



23 February 2024

Tēnā koe

Official Information Act request

Thank you for request for information of 5 February 2024.

On 9 February 2024 the Ministry of Social Development (the Ministry) transferred part of your request relating to transitional housing and supported housing contracts to the Ministry of Housing and Urban Development, under section 14 of the Official Information Act 1982 (the Act).

However, the Ministry retained the following aspect of your request:

- 1. Emergency Housing Contracts in the Canterbury Region*
- 2. The details and parameters of each contract*
- 3. Who currently holds each contract.*

Your request for this information is refused under section 18(e) of the Act as this document does not exist or, despite reasonable efforts to locate it, cannot be found.

The Ministry does not hold any contracts with any Emergency Housing suppliers. However, the Ministry pays Emergency Housing Special Needs Grants (EHSNG) on behalf of clients to suppliers of commercial accommodation and endeavours to meet the emergency housing needs of vulnerable people in the most cost-effective manner possible. When faced with limited accommodation options, guidance to staff is that the priority is ensuring clients have somewhere to stay in the short term.

You may be interested in this link to the supplier information page on the Ministry website which outlines the process to become a supplier and the standards that need to be met:

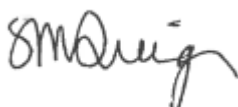
<https://www.workandincome.govt.nz/providers/housing-providers/emergency-housing/index.html>

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request on information regarding emergency housing contracts, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely

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Magnus O'Neill
General Manager
Ministerial and Executive Services