

The New Zealand Positive Ageing Strategy Action Plan 1 July 2002 to 30 June 2003

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THE POSITIVE AGEING STRATEGY ACTION PLANS

The annual Positive Ageing Strategy Action Plans are the mechanism for achieving the goals and key actions of the Positive Ageing Strategy. They co-ordinate government's work towards creating a society in which people can age positively.

Each year, Chief Executives of government agencies identify and discuss with their Ministers proposed work items that will form their department's contribution to the Positive Ageing Strategy Action Plan. The action plan brings the individual work items together to form a combined work plan for over 30 government agencies.

Each work item identifies a specific action and a timeframe for that action. The action plan provides the following information for each work item:

- project name and brief description
- objective(s) of the project
- links to the Positive Ageing Strategy goals and key actions
- measures of achieving the project objective
- key milestones and timeframes.

LINKS TO THE GOALS AND KEY ACTIONS OF THE POSITIVE AGEING STRATEGY

The work items in action plan 2002/03 make contributions to one or more of the 10 goals of the Positive Ageing Strategy, which was launched in April 2001. Each Positive Ageing Strategy goal also has several key actions that older people have identified as priorities for immediate government action. Work items in this action plan also note the contributions they make to the completion of these key actions.

New priorities for positive ageing will be agreed as key actions are completed, or as a result of changes in the policy environment. Some new priorities were identified as 'Emerging Issues' in the 2001 report on the situation of older people in New Zealand, *Positive Ageing in New Zealand: Diversity, Participation and Change*. A number of work items in the action plan 2002/03 address some of these emerging issues where relevant.

MONITORING AND REPORTING

Monitoring and reporting on progress achieved on work items in the annual action plans occurs at the end of each financial year, to coincide with regular departmental reporting processes. An annual report on the action plan for 2001/02 has been released to coincide with this new action plan for 2002/03.

THE GOALS OF THE POSITIVE AGEING STRATEGY

The 10 Positive Ageing goals were developed through nationwide consultation with older people. They reflect the priority issues that were identified to improve opportunities for older people to participate in the community in the way they choose. The goals are:

1. Secure and adequate income for older people
2. Equitable, timely, affordable and accessible health services for older people
3. Affordable and appropriate housing options for older people
4. Affordable and accessible transport options for older people
5. Older people feel safe and secure and can "age in place"
6. A range of culturally appropriate services allows choices for older people
7. Older people living in rural communities are not disadvantaged when accessing services
8. People of all ages have positive attitudes to ageing and older people
9. Elimination of ageism and the promotion of flexible work options
10. Increasing opportunities for personal growth and community participation

POSITIVE AGEING STRATEGY ACTION PLAN 1 JULY 2002 TO 30 JUNE 2003

Thirty-two government agencies have identified a total of 134 work items for the Positive Ageing Strategy Action Plan 2002/03. The work items are listed in alphabetical order of portfolios. Departments will report on the achievement of the objectives for those work items in a Positive Ageing annual report after June 2003.

PORTFOLIO (DEPT.)	PROJECT NAME AND ACTION(S)	OBJECTIVE(S)	LINK TO POSITIVE AGEING GOALS AND KEY ACTIONS	CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
Accident Compensation Corporation - ACC (ACC)	Elderly Victims of Violent Crime <ul style="list-style-type: none"> Implement Ministerial Policy Direction issued 1 November 1998 (Joint protocol between ACC and the Ministry of Health) 	Ensure that elderly people who are assessed as needing long-term residential support (e.g. rest home care) as a result of violent crime: <ul style="list-style-type: none"> receive continuity of care between the services provided by ACC and the Ministry of Health do not have to pay for this care 	Goal 5: <i>Older people feel safe and secure and can age in place</i> Will ensure that older people who are injured as the result of violent crime receive the residential support services they need and are not penalised financially through being provided with those services	<ul style="list-style-type: none"> Care is provided Each recipient of services under the protocol has a regular (usually annual) "needs reassessment" to ensure that the services they receive continue to be appropriate 	<ul style="list-style-type: none"> Under the protocol, services are provided to eligible people on an ongoing basis (or until no longer required)
Accident Compensation Corporation - ACC (ACC)	Fall Prevention Programmes for Older People <ul style="list-style-type: none"> Fund and monitor community-based projects 	<ul style="list-style-type: none"> Help reduce the number of injuries amongst older people, or reduce the severity of injury by promoting a variety of personal (e.g. exercise) and environmental changes to reduce or eliminate risk factors for falls 	Goal 5: <i>Older people feel safe and secure and can age in place</i> Will promote safer lifestyles for older people through helping to prevent accidents which can have a negative impact on their health status	<ul style="list-style-type: none"> Community programmes reduce or eliminate risk factors for falls 	<ul style="list-style-type: none"> The three community groups have established milestones and timelines for their particular projects. ACC is monitoring achievement of these annually

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Accident Compensation Corporation (ACC)	Response Mechanism for Multiple Injuries Experienced by Claimants Over 65	<ul style="list-style-type: none"> Investigate the usefulness of a response mechanism where claimants over 65 experience multiple injuries 	Goal 5: <i>Older people feel safe and secure and can "age in place"</i>	<ul style="list-style-type: none"> Project approved Decision made on implementation of a response mechanism Assessment of needs of claimants over 65 undertaken 	<ul style="list-style-type: none"> Project approval sought by 31 December 2002 Project implemented by 31 January 2003 Initial investigation completed by 30 June 2003
Archives New Zealand (Archives New Zealand)	Access to Archives <ul style="list-style-type: none"> Assist with use of archives as a research resource Provide access to the archives free of charge in the department's four reading rooms Conduct tours of the archival repositories and talks on archival research for community groups 	<ul style="list-style-type: none"> Provide a learning resource to older people by preserving and enabling access to government records of enduring value Allow older people to explore the stories of their own pasts and the past of our society as a whole, and to contribute to the nation's knowledge through production of published histories 	Key Action 10.1: <i>Improve opportunities for education for all</i> Key Action 10.3: <i>Encourage utilisation of the experience and skills of older people</i>	Performance measures for the annual report to the Minister including: <ul style="list-style-type: none"> Assistance in use of the archives Access enabled Tours and talks provided 	<ul style="list-style-type: none"> Annual report on Archives services to Minister for Archives by 30 June 2003

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Archives New Zealand (Archives New Zealand)	Human Resources <ul style="list-style-type: none"> Review and update policies and procedures Arrange seminars for staff on retirement and financial planning options Arrange sick-leave provisions for care of dependants and for eldercare 	<ul style="list-style-type: none"> Develop and implement policies and practices that reflect aspects of the Positive Ageing Strategy Provide Employee Assistance Programme to support staff (and dependants) 	Key Action 9.1: <i>Implement human resources policies in the government sector that support employment of older workers; provide family-friendly workplaces by recognising those with caring responsibilities and allowing flexible and reduced hours of work; and ensure entitlements for training are provided to all workers, including older workers</i>	<ul style="list-style-type: none"> Policies and human resources manual are updated and reflect principles Seminars and sessions provided to staff 	<ul style="list-style-type: none"> All policies and procedures reviewed and amended by 30 June 2003 Database maintained on seminars and education programmes provided to staff
Arts, Culture and Heritage (Ministry for Culture and Heritage)	Audit of Human Resources Policies	<ul style="list-style-type: none"> Ensure human resources policies reflect relevant aspects of the Positive Ageing Strategy 	Goals: 6, 8, 9, 10	<ul style="list-style-type: none"> Policies are updated and reflect principles 	<ul style="list-style-type: none"> Audit of policies undertaken by 31 December 2002 Any amendments approved by 31 January 2003 Policies updated by 30 June 2003
Arts, Culture and Heritage (Culture and Heritage)	Cultural Experiences Survey <ul style="list-style-type: none"> Publish survey as part of the cultural statistics programme jointly operated by the Ministry and Statistics New Zealand 	<ul style="list-style-type: none"> Inform government policy-making and resource allocation by providing statistics on cultural experiences Improve availability of cultural statistics to organisations and researchers in the wider cultural sector 	Goals 6: <i>A range of culturally appropriate services allows choices for older people</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>	<ul style="list-style-type: none"> Future policy decisions in the culture and heritage sector informed and supplemented by the Cultural Experiences Survey 	<ul style="list-style-type: none"> Published report of the results available by early 2003 (Preliminary results are now on the Statistics New Zealand website, www.stats.govt.nz)

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Arts, Culture and Heritage (Culture and Heritage)	History Group Publications and Awards <ul style="list-style-type: none"> Publish oral histories including those with prisoners of war 	<ul style="list-style-type: none"> Enhance the awareness and knowledge of New Zealand history, through services including the production and monitoring of histories and provision of historical advice, grants and seminars 	Goal 8: <i>People of all ages have positive attitudes to ageing and older people</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>	<ul style="list-style-type: none"> Contributions to New Zealand's development as a nation are honoured and remembered by histories 	<ul style="list-style-type: none"> A collection of interviews with prisoners of war published September 2002 Work will begin on an oral history with veterans of the North African campaign late in 2002
Arts, Culture and Heritage (Culture and Heritage)	Administration of Historic Graves, Monuments and Memorials <ul style="list-style-type: none"> Provide a service tracing war graves Waitangi and ANZAC Days <ul style="list-style-type: none"> Administer the Commemorative Waitangi Day Fund On ANZAC day, remember those who died in and survived the World Wars 	Honour and remember contributions to New Zealand's development as a nation by administering: <ul style="list-style-type: none"> historic graves, monuments and memorials public holidays such as Waitangi Day (including the "Commemorating Waitangi Day Fund") and ANZAC Day the Antiquities Act 1975 by consulting kaumātua over custody of newly found artefacts 	Goals 6: <i>A range of culturally appropriate services allows choices for older people</i> Goal 10: <i>Increasing opportunities for personal growth and community participation</i>	<ul style="list-style-type: none"> Contributions to New Zealand's development as a nation are honoured and remembered by administering historic graves, monuments, memorials and public holidays 	<ul style="list-style-type: none"> Commemorative activities held on Waitangi day and ANZAC day

