



3 October 2022

Tēnā koe

On 7 September 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- 1. Could we please ask MSD for a list of motels, hotels, hostels, holiday parks, campgrounds and shelters contracted to provide emergency and transitional housing in Southland. (I have tried to find a list online, but to no avail)*
- 2. Could you also please tell us how many of these providers began their contracts with MSD in the past year (I.e. How many providers are there this year vs the year before).*

Demand for housing across New Zealand is growing and more people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options including transitional housing can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that emergency housing is not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available at the following link:

www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html.

In regard to question one, please find enclosed **Table One**, showing accommodation providers who received at least one Emergency Housing Special Needs Grant from 1 July 2020 to 30 June 2022, by financial year, broken down by Southern Territorial Local Authority.

You may also find helpful information around Transitional Housing in Southern District Territorial Local Authority (TLA) at the following link: www.hud.govt.nz/stats-and-insight/public-housing-quarterly-reports/. It is important to note that the Public Housing factsheet does not give the names of Transitional Housing providers.

In regard to question two, I can advise you that the Ministry does not contract motels to provide emergency housing in New Zealand. The Ministry's current model of providing emergency accommodation that the Ministry is tasked with utilises Special Needs Grants (hardship payments) to pay for commercial accommodation options for people who are in urgent need of somewhere to stay.

EH SNG's are intended as a one-off grant and are not able to be paid in advance of the need, or beyond what an individual is entitled to at the time of application. Given the high level of need many clients experience, subsequent grants are applied for in succession, and these are paid for up to 21 days at a time. For further information, please see the following link: <https://www.workandincome.govt.nz/map/income-support/extra-help/special-needs-grant/emergency-housing.html>.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be

deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
**Group General Manager
Housing**

Table One: Accommodation providers who received at least one Emergency Housing Special Needs Grant from 1 July 2020 to 30 June 2022, by financial year, broken down by Southern Territorial Local Authority.

Financial year ending 30 June	Territorial local authority	Supplier name
July 2020 - June 2021	GORE DISTRICT	45 ON AVENAL MOTEL
		ASHLAR MOTEL
		CHARLTON MOTEL
		GORE MOTOR CAMP
		OAKLEIGH MOTEL
		RIVERLEA MOTEL
		STAFFORD GABLES HOSTEL
		STRATHVALE INVESTMENTS
	INVERCARGILL CITY	140 GHUZNEE LIMITED
		45 ON AVENAL MOTEL
		AIRPORT GARDEN INN
		AIRPORT MOTOR LODGE
		ALPHA MOTEL
		AMBLE ON INN
		ASHLAR MOTEL
		AUCKLAND AIRPORT MOTEL
		BLENHEIM ROAD MOTOR LODGE
		BLUEWATER HOTEL LTD
		BOARDING ON DEE
		CASHEL COURT ACCOMMODATION
		CENTRAL CITY CAMPING PARK
		CHARLES COURT MOTEL
		CHARLTON MOTEL
		COACHMANS INN
		DANNEMORA MOTOR INN
		GARDEN GROVE MOTEL
		HARBOUR CITY MOTOR INN
		LEGACY HOUSING
		LEITH VALLEY TOURING PARK LIMITED
		LIVING ON DEE
		MONARCH MOTEL
		PARAMOUNT MOTEL
		STRATHVALE INVESTMENTS
TRINITY HOTEL		
VICTORIA COURT MOTOR LODGE		
WHITEHOUSE ACCOMMODATION		

Financial year ending 30 June	Territorial local authority	Supplier name
July 2020 - June 2021	SOUTHLAND DISTRICT	45 ON AVENAL MOTEL
		ABBEY MOTOR LODGE
		AIRPORT GARDEN INN
		AMBLE ON INN
		ANGLESEA MOTEL & CONFERENCE CENTRE
		ASHLAR MOTEL
		BJ'S BUDGET MOTOR INN
		MONARCH MOTEL
		STRATHVALE INVESTMENTS
July 2021 - June 2022	GORE DISTRICT	AIRPORT LODGE MOTEL
		ASHLAR MOTEL
		CENTENNIAL COURT MOTOR INN
		CHARLTON MOTEL
		GORE MOTOR CAMP
		OAKLEIGH MOTEL
		STRATHVALE INVESTMENTS
	INVERCARGILL CITY	315 MOTEL RICcarton
		45 ON AVENAL MOTEL
		AARON COURT MOTEL
		AMBLE ON INN
		APPLE MOTOR INN
		ASHLAR MOTEL
		COACHMANS INN
		COLONIAL MOTEL - INVERCARGILL
		CUMBERLAND MOTEL
		LIVING ON DEE
		MONARCH MOTEL
	STRATHVALE INVESTMENTS	
	SOUTHLAND DISTRICT	45 ON AVENAL MOTEL
		ANCHOR MOTEL/TIMARU BACKPACKERS
		ASHLAR MOTEL
		ASHWOOD MANOR MOTOR LODGE
		BK'S SETTLERS MOTOR LODGE
		GORE MOTOR CAMP
		GROSVENOR MOTOR INN
		MONARCH MOTEL
MORNING CALM LODGE		
STRATHVALE INVESTMENTS		

Notes for Table One:

- Emergency Housing assistance payments are granted as Special Needs Grants.
- For each financial year ending 30 June the listing includes suppliers who received at least one Emergency Housing Special Needs Grants in that period.
- Accommodation types are inclusive of Motel/Hotel, Hostel, Holiday Park/Camp ground and Shelter.
- Southland includes the Gore District, Invercargill City and Southland District Territorial Local Authorities.
- Territorial Local Authority (TLA) is estimated based on the client's address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- A supplier may be included under multiple TLAs depending on the addresses of the clients they have housed.
- One registered supplier may provide accommodation across multiple premises. These premises may be in different locations or operating trading names but are receiving payment through the single supplier record.