The Positive Ageing Strategy action plan is the mechanism for achieving the positive ageing goals and for Government to work towards creating a society in which people can age positively.

Each year, Chief Executives of government agencies will identify and discuss with their Ministers proposed work items that will form their department's contribution to the Positive Ageing Strategy action plan. The action plan identifies the individual work items, to be undertaken and co-ordinated by many government departments, developed in response to issues raised during public consultations. It also includes work items identified by departments in their assessments of the changing social environment and the ability of current policies to meet the needs and challenges of an ageing population.

The action plan provides the following information for each work item:

- Project name and brief description;
- Objective(s) of the project;
- Relevance to the Positive Ageing Strategy;
- Measure of achieving the project objective; and
- Key milestones and timeframes.

The Positive Ageing Principles are:

Effective positive ageing policies will:

- 1. Empower older people to make choices that enable them to live a satisfying life and lead a healthy lifestyle;
- 2. Provide opportunities for older people to participate in and contribute to family, whānau and community;
- 3. Reflect positive attitudes to older people;
- 4. Recognise the diversity of older people and ageing as a normal part of the lifecycle;
- 5. Affirm the values and strengthen the capabilities of older Māori and their whānau;
- 6. Recognise the diversity and strengthen the capabilities of older Pacific people;
- 7. Appreciate the diversity of cultural identity of older people living in New Zealand;
- 8. Recognise the different issues facing men and women;
- 9. Ensure older people, in both rural and urban areas, live with confidence in a secure environment and receive the services they need to do so; and
- 10. Enable older people to take responsibility for their personal growth and development through changing circumstances.

Monitoring and reporting

Monitoring and reporting on progress achieved in the work items included in the annual Positive Ageing Strategy action plan will occur in July each year, to coincide with regular departmental reporting processes. Work items for the following year's action plan will be published at the same time.

POSITIVE AGEING STRATEGY ACTION PLAN 1 JULY 2001 TO 30 JUNE 2002

This table provides information from government departments on work items that have been included in the Positive Ageing Strategy action plan. It also details the monitoring process that departments will use to record the achievement of the objectives for those work items.

PORTFOLIO (DEPT.)	PROJECT NAME AND ACTION(S)	OBJECTIVE(S)	LINK TO PRINCIPLE(S) AND RATIONALE	CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
Accident Compensation Corporation (ACC)	Elderly victims of violent crime • Ministerial Policy Direction issued 1 Nov 1998. (Joint protocol between ACC and the Health Funding Authority)	Work with Ministry of Health to ensure that older people who are assessed as needing long-term residential support (eg rest home care) as a result of violent crime: • Receive continuity of care between the services provided by ACC and the HFA • Do not have to pay for this care	9 The protocol ensures that older people who are injured as the result of violent crime receive the residential support services they need and are not penalised financially through being provided with those services	Each recipient of services under the protocol has a regular (usually annual) "needs reassessment" to ensure that the services they receive continue to be appropriate	Ongoing. Under the protocol, services are provided to eligible people on an ongoing basis (or until no longer required)
Accident Compensation Corporation (ACC)	Fall prevention programmes for older people • Extension of community-based projects conducted during 1999/ 2000	Help reduce the number of injuries amongst older people, or reduce the severity of injury by: Raising the awareness of older people to fall-related risk factors Promoting a variety of personal (eg exercise) and environmental changes to reduce or eliminate risk factors for falls	The programmes will promote safer lifestyles for older people through helping to prevent accidents, which can have a negative impact on their health status	ACC programme ACC fact sheets written and published Community programmes Development of three community-based programmes completed; programmes ready for implementation by Dec 2002	ACC programme Fact sheets available for circulation to older people, their health professionals and caregivers, by 28 Feb 2001 Community programmes The respective community groups will establish milestones and timelines for their particular projects. ACC will monitor achievement of these annually

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Arts, Culture and Heritage (Culture and Heritage)	Audit of Human Resources policies	Ensure Human Resources policies reflect relevant aspects of the Positive Ageing Strategy	1, 3, 4, 7, 8, 10	Policies are updated and reflect principles	Policies reviewed and amended by 30 June 2002
Arts, Culture and Heritage (Culture and Heritage)	Cultural Consumption Survey • The survey will form part of the cultural statistics programme jointly operated by the Ministry and Statistics New Zealand and will be undertaken within the New Zealand Framework for Cultural Statistics Te Anga Tatauranga Tikanga-ā-iwi.	Inform government policy-making and resource allocation by providing government agencies, particularly those involved in advising on, implementing, and monitoring government policy, with authoritative information. The data from the survey will also be of great interest to organisations and researchers in the wider cultural sector	4, 7 Older people to be included in survey	Delivery of a body of statistical knowledge that can inform and supplement future policy decisions by government in the culture and heritage sector	 Survey Field Test –1 Oct 2001 Fieldwork for the survey – 7 Jan to 1 April 2002
Customs (NZCS)	Human Resources policies Long Service Award Programme Retirement seminars Phased Retirement Scheme – develop formal policy	Formally recognise the outstanding contribution and commitment of employees to the NZCS Provide staff nearing retirement with support and information on the retirement process Provide for gradual retirement of staff Allow flexibility in the retirement process to provide for the varying needs of retiring people	1, 3, 4, 10 These internal HR practices provide recognition and support for staff nearing retirement. They empower older employees and provide them with the opportunities to take responsibility for their retirement	 Regular award ceremonies are conducted as necessary Seminars are provided for all staff A formal policy will be written Staff perception of the scheme will be sought through exit interviews 	 A database is maintained of all Long Service Awards and seminars that have been provided to staff The formal policy will be completed by 30 June 2002

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Education	Adult Education and Community Learning Working Group • Provide advice to the Associate Minister of Education (Adult and Community Education) on ways to improve policy and funding in the sector	Improve participation and learning achievement in adult and community education in support of government social and economic goals	10 Improve opportunities for older people to access adult and community education	 Successful implementation of approved recommendations Other measures dependent on Cabinet approvals 	Implement recommendations as agreed by Cabinet, following working group report to Associate Minister in March 2001
Education	• Improve the quality and quantity of learning opportunities for those with low levels of literacy	Improve participation and achievement in adult literacy programmes to raise literacy levels in New Zealand overall	10 Improve opportunities for older people to access adult literacy learning	 Increased participation and achievement in adult literacy programmes 	Implement actions from The New Zealand Adult Literacy Strategy from 1 July 2001
Ethnic Affairs (Internal Affairs)	Issues for older people from ethnic communities • Develop a checklist for policy advice for government agencies, which includes questions to determine the specific views on ageing and the needs of older people within ethnic communities	 Identify the role, value and needs of older people in ethnic communities Other agencies to use the checklist in their policy advice and consultation processes 	1, 2, 3, 4, 7, 8, 9, 10 An ethnic perspective will promote effective participation by recognising the needs of older people, and their value, in ethnic communities	 Information on specific concerns of older people from ethnic communities collected and included in any policy project conducted by the Office of Ethnic Affairs Evidence that other agencies are using the checklist 	Checklist implemented before 1 July 2001 Monitor use of checklist and report to Minister of Ethnic Affairs by 1 Dec 2001

