



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

25 October 2023

Tēnā koe

On 5 October 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *I am looking for a list of Emergency Housing Motels/Hotels in Tauranga please.*

I will first provide you with an explanation of the Emergency Housing support that the Ministry provides before providing a response to your request.

Demand for housing across New Zealand is growing and many people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options including transitional housing can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available at the following link:

www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html

Some people may struggle to access suitable housing due to a lack of available supply or they simply may not be able to meet the high cost of housing which may result in them receiving EH SNG support for an extended period of time.

Your request for information

You have requested a list of accommodation suppliers available in the Tauranga area. The Ministry is unable to provide a list of EH suppliers in a certain area as businesses may provide a registered address that is different to the physical address of their service (for example, a PO Box). The Ministry can instead provide a list of EH suppliers that have received an EH SNG on behalf of a client with a registered address in the Tauranga City Territorial Local Authority (TLA) area.

Please find the below **table** containing a list of EH suppliers in the motel/hotel category that have received an EH SNG on behalf of a client with a registered address in the Tauranga City TLA, as at 30 September 2023

Supplier Name
AQUARIUS MOTOR INN -TAURANGA
ARTHOUSE ACCOMMODATION
CITY SUITES
COBBLESTONE COURT MOTEL
ENERGY MOTOR LODGE
FOUNTAIN COURT MOTEL
GATEWAY MOTOR INN
GREERTON LODGE MOTEL
HARBOUR CITY MOTOR INN - TAURANGA
PACIFIC MOTOR INN
RAINBOW MOTEL
ROSELANDS MOTEL
SUMMIT MOTOR LODGE

Notes:

- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- Supplier may appear in more than one Territorial Local Authority.

- Ungeocoded address records that are unable to be matched to a TLA through suburb and city details have an unknown TLA and will not be included in this list.
- Types of accommodation offered by a supplier may cross multiple categories, for example: a motel may also provide camp ground or holiday park facilities, but be recorded solely as a motel.
- The types of accommodation funded are categorised under: Motel/Hotel, Hostel, Holiday Park/Camp ground, Marae, Shelter.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
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Housing