



18 March 2022

Tēnā koe

On 1 February 2022, you emailed the Minister for Social Development and Employment, Hon Carmel Sepuloni, requesting, under the Official Information Act 1982 (the Act), the following information:

- *In September 2021, the Ministry of Social Development posted an Official Information Act request online, relating to a query asking for a list of all emergency housing providers. This document is linked to this email. Can the Ministry please update that list with any other providers that have since received payment from the Ministry.*
- *Can the Ministry please provide any statistics which show or detail any crime or disturbances brought to its attention by emergency housing clients at these premises between Jan 2021-Jan 2022.*

Your request was transferred to the Ministry of Social Development (the Ministry) as the information to which your request relates is operational.

On 3 March 2022, the Ministry contacted you to advise that more time was required to make a decision on your request. You were advised that a decision would be with you on or before 18 March 2022.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place or residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required.

The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options, including transitional housing, can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available here: www.housing.msd.govt.nz/housing-options/emergency-housing.html.

Please find enclosed **Table One** in **Appendix One**, which lists all accommodation suppliers in New Zealand that have received EH SNGs in the quarter ending December 2021. You will note that the names of some individuals are withheld under section 9(2)(a) of the Act in order to protect the privacy of natural persons. The need to protect the privacy of these individuals outweighs any public interest in this information.

In regard to the second part of your request, the Ministry is unable to provide you with this information as any instances of crime or disturbances at emergency housing locations would be recorded at a regional level and on individual client files. In order to provide you with this information, the Ministry staff would have to manually review hundreds of files. As such, this part of your request has been refused under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

However, in the spirit of being helpful, the Ministry is able to provide you with **Table Two** in **Appendix One**. **Table Two** shows the total number of emergency housing complaints made by emergency housing clients regarding safety concerns, broken down by region and month, for the period 1 April 2021 to 31 January 2022. Please note that complaints regarding safety concerns could be made for any number of different reasons, and do not necessarily indicate that crime or antisocial behaviour was present.

From 28 April 2021, the Complaints Management System was updated to centrally record complaints made by clients about emergency housing suppliers. When concerns are raised about emergency housing suppliers, Regional Housing Managers follow-up directly with the supplier to resolve any issues around quality or service. Where issues cannot be resolved in a timely way, suitable alternative accommodation may be sought for the client.

The Ministry is in regular contact with clients, and if a client advises the Ministry that they do not feel safe in emergency accommodation, the Ministry works with them to identify alternatives and encourages them to report any criminal activity to the Police.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
**Group General Manager
Housing**

Appendix One

Table One: Accommodation suppliers who have received Emergency Housing Special Needs Grants in the quarter ending December 2021.

Registered Name of Accommodation Provider
123 MOTEL
136 ON BEALEY MOTEL
140 GHUZNEE LIMITED
151 ON LONDON MOTEL
171 ON HIGH MOTEL
252 BEACHSIDE MOTEL & HOLIDAY PARK
298 WESTSIDE MOTOR LODGE
299 ON DEVON WEST MOTEL
311 MOTEL RICCARTON
315 MOTEL RICCARTON
45 ON AVENAL MOTEL
52 ON RIFLE MOTEL
540 MOTEL LIMITED
806 MOTEL
88 WALLACE COURT MOTEL
A'LA VISTA MOTEL
A1 AUTO SPARES LIMITED
AAA MANA MOTEL
AAA NORTHLANDS MOTEL
AARANGI MOTEL
AARON COURT MOTEL
AARON COURT MOTOR INN HAMILTON
AARYN COURT MOTEL
ABELLA LODGE MOTEL
ABBAY COURT MOTEL
ABBAY COURT MOTEL - LOWER HUTT
ABBAY MOTEL
ABBAY MOTOR LODGE
ABBOTS HAMILTON - HOTEL & CONFERENCE CENTRE
ABELIA MOTOR LODGE
ACACIA COURT MOTEL
ACADEMY AT BOTANY MOTOR INN
ACADEMY LODGE MOTEL
ACCOLADE MOTOR LODGE
ACCOMMODATION CENTRAL ON WILLIS
ACCOMMODATION GATEWAY MOTEL

