



9 July 2024

Tēnā koe

Official Information Act request

Thank you for your email of 9 May 2024, requesting information about Kōrero Mahi - Let's Talk Work seminars from the Ministry of Social Development (the Ministry).

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately below.

I note you have asked for information that is considered as outside the scope of your request to still be included. In order for the Act to apply, the official information requested needs to be specified with due particularity. In my view, it would impair efficient administration to include other matters that might be contained within a report on a different topic in response to your request.

As such, where there are other matters contained within reports that do not relate to Kōrero Mahi – Let's Talk Work seminars, I have not considered or assessed it as part of this request.

If there are other matters you are interested in, you are welcome to submit further requests for information, noting each needs to specify clearly what information you are seeking.

all advice on the name and branding of the seminars. I'm particularly interested in why a te reo name was chosen, given the government's announced "English-first" policy

I am refusing your request under section 18(e) of the Act as this document does not exist or, despite reasonable efforts to locate it, cannot be found.

all advice on the expected cost of the seminars, both in dollar terms and in staff time

I am refusing your request for this information under section 18(e) of the Act as the document which would contain this information does not exist.

These seminars are managed within existing resource focussing on the employment service and incorporated into the employment offerings.

all advice on the expected benefit of the seminars, both to the government and to attendees

Please refer to the attached appendices in scope of this part of your request, as outlined below:

Appendix A- Kōrero Mahi – Let's Talk Work Brochure

Appendix B- Kōrero Mahi – Let's Talk Work PowerPoint slides

Please note, we have also identified a report REP/24/2/223-*Delivering on your priorities* and two draft Cabinet papers in scope of your request. All three documents contain information largely out of scope of your request and as such, have not been provided. Information relating specifically to Kōrero Mahi in these papers has been assessed.

I have included an excerpt of the relevant paragraphs from REP/24/2/223 in accordance with section 16(1)(e) as **Appendix C**, attached with this letter.

The first draft Cabinet paper was revised and substantially changed and has since been published online. I have withheld the relevant section of the draft paper relating to Kōrero Mahi under section 9(2)(g)(i), of the Act to protect the effective conduct of public affairs through the free and frank expression of opinions.

If you would like to read the published version of the Cabinet paper, you can do so at the following link: www.msd.govt.nz/about-msd-and-our-work/publications-resources/information-releases/cabinet-papers/2024/shifting-people-from-welfare-into-work.html. However, it should be noted that the published Cabinet paper ultimately did not include information on Kōrero Mahi.

Information on Kōrero Mahi in the second draft Cabinet paper has also been withheld under section 9(2)(g)(i), of the Act to protect the effective conduct of public affairs through the free and frank expression of opinions. Please note, the title of the Cabinet paper is withheld under section 9(2)(f)(iv) of the Act to maintain the constitutional conventions for the time being which protect the confidentiality of advice tendered by Ministers of the Crown and officials. The release of this information is likely to prejudice the ability of government to consider advice and the wider public interest of effective government would not be served.

any advice on how the impact of the seminars will be evaluated

I am refusing your request for this information under section 18(e) of the Act as the document which would contain this information does not exist.

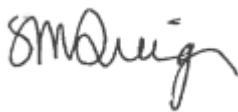
Kōrero Mahi – Let's Talk Work is just one of many tools that the Ministry uses to actively engage with job seekers and provide them opportunities to shift into work. It is a combination of activities, interventions, referrals to jobs, providers and services, as well as engagements with employers which lead to jobseekers shifting into work.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services

Who are we?

While you're on a benefit we're here to support you. Our people can help in a range of ways.

Case managers help you prepare for working, and make sure you're referred to jobs.

Work brokers connect you with employers and support you into work that matches your skills.

Programme coordinators link you with providers who can help you with training and developing new skills.

What next?



For more information go to workandincome.govt.nz



If you have any questions

call us on: 0800 559 009 from 7am to 6pm Monday to Friday or 8am to 1pm Saturday, or visit your nearest service centre



If you're deaf, hearing-impaired or find it hard to communicate by phone, you can contact us on:

Text: 029 286 7170

Email:

MSD_Deaf_Services@msd.govt.nz

Te Kāwanatanga o Aotearoa
New Zealand Government

JOBS154 - FEB 2024

Kōrero mahi

Let's talk work

Helping you find, get ready for and stay in work



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

WORK AND INCOME
TE HIRANGA TANGATA

Getting ready for work

We know there can be challenges finding work. We may be able to help with things like:

- writing a CV and preparing for interviews
- getting a driver licence
- one-on-one support to get into work
- training to work in a specific industry
- paying for costs while you train or study
- planning your career
- supporting your mental health and wellbeing.



Finding a job

When you're looking for work, you can visit *Kimi Mahi Mai – Find a Job* to search for current jobs.