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Civil Defence and Emergency Management - CDEM (Ministry of Civil Defence and Emergency Management - MCDEM)	CDEM Public Awareness Programme <ul style="list-style-type: none"> • Deliver national awareness initiatives 	<ul style="list-style-type: none"> • Enhance the public awareness of CDEM issues • Ensure awareness includes recognition of the types of people who may be vulnerable in an emergency and/or may need extra assistance • Increase knowledge about risks and hazards in local communities and steps to be better prepared to cope 	Key Action 5.1: <i>Promote and implement safety awareness programmes for older people</i> Emerging Issue for Ageing in Place: <i>Older people need to feel safe and secure to age in place successfully</i>	<ul style="list-style-type: none"> • Delivery of national awareness initiatives to increase awareness of the general public, including older people 	<ul style="list-style-type: none"> • Ongoing provision of national awareness initiatives and provision of assistance/guidance to local government in increasing local CDEM awareness
Civil Defence and Emergency Management (MCDEM)	CDEM Public Education Programme <ul style="list-style-type: none"> • Deliver national public education initiatives and promotional material 	<ul style="list-style-type: none"> • Improve the availability of educational material and programmes for public education on CDEM issues including information about how to respond to an emergency situation • Ensure all educational and promotional material is appropriate 	Key Action 5.1: <i>Promote and implement safety awareness programmes for older people</i> Key Action 8.1: <i>Ensure government agency advertising and publicity campaigns portray positive images of older people</i>	<ul style="list-style-type: none"> • Delivery of national public education initiatives and promotional material to increase levels of knowledge about CDEM issues generally, and specifically about how to respond in an emergency situation • All CDEM public educational and promotional material is appropriate 	<ul style="list-style-type: none"> • Ongoing provision of national public education initiatives and appropriate material as well as assistance and guidance to local government on local CDEM educational programmes • "Know what it takes" national radio campaign running June 2002 to December 2003

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<p>Courts (Department for Courts)</p>	<p>Publicity Material</p> <ul style="list-style-type: none"> Review publicity material to ensure they contain positive images of older people 	<ul style="list-style-type: none"> Reinforce the attitude that older people are active and contributing members of the community 	<p>Key Action 8.1: <i>Ensure government agency advertising and publicity campaigns portray positive images of older people</i></p> <p>Emerging Issue for Attitudes: <i>Baby boomers' approach to life in older age will have a considerable influence on prevailing stereotypes and on attitudes to positive ageing</i></p>	<ul style="list-style-type: none"> Positive portrayals of older people appear regularly in departmental publications and service information 	<ul style="list-style-type: none"> Departmental publications with positive images of older people can be identified by 30 June 2003
<p>Courts (Department for Courts)</p>	<p>Employment</p> <ul style="list-style-type: none"> Audit all human resources policies Establish long service awards for staff across the Department 	<ul style="list-style-type: none"> Ensure that all human resources policies follow goals of the Positive Ageing Strategy Formally acknowledge the service and commitment of long-serving employees 	<p>Key Action 9.1: <i>Implement human resources policies in the government sector that support employment of older workers</i></p> <p>Emerging Issue for Employment: <i>The growing older working population highlights the need for new human resources strategies to address attitudes, recruitment, retention, performance and training issues</i></p>	<ul style="list-style-type: none"> Human resources policies are adjusted where appropriate to follow goals of the Positive Ageing Strategy Award presentations take place on a regular basis 	<ul style="list-style-type: none"> Human resources policies are reviewed and, if necessary, revised by 30 June 2003 A record is kept of all awards that are issued throughout the year

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Customs (New Zealand Customs Service)	Human Resources Policies <ul style="list-style-type: none"> Administer the Long Service Award Programme Run retirement seminars Administer the Phased Retirement Scheme 	<ul style="list-style-type: none"> Formally recognise the outstanding contribution and commitment of the employees of NZCS Provide staff nearing retirement with support and information on the retirement process Provide for gradual retirement of staff Allow flexibility in the retirement process to provide for the varying needs of retiring people 	Key Action 9.1: <i>Implement human resources policies in the government sector that support employment of older workers</i>	<ul style="list-style-type: none"> Regular award ceremonies are conducted Seminars are provided to all staff Phased Retirement is available to staff Staff feedback on the schemes is sought through exit interviews 	<ul style="list-style-type: none"> Ongoing - A database is maintained of all Long Service Awards Ongoing - Seminars and exit interviews are provided to staff
Economic Development (Ministry of Economic Development)	Low Fixed Charge Electricity Tariff Options <ul style="list-style-type: none"> Ensure electricity retailers offer a low fixed charge tariff option to domestic consumers Monitor the implementation of the low fixed charge option by electricity retailers 	<ul style="list-style-type: none"> Ensure that domestic electricity prices are fair for small consumers, most of whom are older people 	Key Action 5.2: <i>Develop a wide range of services that support ageing in place</i>	<ul style="list-style-type: none"> All domestic consumers have the option of a low fixed charge of no more than 10% of the total bill for an average domestic consumer (who uses around 8,000 units per annum). In practice this is likely to be around 30 cents per day 	<ul style="list-style-type: none"> Ongoing monitoring of implementation Report to Minister on specific issues as they arise

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<p>Economic Development (Ministry of Economic Development)</p>	<p>Life Insurance Regulation</p> <ul style="list-style-type: none"> Review of Life Insurance regulation 	<ul style="list-style-type: none"> Improve the regulation of life insurance in New Zealand 	<p>Goal 1: <i>Secure and adequate income for older people</i></p> <p>Emerging Issue for Income: <i>Individual saving and investment at younger ages will better meet economic needs in older age</i></p> <p>Significant amounts of savings are invested in the form of life insurance</p>	<ul style="list-style-type: none"> Agreement to scope of regulation 	<ul style="list-style-type: none"> Discussion document sent out for public consultation October 2002 Policy proposals to be considered by Cabinet May 2003
<p>Economic Development (Ministry of Economic Development)</p>	<p>Internet Access Project</p>	<ul style="list-style-type: none"> Improve Internet access, particularly in regional and rural areas 	<p>Key Action 5.2: <i>Develop a wide range of services that facilitate ageing in place</i></p> <p>Emerging Issue for Rural Older People: <i>Increasing use of information and communication technologies means that addressing the issue of rural telecommunications infrastructures is more important</i></p>	<ul style="list-style-type: none"> More people have access to the Internet, particularly in rural areas 	<ul style="list-style-type: none"> Completion of five regional broadband Internet access pilots in 2002 For each pilot region, there will be a staged roll-out of the infrastructure over a period of time yet to be defined

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Education (Ministry of Education)	Adult and Community Education - ACE <ul style="list-style-type: none"> Publish booklet on case studies Develop charters and profiles 	<ul style="list-style-type: none"> Improve participation and learning achievement in ACE in support of government social and economic goals Promote life-long learning Improve the contribution of ACE to national goals in social and economic development 	Goal 10: <i>Increasing opportunities for personal growth and community participation</i> Aims to improve opportunities for older people to access ACE in line with national social and economic development goals	<ul style="list-style-type: none"> Increased participation and achievement of older people in ACE Charters and profiles developed New funding system implemented 	<ul style="list-style-type: none"> Booklet of case studies of ACE learners, including case studies of older learners, published September 2002 (for launch during Adult Learners Week) Charters and profiles for ACE providers developed by January 2004 New funding system for ACE developed by January 2004
Education (Ministry of Education)	Adult Literacy Strategy <ul style="list-style-type: none"> Develop a National Reporting Framework measuring adult literacy gains Develop a quality standard for adult literacy providers Administer the Adult Literacy Innovations Pool 	<ul style="list-style-type: none"> Create common standards for assessing gains in adult literacy Provide a quality mark for providers Increase provision and collaboration between providers and communities and identify innovative projects for adult learners 	Goal 10: <i>Increasing opportunities for personal growth and community participation</i> Aims to provide opportunities for providers of programmes for older learners to explore innovative and collaborative models	<ul style="list-style-type: none"> Common standards created that allow measurement of achievement Identification of quality provision Increase in provision and broadening of the diversity of provision to older adult learners through the Adult Literacy Innovations Pool 	<ul style="list-style-type: none"> Draft National Reporting Framework prepared by December 2002 Draft Quality Standard prepared by December 2002 Quality Mark commenced December 2003 First new projects to commence in Semester two, 2002
Ethnic Affairs (Department of Internal Affairs)	Ethnic Perspective Framework <ul style="list-style-type: none"> Promote and implement the Ethnic Perspective Framework for government agencies, including issues for older people Monitor use of the Ethnic Perspective Framework 	<ul style="list-style-type: none"> Identify the role, value, needs and family responsibilities for older people and caring for older people Encourage other agencies to use the framework in the policy advice and consultation process 	Key Action 6.3: <i>Identify issues of specific concern to older people from ethnic communities and develop options for addressing these</i>	<ul style="list-style-type: none"> Evidence that other agencies are using the framework, including addressing specific issues for older people in ethnic communities 	<ul style="list-style-type: none"> Approval for the Ethnic Perspective Framework will be sought from Cabinet Reporting date dependent on Cabinet approval

