



11 October 2024

Tēnā koe

Official Information Act request

Thank you for your email of 21 August 2024 requesting information relating to tenant advocacy funding.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below. For the sake of clarity, I will respond to your request in parts.

1. *All documents, emails, and communications related to the decision-making process and discussions concerning funding for tenant advocacy, include but not limited to Manawatu Tenants Union, and the wider Tenants advocates network (TAN) or any other agencies that provided dedicated tenant advocacy and supports services for tenants including:*
 - a. *Any internal or external discussions, evaluations, or considerations regarding tenant funding.*

Your request for this information is refused under section 18(e) of the Act as this document does not exist or, despite reasonable efforts to locate it, cannot be found.

- b. *Communications with the Ministry of Housing and Urban Development (HUD), Treasury, and other relevant government departments concerning tenant funding and advocacy.*

Please find the information requested attached in **Appendix A**. Please note that staff contact details have been withheld under section 9(2)(a) of the Act to protect their privacy.

Some information has been withheld as out of scope of your request.

2. *Details of dedicated funding and services available specifically for tenants, including:*
 - a. *A description of the funding streams available for tenant advocacy and support services.*
 - b. *The criteria and processes for allocating this funding.*
 - c. *Any recent changes or considerations for future changes to this funding.*

The Ministry does not provide specific funding or services for Housing or Tenancy advocacy.

3. *A list of organizations that receive funding from MSD to provide tenant advocacy and support services, including:*
 - a. *The names of the organizations & the regions they operate in.*
 - b. *The amount of funding each organization receives.*
 - c. *The specific services or programs provided by each organization to support tenants or tenancies.*
 - d. *The number of tenancies or tenants that have benefited for said services or programs.*

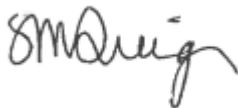
As noted above, the Ministry does not provide specific funding or services for Housing or Tenancy advocacy. As such, this aspect of your request is refused under section 18(e) of the Act, as the information requested does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services

From: [Ed Ablett-Hampson](#)
To: [Claire Leadbetter](#)
Cc: [Anne Shaw](#)
Subject: RE: Funding with Manawatu Tenancy Association
Date: Wednesday, 1 May 2024 4:36:56 pm
Attachments: [image008.png](#)
[image017.png](#)
[image019.png](#)
[image022.jpg](#)
[image025.png](#)
[image026.png](#)
[image027.png](#)
[image028.png](#)
[image029.jpg](#)
[image030.png](#)
[image031.png](#)
[image001.gif](#)
[image006.png](#)
[image007.png](#)
[image009.png](#)
[image010.jpg](#)
[image011.jpg](#)

Kia ora Claire,

I hope you are keeping well.

I wanted to flag that I had received a call from Cam Jenkins at the Manawatu Tenancy Association concerning their ongoing funding issues. I reminded Cam that MSD had stepped into the breach last year only to provide time and space for HUD / Ministers to consider broader issues around funding of the Tenant Advocates Network, and that MSD funding was unlikely to be available in the new financial year - though ultimately that would be a decision for our regional commissioner to make given she sourced funds from her regional MCA.

Cam mentioned that TAN have their first meeting with the Minister of Housing scheduled for 14 May. It will come as no surprise to you that network funding, along with the re-introduction of no-cause 90-day notices, will be top of mind for TAN when speaking with Minister Bishop. Forewarned is forearmed...

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Claire Leadbetter <[REDACTED]>
Sent: Friday, 4 August 2023 12:46 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: FW: Funding with Manawatu Tenancy Association

IN-CONFIDENCE

Kia ora Ed

I hope you're well. Cam from Manawatu Tenancy Union has been in touch with Hon Edmonds office. Following an earlier meeting with our Minister, he's wanting information about whether there are any possible funding pathways for the support he provides to tenants via MSD. The office would like an appropriate name and number to pass on to Cam from MSD. Are we able to provide yours?

Our Private Sec is wanting to hear back from me by 2.30pm today so that they can respond to Cam before the weekend. Cam first wrote to them about this last week while our usual Private Secretary was on leave. He's now very keen for a response.

Let me know if you want to discuss.

Claire

Claire Leadbetter ([she/her](#))

Manager, Tenancy and Tenures | Tenancy and Tenures

[s9\(2\)\(a\)](#) | Phone: [s9\(2\)\(a\)](#) | Mobile: [s9\(2\)\(a\)](#)

www.hud.govt.nz | Level 8, 7 Waterloo Quay, Pipitea, Wellington

[IN-CONFIDENCE]

From: Jeremy Steele <[s9\(2\)\(a\)](#)>
Sent: Thursday, August 3, 2023 3:56 PM
To: Claire Leadbetter <[s9\(2\)\(a\)](#)>
Subject: FW: Funding with Manawatu Tenancy Association

FYI

Jeremy Steele ([he/him](#))

General Manager | Policy and Legislation Design
Solutions Design and Implementation

[s9\(2\)\(a\)](#) | Phone: [s9\(2\)\(a\)](#) | Mobile: [s9\(2\)\(a\)](#)

www.hud.govt.nz | Level 8, 7 WQ, 7 Waterloo Quay, Wellington

[IN-CONFIDENCE]

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Thursday, July 27, 2023 2:06 PM

To: Karen Hocking <[REDACTED]> Jeremy Steele <[REDACTED]>

Subject: RE: Funding with Manawatu Tenancy Association

IN-CONFIDENCE

Thanks Jeremy,

Hope you're keeping well.

I'll do some digging with our Community Partnerships colleagues. I'm aware that, following the establishment of HUD, MCP had sought to rationalise some older, housing-related support contracts (i.e. that pre-dated the Emergency Housing Funding Review) so wondered whether this contract may have followed suit. I'm also conscious that the Tenants Protection Association in Christchurch has (or soon will) folded due to a similar lack of funding, which may suggest a wider issue here...

Will follow-up and revert back.

Thanks
Ed

[IN-CONFIDENCE]

From: Karen Hocking <[REDACTED]>

Sent: Thursday, 27 July 2023 1:41 PM

To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>; Jeremy Steele <[REDACTED]>

Subject: Funding with Manawatu Tenancy Association

IN-CONFIDENCE

Hi J

Ed is going to look into this.

Regards

Get [Outlook for iOS](#)

From: Jeremy Steele <[REDACTED]>

Sent: Thursday, July 27, 2023 1:21:48 PM

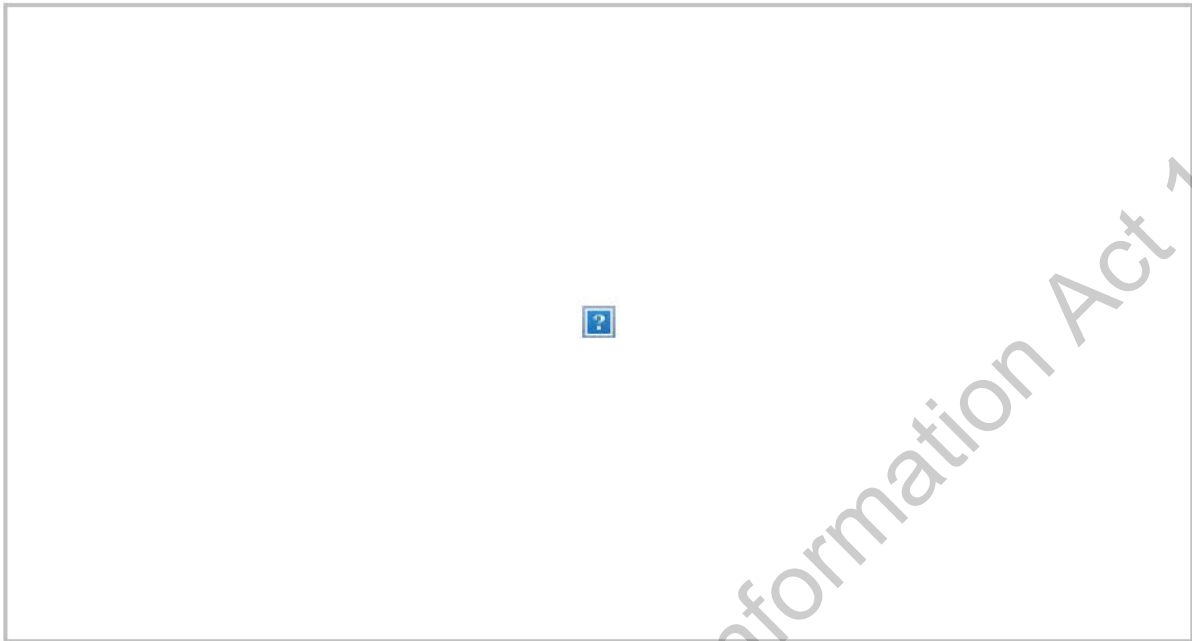
To: Karen Hocking <[REDACTED]>

Subject: Funding with Manawatu Tenancy Association

Kia ora Karen,

Just following up with some additional information about the funding request from the Manawatu Tenancy Union (MTU) for funding to allow them to continue supporting tenants and in many cases helping to sustain tenancies through provision of advice and support in situations that could lead to a tenant becoming homeless.

As far as we understand it MTU received the following funding (outlined below) from MSD previously but have been advised they won't be funded again in the current year. I understand they had a regional contact for this who has subsequently left MSD.



Could you have a look at whether this request could fit in to any of the homelessness prevention funding you hold or other options from the MSD end. If you would like to speak to MTU, contact details are below:

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

A number of other members of other Tenants Advocate Network such as Auckland Tenancy Protection Association, Citizens Advice Bureau and Community Law would likely also be interested in conversations about funding. All of these groups will be involved in supporting tenants to sustain their tenancies and access the supports they need. From the Conversation at the Minister's meeting MTU was at most risk of having to consider closing their doors.

It might be worth us having a general chat (across HUD, MSD and MBIE) around this gap and how the supports they provide contribute to preventing homelessness.

Ngā mihi nui

Jeremy Steele (he/him)
General Manager | Policy and Legislation Design
Solutions Design and Implementation
s9(2)(a) | Phone: s9(2)(a) | Mobile: s9(2)(a)
www.hud.govt.nz | Level 8, 7 WQ, 7 Waterloo Quay, Wellington

Graphical user interface, website? ? Description automatically generated

Kia ora Jeremy

Here's the wording for the funding that Manawatu Tenancy Union was advised would not be provided this financial year.

I understand you were going to speak to Karen Hocking to The following are the details for Cam

Thanks for following up on this conversation.

Many Thanks

Claire

Claire Leadbetter ([she/her](#))

Manager, Tenancy and Tenures | Tenancy and Tenures

s9(2)(a) | Phone: s9(2)(a) | Mobile: s9(2)(a)

www.hud.govt.nz | Level 8,7 Waterloo Quay, Pipitea, Wellington

Graphical user interface, website? ? Description automatically generated



Disclaimer

This email is confidential and solely for the use of the intended recipient. If you have received this email in error, then any use is strictly prohibited. Please notify us immediately and delete all copies of this email and any attachments. Any opinions expressed in this message are not

necessarily those of the Ministry of Housing and Urban Development.

[IN-CONFIDENCE]

----- This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry. -----

Disclaimer

This email is confidential and solely for the use of the intended recipient. If you have received this email in error, then any use is strictly prohibited. Please notify us immediately and delete all copies of this email and any attachments. Any opinions expressed in this message are not necessarily those of the Ministry of Housing and Urban Development.

Released under the Official Information Act 1982

From: [Cam Jenkins](#)
To: [Central Region Contracts Team \(MSD\)](#)
Subject: RE: MSD/MTU - Grant Agreement
Date: Monday, 21 August 2023 1:47:49 pm
Attachments: [image001.png](#)
[image002.png](#)
[CCF_000353.pdf](#)
[Invoice_INV-0045.pdf](#)

Kia Ora Team

Please find attached invoice and contact

Please note we use xero for invoicing and hopefully have sent paper work electronically using xero – other wise please find them attached as a backup.

Regards

Cam Jenkins | Coordinator (He/Him)

Manawatu Tenants Union

Phone: 027 5422 071

Email: coordinator.mtu@gmail.com

Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."

"Comfortable housing, healthy people, healthy families."

From: Central_Region_Contracts_Team (MSD) <Central_Region_Contracts_Team@msd.govt.nz>
Sent: Monday, August 21, 2023 1:06 PM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Subject: MSD/MTU - Grant Agreement
Importance: High

Kia ora Cam,

Attached is the Grant Agreement from MSD to MTU required for signing. Once signed please return to us at Central_Region_Contracts_Team@msd.govt.nz along with a valid tax invoice and confirmation of the bank account you wish to receive payment into.

MSD are moving to "electronic and online" for the future and moving on from paper based.

If possible, please use the "fill and sign" option in Adobe to sign the contract [Adobe Fill & Sign Guidance](#)

Once signed please return to us.

As you will see, our Regional Commissioner has already signed her part therefore we will not need to return a copy to you, so please save your own version once you have signed.

Ngā mihi

Krysta Fallen
Acting Regional Contracts Manager



D2D: 67971 | **DDI:** 06 952 0971 | **M:** 029 948 4195
E: Krysta.Fallen002@msd.govt.nz
Manawatu, Central Region



We help New Zealanders to be safe, strong and independent | Manaaki tangata, manaaki whānau

----- This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry. -----

Released under the Official Information Act 1982

From: [Ed Ablett-Hampson](#)
To: [Cam Jenkins](#)
Subject: Re: MTU / MSD Discussion
Date: Friday, 11 August 2023 1:05:24 pm

Kia ora Cam,

Hope your week is going well.

I've briefed our regional commissioner and put to her the funding opportunities we discussed. She has undertaken to come back to me early next week with an indication of her thinking.

In addition to the options we discussed, I've identified one further opportunity. We have some time limited funding to support rental readiness (Ready 2 Rent) programmes for our clients. Superficially at least, it seems like a potential win-win, but I'll discuss it with Simone and come back to you early next week with an update.

Cheers
Ed

Ed Ablett-Hampson

Principal Advisor to the Group General Manager, Housing | Ministry of Social Development

From: Cam Jenkins <coordinator.mtu@gmail.com>
Sent: Friday, August 11, 2023 12:45:12 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: Re: MTU / MSD Discussion

Hello Ed,

Thank you for our meeting on Tuesday.

Just sending a reminder to see if you had any positive news or negative I can report to the team.

Regards
Cam

On Mon, 7 Aug 2023, 4:35 pm Ed Ablett-Hampson, <Ed.AblettHampson002@msd.govt.nz> wrote:

Kia ora Cam,

Booking in some time to chat tomorrow morning.

I'm keen to understand your service and current financial position (to the extent necessary) so I can figure out where this fits within the myriad funding streams managed by MSD and connect you with the right people / funds.

Cheers
Ed

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 419 267 667 463

Passcode: W5iZ8G

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+64 4-280 2674,457442039#](#) New Zealand, Wellington

Phone Conference ID: 457 442 039#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

----- This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry -----

Released under the Official Information Act 1982

From: [Simone Pringle](#)
To: [Eddie Stevens](#); [Krysta Fallen](#)
Subject: RE: Request for Update - Manawatu Tenants Union
Date: Wednesday, 16 August 2023 4:18:24 pm
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

IN-CONFIDENCE

Thanks Eddie and Krysta, appreciate this. I know there was some concern about viability and sustainability moving forward but I'm comfortable this is interim funding with the transition to HUD and while Ed in his email refers to threat to operation further down in the email it refers to reduction in service only. I've also confirmed with Liz that she supports the comments from National Office around reducing the flow into EH. I'll let Ed know so he can get back to Ministers office and that we can facilitate the payment next week.

From: Eddie Stevens <[s9\(2\)\(a\)](#)>
Sent: Wednesday, 16 August 2023 3:36 PM
To: Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>; Krysta Fallen <[Krysta.Fallen002@msd.govt.nz](#)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I had a discussion with Krysta about this, taking into account the recent payments against the Ready to Rent accruals there is no longer enough money left in remaining accrual to fund this, and as this is a ring-fenced product, (in Crown) we are not allowed to overspend in this area.

However, we do have a credit in the MCA against NI - New Initiative, (from a couple of Work Confidence programs we accrued funds for that did not end up getting utilised), the value of that credit is \$16,121.82

I think this may be a more appropriate source of the funds and as we have no further programs scheduled against NI this credit would otherwise be unused and offset against any overspends in other programs.

Happy to discuss.

Cheers
Ed

From: Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>
Sent: Wednesday, 16 August 2023 2:37 PM
To: Krysta Fallen <[Krysta.Fallen002@msd.govt.nz](#)>
Cc: Eddie Stevens <[s9\(2\)\(a\)](#)>
Subject: FW: Request for Update - Manawatu Tenants Union
Importance: High

IN-CONFIDENCE

Kia ora Krysta, please see below.

Looks like we need to wrap this up by the end of the week. Can I please have an

update following our discussion yesterday. Eddie – welcome any comments from you.

Thanks in advance.

