

From: [Jasmine Lindsay](#)
To: Out of scope [parliament.govt.nz](#)
Cc: [ODI \(MSD\)](#); [Brian Coffey](#); [Jasmine Lindsay](#); [Julia Bergman](#); Out of ; [i_request \(MSD\)](#)
Subject: MoH COVID response work
Date: Monday, 13 December 2021 4:00:44 pm
Attachments: [Advice from ODI and OfS - Due 9am tomorrow \(0812\) - SWC MIN CONSULT COVID-19 Care in the Community Health System Readiness and Preparation .msg](#)
Importance: High

Hi Out of ,

There seems to be some blurring between concepts in your email which is a little tricky to navigate. We've pulled our responses into three topics: targeted support, COVID-19 Care in the Community, and the COVID-19 protection framework.

Something important to note is that the COVID-19 Protection Framework is led out of DPMC, so MoH will likely have limited ability to respond to a lot of questions that have been posed in your email.

In regards to your question on whether there has been feedback regarding **targeted support** – recent issues the community have been raising are not regarding the support available, but the lack of engagement with the community, how the support available is being communicated, and what data is being collected. The ideal scenario is that the mainstream response to COVID-19 will work for both disabled people and non-disabled people. There may be some bespoke interactions that need to take place – for example, in the Care in the Community model, a disabled person (or their household) may need to be asked about the disability support services that anyone living in the household requires. Data is a really useful tool to provide reassurance where things are going well, as well as to identify any issues.

The key questions that we have regarding the **COVID-19 Care in the community** model are:

- What data is being collected on disabled people who are isolating as part of the Care in the Community model? – *this is relevant not only to the MoH response, but also MSD's response*. ODI have raised data a number of times at both an agency and ministerial level (most recent feedback attached), but there remains no commitment to collect it.
- The COVID-19 Care in the community paper says "it is recommended that disabled people and their allies are engaged in a rapid design approach to ensure the issues for disabled people are understood and designed into the approach" – what work is underway in this space?

In regards to the **COVID-19 Protection Framework**:

- The CPF communications material available could be complemented by additional information on how disabled people will experience the traffic light levels – is there any work underway to develop targeted communications for the disability community?

Ngā mihi
Jasmine

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