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Finance (Treasury)	Understanding Household Saving Behaviour <ul style="list-style-type: none"> Undertake an analysis of the Household Saving Survey (joint study with the Office of the Retirement Commissioner) 	<ul style="list-style-type: none"> Improve understanding of the lifetime patterns and adequacy of household saving for retirement 	Goal 1: <i>Secure and adequate income for older people</i> Key Action 1.3: <i>Monitor changes in living standards for all people</i> Will help ensure older people have appropriate levels of retirement income to support their lifestyle choices	<ul style="list-style-type: none"> Effect of age, demographic and household characteristics on the determinants of net pension wealth is estimated 	<ul style="list-style-type: none"> Working paper, February 2003 Paper(s) prepared for a conference and for submission to journals, March 2003 Seminar paper for an Office of the Retirement Commissioner workshop, October 2002 Ongoing policy advice as required
Finance (Treasury)	Economic Consequences of Ageing <ul style="list-style-type: none"> Analyse the economic and fiscal consequences of population change 	<ul style="list-style-type: none"> Provide information for policy formulation Provide basis for extending the Long-Term Fiscal Model for incorporating stochastic projections of population and social expenditures 	Goal 1: <i>Secure and adequate income for older people</i> Key Action 1.3: <i>Monitor changes in living standards for all people</i> Will inform policy development relating to maintaining adequate living standards for older people	<ul style="list-style-type: none"> Improved estimates of economic impacts of population ageing on savings, investment, the current account balance, fiscal costs, capital flows, labour force participation and economic growth and productivity 	<ul style="list-style-type: none"> Working papers in September 2002 and March 2003 Conference papers for the Economic Society of Australia, October 2002 Journal paper, February 2003 Ongoing policy advice as required

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<p>Foreign Affairs and Trade (Ministry of Foreign Affairs and Trade)</p>	<p>International Human Rights</p> <ul style="list-style-type: none"> Facilitate New Zealand's contribution to promoting and protecting human rights at multilateral, regional and bilateral levels Support, where appropriate, measures to promote the rights of older people 	<ul style="list-style-type: none"> Ensure constructive participation in key international human rights fora and standard-setting exercises Ensure positive response to the presentation of New Zealand's periodic reports under the relevant core international human rights treaties 	<p>Goal 8: <i>People of all ages have positive attitudes to ageing and older people</i></p> <p>Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i></p>	<ul style="list-style-type: none"> New Zealand participates in international human rights fora and standard-setting exercises, including, where appropriate, promoting specific references to the rights of older people Periodic reports are prepared under the core international human rights treaties, including, where appropriate, information on measures to promote the rights of older people 	<ul style="list-style-type: none"> Ongoing Reports and fora as follows: UN General Assembly Third Committee (October-November 2002); Commission on Human Rights (March-April 2003); presentation of International Covenant on Civil and Political Rights report (July 2002); Convention on the Elimination of all Forms of Racial Discrimination (August 2002); Convention Against Torture (May 2003); International Covenant on Economic, Social and Cultural Rights (July 2003) and Convention on the Elimination of all forms of Discrimination Against Women (July 2003)

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<p>Health (Ministry of Health - MoH)</p>	<p>Health of Older People Strategy Progressive Implementation</p> <ul style="list-style-type: none"> • Work with lead District Health Boards (DHBs) and other DHBs on models for delivering an integrated continuum of care for older people • Work with DHBs to develop resources to guide DHB planning and provision of an integrated continuum of care and implementation of the strategy 	<ul style="list-style-type: none"> • Develop models for delivering an integrated continuum of care • Develop resources to assist DHBs in developing an integrated continuum of care and implementing the strategy 	<p>Goals: 2, 5, 6</p> <p>Key Actions: 2.1, 2.2, 5.4</p> <p>Key Action 2.2: <i>Develop health service options that allow integrated planning, funding and delivery of primary, secondary, residential care and community support services</i></p> <p>Key Action 2.2: <i>Develop health service options that allow integrated planning, funding and delivery of primary, secondary, residential care and community support services</i></p>	<ul style="list-style-type: none"> • DHBs share information about effective models • DHBs begin planning for meeting the needs of their ageing population (in line with the transition plan for implementing the Disability and Support Services funding separation between younger and older people with disabilities) and implementing the Health of Older People Strategy by 2010 • The agreed resources provide guidance and support for DHBs 	<ul style="list-style-type: none"> • July 2002 and ongoing • 2002/03 and ongoing. (For inclusion in DHB annual plans from 2003/04) • Internal Ministry funding and planning separation July 2002; proposed devolution July 2003 (subject to Cabinet decisions) • By June 2003

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	<ul style="list-style-type: none"> • Hold a one-day workshop on implementing the Health of Older People Strategy • Follow the workshop with a one-day meeting for DHBs, hosted by the Ministry of Health, to facilitate sharing amongst DHBs of current developments in integrated planning for services for older people • Develop "older people" web page on the Ministry of Health website 	<ul style="list-style-type: none"> • Facilitate the sharing of knowledge and best practice amongst providers and disseminate information about the purpose of the Health of Older People Strategy • Establish and maintain an "older people" web page that includes information on statistical data, service utilisation, health status and best practice examples, along with links to other relevant sites 	<p>Goal 2: <i>Equitable, timely, affordable and accessible health services for older people</i></p> <p>Goal 2: <i>Equitable, timely, affordable and accessible health services for older people</i></p>	<ul style="list-style-type: none"> • Information and best practice experience are shared amongst planners and providers • Collaborative relationships are built • DHB experiences and developments of changes needed to move towards integrated planning, funding and service provision for older people are shared • DHB networks are established and strengthened • The web page is regularly updated • Web page is informative and used by service planners, service providers, the community and older people themselves 	<ul style="list-style-type: none"> • Workshop on 3 December 2002 • Meeting for DHBs 4 December 2002 • From June 2002 and ongoing

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Health (MoH)	Asset Testing and Funding for Long-term Services for Older People	<ul style="list-style-type: none"> • Develop and introduce legislation to remove asset testing for long-term care based on Cabinet decisions on the preferred approach • Develop "across-Government" policy and funding options for the long-term health care, disability and social support and housing needs of older people 	Goals: 1, 3, 4, 5, 7	<ul style="list-style-type: none"> • Legislation for removal of asset testing is introduced • Administrative guidelines are developed and implementation pathways are identified • A more flexible range of options to meet the long-term care needs of older people is developed 	<ul style="list-style-type: none"> • Legislation introduced in 2002 • Guidelines agreed June 2003 • Report to Ministers as part of 2004/05 budget cycle
Health (MoH)	Assessment Processes for Older People <ul style="list-style-type: none"> • Develop evidence-based guidelines that include: <ul style="list-style-type: none"> – Assessment of carer support needs – Culturally appropriate assessment – Trigger points for assessment – Levels of assessment for given circumstances – Competencies required for assessment 	<ul style="list-style-type: none"> • Ensure the availability of multidisciplinary, comprehensive and integrated assessment for older people and their carers 	Goals: 2, 5, 6 Key Actions: 2.3, 5.3, 5.4	<ul style="list-style-type: none"> • Evidence-based guidelines are incorporated into the National Service Framework • Evidence-based guidelines lead to more consistent assessment processes, minimise duplication and minimise risk of unmet/unrecognised need 	<ul style="list-style-type: none"> • Guidelines are agreed and published by June 2003

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Health (MoH)	Specialist Services <ul style="list-style-type: none"> Review specialist health services for older people 	<ul style="list-style-type: none"> Clarify the composition and functions of specialist health services for older people Focus the review on sustainable models of specialist service provision, including identifying appropriate mixes of skill and hospital/community-based services 	Goals: 2, 5 Key Actions: 2.2, 5.3	<ul style="list-style-type: none"> Best practice is identified Nationally consistent service descriptions and guidelines are developed and accountabilities clarified (this allows for nationally consistent reporting of service provision) 	<ul style="list-style-type: none"> Stocktake of existing specialist health services for older people completed by December 2002 Literature review completed by December 2002 Work on nationally consistent service descriptions begun by June 2003
Health (MoH)	Intermediate-Level Care <ul style="list-style-type: none"> Ministry, DHBs, service providers and health professionals to assess options for intermediate-level care, rehabilitation and convalescence for older people Develop, if appropriate, guidelines for intermediate-level care and rehabilitation for older people 	<ul style="list-style-type: none"> Provide a continuum of quality care between general hospital or psychiatric unit-based treatment and home-based support 	Goals: 2, 5 Key Actions: 2.2, 5.3, 5.4	<ul style="list-style-type: none"> Best practice options are identified Effectiveness of various options is evaluated Guidelines are developed and incorporated in the National Service Framework 	<ul style="list-style-type: none"> Commencing 2002 Best practice options identified and evaluated by January 2003 Nationally consistent service descriptions identified and agreed by June 2003 for incorporation into National Service Framework
Health (MoH)	Information Network <ul style="list-style-type: none"> Develop an information network for carers 	<ul style="list-style-type: none"> Support development of an information network for carers, with a website being the core 	Goal: 5 Key Actions: 5.4, 10.3, 10.4	<ul style="list-style-type: none"> Network is launched Continued development of website in 2003 	<ul style="list-style-type: none"> Website updated 2002/03 and ongoing

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Health (MoH)	Dementia Care <ul style="list-style-type: none"> Develop a service development plan for older people with dementia 	Produce a service development plan that: <ul style="list-style-type: none"> addresses issues identified with the sector addresses quality issues in residential care develops dementia-specific standards involves trained psychogeriatric professionals in appropriate management of people with significant symptoms associated with dementia strengthens the audit process for all aged care services, including dementia care 	Goal: 2, 5 Key action: 2.2	<ul style="list-style-type: none"> Service plan is developed and implemented Standards are developed within the framework established by the Health and Disability Services (Safety) Act 2001 Quality and safety in residential care for older people with dementia improves Strengthened audit processes for all aged care services increase compliance with the required standard and identify those that do not meet the standard 	<ul style="list-style-type: none"> Service development plan developed July 2002 Dementia-specific standards developed by July 2003
Health (MoH)	Home-Based Care <ul style="list-style-type: none"> Develop standards for home-based rehabilitation/home support services 	<ul style="list-style-type: none"> Work with ACC on consistent standards for services that both sectors fund, beginning with home-based support services 	Goals: 2, 5, 8 Key Actions: 2.2, 5.3, 8.3	<ul style="list-style-type: none"> There is greater consistency in the standard of home-based rehabilitation/home support services funded through Health and ACC 	<ul style="list-style-type: none"> The standards are developed by July 2003