Registered Name of Accommodation Provider
ACCOMMODATION TE PUNA
ACE HIGH MOTOR INN
ACE MOTOR LODGE
ACORN ESTATE MOTEL
ADDINGTON COURT MOTEL
ADELAIDE MOTEL
ADELPHI MOTEL
ADMIRAL MOTEL
ADORIAN MOTEL
AIRPORT DELIGHT MOTEL
AIRPORT GARDEN INN
AIRPORT GOLD STAR MOTEL
AIRPORT HARBOUR VIEW MOTEL
AIRPORT HOSTEL LTD
AIRPORT LODGE MOTEL
AIRPORT MANOR INN
AIRPORT MOTEL
AIRPORT MOTOR LODGE
AIRPORT WESTNEY LODGE
ALADDIN MOTEL
ALBANY EXECUTIVE MOTOR INN
ALBANY ROSEDALE MOTEL
ALBERT RESIDENTS PARK
ALCALA MOTEL
ALCALA MOTOR LODGE
ALCAMO HOTEL
ALDAN LODGE MOTEL
ALEXANDRA HOLIDAY PARK
ALLENBY PARK HOTEL
ALMA MOTEL
ALPERS LODGE LIMITED
ALPHA MOTEL
ALPHA MOTOR INN
ALPINE MOTEL
ALTON LODGE MOTEL
ALWAYS INN MOTEL LIMITED
AMBASSADOR MOTEL
AMBASSADOR MOTOR INN
AMBER COURT MOTEL
AMBLE IN MOTEL - NGAERE

Registered Name of Accommodation Provider
AMBLE INN MOTEL LEVIN
AMBLE ON INN
AMETHYST COURT MOTOR LODGE
AMISFIELD MOTEL
AMITY COURT MOTEL
ANCHOR INN KAIKOURA
ANCHOR MOTEL/TIMARU BACKPACKERS
ANCHORAGE MOTEL WHITIANGA
ANCHORAGE MOTOR LODGE
ANGELA TRUST
ANGLESEA MOTEL & CONFERENCE CENTRE
ANNDION LODGE
ANTONIO MEWS MOTEL
ANVIL COURT MOTOR LODGE
ANZAC COURT MOTEL
AOTEA LODGE
AOTEA MOTEL
APEX ON FENTON MOTEL
APOLLO MOTEL
APOSTLES VIEW MOTELS LTD
APPLE MOTOR INN
APPLETREE BACKPACKERS
AQUA BEACHFRONT MOTEL
AQUA ON THE BEACH - EASTERN BEACH
[S 9 2 a]
AQUARIUS MOTEL
AQUARIUS MOTOR INN
AQUARIUS MOTOR INN -TAURANGA
AQUASTAR HOLDINGS LIMITED
ARCHIES BUNKER
ARISTOTLES NORTH SHORE MOTEL
AROUND THE WORLD BACKPACKERS
ARROW BACKPACKERS
ARTHOUSE ACCOMMODATION
ARTHURS COURT MOTOR LODGE
ASCOT EPSOM HOTEL
ASCOT LODGE MOTEL
ASCOT MOTOR LODGE
ASCOT OAMARU MOTEL
ASHBURY PARK MOTEL

Registered Name of Accommodation Provider
ASHLAR MOTEL
ASHLEIGH COURT MOTEL
ASHLEIGH COURT MOTEL - ROTORUA
ASHWOOD MANOR MOTOR LODGE
ASPEN MANOR MOTEL
ASTON COURT MOTEL
ASTON NORWOOD LTD
ASTOR MOTOR INN
ASTRA MOTOR LODGE
ASTRAL MOTEL
ASTRAY MOTEL & BACKPACKERS
ASURE ALBERT PARK MOTOR LODGE
ASURE AMBASSADOR MOTOR LODGE
ASURE KAIMAI VIEW MOTEL
ASURE KAPITI COURT MOTEL
ASURE MACY'S MOTOR INN
AT THE RIGHT PLACE
ATHENA MOTEL & APARTMENTS
ATRIUM ON ULSTER
AUCKLAND AIRPORT GATEWAY HOTEL
AUCKLAND AIRPORT MOTEL
AUCKLAND CITY HOTEL
AUCKLAND NEWMARKET MOTEL
AUCKLAND NORTH SHORE MOTELS & HOLIDAY PARK
AUTOLINE QUEENSTOWN MOTEL
AVEDA MOTOR LODGE
AVERILL COURT MOTEL PAIHIA
AVON CITY MOTEL
AVONDALE MOTOR INN
AVONDALE MOTOR PARK
AWATEA PARK MOTEL
B-K'S ROTORUA MOTOR LODGE
BACKPACKERS CENTRAL HAMILTON
BADEN LODGE MOTEL
BALLINA MOTEL
BALLINOR MOTOR INN
BARCELONA MOTEL
BARCLAY MOTEL
BARCLAY SUITES AUCKLAND
BARRINGTONS MOTOR LODGE

