



12 August 2024

Tēnā koe

Thank you for your email of 17 July 2024, requesting, information about:

- *How many people in New Plymouth city are receiving Work and Income emergency housing.*

On 18 July we emailed you a link to the Ministry's publicly available information on Emergency Housing data. On that same day you clarified your request and asked for the following information:

- *Please provide a list of suppliers providing WINZ emergency housing in New Plymouth city, including how many people they are each supplying with emergency housing.*

The below **Appendix** provides the number of clients in the New Plymouth District as at month end June 2024.

In order to protect client privacy, some values are suppressed and are represented by 'S'. The Ministry is unable to provide you with the exact number as releasing this information is likely to risk identifying the individuals concerned. As such, this information is withheld under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs any public interest in the information.

In addition, please note the names of registered suppliers are the name of the supplier's parent company, which isn't always the same as the accommodation itself. Registered suppliers providing accommodation in different locations may have different trading names but receive payment as a single registered supplier.

On 21 July 2021 you emailed further and asked:

- *Is this information for New Plymouth city or New Plymouth district?*

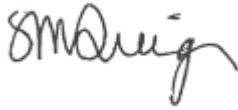
I can confirm the information provided is for the New Plymouth District.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill  
**General Manager**  
**Ministerial and Executive Services**

## Appendix

### The number of clients in emergency housing in the New Plymouth District as at month end June 2024.

<b>MSD Supplier Name</b>	<b>June 2024</b>
299 ON DEVON WEST MOTEL	S
AMBER COURT MOTEL	S
BK'S EGMONT MOTOR LODGE	S
DUCKS AND DRAKES BOUTIQUE MOTEL AND BACKPACKERS	S
PIHMS HOLDINGS LIMITED	12
PLYMOUTH INTERNATIONAL HOTEL	S
TOP 10 HOLIDAY PARK NP LTD	S
<b>TOTAL</b>	<b>24</b>

#### Notes:

- This is a count of clients in emergency housing as at month end.
- Territorial Authority (TA) is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- Ungeocoded address records that are unable to be matched to a TA through suburb and city details have an unknown TA.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances, low numbers may potentially lead to individuals being identified. Due to these privacy concerns, numbers for some categories of clients have been suppressed.
- Suppressed numbers have been replaced by an 'S'.