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Health (MoH)	Workforce needs <ul style="list-style-type: none"> • Provide advice to the Ministry of Education on the nature of the future health workforce to meet the needs of the New Zealand Health and Disability Strategies • Conduct a preliminary analysis of current workforce issues for health of older people services 	<ul style="list-style-type: none"> • Analyse health workforce needs for an ageing population 	Goals: 2, 5, 6, 8	<ul style="list-style-type: none"> • The preliminary analysis and advice provides a basis for work with DHBs and relevant government, community and voluntary agencies and older people to identify the actions needed by the health and education sectors to address workforce issues 	<ul style="list-style-type: none"> • By June 2003
Health (MoH)	Rural Health Services <ul style="list-style-type: none"> • Implement several local and national approaches progressively over two to three years 	<ul style="list-style-type: none"> • Implement the Primary Health Care Strategy in rural areas and support retention and recruitment of primary care workforce 	Goals: 2, 7 Key Actions: 7.2, 7.4	<ul style="list-style-type: none"> • More coherent service provision occurs and benefits older people as well as the general population • Workforce retention and recruitment increases • DHB quarterly reporting to the Ministry describes the retention strategies planned or introduced, the progress or impact of those workforce retention strategies and the amount of workforce retention funding expended to date • DHBs must also report where there is a GP vacancy for more than 3 months 	<ul style="list-style-type: none"> • Commencing July 2002 (Rural support funding package of \$32 million over 3 years announced May 2002) • DHBs advised of allocations for workforce retention funding and priorities for that funding, July 2002 • Closing date for first round of applications for reasonable roster funding 31 August 2002; 3 more rounds in 2002/03 financial year

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<p>Health (MoH)</p>	<p>Improving Access to Primary Care</p> <ul style="list-style-type: none"> • Work with DHBs to remove barriers to primary health care as part of establishing Primary Health Organisations (PHOs) 	<ul style="list-style-type: none"> • Address cost and other barriers to access <p>(PHOs will have increased funding on a capitation basis to lower access barriers for high-need groups. Priority will be given to those areas serving low-income, high-need populations)</p>	<p>Goals: 2, 5, 6</p>	<ul style="list-style-type: none"> • Planned funding increases over the next three years result in improved access for those with greatest need, including older people 	<ul style="list-style-type: none"> • Commencing July 2002
<p>Health (MoH)</p>	<p>Pacific Workforce Development</p> <ul style="list-style-type: none"> • Develop a Pacific workforce plan that: <ul style="list-style-type: none"> – responds to the health and disability needs of Pacific elders – is consistent with the objectives of the Health of Older People Strategy and the Pacific Health and Disability Action Plan 	<ul style="list-style-type: none"> • Plan for the Pacific workforce requirements of the rapidly increasing numbers of Pacific elders and their families 	<p>Goals: 2, 5, 6</p>	<ul style="list-style-type: none"> • Workforce issues for Pacific elders are incorporated into broader workforce planning • The plan sets a direction for extending and enhancing culturally appropriate mainstream health and support services for Pacific elders 	<ul style="list-style-type: none"> • Plan agreed by June 2003

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Housing (Housing New Zealand Corporation - HNZC)	Social Housing Strategy <ul style="list-style-type: none"> Develop, along with key stakeholders, a strategic approach to social housing over the next ten years Consider the eleven priority areas, including older people's housing, identified by stakeholders to meet the specific needs of communities 	<ul style="list-style-type: none"> Work with representatives and stakeholders in working parties to identify short-, medium- and long-term goals in social housing for older people 	<p>Key Action 3.1: <i>Maintain income-related rents policy for state housing</i></p> <p>Key Action 3.4: <i>Work with local government to increase the supply of universal design and energy-efficient low-rental housing, including supported pensioner housing complexes</i></p> <p>Key Action 5.2: <i>Develop policy options that facilitate ageing in place</i></p>	<ul style="list-style-type: none"> Older people receive a range of suitable housing choices that enable them to remain in the community 	<ul style="list-style-type: none"> Report to Minister by 30 June 2003
Housing (HNZC)	State Housing Income-Related Rents and Needs-Based Allocation of Tenancies	<ul style="list-style-type: none"> Maintain income-related rents for low-income tenants of state-owned housing, and allocate on the basis of need 	<p>Key Action 3.1: <i>Maintain income-related rents policy for state housing</i></p>	<ul style="list-style-type: none"> Ongoing operational measure Implementation as detailed in Statement of Intent 2001/02 - 2002/03 	<ul style="list-style-type: none"> Ongoing Annual Report to Minister by 30 June 2003
Housing (HNZC)	Better Matching of Stock to the Needs of Tenants	<ul style="list-style-type: none"> Offer well insulated, modern homes through acquisition and leasing, that are better suited to the needs of older tenants 	<p>Key Action 3.4: <i>Work with local government to increase the supply of universal design and energy-efficient low-rental housing, including supported pensioner housing complexes</i></p>	<ul style="list-style-type: none"> Proposals developed Implementation as detailed in Statement of Intent 2001/02 - 2002/03 	<ul style="list-style-type: none"> Annual Report to Minister by 30 June 2003

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Housing (HNZC)	Home Ownership Assistance for Low- and Medium-Income Earners	<ul style="list-style-type: none"> Assist low- and medium-income earners to achieve home ownership 	Key Action 3.5: <i>Investigate options for government assistance to enable low-income families to purchase homes</i>	<ul style="list-style-type: none"> Proposals developed and implemented Implementation as detailed in Statement of Intent 2001/02 - 2002/03 	<ul style="list-style-type: none"> Proposals developed by 31 December 2002 Annual Report to Minister by 30 June 2003
Housing (HNZC)	Partnerships	<ul style="list-style-type: none"> Identify fruitful partnership models/options between central and local government and the voluntary sector that can improve social housing outcomes 	Key Action 3.4: <i>Work with local government to increase the supply of universal design and energy-efficient low-rental housing, including supported pensioner housing complexes</i>	<ul style="list-style-type: none"> Proposals developed and implemented 	<ul style="list-style-type: none"> Proposals developed and implemented by 30 June 2003
Housing (HNZC)	Māori Housing <ul style="list-style-type: none"> Initiate a strategy to address up to 2,500 sub-standard dwellings in Northland/East Coast/Bay of Plenty over five years 	<ul style="list-style-type: none"> Initiate a strategy to address sub-standard dwellings in Northland/East Coast/Bay of Plenty. A significant number of households include older people with health or disability issues 	Key Action 5.2: <i>Develop policy options that facilitate ageing in place</i>	<ul style="list-style-type: none"> Includes about 250 repairs to existing houses and building up to 80 new houses 	(Key milestones and timeframes under development)
Internal Affairs (New Zealand Fire Service Commission)	" Fire Safety For The Elderly" programme <ul style="list-style-type: none"> Deliver fire safety programmes on a regional basis, focusing on areas with high proportions of older people 	<ul style="list-style-type: none"> Promote fire safety in the home for older people 	Goal 5: <i>Older people feel safe and secure and can "age in place"</i> Key Action 5.2: <i>Develop a wide range of services that facilitate ageing in place</i>	<ul style="list-style-type: none"> Delivery of safety programmes Increased knowledge of fire safety in the home by older people 	<ul style="list-style-type: none"> Fire safety programmes delivered by 30 June 2003 Annual report to Minister by 30 June 2003

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Internal Affairs (Fire Service Commission)	Home sprinkler system <ul style="list-style-type: none"> Provide access to sprinkler systems 	<ul style="list-style-type: none"> Provide an effective and affordable supplement to the home smoke alarm programmes set in place by the Fire Service 	Key Action 5.2: <i>Develop a wide range of services that facilitate ageing in place</i>	<ul style="list-style-type: none"> Older people have greater access to home sprinkler systems 	<ul style="list-style-type: none"> National launch of sprinkler standard in conjunction with Standards New Zealand and the Building Research Association of New Zealand, August 2002
Internal Affairs (Fire Service Commission)	Fall and fire prevention for older people <ul style="list-style-type: none"> Work jointly with ACC to reduce falls and fires for older people 	<ul style="list-style-type: none"> Provide smoke alarms and home escape plans for older people Deliver a referral package advising older people about fall prevention Provide information on a help line established by ACC and Age Concern 	Key Action 5.2: <i>Develop a wide range of services that facilitate ageing in place</i>	<ul style="list-style-type: none"> Installation of approximately 7000 smoke alarms and associated home escape plans nationally 	<ul style="list-style-type: none"> Programme trialled in three population centres with high concentration of older people (Papatoetoe, Northland, and Tauranga) by 30 June 2003
Internal Affairs (Department of Internal Affairs - DIA)	Community Organisation Grants Schemes (COGs) <ul style="list-style-type: none"> Promote and distribute information and advice to enable older New Zealanders to participate in COGs 	<ul style="list-style-type: none"> Contribute to the achievement of social, cultural and economic equity and justice for communities, including older New Zealanders 	Goal 6: <i>A range of culturally appropriate services allows choices for older people</i> Goal 7: <i>Older people living in rural communities are not disadvantaged when accessing services</i> Key Action 10.4: <i>Promote and support volunteer organisations</i> COGs kaupapa specifies "older people" as a target population	<ul style="list-style-type: none"> Public accountability feedback from applicants to committees demonstrates COGs grants are achieving successful outcomes for older New Zealanders Organisations providing services for and with senior New Zealanders are able to apply for funding on an annual basis 	<ul style="list-style-type: none"> COGs committees set their own closing dates and meeting dates Most closing dates are between late July and the end of August 2002 and 2003