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Wednesday, 16 August 2023 1:43 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <§9(2)(a)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

Hope your week is going well.

Minister Edmonds' office are chasing us for an update on the MTU funding issue. I've held them off until the end of the week but we will probably need to provide a response by Friday

If it is simpler for you / your team to speak directly with Cam / MTU directly that's fine – I'm just a middle man. Otherwise very keen to catch up on this to land a position.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablettkampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Friday, 11 August 2023 4:50 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Paula McManus <§9(2)(a)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

Sorry for the delay getting back to you. I'm keen to support this request. Our F24 R2R has already been allocated but we do have some funding from last years accruals which we can use, we were just contemplating whether it would be best for MTU if we did this as R2R funding (which may be resource intensive with reporting and workshops and therefore not be overly helpful for them) or perhaps as Navigation funding that they can use as they wish. I'm about to head off for the week so let's touch base on Monday with a way forward.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Thursday, 10 August 2023 11:47 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <§9(2)(a)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thanks Simone,

I really appreciate you giving this some thought.

Overnight, I was struck by one more funding avenue we might explore. Within the HAP funding there is an allocation for Ready to Rent courses, which are intended to give clients a better understanding of their rights and obligations as tenants so they present well to landlords and property managers.

I understand the funding for the one-year extension of HAP supports, including R2R, has been allocated to regions (based largely on EH client volumes), but am unaware whether your team has yet contracted providers? If not, or if funding is not yet fully allocated then we could potentially *kill two birds with one stone* – i.e. we get R2R courses and they get to keep their doors open...

Just a thought for you to ponder.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, 10 August 2023 10:59 AM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

A quick note to acknowledge your email. I'll come back to you over the next few days.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Wednesday, 9 August 2023 4:46 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <§9(2)(a)> Liz Eastment <Liz.Eastment007@msd.govt.nz>

Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I hope you are keeping well. I'm reaching out today to test your views on the situation outlined below in respect of the Manawatu Tenants Union (MTU), which is garnering some attention from housing ministers.

To summarise, MSD ended its historic funding arrangement with the Manawatu Tenants Union at the close of FY 2022/23 on the basis that HUD was to put up a Budget 2023 bid to establish a long-term funding mechanism to support the work of Tenants Advocacy Network members including MTU. That budget bid was, unfortunately, deprioritised following the North Island Weather Event, which has left a gap in MTU's operational funding (approx. \$16,800) which now threatens their ability to keep operating.

MTU have raised this with Minister Edmonds, in her capacity as Minister for Building and Construction and Associate Minister of Housing, who in turn has asked that agencies (including MSD) consider whether there is funding available to bridge this for the remainder of the financial year by which time HUD will have been able to progress their bid. I spoke with Cam Jenkins, Coordinator at MTU, yesterday to better understand their service and its potential alignment with our work yesterday – see my note below.

HUD have come up dry so after speaking with Karen and, more recently Paula who is acting in her absence, we wanted to test whether you would have any ability to pick up this funding, either under your MCA or potentially through your Homelessness Action Plan (HAP) funding allocation? We appreciate this is far from ideal but consider that MTU's work does contribute to keeping our clients safely housed and thus help to limit entries into emergency housing in the Manawatu so there may be a case for MSD to support on a temporary basis.

If it would be helpful, I am happy to jump on a call with your or your delegate to discuss this matter. In the meanwhile, it would be helpful to understand whether this is something you would, in principle, consider.

Many thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Ed Ablett-Hampson

Sent: Tuesday, 8 August 2023 4:44 PM

To: Paula McManus <[REDACTED]> Claire Leadbetter

<[REDACTED]>

Cc: Jeremy Steele <[REDACTED]> Karen Hocking <[REDACTED]>

Subject: Request for Update - Manawatu Tenants Union

Kia ora Paula / Claire,

As promised, I contacted Cam Jenkins at Manawatu Tenants Union to discuss the funding situation noted

below.

To briefly recap the background for Paula... MTU deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. Currently, 80% of MTU funding comes from non-govt sources including, Lotteries Commission grants and private charitable donations. Through the end of the last financial year, MSD (Community Partnerships) provided funding of around \$16,000 p/a to support up to 1,000 client engagements each year. That financial support was not renewed for 2023/24 onwards in recognition of the fact that tenancy advocacy services align more closely with HUD's role and function, and that HUD intended to progress a Budget bid to bring funding for the Tenancy Advocacy Network, including MTU, under the one roof. Unfortunately that bid was reprioritised following the NIWE meaning that MTU (and potentially other members of the TAN) was left with a funding gap.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it likely MTU would need to consider redundancies amongst their small staff or closing shop entirely. Cam was clear that a similar level of funding as previously provided by MSD (c. \$16k) would allow MTU to continue to deliver services with no drop off in capacity – he actually agreed that they could survive with as little as a \$10k injection. I acknowledged the difficult situation we find ourselves in (caught between the old funding arrangement and the new) and agreed to investigate potential funding MSD streams to see them through the next 12 months and come back to him by early next week with an update.

Conscious that Karen has acknowledged the value MTU deliver in helping to manage / limit the flow of people into emergency housing in Palmerton North by keeping them safely housed in a private tenancy, the following options may be open to us in terms of providing some 'bridging finance':

- **Regional Multi Category Appropriation:** MSD regional commissioners usually have a modest MCA with which they can support local community services and relationships. This option has some appeal because it provides a reasonable degree of flexibility and a relatively light administrative tail. However, this option would be dependent on i) securing the support of the regional commissioner, and ii) that she has money left in the bank – far from a given.
- **HAP Funding:** MSD is currently funded to provide contracted support services (principally navigation services) to people living in emergency housing, and in limited situations to people at risk of homelessness. While current HAP funding has been fully allocated to our regions, it may be possible to reallocate any underspends to temporarily support MTU. It goes without saying that the start of the financial year is not generally the best time to go hunting for under-spends. I am also a little concerned that this option presents some risk to MSD in terms of alignment with the intent of the appropriation...
- **MSD Community Partnerships Funding:** there may be an option seek funding through our Community Partnerships team, who hold the lion's share of MSD's contract funding. However, judging from my initial conversations with their GM (Mark Henderson), there is very limited appetite on their side to re-enter the housing space, having only just gotten rid of it so fear this may result in a 'long no'. Cam enquired about the possibility of securing funding through our Community Connector service, but that funding was only available through June 2023 and is primarily focused on NIWE-impacted areas.

NB. I appreciate it is a HUD programme, but I also wondered whether there was any scope to support MTU through the **Sustaining Tenancies** programme? Listening to Cam's descriptor of their service there seems to be a good degree of alignment between MTU's work and the intent of that programme.

I realise that I have unconsciously listed these options in order of ease of deliverability. Given the time constraints and level of ministerial interest that approach seems appropriate, although I do have some concern that meeting this request may create expectations (on MSD) from other providers.

Paula: in the first instance, I think we should sound out Simone / Central Region's views and determine whether there is any scope for them to pick this up – it's not ideal, but it would be timely and investing a little here may help them to keep their EH demand under control. Will discuss with you in the morning.

Thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablettahampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>

Sent: Friday, 4 August 2023 5:40 PM

To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablettahampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather

you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds
scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 3 August 2023 9:24 AM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn a-round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds

MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]

Sent: Wednesday, 2 August 2023 3:52 PM

To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>

Subject: FW: ATTN SCOTT - Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working

constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



Released under the Official Information Act 1982

From: [Paul McMillan](#)
To: [Krysta Fallen](#)
Subject: RE: Request for Update - Manawatu Tenants Union
Date: Thursday, 17 August 2023 1:14:40 pm
Attachments: [image006.jpg](#)
[image007.gif](#)
[image008.png](#)
[image009.jpg](#)
[image010.png](#)
[image011.png](#)

IN-CONFIDENCE

Hi Krysta

In my opinion I would call it Tenancy and Advocacy Services on the paper work and just call it MTU Grant as the name in Conquest.

Yep – think that is enough to describe the grant. No need to provide too much detail.

I think you need to keep something in the reporting. This is because we have to have something that validates what we got for the funding and how it was used if we are ever asked.

Maybe just keep as a very high level narrative

- How was the grant used?
- What were the successes of the activity/initiative?
- Anything else they would like share?

If helpful - just one request for report which I would date for 30 June 2024 (which is also what I would have as the end date).

As always happy to chat or be ear if you want to bounce something off or want an opinion.

Cheers

Paul

Paul McMillan (he/him) – Regional Commissioner Advisor | Central Regional Office

Phone: DDI [s9\(2\)\(a\)](#) | D2D [s9\(2\)\(a\)](#) | M [s9\(2\)\(a\)](#) | www.msd.govt.nz

Work and Income, 32 Victoria Avenue, Palmerston North 4410

MSD's Purpose:

We help New Zealanders to be safe, strong and independent
Manaaki tangata, manaaki whanau



From: Krysta Fallen <Krysta.Fallen002@msd.govt.nz>
Sent: Thursday, 17 August 2023 11:48 AM
To: Paul McMillan <[s9\(2\)\(a\)](#)>
Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Hello

Question... I'm just writing up the Grant for the Manawatu Tenants Union as Simone has asked for this to go out next week and need some of your contracting expertise please. [F24 Manawatu Tenants Union Grant.docx](#)

1. What would you think would be appropriate to call the Activity/Initiative
2. My blurb about the grant is only information that I took out of the email chain – would this be enough for it?
3. Can I remove the reporting? As there isn't really anything they would be reporting on...?

From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, 17 August 2023 11:10 AM
To: Krysta Fallen <Krysta.Fallen002@msd.govt.nz>
Cc: Eddie Stevens <s9(2)(a)>
Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Morena Krysta

Please see information from Ed below, please let me know if there is anything missing for you. Can we please facilitate payment next week.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Thursday, 17 August 2023 10:43 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

No apologies needed – I am the one with the begging bowl out, and really appreciate for your flex here

The funding should probably follow the same GST formula as the previous support, which I believe was GST exclusive. I have attached a readout from MCP containing the detail; of that earlier contract so your RCM can track back.

I can confirm your decision with Minister Edmonds office today. If it is okay with you, I would like to call Cam to close the loop from my end – I will then follow-up with an email handshaking him, across to your team.

Thanks
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Wednesday, 16 August 2023 4:21 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Apologies Ed for the delay coming back to you. I can confirm we will support this request. I'm a little new in this space so to clarify you will advise Ministers Office who will advise MTU? We will facilitate payment next week, gst inclusive or exclusive?

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Wednesday, 16 August 2023 1:43 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <[s9\(2\)\(a\)](mailto:s9(2)(a)@msd.govt.nz)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

Hope your week is going well.

Minister Edmonds' office are chasing us for an update on the MTU funding issue. I've held them off until the end of the week but we will probably need to provide a response by Friday.

If it is simpler for you / your team to speak directly with Cam / MTU directly that's fine – I'm just a middle man. Otherwise very keen to catch up on this to land a position.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablettahampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Friday, 11 August 2023 4:50 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Paula McManus <[s9\(2\)\(a\)](mailto:s9(2)(a)@msd.govt.nz)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

Sorry for the delay getting back to you. I'm keen to support this request. Our F24 R2R has already been allocated but we do have some funding from last years accruals which we can use, we were just contemplating whether it would be best for MTU if we did this as R2R funding (which may be resource intensive with reporting and workshops and therefore not be overly helpful for them) or perhaps as Navigation funding that they can use as they wish. I'm about to head off for the week so let's touch base on Monday with a way forward.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Sent: Thursday, 10 August 2023 11:47 AM

To: Simone Pringle <Simone.Pringle001@msd.govt.nz>

Cc: Paula McManus <[REDACTED]>

Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thanks Simone,

I really appreciate you giving this some thought.

Overnight, I was struck by one more funding avenue we might explore. Within the HAP funding there is an allocation for Ready to Rent courses, which are intended to give clients a better understanding of the their rights and obligations as tenants so they present well to landlords and property managers.

I understand the funding for the one-year extension of HAP supports, including R2R, has been allocated to regions (based largely on EH client volumes), but am unaware whether your team has yet contracted providers? If not, or if funding is not yet fully allocated then we could potentially *kill two birds with one stone* – i.e. we get R2R courses and they get to keep their doors open...

Just a thought for you to ponder.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>

Sent: Thursday, 10 August 2023 10:59 AM

To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

A quick note to acknowledge your email. I'll come back to you over the next few days.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Wednesday, 9 August 2023 4:46 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <§9(2)(a)> Liz Eastment <Liz.Eastment007@msd.govt.nz>
Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I hope you are keeping well. I'm reaching out today to test your views on the situation outlined below in respect of the Manawatu Tenants Union (MTU), which is garnering some attention from housing ministers.

To summarise, MSD ended its historic funding arrangement with the Manawatu Tenants Union at the close of FY 2022/23 on the basis that HUD was to put up a Budget 2023 bid to establish a long-term funding mechanism to support the work of Tenants Advocacy Network members including MTU. That budget bid was, unfortunately, deprioritised following the North Island Weather Event, which has left a gap in MTU's operational funding (approx. \$16,800) which now threatens their ability to keep operating.

MTU have raised this with Minister Edmonds, in her capacity as Minister for Building and Construction and Associate Minister of Housing, who in turn has asked that agencies (including MSD) consider whether there is funding available to bridge this for the remainder of the financial year by which time HUD will have been able to progress their bid. I spoke with Cam Jenkins, Coordinator at MTU, yesterday to better understand their service and its potential alignment with our work yesterday – see my note below.

HUD have come up dry so after speaking with Karen and, more recently Paula who is acting in her absence, we wanted to test whether you would have any ability to pick up this funding, either under your MCA or potentially through your Homelessness Action Plan (HAP) funding allocation? We appreciate this is far from ideal but consider that MTU's work does contribute to keeping our clients safely housed and thus help to limit entries into emergency housing in the Manawatu so there may be a case for MSD to support on a temporary basis.

If it would be helpful, I am happy to jump on a call with you or your delegate to discuss this matter. In the meanwhile, it would be helpful to understand whether this is something you would, in principle, consider.

Many thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Ed Ablett-Hampson

Sent: Tuesday, 8 August 2023 4:44 PM

To: Paula McManus <§9(2)(a)> Claire Leadbetter

<§9(2)(a)>

Cc: Jeremy Steele <§9(2)(a)> Karen Hocking <§9(2)(a)>

Subject: Request for Update - Manawatu Tenants Union

Kia ora Paula / Claire,

As promised, I contacted Cam Jenkins at Manawatu Tenants Union to discuss the funding situation noted below.

To briefly recap the background for Paula... MTU deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. Currently, 80% of MTU funding comes from non-govt sources including, Lotteries Commission grants and private charitable donations. Through the end of the last financial year, MSD (Community Partnerships) provided funding of around \$16,000 p/a to support up to 1,000 client engagements each year. That financial support was not renewed for 2023/24 onwards in recognition of the fact that tenancy advocacy services align more closely with HUD's role and function, and that HUD intended to progress a Budget bid to bring funding for the Tenancy Advocacy Network, including MTU, under the one roof. Unfortunately that bid was reprioritised following the NIWE meaning that MTU (and potentially other members of the TAN) was left with a funding gap.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it likely MTU would need to consider redundancies amongst their small staff or closing shop entirely. Cam was clear that a similar level of funding as previously provided by MSD (c. \$16k) would allow MTU to continue to deliver services with no drop off in capacity – he actually agreed that they could survive with as little as a \$10k injection. I acknowledged the difficult situation we find ourselves in (caught between the old funding arrangement and the new) and agreed to investigate potential funding MSD streams to see them through the next 12 months and come back to him by early next week with an update.

Conscious that Karen has acknowledged the value MTU deliver in helping to manage / limit the flow of people into emergency housing in Palmerton North by keeping them safely housed in a private tenancy, the following options may be open to us in terms of providing some 'bridging finance':

- **Regional Multi Category Appropriation:** MSD regional commissioners usually have a modest MCA with which they can support local community services and relationships. This option has some appeal because it provides a reasonable degree of flexibility and a relatively light administrative tail. However, this option would be dependent on i) securing the support of the regional commissioner, and ii) that she has money left in the bank – far from a given.
- **HAP Funding:** MSD is currently funded to provide contracted support services (principally navigation services) to people living in emergency housing, and in limited situations to people at risk of homelessness. While current HAP funding has been fully allocated to our regions, it may be possible to reallocate any underspends to temporarily support MTU. It goes without saying that the start of the financial year is not generally the best time to go hunting for under-spends. I am also a

little concerned that this option presents some risk to MSD in terms of alignment with the intent of the appropriation...

- **MSD Community Partnerships Funding:** there may be an option seek funding through our Community Partnerships team, who hold the lion's share of MSD's contract funding. However, judging from my initial conversations with their GM (Mark Henderson), there is very limited appetite on their side to re-enter the housing space, having only just gotten rid of it so fear this may result in a 'long no'. Cam enquired about the possibility of securing funding through our Community Connector service, but that funding was only available through June 2023 and is primarily focused on NIWE-impacted areas.

