

/ ... / COV D 19 Wage Subs d es

Wage Subsidy and Leave Support EES information

Here you'll find details to help people understand what payment to apply for

Comparison Table

The below comparison table can be used to distinguish the revenue requirement differences between the Covid-19 wage subsidies. As well as highlighting some key dates including when applications open, close and last day someone might receive a payment.

Subsidy type	COVID-19 Wage Subsidy	COVID-19 Wage Subsidy Extension	COVID-19 Resurgence Wage Subsidy	COVID-19 Wage Subsidy March 2021	COVID-19 Wage Subsidy August 2021	COVID-19 Wage Subsidy August 2021 #2	COVID-19 Wage Subsidy August 2021 #3	COVID-19 Wage Subsidy August 2021 #4	COVID-19 Wage Subsidy August 2021 #5	Covid-19 Wage Subsidy #6	Covid-19 Wage Subsidy #7	Covid-19 Wage Subsidy #8
Dates available to apply	17 March – 9 June	10 June- 1 September	21 August – 3 September	4 March – 21 March	20 August - 2 September	3 September – 16 September	17 September - 30 September	1 October - 14 October	15 October - 28 October	29 October - 11 November	12 November - 25 - November	26 November - 9 December
Length of payment (weeks)	12	8	2	2	2	2	2	2	2	2	2	2
Decline in Revenue (Eligibility)	30% decline in revenue The business must experience this decline over any month or 30-day period, between January 2020 and 9	40% decline in revenue The business must experience this decline over a 30-day consecutive period in the 40 days before the date of application (but beginning no earlier than 10 May 2020) This 30-day period must be	40% decline in revenue The business must experience or expect to experience this decline over 14 days between 12 August – 10 September This 14-day period must be compared to a similar 14-	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 28 February –	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 17 August – 31	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 31 August – 13 September 2021.	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 14 September 2021 – 27	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 28 September and 11	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 12 October and 25	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period between 26 October and 8	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period 9 November and 22	40% decline in revenue The business must experience or expect to experience this decline over a 14-day consecutive period 23 November and 6

	June 2020	compared with the nearest comparable 30-day period last year/ more recent time period for new business or high growth firm	day period in 2019/ more recent time period for new business or high growth firm	21 March 2021.	August 2021.	This 14-day period must be compared to a typical 14-day period of revenue between 6 July - 17 August 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	September (inclusive).	October 2021	October 2021	November 2021	November 2021	December 2021
	This 30-day period must be compared with the same 30-day period last year/ more recent time period for new business or high growth firm			This 14-day period must be compared to a typical 14-day period of revenue between 4 January - 14 February 2021 (i.e. in the six weeks prior to the first escalation in Alert Levels on 14 February). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 6 July - 17 August 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 6 July - 17 August 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 6 July - 17 August 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 28 September 2021 - 11 October 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 12 October 2021 - 25 October 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 20 October 2021 - 8 November 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 14 November 2021 - 22 November 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms	This 14-day period must be compared to a typical 14-day period of revenue between 23 November 2021 - 6 December 2021 (ie in the six weeks prior to the escalation in Alert Levels on 17 August). There are specific rules for seasonal and pre-revenue firms
Last day can apply	9 June at 11:59pm	1 September at 11:59pm	3 September 11:59pm	21 March 2021 at 11:59pm	2 September 2021 at 11:59pm	16 September 2021 at 11:59pm	30 September 2021 at 11:59pm	14 October 2021 at 11:59pm	28 October 2021 at 11:59pm	11 November at 11:59pm	25 November at 11:59pm	9 December at 11:59pm
Last date someone might receive payment for subsidy	31 August	26 October	16 September	3 April 2021	16 September 2021	30 September 2021	21 October 2021	4 November 2021				

▼ Understanding what payment to apply for

Use this handy table to help employers or self-employed people understand which payment is right for them.

What should I apply for when my worker (including self-employed) **can't go to work or work from home?**

[Covid-19 Leave Support Scheme \(MSD\)](#)

- To help pay employees who have been told to self-isolate and can't work from home
- Payment period of one week for those who need to self-isolate
- Employers can apply more than once for employees who have to continue to self-isolate

[Covid-19 Short Term Absence Payment \(MSD\)](#)

- To help pay workers who can't work from home while they wait for a COVID-19 test result
- One-off payment of \$359.00 for each eligible worker who has to miss work and cannot work from home
- Has been available since 9 February 2021

What should I apply for when my businesses has been **impacted by the recent alert level change?**

[Covid-19 Wage Subsidy August 2021 #8 \(MSD\)](#)