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<p>Internal Affairs (DIA)</p>	<p>Lottery Seniors Funding</p> <ul style="list-style-type: none"> • Provide ongoing funding, information and advice to communities actively engaging in projects that promote positive ageing 	<ul style="list-style-type: none"> • Enable older New Zealanders to engage in active, educational and positive activity in their communities by funding communities and the not-for-profit sector for appropriate programmes 	<p>Goal 6: <i>A range of culturally appropriate services allows choices for older people</i></p> <p>Goal 7: <i>Older people living in rural communities are not disadvantaged when accessing services</i></p> <p>Key Action 10.4: <i>Promote and support volunteer organisations</i></p>	<ul style="list-style-type: none"> • Not-for-profit groups are encouraged to support and/or train older volunteers • Distribution and spread of application and funding allocation is monitored to ensure equity 	<ul style="list-style-type: none"> • Under Lottery Seniors Funding criteria, eligible organisations are entitled to apply for funding on an annual basis • Distribution meetings to occur on 28 November 2002, 27 March 2003, 12 June 2003 and 28 August 2003 (applications close 7 to 10 weeks prior to the meetings)
<p>Justice (Ministry of Justice)</p>	<p>Misuse of Enduring Powers of Attorney</p> <ul style="list-style-type: none"> • Review the laws relating to enduring powers of attorney: Part IX of the Protection of Personal and Property Rights Act 1988 	<ul style="list-style-type: none"> • Amend Part IX of the Protection of Personal and Property Rights Act 1988 to provide additional safeguards for donors of enduring powers of attorney 	<p>Key Action 5.1: <i>Promote and implement safety awareness programmes for older people</i></p> <p>Key Action 5.3: <i>Develop policy options that facilitate ageing in place</i></p> <p>Key Action 6.3: <i>Identify issues of specific concern to older people from ethnic communities and develop options for addressing these</i></p>	<ul style="list-style-type: none"> • Ministerial approval on policy principles is sought • Cabinet paper is drafted to obtain policy approval from Cabinet • Drafting instructions go to Parliamentary Council Office in 2002 	<ul style="list-style-type: none"> • Ministry of Justice are currently seeking Ministerial directions on the policy development and timeline for the progress of this project

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Justice (Ministry of Justice)	Guardianship Review <ul style="list-style-type: none"> Review the laws relating to guardianship, custody and access, including the role of grandparents and other older family members in guardianship matters 	<ul style="list-style-type: none"> Amend the laws relating to guardianship, custody and access, including the role of grandparents and other older family members in guardianship matters 	Key Action 6.3 <i>Identify issues of specific concern to older people from ethnic communities and develop options for addressing these</i> Key Action 10.3 <i>Encourage utilisation of the experience and skills of older people</i>	<ul style="list-style-type: none"> Proposed amendments are progressed Drafting instructions are provided to Parliamentary Counsel for drafting of a Bill 	<ul style="list-style-type: none"> Introduction of the Bill to Parliament by 31 December 2002
Justice (Ministry of Justice)	Legal Recognition of Same-Sex and De Facto Couples <ul style="list-style-type: none"> Review all instances of legislative provisions (except provisions that relate to social assistance) that may treat same-sex and heterosexual de facto couples differently from married couples 	<ul style="list-style-type: none"> Identify laws that need amendment to give same-sex and de facto heterosexual couples the same rights, protections and responsibilities as married couples 	This project generally relates to all the Goals, except Goal 1 as the Ministry of Social Development is reviewing the law relating to social assistance	<ul style="list-style-type: none"> Analysis of legislation requiring amendment is completed Associate Minister of Justice directions on next steps are sought Drafting instructions go to Parliamentary Counsel Office 	<ul style="list-style-type: none"> Final policy decisions made and omnibus bill proceeds to a Select Committee by 30 June 2003
Justice (Ministry of Justice)	New Zealand National Survey of Crime Victims 2001 <ul style="list-style-type: none"> Complete report on survey 	<ul style="list-style-type: none"> Measure the prevalence of victimisation, fear of crime, impact of crime, crime prevention activity, and perceptions of victim services 	Goal 5: <i>Older people feel safe and secure and can "age in place"</i>	<ul style="list-style-type: none"> Data is obtained via household survey Statistical frequencies by age group in relation to areas identified are produced 	<ul style="list-style-type: none"> Report expected to be completed in 2002 Consideration of potential policy development as a result of the report

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Justice (Ministry of Justice)	Public Survey on Attitudes to Crime and Criminal Justice	<ul style="list-style-type: none"> Identify public attitudes to crime and criminal justice Review differences in attitudes of different age groups 	Goal 5: <i>Older people feel safe and secure and can "age in place"</i> Takes into consideration the voices of older persons in criminal justice policy development	<ul style="list-style-type: none"> Household survey is analysed 	<ul style="list-style-type: none"> Report expected to be complete in 2002 Consideration of potential policy development as a result of the report
Local Government (Department of Internal Affairs)	Review of the Local Government Act 1974 <ul style="list-style-type: none"> Enact the Local Government Bill 	<ul style="list-style-type: none"> Provide a more broadly empowering legislative framework under which local authorities can better meet the needs of their communities, including the needs of older members of their communities 	Goals: 3, 5, 10	<ul style="list-style-type: none"> Bill is enacted and implementation package developed 	<ul style="list-style-type: none"> Bill is scheduled to take effect from July 2003 Implementation package to be developed prior to the Bill coming into force
Local Government (DIA)	Review of the Rates Rebate Act 1973 <ul style="list-style-type: none"> Develop policy options 	<ul style="list-style-type: none"> Identify appropriate means of delivering rates payment support to property owners on low incomes 	Goals: 3, 5, 10 28% of users of the Rate Rebates Scheme are New Zealand Superannuitants	<ul style="list-style-type: none"> Robust policy options are developed 	<ul style="list-style-type: none"> Timeframe dependent on Ministerial decisions

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<p>Māori Affairs (Te Puni Kōkiri - TPK)</p>	<p>Accelerate Māori Development</p> <ul style="list-style-type: none"> • Work with government agencies • Co-ordinate Capacity Building initiatives at a local level 	<ul style="list-style-type: none"> • Work with Government agencies to influence, develop, implement and evaluate policies and strategies that accelerate Māori social, economic and cultural development • Capacity building - fund whānau, hapū, iwi and Māori organisations to build the infrastructure to lay the foundations for economic, social and cultural development 	<p>Goals: 1, 2, 3, 4, 6, 7, 9</p> <p>Key Action 5.5: <i>Improve delivery of information about provisions and services that enable older people to age in place</i></p>	<ul style="list-style-type: none"> • Government agencies are assisted through ongoing TPK participation at a policy level to develop, monitor and evaluate strategies and programmes for Māori • TPK maintains an ongoing role in implementing the Positive Ageing Strategy by providing ongoing advice and relevant information about Māori to other government agencies in relation to achieving positive outcomes and improving service delivery for Māori 	<ul style="list-style-type: none"> • Annual Report against Purchase Agreement to Minister of Māori Affairs by 30 June 2003 • Regular Regional Intersectoral Fora to co-ordinate Capacity Building initiatives at a community level

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<p>Pacific Island Affairs (Ministry of Pacific Island Affairs - MPIA)</p>	<p>Pacific Capacity Building</p> <ul style="list-style-type: none"> • Monitor Pacific Capacity Building 	<ul style="list-style-type: none"> • Strengthen the capabilities and capacity of Pacific families and communities to achieve their own aspirations, which are consistent with the Government's objectives 	<p>Goals: 1, 2, 3, 6, 7</p> <p>Emerging Issues for Cultural Diversity: Older Pacific people: <i>The increasing proportion of Pacific people in the older population requires health and social services that meet their needs</i></p> <p><i>Improving outcomes for younger Māori and Pacific people is essential to prevent material disadvantage extending into old age</i></p> <p><i>Providing services that improve the health and well-being of older Māori and their whānau, and older Pacific people will increase the life expectancy of these groups</i></p>	<ul style="list-style-type: none"> • An evaluation strategy is developed by an inter-agency advisory group to evaluate the effectiveness of the Pacific Capacity Building Strategy. This includes an indicator to evaluate Capacity Building's effectiveness for older Pacific people and their families 	<ul style="list-style-type: none"> • Monitoring of Pacific Capacity Building is ongoing • Evaluation strategy to be developed and implemented by October 2002

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<p>Pacific Island Affairs (MPIA)</p>	<p>Strategies for Pacific Peoples</p> <ul style="list-style-type: none"> • Monitor strategies 	<ul style="list-style-type: none"> • Work collaboratively and in partnership with other government agencies on Pacific strategies 	<p>Goals: 1, 2, 3, 6, 7</p> <p>Emerging Issues for Cultural Diversity: Older Pacific people <i>Improving outcomes for younger Māori and Pacific people is essential to prevent material disadvantage extending into old age</i></p> <p><i>Providing services that improve the health and well-being of older Māori and their whānau, and older Pacific people will increase the life expectancy of these groups</i></p>	<ul style="list-style-type: none"> • Criteria and measures are developed for each strategy and monitored by responsible agencies • MPIA monitors strategies against agreed milestones from the Pacific Capacity Building Strategy 	<ul style="list-style-type: none"> • Annual report on strategies to Minister for Pacific Island Affairs by 30 June 2003
<p>Pacific Island Affairs (MPIA)</p>	<p>Consultation with Older Pacific People and their Families</p> <ul style="list-style-type: none"> • Support the Office for Senior Citizens in undertaking a consultation with older Pacific people. The consultation will be inclusive of positive ageing issues for older Pacific people and their families 	<ul style="list-style-type: none"> • Provide information on positive ageing issues for older Pacific people and their families 	<p>Goals: 2,3,6,7</p> <p>Emerging Issues for Cultural Diversity: Older Pacific people</p> <p>Emerging issues for Cultural Diversity: <i>Greater ethnic diversity in the older population requires different opportunities for participation</i></p>	<ul style="list-style-type: none"> • A summary report of the consultation findings is submitted to the Minister for Senior Citizens and the Minister of Pacific Island Affairs • The report is distributed to consultation participants and other key stakeholders 	<ul style="list-style-type: none"> • Completion of consultation process by 31 December 2002

