



28 June 2023

Tēnā koe

On 29 May 2023, your request was transferred to the Ministry of Social Development (the Ministry), under the Official Information Act 1982 (the Act), for the following information:

- *What motels or former motels are being used for EH or transitional in Kapiti and how many households are currently in EH or transitional housing at each of these sites.*

On 2 June 2023, part of your request regarding transitional housing was transferred to the Ministry of Housing and Urban Development. You can expect a response from them in due course.

Demand for housing across New Zealand is growing and many people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options including transitional housing can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are

progressed. More information about EH SNGs is available at the following link: [www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html](http://www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html)

You have requested a list of accommodation suppliers available in the Kapiti Coast Territorial Local Authority. The Ministry is unable to provide a list of EH suppliers in a certain area as businesses may provide a registered address that is different to the physical address of their service (for example, a PO Box). The Ministry can instead provide a list of EH suppliers that have received an EH SNG on behalf of a client with a registered address in the Kapiti Coast TLA.

Please find the attached **Appendix**, containing:

- **Table One:** A list of Emergency Housing suppliers used for EH SNG's in the Kapiti Coast District TLA from 1 January 2022 to 31 May 2023.
- **Table Two:** The number of households at Emergency Housing suppliers in the Kapiti Coast District TLA as at 31 May 2023.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui



Karen Hocking  
**Group General Manager, Housing**

**Appendix:**

**Table 1: List of Emergency Housing suppliers used for EH SNG's in the Kapiti Coast District TLA from 01 January 2022 to 31 May 2023.**

<b>MSD Registered Name</b>
AAA MANA MOTEL
AIRPORT MOTEL
ALPHA MOTOR INN
AMBLE INN MOTEL LEVIN
AOTEA LODGE
ASURE KAPITI COURT MOTEL
AURA HOTEL
BELLEVUE GARDENS HOTEL
BYRONS RESORT
CARRAMAR MOTOR INN
ELLIOTT'S MOTOR LODGE
HACIENDA MOTOR LODGE
HARCOURT HOLIDAY PARK
KAPITI OCEAN MOTEL
KATE GIBBS FAMILY TRUST
MAPLE LODGE MOTEL
MOANA LODGE LTD
MOTEL 22
NORTH LODGE
OCEAN MOTEL
QUEST PALMERSTON NORTH
REDWOOD LODGE MOTEL
TATUM PARK
THE POST HOTEL
THE SETUP ON DIXON
THE SETUP ON MANNERS
TOTARA LODGE MOTEL
WRIGHTS BY THE SEA MOTEL
ZACHARY'S MOTEL LTD

**Table 2: Number of households at Emergency Housing suppliers used in the Kapiti Coast District TLA as at 31 May 2023.**

<b>MSD Registered Name</b>	<b>Number of Households</b>
AMBLE INN MOTEL LEVIN	S
ASURE KAPITI COURT MOTEL	S
BYRONS RESORT	18
KAPITI OCEAN MOTEL	9
THE POST HOTEL	S
WRIGHTS BY THE SEA MOTEL	9

**Notes:**

- Territorial Local Authority (TLA) is based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- One registered supplier may provide accommodation across multiple premises with different trading names receiving payment through the single supplier record.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated.
- Secondary suppression rules have also been applied when required.
- Suppressed numbers have been replaced by an 'S'.