NB. I appreciate it is a HUD programme, but I also wondered whether there was any scope to support MTU through the **Sustaining Tenancies** programme? Listening to Cam's descriptor of their service there seems to be a good degree of alignment between MTU's work and the intent of that programme.

I realise that I have unconsciously listed these options in order of ease of deliverability. Given the time constraints and level of ministerial interest that approach seems appropriate, although I do have some concern that meeting this request may create expectations (on MSD) from other providers.

Paula: in the first instance, I think we should sound out Simone / Central Region's views and determine whether there is any scope for them to pick this up – it's not ideal, but it would be timely and investing a little here may help them to keep their EH demand under control. Will discuss with you in the morning.

Thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>

Sent: Friday, 4 August 2023 5:40 PM

To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details

are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi

Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds

scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>

Sent: Thursday, 3 August 2023 9:24 AM

To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Scott Petty <Scott.Petty@parliament.govt.nz>

Subject: RE: ATTN SCOTT Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards

Cam Jenkins | Coordinator (He/Him)

Manawatu Tenants Union

Phone: 027 5422 071

Email: coordinator.mtu@gmail.com

Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn a-round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility

criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official

2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



Released under the Official Information Act 1982

From: [Ed Ablett-Hampson](#)
To: [Claire Leadbetter](#)
Cc: [Liam Collins](#); [Anne Shaw](#); [Darlene Rastrick](#)
Subject: RE: Tenant Advocate funding lines in Ministerial
Date: Friday, 31 May 2024 4:37:34 pm
Attachments: [HUD2024-004345 Manawatu Tenants Union.docx](#)
[image003.gif](#)
[image001.png](#)
[image002.png](#)

Kia ora Claire,

Thanks for providing us line of sight of your response.

I have discussed with Anne, who is currently leading the Housing Group at MSD, and we re not comfortable with the implication that MSD could fund tenancy advocacy services on an on-going basis. As you're likely aware, our housing support service funding is closely tied to those in receipt of the emergency housing special needs grant (EHSNG) thus there is very little scope for MSD to pick up MTU or TAN core-funding, at least through the housing programme.

You may have seen that MSD received additional funding to continue delivering EH support services to clients via Budget 2024. There may be an option to connect Cam / MTU with our Central region to discuss their interest in delivering either housing navigator support or rental readiness programmes, both of which would align to an extent with MTU's skill-set. That may help to offset the loss of core-funding but would also come with additional expectations over their current BAU workload.

I have inserted some draft wording building on the option above for your consideration and have looped in Darlene, our Regional Commissioner (Central) for information.

Nga mihi,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Claire Leadbetter <[s9\(2\)\(a\)](#)>
Sent: Friday, 31 May 2024 11:55 AM
To: Ed Ablett-Hampson <[Ed.AblettHampson002@msd.govt.nz](#)>
Cc: Liam Collins <[s9\(2\)\(a\)](#)>
Subject: FW: Tenant Advocate funding lines in Ministerial

Kia ora Ed

Following my call to you earlier in the week the Minister indicated on Monday that he considers the MTU funding matter to be an operational one. He did not ask us to provide any further advice on advocacy funding.

We're working to update draft response to a ministerial from the Manawatū Tenants' Union, and it'd be good if we can get your input on the updated line we have included on advocacy funding.

Could you please provide any comments or feedback you have by **COP Tuesday next week**? Feel free to loop in the regional contact as needed. We've extended the Ministerial to allow MSD and MBIE time to be aware/comment

Ngā mihi,

Claire

Claire Leadbetter ([she/her](#))

Manager, Tenancy and Tenures | Tenancy and Tenures
s9(2)(a) | Phone: s9(2)(a) | Mobile: s9(2)(a)
www.hud.govt.nz | Level 8,7 Waterloo Quay, Pipitea, Wellington

[IN-CONFIDENCE:RELEASE EXTERNAL]

Disclaimer

This email is confidential and solely for the use of the intended recipient. If you have received this email in error, then any use is strictly prohibited. Please notify us immediately and delete all copies of this email and any attachments. Any opinions expressed in this message are not necessarily those of the Ministry of Housing and Urban Development.

[IN-CONFIDENCE:RELEASE EXTERNAL]



TAX INVOICE

Ministry of Social Development

Invoice Date
21 Aug 2023

Invoice Number
INV-0045

Reference
CTRL-24-00537

Manawatu Tenants'
Union
77 King Street
Palmerston North
4410
NEW ZEALAND
Registered Charity -
CC34380

Description	Quantity	Unit Price	Amount NZD
Grant Number CTRL-24-00537	1.00	16,121.82	16,121.82
		Subtotal	16,121.82
		TOTAL NZD	16,121.82

Due Date: 21 Aug 2023

Please Direct Credit
Manawatu Tenants Union
030726048752400

PAYMENT ADVICE

To: Manawatu Tenants' Union
77 King Street
Palmerston North 4410
NEW ZEALAND
Registered Charity - CC34380

Customer Ministry of Social
Development

Invoice Number INV-0045

Amount Due 16,121.82

Due Date 21 Aug 2023

**Amount
Enclosed**

Enter the amount you are paying above



TAX INVOICE

Ministry of Social Development

Invoice Date
21 Aug 2023

Invoice Number
INV-0045

Reference
CTRL-24-00537

Manawatu Tenants'
Union
77 King Street
Palmerston North
4410
NEW ZEALAND
Registered Charity -
CC34380

Description	Quantity	Unit Price	Amount NZD
Grant Number CTRL-24-00537	1 00	16,121.82	16,121.82
		Subtotal	16,121.82
		TOTAL NZD	16,121.82

Due Date: 21 Aug 2023

Please Direct Credit
Manawatu Tenants Union
030726048752400

PAYMENT ADVICE

To: Manawatu Tenants' Union
77 King Street
Palmerston North 4410
NEW ZEALAND
Registered Charity - CC34380

Customer Ministry of Social
Development

Invoice Number INV-0045

Amount Due 16,121.82

Due Date 21 Aug 2023

**Amount
Enclosed**

Enter the amount you are paying above

EMPLOYMENT / WORK READINESS ASSISTANCE - CONTRACTED SERVICES

PART A Approval Request to Enter into Contract Negotiations

To be prepared by Regional Contracts Manager / National Contracts Advisor / IP Account Manager and signed by Regional Director / IP Key Account Manager in support of request

REQUEST TITLE (Service and/or Legal Provider Name): Manawatu Tenants Union Incorporated – CTRL-24-00537
--

Recommended by (name & telephone number): Krysta Fallen 67971	Date: 18/08/2023
--	-------------------------

Why Contract Required: This Grant is to acknowledge the value Manawatu Tenants Union (MTA) deliver in helping to manage / limit the flow of people into Emergency Housing in Palmerston North by keeping them safely housed in a private tenancy. Manawatu Tenants Union (MTU) deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. By assisting with this funding, it will prevent MTU from reducing both it's opening hours and the number of referrals they accept over the current financial year and continue to operate providing a needed service.

Has the Service Been Approved as Part of the Annual Purchasing Plan: No
If not, an approved business case/memo must be attached

Expected Outcomes of the Service and How These Will be Measured / Evaluated:
Through reporting:
- How was the Grant used?
- What were the success of the Initiative?
- Anything else you would like to share?

What are the Risks Associated with the Service and How Will These be Mitigated?
N/A

Will A Competitive Selection Process (i.e. A Request for Proposals) be Used? No


If Not, Complete the information below for the Process that will be used:

Direct Approach to Provider? If contract value exceeds \$100,000 over the lifetime of the contract (must consider whole of life costs if expected to exceed this amount) a competitive selection process or Procurement Board exemption is required.	Name of the Provider: Why is a Competitive Selection Process not being used? (tick as appropriate AND provide further detail in the space provided below) <input type="checkbox"/> The service is responding to an emergency situation <input checked="" type="checkbox"/> It is not cost effective due to the low value of the contract (< \$100,000) <input type="checkbox"/> This a one-off service of short duration (< 6 months) <input type="checkbox"/> There are No Other Providers with the required expertise and/or capacity to deliver the services in the location
--	---

Renegotiation / Roll Over with Existing Provider	Name of Provider: Has the Provider Met Performance Expectations Previously? (detail outcomes achieved under previous contract) Number of years since a competitive selection process for this service used: If more than 5 years, has National Contracts Approval been obtained? Memo to GM Services and Contract Management can be completed for this.
---	--

Funding Requested (GST Exclusive)	F24	F25	F26
Contracted Services Funding Commitment Requested per financial year	\$16,121.82		
Value for Money			
Number of Participants			
Average Cost Per Participant			
Numbers of Sustainable Employment Outcomes expected			
Average Cost per Sustainable Employment Outcome			
If the service does not involve direct client participation, detail the expected outcomes and how the costs have been calculated:			

Regional Director / Industry Partnerships Key Account Manager / Director Industry Partnership signoff in support of request:

	Michelle Reiri Regional Director Central Region	Date: 18/8/23
Subject to the following conditions:		

Due Diligence of Final Provider

To be completed prior to completion of Part B – Final Sign-off of Contract

Final Provider: Manawatu Tenants Union Incorporated – CTRL-24-00537	
Companies Office / Societies Registration Confirmed	
Annual Financial Statements Received*	
• Accounts to Year Ended:	
• Accounts are Audited / Independently Reviewed?	
• Organisation is Solvent?	
• For new providers - enquiry regarding organisation funding streams completed?	
Provider has undertaken Criminal Conviction Checks / Declared Convictions of Personnel?	
Accreditation Standard Achieved? (Note Approval level and date)	Level 4 approved 15/09/2022
Has a Risk Assessment of this Provider been Completed?	
Provider Risk Rating is: (circle one)	Low Medium High
How will risks be minimised?	
*If Provider has existing Accreditation Approval at required level then due diligence around financial viability is not required	

PART B Final Sign-off of Contract

To be completed on one page only

To be signed by appropriate level manager according to delegation requirements after striking out "approved, not approved, or recommend to appropriate delegated level"

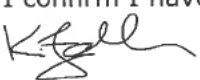
Contract Reference Number: CTRL-24-00537
Service Provider: Manawatu Tenants Union Incorporated
Combined Value of all other current MSD contracts with this Provider: \$0.00
(attach extract from Contract Values by Provider Oracle Report or information available for the provider from the 'Contract Values By Provider' report in APEX)
Total Investments with this Provider by MSD and other Government Agencies: \$0.00

CERTIFICATION (To Be Completed by Budget Manager):

I Certify that:

1. The current year cost of approximately \$16,121.82 GST Exclusive is affordable from within my budget allocation, and any outyear costs from this and any other contract will not exceed 50% of my total expected allocation for that year.
2. The expenditure is necessary to achieve targeted outcomes and adheres to Delegations, Cabinet and Ministerial Guidelines (or other Cabinet and Ministerial Mandates), and Operating Guidelines.

Sign Off:

I confirm I have no conflict of interest in relation to this Provider  Regional Contracts Manager Work and Income Central Region	Date: 18/08/2023
--	------------------

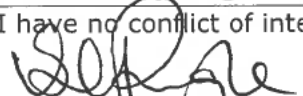
Note 1: Current financial delegation levels are:

- i) Regional Commissioners' and Director Industry Partnerships limits per contract are \$1m for individual or combined contracts with the same provider.
- ii) General Manager Service and Contracts Management limit is \$2m for individual or combined contracts with the same provider.
- iii) Group General Manager Client Service Delivery is to approve all contracts in excess of ii) up to \$10m
- iv) Deputy Chief Executive Service Delivery is to approve all contracts in excess of ii) and iii).

Approved / Not Approved / Recommend to Appropriate Delegated Level

Strike out those that do not apply

Regional Commissioner / General Manager Service and Contracts Management / Director Industry Partnerships sign off:

I confirm I have no conflict of interest in relation to this Provider 	Date: 18/08/23
--	-------------------

If not approved, the reason is:

--

Delegated Level Manager sign off (If recommended to the next level):

I confirm I have no conflict of interest in relation to this Provider	Date:
---	-------

Regional Commissioners / Director Industry Partnerships & General Manager Service and Contracts Management can sign contract once this form has been signed.

From: [Central Region Contracts Team \(MSD\)](#)
To: [Cam Jenkins](#)
Subject: MSD/MTU - Grant CTRL-24-00537 - Report Due
Date: Tuesday, 10 September 2024 11:01:00 am
Attachments: [image001.png](#)
[image002.png](#)
[CCF_000353.pdf](#)
Importance: High

Kia ora Cam,

Just chasing up any outstanding reports from the 2024 Financial Year with our Providers and we don't seem to have received the report for MTU that was due on 10 July 2024 to support the Tenancy and Advocacy Services Grant (attached).

Are you able to provide this to me at the earliest convenience, thank you.

Ngā mihi,



Krysta Fallen
Regional Contracts Assistant | Āpiha Whiriwhiri Kirimana
Achiever | Restorative | Learner | Relator | Strategic

D2D: 67971 | **DDI:** 06 952 0971
E: Krysta.Fallen002@msd.govt.nz
Manawatu, Central Region



We help New Zealanders to be safe, strong and independent | Manaaki tangata, manaaki whānau

82

Re

From: [Ed Ablett-Hampson](#)
To: [Scott Petty](#)
Cc: [Greg Rowe](#); [Claire Leadbetter](#); "[Cam Jenkins](#)"; [Paula McManus](#)
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union
Date: Thursday, 17 August 2023 11:09:25 am
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

Kia ora Scott,

Thanks for your patience on this matter.

I can confirm that MSD's Central Region has agreed to bridge the (MTU) funding gap left following the cessation of previous MSD funding and reprioritisation of the wider budget bid to support network of Tenancy Associations (TAN) for the remainder of the current financial year. It is likely that support will be sourced from MSD's Homelessness Action Plan funding for housing navigation and rental readiness services, which aligns with our priority on preventing homelessness. We trust this will allow time for HUD colleagues to progress the longer-term funding solution.

I have spoken with Cam to confirm our position in-principle and will connect him directly with Simone Pringle (Regional Commissioner) so they can work through the quantum and specifics of the funding arrangement.

Please let me know if you need further information on this one.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>
Sent: Monday, 14 August 2023 12:47 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Greg Rowe <[s9\(2\)\(a\)](#)>; Claire Leadbetter <[s9\(2\)\(a\)](#)>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Hi Ed

How did we get on last week?

Scottt

From: Scott Petty
Sent: Friday, 4 August 2023 5:40 PM
To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Ed AblettHampson <Ed.AblettHampson002@msd.govt.nz>

82

Re

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds
scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 3 August 2023 9:24 AM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn a round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have

the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member

82

Re

of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: [Ed Ablett-Hampson](#)
To: [Scott Petty](#)
Cc: [Greg Rowe](#); [Claire Leadbetter](#); [Paula McManus](#)
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union
Date: Monday, 14 August 2023 1:43:08 pm
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

Kia ora Scott,

As promised, I contacted Cam early last week to discuss the funding situation noted below.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it and agreed to investigate potential funding MSD streams (to see MTU through the next 12 months) and come back to him this week. Subsequently, I reached out to our Regional Commissioner, Simone Pringle, who has indicated she is open to the idea of picking up the funding through the remainder of the current financial year. So, not a cast iron guarantee, but a sign we are moving in the right direction. We will just need to work through the details to ensure this support can be provided within the limits of our appropriation.

I am hoping to speak further with Simone today / tomorrow in the hopes of being able to confirm with Cam before the end of the week.

Nga mihi,
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>
Sent: Monday, 14 August 2023 12:47 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Greg Rowe <[s9\(2\)\(a\)](#)>; Claire Leadbetter <[s9\(2\)\(a\)](#)>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Hi Ed

How did we get on last week?

Scottt

From: Scott Petty
Sent: Friday, 4 August 2023 5:40 PM
To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Ed AblettHampson <Ed.AblettHampson002@msd.govt.nz>

82

Re

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds

scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>

Sent: Thursday, 3 August 2023 9:24 AM

To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Scott Petty <Scott.Petty@parliament.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can being the process today, just note that there is a 20 day turn a round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have

the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member

82

Re

of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."





MINISTRY OF SOCIAL DEVELOPMENT

TE MANATŪ WHAKAHIATO ORA

21 August 2023

IN CONFIDENCE

Cam Jenkins
Manawatu Tenants Union Incorporated
77 King Street, Palmerston North

Tēnā koe Cam,

**Grant number CTRL-24-00537
Tenancy and Advocacy Services**

Please review this Grant and if it is satisfactory, arrange to have it signed in accordance with the rules of your organisation.

Please ensure:

- the Grant is signed (refer to page three), scanned and emailed as a PDF to Central_Region_Contracts Team@msd.govt.nz
- the scanned document includes the whole Grant Letter with all pages in order.