Registered Name of Accommodation Provider
BASED BY THE LAKE
BAY BEAUTY MOTEL
BAY OF ISLANDS HOLIDAY PARK
BAY PALM MOTEL
BAYCOURT LAKEFRONT MOTEL
BAYWATCH MOTOR INN
BEACHLIFE APARTMENTS
BEALEY AVENUE MOTEL
BEALEY LIMITED
BEALEY PLAZA MOTEL
BELLA TUSCANY MOTEL
BELLA VISTA CHRISTCHURCH
BELLA VISTA MOTEL - ROTORUA
BELLA VISTA MOTEL DUNEDIN
BELLEVUE GARDENS HOTEL
BENNETT'S TAURANGA MOTOR INN
BENTONS MOTEL
BEST WESTERN NEWMARKET INN & SUITES
BEST WESTERN WELLINGTON
BIG FIVE MOTEL
BIG FIVE MOTEL - PALMERSTON NORTH
BINGS MOTEL
BIRCHWOOD MOTEL
BIRCHWOOD SPA MOTEL
BJ'S BUDGET MOTOR INN
BK'S COUNTIES MOTOR LODGE
BK'S COUNTIES MOTOR LODGE
BK'S EGMONT MOTOR LODGE
BK'S PALM COURT MOTOR LODGE
BK'S PIONEER MOTOR LODGE
BK'S SETTLERS MOTOR LODGE
BLENHEIM BRIDGES HOLIDAY PARK
BLENHEIM ROAD MOTOR LODGE
BLENHEIM SPA MOTOR LODGE
BLISS ACCOMMODATION
BLUE HAVEN MOTEL
BLUEWATER HOTEL LTD
BOLTON HOTEL
BOTANY MOTOR INN
BOULCOTT SUITES

Registered Name of Accommodation Provider
BOULEVARD HOTEL
BOUNDARY COURT MOTOR INN
BOUTIQUE MOTEL
BRAEMAR MOTOR INN
BRENTWOOD MANOR
BRIGHTWATER MOTOR INN
BRISTOL MOTEL
BROADWAY LODGE MOTEL
BROADWAY MOTOR INN
BROOKLYN MOTOR LODGE
BRYLIN MOTEL
BUCKLANDS BEACH WATERFRONT MOTEL
BULLER BRIDGE MOTELS
BULLER COURT MOTEL
BULLS MOTEL & HOLIDAY PARK
BURWOOD MOTEL
BUSH INN COURT MOTEL
BYRONS RESORT
CACTUS JACKS
CAMBERLEY COURT MOTEL
CAMBRIDGE RESTHAVEN
CAMBRIDGE TOP 10 HOLIDAY PARK
CAMELLIA COURT MOTEL
CARE RANUI EMERGENCY HOUSING
CARISBROOK MOTEL
CARNMORE HAGLEY PARK
CARNMORE HOTEL TAKAPUNA
CARRAMAR MOTOR INN
CARRINGTON MOTEL
CARTERTON HOLIDAY PARK 2018
CASA BLANCA MOTEL
CASA MEXICANA MOTEL
CASCADES LAKEFRONT MOTEL
CASCADES MOTOR LODGE
CASHEL COURT MOTEL
CASTLE COURT MOTEL
CAVES MOTOR INN
CEDAR LODGE MOTEL
CEDAR PARK MOTOR LODGE
CENTENNIAL COURT MOTOR INN

Registered Name of Accommodation Provider
CENTRAL COURT MOTEL
CENTRAL PARK MOTEL LODGE
CENTRE COURT MOTEL
CENTREPOINT MOTEL
CENTREPOINT ON COLOMBO MOTEL
CHAMPERS MOTOR INN
CHAMPERS MOTOR LODGE
CHARLES COURT MOTEL
CHARLTON MOTEL
CHERRY GROVE MOTEL
CHERRY TREE LODGE
CHERYLEA MOTEL
CHRISTCHURCH CLASSIC MOTEL & APARTMENTS
CHRISTCHURCH MOTEL
CHURCH VIEW MOTEL
CITY GARDEN LODGE
CITY LODGE ACCOMMODATION
CITY SUITES
CITY WORCESTER MOTEL
CLAREMONTE MOTOR LODGE
CLASSIC MOTEL
CLASSIQUE LODGE MOTEL
CLIVE STUDIOS
CLUB HOTEL PAHIATUA
COACHMAN MOTEL
COACHMAN SPA MOTEL ROTORUA
COACHMAN'S LODGE MOTEL
COACHMANS INN
COASTAL MOTOR LODGE
COBBLESTONE COURT MOTEL
[S 9 2 a]
COLONIAL CITY MOTEL
COLONIAL LODGE MOTEL
COLONIAL LODGE MOTEL - TAUPO
COLONIAL MOTEL
COLONIAL ON GLADSTONE MOTEL
COLONIAL VILLAGE MOTEL
COMMODORE MOTOR LODGE
CORNWALL PARK MOTOR INN
CORONATION COURT MOTEL

