaki whānau .

From: Out of scope <msd.govt.nz>

Sent: Friday, 4 June 2021 10:09 AM

To: Out of scope <msd.govt.nz>

Cc: Out of scope <msd.govt.nz>

Subject: FW: MSD Agency Recommendation

Is this possible for end of next week?

From: Out of scope <msd.govt.nz>

Sent: Friday, 4 June 2021 10:03 AM

To: Out of scope <msd.govt.nz>

Cc: Out of scope <msd.govt.nz>

Subject: FW: MSD Agency Recommendation

Morena

In my current role in the DPMC COVID-19 Response Group, I'm situated in the System Assurance and Continuous Improvement team. Part of their mandate is to track and monitor the many recommendations coming out of the myriad reviews conducted on elements of NZ's response to COVID-19 (I think there's around 50+ reviews across the whole response, with hundreds of recommendations).

The DAG Review of the Wage Subsidy scheme falls within this mix, and I'm hoping you can help with a brief status update on the three key recommendations below. I know a heap of work is underway around this, so hopefully won't be too difficult.

Would be great to have something by Friday next week if possible (but a little wiggle room here). Let me know if you need some more context on this.

Cheers

Out of scope

Director, Service Delivery | Ministry of Social Development - Te Manatū Whakaitiō Ora

Caring for Communities Workstream | DPMC Covid-19 Response Group

Out of scope

From: Out of scope <dpmc.govt.nz>

Sent: Friday, 4 June 2021 9:40 AM

To: Out of scope <msd.govt.nz>

Cc: Out of scope <dpmc.govt.nz>

Subject: MSD Agency Recommendation

[IN-CONFIDENCE]

Mōrena Out of scope

As we just discussed, can you help us get a status update on the below recommendations and explain the purpose behind what we are doing (I've added a quick blurb on it below).

Rec Ref #	Agencies	Recommendation (or issue) Description	RAG, Not Started, Completed, or Superseded	Status Update	Review title that recommendation from
3	MSD	3. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, test the reliability of a sample of the post-payment assurance work it carried out against documentary evidence held by applicants.	No status provided		Management of the Wage Subsidy Scheme
4		4. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social			

4	MSD	Development, prioritise remaining enforcement work including: - seeking written confirmation from applicants (which could be targeted towards larger or risk-indicated applicants) of compliance with the eligibility criteria and the obligations of receiving the subsidy, and - pursuing prosecutions to recover funds and/or to hold businesses to account for potentially unlawful behaviour.	No status provided	Management of the Wage Subsidy Scheme
5	MSD, IRD, MBIE, Treasury	5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the development, operation, and impact of the Wage Subsidy Scheme and use the findings to inform preparation for future crisis-support schemes.	No status provided	Management of the Wage Subsidy Scheme

Stocktake of review recommendations

Following the COVID-19 Independent Continuous Review and Improvement Advisory Group's (ICRIAG) Report, DPMC has undertaken a stocktake of actions and improvements resulting from recommendations contained in external reviews of the COVID-19 response.

The stocktake should provide assurance that the system is learning and adapting over time. The stocktake will include external audit or independent reviews dating back to March 2020, and will enable reflections and high-level analysis of the strengths and weaknesses of the response system.

There are a large number of reviews, with many recommendations. Agencies are beginning to consolidate and track recommendations at an agency level and are sharing their lists to facilitate the collation and reduce duplication in reporting. DPMC is working closely with agencies, including MoH, MBIE and Customs to provide a complete system view for future reviews and changes. This work will be progressed in tranches to deliver value at pace.

Nga mhi
Out of scope
 Senior Advisor, Risk and Assurance | COVID-19 Group
 Department of the Prime Minister and Cabinet
Out of scope



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Out of scope

From **Out of scope** [@dome.gov.nz](#)
 Sent: Monday, 17 January 2022 12:12 PM
 To: **Out of scope** [@dome.gov.nz](#)
 Subject: Re: CAC reporting

Re: **Out of scope**

Attached is the last update of the report. It gets summarised significantly, hence the latest version of the detailed content is below (the 7 actual recommendations that MSD/CAC have that are open). These are:

Out of scope

Agencies	Additional agencies	Recommendation (or issue) Description	Status	Status Update	Owner	Date of status update	Date Opened	Review title
MSD	All agencies	2. We recommend that, when public organisations are developing and implementing crisis support initiatives that approve payments based on "high-trust", they put in place robust post-payment verification measures including risk-based audits against source documentation, to mitigate the risks of using a high-trust approach.	In progress	The requirement for Wage Subsidy applicants to prepare and retain evidence to support their application was expressly updated in the declaration for WSSMAR21 and this has been included for WSSAUG21. Pre-payment integrity checks for these schemes are based on risk and routinely sought this evidence where available. Post-payment integrity checks for both schemes will also include seeking this evidence in all cases. Any future schemes will also include these measures.		7/12/2021	4/05/2021	Management of the Wage Subsidy Scheme
MSD		3. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, post the reliability of a sample of the post-payment assurance work it carried out against documentary evidence held by applicants.	In progress	Post-payment risk analysis for WSSMAR21 to be undertaken with IR was delayed due to the establishment of WSSAUG21. We are now planning to undertake this analysis across both schemes concurrently, from 10 December 2021, once the WSSAUG21 scheme ends.	MSD Out of scope	7/12/2021	4/05/2021	Management of the Wage Subsidy Scheme
MSD		4. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development prioritise remaining enforcement work including: - seeking written confirmation from applicants (which could be targeted towards larger or risk-indicated applicants) and the obligations of receiving the subsidy, and - pursuing prosecutions to recover funds paid or to hold businesses to account for potentially unlawful behaviour.	In progress	A sample of 1,000 early Wage Subsidy recipients, weighted towards larger employers, were contacted by email from late July 2021 to confirm their eligibility and compliance with obligations for the subsidy received. Reminder emails to non-respondents were delayed due to the establishment of WSSAUG21 and will resume once the scheme concludes. To date, 535 replies have been received of which 532 employers have confirmed they met the eligibility criteria and complied with their obligations.	MSD Out of scope	7/12/2021	4/05/2021	Management of the Wage Subsidy Scheme
MSD	IRD, MBE, Treasury	5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the development, operation, and impact of the Wage Subsidy Scheme and use the findings to inform preparation for future crisis-support schemes.	In progress	MSD continues to work with Police to gather evidence to support Wage Subsidy investigations, via production orders as provided for in the Search and Surveillance Act 2012. MSD has implemented an enforcement and recovery framework to support decisions to seek civil recovery or criminal prosecution, in line with Solicitor-General's guidelines. A cross-agency evaluation of the Wage Subsidy Scheme (WSS) is now underway. Officials from MSD, IR, MBE, and Treasury collaborated to develop a high-level evaluation approach. This identified the objectives of the evaluation, key evaluation questions, planned procurement of evaluation activities, and timeframes for deliverables. To achieve the evaluation objectives, a process evaluation and an outcome evaluation will be conducted. A process evaluation provides information on whether an initiative has been implemented as intended. An outcome evaluation measures the results of an initiative and determines whether intended outcomes were achieved. External suppliers have been appointed to complete the process evaluation and outcome evaluation, respectively. A closed tendering secondary procurement process was followed using the All-of-Government (AOG) Consultancy Services panel. MSD has contracted Martinlekins to complete the process evaluation and Motu to complete the outcome evaluation. Both suppliers have been contracted from 22 November 2021 to 19 December 2022.	Cross-agency Working Group with MSD, IR and the Treasury. Coordinated by MSD	7/12/2021	4/05/2021	Management of the Wage Subsidy Scheme

Ngā mihi,
Out of scope [@dome.gov.nz](#)
 Senior Advisor, Risk and Assurance | System Assurance and Continuous Improvement
 DPAC COVID-19 Group
Out of scope
 M
 E [@dome.gov.nz](#)

Out of scope

Out of scope

From: [Out of scope](#)
 Sent: Tuesday, 7 December 2021 10:26 AM
 To: [Out of scope](#)
 Cc: [Out of scope](#)
 Subject: RE: CCB reporting

[IN CONFIDENCE]

Kia ora [Out of scope](#)

There are just 5 open recommendations with MSD, you are right 4 of them are in regard to the Wage Subsidy from the OAG [Out of scope](#). Do you have any updates on these? Can any of them be considered closed (or superseded/not agreed)?