- For businesses experiencing a 40% or more decline in revenue due to continuation of Alert Level 3 in Auckland and Alert Level 2 (Delta) across the rest of NZ
- Applications available from 26 November 2021 and closed 11:59pm 9 December 2021

[Resurgence Support Payment \(IRD\)](#)

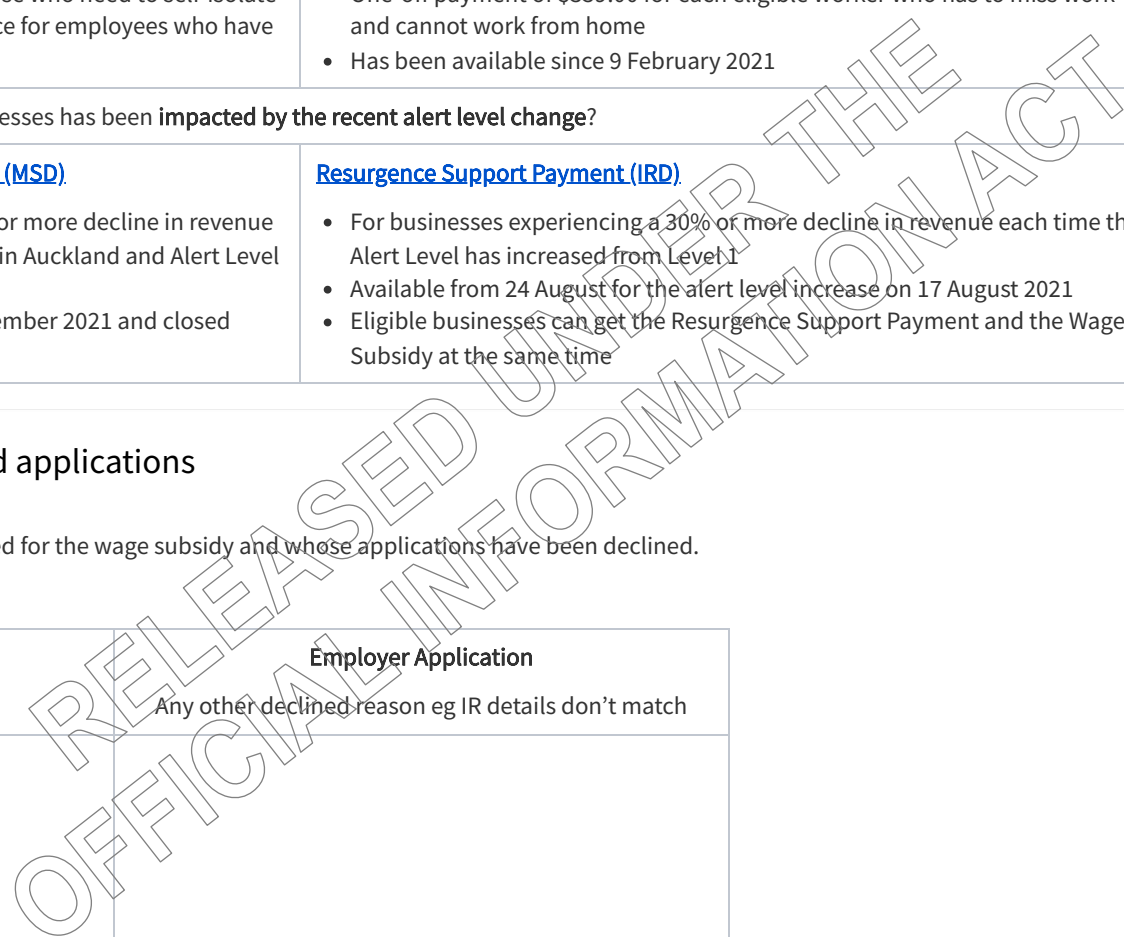
- For businesses experiencing a 30% or more decline in revenue each time the Alert Level has increased from Level 1
- Available from 24 August for the alert level increase on 17 August 2021
- Eligible businesses can get the Resurgence Support Payment and the Wage Subsidy at the same time

▼ **Emails about non-approved applications**

We send emails to employers who applied for the wage subsidy and whose applications have been declined.

Examples of these emails below:

Self-Employed	Employer Application
	Any other declined reason eg IR details don't match



MINISTRY OF SOCIAL DEVELOPMENT
TE HIRANGA TANGATA

WORK AND INCOME
TE HIRANGA TANGATA

Your application for the COVID-19 Wage Subsidy August 2021

Kia ora

Thank you for your application for the COVID-19 Wage Subsidy August 2021. Unfortunately, we haven't been able to approve your application.

