



12 May 2022

Tēnā koe

On 11 April 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), information relating to the Ministry's work regarding family violence.

For the sake of clarity, your questions are addressed in turn below.

- 1. What was MSD's spending on family violence victim support services for the years 2019, 2020, 2021, 2021?*

Please refer to the following table, showing the amount spent by the Ministry on Victim Support Services each financial year:

<b>Service Type</b>	<b>2018/19 (\$m)</b>	<b>2019/20 (\$m)</b>	<b>2020/21 (\$m)</b>	<b>2021/22 (\$m)</b>
Victim Support Services	32.83	47.90	72.46	93.06

- 2. What was MSD's spending on family violence perpetrator responses for the years 2019, 2020, 2021, 2021?*

Please refer to the following table, showing the amount spent by the Ministry on Perpetrator Support Services each financial year:

<b>Service Type</b>	<b>2018/19 (\$m)</b>	<b>2019/20 (\$m)</b>	<b>2020/21 (\$m)</b>	<b>2021/22 (\$m)</b>
Perpetrator Support Services	2.05	2.12	4.53	9.16

- 3. How many family violence providers does MSD contract? Please break down by those that support victims and perpetrators*

Please refer to the following table, showing the types and number of family violence programme providers contracted by the Ministry:

Programme Types	Provider Count
Family Violence Integrated Community Response	55
Family Violence Victim Support Services	164
Family Violence Whānau Support Services	96
Family Violence Perpetrator Support Services	37
Please note: Some providers will be counted more than once as providers are often contracted to deliver more than one service.	

*4. For MSD-funded responses for perpetrators, what proportion is for self-referrals and what for mandated programmes?*

The Ministry only funds services and programmes for non-mandated perpetrators or users of violence, therefore 100% of people accessing the services and programmes are classified as self-referrals.

*5. Does MSD use a benchmark of how many perpetrators each FTE position will work with? If so, what is the ratio of FTE:perpetrators?*

Since implementing an FTE funding model across the Ministry funding family violence response services, we have been working on updating our service guidelines. These updates will include a guide on what a safe caseload may look like, noting the need for flexibility depending on the service being delivered. These guidelines are still in development.

*6. Please provide a copy of the reporting measures used for providers working with perpetrators.*

Please refer to the table in **Appendix A**, showing the reporting measures used for providers working with perpetrators.

*7. A 2019 report on MSD's [Family Violence Funding Approach](#) includes the following information, can you confirm whether this is correct or provide updated details?*

*MSD's funding accounts for 85 percent of government's total spend on victim support services, and also accounts for 15 percent of government's funding for perpetrator services.*

I can confirm that the information copied above was accurate at the time of publication.

Since the information was published in 2019, the Ministry has not replicated the analysis of funding across the government's total spend on victim support services. Your request for this information is refused under section 18(e) of the Act as this information does not exist.

The principles and purposes of the Official Information Act 1982 under which you made your request are:


- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui



Mark Henderson  
**General Manager**  
**Safe Strong Families and Communities**

**Appendix A**

<b>Service</b>	<b>Measure Classification</b>	<b>Reporting Measures</b>
Perpetrator Support Services	Primary	Total number of FTEs
	Secondary	Of the clients who exited or completed the programme, record the number who provided formal client satisfaction feedback
		Of the clients who provided client satisfaction feedback, record the number who reported that they were satisfied or very satisfied with the service
		Of the clients who started the service, record the number who closed
		Of the total referrals received, record the number of clients who started service
		Total number of new clients referred.

**Notes:**

- The primary contract measure is the purchasing unit and is used to verify if the correct quantity of work has been supplied. The secondary measures are focussed on quality or effectiveness of the work delivered.