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Finance (Treasury)	New Zealand Superannuation Fund • Establish an investment fund called the New Zealand Superannuation Fund	Smooth (over time) the increase in NZ Superannuation costs, resulting from the ageing of the population, by putting aside funds now to meet the future increase in costs	1, 2, 10 The fund will provide superannuitants (and those yet to retire) with greater certainty about the availability of New Zealand Superannuation in the future, and thereby their ability to participate in and contribute to family, whanau and community	• Funds set aside over the next 20 years, or the number of years required, to smooth the increase in costs	• Fund arrangements implemented (1 July 2001 onwards)
Finance (Treasury)	Determinants of Saving • An analysis of the factors affecting household and national saving	Undertake an econometric analysis to explain saving rates using time series data	1, 2, 4 Will help ensure older people have appropriate levels of retirement income to support their lifestyle choices	Contribute to understanding of saving rates	Working Paper by July 2001Ongoing policy advice as required
Finance (Treasury)	Economic Consequences of Ageing • An analysis of the economic and fiscal consequences of population change	Provide information for policy formulation	1, 2, 4 Will inform policy development relating to maintaining adequate living standards for older people	Improved estimates of economic impacts	 Working Paper July 2001 Ongoing policy advice as required
Finance (Treasury)	Understanding Household Saving Behaviour	Undertake an analysis of the Household Economic Survey to estimate the effect of age, cohort and year on saving rates by households	1, 2, 4 Will help ensure older people have appropriate levels of retirement income to support their lifestyle choices	 Improved understanding of the lifetime patterns and adequacy of household saving 	Conference and Working Paper by July 2001Ongoing policy advice as required

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Health (Ministry of Health – MoH)	Health of Older People Strategy Consult on a draft strategy and develop a final strategy Develop an implementation plan Develop and publish a health profile of older people (including health status, service utilisation and expenditure, future projections) Develop a plan for the mental health of older people component of the Health of Older People Strategy	 Provide a comprehensive framework for a coherent, integrated approach to planning, funding and provision of services for older people Provide guidance to DHBs on population-based health promotion approaches for the wellbeing of older people, including issues of leisure, exercise, nutrition and mental stimulation Provide guidance for DHBs on the system changes needed to implement the Health of Older People Strategy Identify intersectoral work needed on funding issues hindering "ageing in place" Ensure the availability of multidisciplinary, comprehensive, geriatric needs assessment as part of integrated delivery of health care for older people 	1, 2, 3, 4, 5, 6, 8, 10 To provide a strategic policy framework for DHBs' planning, funding and delivery of population initiatives and health and disability support services for older people in their regions	 Rationalisation and system changes to achieve national consistency in service funding and provision for older people Indicators for public health initiatives that promote wellbeing in older people are developed Accountability measures are agreed and used as a basis for quarterly reporting Publish a health data profile of older people Agreement on a plan for the mental health of older people component of the Health of Older People Strategy 	 National service specifications and access criteria are developed Ongoing development of public health indicators for older people Accountability measures and indicators are used as a basis for quarterly reporting of DHB implementation of the Health of Older People Strategy and reporting against the Funding Agreement Distribution of the Health Profile of Older People – by Dec 2001 Final plan for the mental health component of the Health of Older People Strategy is produced by June 2002 for guidance to DHBs
Health (MoH)	Disability Support Services funding responsibility • Implementing management of DSS funding for older people (dependent on Cabinet decision on 28 Feb 2001)	 Clarify responsibility for DSS funding for older people and establish accountability mechanisms Review home and support services (for people of all ages), including issues affecting family carers and rural communities 	1, 2, 3, 10 To rationalise funding and support services for older people with a disability	 Dependent on Cabinet decisions in Feb 2001 Review of home and support services is completed 	 Decisions on funding responsibility are reflected in DHB funding agreements Plan and time frame for implementing findings of the review are developed

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Health (MoH)	Review asset testing • Review the current asset testing regime for older people assessed as needing long-term care • Examine the implications of removing asset testing	Provide policy advice on the implications of removing asset testing for access to long-term care	1, 3, 4, 7, 9, 10 To inform policy advice on the removal of asset testing for access to long-term care	 Development of policy advice on the implications of removing asset testing regimes for older people 	Provision of policy advice on the implications of removing asset testing regimes for older people
Health (MoH)	NZ Health Strategy • Development of tool kits to guide DHB service planning and funding to achieve the 13 population health goals	 Inclusion of specific older people indicators and measures (where relevant) in issues impacting on older people's health Promoting health and wellness and collaborative disease and injury prevention through the life cycle 	1, 2, 3, 4, 5, 6, 7 To inform service funding and provision decisions by DHBs	Indicators specific to older people (where relevant) are included in tool kits	Ongoing development and evolution of initial tool kits, indicators and measures (1st stage completed by June 2001)
Health (MoH and ALAC)	National Alcohol Strategy • Co-ordinate implementation of strategy through the IACD (Inter-Agency Committee on Drugs)	Provide an evidence-based action plan to address alcohol-related harm in different communities and among "at risk" groups, including older people	1, 4 To inform policy advice, resource and service development	 Indicators and monitoring framework incorporated into the Strategy 6-monthly reporting to the Ministerial Committee on Drug Policy on progress 	Development of health promotion and education resources (<i>Ageing Well</i> produced 2000) Ongoing policy advice on alcohol-related harm experienced by older people Ongoing workforce development and information for health professionals about the effects of alcohol on older people

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Health (MoH and District Health Boards)	NZ Palliative Care Strategy • To ensure quality palliative care services based on needs are available to all New Zealanders, including older people	Implement the 9 strategies/actions over the next 5 – 10 years, beginning with: • Ensuring access to essential palliative care services, including assessment, and care co- ordination, clinical care and support care • Each DHB to have at least one local palliative care service	3, 9,10 All people who are dying and their family/whānau who could benefit from palliative care services have timely access to quality palliative care services that are culturally appropriate and are provided in a co-ordinated way	 Additional work on support services is undertaken DHBs develop a plan that identifies local needs for palliative care, local service providers and capacity for providing essential services, and justification for choice of providers for local services 	Work completed by June 2002 Plan developed by June 2002
Health (MoH)	NZ Disability Strategy • Co-ordinate development and implementation of strategy	 Remove the barriers faced by all people with disabilities (including older people) to enable their full participation in society Implement a stand-alone cohesive framework for disability, to guide policy and service development Get all government agencies to take responsibility for implementing appropriate parts of the NZ Disability Strategy 	1, 2, 3, 4, 5, 6, 8, 10 To guide policy and service development	 Process measures to be part of departmental implementation work programmes Actions, achievement measures and milestones are dependent on Cabinet decisions 5/3/01 and may be amended accordingly 	 Finalised NZ Disability Strategy published by Aug 2001 Annual report to Parliament by Minister for Disability Issues by Dec 2001 2002/03 implementation work programmes for all departments agreed by June 2002
Health (MoH)	Health and Disability Services (Safety) Bill Passage of the Bill Implementation of the legislation to demonstrate safe services and continuing quality improvement	Demonstrate safe practice in the provision of health and disability services in hospitals, rest homes and residential disability facilities by auditing	1, 2, 5, 6, 7, 9 Safe care depends on appropriate standards being met by service providers; consumer feedback is a component of evidence to demonstrate service improvement	 Certification of services based on a satisfactory audit report by designated audit agencies Degree of attainment of criteria to meet the standards, and criteria are monitored 	 Two-year transition phase for implementation of the legislation Attainment of continuing improvement is demonstrated through auditing

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Health (MoH)	Workforce development • Develop competencies for two kinds of health workers: -A second-level nurse; and -A second-level health worker • Identify work force training issues	 Ensure an adequate number of appropriately trained health workers to deliver community and residential health and disability services for older people Enhance the quality of care provided in residential and community settings Address workforce issues around increasing the competency and skills levels of second-level nurses and second-level health workers Ensure client safety is protected Clearly articulate the activities and settings the second-level nurse and second-level health worker will be engaged in 	1, 3, 4, 8, 9, 10 Older people have access to adequate standards of personal and support care in residential and community settings	 Agreement on the competencies for second-level nurses and second-level health workers Development of a time frame and plan for implementing the competencies Agreement on workforce training needs 	 Competencies are implemented according to the agreed time frame Develop a plan for implementing workforce training
Health (MoH)	Supported living Ongoing work on supported living options for older people Ongoing involvement in supported housing initiatives such as the kaumātua housing in Tairawhiti and Abbeyfield developments in Nelson	Ensure a range of affordable alternatives to residential care and inappropriate housing for older people	1, 2, 3, 5, 8, 9 Appropriate, affordable housing is a key determinant of health. Takes account of social needs and earlier onset of age-related disabilities experienced by some older Māori	 Identification of policy gaps and options for intersectoral work More older people have access to appropriate supported living conditions More older Māori have access to culturally acceptable housing options 	Ongoing work