This is because:

- the details you gave us don't match those held by Inland Revenue (IR), or
- another subsidy application has already been approved, or
- you completed the wrong application form, or
- we can not confirm you are self-employed.

To find out more about each reason visit [Work and Income Website](#).

If you believe this decision is wrong, you can request a [review of your application](#).

You can find more information about the criteria for the COVID-19 Wage Subsidy and Leave Support Scheme on the [Work and Income website](#).

Noho ora mai
George Van Ooyen
Group General Manager Client Service Delivery

You're receiving this email because you're a client of one of the parts of the Ministry of Social Development (MSD) - such as Work and Income or Senior Services.
MSD will never ask you for personal information such as login details, PIN numbers or passwords by email. You can find out more about our [privacy and security policies](#) on our website.
Need help? Have feedback? Feel free to [contact us](#).
Please do not reply to this email address, as all responses are directed to an unattended mailbox and you will not receive a response.

MINISTRY OF SOCIAL DEVELOPMENT
TE HIRANGA TANGATA

WORK AND INCOME
TE HIRANGA TANGATA

Your application for the COVID-19 Wage Subsidy August 2021

Kia ora

Thank you for your application for the COVID-19 Wage Subsidy August 2021. Unfortunately, we haven't been able to approve your application.

This is because:

- the details you gave us don't match those held by Inland Revenue (IR), or
- another subsidy application has already been approved, or
- you completed the wrong application form, or
- the application was completed by an employee (not the employer).

To find out more about each reason visit [Work and Income Website](#).

If you believe this decision is wrong, you can request a [review of your application](#).

You can find more information about the criteria for the COVID-19 Wage Subsidy and Leave Support Scheme on the [Work and Income website](#).

Noho ora mai
George Van Ooyen
Group General Manager Client Service Delivery

You're receiving this email because you're a client of one of the parts of the Ministry of Social Development (MSD) - such as Work and Income or Senior Services.

You may get calls from employers asking why their letter does not tell them the exact reason their application was declined.

You can say:

- We understand it is frustrating to feel like your application being declined is not clear and this isn't ideal.
- We've had thousands of applications and which means it isn't possible for us to write individualised letters.
- The best thing you can do is double check the information you gave in your application was correct against your Inland Revenue information as this is the most likely reason your application was declined.
- If your information was correct, you can use the link on your email to ask for a review of your application. We'll take another look and get in touch with you about it.

Note: This form is not available to find on the Work and Income website - they must use the link in the email.

▼ EES information messages glossary

The table below outlines all the information messages in EES and includes a description on how they are generated in the system.

Refer to the Wage Subsidy process for the steps to follow.

› General Exceptions

Message	Description
<i>Application is locked</i>	This application has an IRD number or bank account that has been locked, this is completed by the integrity team.
<i>Leave Support Scheme criteria to be confirmed with applicant</i>	This application is for leave support, the applicant will need to meet the eligibility criteria for leave subsidy.

<i>Application IRD number not matched</i>	The IRD number on this application has not matched with data we hold fro IRD.
<i>Bank account in use for another IRD number</i>	The bank account has been paid a subsidy under a different IRD number.
<i>Bank account does not match previous applications</i>	The applicant has a previously paid subsidy to a different bank account.
<i>Name, email, phone, and contact name do not match previous applications</i>	The application IRD number has not matched with IRD data, but has been approved for a previous approved application and the client details have changed.
WARNING: <i>This application was cloned from application XXXXXX. Please take care with any action on this application.</i>	This is generated when an application has been 'cloned' in EES. A cloned application is a copy of an existing application containing all the same details. Applications are cloned for a specific purpose, do not touch these applications.
<i>This application cannot be processed until all previous applications for the IRD number have been processed. The next application to process is XXXXXX</i>	This displays when another application is waiting for processing (one that was received earlier). This can be identified through an IRD search for the employer, where the application that must be processed first will be listed as NTP (Next to Process) by the status field. The 'NTP' application must be processed (eg Approved, Declined or Closed) before any action can be taken on any subsequent applications for the same business IR number.
<i>This application cannot be changed because it has been split.</i>	This displays when the application has been split into multiple applications. This is caused when multiple leave support applications for the same employer have been paid from different dates and containing different employees. To continue paying for the correct periods, when a re-application for the leave support subsidy is received and contains all employees, the application is split to match the already paid applications for the previous period.
<i>This application was the result of application XXXXXX being split.</i>	This displays when the application has been split from a re-application for the leave support subsidy. This is to match a leave support subsidy already paid for the employer for a previous period.
<i>This application has been marked as READ ONLY.</i>	This displays when an application has been marked as read only by the system to prevent any further editing.
<i>This application has been marked as LOCKED for the following reason:</i>	This displays when the application has had either the Bank account or IR number locked.

