

ODI form question changes

Blue = changes for next release

Yellow = awaiting confirmation on operational approach

Contact Details – Main form

1. What is your email address?
2. What is your preferred contact number?
 1. What type of contact number is this? [Options: personal or work]
3. What is the best way to contact you? [Options: text message or email or phone call]
4. Are there any contact methods you don't want us to use? [New OPTIONAL question]
[Options: Text, email, phone call]
5. What is your residential address?
 1. Are you currently staying in Emergency or Transitional housing? [Options: Yes/No]
6. Do you have a different postal address from your residential address?
 1. What is your postal address (conditional)

Help you need – Main form

1. What help do you need?
[Options: Food or groceries, including pet food, sanitary items, and cleaning products |
Accommodation costs, such as rent or board |
Power, gas, heating or water bills while you're self-isolating |
Medical prescriptions or medicine to deal with symptoms of COVID-19 |
Safety |
Something else (free text)]
Something else:
For example, any disability or impairment needs.
[expanded free text field]
2. Why do you need this help? For example, your wages have been cut or stopped or your costs have gone up while you're self-isolating.
Tell us a little about your situation and the support you need.

Contact details – Community Provider form

Personal details

1. What is your full name?
2. What is your preferred phone number?
3. Do you have another phone number we can use to contact you? This might be a family member's number or someone else you're self-isolating with. (optional)
4. What is the best way to contact you? [Options: text or phone call] (optional)
5. What is your email address? (optional)