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Health (MoH)	Pacific Health and Disability Action Plan Identify the key issues for addressing accessibility and acceptability of services for Pacific elders Develop policy and guidelines for use of traditional remedies	 Develop a best-practice model including cultural competency Improve and maintain social and cultural support for Pacific elders Develop policy relating to the health of Pacific elders Assist mainstream services to provide culturally appropriate services for Pacific elders and their families 	1, 2, 3, 4, 6, 8, 10 To inform policy and service provision for Pacific elders which recognises that their responsibilities increase with age and the poor health status and disability burden experienced by many Pacific elders	 The key issues for Pacific elders are identified Ongoing work to determine action to achieve the objectives 	 Key issues for Pacific elders are identified and objectives set by July 2001 Time frame for action and guidance to DHBs is determined
Health (MoH)	Māori Health Strategy • Distribution and dissemination of the Strategy – June 2001	 Establish a framework for action on Māori health Provide guidance and direction to the sector on the principles of the Treaty of Waitangi and improving Māori whanāu health outcomes 	1, 2, 3, 4, 5, 9, 10 To achieve whānau ora – ensure families are supported to achieve maximum health (including older people)	Relevant specific measures to be developed for inclusion in tool kits	Ongoing development of guidance for DHBs
Housing (Ministry of Social Policy and Housing New Zealand Corporation – HNZC)	Mental health and housing	Improve outcomes for people with mental illness by: • Improving access to and retention of appropriate housing • Improving provision and coordination of support services for people independently housed	1, 2, 9, 10 Issues for older people with mental health conditions will be addressed within intersectoral policy work on the housing needs of people with mental illness	Follow-up proposals to be developed from responses to report provided to Cabinet in Dec 2000	Further report to be provided to Cabinet by May 2001

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Housing (HNZC)	Māori housing	Encourage the development and growth of kaumātua housing by: • Increasing the number of purpose-built houses for older people • Alleviating poor housing conditions among Māori in poorer rural areas through development of Special Housing Action Zones	1, 2, 5, 7, 9 Takes account of the wishes of Māori to improve housing conditions in their own local communities	Follow-up proposals to be developed from responses to Māori Housing Strategy provided to Minister of Housing for his consideration	Follow-up proposals to be developed from responses to Māori Housing Strategy provided to Minister of Housing for his consideration
Housing (HNZC)	State housing income- related rents and needs-based allocation of tenancies	Maintain income-related rents for low-income tenants of state- owned housing, and allocate on the basis of need	1, 2, 9, 10 Recognises that older people may have special housing needs in income- to-rent ratios, health and other special housing requirements	 All eligible state house tenants have been contacted and offered the opportunity to apply for incomerelated rents New tenancies allocated on basis of need 	 Policy became operational on 1 Dec 2000 Social allocation model to be reviewed: Aug 2001 – interim Nov 2001 – final
Housing (HNZC)	Home ownership assistance for low-and medium-income earners	Assist low- and medium- income earners to achieve home ownership	1, 2, 9, 10 Older people are not a specific target group, but will be eligible for assistance	Proposals developed by 31 Dec 2001	Proposals developed by 31 Dec 2001
Housing (HNZC)	Local government partnerships	Identify fruitful partnership models/options between central and local government and the voluntary sector that can improve social housing outcomes	1, 2, 9, 10 Some local governments have a major role in providing housing for low- income older people	Proposals developed	Proposals to be developed

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Immigration (Dept of Labour – New Zealand Immigration Service)	Extension of visitor visa provisions • Look at feasibility and desirability of extending visitor visas	 Enable people to stay in NZ on visitor visas for longer periods each year Help to address the fact that NZ does not have retirement visas 	1, 2, 3, 4, 10 Recognition of changing lifestyle needs of older persons. While not specifically aimed at older people, this is likely to be the most interested group	Aim to have Minister agreement mid to late 2001	Implementation of extended visitor visa provisions by end of 2001
Internal Affairs (New Zealand Fire Service Commission – Fire Service)	Fire prevention and awareness	Assist the ageing to live safely and independently	1, 3, 4, 5, 6, 9 Continue to develop specific fire awareness programmes targeting the ageing	 Continue the trial of the Confident Living Programme in conjunction with the Police Data analysis project is complete and indicates the ageing as a vulnerable group Survey work complete and promotional plan being developed 	 Promotional plan completed by July 2001 Analysis of the trial of the Confident Living Programme determines effectiveness Expansion of Confident Living Programme to other regions
Internal Affairs (Fire Service)	Fire safety for buildings	Enhance the fire safety in residential and residential care facilities for the ageing	1, 2, 9, Develop standards for the introduction of innovative building fire safety systems for residential care facilities for the ageing	 Standard for the domestic sprinkler system is finalised Corridor smoke detector system for rest homes is available for implementation 	 Standard finalised by Jan 2002 Statistics on the implementation of the corridor smoke detector system collated by Jan 2002

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Internal Affairs (Fire Service)	Fire safety for Māori and Pacific peoples • Research complete and programme development underway • Iwi liasion programme currently being expanded to include more regions • Trial in Bay-Waikato and Wellington well established and assessment being undertaken	Ensure fire safety for Māori and other culturally diverse groups	1, 2, 3, 4, 5, 6, 7, 9, 10 Fire safety awareness will contribute to wellbeing of older people and their families	 Implementation underway for specific Ageing Promotion strategy Continued research on prevention for culturally diverse groups Continued analysis of the fire risk facing Māori 	 Fire awareness programme for the ageing to be released by July 2001 Expansion of iwi liasion programme to an additional two regions Specific programmes for Māori in place by July 2001
Internal Affairs (Department of Internal Affairs)	Lottery Aged Funding • Promotion and distribution of information and advice to enable equitable access to Lottery Grants Funding for senior NZers	Enables senior NZers to engage in active, educative, and positive activity in their communities of choice by: • Home based support including disability support • Skills development such as Senior Net • Enabling senior NZers to remain part of their community	1, 2, 4, 5, 6, 7, 10 Lottery Aged funding available to organisations that provide services to older people	 Monitoring of application and funding allocation distribution and spread Applicant satisfaction surveys Targeted senior communities are accessing information, advice and funding 	Ongoing. Under the Lottery Funding criteria eligible organisations are entitled to apply for funding on an annual basis

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Internal Affairs (Internal Affairs)	Community Organisations Grants Schemes (COGS) • Promotion and distribution of information and advice to enable older NZers to participate in COGS and achieve equitable access to COGS funding for organisations that engage in support and development with older NZers	Contribute to the achievement of social, cultural and economic equity and justice for socially disadvantaged communities including older NZers by: • Including older people in COGS decision-making • Targeting support to services which provide social contact • Practical assistance and support organisational infrastructure	1, 2, 3, 4, 7 Provision of funding to community organisations may increase opportunities for participation of older people	COGS monitoring surveys report older NZers are participating in COGS local, regional and national processes Public accountability feedback from applicants to committees demonstrates COGS grants are achieving successful outcomes for older NZers	Ongoing. The COGS kaupapa specifies "elderly" as a target population. Organisations providing services for and with senior NZers are entitled to apply for funding on an annual basis
Justice (Ministry of Justice)	Retirement villages	Review the law relating to retirement villages	1, 9 To ensure adequate protection for residents of retirement villages	 Identify ongoing problems that can arise for retirement village residents Identify possible solutions to address these concerns 	 Preliminary report to the Minister of Justice seeking direction for further work provided by Feb 2001 The time-tabling of any further work will depend on direction received from the Minister and this Ministry's work priorities
Justice (Justice)	Guardianship Review	Review the laws relating to guardianship, custody and access, including the role of grandparents and other older family members in guardianship matters	2, 5, 6 To ensure that family relationships with older people are considered in any review of the laws about guardianship, custody and access	 Identify issues surrounding the roles and responsibilities of grandparents and other older relatives in guardianship matters Identify possible options for change to address these issues 	 Report to the Associate Minister of Justice on preferred options for change provided March 2001 Follow-up work dependent on Ministerial decisions