Registered Name of Accommodation Provider
CORONATION PARK MOTOR CAMP
CORTEZ MOTEL
COURTESY COURT MOTEL
COURTESY COURT MOTEL
CRANFORD COTTAGES AND MOTEL
CRASH PALACE BACKPACKERS
CROMWELL MOTEL
CROWN ON CINTRA LANE
CUMBERLAND MOTEL
DANNEMORA MOTOR INN
DASH MOTEL
DEANS BUSH MOTEL
DECO CITY MOTOR LODGE
DELHAVEN MOTEL
DESTINY ON FITZHERBERT
[S 9 2 a]
DICKSON HOLIDAY PARK
[S 9 2 a]
WESTHAVEN MOTEL
DMT HB LTD
DOWNTOWN ACCOMMODATION & BACKPACKERS
DRIFTWOOD MOTEL
DRURY MOTOR LODGE
DUCKS AND DRAKES BOUTIQUE MOTEL AND BACKPACKERS
DUKES MIDWAY LODGE
DUPONT MOTEL
EAGLES NEST BACK PACKERS
ECONOLOGGE CANTERBURY COURT MOTEL
EDGE CUMBE HOUSE LTD
EGMONT ECO LEISURE PARK
EKADANTAYA INVESTMENT LIMITED
ELDERSLEA MANOR
ELLERSLIE INTERNATIONAL HOTEL
ENDEAVOUR LODGE MOTEL
ENERGY MOTOR LODGE
ENZ OF THE EARTH RUATORIA
EPSOM MOTOR INN
ESSEN LIVING
FAIRMONT MOTOR LODGE
FAIRY SPRINGS MOTEL

Registered Name of Accommodation Provider
FEILDING HOLIDAY PARK
FEILDING HOTEL
FEILDING MOTEL
FENTON COURT MOTEL
FERGUSSON'S MOTOR LODGE
FERN MOTEL NAPIER LTD
FERNHILL MOTOR LODGE
FERNLEAF MOTEL
FERNZ MOTEL BIRKENHEAD
FERRY MOTEL
FIESTA COURT MOTEL
FITZHERBERT REGENCY MOTOR LODGE
FOUNTAIN CITY MOTOR INN
FOUNTAIN COURT MOTEL
FRANKTON PARK LTD
FREEMANS LODGE
FRIENZ LODGE - AUCKLAND
FRIMLEY LODGE MOTEL
GALAXY WEST APARTMENTS
GARDEN CITY MOTEL
GARDENA COURT MOTEL
GATEWAY INTERNATIONAL MOTEL
GATEWAY MOTOR INN
GATEWAY MOTOR LODGE
GEORGE STREET MOTEL & APARTMENTS
GERALDINE MOTELS
GIBSON COURT MOTEL
GISBORNE APARTMENTS LTD
GLOUCESTER HOUSE MOTEL
GOLDEN CROSS HOTEL
GOLDEN GLOW MOTEL
GOLFLANDS MOTEL
GOODVIEW APARTMENT HOTEL
GORE MOTOR CAMP
GOTHIC HEIGHTS MOTEL
[S 9 2 a]
GRAFTON COTTAGE AND CHALETs
GRANDEUR THERMAL SPA RESORT
GRANGE MOTOR LODGE
GREENLANE MOTEL

