



24 October 2024

Tēnā koe

Official Information Act Request

Thank you for your email of 4 October 2024, requesting information about backdated ACC weekly payments and the reimbursement process from ACC to the Ministry of Social Development (the Ministry).

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- *Could I get information regarding the process of a backdated acc weekly compensation lode payment. Client currently on Supported Living Payment. The re embursemment process from acc to msd... please*

You can find information about ACC weekly compensation here: www.workandincome.govt.nz/map/income-support/core-policy/income/types-of-income/weekly-compensation-01.html.

The Ministry has a specialised processing team that assesses any ACC payments due where a main benefit was paid. The Ministry will instruct ACC to reimburse any debt owing in the first instance, and we will be in contact if there is any supplementary assistance debt owing.

Our team of specialised processers do keep in contact with clients to advise them of the actions we have taken while we are completing the review.

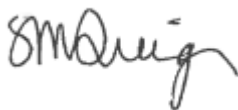
You can find a guide for the treatment of ACC payments here: www.workandincome.govt.nz/map/income-support/core-policy/income/types-of-income/quick-reference-guide-for-the-treatment-of-acc-pay-01.html

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request regarding ACC weekly compensation, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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Magnus O'Neill
General Manager
Ministerial and Executive Services