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Justice (Justice)	Re-evaluation of human rights protection in New Zealand	Strengthen the various legal, policy and institutional frameworks for the protection of human rights. This includes the rights of people (such as older people) who might be liable to discrimination	1, 2, 3, 4 This project is not directly concerned with the rights or interests of older people. However, to the extent that it leads to a general strengthening of the human rights environment, it could contribute to Positive Ageing	 Identify human rights discrimination issues that are relevant to older people, either as a specific group or as members of the community Identify options for addressing these issues 	 Reports provided to the Associate Minister of Justice and Cabinet in April/May 2001 about progress in addressing inconsistencies with the Human Rights Act and proposals to reform NZ's human rights protections Follow-up work dependent on Ministerial decisions
Labour (Department of Labour – DoL – Employment Relations Service – ERS)	Mediation Services • Help employees, employers and unions resolve employment relationship problems. This includes discrimination based on age (ERA s104 & 105)	Mediation Services provide information and problem resolution services that are timely and free	If an employee believes that they have been discriminated against on the basis of age, they can use Mediation Services to help resolve the issue with their employer	• The Employment Relations Act 2000 (ERA) builds productive employment relationships through the promotion of trust and confidence in all aspects of the employment environment and the employment relationship	Ongoing service
Labour (DoL – ERS)	Information services • Free phone line to provide information about employment issues	 Provide information about employment issues Direct enquiries to other suitable services, eg Mediation Services, Labour Inspectors 	1 Providing information about employment rights (eg right not to be discriminated against because of age) empowers older workers	• The ERA aims to build productive employment relationships through the promotion of trust and confidence in all aspects of the employment environment and the employment relationship	Ongoing service

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Labour (DoL – ERS)	Retirement ages of Employment Court judges • \$205 of the Employment Relations Act 2000 requires that judges must retire at 68 years of age	Use Compliance 2001 Audit process to resolve discrimination issues relating to mandatory retirement of statutory officers	2 Mandatory retirement reduces opportunities for older people to participate	 Compliance 2001 Audit process will consider this issue The Act will be consistent with the Human Rights Act non- discrimination provisions 	Compliance 2001 Audit process will be reporting to Ministers on 1 March 2001 Follow-up work dependent on Ministers' decisions
Labour (DoL – ERS)	Equal Employment Opportunities (EEO) Contestable Fund • Funds projects and research relating to EEO. Older workers are one of the EEO target groups	Encourage private sector employers to provide equal employment opportunities to all employees	2, 3, 4, 5, 6, 7 Diversity at all levels of the workforce benefits both employees and organisations. Promoting EEO good practice in all areas of work provides an environment where more people can achieve their potential	Production of resources and/or research that promotes change and/or fills EEO information gaps	Distribution of funding to successful project in the 2000/2001 funding round
Labour (DoL – ERS)	Minimum Employment Standards Review EEO • An advisory group will be appointed to look at options for improving EEO in New Zealand	Review of current EEO legislation and practice to develop options for a better EEO framework	1, 2, 3, 4, 5, 6, 7, 8 EEO is about all people, regardless of age, culture, gender or disabilities, being given equal employment opportunities	Identification of improvements that can be made to EEO in New Zealand	Advisory groups will be established and confirm their terms of reference. The review will commence in 2001

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Labour (DoL – ERS)	Minimum Employment Standards Review • An advisory group will be appointed to look at options for clarifying the Holidays Act 1981. Special Leave is currently available to employees to care for sick dependants, parents, spouse etc (s30 Holidays Act 1981)	Review of current Holiday Act provisions to clarify entitlements	2, 4 The ability to take leave to look after a sick spouse or parents increases community involvement in caring for older people by children and spouses	Identification of improvements that can be made to the Holidays Act 1981	Advisory groups will be established and confirm their terms of reference. The review will commence in 2001
Labour (DoL – Occupational Safety and Health – OSH)	Health and Safety in Employment Act (HSE) Review	 Clarify the duties of various parties under the Act Equal coverage of all types of employees Encourage compliance Solve operational problems 	1, 2	 Analysis of submissions completed Legislation drafted and proceeds through Parliamentary process 	 Public submissions close 28 Feb 2001 Priority 2 on legislative calendar
Labour (DoL – OSH)	HSE Review Sub-project: volunteer workers/public safety	Clarify rights and duties of employers, employees, volunteers, those near/affected by work activity	1, 2	Clearer, more comprehensive coverage of the volunteer workforce	Project milestones achieved
Labour (DoL – OSH)	HSE Review Sub-project: review current limitation period on laying charges	Current limitation period inflexible, which prevents charges being laid for longer latency illness that affects people later in life	1, 2	 More health cases taken Fewer prosecutions barred due to inflexible time limit 	Project milestones achieved

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Labour (DoL – OSH)	Injury Data Review	Establish an injury database for all agencies collecting health and safety statistics	1	 Comprehensive injury database established Analysis of ongoing trends in health and safety, impacts and incidence of injury and illness 	By the end of March 2001 high-level indicators and criteria for Information Manager established
Local Government (Department of Internal Affairs)	Review of the Local Government Act 1974	Develop a more broadly empowering legislative framework under which local authorities can better meet the needs of their communities, including the needs of aged members of their communities	1, 3, 9, 10 Improve the capacity of communities to effect appropriate changes to the range of outcomes targeted by their local authorities	Development of robust policy options	 Policy development completed June 2001 Public consultation completed July 2001 Introduction of legislation Dec 2001 Enactment of legislation June 2002
Local Government (Internal Affairs)	Funding Powers Review Review of the Rates Rebate Act 1973	Identify appropriate means of delivering rates payment support to property owners on low incomes	2, 9 28% of beneficiaries of the Rates Rebate Scheme are NZ superannuitants	Development of robust policy options	Identify and evaluate policy options by Feb 2001Follow-up work dependent on Ministerial decisions
Māori Affairs (Te Puni Kōkiri – TPK)	Capacity building	Build the infrastructure of Māori communities to lay the foundations for economic development	2, 5, 9 Positive benefits for the community should impact on whānau within that community	Number of projects funded	Will vary with each project

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Māori Affairs (TPK)	Monitoring mainstream policy that impacts on Māori • To ensure all government-level mainstream policy that impacts on Māori is monitored on outputs and/or outcomes	Identify barriers that may exist for older Māori	7	Te Puni Kökiri will inform agencies about performance in terms of positive outcomes for Māori	Dependent upon priority level
National Library (National Library)	Information services • A policy for equitable access to information for people within New Zealand	 Identify barriers that may exist for people to access information, including issues specific to older people Identify associated policy issues Identify options for interventions 	1, 2 Access to relevant information resources is necessary to support independent and informed decision-making by older people	 Barriers to access by older people identified Policy issues identified Relevant and achievable interventions identified 	 Research into issues affecting equity completed by June 2001 Policy statement(s) completed by Dec 2001
Pacific Island Affairs (Ministry of Pacific Island Affairs – MPIA)	Pacific capacity building	Strengthen the capabilities and capacity of Pacific families and communities to achieve their own aspirations, which are consistent with the Government's objectives	1, 2, 3, 6, 7 Will ensure that policy affecting older people considers the needs and priorities as identified by Pacific communities, and is inclusive of the diverse perspectives of older Pacific people, their families and communities	Ministry of Pacific Island Affairs has a monitoring framework that includes a report- back quarterly to Department of Prime Minister and Cabinet	• Ongoing