When forwarding your invoice please ensure:

- the invoice is completed, as per Inland Revenue guidelines, with the agreed amount as per the Grant Letter
- if you have not done so previously, confirmation of bank account is supplied through one of the following options:
 - a blank bank deposit slip
 - the top of a bank account statement (must show account name and number)
 - screen shot from online banking (must show account name and number)
 - written confirmation of the account name and number (with bank stamp).

This Grant is conditional on you accepting the terms of this letter and will not be paid until this letter is signed by both Parties.

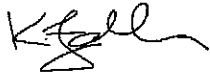
Handwritten signature

82

Re

The Ministry does not guarantee the on-going funding of the Initiative or otherwise make more funding available after the expiry of the attached Grant.

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

82

Re



Purpose of this grant:

Te Manatū Whakahiato Ora - The Ministry of Social Development (The Ministry) would like to grant **Manawatu Tenants Union Incorporated (307828) (The Provider)** a total of **\$16,121.82** excluding GST under the terms and conditions contained in this Grant.

This Grant has been made to Manawatu Tenants Union Incorporated to provide the following Initiative:

Initiative

Tenancy and Advocacy Services

This Grant is to acknowledge the value Manawatu Tenants Union (MTA) deliver in helping to manage / limit the flow of people into Emergency Housing in Palmerston North by keeping them safely housed in a private tenancy.

Manawatu Tenants Union (MTU) deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process.

By assisting with this funding, it will prevent MTU from reducing both it's opening hours and the number of referrals they accept over the current financial year and continue to operate providing a needed service.

Location

Palmerston North

Grant Commencement and Expiry Dates

This Letter of Grant will commence on 21 August 2023 and end on 30 June 2024.

Reporting

Report on the achievement of key milestones for the Tenancy and Advocacy Services.

The Provider will complete delivery of the Tenancy and Advocacy Services and provide a report for completion and summary of outcomes, as detailed in Appendix 1 of this Grant.

The reports should be submitted no later than **10 July 2024**.

Activity / Initiative	Reporting Requirements	Due Date
Tenancy and Advocacy Services	How was the Grant used? What were the success of the Initiative? Anything else you would like to share?	10 July 2024

Payment

The Ministry will pay the Grant to the Provider as follows:

Payment Pre-Conditions (if any)	Payment Amount (GST EXC.)
Following the signing of this Grant by both Parties and upon receipt of a valid Tax Invoice.	\$16,121.82
Total funding payable under this Grant	\$16,121.82

Please note these payments exclude GST.

The payment is made on a contributory basis to support the Activity or Initiative and it is confirmed that there is no further expectation that future funding will be available outside of this Grant.

All invoices are to be sent to Central_Region_Contracts_Team@msd.govt.nz.

Terms and conditions of Grant

The Ministry is paying the Grant to the Provider under the following terms and conditions:

1. The Provider must only use the Grant for the Tenancy and Advocacy Services.
2. The Provider will inform the Ministry of any funding the Provider receives from any other source for the Tenancy and Advocacy Services.
3. The Provider agrees to acknowledge the assistance of the Ministry in any publicity about the Tenancy and Advocacy Services.
4. The Provider will not do or omit to do any act that brings the Ministry into disrepute.
5. The Provider will repay a portion of the funding paid by the Ministry, if either the Provider does not satisfactorily deliver the; or does not complete the Tenancy and Advocacy Services because this Grant is terminated.
6. This Grant is a one-off contribution to the Tenancy and Advocacy Services for the term. The Ministry cannot guarantee that there will be any money available to further fund the Tenancy and Advocacy Services after the term and the Provider should not expect or rely on continuing funding.
7. This Grant may be superseded by a subsequent grant. Both parties will negotiate in good faith if entering into a subsequent grant.
8. The Provider will not subcontract or assign the benefits or obligations of this Grant with any organisation other than an organisation/s specified in this Grant without prior written permission from the Ministry, and no third party may enforce this, Grant.



Grant Agreement between the Te Manatū Whakahiato Ora (Ministry of Social Development) and Manawatu Tenants Union Incorporated

21 August 2023 to 30 June 2024

Grant Number: **CTRL-24-00537**

CTRL-11373

2 of 4

9. The Ministry reserves the right to recover the Grant funding if used for purposes other than as agreed, and to terminate the Grant if you do not comply with these terms and conditions.

Signatures

Te Manatū Whakahiato Ora - Ministry of Social Development

I have delegated authority from the Ministry to sign for and on behalf of the Ministry of Social Development.



Signed by Simone Pringle
Acting Regional Commissioner

21/08/23

Date

Manawatu Tenants Union Incorporated

I have authority to sign for Manawatu Tenants Union Incorporated and confirm this Agreement has not been altered from what was last provided by the Ministry.



Signed by Cam Jenkins
Coordinator

21/8/23

Date

If you have any questions regarding this Grant or if there is a change in the circumstances under which you operate or to the Tenancy and Advocacy Services being provided, please contact your MSD Relationship Jacqui Thomson, Jacqui.Thomson063@msd.govt.nz

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

Appendix 1:

Narrative section: Reporting required for the period 21 August 2023 to 30 June 2024

Please provide the following information:

How was the Grant used?

What were the successes of the initiative?

Anything else you would like to share?





MINISTRY OF SOCIAL DEVELOPMENT

TE MANATŪ WHAKAHIATO ORA

21 August 2023

IN CONFIDENCE

Cam Jenkins
Manawatu Tenants Union Incorporated
77 King Street, Palmerston North

Tēnā koe Cam,

**Grant number CTRL-24-00537
Tenancy and Advocacy Services**

Please review this Grant and if it is satisfactory, arrange to have it signed in accordance with the rules of your organisation.

Please ensure:

- the Grant is signed (refer to page three), scanned and emailed as a PDF to Central_Region_Contracts Team@msd.govt.nz
- the scanned document includes the whole Grant Letter with all pages in order.

When forwarding your invoice please ensure:

- the invoice is completed, as per Inland Revenue guidelines, with the agreed amount as per the Grant Letter
- if you have not done so previously, confirmation of bank account is supplied through one of the following options:
 - a blank bank deposit slip
 - the top of a bank account statement (must show account name and number)
 - screen shot from online banking (must show account name and number)
 - written confirmation of the account name and number (with bank stamp).

This Grant is conditional on you accepting the terms of this letter and will not be paid until this letter is signed by both Parties.

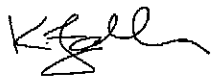
Cam Jenkins

82

Re

The Ministry does not guarantee the on-going funding of the Initiative or otherwise make more funding available after the expiry of the attached Grant.

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

82

Re



Purpose of this grant:

Te Manatū Whakahiato Ora - The Ministry of Social Development (The Ministry) would like to grant **Manawatu Tenants Union Incorporated (307828) (The Provider)** a total of **\$16,121.82** excluding GST under the terms and conditions contained in this Grant.

This Grant has been made to Manawatu Tenants Union Incorporated to provide the following Initiative:

Initiative

Tenancy and Advocacy Services

This Grant is to acknowledge the value Manawatu Tenants Union (MTA) deliver in helping to manage / limit the flow of people into Emergency Housing in Palmerston North by keeping them safely housed in a private tenancy.

Manawatu Tenants Union (MTU) deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process.

By assisting with this funding, it will prevent MTU from reducing both it's opening hours and the number of referrals they accept over the current financial year and continue to operate providing a needed service.

Location

Palmerston North

Grant Commencement and Expiry Dates

This Letter of Grant will commence on 21 August 2023 and end on 30 June 2024.

Reporting

Report on the achievement of key milestones for the Tenancy and Advocacy Services.

The Provider will complete delivery of the Tenancy and Advocacy Services and provide a report for completion and summary of outcomes, as detailed in Appendix 1 of this Grant.

The reports should be submitted no later than **10 July 2024**.

Activity / Initiative	Reporting Requirements	Due Date
Tenancy and Advocacy Services	How was the Grant used? What were the success of the Initiative? Anything else you would like to share?	10 July 2024

Payment

The Ministry will pay the Grant to the Provider as follows:

Payment Pre-Conditions (if any)	Payment Amount (GST EXC.)
Following the signing of this Grant by both Parties and upon receipt of a valid Tax Invoice.	\$16,121.82
Total funding payable under this Grant	\$16,121.82

Please note these payments exclude GST.

The payment is made on a contributory basis to support the Activity or Initiative and it is confirmed that there is no further expectation that future funding will be available outside of this Grant.

All invoices are to be sent to Central_Region_Contracts_Team@msd.govt.nz.

Terms and conditions of Grant

The Ministry is paying the Grant to the Provider under the following terms and conditions:

1. The Provider must only use the Grant for the Tenancy and Advocacy Services.
2. The Provider will inform the Ministry of any funding the Provider receives from any other source for the Tenancy and Advocacy Services.
3. The Provider agrees to acknowledge the assistance of the Ministry in any publicity about the Tenancy and Advocacy Services.
4. The Provider will not do or omit to do any act that brings the Ministry into disrepute.
5. The Provider will repay a portion of the funding paid by the Ministry, if either the Provider does not satisfactorily deliver the; or does not complete the Tenancy and Advocacy Services because this Grant is terminated.
6. This Grant is a one-off contribution to the Tenancy and Advocacy Services for the term. The Ministry cannot guarantee that there will be any money available to further fund the Tenancy and Advocacy Services after the term and the Provider should not expect or rely on continuing funding.
7. This Grant may be superseded by a subsequent grant. Both parties will negotiate in good faith if entering into a subsequent grant.
8. The Provider will not subcontract or assign the benefits or obligations of this Grant with any organisation other than an organisation/s specified in this Grant without prior written permission from the Ministry, and no third party may enforce this, Grant.



Grant Agreement between the Te Manatū Whakahiato Ora (Ministry of Social Development) and Manawatu Tenants Union Incorporated

21 August 2023 to 30 June 2024

Grant Number: **CTRL-24-00537**

CTRL-11373

2 of 4

9. The Ministry reserves the right to recover the Grant funding if used for purposes other than as agreed, and to terminate the Grant if you do not comply with these terms and conditions.

Signatures

Te Manatū Whakahiato Ora - Ministry of Social Development

I have delegated authority from the Ministry to sign for and on behalf of the Ministry of Social Development.



21/08/23

Signed by Simone Pringle
Acting Regional Commissioner

Date

Manawatu Tenants Union Incorporated

I have authority to sign for Manawatu Tenants Union Incorporated and confirm this Agreement has not been altered from what was last provided by the Ministry.



21/8/23

Signed by Cam Jenkins
Coordinator

Date

If you have any questions regarding this Grant or if there is a change in the circumstances under which you operate or to the Tenancy and Advocacy Services being provided, please contact your MSD Relationship Jacqui Thomson, Jacqui.Thomson063@msd.govt.nz

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

Appendix 1:

Narrative section: Reporting required for the period 21 August 2023 to 30 June 2024

Please provide the following information:

How was the Grant used?

What were the successes of the initiative?

Anything else you would like to share?





MINISTRY OF SOCIAL DEVELOPMENT

TE MANATŪ WHAKAHIATO ORA

21 August 2023

IN CONFIDENCE

Cam Jenkins
Manawatu Tenants Union Incorporated
77 King Street, Palmerston North

Tēnā koe Cam,

**Grant number CTRL-24-00537
Tenancy and Advocacy Services**

Please review this Grant and if it is satisfactory, arrange to have it signed in accordance with the rules of your organisation.

Please ensure:

- the Grant is signed (refer to page three), scanned and emailed as a PDF to Central_Region_Contracts Team@msd.govt.nz
- the scanned document includes the whole Grant Letter with all pages in order.

When forwarding your invoice please ensure:

- the invoice is completed, as per Inland Revenue guidelines, with the agreed amount as per the Grant Letter
- if you have not done so previously, confirmation of bank account is supplied through one of the following options:
 - a blank bank deposit slip
 - the top of a bank account statement (must show account name and number)
 - screen shot from online banking (must show account name and number)
 - written confirmation of the account name and number (with bank stamp).

This Grant is conditional on you accepting the terms of this letter and will not be paid until this letter is signed by both Parties.

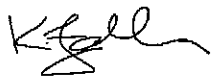
Cam Jenkins

82

Re

The Ministry does not guarantee the on-going funding of the Initiative or otherwise make more funding available after the expiry of the attached Grant.

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

82

Re



Purpose of this grant:

Te Manatū Whakahiato Ora - The Ministry of Social Development (The Ministry) would like to grant **Manawatu Tenants Union Incorporated (307828) (The Provider)** a total of **\$16,121.82** excluding GST under the terms and conditions contained in this Grant.

This Grant has been made to Manawatu Tenants Union Incorporated to provide the following Initiative:

Initiative

Tenancy and Advocacy Services

This Grant is to acknowledge the value Manawatu Tenants Union (MTA) deliver in helping to manage / limit the flow of people into Emergency Housing in Palmerston North by keeping them safely housed in a private tenancy.

Manawatu Tenants Union (MTU) deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process.

By assisting with this funding, it will prevent MTU from reducing both it's opening hours and the number of referrals they accept over the current financial year and continue to operate providing a needed service.

Location

Palmerston North

Grant Commencement and Expiry Dates

This Letter of Grant will commence on 21 August 2023 and end on 30 June 2024.

Reporting

Report on the achievement of key milestones for the Tenancy and Advocacy Services.

The Provider will complete delivery of the Tenancy and Advocacy Services and provide a report for completion and summary of outcomes, as detailed in Appendix 1 of this Grant.

The reports should be submitted no later than **10 July 2024**.

Activity / Initiative	Reporting Requirements	Due Date
Tenancy and Advocacy Services	How was the Grant used? What were the success of the Initiative? Anything else you would like to share?	10 July 2024



Payment

The Ministry will pay the Grant to the Provider as follows:

Payment Pre-Conditions (if any)	Payment Amount (GST EXC.)
Following the signing of this Grant by both Parties and upon receipt of a valid Tax Invoice.	\$16,121.82
Total funding payable under this Grant	\$16,121.82

Please note these payments exclude GST.

The payment is made on a contributory basis to support the Activity or Initiative and it is confirmed that there is no further expectation that future funding will be available outside of this Grant.

All invoices are to be sent to Central_Region_Contracts_Team@msd.govt.nz.

Terms and conditions of Grant

The Ministry is paying the Grant to the Provider under the following terms and conditions:

1. The Provider must only use the Grant for the Tenancy and Advocacy Services.
2. The Provider will inform the Ministry of any funding the Provider receives from any other source for the Tenancy and Advocacy Services.
3. The Provider agrees to acknowledge the assistance of the Ministry in any publicity about the Tenancy and Advocacy Services.
4. The Provider will not do or omit to do any act that brings the Ministry into disrepute.
5. The Provider will repay a portion of the funding paid by the Ministry, if either the Provider does not satisfactorily deliver the; or does not complete the Tenancy and Advocacy Services because this Grant is terminated.
6. This Grant is a one-off contribution to the Tenancy and Advocacy Services for the term. The Ministry cannot guarantee that there will be any money available to further fund the Tenancy and Advocacy Services after the term and the Provider should not expect or rely on continuing funding.
7. This Grant may be superseded by a subsequent grant. Both parties will negotiate in good faith if entering into a subsequent grant.
8. The Provider will not subcontract or assign the benefits or obligations of this Grant with any organisation other than an organisation/s specified in this Grant without prior written permission from the Ministry, and no third party may enforce this, Grant.



Grant Agreement between the Te Manatū Whakahiato Ora (Ministry of Social Development) and Manawatu Tenants Union Incorporated

21 August 2023 to 30 June 2024

Grant Number: **CTRL-24-00537**

CTRL-11373

2 of 4

9. The Ministry reserves the right to recover the Grant funding if used for purposes other than as agreed, and to terminate the Grant if you do not comply with these terms and conditions.

Signatures

Te Manatū Whakahiato Ora - Ministry of Social Development

I have delegated authority from the Ministry to sign for and on behalf of the Ministry of Social Development.



21/08/23

Signed by Simone Pringle
Acting Regional Commissioner

Date

Manawatu Tenants Union Incorporated

I have authority to sign for Manawatu Tenants Union Incorporated and confirm this Agreement has not been altered from what was last provided by the Ministry.



21/8/23

Signed by Cam Jenkins
Coordinator

Date

If you have any questions regarding this Grant or if there is a change in the circumstances under which you operate or to the Tenancy and Advocacy Services being provided, please contact your MSD Relationship Jacqui Thomson, Jacqui.Thomson063@msd.govt.nz

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

Appendix 1:

Narrative section: Reporting required for the period 21 August 2023 to 30 June 2024

Please provide the following information:

How was the Grant used?

What were the successes of the initiative?

Anything else you would like to share?





**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

82

21 August 2023

IN CONFIDENCE

Cam Jenkins
Manawatu Tenants Union Incorporated
77 King Street, Palmerston North

Tēnā koe Cam,

**Grant number CTRL-24-00537
Tenancy and Advocacy Services**

Please review this Grant and if it is satisfactory, arrange to have it signed in accordance with the rules of your organisation.

