

3 October 2024

Tēnā koe

Official Information Act request

Thank you for your email of 5 September 2024, requesting information about Social Services Accreditation of Transitional Housing contract providers.

On 26 September 2024, the Ministry of Social Development (the Ministry) contacted you to inform you that Question 1 of your request had been transferred to the Ministry of Housing and Urban Development (HUD) as it was more closely connected with the functions of HUD, leaving Question 2 for answer by the Ministry:

2. Does MSD place any clients with Transitional Housing Providers who do not have Social Services Accreditation?

I have considered your request under the Official Information Act 1982 (the Act).

The Ministry does not refer clients to Transitional Housing providers who do not have social services accreditation.

HUD requires all Transitional Housing providers they contract to hold class three social services accreditation. The Ministry only refers clients only to Transitional Housing providers contracted by HUD, i.e. providers who are accredited. The final decision on who is placed in transitional housing rests with the provider.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Magnus O'Neill

General Manager

Ministerial and Executive Services