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Pacific Island Affairs (MPIA)	Strategies for Pacific peoples	Work collaboratively and in partnership with other government agencies on Pacific strategies such as the Pacific Health Action Plan and the Pacific Housing Strategy	1, 2, 3, 6, 7 Will ensure that policy affecting older people considers the needs and priorities as identified by Pacific communities, and is inclusive of the diverse perspectives of older Pacific people, their families and communities	Criteria and measures will be developed for each strategy and monitored by responsible agencies. In addition, MPIA is developing a monitoring framework	• Ongoing
Police (New Zealand Police)	Community partnerships	Provide support to the community through partnerships, education, crime prevention and youth programmes	1, 9 Security and crime prevention is a major concern for older people	Set of criteria measured annually, including numbers of formal crime prevention talks given, and numbers of awareness and community information services provided. Measures do not break down to the level of service provision to target groups such as older people	• Ongoing
Revenue (Inland Revenue Department – IRD)	Tax treatment of retirement villages Clarify the treatment under the accrual rules and for GST Possible distribution of an issues paper for consultation with interested parties	Provide certainty for developers, administrators and residents of retirement villages	9 Inform decisions relating to living within the retirement village environment	Identification of policy issues and possible policy options for further work	Completion of initial research and analysis by Dec 2001

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Revenue (IRD)	Taxation of superannuation funds • Advise on the implications of a TET (Tax/Exempt/Tax) regime for superannuation funds	Provide advice to the Minister of Finance and Revenue, and to the Tax Review 2001	1, 8 Inform decisions regarding provision for retirement income	The impacts of a change to a TET regime are identified to inform further policy work	 Joint IRD/Treasury report to Minister of Finance and Revenue by March 2001 Provision of policy advice as required
Rural Affairs (Ministry of Agriculture and Forestry – MAF)	Provision of policy advice Provide information, analysis and policy advice to the Minister for Rural Affairs, government agencies, community organisations, and the general public on issues and policies as they impact on rural communities. In the current year, key work areas include health, telecommunications, digital divide, Heartland Service Centres, ACC, taxation, electricity industry reform, and driver licensing	 Provide timely, objective and quality information, analysis and advice on rural policy issues Encourage other agencies to consult effectively with rural groups Where appropriate, ensure the perspectives of rural communities are taken into account in policy development, and made known to Cabinet Enhance social and economic inclusion for rural communities which comprise youth, older people, women, Māori, etc 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Rural citizens face a number of "access to services" issues not faced by their urban counterparts. MAF Rural Affairs is charged with ensuring government agencies and Cabinet are appraised of the impacts of policies on those living in rural communities, and the extra costs associated with accessing services	 Attainment of performance criteria as set out in the MAF Purchase Agreement 2001/2002 between the Minister for Rural Affairs and the Chief Executive of MAF Specific performance criteria include quality, coverage and timeliness of policy advice 	As prescribed in the Purchase Agreement, and will vary activity to activity

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Senior Citizens (Senior Citizens Unit, Ministry of Social Policy – SCU, MSP)	Provision of policy advice • Policy advice on older people and ageing issues to Minister for Senior Citizens, government agencies, community organisations and general public	 Provide accurate and relevant information and advice Ensure older people's perspectives are taken into account in policy development 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Advice on older people's issues and perspectives is important in ensuring development of robust policy	 Attainment of measures in Purchase Agreement between Minister for Senior Citizens and Chief Executive of Ministry of Social Policy Letters from Minister for Senior Citizens indicating satisfaction with standards of advice provided 	 Purchase Agreement for 2001/2002 (30 June 2001) Work report for July–Dec 2001 (10 Feb 2002) Work report for Jan–June 2002 (31 July 2002) Purchase Agreement for 2002/2003 (30 June 2002)
Senior Citizens (SCU, MSP)	Volunteers Community Co-ordinators (VCCs) • Maintain and further develop the nation wide network of VCCs established during the International Year of Older Persons • Work with VCCs on specific projects, as identified by the Minister for Senior Citizens	Facilitate community input into policy development Promote local positive ageing initiatives	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 VCC network provides an effective conduit between local communities and the Senior Citizens portfolio	Annual report to Minister for Senior Citizens on work undertaken by VCCs and allocation of small grants fund	 Workshop with VCCs, Minister and officials to plan for 2001/2002 (11 April 2001) 2000/2001 annual report to Minister (31 July 2001) 2001/2002 annual report to Minister (31 July 2002)
Senior Citizens (SCU, MSP)	Intergenerational initiatives • Promote intergenerational initiatives, particularly during Oct 2001 (Greats and Grands Month)	 Provide information to schools and older people's organisations on developing intergenerational initiatives Work with Ministry of Pacific Island Affairs to identify appropriate strategies for promoting intergenerational initiatives in Pacific communities 	3, 4, 5, 6, 7 Attitudes about ageing start developing in childhood	 Survey schools about usage of the LinkAge guidelines (distributed to all schools in 1999) Involvement of Pacific communities in development of Pacific resources 	 Send information to schools for Greats and Grands Month (31 July 2001) Compile results of survey on LinkAge guidelines (31 Dec 2001) Development of resources for Pacific communities (30 June 2002)

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Senior Citizens (SCU, MSP)	Interdepartmental Network on policy developments affecting older people • Host quarterly meetings of officials interested in positive ageing and older people's issues	Provide a forum to share information about and discuss policy developments affecting older people	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Network meetings increase information sharing and knowledge about ageing issues among government officials	Survey of members seeking feedback on Network meetings	 Network meetings, Sept and Dec 2001, Mar and June 2002 Distribution of survey (Jan 2002) Collation of survey responses (30 Feb 2002)
Social Services and Employment (Department of Child, Youth and Family)	Elder abuse and neglect prevention services Ongoing funding of services Examine the national co-ordination model for prevention and co-ordinating responses to incidents of elder abuse and neglect, and make recommendations for future direction	Services to prevent and respond to incidents of elder abuse and neglect	5, 6, 8, Providing services that focus on preventing and co-ordinating responses to incidents of elder abuse and neglect	Continuation of funding for 22 elder abuse prevention services	• 22 services funded
Social Services and Employment (Department of Labour – DoL – Community Employment Group)	Employment Initiatives • Provision by Community Employment Group of funding and support for community employment initiatives	Respond to needs identified by communities throughout New Zealand and assist community groups with plans to address those needs	2, 3, 5, 6 Applications to support community-initiated mentoring schemes that harness the skills and experience of older people are considered for funding and support when these arise	Funding and support meets community needs	• Ongoing

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Social Services and Employment (DoL – Labour Market Policy Group – LMPG)	Vocational Services Policy and Funding Review • The terms of reference require considering the appropriateness of current service eligibility criteria, including the age criteria (16–65)	Clarify which agency has the funding responsibility for providing vocational services for older people with disabilities	1, 2, 9, 10 Clarify the access (in terms of both policy and funding) to vocational services (growth, development, participation in community) by older people with disabilities	Clarification of policy and funding responsibility	Report to Minister of Social Policy and Employment in March 2001, followed by Cabinet paper in late March/early April 2001
Social Services and Employment (DoL – LMPG)	Future of Work Project • The project will focus on future trends in work, both globally and in NZ, and their implications for the workplace, the workforce and employment opportunities. The impact of an ageing population and an ageing workforce will be a key issue along with new technology and changing working arrangements	Preliminary objectives are: • Explore the impact of observable social trends on the labour market • Identify those issues that will have a significant role in shaping the labour market in the next 5 to 10 years • Develop possible policy responses • Assess the applicability of existing policy	1, 4, 8, 10 Most people's experience of employment is directly linked to their income and ability to make choices as they age	Identification of policy gaps and possible policy options for further work	Identification of policy gaps and possible policy options for further work in accordance with project plan
Social Services and Employment (DoL – LMPG)	Closing the Digital Divide • The project aims to develop policy options to close the digital divide	Ensure all NZers have the opportunity to access and effectively use current and emerging information and communication technologies	1, 2, 3, 4, 5, 6, 9, 10 Older people are identified as one of the relatively disadvantaged groups in this policy area	 Improved access to communication technologies Increase in interest and reduction in the number of older people without access to communication technology 	 Implementation of options to be approved in April/May 2001 by Cabinet Evaluation of approved options