Registered Name of Accommodation Provider
GREENVIEW HOTELS
GREENWOOD PARK
GREERTON LODGE MOTEL
GREYMOUTH GUESTHOUSE
GREYMOUTH MOTEL
GREYMOUTH SEASIDE TOP 10 HOLIDAY PARK
GROSVENOR MOTOR INN
HACIENDA MOTOR LODGE
HAKA HOTEL NEWMARKET
HAKA SUITES HOTEL
HAKARIMATA LODGE
HALF MOON BAY MOTEL
HALSWELL LODGE
HAMILTON CAMPGROUND LIMITED
HAPPY APPLE BACKPACKERS
HARBOUR CITY MOTOR INN - TAURANGA
HARCOURT HOLIDAY PARK
HARRINGTONS MOTOR LODGE
HARVEST LODGE MOTEL
HARRISON MOTEL
HASTINGS TOP 10 HOLIDAY PARK
HAWERA STUDIOS & APARTMENTS
HAWKS INN MOTEL
[S 9 2 a]
HICKS BAY MOTEL
HIGHWAY MOTEL
HIGHWAY MOTEL - OAMARU
[S 9 2 a]
HIT HOSTEL
HOLIDAY ROTORUA LIMITED
HOTEL BRISTOL
HOTEL SOUTH OTAGO
HUGO & CARTER'S BACKPACKERS & MOTEL
HYGATE MOTOR LODGE
IBIS BUDGET AUCKLAND CENTRAL
ILAM MOTEL
JAZZYSHEEP LIMITED
KAHUNGUNU WHANAU SERVICES
KAITAIA MOTOR LODGE
KAKABEAK HOLDINGS LTD

Registered Name of Accommodation Provider
KATIKATI MOTEL
KAUKAPAKAPA HOTEL
KAURI PARK MOTEL
KAWERAU HOTEL
KAWERAU MOTEL
KEA MOTELS & HOLIDAY PARK
KELLYS RIVERSIDE MOTEL
KERIKERI COURT MOTEL
KERRS MOTEL AND HOMESTAY
KERRY LANE MOTEL
KERRY'S MOTEL
KINGS GATE MOTEL
KIWI HERITAGE HOMESTAY
KNIGHTS INN
KNIGHTSBRIDGE COURT MOTOR LODGE BLENHEIM
KUDOS AIRPORT APARTMENTS
KUIRAU PARK MOTOR LODGE
LA MIRAGE MOTEL
LAKE FRONT LODGE TAUPO
LAKE WHAKAMARINO LODGE
LAKEPOINT MOTEL
LAKES DISTRICT HEALTH BOARD
LANEWAY BACKPACKERS
LANTANA LODGE
LEGACY HOUSING
LEGACY HOUSING - ACACIA COURT (MOTEL)
LEGACY HOUSING - PENNY'S ACCOMMODATION
LEITH VALLEY TOURING PARK LIMITED
LIVINGSTON MOTEL
LOFT 109 BACKPACKERS HOSTEL
LORNE APARTMENTS
M Y GOLD INVESTMENTS LIMITED
MAGNOLIA COURT MOTEL - OPOTIKI
MAIDSTONE LODGE LTD
MAKEMYTRIP MOTEL
MALFROY MOTOR LODGE
MALFROY SCHOOL
MANHATTAN LODGE MOTEL
MANHATTAN MOTEL
MANOR VIEWS

Registered Name of Accommodation Provider
MANUKAU CITY LODGE
MANUKAU GATEWAY MOTEL
MANUKAU MOTOR LODGE
MAPUA LEISURE PARK
MARQUIS HOTEL APARTMENTS LIMITED
MARTON MOTEL
MASTERTON MOTOR LODGE
MATADOR MOTEL
MATAHARI BED AND BREAKFAST
MATARIKI MOTOR LODGE
[S 9 2 a]
MAWLEY PARK MOTOR CAMP
MAYFAIR COURT MOTEL
MCENTRAL APARTMENTS MANUKAU
[S 9 2 a]
MICROTEL LODGE
MID NORTH MOTOR INN
MIDCITY MOTOR LODGE
MIDDLE PARK MOTEL
MIDDLEMORE LODGE
MIDDLEMORE MOTEL
MILTON CHALET MOTEL
MINERAL PARK MOTEL
MOANA LODGE LTD
MONARCH MOTEL
MONTANA LODGE MOTEL
MONUMENT MOTOR LODGE
MORNING CALM LODGE
MOTEL 22
MOTEL 80
MOTEL OASIS 2021
MOTEL ON CARROLL
MOTEL SIX
MOTEL VILLA DEL RIO
MOTU TRAILS LTD
MOTUEKA GARDEN MOTEL
MOUNT RICHMOND HOTEL
MOUNT ROSKILL MOTEL
MOUNT VIEW MOTEL
MOUNTAIN JADE BACKPACKERS