Please ensure:

- the Grant is signed (refer to page three), scanned and emailed as a PDF to Central_Region_Contracts Team@msd.govt.nz
- the scanned document includes the whole Grant Letter with all pages in order.

When forwarding your invoice please ensure:

- the invoice is completed, as per Inland Revenue guidelines, with the agreed amount as per the Grant Letter
- if you have not done so previously, confirmation of bank account is supplied through one of the following options:
 - a blank bank deposit slip
 - the top of a bank account statement (must show account name and number)
 - screen shot from online banking (must show account name and number)
 - written confirmation of the account name and number (with bank stamp).

This Grant is conditional on you accepting the terms of this letter and will not be paid until this letter is signed by both Parties.

Re

The Ministry does not guarantee the on-going funding of the Initiative or otherwise make more funding available after the expiry of the attached Grant.

Nāku iti noa, nā



Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

82

Re

Purpose of this grant:

Te Manatū Whakahiato Ora - The Ministry of Social Development (The Ministry) would like to grant **Manawatu Tenants Union Incorporated (307828) (The Provider)** a total of **\$16,121.82** excluding GST under the terms and conditions contained in this Grant.

This Grant has been made to Manawatu Tenants Union Incorporated to provide the following Initiative:

Initiative
Tenancy and Advocacy Services
<p>This Grant is to acknowledge the value Manawatu Tenants Union (MTA) deliver in helping to manage / limit the flow of people into Emergency Housing in Palmerston North by keeping them safely housed in a private tenancy.</p> <p>Manawatu Tenants Union (MTU) deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process.</p> <p>By assisting with this funding, it will prevent MTU from reducing both it's opening hours and the number of referrals they accept over the current financial year and continue to operate providing a needed service.</p>
Location
Palmerston North
Grant Commencement and Expiry Dates
This Letter of Grant will commence on 21 August 2023 and end on 30 June 2024.

Reporting

Report on the achievement of key milestones for the Tenancy and Advocacy Services.

The Provider will complete delivery of the Tenancy and Advocacy Services and provide a report for completion and summary of outcomes, as detailed in Appendix 1 of this Grant. The reports should be submitted no later than **10 July 2024**.

Activity / Initiative	Reporting Requirements	Due Date
Tenancy and Advocacy Services	<p>How was the Grant used?</p> <p>What were the success of the Initiative?</p> <p>Anything else you would like to share?</p>	10 July 2024

Payment

The Ministry will pay the Grant to the Provider as follows:

Payment Pre-Conditions (if any)	Payment Amount (GST EXC.)
Following the signing of this Grant by both Parties and upon receipt of a valid Tax Invoice.	\$16,121.82
Total funding payable under this Grant	\$16,121.82

Please note these payments exclude GST.

The payment is made on a contributory basis to support the Activity or Initiative and it is confirmed that there is no further expectation that future funding will be available outside of this Grant.

All invoices are to be sent to Central_Region_Contracts_Team@msd.govt.nz.

Terms and conditions of Grant

The Ministry is paying the Grant to the Provider under the following terms and conditions:

1. The Provider must only use the Grant for the Tenancy and Advocacy Services.
2. The Provider will inform the Ministry of any funding the Provider receives from any other source for the Tenancy and Advocacy Services.
3. The Provider agrees to acknowledge the assistance of the Ministry in any publicity about the Tenancy and Advocacy Services.
4. The Provider will not do or omit to do any act that brings the Ministry into disrepute.
5. The Provider will repay a portion of the funding paid by the Ministry, if either the Provider does not satisfactorily deliver the; or does not complete the Tenancy and Advocacy Services because this Grant is terminated.
6. This Grant is a one-off contribution to the Tenancy and Advocacy Services for the term. The Ministry cannot guarantee that there will be any money available to further fund the Tenancy and Advocacy Services after the term and the Provider should not expect or rely on continuing funding.
7. This Grant may be superseded by a subsequent grant. Both parties will negotiate in good faith if entering into a subsequent grant.
8. The Provider will not subcontract or assign the benefits or obligations of this Grant with any organisation other than an organisation/s specified in this Grant without prior written permission from the Ministry, and no third party may enforce this, Grant.

9. The Ministry reserves the right to recover the Grant funding if used for purposes other than as agreed, and to terminate the Grant if you do not comply with these terms and conditions.

Signatures

Te Manatū Whakahiato Ora - Ministry of Social Development

I have delegated authority from the Ministry to sign for and on behalf of the Ministry of Social Development.

Simone Pringle

21/08/23

Signed by Simone Pringle
Acting Regional Commissioner

Date

Manawatu Tenants Union Incorporated

I have authority to sign for Manawatu Tenants Union Incorporated and confirm this Agreement has not been altered from what was last provided by the Ministry.

Signed by Cam Jenkins
Coordinator

Date

If you have any questions regarding this Grant or if there is a change in the circumstances under which you operate or to the Tenancy and Advocacy Services being provided, please contact your MSD Relationship Jacqui Thomson, Jacqui.Thomson063@msd.govt.nz

Nāku iti noa, nā

Krysta

Krysta Fallen
Acting Regional Contracts Manager
Te Manatū Whakahiato Ora - Ministry of Social Development

Appendix 1:**Narrative section: Reporting required for the period 21 August 2023 to 30 June 2024****Please provide the following information:****How was the Grant used?****What were the successes of the initiative?****Anything else you would like to share?**

Manawatū Tenants' Union

MSD Provider Report and Performance Measures

1 July 2023 to 30 June 2024

Provider Number 8368

Housing is a Human Right

Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

Contents

Contents	1
Service Aim/Delivery:	1
Progress to be reported:	2
What is the Story Behind the Data?	4
What are your Areas for Improvement Toward Achieving Better Results for Clients?	5
What Combination of Services do you Think is Most Effective for Your Clients?	6
Provide Examples of Strategies or Practices Used to Encourage 'Hard to Reach' Clients to Engage.	7
Selected Feedback	8
Selected Case Work Narratives	9
Graphs:	11

82

Re

Manawatū Tenants' Union

Phone: 06 357 7435
Hancock Community House, Palmerston North
Email: info@mtu.org.nz
www.mtu.org.nz

Service Aim/Delivery:

Between July 1st 2023 and 30th June 2024

- the Coordinator reported 568 contacts
 - o 448 have occurred via the phone or internet,
 - o 113 visited the office or at an outreach clinic.
- detailed information for 370 tenants needing case management
 - o 479 separate issues,
 - o 11 tenants supported through the Tenancy Tribunal or mediation.

Key Factors Impacting Performance Measures

The numbers remain within expected bounds for what we have seen traditionally, although represent a decline from the record contacts and tenant numbers since Covid. We have devoted more time and effort to engage with events and seminars than we have previously, which does mean less time in the office, but also more opportunity for outreach and education to reduce the chances of tenancy issues arising in the first instance. However, with the move of the Feilding Community Library, our ability to do outreach clinics there has been limited.

Approaches to Improve or Accelerate Performance

We have put more focus on education seminars for other organisations and additional efforts in media and government submissions. These contribute to rising awareness of our organisation across diverse communities, while also acting on upcoming tenancy changes.

Non-reporting or Variances in Reporting

We have ongoing difficulty reliably getting feedback after engaging with tenants with a provided survey. We are getting more success through email or phone queries that are less formal and relatively brief. We have also engaged in relatively more events and seminars than in previous years, which produce other interactions that do not mesh as well with our usual outcomes reporting.

Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

82

Activities and Events

The activities MTU has engaged in for this reporting period are:

- Seminars and education:
 - Ready 2 Rent (Housing Advice Centre) x3
 - Ready 2 Rent (Ngāti Kauwhata) x2
 - Ready 2 Rent (Te Aroha Noa) x2
- Media presence:
 - Flating Today
 - Editorial in the Guardian
 - Interview on Breakfast TV
 - Interview on RNZ x2
 - Article in Stuff and Manawatū Standard
 - Press Release for Renters Reality Survey
 - Public delivery of Renters Reality Survey x12
- Regular meetings:
 - Manawatū Community Housing Trust
 - Te Pū Harakeke
 - Hancock Community House Tenants
 - Housing Needs Monitoring Group
 - Tenant Advocates' Network
 - Minister of Housing
 - Palmerston North MP
- PNCC Housing Insecurity Hui
- Policy engagement:
 - Submission on PNCC Long Term Plan
 - Submission on PNCC Future Development Strategy
 - Submission on MDC Long Term Plan
 - Submission on Residential Tenancies Act Amendments
 - Submission on Residential Property Regulations
 - PNCC Long Term Plan Community Sector meeting
 - Engagement with Shadow Minister of Housing
- Outreach:
 - Renters United Election events x2
 - UCOL Connect Day x2
 - Feiling Library Outreach Clinic
- Networking:
 - Abbeyfield
 - Environment Network Manawatū
 - Housing Advice Centre
 - Kāinga Ora
 - Manawatū Community Housing Trust

Re

Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

- Manawatū District Council
- Ngāti Kauwhata
- Palmerston North City Council
- Palmerston North City Library Scoop
- Pasifika Community Centre
- Te Aroha Noa
- Te Pū Harakeke
- Renters United!



Re

Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

82

Selected Case Work Narratives

Termination of a Tenancy Due to Safety Concerns

The tenancy of a group of students in a newly rented property with a fixed term agreement found themselves in a tumultuous relationship with their neighbours. What began as minor disturbances swiftly escalated into threats of physical violence and aggressive pounding on their doors, leaving them feeling vulnerable and unsafe in their own home. Faced with an untenable situation; after informing the property owner, the students chose to vacate the property and move into alternative accommodation. However, the property owner pursued the tenants for a continuation of the tenancy through the Tenancy Tribunal

The students initially visited the local Labour MP who directed them us. We supported the tenants in collecting necessary evidence and helped them to formulate their arguments. The Tenancy Tribunal ruled to terminate the tenancy with a nominal extension due to the safety concerns. After which, no more rent would be required.

Unlawful Termination

A tenant had a dispute with their flatmate regarding noise. The flatmate in return went to the property owner to complain about smelling marijuana under the tenant's door. The property owner issued a termination notice for use of illegal substances. The tenant informed the property owner that they hold a valid medical prescription for marijuana use and provided this to them, however the notice was not withdrawn. At this point, the tenant visited us to discuss their rights.

We advised that the tenant could dispute this termination yet would likely need to go through Tenancy Tribunal as the property owner rejected their medical documentation. They then called Tenancy Services the next day and were given contrary information. Following a second visit, we reaffirmed our advice that the notice could be disputed, otherwise they would need to move on. The tenant chose to dispute the notice feeling that the property owner had been unjust. They also actively sought alternative accommodation as a precautionary measure.

The Tenancy Tribunal recognised the tenant's rights, affirming that the landlord's actions were in breach of their obligations. The Tribunal granted compensation and exemplary damages of \$1,500 with anonymity for the tenant. The amount awarded was limited as the tenant had already found and moved into alternative housing.

Re

Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

82

Bond Dispute Leading to Better Property Owner Practice

A tenant at the end of her three-year tenancy faced a bond dispute. When she left, the property needed a thorough cleaning, and the tenant was worried about the potential financial repercussions. The property owner claimed additional deductions for empty gas bottles that had already paid for and the removal of a minor alteration of replacing a door lock. We began with ensuring that the tenant understood her responsibilities regarding the property's cleanliness and the property owner's inability to make unreasonable claims on the bond. We helped the tenant gather evidence that she had already paid for the gas bottles. For the door lock, we helped the tenant draft a letter outlining the agreement and emphasised that the replacement of the door lock was an improvement to the property.

Then we accompanied the tenant to a mediation, where she was able to confidently and calmly present the evidence. The property owner reviewed the evidence and acknowledged his mistakes, agreeing to reduce his claim on the bond significantly. Seven days later, the tenant received her bond back and gave us a box of chocolates as a thank you. "I'm so grateful for all the help you provided. I couldn't have done it without you."

House Sale and Termination

A tenant was a family of six with children under five, had settled into a home with a 12-month fixed-term tenancy, which they extended for an additional six months, based on the property owner's promise of renewal. However, the property owner issued a 90-day notice of termination, informing them that the property was going on the market. Despite the difficulty to find somewhere new, the tenant worked and managed to find a new home after 2 weeks. With the well-being of their children as their priority, they decided to move into the new property immediately, ensuring they would not face homelessness.

The property owner demanded the tenant pay rent until the end of the original tenancy period. This demand seemed unreasonable considering the property owner's advantage of selling the property sooner than anticipated, as the settlement date and new owner moving in was able to be 6 weeks earlier. At the least, the property owner should not be able to demand more than 28-days. We thus helped the tenant gather evidence showing that the early move-out facilitated the sale of the property, benefiting the property owner financially, and helped to draft a letter to highlight this to be presented at an upcoming mediation. "We couldn't have navigated this without your help. You stood by us and ensured we were treated fairly."

Re

Manawatū Tenants' Union

Phone: 06 357 7435

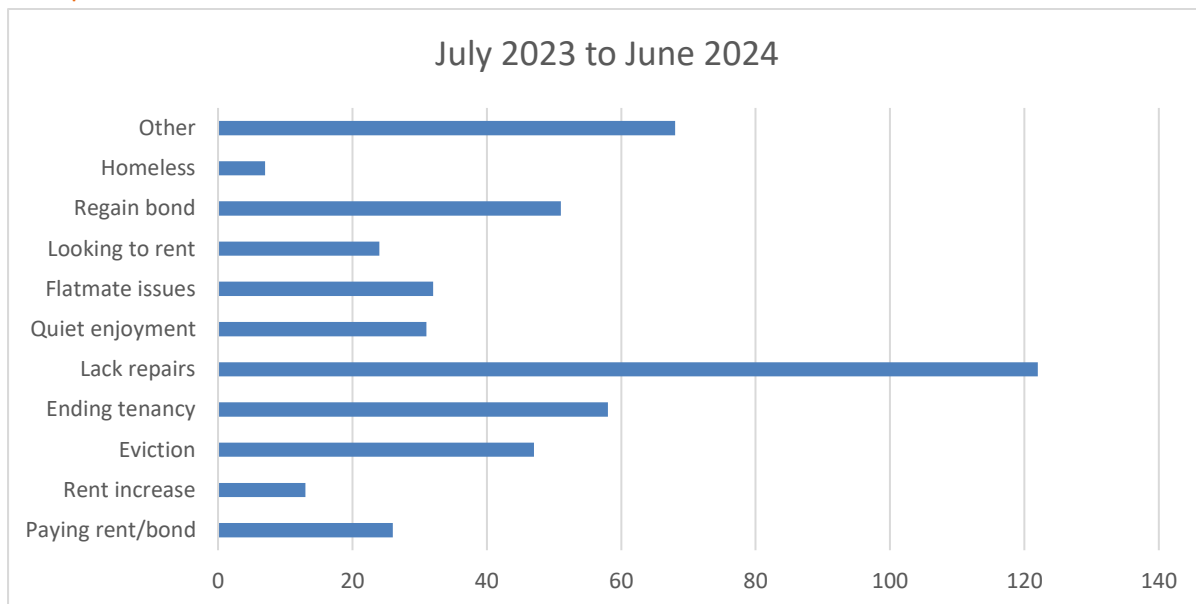
Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz

82

Graphs



The cold and wet weather this winter has contributed to highlighting failures of maintenance and shortfalls in the Healthy Homes. These factors have meant the high rate of lack of repairs being brought to our attention, although the proportion has not significantly exceeded the previous two years. Disputes over bonds and terminations have rearsen as pressing issues, some requiring Tenancy Tribunal involvement. Rent increases continue to remain relatively low and we suspect that the worst of these have already happened.

Re

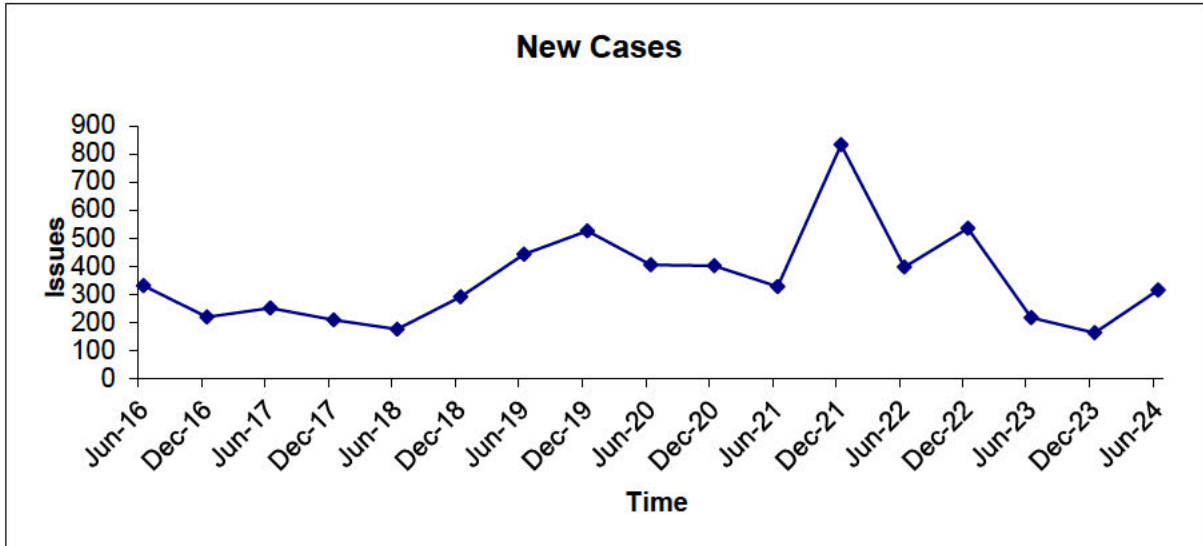
Manawatū Tenants' Union

Phone: 06 357 7435

Hancock Community House, Palmerston North

Email: info@mtu.org.nz

www.mtu.org.nz



In the first half of 2024 we have seen an increase in the number of issues experienced by tenants again. The increase has remained significantly less than the spike following Covid but remains consistent with the higher rates with housing maintaining political traction in recent years. Given the approaching deadline to the Healthy Homes Standards, we cannot be certain if this is a trend that will continue or another temporary increase.