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Social Services and Employment (Ministry of Social Policy – MSP)	Positive Ageing Strategy • Monitor and review 01/02 action plan • Development of 02/03 action plan	 Assess progress on the implementation of the Positive Ageing action plan Demonstrate Government's ongoing commitment to the Positive Ageing Strategy 	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Ongoing monitoring, reporting and review of action plan will ensure effectiveness of strategy	 Annual report on 01/02 Positive Ageing action plan published Positive Ageing action plan for 02/03 approved 	 Annual report on 01/02 Positive Ageing Strategy action plan completed by 1 Aug 2002 Positive Ageing Strategy Action plan for 02/03 approved by Cabinet in March 2002
Social Services and Employment (MSP)	Positive Ageing Strategy status report • Publication of report outlining the current situation regarding positive ageing and older people in NZ	Develop baseline report to inform policy action in relation to the Positive Ageing Strategy	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Status report provides benchmark from which the development of the Positive Ageing Strategy can proceed	Status report on positive ageing in NZ published	Status report on positive ageing in NZ published in September 2001
Social Services and Employment (MSP)	Social Policy Strategy • Advice to Government on a recommended social policy strategy	Building a better society by ensuring opportunities for all and reducing social exclusion	1, 2, 5, 6, 9 Older people one of the groups identified as at risk of social exclusion	 Social policy strategy agreed and adopted by Cabinet 	Implementation of Cabinet decisions to be made Mar/April 2001
Social Services and Employment (MSP)	Social Policy Outcome Indicators	Development of outcome indicators to enable impact of social policies to be measured	1, 2, 4, 5, 6, 7, 8, 9 Social policy outcome indicators will contribute to data collection on the situation of older people	 Social policy outcome indicators agreed and published 	 Cabinet to consider recommendations July/Aug 2001 Publications of indicators following Cabinet decisions
Social Services and Employment (MSP)	Living Standards Research • Analysis and publication of data from survey of older people and working-age people	 Develop a robust measure of the living standards of older people Inform policy development and advice 	1, 2, 4, 5, 8, 9 To inform policy directed towards achieving and maintaining adequate living standards of older people	 Create standard-of-living scale Living standards of older people described based on the scale 	 Produce descriptive report of living standards of older people by 30 June 2001 Create generic living standards scale by Sept 2001

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Social Services and Employment (MSP)	Voluntary Savings Project • Follow-up work from proposals identified in March 2001 report to MSSE • Identify policy gaps and policy options for encouraging voluntary savings	 Increase understanding on the levels of and factors affecting voluntary saving Explore methods to encourage voluntary retirement savings 	1, 2, 4, 10 Appropriate levels of retirement income are necessary to support the lifestyle choices of older people	Options developed to respond to policy gaps and possible policy options identified for encouraging voluntary savings	Options developed to respond to policy gaps and policy options for further work by 30 June 2002
Social Services and Employment (MSP)	New Zealand Superannuation Living Alone rate • Review of eligibility criteria	Ensure consistency of policy Ensure policy supports ageing in place philosophy	1, 2, 4, 8, 9, 10 Living alone rate of NZS recognises older people can live in different and changing circumstances	 People in similar situations receive similar provisions Clarification of criteria results in reduction of appeals to Social Security Appeal Authority 	 Analysis of information from Living Standards research and other sources by Sept 2001 Review eligibility criteria i relation to provision of hom support services by 30 June 2002
Social Services and Employment (MSP)	New Zealand Superannuation Human Rights Act / Bill of Rights Act issues Implement April 2001 Cabinet decisions to address potential discrimination in rates in regard to sexual orientation	Remove discriminatory provisions in NZS entitlements relating to treatment of samesex couples Ensure consistency of treatment between NZS recipients and beneficiaries	4, 10 Equitable treatment applied to superannuitant and beneficiary same-sex couples	Consistency with Human Rights Act and Bill of Rights Act	 Implementation of amended eligibility rules by date to be agreed by Cabine in April 2001 Transitional arrangement implemented by date to be agreed by Cabinet in April 2001

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Social Services and Employment (MSP)	Ageing in Place provisions • Develop policy options that facilitate ageing in place	Ensure the range of entitlements and delivery of supplementary assistance to superannuitants meets the needs of current and future cohorts of older people	1, 2, 3, 4, 5, 6, 7, 8, 9,10 Appropriate income and social support provisions enable older people to remain in the community as they age	 Supplementary assistance for superannuitants meets the needs of older people Older people receive assistance that enables them to remain in the community 	 Analysis of relevant information from Living Standards research by 31 Dec 2001 Options paper developed by 30 June 2002
Social Services and Employment (MSP)	Residential Care Subsidy – Personal Allowance and Clothing Allowance • Review rates of personal allowance and clothing allowance	Ensure adequacy of personal allowance and clothing allowance for recipients of Residential Care Subsidy	1, 2, 3, 10 Personal and clothing allowance assist recipients of Residential Care Subsidy to live with dignity	Empirical basis developed for rates of personal allowance and clothing allowance	 MoH completes analysis of RCS level and purpose Assessment of personal expenses to be met by RCS recipients Empirical basis developed for rate of personal allowance
Social Services and Employment (MSP)	Office of the Retirement Commissioner • Monitor and report on performance	Ensure education and information is provided on the need to save for retirement	1, 2, 10 Personal retirement savings that supplement NZS increase the lifestyle choices of older people	Conditions of Purchase Agreement met	 2001/02 Purchase Agreement signed by 30 June 2001 Quarterly reports provided Aug and Nov 2001; Feb and May 2002
Social Services and Employment (MSP)	Review of Guardianship Act • Follow-up action from April 2001 Cabinet paper reporting on consultation • Draft legislative changes	Ensure provisions of Guardianship Act meet the needs of families today	1, 2, 3 Review considers the issue of grandparents' access to grandchildren	Amended legislation enacted	Legislation enacted Aug 2001 (proposed)

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Social Services and Employment (MSP)	Care of Children Bill • Review and combine current care and protection legislation	Develop a comprehensive Act with common framework for care and custody of children	2, 3, 5, 6, 7 Framework to consider the role of grandparents	New comprehensive legislation enacted	 Obtain final Cabinet approval by Sept 2001 Bill introduced Nov 2001 Select Committee report back by April 2002
Social Services and Employment (MSP)	Family Violence Strategy • Review family violence prevention services and report to Minister by 30 June 2001	Identify priorities, including implications for current and future family violence prevention programmes	1, 5, 6, 7, 8, 9 Elder abuse and neglect prevention services included in review	• Implementation of action agreed from 30 June 2001 report	Decisions implemented as directed by Cabinet
Social Services and Employment (MSP)	Community policy • Ongoing relationship building	Improve relationships between government and iwi/Māori, community and voluntary organisations	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Older people are active in wide range of community and voluntary organisations at all levels	 Any documents, protocols and reports to identify issues for older people 	Ongoing
Social Services and Employment (MSP)	Volunteers and volunteering	Facilitate support for volunteers and volunteerism	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Older people provide significant volunteer services and many also receive support from volunteers	 Any documents, protocols and reports to identify issues for older people 	• Ongoing
Social Services and Employment (MSP)	Central and local government collaboration	Promote models of good practice and partnership between central and local government working with communities	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Older people are involved in wide range of community and voluntary organisations and in local government as councillors and clients	Any reports prepared to identify issues for older people	• Ongoing