Rec. Ref #	Agencies	Additional agencies	Recommendation (or issue) Description	Status	Status Update	Owner	Date of status update	Date Opened	Date Closed	Review title
1	MSD	All agencies	1. We recommend that, when public organisations are developing and implementing crisis support initiatives that approve payments based on "high-trust", they ensure that criteria are sufficiently clear and complete to allow applicants information to be adequately verified.	Completed	We have been working on improving clarity for Commonly Owned Groups. The clarification has been agreed to by the Minister and these clarifications will be reflected in the Declaration and Operational Policy Guidance and comms if another Wage Subsidy is activated. For the March 2021 Wage Subsidy, the declaration was strengthened to require applicants to prepare and retain evidence that they met the required revenue drop. The Ministry undertook prepayment risk-based integrity checks which included requesting that evidence where applicable.		5/07/2021	4/05/2021	5/07/2021	Management of the Wage Subsidy Scheme
2	MSD	All agencies	2. We recommend that, when public organisations are developing and implementing crisis support initiatives that approve payments based on "high-trust", they put in place robust post-payment verification measures including risk-based audits against source documentation, to mitigate the risks of using a high-trust approach.	In progress	Further risk analysis is being conducted with IR over March 2021 Wage Subsidy recipients in July 2021 to inform additional post-payment integrity checks which will include the evidence requirement. Any future schemes will also include these measures.		5/07/2021	4/05/2021		Management of the Wage Subsidy Scheme
3	MSD		3. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, test the reliability of a sample of the post-payment assurance work it carried out against documentary evidence held by applicants.	In progress	MSD is preparing a sample of original Wage Subsidy recipients subjected to random post-payment integrity checks to seek verification that they met the eligibility criteria. Risk analysis conducted by IR will support the engagement with applicants, expected to start from late June 2021.	MSD Out of scope	10/06/2021	4/05/2021		Management of the Wage Subsidy Scheme
4	MSD		4. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, prioritise remaining enforcement work including: - seeking written confirmation from applicants (which could be targeted towards larger or risk-indicated applicants) of compliance with the eligibility criteria and the obligations of receiving the subsidy, and - pursuing prosecutions to recover funds and/or to hold businesses to account for potentially unlawful behaviour.	In progress	MSD is preparing a sample of original Wage Subsidy recipients to seek positive confirmation of their eligibility for that scheme. This sample will be weighted towards larger employers but will still include a range of business sizes. Contact with recipients is expected to start from late June 2021. MSD continues to work with Police to gather evidence to support Wage Subsidy investigations, via production orders as provided for in the Search and Surveillance Act 2012. MSD has implemented an enforcement and recovery framework to support decisions to seek civil recovery or criminal prosecution, in line with Solicitor General's guidelines. Cabinet authorised the draw down up to \$1 million for MSD to undertake an evaluation of the Wage Subsidy March.	MSD Out of scope	10/06/2021	4/05/2021		Management of the Wage Subsidy Scheme
5	MSD	IRD, MBE, Treasury	5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the development, operation, and impact of the Wage Subsidy Scheme and use the findings to inform preparation for future crisis support schemes.	In progress	A Working Group including representatives from MSD, IR, MBE, and Treasury has been meeting weekly to co-ordinate and discuss monitoring and evaluation of the Wage Subsidy Scheme. An evaluation approach documenting key evaluation questions and plans for procurement of a process and outcome evaluation of the Scheme has been developed. A cross-agency Steering Group has been established to provide high-level oversight of the evaluation and to ensure that evaluation findings have influence within the participating agencies. The next Steering Group meeting (scheduled for the 16th of June) will involve review of the evaluation approach developed by the Working Group. The Working Group has developed a preliminary intervention logic for the Wage Subsidy Scheme which will be shared with the Steering Group as well as the external supplier(s) procured to conduct the evaluation.	Inter-agency Working Group with MSD, IR and the Treasury. Coordinated by MSD Out of scope Out of scope from MBE	10/06/2021	4/05/2021		Management of the Wage Subsidy Scheme

Out of scope

From: **Out of scope**
 To: **Out of scope**
 Subject: RE: CCB reporting
 Date: Tuesday, 7 December 2021 1:50:51 PM
 Attachments: [msd005.docx](#)

Kia ora **Out of scope**

I have provided some new text below. Just let me know if any additional information is needed at all.