From: [Simone Pringle](#)
To: [Krysta Fallen](#)
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union
Date: Friday, 18 August 2023 9:02:52 am
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

IN-CONFIDENCE

Fyi

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 17 August 2023 4:41 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>; Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Liz Eastment <Liz.Eastment007@msd.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thank you for the email – and very sorry for the missed call – I was out doing some on the ground community work.

I will be out of the office tomorrow (Friday) But I will be in contact with Simone and the team on Monday for a catch up and etc.

Looking forward to it.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."

From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, August 17, 2023 2:41 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>; Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Liz Eastment <Liz.Eastment007@msd.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Cam

I'm currently the acting Regional Commissioner for Central Region. Confirming that our Regional Contracts Manager will be in touch with you to work through details.

82

Re

Ed – thanks for connecting us in.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Thursday, 17 August 2023 11:31 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>; 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>
Cc: Liz Eastment <Liz.Eastment007@msd.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone and Scott,

Thank you both for your time and input on this funding question and to Simone, in particular, for your willingness to help meet this pressing need.

I have confirmed with Minister Edmond's office, MSD's agreement in-principle to provide bridging support through the end of the current financial year to allow time for HUD to progress the budget bid providing a longer-term funding solution for Tenants Association Network members.

I wanted to connect you both directly so you / your teams can work through the detail of the arrangement in the way that works best for you both.

I'm very aware that every household we can catch and sustain in their tenancy is potentially one less household entering emergency housing – great to be able to create these win-win situations.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Scott Petty
Sent: Friday, 4 August 2023 5:40 PM
To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Ed AblettHampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds

82

Re

takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds

scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>

Sent: Thursday, 3 August 2023 9:24 AM

To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Scott Petty <Scott.Petty@parliament.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

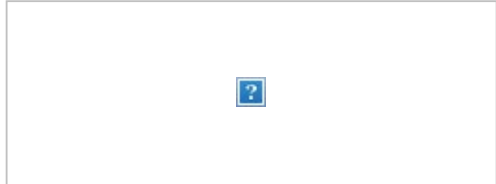
Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn-around for OIA requests

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

Re

82

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families "



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants

82

Re

facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



----- This email and any attachments may contain information that is

82

Re

confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry. -----

82

Re

From: [Ed Ablett-Hampson](#)
To: [Claire Leadbetter](#)
Subject: FW: Request for Update - Manawatu Tenants Union
Date: Thursday, 10 August 2023 11:51:48 am
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

Kia ora Claire,

FYI: I have reached out to Simone Pringle, our Regional Commissioner Central, outlining the situation re: MTU and seeking an indication of her willingness to use either her regional MCA or HAP funding to bridge the gap – see below.

Simone is going to speak with her contracts manager and come back to with some initial views. Will let you know how that goes.

Cheers
Ed

From: Ed Ablett-Hampson
Sent: Thursday, 10 August 2023 11:47 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <[REDACTED]>
Subject: RE: Request for Update - Manawatu Tenants Union

Thanks Simone,

I really appreciate you giving this some thought.

Overnight, I was struck by one more funding avenue we might explore. Within the HAP funding there is an allocation for Ready to Rent courses, which are intended to give clients a better understanding of their rights and obligations as tenants so they present well to landlords and property managers.

I understand the funding for the one-year extension of HAP supports, including R2R, has been allocated to regions (based largely on EH client volumes), but am unaware whether your team has yet contracted providers? If not, or if funding is not yet fully allocated then we could potentially *kill two birds with one stone* – i.e. we get R2R courses and they get to keep their doors open...

Just a thought for you to ponder.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, 10 August 2023 10:59 AM

82

Re

To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

A quick note to acknowledge your email. I'll come back to you over the next few days.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Sent: Wednesday, 9 August 2023 4:46 PM

To: Simone Pringle <Simone.Pringle001@msd.govt.nz>

Cc: Paula McManus <§9(2)(a)> Liz Eastment <Liz.Eastment007@msd.govt.nz>

Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I hope you are keeping well. I'm reaching out today to test your views on the situation outlined below in respect of the Manawatu Tenants Union (MTU), which is garnering some attention from housing ministers.

To summarise, MSD ended its historic funding arrangement with the Manawatu Tenants Union at the close of FY 2022/23 on the basis that HUD was to put up a Budget 2023 bid to establish a long-term funding mechanism to support the work of Tenants Advocacy Network members including MTU. That budget bid was, unfortunately, deprioritised following the North Island Weather Event, which has left a gap in MTU's operational funding (approx. \$16,800) which now threatens their ability to keep operating.

MTU have raised this with Minister Edmonds, in her capacity as Minister for Building and Construction and Associate Minister of Housing, who in turn has asked that agencies (including MSD) consider whether there is funding available to bridge this for the remainder of the financial year by which time HUD will have been able to progress their bid. I spoke with Cam Jenkins, Coordinator at MTU, yesterday to better understand their service and its potential alignment with our work yesterday – see my note below.

HUD have come up dry so after speaking with Karen and, more recently Paula who is acting in her absence, we wanted to test whether you would have any ability to pick up this funding, either under your MCA or potentially through your Homelessness Action Plan (HAP) funding allocation? We appreciate this is far from ideal but consider that MTU's work does contribute to keeping our clients safely housed and thus help to limit entries into emergency housing in the Manawatu so there may be a case for MSD to support on a temporary basis.

If it would be helpful, I am happy to jump on a call with you or your delegate to discuss this matter. In the meanwhile, it would be helpful to understand whether this is something you would, in principle, consider.

Many thanks
Ed

Ed Ablett-Hampson (he / him)



From: Ed Ablett-Hampson
Sent: Tuesday, 8 August 2023 4:44 PM
To: Paula McManus <§9(2)(a)> Claire Leadbetter
<§9(2)(a)>
Cc: Jeremy Steele <§9(2)(a)> Karen Hocking <§9(2)(a)>
Subject: Request for Update - Manawatu Tenants Union

Kia ora Paula / Claire,

As promised, I contacted Cam Jenkins at Manawatu Tenants Union to discuss the funding situation noted below.

To briefly recap the background for Paula... MTU deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. Currently, 80% of MTU funding comes from non-govt sources including, Lotteries Commission grants and private charitable donations. Through the end of the last financial year, MSD (Community Partnerships) provided funding of around \$16,000 p/a to support up to 1,000 client engagements each year. That financial support was not renewed for 2023/24 onwards in recognition of the fact that tenancy advocacy services align more closely with HUD's role and function, and that HUD intended to progress a Budget bid to bring funding for the Tenancy Advocacy Network, including MTU, under the one roof. Unfortunately that bid was reprioritised following the NIWE meaning that MTU (and potentially other members of the TAN) was left with a funding gap.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it likely MTU would need to consider redundancies amongst their small staff or closing shop entirely. Cam was clear that a similar level of funding as previously provided by MSD (c. \$16k) would allow MTU to continue to deliver services with no drop off in capacity – he actually agreed that they could survive with as little as a \$10k injection. I acknowledged the difficult situation we find ourselves in (caught between the old funding arrangement and the new) and agreed to investigate potential funding MSD streams to see them through the next 12 months and come back to him by early next week with an update.

Conscious that Karen has acknowledged the value MTU deliver in helping to manage / limit the flow of people into emergency housing in Palmerton North by keeping them safely housed in a private tenancy, the following options may be open to us in terms of providing some 'bridging finance':

- **Regional Multi Category Appropriation:** MSD regional commissioners usually have a modest MCA with which they can support local community services and relationships. This option has some appeal because it provides a reasonable degree of flexibility and a relatively light administrative tail. However, this option would be dependent on i) securing the support of the regional commissioner, and ii) that she has money left in the bank – far from a given.
- **HAP Funding:** MSD is currently funded to provide contracted support services (principally navigation services) to people living in emergency housing, and in limited situations to people at risk of homelessness. While current HAP funding has been fully allocated to our regions, it may be

82

Re

possible to reallocate any underspends to temporarily support MTU. It goes without saying that the start of the financial year is not generally the best time to go hunting for under-spends. I am also a little concerned that this option presents some risk to MSD in terms of alignment with the intent of the appropriation...

- **MSD Community Partnerships Funding:** there may be an option seek funding through our Community Partnerships team, who hold the lion's share of MSD's contract funding. However, judging from my initial conversations with their GM (Mark Henderson), there is very limited appetite on their side to re-enter the housing space, having only just gotten rid of it so fear this may result in a 'long no'. Cam enquired about the possibility of securing funding through our Community Connector service, but that funding was only available through June 2023 and is primarily focused on NIWE-impacted areas.

NB. I appreciate it is a HUD programme, but I also wondered whether there was any scope to support MTU through the **Sustaining Tenancies** programme? Listening to Cam's descriptor of their service there seems to be a good degree of alignment between MTU's work and the intent of that programme.

I realise that I have unconsciously listed these options in order of ease of deliverability. Given the time constraints and level of ministerial interest that approach seems appropriate, although I do have some concern that meeting this request may create expectations (on MSD) from other providers.

Paula: in the first instance, I think we should sound out Simone / Central Region's views and determine whether there is any scope for them to pick this up – it's not ideal, but it would be timely and investing a little here may help them to keep their EH demand under control. Will discuss with you in the morning.

Thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>

Sent: Friday, 4 August 2023 5:40 PM

To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of

Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)

Private Secretary (Housing) - Office of Hon Barbara Edmonds

scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 3 August 2023 9:24 AM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forthcoming.

So at this stage I won't action the OIA request, but if anything should change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com

82

Re

Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



82

From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn a-round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Re

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards

Cam Jenkins | Coordinator (He/Him)

Manawatu Tenants Union

Phone: 027 5422 071

Email: coordinator.mtu@gmail.com

Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."

"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>

Sent: Wednesday, July 26, 2023 3:40 PM

To: barbara.edmonds@parliament.govt.nz

Cc: info@mtu.org.nz

Subject: ATTN SCOTT -Request for Update Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines

provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official

2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



Re

82

From: [Simone Pringle](#)
To: [Krysta Fallen](#)
Subject: FW: Request for Update - Manawatu Tenants Union
Date: Tuesday, 15 August 2023 11:07:24 am
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

IN-CONFIDENCE

As discussed here is the email. Following a conversation with Liz I'm keen to support, interested in your thoughts on the best way to do this.

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Monday, 14 August 2023 9:41 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <[REDACTED]>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

Thank you very much, that sounds really positive.

I am out at a Homelessness DCEs meeting 10:30-11:00 today, but can make anything else work if you'd like to discuss over the phone.

Nga mihi,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Friday 11 August 2023 4:50 PM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Cc: Paula McManus <[REDACTED]>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

Sorry for the delay getting back to you. I'm keen to support this request. Our F24 R2R has already been allocated but we do have some funding from last years accruals which we can use, we were just contemplating whether it would be best for MTU if we did this as R2R funding (which may be resource intensive with reporting and workshops and therefore not be overly helpful for them) or perhaps as Navigation funding that they can use as they wish. I'm about to head off for the week so let's touch base on Monday with a way forward.

Re

82

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Thursday, 10 August 2023 11:47 AM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <[REDACTED]>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thanks Simone,

I really appreciate you giving this some thought.

Overnight, I was struck by one more funding avenue we might explore. Within the HAP funding there is an allocation for Ready to Rent courses, which are intended to give clients a better understanding of their rights and obligations as tenants so they present well to landlords and property managers.

I understand the funding for the one-year extension of HAP supports, including R2R, has been allocated to regions (based largely on EH client volumes), but am unaware whether your team has yet contracted providers? If not, or if funding is not yet fully allocated then we could potentially *kill two birds with one stone* – i.e. we get R2R courses and they get to keep their doors open...

Just a thought for you to ponder.

Nga mihi nui,
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, 10 August 2023 10:59 AM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

A quick note to acknowledge your email. I'll come back to you over the next few days.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

82

Re

Sent: Wednesday, 9 August 2023 4:46 PM

To: Simone Pringle <Simone.Pringle001@msd.govt.nz>

Cc: Paula McManus <[REDACTED]> Liz Eastment <Liz.Eastment007@msd.govt.nz>

Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I hope you are keeping well. I'm reaching out today to test your views on the situation outlined below in respect of the Manawatu Tenants Union (MTU), which is garnering some attention from housing ministers.

To summarise, MSD ended its historic funding arrangement with the Manawatu Tenants Union at the close of FY 2022/23 on the basis that HUD was to put up a Budget 2023 bid to establish a long-term funding mechanism to support the work of Tenants Advocacy Network members including MTU. That budget bid was, unfortunately, deprioritised following the North Island Weather Event, which has left a gap in MTU's operational funding (approx. \$16,800) which now threatens their ability to keep operating.

MTU have raised this with Minister Edmonds, in her capacity as Minister for Building and Construction and Associate Minister of Housing, who in turn has asked that agencies (including MSD) consider whether there is funding available to bridge this for the remainder of the financial year by which time HUD will have been able to progress their bid. I spoke with Cam Jenkins, Coordinator at MTU, yesterday to better understand their service and its potential alignment with our work yesterday – see my note below.

HUD have come up dry so after speaking with Karen and, more recently Paula who is acting in her absence, we wanted to test whether you would have any ability to pick up this funding, either under your MCA or potentially through your Homelessness Action Plan (HAP) funding allocation? We appreciate this is far from ideal but consider that MTU's work does contribute to keeping our clients safely housed and thus help to limit entries into emergency housing in the Manawatu so there may be a case for MSD to support on a temporary basis.

If it would be helpful, I am happy to jump on a call with you or your delegate to discuss this matter. In the meanwhile, it would be helpful to understand whether this is something you would, in principle, consider.

Many thanks

Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development

Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Ed Ablett-Hampson

Sent: Tuesday, 8 August 2023 4:44 PM

To: Paula McManus <[REDACTED]> Claire Leadbetter

<[REDACTED]>

Cc: Jeremy Steele <[REDACTED]> Karen Hocking <[REDACTED]>

Subject: Request for Update - Manawatu Tenants Union

82

Re

Kia ora Paula / Claire,

As promised, I contacted Cam Jenkins at Manawatu Tenants Union to discuss the funding situation noted below.

To briefly recap the background for Paula... MTU deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. Currently, 80% of MTU funding comes from non-govt sources including, Lotteries Commission grants and private charitable donations. Through the end of the last financial year, MSD (Community Partnerships) provided funding of around \$16,000 p/a to support up to 1,000 client engagements each year. That financial support was not renewed for 2023/24 onwards in recognition of the fact that tenancy advocacy services align more closely with HUD's role and function, and that HUD intended to progress a Budget bid to bring funding for the Tenancy Advocacy Network, including MTU, under the one roof. Unfortunately that bid was reprioritised following the NIWE meaning that MTU (and potentially other members of the TAN) was left with a funding gap.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it likely MTU would need to consider redundancies amongst their small staff or closing shop entirely. Cam was clear that a similar level of funding as previously provided by MSD (c. \$16k) would allow MTU to continue to deliver services with no drop off in capacity – he actually agreed that they could survive with as little as a \$10k injection. I acknowledged the difficult situation we find ourselves in (caught between the old funding arrangement and the new) and agreed to investigate potential funding MSD streams to see them through the next 12 months and come back to him by early next week with an update.