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Social Services and Employment (MSP)	Civic leadership	Facilitate strategic leadership initiatives across the local community level	1, 2, 3, 4, 5, 6, 7, 8, 9, 10 Older people are involved in a wide range of organisations and provide strategic leadership in a variety of ways	 Any projects developed and reports prepared to identify issues for older people 	• Ongoing
Social Services and Employment (MSP)	Human Resources Review and update policies and procedures Recognise the importance of appropriate superannuation provision to staff and the need to encourage staff to save for their retirement Core working terms and conditions Employee Assistance Programme	 Develop and implement policies and practices that reflect aspects of the Positive Ageing Strategy Provide a subsidised superannuation scheme to staff Arrange regular seminars for staff on retirement and financial planning options Retirement information incorporated into induction programme for new staff Specific retirement-planning seminars identified for retiring staff Specific sick-leave provisions for care of dependants and eldercare Approval of retiring leave for staff permanently departing from full-time employment EAP programme provided to support staff and dependants 	1, 3, 4, 7, 8, 10 Positive ageing employment conditions recognise caring responsibilities, support preparation for retirement and enable older people to remain in the workplace	 Policies are updated and reflect principles Regular seminars and individual sessions provided to staff Information in induction programme is kept up-to-date 	All policies and procedures reviewed and amended by 30 June 2002 Database maintained on seminars and education programmes provided to staff

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Social Services and Employment (Department of Work and Income – DWI)	Super Centres • Provide specialised case management to NZ superannuitants • Proactively case manage all NZ superannuitants receiving supplementary assistance • Facilitate meetings to provide information to NZ superannuitants	Strengthen and progress partnerships with priority communities	1, 9 Enabling staff to ensure that clients full requirements are met	Monitor activity on a quarterly basis	• Ongoing
Social Services and Employment (DWI)	Training for staff • Specialist training to meet the needs of older clients	Ensure staff: • Gain an understanding of positive ageing and the factors that promote it • Demonstrate understanding of the impact of retirement • Respond appropriately and effectively to the diverse needs of Super clients • Understand the nature and causes of elder abuse and neglect	1, 3, 4, 9, 10 Understanding older people's needs and issues enables staff to ensure that clients full requirements are met	Staff providing services to older clients demonstrate an understanding of the needs of older clients	• Ongoing

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Social Services and Employment (DWI Super – Southern)	Non-qualified spouses • Contact all non-qualified spouses over the age of 65	Ensure non-qualified spouse households are receiving their full entitlement and give assistance where necessary	1, 9, 10 This action assists with removing barriers clients may have in approaching DWI offices. It informs clients of any additional funding they may be eligible for now or in the future, potentially giving access to more services than they had before. It thereby encourages and enables mature people to be independent for longer	Expecting and currently achieving increased usage and application of services available to mature people	• Mid 2001
Social Services and Employment (DWI Super - Southern)	Transitional Retirement Benefit entitlement • Contact and interview all clients currently on Unemployment Benefit who qualify for Transitional Retirement Benefit	Ensure TRB households are receiving their full entitlement and give assistance where necessary	1, 9, 10 This action assists with removing barriers clients may have in approaching DWI offices. It informs clients of any additional funding they may be eligible for now or in the future, potentially giving access to more services than they had before. It thereby encourages and enables mature people to be independent for longer.	Expecting and currently achieving increased usage and application of services available to mature people	• Mid 2001

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Social Services and Employment (DWI Super – Southern)	Baby Boomers Initiative	Prepare for and create strategies for the increase in demand of services	1, 9, 10 Enabling staff to ensure that clients full requirements are met	Maintain or improve current levels of service provision	• Ongoing
Social Services and Employment (DWI Super – Auckland Central)	Pacific peoples seminars	Assist with Pacific people who want to relocate back to their home Pacific Islands to retire	1, 7, 10 Acknowledging and catering for the needs of older Pacific people	 Putting processes in place to assist Pacific people in this position 	• Ongoing
Social Services and Employment (DWI Super – Auckland Central)	Māori kaumātua connections	Link Māori kaumātua back into their local iwi and whakapapa	5, 7 Support Måori by linking them back into empathetic communities	Improved quality of life for older Māori	• Ongoing
Social Services and Employment (DWI Super – Auckland Central)	Widows entitlement	Call in all superannuitant clients whose spouse passed away in the last 12 months and ensure they are receiving their full and correct entitlement. Increase the client's awareness of organisations that can assist them	1, 8, 10 As the majority of clients in this situation are women, their particular needs are important to assisting them in adjusting to living alone	Increase in the number of claims and correct entitlements	• Ongoing
Social Services and Employment (DWI Super – Auckland Central)	Clients caring for grandchildren	Ensure grandparents who have their grandchildren living with them are receiving their full entitlement	2, 5, 6 Strengthens extended families	 Increases in supplementary entitlements 	• Ongoing

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Social Services and Employment (DWI Super – Auckland North)	Super training and employment	Encourage and assist older people who are interested in returning to work	1, 2, 3, 4, 10 Emphasising the strengths of mature workers and providing appropriate training for those interested in re-entering the workforce	• Increase numbers of older people participating in the workforce. Increased numbers of older people with a higher standard of living	• Ongoing
Social Services and Employment (DWI Super – Wellington)	Joint home visits • Incorporating all residents in a particular street	Increase coverage of superannuitants and reach those who often miss out through normal contacts	1, 9 Enabling staff to ensure that clients full requirements are met in an environment that is comfortable for the clients. Increases the client's knowledge of others who live nearby, making them feel more secure	 Improved quality of life for older clients Increase in the number of claims and correct entitlements 	• Ongoing
Social Services and Employment (DWI Super – Canterbury)	90+ years home visits	• Ensure older superannuitant clients are receiving their full and correct entitlement. Increase the clients' awareness of organisations that can assist them	9 Through receiving full entitlements	 Improved accuracy of entitlement Increased application for supplementary assistance 	Complete visits mid 2001
Social Services and Employment (DWI Super – Canterbury)	Home visits • To the blind, house-bound and recently out of hospital • Christchurch City Council Flats – Residential lounge seminars	Ensure superannuitant clients are receiving their full and correct entitlement. Increase the clients' awareness of organisations that can assist them in an environment they are comfortable with	9 Through receiving full entitlements	 Improved accuracy of entitlement Increased application for supplementary assistance 	• Ongoing

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Social Services and Employment (DWI Super – Canterbury)	Basic training for Methodist Mission staff	Enable a wider audience that is not normally seen learn more about their possible entitlements	1, 9 Through receiving full entitlements	Improved accuracy of entitlementIncreased application for supplementary assistance	• Ongoing
Social Services and Employment (DWI Super – Canterbury)	Ngā Whare Mahana Marae – pilot	Provide assistance and information on energy-efficient measures in housing to reduce power usage	1, 5, 9 Giving choices and options in reducing long-term expenditure on power	 Decreased number of applications for emergency assistance due to better budgeting 	• Mid 2001
Social Services and Employment (DWI Super – Canterbury)	Seminars to solicitors	Clarify policies on gifting of money, discussing alternative entitlements, ensuring older people are not disadvantaged	1 Ensuring that older people are not disadvantaged due to their financial circumstances	 Decreased number of applications for emergency assistance due to better budgeting 	Extend programme in the coming year to banking organisations. At least 4 such seminars to be run
Social Services and Employment (DWI Super – Canterbury)	Community liaison role	Ensure needs of clients are met by having full knowledge of what is available in the community and working in co-operation with community groups to inform a wider client audience of their entitlements	1, 2, 5, 6, 7, 9, 10 Enabling staff to ensure that clients' full requirements are met in an environment that is comfortable for the clients through community groups	 Decreased number of applications for emergency assistance due to better budgeting Improved accuracy of entitlement Increased application for supplementary assistance 	• Ongoing