Registered Name of Accommodation Provider
MT ALBERT MOTOR LODGE
MT EDEN MOTEL
MT WELLINGTON MOTEL
MURITAI PROPERTY INVESTMENTS LTD
MURUPARA MOTOR CAMP
NARROWS PARK
NELSON APARTMENTS LIMITED
NEWLANDS COURT MOTEL
NO. 1 MOTELS ON VICTORIA
NORTH END MOTEL
NORTH LODGE
NORTH SOUTH HOLIDAY PARK
NORTHCOTE MOTOR LODGE
O'REILLYS MOTEL
OAKLEIGH MOTEL
OAKWOOD MANOR MOTOR LODGE
OASIS MOTEL
OCEAN BEACH MOTOR LODGE
OCEAN BREEZE HOTEL
OCEAN INN MOTEL
OCEAN MOTEL
OFF BROADWAY MOTEL
OFF THE TRACK COTTAGES
OLIVE TREE MOTEL & APARTMENT
OMOKOROA KIWI HOLIDAY PARK
OMOKOROA PROPERTY MANAGEMENT LIMITED
OPONONI HOTEL
OPUNAKE BEACH HOLIDAY PARK
OPUNAKE MOTEL AND BACKPACKERS
ORBIT TRAVELLIANCE LTD
OREWA MANOR MOTEL
OREWA MOTOR LODGE
OSSIE'S MOTELS AND CHALETS
OTOROHANGA KIWI HOLIDAY PARK
OWENS MOTEL
PACIFIC COAST MOTOR LODGE
PACIFIC HARBOUR VILLAS
PACIFIC INTERNATIONAL HOTEL MANAGEMENT SCHOOL
PAEROA MOTEL
PALM COURT MOTEL

Registered Name of Accommodation Provider
PALMERSTON NORTH MOTEL
PALMS ON GEORGE LIMITED
PANIA LODGE MOTEL
PAPAKURA MOTOR LODGE & MOTEL
PAPANUI COURT MOTEL
PAPAROA MOTOR CAMP LIMITED
PARAKAI SPRINGS LODGE
PARAPARAUMU MOTEL LTD
PARK HOTEL AUCKLAND
PARK LODGE MOTEL
PARKLANDS MOTEL
PARKLANDS MOTOR LODGE TIMARU
PARKLANE MOTOR LODGE - EPSOM
PARKSIDE MOTEL
PARNELL CITY LODGE
PARNELL PINE HOTEL
[S 9 2 a]
[S 9 2 a]
PAVILION MOTEL
PEGASUS GATEWAY MOTELS & APARTMENTS
PEMBROOKE MOTOR LODGE
PENINSULA MOTEL - WHITIANGA
PHOENIX MOTOR INN
PIHMS HOLDINGS LIMITED
PILLOWS TRAVELLERS LODGE OREWA
PINEACRES HOLIDAY PARK
PINELODGE BAY OF ISLANDS
PIONEER MOTOR LODGE AND MOTEL
PIWAKA LODGE AND BACKPACKERS
PLANET BACKPACKERS ROTORUA
PLOUGHMAN MOTEL
PLYMOUTH INTERNATIONAL HOTEL
POENAMO HOTEL
POINT BREAK BACKPACKERS & CAFE
POKENO TRAVELLER ACCOMMODATION
PUKEKOHE MOTEL
PUPUKE MANOR MOTEL
PURE MOTEL & GUEST HOUSE
PUTARURU ARMS MOTOR INN
PUTARURU HOTEL

Registered Name of Accommodation Provider
QUALITY HOTEL THE ANGUS
QUALITY SUITES ASHBURTON
QUALITY SUITES CENTRAL SQUARE
QUEEN STREET HOLIDAY PARK
QUEST - NEW PLYMOUTH
QUEST - PONSONBY
QUEST ATRIUM
QUEST AUCKLAND APARTMENT HOTEL
QUEST HENDERSON
QUEST ON DURHAM
QUEST ON EDEN
QUEST ON HOBSON
QUEST ON JOHNSTON
QUEST ON LAMBTON SERVICED APARTMENTS
QUEST ON QUEEN
QUEST ON THE TERRACE
QUEST ON THORNDON
QUEST PETONE
QUEST WHANGAREI
RAINBOW MOTEL
RAINBOW POINT MOTEL
RAMADA SUITES ALBANY
RANFURLY EVERGREEN MOTEL
RANGIORA ECO HOLIDAY PARK
RANGIORA LODGE MOTEL
RANUI MOTEL OPOTIKI
RAYLAND EPSOM MOTEL
RAYLAND MOTEL
RAYMAR MOTOR INN
RED ROCK THERMAL MOTEL
RED ROSE & ALL BLACK INVESTMENT LIMITED
RED ROSE MOTEL
REDOUBT MOTEL
REDWOOD LODGE
REDWOOD LODGE MOTEL
REGAL RESIDENCY
REGIS PARK BED & BREAKFAST
RICHMOND MOTEL & HOLIDAY PARK
RIVER BANK TRUST
RIVER BED MOTEL

