

1 November 2024

Tēnā koe

Official Information Act request

Thank you for your email that was transferred from the Public Service Commission to the Ministry of Social Development (the Ministry) on 3 October 2024. Your email requested a breakdown of people no longer residing in emergency housing, by gender, age, and where they are staying currently.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Between 31 December 2023 and 30 August 2024, 1764 households - or 1779 households including Contracted Emergency Housing – left emergency housing. This is reported in the Monthly Housing Update on the Ministry's website and in the Rotorua Temporary Housing Dashboard on the Ministry of Housing and Urban Development (HUD's) website:

- www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/statistics/housing/monthly-housing-update/2024/monthly-housing-report-august-2024.pdf.
- www.hud.govt.nz/assets/Uploads/Documents/Rotorua-Temporary-Housing-Dashboard/Rotorua-Temporary-Housing-Dashboard-August-2024.pdf.

Based on a separate analysis completed in July 2024, the Ministry identified that households leaving emergency housing during April 2024 went on to the following support within 60 days of leaving emergency housing:

- 28% accessed Accommodation Supplement
- 27% entered Social Housing
- 21% entered Transitional Housing.

These statistics are from the report REP/24/7/674 – *Emergency Housing Deep Dive* – dated 24 July 2024. This report is publicly available on the Ministry's website and we have provided the link here: www.msd.govt.nz/about-msd-and-our-work/publications-resources/information-releases/emergency-housing-deep-dive-report-july-2024.html.

Formal reporting on where people go when they leave emergency housing is still under development and is not currently part of the Ministry's regular reporting. We are working to develop official reporting on emergency housing exists, however

this requires linking information from multiple systems, agencies, and organisations. Therefore I am refusing this part of your request under section 18(g) of the Act as the information you had requested is not currently held by the Ministry and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown or organisation.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. SMoling

Magnus O'Neill

General Manager

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