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<p>Pacific Island Affairs (MPIA)</p>	<p>Volunteer Community Coordinators - VCCs</p> <ul style="list-style-type: none"> • Participate in Office for Senior Citizens policy forum for VCCs • Provide input into Office for Senior Citizens report on tasks completed by VCCs in 2002/03 	<ul style="list-style-type: none"> • Provide information and policy advice to the Office for Senior Citizens on the Volunteer Community Coordinators programme 	<p>Goals: 1, 2, 3, 4, 6, 7</p> <p>Emerging issues for Cultural Diversity: <i>Greater ethnic diversity in the older population requires different opportunities for participation</i></p> <p><i>As the ethnic diversity of our population increases, cultural influences on attitudes to ageing will become more apparent</i></p>	<ul style="list-style-type: none"> • Regular feedback to the Office for Senior Citizens on issues pertaining to older Pacific people and their communities 	<ul style="list-style-type: none"> • Participation in Office for Senior Citizens policy forum for VCCs, October 2002 • Input into Office for Senior Citizens report on tasks completed by VCCs in 2002/03 (30 June 2003)
<p>Pacific Island Affairs (MPIA)</p>	<p>Intergenerational Linkages</p> <ul style="list-style-type: none"> • Work in partnership with the Office for Senior Citizens towards intergenerational linkages between young and older Pacific people 	<ul style="list-style-type: none"> • Foster and preserve inter-generational linkages between young and older Pacific people 	<p>Goals: 1, 2, 3, 4, 6, 7</p> <p>Emerging Issues for Cultural Diversity: Older Pacific people</p>	<ul style="list-style-type: none"> • A report is sent to the Minister for Senior Citizens and the Minister of Pacific Island Affairs on the involvement of Pacific communities in identifying appropriate strategies to promote intergenerational activity 	<ul style="list-style-type: none"> • Completion by 30 June 2003

PORTFOLIO (DEPT.)	PROJECT NAME AND ACTION(S)	OBJECTIVE(S)	LINK TO POSITIVE AGEING GOALS AND KEY ACTIONS	CRITERIA/MEASURES OF ACHIEVEMENT OF OBJECTIVE	KEY MILESTONES AND TIMEFRAMES
<p>Police (New Zealand Police)</p>	<p>Community Partnerships</p>	<ul style="list-style-type: none"> • Provide support to the community through partnerships, education, crime prevention and youth programmes 	<p>Goal 5: <i>Older people feel safe and secure and can "age in place"</i></p> <p>Community liaison aims at promoting community safety and prevention of crime. One of the ways in which this can be achieved is to encourage older people to participate in Neighbourhood Support and Community Patrols. These activities reinforce the notion that there is something constructive members of the public can do about their own safety and security and to support local police to reduce crime in their communities</p>	<ul style="list-style-type: none"> • Set of criteria measured annually, including numbers of formal crime prevention talks given, and numbers of awareness services and community information services provided 	<ul style="list-style-type: none"> • Annual report on community partnership activities to Minister of Police by 30 June 2003
<p>Research, Science and Technology (Ministry of Research, Science and Technology)</p>	<p>Research, Science and Technology (RS&T) sector</p> <ul style="list-style-type: none"> • Provide advice to the RS&T sector 	<ul style="list-style-type: none"> • Manage overall government funding for RS&T and provide advice to the RS&T sector 	<p>Goals: 1 - 10</p> <p><i>Key Action 8.2: Foster collaborative relationships between central and local government, business, non-government and community sectors that promote positive ageing</i></p>	<ul style="list-style-type: none"> • The RS&T sector underpins the Positive Ageing Strategy with high-quality research 	<ul style="list-style-type: none"> • Consideration of Positive Ageing Strategy in annual report to Minister for Research, Science and Technology, 30 June 2003

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Revenue (Inland Revenue Department - IRD)	Tax Treatment of Retirement Villages <ul style="list-style-type: none"> Clarify treatment under the accrual rules Possible distribution of an issues paper for consultation with interested parties 	<ul style="list-style-type: none"> Provide certainty for developers, administrators and residents of retirement villages Determine the appropriate tax treatment of particular arrangements from a tax policy perspective 	Goal 3: <i>Affordable and appropriate housing options for older people</i>	<ul style="list-style-type: none"> Issues for developers, administrators and residents of retirement villages are identified Tax policy options are identified that respond to these issues 	N.B. no time-frame as neither IRD nor the private sector has identified this as a priority issue, although it will remain on the work programme
Revenue (IRD)	Specified Superannuation Contribution Withholding Tax <ul style="list-style-type: none"> Legislate for appropriate tax treatment of employer contributions to employee superannuation funds 	<ul style="list-style-type: none"> Ensure that employer contributions to a superannuation fund are taxed at the marginal tax rate of the employee receiving the contribution 	Goal 1: <i>Secure and adequate income for older people</i> Emerging Issue for Income: <i>Individual saving and investment at younger ages will better meet economic needs in older age</i>	<ul style="list-style-type: none"> A closer match is achieved between the rate of tax on employer contributions to employee superannuation funds and the marginal income tax rates of the individual employees 	<ul style="list-style-type: none"> Legislation intended - date to be determined. The earliest such legislation could be introduced is mid-2003 with application from the 2004/05 income year
Revenue (IRD)	Validation of Age-Related Data <ul style="list-style-type: none"> Carry out staff survey or census to confirm validity of age-related data calculated from information in the payroll system Use age data to inform initiatives relating to the employment of older workers 	<ul style="list-style-type: none"> Validate data relating to age of IRD employees based on information in payroll system 	Key Action 9.1 <i>Implement human resources policies in the government sector that support employment of older workers</i>	<ul style="list-style-type: none"> Numbers of older workers are collated by age bands and business segment Age-related data is used to inform employment initiatives 	<ul style="list-style-type: none"> Staff survey or census completed by December 2002

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Revenue (IRD)	Recruitment and Retention Strategy <ul style="list-style-type: none"> Identify specific measures to improve recruitment and retention of older workers Incorporate measures in 2003-2005 strategy 	<ul style="list-style-type: none"> Improve recruitment and retention of older workers in next revision of the strategy 	Key Action 9.1 <i>Implement human resources policies in the government sector that support employment of older workers</i>	<ul style="list-style-type: none"> Recruitment and retention strategy includes specific measures relating to the employment of older workers 	<ul style="list-style-type: none"> Strategy is updated and revised for the 2003-05 period by 30 June 2003
Revenue (IRD)	Mentoring Programme <ul style="list-style-type: none"> Develop guidelines for appropriate use of older workers as mentors 	<ul style="list-style-type: none"> Investigate the opportunities for appropriate use of older workers as mentors Incorporate into mentor programme framework 	Key Action 9.1 <i>Implement Human Resources policies in the Government sector that support employment of older workers</i>	<ul style="list-style-type: none"> Opportunities for appropriate use of older workers as mentors are identified 	<ul style="list-style-type: none"> Mentor programme framework completed by 30 June 2003

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<p>Rural Affairs (Ministry of Agriculture and Forestry - MAF)</p>	<p>Provision of Policy Advice Provide information, analysis and policy advice to the Minister for Rural Affairs, government agencies, community organisations, and the general public on issues and policies as they impact on rural communities. In the 2002/03 year, key work areas will include telecommunications (broadband roll-out), community Information Communications and Technology (ICT) access, e-Government, Heartland Services and Outreach, rural health, rural education and primary sector employment initiatives</p>	<ul style="list-style-type: none"> • Provide timely, objective and quality information, analysis and advice on rural policy issues • Encourage other agencies to consult effectively with rural groups • Where appropriate, ensure the perspectives of rural communities are taken into account in policy development, and made known to Cabinet • Enhance social and economic inclusion for rural communities 	<p>Goals: 2 - 10</p> <p>Key Actions: 2.2, 3.1,3.4, 4.2, 5.4, 6.1, 6.3, 7.1 - 7.4</p> <p>Links to Emerging Issues: <i>Health</i> - community and home support services to assist older people to age in place <i>Housing</i> - affordable housing options; support Statistics New Zealand's intention to survey housing stock, support other research connecting housing and health <i>Transport</i> - specific road safety strategies for older drivers; local access to driver licensing facilities <i>Rural</i> - research opportunities to counter the declining number of volunteers in rural communities; contribute to the development of community ICT access, enhanced telecommunications and broadband Internet services; raise awareness and uptake of e-government services; contribute to development of additional Heartland service and outreach centres throughout the country</p>	<ul style="list-style-type: none"> • Attainment of performance criteria as set out in the MAF Purchase Agreement 2002/03 between the Minister for Rural Affairs and the Director General of MAF • Specific performance criteria include quality, coverage and timeliness of policy advice 	<ul style="list-style-type: none"> • As prescribed in the 2002/03 Purchase Agreement, and will vary from activity to activity

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Senior Citizens (Office for Senior Citizens, Ministry of Social Development - OSC, MSD)	Provision of Policy Advice <ul style="list-style-type: none"> Provide policy advice on older people and ageing issues for the Minister for Senior Citizens, government agencies, community organisations, older people's advocacy groups and the general public 	<ul style="list-style-type: none"> Provide accurate and relevant information and advice Ensure that older people's perspectives and any particular implications for older people are taken into account in policy development 	Goals: 1-10 Advice on older people's perspectives and the identification of implications for older people is important in ensuring the development of robust policy Consultation with community groups enhances the Office's capacity to give well-rounded policy advice	<ul style="list-style-type: none"> Requirements of the Purchase Agreement between the Minister for Senior Citizens and the Chief Executive of the Ministry of Social Development are met Letters from the Minister for Senior Citizens confirm satisfaction with the quality of advice received 	<ul style="list-style-type: none"> Ministers sign off on Purchase Agreement for 1 July 2002 to 30 June 2003 Minister signs off on OSC Work Programme for July to December 2002 and January to June 2002
Senior Citizens (OSC, MSD)	Positive Ageing Strategy <ul style="list-style-type: none"> Monitor and review 2002/03 action plan Develop 2003/04 action plan 	<ul style="list-style-type: none"> Assess progress on the implementation of the Positive Ageing action plan Demonstrate Government's ongoing commitment to the Positive Ageing Strategy 	Goals: 1-10 Ongoing monitoring, reporting and review of action plan will ensure effectiveness of strategy	<ul style="list-style-type: none"> Annual report on 2002/03 Positive Ageing action plan is published Positive Ageing action plan for 2003/04 is approved 	<ul style="list-style-type: none"> Annual report on 2002/03 Positive Ageing action plan completed by 1 September 2003 Positive Ageing action plan for 2003/04 approved by Cabinet by 1 September 2003 Present community section of the Positive Ageing Strategy at the 6th Global Conference International Federation on Ageing (October 2002)