Registered Name of Accommodation Provider
RIVERLODGE MOTEL
ROCKFIELD MOTEL
[S 9 2 a]
ROLLESTON MOTEL
ROSE CITY MOTEL
ROSE COURT MOTEL
ROSELANDS MOTEL
ROSETOWN MOTEL
ROTORUA CENTRAL BACKPACKERS
ROTORUA DOWNTOWN BACKPACKERS
ROTORUA HIDEAWAY LODGE
ROTORUA INTERNATIONAL MOTOR INN
ROTORUA MOTEL
RUAKAKA BEACH FRONT MOTEL
RUAKAKA BEACH HOLIDAY PARK
RUAPEHU MOUNTAIN MOTEL & LODGE
SAHARA GUEST HOUSE AND MOTELS
SAI MOTEL
SAIGON HOTEL
SAILS MOTOR INN HAMILTON LIMITED
SALTY DOG INN
SANDRIDGE HOTEL
SAXTON LODGE
SCENICLAND MOTELS
SETTLERS MOTEL
SHORTLAND COURT MOTEL
SILVER BIRCH HOLIDAY PARK
SILVER FERN LODGE
SILVERSTREAM RETREAT LIMITED
SINGH IS KING REAL ESTATE & RENTALS SIKRAR LIMITED
SIX ON UNION MOTEL
SKYWAY LODGE
SNOWMAN LODGE & SPA
SOUTH PARK MOTEL
SOUTHGATE MOTOR INN
SPA LODGE
SPANISH LADY MOTEL
STABLES LODGE BACKPACKERS
STAFFORD GABLES HOSTEL
STRAND MOTEL

Registered Name of Accommodation Provider
STRATFORD MOTEL & HOLIDAY PARK
STRATHVALE INVESTMENTS
SUMMER INN MOTEL
SUMMIT MOTOR LODGE
SUNDOWNER MOTEL LIMITED
SUNFAIR INTERNATIONAL
SUNSHINE MOTEL
SUSH MOTEL
TAHUNA BEACH CAMP - NELSON
TAIHAPE MOTEL
TAKANINI PARK MOTOR LODGE
TAKAPUNA MOTOR LODGE AND RITZ RESIDENCES
TARAWERA RIVER LODGE
TATUM PARK
TAUMARUNUI COMMUNITY KOKIRI TRUST
TAUMARUNUI HOLIDAY PARK
TAUPO MOTELS -KARAKA TREE MOTEL
[S 9 2 a]
TE ARAROA HOLIDAY PARK
TE ARAROA HOLIDAY PARK - [S 9 2 a]
TE AROHA HOLIDAY PARK
TE KAHA HOLIDAY PARK
TE MAHIA COMMUNITY VILLAGE
TEAL MOTOR LODGE
TESCHEMAKERS RESORT
THAMES VALLEY MOTEL
THE ARTHOUSE BACKPACKERS
THE BACKYARD INN
THE CLIVE HIDEAWAY
THE COUNTRY INN RAMARAMA
THE DUKE PORANGAHAU
[S 9 2 a]
THE FURLONG
THE GRAND TREASURE HOTEL LIMITED
THE GREAT PONSONBY ARTHOTEL
THE HOTEL NELSON
THE NAUTILUS NAPIER
THE NEW RAILWAY HOTEL ACCOMMODATION
THE OWL'S NEST LIMITED
THE POST HOTEL