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Social Services and Employment (DWI)	Mature Job Seekers Employment Initiative • A Budget 2000 initiative	The development, design and introduction of 4 small-scale local pilot initiatives for mature workers that will aim to identify and respond to the needs of mature job seekers	1, 2, 3, 4 To lead to the development of initial DWI policy and operational responses to the needs of the growing number of mature unemployed job seekers	Identification, implementation and evaluation of the pilots	 Project framework complete for each pilot (project brief, programme objectives, work breakdown structure, evaluation framework all developed)
Sport, Fitness and Leisure (Hillary Commission)	Kiwi Seniors physical activity programme	Provide opportunities for older NZers to increase activity levels at the regional level through ongoing programmes and events	1, 3, 4, 10 The sedentary nature of our lifestyles makes increasing activity levels a priority for present and future older NZers	• Core Kiwi Seniors programmes operational in each of the 17 regional sports trusts with opportunities provided for walking, exercise to music, water activities, line dancing and sit dancing	Regional sports trusts report to the Hillary Commission at 6, 9 and 12 months during the financial year
State Services (State Services Commission)	Public sector employment practice • Monitor human resources strategies, EEO plans and collective agreements in relation to employment of older people	Ensure that public sector employment practices are not ageist	1, 2, 3 To ensure older people have the opportunity to participate in employment in the public sector and to contribute to the wider society through that employment	Non-ageist employment practices	• Ongoing

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Statistics (Statistics New Zealand – SNZ)	Data collection Interviewing training includes module on interviewing older people Collection of date of birth or age in SNZ social surveys, where relevant Household Labour Force Survey uses special letter and shortened interview for respondents over 65 yrs who are not in paid work	 Recognise older people as a particular group of respondents with their own special needs Encourage good-quality data collection from older people 	2, 4 Older people are a distinct, important and growing population group, and the collection of good-quality information on them and their lives is essential	 Acceptable levels of response from older people Good-quality information collected Minimal number of complaints from older people or their relatives 	Monthly, quarterly and end- of-financial-year monitoring of: • Survey response levels by age group, where possible • Data quality • Complaint levels
Statistics (SNZ)	Data integration • Acknowledge date of birth as a key integrating variable and evaluate its quality as major social administrative datasets are evaluated • Improve consistency between administrative datasets across central government agencies	Improve the quantity and quality of statistical information available on older people from central government's administrative datasets	3, 4, 5, 6, 7, 8 A large amount of information is held on administrative datasets, but the ability to produce statistics from them is limited by data quality issues and inconsistency between datasets	Implementation of data integration work programme approved by Minister of Statistics and Minister of Social Services and Employment in July 2000	Achievement of data integration milestone deliverables on time as per data integration project plans

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Statistics (SNZ)	Publication of statistics Provide advice (and data) as input to the recommended Positive Ageing Strategy status report on ageing in NZ, to be produced by the Ministry of Social Policy (MSP) Include in 2001 Census output plans the need for data on different groups in the upper age ranges Produce data on older people as part of standard output from sample surveys, where sample size permits Produce population estimates and projections by age, sex and ethnicity Policy of not using the word "elderly" in published output Recognise need to disseminate data to users without Internet access	Make available good-quality, relevant data on older people Provide older people with access to official statistical information	1, 2, 3, 4, 5, 6, 7, 8 If a full picture of the total NZ population is to be obtained from official statistics, good-quality relevant data needs to be produced on older people, and older people need to have access to it	Good-quality advice and as full a range of data as possible provided as input to the MSP's proposed status report Specifications for tables by detailed age groups provided for in Census output plan and tables produced Data on older people included as standard output of all SNZ surveys Population estimates and projections provided by age, sex and ethnicity The word "elderly" is not used in SNZ publications or published output Alternatives to website used for dissemination of data, including hard copy	Advice and data provided to meet MSP timetable Census tables produced or time according to finalised output plan Tables produced on time according to each survey's output timetable Estimates and projections produced on time Ongoing monitoring and checking by editorial staff Information regularly produced by means other than the web (eg books in public libraries)

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Statistics (SNZ)	Human Resource policies • Family-friendly policies recognise eldercare as a responsibility of staff members • Collect data on age of applicants for EEO monitoring purposes	 Minimise conflict between SNZ staff's paid work responsibilities and their responsibilities to care for older family members Draw on the skills and experience of older people without age being seen or used as a "barrier" to employment 	1, 2, 3, 4, 10 Older people have special needs for care that will need to be provided by family (staff) members from time to time. They also have special skills and abilities that SNZ can access through employment (eg the high number of interviewers who are 60+)	 Promulgate family-friendly policies to staff and ensure they are adhered to Ensure staff are trained in EEO-aware advertising, short-listing and interviewing procedures Collect and analyse data on characteristics of job applicants 	 Ongoing availability of family-friendly policy to staff Ongoing monitoring of advertising, short-listing and interviewing practices Ongoing collection and annual analysis of characteristics of job applicants
Transport (Land Transport Safety Authority – LTSA)	Austroads project on highway design for older drivers • Develop guidelines and recommendations for use by traffic and road engineers on design solutions to help facilitate improved safety outcomes for older drivers	Provide guidelines to road designers and managers	9	Use of the guidelines	Austroads will release the guidelines when developed
Transport (LTSA)	Austroads project on reassessment procedures for older drivers. • Contribute to the identification and development of a more efficient and effective approach to driver licensing reassessment	Develop a more efficient and effective approach to driver licensing reassessment	2, 4	 Contribution to the project that reflects the needs of NZ's older drivers Participation in current Pilot Study of screening devices 	• Government to consider advice on reassessment procedures, when available NB: A "Model Licence Reassessment Procedure for Older and Disabled Drivers" has recently been released as a result of this project.

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Transport (LTSA)	"Retiring From Driving"* – a guide for older drivers • Develop, produce and trial a booklet resource for older drivers *This is a working title only	Provide a resource for older drivers that will: Outline options Outline the 80+ licence test requirements Provide a road rule refresher	1, 4, 10	Once developed the resource will be launched, trialled regionally and evaluated for possible nationwide use	 Trial resource developed and launched March 2001 Resource Trial completed June 2001 Evaluated and, if successful, launched nationwide 2001/2002
Transport (Ministry of Transport – MoT)	New Zealand Transport Strategy • Develop a Vision for Transport • Identify transport needs • Develop strategy	Develop a Transport Strategy that incorporates the needs of users and providers, and priority strategies to address these needs	1, 2, 4, 9, 10	 Identification of the role transport has to play in achieving the objectives of positive ageing Identification of strategies that respond to the transport-related needs for positive ageing 	Develop a complete stage one of New Zealand Transport Strategy, July 2002
Transport (MoT)	Driver Licensing Review • Review the testing regime and costs of the driver licensing system, including those relating to older drivers	 Identify options to improve the current testing regime and costs for driver licensing, including those relating to older drivers 	1, 3, 10	 Identification of issues relating to older driver licensing Providing relevant advice to Government on older drivers as part of the Driver Licensing Review 	Government to consider advice on Driver Licensing Review 2001
Veterans' Affairs (Office of Veterans' Affairs – OVA)	Case management of veterans	Explore options for case management of veterans	1, 2, 9 Access to appropriate care and support is critical to enable veterans to live a satisfying life within their community	Identification of fully costed options	Identification of fully costed options by May 2002

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Veterans' Affairs (OVA)	Commemorations	Explore options for commemorating the contribution veterans have made to NZ	3 Recognition of the positive contribution made by veterans	Identification of fully costed options for a programme of commemoration	Identification of fully costed options by Nov 2001
Veterans' Affairs (OVA)	Veterans' Pension Review	Explore options for including a flexible stand-down period and rehabilitation provisions into the veterans' pension	1, 10 The flexibility to make choices and manage lifestyle is critical to living a satisfying life	• Identification of policy and legislative options	 Identification of policy and legislative options by Sept 2001
Women's Affairs (Ministry of Women's Affairs)	Women's Health Strategy • A strategy complementary to the NZ Health Strategy being developed in conjunction with the Ministry of Health	Contribute towards Government's outcomes for women Improved quality of life for all women, regardless of their ethnicity, age, and locality Equitable and timely access to safe, affordable and appropriate health services is available to all women	1, 4, 8, 9 Issues of particular relevance to older women will be included in the strategy	 Finalisation of Women's Health Strategy Agreement with Ministry of Health is reached on implementation of strategy 	Development of strategy by 30 June 2001 Monitoring issues arising from the Women's Health Strategy – timeframes to be finalised