Thanks,

Out of scope

Dr **Out of scope** [@msd.govt.nz](#) – Senior Analyst | Research and Evaluation | Rautaki me Matawhānui
Out of scope
 Ministry of Social Development | National Office
 Level 3 | 89 The Terrace | Wellington
MSD purpose:
 We help New Zealanders to be safe, strong and independent
 Manaaki tangata, manaaki whānau



From: Rachel Skeates-Miller **Out of scope** [@msd.govt.nz](#)

Sent: Tuesday, 7 December 2021 1:16 pm

To: **Out of scope** [@msd.govt.nz](#)

From: **Out of scope** [@msd.govt.nz](#)

Subject: RE: CCB reporting

Hi all

The Evaluation is progressing with contracts now signed with providers for both process and outcomes evaluations and implementation underway. **Out of scope** can provide some text for the update.

Rachel Skeates-Miller
 GM Research & Evaluation
 Strategy & Insights, MSD

On 7/12/2021, at 11:18 AM **Out of scope** [@msd.govt.nz](#) wrote:

Kia ora **Out of scope**

We provided a relevant update to Minister Sepuloni in our most recent WSS integrity quarterly update, dated 25 October - it covers most of the recs (excludes the evaluation rec).

I've made changes in red below, and attached the report for reference (see paras 17 – 22).

Ngā mihi,

Out of scope Team Manager Information & Advice
 Integrity and Risk
 Cell: **Out of scope**

From: **Out of scope** [@msd.govt.nz](#)

Sent: Tuesday, 7 December 2021 10:44 am

To: **Out of scope** [@msd.govt.nz](#)

From: **Out of scope** [@msd.govt.nz](#)

Subject: FW: CCB reporting

Kia ora team

The below information is held by DPMC and reported to CE's that attend COVID Chairs Board (which Debbie is on).

I am hoping you can provide updates to me so I can go back to DPMC on these open recommendations. Can you let me know if there is anyone else and need to reach out to and if possible, provide an update by COB Thursday.

Thanks,

Out of scope

From: **Out of scope** [@msd.govt.nz](#)

Sent: Tuesday, 7 December 2021 10:26 AM

To: **Out of scope** [@msd.govt.nz](#)

From: **Out of scope** [@msd.govt.nz](#)

Subject: RE: CCB reporting

[IN-CONFIDENCE]

Kia ora **Out of scope**

There are just 5 open recommendations with MSD, you are right 4 of them are in regard to the Wage Subsidy from the QAG, and one from the recent CICRAG review. **Do you have any updates on these? Can any of them be considered closed (or superseded/not agreed)?**