Registered Name of Accommodation Provider
THE SETUP ON DIXON
THE SETUP ON MANNERS
THE VILLAS MOTEL
THORNTON LODGE MOTEL
THREE PALMS LODGE
TIDEWATER MOTEL AND TOURIST PARK
TIMARU MOTOR LODGE
TIRAU MOTOR INN
TIROHANGA BEACH HOLIDAY PARK
TOKOMARU BAY HOLIDAY PARK
TOLAGA BAY HOLIDAY PARK
TOLAGA BAY INN
TONGARIRO JUNCTION
TOP 10 HOLIDAY PARK NP LTD
TOTARA LODGE MOTEL
TOUCHWOOD MOTOR LODGE
TRAVEL SOUL LIMITED
TRAVELLERS INN MOTEL
TRAVELODGE MOTEL LEVIN
TREVELMOND ACCOMMODATION
TRINITY HOTEL
TRIPINN HOSTEL - YHA WESTPORT
TUDOR COURT MOTOR LODGE
TUDOR LODGE MOTEL
TUDOR PARK MOTEL
TUI LODGE MOTEL
TUKI TUKI MOTEL
TWIN COAST ADVENTURES LIMITED
U STUDIOS MASTERTON
UENUKU LODGE
UNI MOTEL
UNITED AUCKLAND
UPPER HUTT HOUSING TRUST - HOMAI TE WHAIORA
VICTORIA COURT MOTOR LODGE
VICTORIA LODGE ROTORUA
VIKING LODGE MOTEL
WAIHEKE ISLAND MOTEL LIMITED
WAIHEKE ISLAND PUNGA LODGE
WAIKANAE BEACH MOTEL - GISBORNE
WAIKAWA BAY HOLIDAY PARK

Registered Name of Accommodation Provider
WAIKOI LIMITED
WAINGARO HOT SPRINGS
WAIROA MOTEL
WAITOMO BIG BIRD BED & BREAKFAST
WAITOMO MOTELS (2016) LTD
WAIUKU LODGE MOTEL LTD
WAIUKU MOTEL
WALMSLEY LODGE MOTEL
WALTON PARK MOTOR LODGE
WATSONS WAY LODGE
WAVERLEY HOTEL
WAYSIDE MOTEL
WELCOME INN MOTEL
WELLINGTON 747 MOTEL
WELLINGTON TOP 10 HOLIDAY PARK
WESTPORT HOLIDAY PARK
WESTPORT MOTOR HOTEL
WESTSHORE HOLIDAY PARK
WHANGANUI RIVER TOP 10 HOLIDAY PARK
WHANGAREI FALLS (2015) LIMITED
WHANGAREI TOP 10 HOLIDAY PARK
WHISPERING SANDS BEACHFRONT MOTEL
WHITE EAGLE MOTEL
WINDSOR LODGE BACKPACKERS
WOODVILLE MOTEL
WORKOTEL LIMITED
WORX PROPERTY MANAGEMENT - L J HOOKER MANUKAU
WRIGHTS BY THE SEA MOTEL
YATES PARK MOTEL
[S 9 2 a]
ZACHARY'S MOTEL LTD
ZETA MOTEL

Table One Notes:

- The types of accommodation funded are categorised under: Motel/Hotel, Hostel, Holiday Park/Campground, Marae, Shelter.
- Types of accommodation offered by a supplier may cross multiple categories, for example: a motel may also provide campground or holiday park facilities but be recorded solely as a motel.
- One registered supplier may provide accommodation across multiple premises.
- These premises may be in different locations or operating trading names but are receiving payment through the single supplier record.

Table Two: The total number of emergency housing complaints made by emergency housing clients regarding safety concerns, broken down by region and month, for the period 1 April 2021 to 31 January 2022.

Region	2021										2022	Total
	April	May	June	July	August	September	October	November	December	January		
Auckland	S	S	0	S	S	0	0	S	S	0	9	
Bay of Plenty	S	15	9	S	S	S	S	S	S	S	39	
Canterbury	0	S	0	0	S	S	S	S	S	0	12	
Central	0	0	S	0	0	0	0	0	0	0	S	
East Coast	0	S	S	0	0	0	S	0	0	0	6	
Southern	0	0	0	0	0	0	0	0	0	S	S	
Taranaki	0	0	S	S	0	0	S	0	S	S	9	
Waikato	0	0	0	0	0	0	S	0	0	0	S	
Wellington	0	0	0	S	S	0	0	0	S	0	S	
Total	S	30	12	6	6	9	9	S	9	S	87	

Table Two Notes:

- Numbers are a count of complaints, not clients. A client could make a complaint multiple times within the period.
- Region is the region of the office in which the complaint was received.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table. A value of one or two may be rounded to zero or three. The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals. The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified. Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated.
- Secondary suppression rules have also been applied when required. Suppressed numbers have been replaced by an 'S'.