Go to findajob.msd.govt.nz

Our *Jobs and Skills Hubs* can help with jobs in construction and infrastructure.

You can find the hubs in:

- Auckland (Northern, Central, Manukau)
- Tairāwhiti (Gisborne)
- Hawkes Bay (Hastings)
- Lower Hutt

Go to jobsandskillshubs.govt.nz

You can also use other job search websites like:

- jobs.govt.nz
- trademe.co.nz
- seek.co.nz
- nz.indeed.com
- opportunitygrowshere.nz
(for seasonal work).

There's also lots of advice about looking for work on careers.govt.nz

Help when you're working

Starting a new job can be a big step, especially if you haven't worked for a while.

We may be able to help you with costs to get started in a new job, like clothing, travel, or living expenses.

Once you're in work, we may be able to help you with things like:

- ongoing support and advice to help you manage any challenges that come up
- paying for living expenses, an unexpected cost, or extra financial help.



Welcome to

Kōrero Mahi

Let's talk work



MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

WORK AND INCOME
TE HIRANGA TANGATA

What we'll cover today

- Who are we?
- Expectations
- Getting ready for work
- Finding a job
- Help when you're working
- Next steps



Who are we?

Case Managers

Help you prepare for working, and make sure you're referred to jobs

Work Brokers

Connect you with employers and support you into work that matches your skills

Programme Coordinators

Link you with providers who can help you with training and developing new skills

We help New Zealanders to be safe, strong and independent

Expectations

Your obligations as a jobseeker

- Tell us if something changes
- Find or prepare for work
- Take part in work ability assessments
- Take part in activities with our service providers

Our commitment to YOU

- **Know you**
Ka mohio ki a koe
- **Support you**
Ka tautoko i a koe
- **With you**
Ka mahi tahi

Getting ready for work

Course Participation Assistance

Help to pay for enrolment fees, transport costs, or childcare when completing a short employment-related training course or programme to help you get a job.

Skills for Industry

Get industry relevant and entry level skills through industry-lead training programmes and job placements.

Contracted services

Local and national providers that offer upskilling opportunities to help you in your employment journey.



Contracted services

LSV

Limited Service Volunteer



Digital Passport

Driver Licence Support

Getting ready for work



Build my CV

Get expert help to write your CV and cover letter. You'll get a personalised CV within a week.

Transition to Work

Help to pay for things you need to find or start a job, like clothes, travel and living expenses before your first pay.

Getting ready for work

Rapid Return to Work

Get one-on-one support from us to get a job that's right for you, and any help you need to get there.

Direct Career Service

We provide free career support for those needing assistance to move and progress into meaningful and sustainable work, education, and/or training.



Kimi Mahi Mai **Find a Job**

Job Title

Job ID 12345678

Location

**Full-time / Part-time
Hours**

Job Title

Job ID 12345678

Location

**Full-time / Part-time
Hours**

Job Title

Job ID 12345678

Location

**Full-time / Part-time
Hours**

Other job search websites

Other government job search websites

jobs.govt.nz

**Opportunity
grows here**


Jobs and Skills Hubs
Construction and infrastructure

Popular job search websites

 **seek**

trademe 

indeed

Connected 
.govt.nz

Get connected with employment, education and training, support and advice provided across government.

Finding a job



Flexi-wage

We may be able to support you and your employer if you need some extra help to get started and learn new skills for a job.

Mana in Mahi

We can work with employers across New Zealand to help you get paid while you train and gain qualifications to do a job you love.

New Zealand Seasonal Work Scheme

Get help with costs when you're starting seasonal horticulture or viticulture work.

Help when you're working

In-work Support

We can offer ongoing support and advice to help you manage any challenges when you start work.

Seasonal Work Assistance

Help for seasonal workers (no longer getting a benefit) that miss work and lose wages due to bad weather.



Help when you're working



Puāwaitanga

Get free phone and web-based counselling. It can help with low mood, anxiety, grief, addictions, and relationship issues.

Te Heke Mai

An app and coaching service to help when you're looking for work, or starting training or a new job.

Whītiki Tauā

If you're a Mana in Mahi participant or 18-24, talk to a reliable and non-judgemental mentor, on the phone or video call.

Now let's talk

Next steps



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Appendix C

15 While many of these changes will require legislative amendment (such as legislation for the overall Traffic Light System framework), there are steps we can take now, for example the job check-ins starting in June 2024 that you announced in February 2024, the national roll-out of Kōrero Mahi – Let's Talk Work and operational changes to the employment service.

16 Taken together, these changes will deliver on your commitments and unlock capacity to directly engage with more clients and direct our available resources towards higher-value interactions. Delivering the right support at the right time for clients, combined with changes to other obligation and sanctions settings, will provide the best opportunity for the Traffic Light System to be successful.

17 Each of the options presented here is intended to support your overall priorities and your Jobseeker Reduction target, but there are choices about specific interventions.