Rec Ref #	Agencies	Additional agencies	Recommendation (or issue) Description	Status	Status Update	Owner	Date of status update	Date Opened	Date Closed	Review title
1	MSD	All agencies	1. We recommend that, when public organisations are developing and implementing crisis-support initiatives that approve payments based on "high-trust", they ensure that criteria are sufficiently clear and complete to allow applicant information to be adequately verified.	Completed	We have been working on improving clarity for Commonly Owned Groups. The Clarification has been agreed to by the Minister and these clarifications will be reflected in the Declaration and Operational Policy Guidance and comes if another Wage Subsidy is activated. Policy/Op Pol to update		5/07/2021	4/05/2021	5/07/2021	Management of the Wage Subsidy Scheme
2	MSD	All agencies	2. We recommend that, when public organisations are developing and implementing crisis-support initiatives that approve payments based on "high-trust", they put in place robust post-payment verification measures including risk-based audits against source documentation, to mitigate the risks of using a high-trust approach.	In progress	MSD and IR strengthened their approaches for the WSSAUG21 scheme in relation to sole trader applicants. This included working with sole trader applicants (whose application was pending) to make sure they understand what information is required to enable accurate verification of their information and approval of their application. <ul style="list-style-type: none"> MSD undertook significant direct engagement with sole trader applicants to support validation of their application information, including through proactive emails and outbound calling, to clarify exactly what they needed to do to verify their information with IR IR enhanced their process to support verification, including pulling in additional resources to work with applicants who contact them to verify their sole trader / self-employed status, so that their Wage Subsidy applications can be approved. 		5/07/2021	4/05/2021		Management of the Wage Subsidy Scheme
3	MSD		3. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, test the reliability of a sample of the post-payment assurance work it carried out against documentary evidence held by applicants.	In progress	Post-payment risk analysis for WSSMAR21 to be undertaken with IR was delayed due to the establishment of WSSAUG21. We are now planning to undertake this analysis across both schemes concurrently, from 10 December 2021, once the WSSAUG21 scheme ends. A sample of 339 early Wage Subsidy recipients (representing 486 applications), who were subject to random post-payment integrity checks, began being contacted from late July 2021 to discuss their eligibility and to provide documentary evidence to confirm their entitlement. Nine IR staff were originally seconded to MSD to assist with this work until September 2021 but were temporarily diverted to support WSSAUG21. It is expected that this work will be completed during December 2021.	MSD Out of scope	10/06/2021	4/05/2021		Management of the Wage Subsidy Scheme
4	MSD		4. In relation to the Wage Subsidy Scheme, we recommend that the Ministry of Social Development, prioritise remaining enforcement work including: - seeking written confirmation from applicants (which could be targeted towards larger or risk-indicated applicants) of compliance with the eligibility criteria and the obligations of receiving the subsidy, and - pursuing prosecutions to recover funds and/or to hold businesses to account for potentially unlawful behaviour.	In progress	A sample of 1,000 early Wage Subsidy recipients, weighted towards larger employers, were contacted by email from late July 2021 to confirm their eligibility and compliance with obligations for the subsidy received. Reminder emails to non-respondents were delayed due to the establishment of WSSAUG21 and will resume once the scheme concludes. To date, 335 replies have been received of which 532 employers have confirmed they meet the eligibility criteria and complied with their obligations. MSD continues to work with Police to gather evidence to support Wage Subsidy investigations, via production orders as provided for in the Search and Surveillance Act 2012. MSD has implemented an enforcement and recovery framework to support decisions to seek civil recovery or criminal prosecution, in line with Solicitor-General's guidelines.	MSD Out of scope	10/06/2021	4/05/2021		Management of the Wage Subsidy Scheme
5			5. We recommend that the Ministry of Social Development, the Inland Revenue Department, the Ministry of Business, Innovation and Employment, and the Treasury, carry out timely evaluation of the		A cross-agency evaluation of the Wage Subsidy Scheme (WSS) is now underway. Officials from MSD, IR, MBIE, and Treasury collaborated to develop a high-level evaluation approach. This identified the objectives of the evaluation, key evaluation questions, planned procurement of evaluation activities, and timeframes for deliverables. To achieve the evaluation objectives, a process evaluation and an outcome evaluation will be conducted. A process evaluation provides information on whether an initiative has been implemented as intended. An outcome evaluation measures the results of an initiative and determines whether intended outcomes were achieved. External suppliers have been appointed to complete the process evaluation and outcome evaluation, respectively. A closed tendering secondary procurement process was followed using the All-of-Government (AoG) Consultancy Services panel. MSD have contacted Martin Jenkins to complete the process evaluation and Motu Cross-agency Working					

Out of scope

Kind regards,

Out of scope [\(mailto:\)](#)
Sector Advisor, Risk and Assurance | System Assurance and Continuous Improvement
DPMC COVID-19 Group
In: Out of scope
E: [@dpmc.govt.nz](mailto:)

From: Out of scope [@dpmc.govt.nz](mailto:)
Sent: Tuesday, 7 December 2021 9:58 am
To: Out of scope [@dpmc.govt.nz](mailto:)
Cc: Out of scope [@dpmc.govt.nz](mailto:)
Subject: CLB reporting

Kia ora Out of scope
I was chatting to Out of scope in our CE's office Out of scope
I know we had recommendations around Wage Subsidy from the OAG. Was there anything else? Just want to ensure we're tracking the right things.
Cheers
Out of scope

Out of scope
Director, Service Delivery | Ministry of Social Development - Te Manatō Whakahaere Ora
Out of scope

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