› [Trader Application Exceptions](#)

Message	Description
<i>There is a wage extension employer application that overlaps with this time period</i>	This business IRD number has already been paid wage extension for under an employer application for the same period.
<i>Benefit details do not permit auto approval</i>	Applicant has declared they are in receipt of other assistance from MSD.
<i>IRD Data phone number mismatch</i>	The IRD number has matched with our IRD data, but the phone and name details do not match.
<i>IRD data name mismatch</i>	The IRD number has matched with our IRD data, but the phone and name details do not match.

› [Employer Application Exceptions](#)

Message	Description
<i>There is a wage extension trader application that overlaps with this time period</i>	This business IRD number has already been paid wage extension for under a self-employed application for the same period.
<i>Total employee count across applications exceeds IRD total</i>	The business IRD number matched with our IRD data, but the employees listed across these application exceeds the total count held by IRD.
<i>IRD data name mismatch</i>	The IRD number has matched with our IRD data, but the business name details do not match
<i>Employer has listed more than x employees</i>	The application IRD data has not matched with IRD data, but has been approved for a previous approved application and the employee count exceeds the previous application
<i>Split application has listed more than x employees</i>	The application has split and the IRD number has not matched with IRD data, but has been approved for a previous approved application and the employee count exceeds the previous application.
<i>Employee count exceeds previous applications</i>	The application IRD number has not matched with IRD data, but has been approved for a previous approved application and the employee count exceeds the previous application.
<i>Less than 30% of listed employees match previous applications</i>	The application IRD number has not matched with IRD data, but has been approved for a previous approved application and less than 30% of the employees match with the previous applications
<i>Less than 30% of employees on split application match previous applications</i>	The application has split and the IRD number has not matched with IRD data, but has been approved for a previous approved application and less than 30% of the employees match with the previous applications.

› Suspended Reasons

Message	Description
<i>Full-time to Part-time before payment made</i>	Employment type changes from Full-Time to Part-Time. This must be done before payment is made.
<i>Suspend to Approve application</i>	Application Declined in error by user.
<i>Overturn Decline</i>	Employer or Sole-Trader has reviewed their declined application and decision has been made to overturn.

▼ Declining in EES

Applications should only be declined if:

- we're unable to reach the applicant after 3 attempts to discuss their application
- they don't meet the criteria
- or, if we're sure of fraudulent activity

The table below outlines scenarios when declining wage subsidies/leave support applications in EES, including the reason to use. Refer to the Wage Subsidy or Leave process for the steps to follow.

Definitions: **Decline** should be used when the applicant is not eligible for the payment.

Scenario	Decline	Decline reason
Duplicate Wage Subsidy (same employees, employee type and employer).To ensure that it is a legitimate duplicate check FT/PT status, names particularly for partnerships applying incorrectly under self-employed applications, and bank account details.	Decline the latest application.	Duplicate record (IR or bank acc)
Duplicate EWLS/Leave support, one approved and less than three weeks (same employees, employee type and employer).	Decline the latest application.	Leave payment – already paid for the same period.
Duplicate EWLS/Leave support, neither approved (same employees, employee type and employer).	Decline the latest application	Leave payment – duplicate.
Multiple wage subsidy applications, neither are approved. Employee type is the only difference. All the same employees. Approve the latest application.	Decline the other applications.	Duplicate record (IR or bank acc)
EWLS/Leave support and Wage Subsidy, all the same employees and the same employer, neither approved.	Confirm with the employer which application to approve and which to decline.	If Wage Subsidy is declined - Leave payment granted If EWLS/Leave support is declined- Wage subsidy granted
Wage Subsidy application, EWLS/Leave support approved, all the same employees.	Decline Wage Subsidy.	Leave payment granted
EWLS/Leave support application, Wage Subsidy approved, all the same employees.	Decline EWLS/Leave support.	Wage subsidy granted
IR Business/Company name and IR number don't match.	Decline	IR details don't match
Self-employed person was referred to IR, but IR still can't confirm they are self-employed.	Ring the applicant and ask self-employed questions – only Decline when you determine they aren't self-employed (Map) or after your third attempt to contact.	IR confirmed not self-employed
Employee has applied for a wage subsidy or EWLS/Leave	Decline for both EWLS/Leave support and Wage	Application

support.

Subsidy.

submitted by
employee

Feedback

RELEASED UNDER THE
OFFICIAL INFORMATION ACT