Conscious that Karen has acknowledged the value MTU deliver in helping to manage / limit the flow of people into emergency housing in Palmerston North by keeping them safely housed in a private tenancy, the following options may be open to us in terms of providing some 'bridging finance':

- **Regional Multi Category Appropriation:** MSD regional commissioners usually have a modest MCA with which they can support local community services and relationships. This option has some appeal because it provides a reasonable degree of flexibility and a relatively light administrative tail. However, this option would be dependent on i) securing the support of the regional commissioner, and ii) that she has money left in the bank – far from a given.
- **HAP Funding:** MSD is currently funded to provide contracted support services (principally navigation services) to people living in emergency housing, and in limited situations to people at risk of homelessness. While current HAP funding has been fully allocated to our regions, it may be possible to reallocate any underspends to temporarily support MTU. It goes without saying that the start of the financial year is not generally the best time to go hunting for under-spends. I am also a little concerned that this option presents some risk to MSD in terms of alignment with the intent of the appropriation...
- **MSD Community Partnerships Funding:** there may be an option seek funding through our Community Partnerships team, who hold the lion's share of MSD's contract funding. However, judging from my initial conversations with their GM (Mark Henderson), there is very limited appetite on their side to re-enter the housing space, having only just gotten rid of it so fear this may result in a 'long no'. Cam enquired about the possibility of securing funding through our Community Connector service, but that funding was only available through June 2023 and is primarily focused on NIWE-impacted areas.

NB. I appreciate it is a HUD programme, but I also wondered whether there was any scope to support MTU

through the **Sustaining Tenancies** programme? Listening to Cam's descriptor of their service there seems to be a good degree of alignment between MTU's work and the intent of that programme.

I realise that I have unconsciously listed these options in order of ease of deliverability. Given the time constraints and level of ministerial interest that approach seems appropriate, although I do have some concern that meeting this request may create expectations (on MSD) from other providers.

Paula: in the first instance, I think we should sound out Simone / Central Region's views and determine whether there is any scope for them to pick this up – it's not ideal, but it would be timely and investing a little here may help them to keep their EH demand under control. Will discuss with you in the morning.

Thanks
Ed

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>

Sent: Friday, 4 August 2023 5:40 PM

To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>

Cc: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>

Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you.

Ed Ablett-Hampson (he / him)

Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.abletthampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but

82

Re

obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)
Private Secretary (Housing) - Office of Hon Barbara Edmonds
scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 3 August 2023 9:24 AM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forth coming.

So at this stage I wont action the OIA request, but if anything shell change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>

82

Re

Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can begin the process today, just note that there is a 20 day turn a-round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development | Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing | Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date, time (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Releases#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]

Sent: Wednesday, 2 August 2023 3:52 PM

To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>

Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union

82

Re

Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



82

From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA - Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

Re

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



Re

82

From: Simone Pringle
To: Krysta Fallen
Subject: FW: Request for Update - Manawatu Tenants Union
Date: Tuesday, 15 August 2023 1:51:43 pm
Attachments: [image001.gif](#)
[image002.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.png](#)

IN-CONFIDENCE

Sorry I should have forwarded you this one as well.

From: Eddie Stevens <[s9\(2\)\(a\)](#)>
Sent: Thursday, 10 August 2023 2:01 PM
To: Jacqui Thomson <[Jacqui.Thomson063@msd.govt.nz](#)>; Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>; Liz Eastment <[Liz.Eastment007@msd.govt.nz](#)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Jacqui,

Across the Ready to Rent and EH Flexi Fund you have \$42,126.17 still being accrued from last year, as set out below.

\$20,126.17 in Flexi Funding and \$22,000 in R2R.

Cheers

Ed

ACTIVITY_ID	PROVIDER_NAME	ACTIVITY	F23 Accrual	Activity Type	Accruals Paid this FY	Balance Payable
CTRL2300838002	MASH Trust	Emergency Housing - Flexible Funding	\$43,277.58	EHFF	\$38,007.93	\$5,269.65
CTRL2301404002	Raukawa Whanau Ora	Housing Navigation - Flexible Funding	\$15,000.00	EHFF	\$143.48	\$14,856.52
CTRL2300742001	Horowhenua Learning Centre aka. Life To The Max	Ready to Rent - Horowhenua	\$4,000.00	R2R	\$0.00	\$4,000.00
CTRL2300742002	Horowhenua Learning Centre aka. Life To The Max	Ready to Rent - Kapiti	\$8,000.00	R2R	\$0.00	\$8,000.00
CTRL2300744001	He Kahui Wairarapa	Ready to Rent - Wairarapa	\$10,000.00	R2R	\$0.00	\$10,000.00
					\$38,151.41	\$42,126.17

From: Jacqui Thomson <[Jacqui.Thomson063@msd.govt.nz](#)>
Sent: Thursday, 10 August 2023 1:07 PM
To: Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>; Liz Eastment <[Liz.Eastment007@msd.govt.nz](#)>; Eddie Steve s <[s9\(2\)\(a\)](#)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thanks Simone

And yes, this year's budget has been allocated however we do have some accruals due to underspend in this space from last fiscal

Eddie – Krysta is away sick so wondering if you easily access the accrual information?

*Kia atawhai āwhinatia ētahi atu
(Be kind and check in on others)*

*Nga mihi
Jacqui*

Jacqui Thomson | Regional Contracts Manager | Ministry of Social Development, Centra Region
[s9\(2\)\(a\)](#) (D2) [s9\(2\)](#) * [s9\(2\)\(a\)](#)
[jacqui.thomson063@msd.govt.nz](#)

From: Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>
Sent: Thursday, 10 August 2023 12:06 pm
To: Liz Eastment <[Liz.Eastment007@msd.govt.nz](#)>; Jacqui Thomson <[Jacqui.Thomson063@msd.govt.nz](#)>
Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Jackie looping you into this following Ed's latest email. Liz and I are catching up soon. Jacqui – I'm assuming the ready to rent funding has already been allocated?

From: Ed Ablett-Hampson <[Ed.AblettHampson002@msd.govt.nz](#)>
Sent: Thursday, 10 August 2023 11:47 AM
To: Simone Pringle <[Simone.Pringle001@msd.govt.nz](#)>
Cc: Paula McManus <[s9\(2\)\(a\)](#)>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Thanks Simone,

I really appreciate you giving this some thought.

Overnight, I was struck by one more funding avenue we might explore. Within the HAP funding there is an allocation for Ready to Rent courses, which are intended to give clients a better understanding of their rights and obligations as tenants so they present well to landlords and property managers.

I understand the funding for the one-year extension of HAP supports, including R2R, has been allocated to regions (based largely on EH client volumes), but am unaware whether your team has yet contracted providers? If not, or if funding is not yet fully allocated then we could potentially *kill two birds with one stone* – i.e. we get R2R courses and they get to keep their doors open...

Just a thought for you to ponder.

Nga mihi nui,
Ed

82

Re

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Sent: Thursday, 10 August 2023 10:59 AM
To: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Ed

A quick note to acknowledge your email. I'll come back to you over the next few days.

Nga mihi
Simone

From: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Sent: Wednesday, 9 August 2023 4:46 PM
To: Simone Pringle <Simone.Pringle001@msd.govt.nz>
Cc: Paula McManus <[s9\(2\)\(a\)@msd.govt.nz](mailto:s9(2)(a)@msd.govt.nz)> Liz Eastment <Liz.Eastment007@msd.govt.nz>
Subject: FW: Request for Update - Manawatu Tenants Union

IN-CONFIDENCE

Kia ora Simone,

I hope you are keeping well. I'm reaching out today to test your views on the situation outlined below in respect of the Manawatu Tenants Union (MTU), which is garnering some attention from housing ministers.

To summarise, MSD ended its historic funding arrangement with the Manawatu Tenants Union at the close of FY 2022/23 on the basis that HUD was to put up a Budget 2023 bid to establish a long-term funding mechanism to support the work of Tenants Advocacy Network members including MTU. That budget bid was, unfortunately, deprioritised following the North Island Weather Event, which has left a gap in MTU's operational funding (approx. \$16,800) which now threatens their ability to keep operating.

MTU have raised this with Minister Edmonds, in her capacity as Minister for Building and Construction and Associate Minister of Housing, who in turn has asked that agencies (including MSD) consider whether there is funding available to bridge this for the remainder of the financial year by which time HUD will have been able to progress their bid. I spoke with Cam Jenkins, Coordinator at MTU, yesterday to better understand their service and its potential alignment with our work yesterday – see my note below.

HUD have come up dry so after speaking with Karen and, more recently Paula who is acting in her absence wanted to test whether you would have any ability to pick up this funding, either under your MCA or potentially through your Homelessness Action Plan (HAP) funding allocation? We appreciate this is far from ideal but consider that MTU's work does contribute to keeping our clients safely housed and thus help to limit entries into emergency housing in the Manawatu so there may be a case for MSD to support on a temporary basis.

If it would be helpful, I am happy to jump on a call with you or your delegate to discuss this matter. In the meanwhile, it would be helpful to understand whether this is something you would, in principle, consider.

Many thanks
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Ed Ablett-Hampson
Sent: Tuesday, 8 August 2023 4:44 PM
To: Paula McManus <[s9\(2\)\(a\)@msd.govt.nz](mailto:s9(2)(a)@msd.govt.nz)> Claire Leadbetter <[s9\(2\)\(a\)@msd.govt.nz](mailto:s9(2)(a)@msd.govt.nz)>
Cc: Jeremy Steele <[s9\(2\)\(a\)@msd.govt.nz](mailto:s9(2)(a)@msd.govt.nz)> Karen Hocking <[s9\(2\)\(a\)@msd.govt.nz](mailto:s9(2)(a)@msd.govt.nz)>
Subject: Request for Update - Manawatu Tenants Union

Kia ora Paula / Claire,

As promised, I contacted Cam Jenkins at Manawatu Tenants Union to discuss the funding situation noted below.

To briefly recap the background for Paula... MTU deliver tenancy and advocacy service and advice in Palmerston North and across the wider Manawatu area with a strong focus on sustaining tenancies and supporting clients through the Tenancy Tribunal process. Currently, 80% of MTU funding comes from non-govt sources including, Lotteries Commission grants and private charitable donations. Through the end of the last financial year, MSD (Community Partnerships) provided funding of around \$16,000 p/a to support up to 1,000 client engagements each year. This financial support was not renewed for 2023/24 onwards in recognition of the fact that tenancy advocacy services align more closely with HUD's role and function, and that HUD intended to progress a Budget bid to bring funding for the Tenancy Advocacy Network, including MTU, under the one roof. Unfortunately that bid was reprioritised following the NIWE meaning that MTU (and potentially other members of the TAN) was left with a funding gap.

My conversation with Cam was largely open and positive. He acknowledged that, in the absence of a solution, it is likely the current funding gap would require MTU to reduce both its opening hours and the number of referrals they accept over the current financial year. Should the situation persist beyond this FY Cam thought it likely MTU would need to consider redundancies amongst their small staff or closing shop entirely. Cam was clear that a similar level of funding as previously provided by MSD (c. \$16k) would allow MTU to continue to deliver services with no drop off in capacity – he actually agreed that they could survive with as little as a \$10k injection. I acknowledged the difficult situation we find ourselves in (caught between the old funding arrangement and the new) and agreed to investigate potential funding MSD streams to see them through the next 12 months and come back to him by early next week with an update.

Conscious that Karen has acknowledged the value MTU deliver in helping to manage / limit the flow of people into emergency housing in Palmerston North by keeping them safely housed in a private tenancy, the following options may be open to us in terms of providing some 'bridging finance':

- **Regional Multi Category Appropriation:** MSD regional commissioners usually have a modest MCA with which they can support local community services and relationships. This option has some appeal because it provides a reasonable degree of flexibility and a relatively light administrative tail. However, this option would be dependent on i) securing the support of the regional commissioner, and ii) that she has money left in the bank – far from a given.
- **HAP Funding:** MSD is currently funded to provide contracted support services (principally navigation services) to people living in emergency housing, and in limited situations to people at risk of homelessness. While current HAP funding has been fully allocated to our regions, it may be possible to reallocate any underspends to temporarily support MTU. It goes without saying that the start of the financial year is not generally the best time to go hunting for under-spends. I am also a little concerned that this option presents some risk to MSD in terms of alignment with the intent of the appropriation...

82

Re

- **MSD Community Partnerships Funding:** there may be an option seek funding through our Community Partnerships team, who hold the lion's share of MSD's contract funding. However, judging from my initial conversations with their GM (Mark Henderson), there is very limited appetite on their side to re-enter the housing space, having only just gotten rid of it so fear this may result in a 'long no'. Cam enquired about the possibility of securing funding through our Community Connector service, but that funding was only available through June 2023 and is primarily focused on NIWE-impacted areas.

NB. I appreciate it is a HUD programme, but I also wondered whether there was any scope to support MTU through the **Sustaining Tenancies** programme? Listening to Cam's descriptor of their service there seems to be a good degree of alignment between MTU's work and the intent of that programme.

I realise that I have unconsciously listed these options in order of ease of deliverability. Given the time constraints and level of ministerial interest that approach seems appropriate, although I do have some concern that meeting this request may create expectations (on MSD) from other providers.

Paula: in the first instance, I think we should sound out Simone / Central Region's views and determine whether there is any scope for them to pick this up – it's not ideal, but it would be timely and investing a little here may help them to keep their EH demand under control. Will discuss with you in the morning.

Thanks
Ed

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



From: Scott Petty <Scott.Petty@parliament.govt.nz>
Sent: Friday, 4 August 2023 5:40 PM
To: 'Cam Jenkins' <Coordinator@mtunz.onmicrosoft.com>; Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Ed Ablett-Hampson <Ed.AblettHampson002@msd.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia ora Cam

Firstly, apologies for the late hour of this email in the week.

Thank you for getting in touch. As hopefully you can appreciate from meeting with her, Minister Edmonds takes the issue of funding for tenant advocacy very seriously and is keen for Government to seek solutions so that Manawatu Tenants Union and affiliated TAN organisations can continue to perform the critically important service that they do.

1. Regarding the MSD funding issue for your organisation that you raised with the Minister at the TAN meeting on 20 July and which you raised again via email below, our officials at the Ministry of Housing and Urban Development (HUD) have been looking into this following the TAN meeting. I've been told Ed Ablett-Hampson, who works for MSD in the Housing area and whose contact details are outlined below (also cc'd on this email), will be able to shed light on your funding situation and talk through possible solutions/connect you to the right area within MSD for possible solutions. Ed has been informed of your situation and is expecting contact from you

Ed Ablett-Hampson (he / him)
Principal Advisor to the Group General Manager | Housing | Ministry of Social Development
Mob: 029 201 0805 | email: ed.ablett-hampson002@msd.govt.nz



I will follow up with HUD and MSD to get an update from them after you've made contact, but obviously feel free to update me on progress. I will be keeping the Minister informed on an informal basis.

2. Regarding your request for engagement and regular updates, if I understand you correctly, I gather you are talking about the broader issue of funding for tenancy advocacy? I wonder whether you would be amenable to a phone call so that I can better understand what you and TAN are looking for on that count. However, it might be best to work through the immediate MSD funding issue first, to best frame that conversation. Let me know what your preference would be.

Ngā mihi
Scott

Scott Petty (he/him)
Private Secretary (Housing) - Office of Hon Barbara Edmonds
scott.petty@parliament.govt.nz

From: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Sent: Thursday, 3 August 2023 9:24 AM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: RE: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Kia Ora Kim,

I will hold on for now about making that OIA Request as a sign of good faith, that a response and or update will be forthcoming.

So at this stage I won't action the OIA request, but if anything should change I will email and let you know to proceed with that request.

Regards
Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



82

Re

From: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>
Sent: Thursday, August 3, 2023 8:49 AM
To: Cam Jenkins <Coordinator@mtunz.onmicrosoft.com>
Cc: Scott Petty <Scott.Petty@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Mōrena Cam

Apologies for the delayed response. We are currently working with MSD to provide a joint response to your sent email last Wednesday. I will discuss with Scott as to where we are at with it, however please note he is travelling with the Minister today with limited access to email.

If you would like to proceed with the below OIA Request – I can bring the process today, just note that there is a 20 day turn a-round for OIA requests.

If you would like we can see where HUD/MSD are with their joint response and you can decide from there how you would like to proceed?



Kim Brosnahan | Private Secretary (Executive Support) | Office of Hon Barbara Edmonds
MP for Mana | Minister of Internal Affairs | Minister for Pacific Peoples | Minister of Economic Development |
Associate Minister of Health (Pacific Peoples) | Associate Minister of Housing |
Associate Minister for Cyclone Recovery

Mobile: +64 021 814 320 | **Email:** kim.brosnahan@parliament.govt.nz

Please note information about meetings related to the Ministers' portfolios will be proactively released (this does not include personal or constituency matters). For each meeting in scope, the summary would list: date (start and finish), brief description, location, who the meeting was with, and the portfolio. If you attend a meeting with the Minister on behalf of an organisation, the name of the organisation will be released. If you are a senior staff member at an organisation, or meet with the Minister in your personal capacity, your name may also be released. The location of the meeting will be released, unless it is a private residence. The proactive release will be consistent with the provisions in the Official Information Act, including privacy considerations. Under the Privacy Act 1993 you have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, or are concerned about the release of your information in the meeting disclosure, please contact the sender. You can read more about the proactive release policy at <https://www.dia.govt.nz/Proactive-Release#MS>

From: Cam Jenkins [<mailto:Coordinator@mtunz.onmicrosoft.com>]
Sent: Wednesday, 2 August 2023 3:52 PM
To: Hon Barbara Edmonds <Barbara.Edmonds@parliament.govt.nz>; Hon Marama Davidson <Marama.Davidson@parliament.govt.nz>
Subject: FW: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 2 August 2023

Kia Ora Ministers

Just following up on the below email sent last week.

