



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

28 November 2023

Tēnā koe

On 31 October 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), information about Emergency Housing Special Needs Grants and suppliers.

For the sake of clarity, I will answer your questions in turn.

1. *The Top 10 suppliers used for Emergency Housing Special Needs Grants for clients in Auckland Super City Territorial Authority since January 1, 2-23."*

Please refer to the spreadsheet enclosed with this response which shows the top 10 suppliers used for Emergency Housing Special Needs Grants (EH SNGs) for clients in Auckland Super City Territorial Local Authority (TLA) during the period 1 January 2021 to 30 September 2023.

2. *The Top 5 suppliers used in Auckland CBD for Emergency Housing Special Needs Grants. Please provide, as previously: Amount in \$ granted, Distinct clients, Number of grants.*
3. *A list of all emergency housing providers in Auckland CBD.*

In order to provide you with this data on emergency housing suppliers broken down to an Auckland CBD level, the Ministry would need to divert personnel from their core duties and allocate extra time to complete this task. The diversion of these resources would impair the Ministry's ability to continue standard operations and would be an inefficient use of the Ministry's resources. As such, your request is refused under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your requests given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

Further, the Ministry is unable to provide lists of emergency housing suppliers in a certain area as suppliers may provide a registered address that is different to the physical address of their service (for example, a PO Box). The Ministry can instead provide a list of emergency housing suppliers that have received an EH SNG on behalf of a client with a registered address in the Auckland Super City TLA area in 2023.

Please refer to the second spreadsheet enclosed which contains a list of suppliers who have received an EH SNG on behalf of a client in the Auckland Super City TLA from 1 January 2023 to 30 September 2023.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding EH suppliers in Auckland, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
**Group General Manager
Housing**