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<p>Senior Citizens (OSC, MSD)</p>	<p>Volunteer Community Coordinators (VCCs)</p> <ul style="list-style-type: none"> • Maintain the nation wide network of VCCs established during the International Year of Older Persons 1999 • Work with VCCs on specific projects, as identified by the Minister for Senior Citizens • Meet with the Pacific VCC in Auckland to provide support, in consultation with the local office of the Ministry of Pacific Island Affairs, for an intergenerational programme for Pacific peoples 	<ul style="list-style-type: none"> • Facilitate community input into policy development • Promote local positive ageing initiatives • Facilitate user input into operational policy/service enhancement • Assist older Pacific people to pass on their knowledge and expertise to Pacific young people 	<p>Goals: 1-10</p> <p>The VCC network provides an effective conduit between local communities, the Minister for Senior Citizens and the Office for Senior Citizens</p>	<ul style="list-style-type: none"> • Report to the Minister for Senior Citizens on the tasks undertaken by VCCs on: <ul style="list-style-type: none"> – Community views on Enduring Powers of Attorney provisions – Development of best practice guidelines for the VCC programme – Community views on services provided to older people 	<ul style="list-style-type: none"> • VCC policy forum involving the Minister and officials (October 2002) • VCC workshop to plan for 2002/03; develop best practice guidelines for the VCC programme (October 2002) • 2002/03 report to Minister on tasks completed by the VCCs (30 June 2003) • 4 regional policy forums with the organisations who nominate the VCCs • Develop programme manual for VCCs (October 2002) • Provide programme support to Pacific VCC by 30 June 2003
<p>Senior Citizens (OSC, MSD)</p>	<p>Intergenerational Initiatives</p> <ul style="list-style-type: none"> • Provide information to schools and older people's organisations on developing intergenerational programmes • Work with Ministry of Pacific Island Affairs to identify appropriate strategies for promoting intergenerational activities in Pacific communities 	<ul style="list-style-type: none"> • Promote intergenerational initiatives, particularly during October 2002 (Greats and Grands month) 	<p>Goals: 3,4,5,6,7</p> <p>Attitudes about ageing start developing in childhood</p>	<ul style="list-style-type: none"> • Feedback is received from schools • Pacific communities are involved in development of Pacific resources 	<ul style="list-style-type: none"> • Information sent to schools for Greats and Grands Month (31 July 2002) • Resources developed for Pacific communities (30 June 2003)

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Senior Citizens (OSC, MSD)	Retirement Villages Legislation <ul style="list-style-type: none"> Provide advice to the Select Committee and to the Minister for Senior Citizens during the progress of the Bill through the Select Committee and Reporting stages 	<ul style="list-style-type: none"> Progress the Retirement Villages Bill 	<p>Goal 3: <i>Affordable and appropriate housing options for older people</i></p> <p>Key Action 3.3: <i>Strengthen legal protection for retirement village residents</i></p> <p>To protect the consumer and financial interests of residents and intending residents of retirement villages</p>	<ul style="list-style-type: none"> Retirement Villages Bill progresses through the Select Committee and House stages Subject to the timeframe for the passage of the Bill, Bill is enacted and implementation package developed 	<ul style="list-style-type: none"> Completion of all key milestones is subject to the timeframe for the passage of the Bill
Senior Citizens (OSC, MSD)	Interdepartmental Network on Policy Developments Affecting Older People <ul style="list-style-type: none"> Host quarterly meetings of officials interested in positive ageing and older people's issues 	<ul style="list-style-type: none"> Provide an established forum for officials to share information and discuss policy developments affecting older people 	<p>Goals: 1-10</p> <p>Network meetings increase information sharing and knowledge about ageing issues among government officials</p>	<ul style="list-style-type: none"> Survey undertaken of Network members, seeking feedback on Network meetings 	<ul style="list-style-type: none"> Network meetings, June, September and December 2002, March and June 2003
Senior Citizens (OSC, MSD)	Research on Ageing and Ageing Issues <ul style="list-style-type: none"> Participate as a member on the board of the New Zealand Institute for Research on Ageing (NZiRA) Participate as an adviser to NZiRA on research and development projects 	<ul style="list-style-type: none"> Provision of advice to NZiRA 	<p>Goals: 1-10</p> <p>Will contribute to the development of research on older people's issues</p>	<ul style="list-style-type: none"> Ongoing effectiveness of NZiRA Board Provision of robust advice to NZiRA 	<ul style="list-style-type: none"> Ongoing participant advisory role Resourcing for the dissemination of NZiRA monograph <i>Life at 85+</i> (September 2002)

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<p>Social Services and Employment (Department of Child, Youth and Family)</p>	<p>Elder Abuse and Neglect Prevention Services</p> <ul style="list-style-type: none"> • Provide ongoing funding for services 	<ul style="list-style-type: none"> • Fund services to prevent and respond to incidents of elder abuse and neglect 	<p>Goal 5: <i>Older people feel safe and secure and can "age in place"</i></p>	<ul style="list-style-type: none"> • Continuation of funding for 22 elder abuse prevention services • Services respond to all cases of reported abuse or neglect • Increased community awareness of elder abuse services raises demand for the services 	<ul style="list-style-type: none"> • 22 services funded through 2002/03 • Three-monthly reports from each contractor to Child, Youth and Family (July 2002, October 2002, January 2003, April 2003)
<p>Social Services and Employment (Department of Labour - Employment Relations Service)</p>	<p>Equal Employment Opportunities (EEO) Trust</p> <ul style="list-style-type: none"> • Communicate findings of Massey University Mature Job Seekers in New Zealand study • Conduct literature review on age discrimination in employment (working in conjunction with Human Rights Commission) 	<p>Help employers adapt to and embrace the diversity of the workforce through the use of EEO principles and best practice</p>	<p>Goals: 2, 3, 4, 5, 6, 7</p> <p>Valuing diversity in the workplace through EEO benefits both employers and their employees by making workplaces more effective</p>	<ul style="list-style-type: none"> • Production of resources including research publications, best practice guides, and educational materials (videos, booklets, CD ROMs) • Implementation of the Diversity Index, an annual measure of diversity in New Zealand workplaces and places of influence • Research and liaison with key New Zealand researchers (includes work on ageing issues) • Seminars conducted • Work and Life awards presented 	<ul style="list-style-type: none"> • Ongoing liaison in 2002/03 with key researchers working on age issues, including provision of advice on project design, sources of information and dissemination

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<p>Social Services and Employment (Department of Labour - Labour Market Policy Group - LMPG)</p>	<p>Connecting Communities: Community Access to Information and Communications Technology - ICT</p> <ul style="list-style-type: none"> Implement a community ICT strategy to ensure all New Zealanders have the opportunity to access and effectively use current and emerging information and communication technologies 	<ul style="list-style-type: none"> Increase communities' participation in and ability to access and efficiently use ICT 	<p>Goal 10: <i>Increasing opportunities for personal growth and community participation</i></p> <p>Older people are identified as one of the relatively disadvantaged groups in this policy area</p>	<ul style="list-style-type: none"> Access to communication technologies is improved There is an increase in interest and a reduction in the number of older people without access to communication technology 	<ul style="list-style-type: none"> Implementation of community ICT strategy in May 2002
<p>Social Services and Employment (LMPG)</p>	<p>Future of Work Project</p> <ul style="list-style-type: none"> Focus on future trends in work, both globally and in New Zealand, and their implications for the workplace, the workforce and employment opportunities (The impact of an ageing population and an ageing workforce will be a key issue along with new technology and changing working arrangements) 	<ul style="list-style-type: none"> To help answer the following questions: What might the nature of working life be like in the future, and how will job opportunities change in New Zealand? A key outcome is that people should be able to better foresee the implications of emerging trends, and adapt to opportunities and challenges Provide information to the public about the implications of long-term social and economic trends for the labour market 	<p>Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i></p> <p>Emerging Issues for Employment: <i>Participation in paid employment is likely to increase for older workers with the abolition of a compulsory retirement age and with the rise in the age of eligibility for universal superannuation</i></p> <p><i>The growing older worker population highlights the need for new human resources strategies to address attitudes, recruitment, retention, performance and training issues</i></p>	<ul style="list-style-type: none"> Research on future trends in work is produced and disseminated There is greater public awareness of the implications of long-term labour market trends, including population ageing. This is assessed through a media survey 	<ul style="list-style-type: none"> Information initiatives (including website) launched in June 2002 Fund to provide grants for research into the future of work operating in 2002/03

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Social Services and Employment (MSD)	Voluntary Savings <ul style="list-style-type: none"> Educate general public about planning and saving for retirement Educate young people about good financial management practices Encourage development of employer based superannuation schemes Investigate possible financial and other incentives to encourage private provision 	<ul style="list-style-type: none"> Increase the level of private provision for retirement made by New Zealanders 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Policy options are identified for encouraging voluntary savings 	<ul style="list-style-type: none"> Policy work with the Retirement Commission and the Treasury through to 30 June 2003
Social Services and Employment (MSD)	Positive Ageing Strategy <ul style="list-style-type: none"> Deliver presentations at the 6th Global Conference of the International Federation on Ageing 	<ul style="list-style-type: none"> Promote New Zealand policy initiatives towards positive ageing and co-ordination of government action 	Goals: 1-10	<ul style="list-style-type: none"> Presentations on the Positive Ageing Strategy and Status Report 2001 at the 6th Global Conference of the International Federation on Ageing 	<ul style="list-style-type: none"> Presentations delivered on 28 October 2002
Social Services and Employment (MSD)	Ageing in Place <ul style="list-style-type: none"> Review supplementary assistance for ageing in place as part of proposals for improved community and home-based services 	<ul style="list-style-type: none"> Ensure the range of entitlements and delivery of supplementary assistance to superannuitants meet the needs of current and future cohorts of older people Ensure access to care and support is appropriate to the assessed needs and personal choices of older people through a range of community- and home-based services 	Key Action 5.1: <i>Develop a wide range of services that support ageing in place</i> Key Action 5.2: <i>Develop policy options that facilitate ageing in place</i>	<ul style="list-style-type: none"> Older people receive assistance that enables them to remain in the community Supplementary assistance for superannuitants meets the needs of older people 	<ul style="list-style-type: none"> Review underway by 30 June 2003 Ministry of Health to report to Ministers as part of 2004/05 budget cycle