I would also like this email to serve an official information request in relation to conversations or evidence directly or indirectly relating to funding discussions had about directly looking in to funding for Manawatu Tenants union post the tan meeting on 20th July 2023

Regards

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



From: info@mtu - Cam Jenkins <info@mtu.org.nz>
Sent: Wednesday, July 26, 2023 3:40 PM
To: barbara.edmonds@parliament.govt.nz
Cc: info@mtu.org.nz
Subject: ATTN SCOTT -Request for Update - Manawatu Tenants Union

Wednesday, 26 July 2023

ATTN Scott – PA/EA Hon Barbara Edmonds

Dear Hon Barbara Edmonds,

I hope this email finds you well. I am writing on behalf of the Manawatu Tenants Union, a proud member of the wider Tenants Advocacy Network (TAN), to request an update on the ongoing funding conversation that we had the privilege to discuss with you during our last meeting on 20th July 2023.

During our meeting, we had a productive discussion about the crucial funding requirements for the Manawatu Tenants Union, which plays a vital role in advocating for the rights and welfare of tenants in our community. We were particularly appreciative of the valuable insights you shared regarding the Ministry of Social Development funding options that could potentially support our endeavours in assisting tenants facing housing challenges.

As we continue to work diligently on our mission to improve living conditions for renters, we believe that updated information on the funding conversation is essential to our planning and resource allocation. Therefore, we kindly request your assistance in providing us with the following updates:

1. Ministry of Social Development Funding: We would appreciate any specific details or guidelines provided by the Ministry of Social Development that may aid us in understanding the eligibility criteria and application process for potential funding opportunities. This information will enable us to prepare a comprehensive and compelling funding proposal to ensure the continuity and expansion of our advocacy efforts. This was raised by the HUD official
2. Protocol for Engagement and Regular Updates: As valued stakeholders in the ongoing funding conversation, we seek clarification on the protocol for active communication and regular updates on this matter. We recall your commitment to keeping us informed of any developments, and we are eager to know the frequency and medium through which we can expect to receive updates. This will assist us in keeping our members informed and engaged in the process.

We acknowledge the significant challenges faced by your office and the numerous priorities that require your attention. Nonetheless, we would be immensely grateful if you could take a moment to address our requests for the betterment of tenants' lives in our region.

82

Re

The Manawatu Tenants Union, as well as the entire TAN Network, remains committed to working constructively with you and your team to ensure that our community's housing needs are met with compassion and effectiveness. Together, we can create positive change and make meaningful progress in the housing sector.

Thank you once again for your time and dedication to this matter. We eagerly await your response and look forward to the opportunity to further our collaborative efforts for the betterment of our community.

Warmest regards,

Cam Jenkins | Coordinator (He/Him)
Manawatu Tenants Union
Phone: 027 5422 071
Email: coordinator.mtu@gmail.com
Website: <http://www.mtu.org.nz/>

"He whare āhuru, he oranga tāngata, he oranga whānau."
"Comfortable housing, healthy people, healthy families."



82

Re

Hon Chris Bishop

Minister of Housing
Minister for Infrastructure
Minister Responsible for RMA Reform
Minister for Sport and Recreation
Leader of the House
Associate Minister of Finance

IN-CONFIDENCE



82

HCB24-0290

Manawatu Tenants Union
info@mtu.org.nz

Dear Cam

Thank you for your email dated 23 April 2024 with your recommendations regarding the changes to the Residential Tenancies Act 1986 (RTA), and for meeting with me on 22 May, as part of the Tenants Advocate Network.

The Government is making changes to the RTA to encourage more landlords to enter the rental property market and apply downward pressure on rents.

Thank you for carefully considering our announced policies and providing your suggestions on how you think they can be improved. The Residential Tenancies Amendment Bill had its first reading on 21 May and was referred to the Social Services and Community Committee for consideration and is now open for public submissions until 3 July. As discussed in the Tenant Advocates Network meeting, I encourage you to make a submission on your views.

You raised the issue of funding for tenancy advocacy. The government recognises the valuable role that tenant advocacy organisations play in supporting renters. Tenant advocate funding is an operational matter for your organisation to work through with the appropriate officials at the Ministry of Business, Innovation and Employment, ~~and the Ministry of Social Development.~~

Commented [LC1]: MBIE to review

It may also interest to know that Budget 2024 allocated new funding to the Ministry of Social Development to support people in emergency housing to access suitable, long-term housing. This includes contracted housing navigator services and rental readiness programmes. While MSD does not generally fund tenant advocacy services you may wish to contact the Ministry to discuss the potential alignment between those opportunities and the services delivered by MTU.

You have also raised the issue of the regulation of residential property managers. The Residential Property Managers Bill was introduced under the previous government and is currently being considered by the Social Services and Community Committee. The government has decided that we do not intend to support the Residential Property Managers Bill through further parliamentary stages.

The previous government's analysis of the proposed regulatory regime showed that the cost-benefit analysis was very marginal, with a ratio of 1.07:1.0. The analysis also noted that the results were subject to significant uncertainty, especially in relation to incremental benefits, with the most certain aspect being the costs.

As discussed at the TAN meeting, I am interested to hear your thoughts on what a light touch regulatory model for the property management sector could look like.

Thank you again for writing to me on these important issues.

IN-CONFIDENCE

Yours sincerely

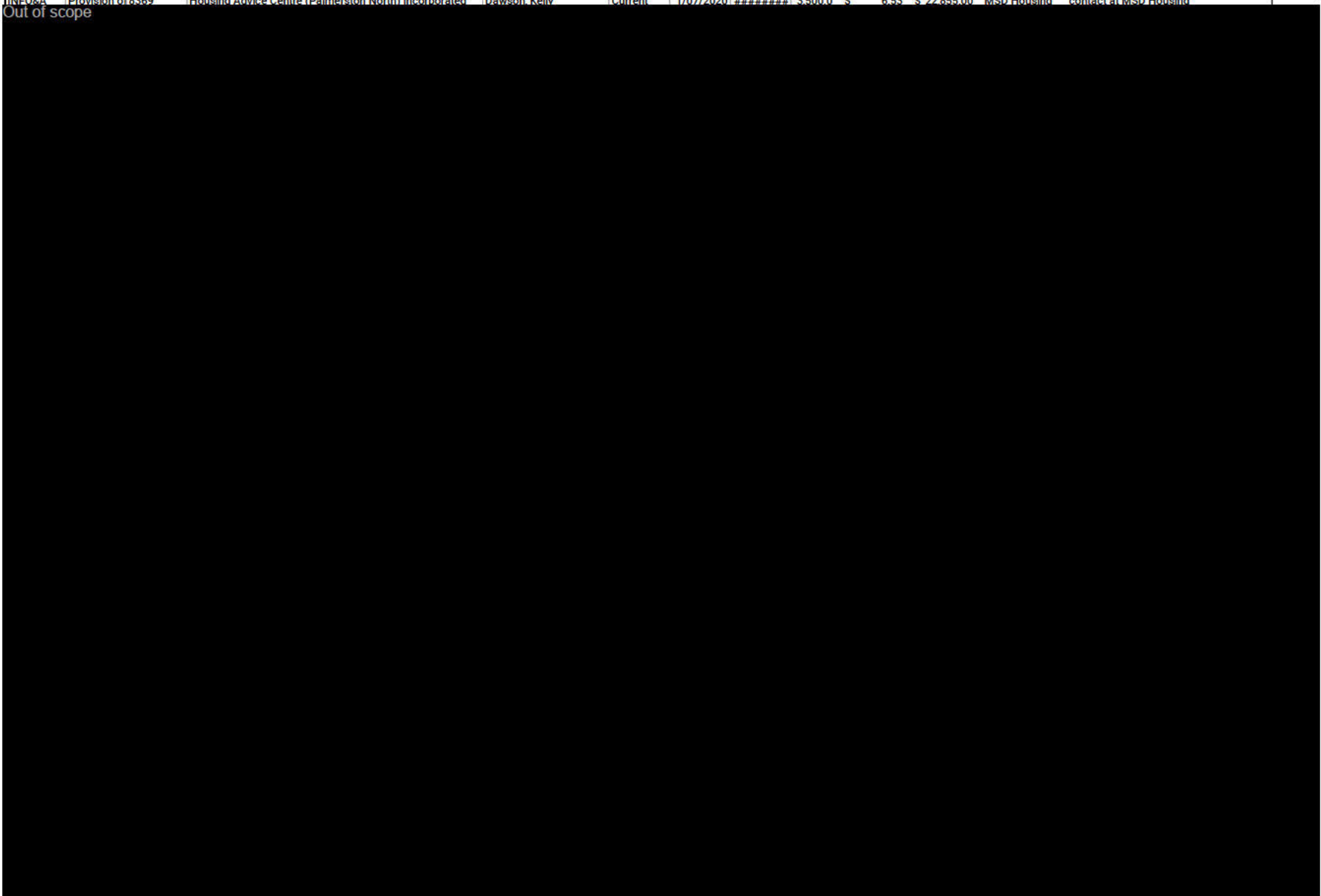
Hon Chris Bishop
Minister of Housing

82

Re

Service Type Code	Service Type	Provider ID	Provider Name	Contract Manager Name	Contract Status	Contract Start Date	Contract End Date	Volume	Rate	Funding	Transfer to	Comments
INFO&A	Provision of 7005		Whanganui Peoples Centre	(blank)	Current	1/07/2020	#####	211.0	\$ 60.71	\$ 12,809.81	MSD Housing	Matt Carnihan
INFO&A	Provision of 8368		Manawatu Tenants Union Incorporated	Dawson, Kelly	Current	1/07/2020	#####	1,000.0	\$ 16.80	\$ 16,800.00	MSD Housing	<Matt.Carnihan007@msd.govt.nz> key
INFO&A	Provision of 8369		Housing Advice Centre (Palmerston North) Incorporated	Dawson, Kelly	Current	1/07/2020	#####	3,500.0	\$ 6.53	\$ 22,855.00	MSD Housing	contact at MSD Housing

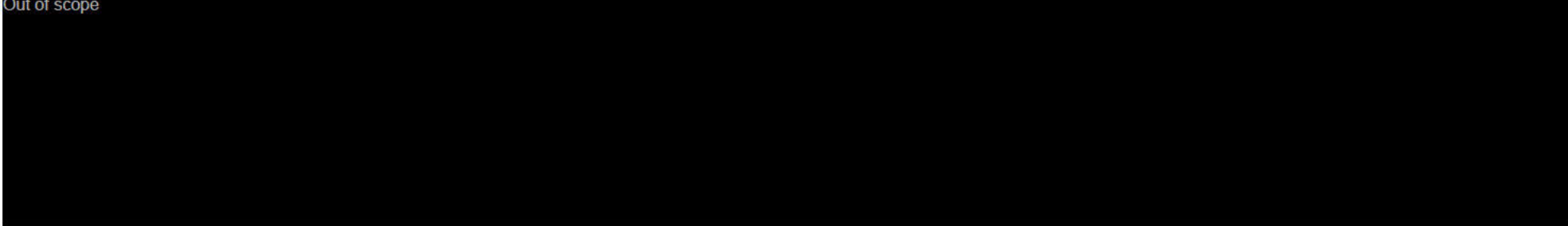
Out of scope



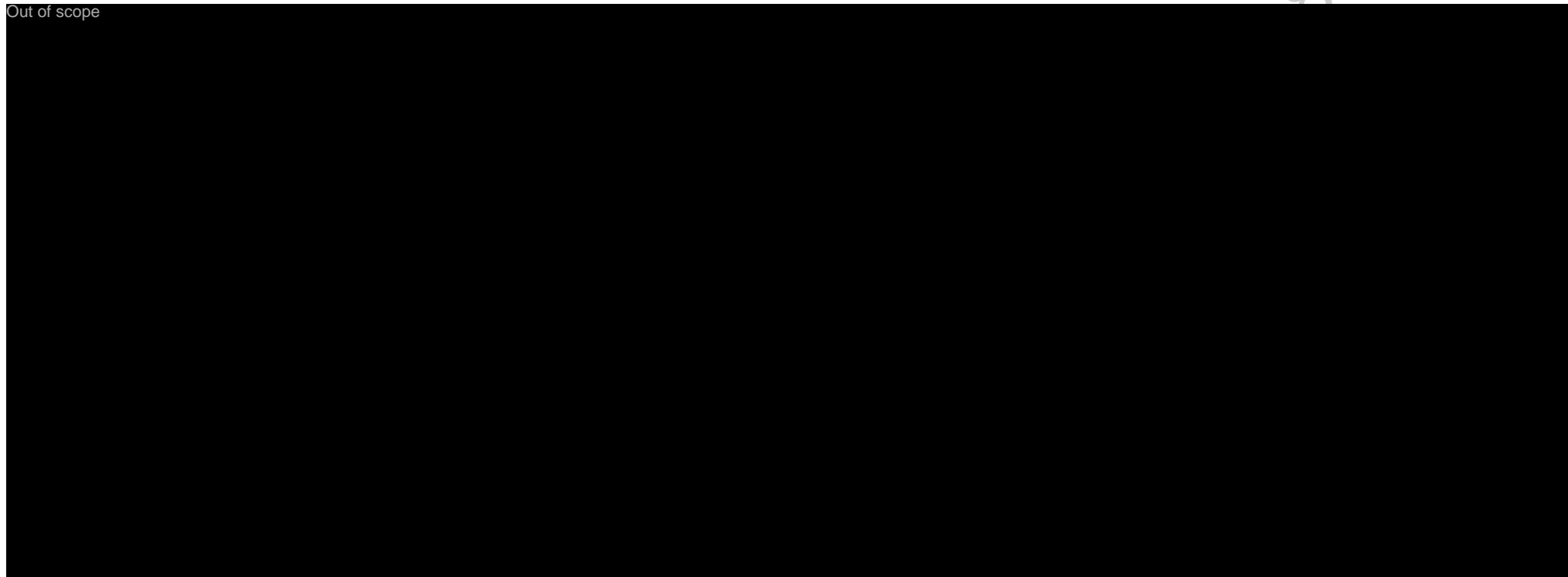
*Funding, alongside the following providers, have been transferred from the MSD Community Support Services MCA to Housing Support Assistances MCA in Service Delivery through the 2021 March
 *The providers have been notified of the transfer and expect to receive contracts from Service Delivery from July 2021.

Service Type Code	Service Type	Provider ID	Provider Name	Funding ID	Provider Service Description	Budget	Funding Comment	Contract Number	Contract Manager Name	Contract Status	Contract Start Date	Contract End Date	Volume	Rate	Funding
INFO&A	Provision of	7005	Whanganui Peoples Centre	FAC134972	Provision of	MSD - Centr	MSD Budge	329207	(blank)	Current	1/07/2020	#####	211.0	\$ 60.71	\$ 12,809.81
INFO&A	Provision of	8368	Manawatu Tenants Union Incorporated	FAC134952	Information	MSD - Centr	MSD Budge	328840	Dawson, Ke	Current	1/07/2020	#####	1,000.0	\$ 16.80	\$ 16,800.00
INFO&A	Provision of	8369	Housing Advice Centre (Palmerston North)	FAC134959	Provision of	MSD - Centr	MSD Budge	328861	Dawson, Ke	Current	1/07/2020	#####	3,500.0	\$ 6.53	\$ 22,855.00

Out of scope




Out of scope



Re

Out of scope



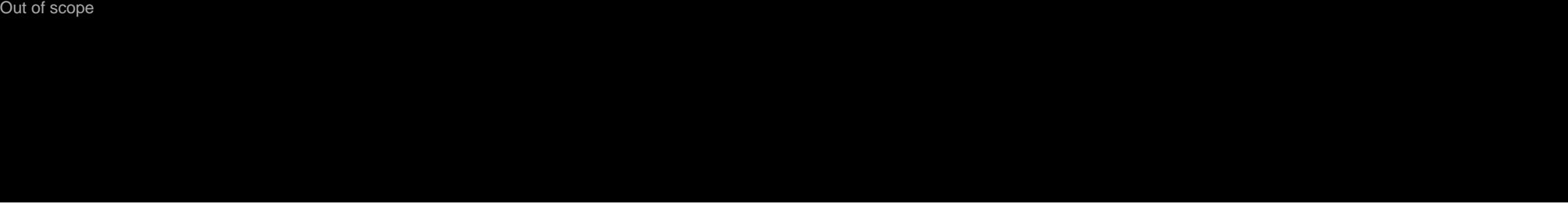
Re

Out of scope

22

Re

Out of scope



Re