



7 October 2024

Tēnā koe

Official Information Act request

Thank you for your email of 9 September 2024, requesting the following information:

I am looking for a list of Emergency Housing Motels/Hotels in the Tauranga area please. I make this request under the Official Information Act 1982, mindful of the recent changes around emergency housing, and the housing crisis in the Tauranga region.

I have considered your request under the Official Information Act 1982 (the Act).

Changes have been introduced this year to ease large-scale use of Emergency Housing motels and returning them to a rarely and briefly needed last resort. In particular, a priority one category on the social housing waitlist for families with dependent children was established in April 2024. This will ensure families with dependent children in Emergency Housing for extended periods (12 weeks or more) are prioritised on the Housing Register for access to social housing.

In August 2024, a new programme was introduced to strengthened verification processes, reviewing eligibility settings, and clarifying an applicant's responsibilities while in Emergency Housing and the consequences of not meeting these responsibilities.

Your request for information

You have requested a list of accommodation suppliers available in the Tauranga area. The Ministry is unable to provide a list of EH suppliers in a certain area as businesses may provide a registered address that is different to the physical address of their service (for example, a PO Box). The Ministry can instead provide a list of EH suppliers that have received an emergency housing grant on behalf of a client with a registered address in the Tauranga City Territorial Local Authority (TLA) area.

The **Table** below contains a list of EH suppliers in the motel/hotel category that have received an emergency housing grant on behalf of a client with a registered address in the Tauranga City TLA, for the month of August 2024.

Supplier Name
AQUARIUS MOTOR INN
CITY SUITES
GREERTON LODGE MOTEL
HARBOUR CITY MOTOR INN
PACIFIC MOTOR INN
ROSELANDS MOTEL

Notes:

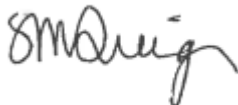
- This is the list of suppliers that are still active as at 31 August 2024
- Territorial Local Authority (TLA) is based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- One registered supplier may provide accommodation across multiple premises. These premises may be in different locations or operating trading names but are receiving payment through the single supplier record.
- Types of accommodation offered by a supplier may cross multiple categories. This category is selected by the case manager for each grant and is not linked to the provider. For example, a motel may also provide camp-ground or holiday park facilities, but be recorded solely as a motel.
- The types of accommodation funded are categorised under: Motel/Hotel, Hostel, Holiday Park/ Campground, Marae, Shelter.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services