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Social Services and Employment (MSD)	Review of Asset-Testing for Residential Care Subsidy <ul style="list-style-type: none"> Provide advice to the Ministry of Health on administrative and legislative requirements 	<ul style="list-style-type: none"> Develop and introduce legislation to remove asset testing for long-term care based on Cabinet decisions on the preferred approach 	Goals: 1, 3, 4, 5, 7	<ul style="list-style-type: none"> Draft legislation is introduced in 2002 (contingent on Cabinet decisions) Administrative guidelines developed and implementation pathways identified 	<ul style="list-style-type: none"> Provide advice to Ministry of Health by 30 November 2002 Report to Ministers as part of 2003/04 budget cycle
Social Services and Employment (MSD)	Residential Care Subsidy - Personal Allowance and Clothing Allowance <ul style="list-style-type: none"> Review rates of personal allowance and clothing allowance 	<ul style="list-style-type: none"> Ensure adequacy of personal allowance and clothing allowance for recipients of Residential Care Subsidy 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Empirical basis developed for rates of personal allowance and clothing allowance 	<ul style="list-style-type: none"> Assessment of personal expenses to be met by RCS recipients Empirical basis developed for rate of personal allowance by 30 June 2003
Social Services and Employment (MSD)	Mature Job Seekers <ul style="list-style-type: none"> Investigate the characteristics of mature job seekers and barriers experienced in the New Zealand labour market 	<ul style="list-style-type: none"> Inform policy development for mature job-seekers 	Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i>	<ul style="list-style-type: none"> Investigation is completed Advice is provided to the Minister 	<ul style="list-style-type: none"> Report to Minister of Social Services and Employment by 31 December 2002
Social Services and Employment (MSD)	Mature employment, mentoring and community participation <ul style="list-style-type: none"> Develop policy options for mature employment, mentoring and community participation 	<ul style="list-style-type: none"> Ensure mature-aged people and older people have opportunities to participate in the workplace and community 	Key Action 9.3: <i>Work with local government and the business sector to promote mentoring programmes that harness the skills and experience of older people</i> Key Action 10.3: <i>Encourage utilisation of the experience and skills of older people</i>	<ul style="list-style-type: none"> Policy options for mature employment, mentoring and community participation are identified and developed, based on preferences 	<ul style="list-style-type: none"> Report to the Minister on policy options by 31 December 2002 Preferred policy options developed for approval by Minister by 30 June 2003

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Social Services and Employment (MSD)	Office of the Retirement Commissioner <ul style="list-style-type: none"> Monitor and report on performance Promote <i>Sorted</i> website 	<ul style="list-style-type: none"> Ensure education and information is provided on the need to save for retirement 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Conditions of Purchase Agreement are met Presentation on the <i>Sorted</i> website at the 6th Global Conference of the International Federation on Ageing 	<ul style="list-style-type: none"> 2001/02 Purchase Agreement signed by 30 June 2002 Quarterly reports provided August 2002, November 2002, February 2003 and May 2003 Presentation delivered on 28 October 2002
Social Services and Employment (MSD)	Retirement Income Policy - Periodic Reporting Group <ul style="list-style-type: none"> Implement the Retirement Income Act requirement for six-yearly reports on the retirement income policies of the New Zealand Government (Next report due December 2003) 	<ul style="list-style-type: none"> Ensure Periodic Reporting Group is established to complete the report on retirement income policies by December 2003 	Goal 1: <i>Secure and adequate income for older people</i> Key Action 1.2: <i>Review income support provisions to ensure they provide an adequate standard of living</i>	<ul style="list-style-type: none"> Agreement to Terms of Reference Membership of Periodic Reporting Group is confirmed Secretariat is established 	<ul style="list-style-type: none"> Report to Cabinet on Terms of Reference by 30 November Periodic Reporting Group established by 31 December Secretariat established by 31 March 2003
Social Services and Employment (MSD)	Whānau Development Project <ul style="list-style-type: none"> Support eight services for whānau, designed and delivered within Māori communities 	<ul style="list-style-type: none"> Strengthen whānau structures and develop whānau self-reliance, including affirming inter-generational support networks and the role of kaumātua, kuia and koroua 	Key Action 6.1: <i>Increase the number of quality services provided by and for Māori</i>	<ul style="list-style-type: none"> Māori communities develop successful services to meet the needs of their whānau Services lead to successful outcomes for whānau, including kaumātua, kuia and koroua 	<ul style="list-style-type: none"> Funding for services until July 2003 Ongoing evaluation of services Quarterly reports to the Minister of Social Services and Employment

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Social Services and Employment (MSD)	Heartland Services <ul style="list-style-type: none"> Establish rural and provincial service centres for co-delivery of government services Deliver combined outreach services to remote settlements once or twice a month 	<ul style="list-style-type: none"> Return services to provincial and rural New Zealand and provide support for services within communities Enhance social inclusion for rural communities, including support for older volunteers 	<p>Goal 7: <i>Older people living in rural communities are not disadvantaged when accessing services</i></p> <p>Key Action 7.2: <i>Improve service delivery to rural areas</i></p> <p>Key Action 10.4: <i>Promote and support volunteer organisations</i></p>	<ul style="list-style-type: none"> Rural communities have increased access to government services Establishment of service centres 	<ul style="list-style-type: none"> Ongoing establishment of service centres in 2002/03
Social Services and Employment (MSD)	Te Rito, NZ Family Violence Prevention Strategy <ul style="list-style-type: none"> Implement <i>Te Rito</i> 	<ul style="list-style-type: none"> Develop project plans for most of the areas of action identified in <i>Te Rito</i> Establish a mechanism to promote cross-sector commitment and consistency to monitor progress Complete areas of action that are due to be fully implemented by June 2003 	<p>Goal 5: <i>Older people feel safe and secure and can "age in place"</i></p>	<ul style="list-style-type: none"> Preliminary measures are achieved as set out in <i>Te Rito</i> (lead agencies including MSD, Child, Youth and Family, Police, Te Puni Kōkiri and Ministry of Pacific Island Affairs) 	<ul style="list-style-type: none"> Project plans completed for most areas of action by July 2002 Preliminary targets for dissemination of family violence research and evaluation and an examination of service capacity by December 2002 Preliminary targets for Māori and Pacific communities, legal sanctions, screening and risk assessment mechanisms by June 2003

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<p>Social Services and Employment (MSD)</p>	<p>Living Standards Research</p> <ul style="list-style-type: none"> • Publish data from the supplementary survey of older Māori • Report on development of a living standards scale for the general population using data drawn from existing surveys • Report on the situation of the general population in terms of this scale 	<ul style="list-style-type: none"> • Report on the applicability of the measure of living standards for older people to older Maori and report on their situation in terms of this measure to inform policy development and advice • Develop living standards measure for the general population • Report on the situation of the general population in terms of this measure 	<p>Key Action 1.3: <i>Monitor changes in living standards for all people</i></p>	<ul style="list-style-type: none"> • Living standards of older Māori are described based on the older persons scale, including analysis of relevance of this scale to older Māori. • Existing survey data is drawn on to develop a living standards measure applicable to the general population • The situation of the general population is described in terms of this scale, allowing comparison between the situations of older people and the general population 	<ul style="list-style-type: none"> • Produce report on living standards of older Māori by 30 October 2002 • Produce technical report on measurement of living standards of the general population by 30 November 2002 • Produce descriptive report of living standards of general population by 30 November 2002

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Social Services and Employment (MSD)	Human Resources - HR <ul style="list-style-type: none"> Review and update policies and procedures Provide retirement planning information for staff in the orientation pack Investigate flexible employment arrangements for staff as part of the HR strategy by December 2004 Continue to provide access to a superannuation scheme with subsidised fees Investigate retirement planning information and/or training options for staff Continue to provide an Employee Assistance Programme - EAP 	<ul style="list-style-type: none"> Ensure HR policies and practices reflect the aims of the Positive Ageing Strategy Recognise the importance of appropriate superannuation provision to staff and the need to encourage staff to save for their retirement Ensure EAP is provided to support staff and dependants 	<p>Goals: 1, 3, 4, 7, 8, 9, 10</p> <p>Positive Ageing employment conditions recognise caring responsibilities, support preparation for retirement and enable older people to remain in the workforce</p>	<ul style="list-style-type: none"> Policies are updated and reflect principles Staff continue to use the superannuation scheme Information is provided to staff as part of induction Information in induction material is kept up-to-date Other information is provided when required Appropriate training opportunities are implemented for staff 	<ul style="list-style-type: none"> Ongoing Policies and practices that reflect aspects of the Positive Ageing Strategy implemented by 30 June 2003 Evaluation of flexible employment arrangements for staff by 30 June 2003 Retirement planning training opportunities for all staff implemented by June 2003
Social Services and Employment (MSD)	Regional Planning for Work and Income Services <ul style="list-style-type: none"> Identify issues for mature workers, mature beneficiaries and superannuitants 	<ul style="list-style-type: none"> Ensure appropriate services and provisions for mature workers, mature beneficiaries and superannuitants 	<p>Goal 1: <i>Secure and adequate income for older people</i></p> <p>Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i></p>	<ul style="list-style-type: none"> All regional plans identify issues for mature workers, mature beneficiaries and superannuitants 	<ul style="list-style-type: none"> Regional strategic plans developed by July 2002

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<p>Social Services and Employment (MSD Central Region)</p>	<p>Specialist Case Management for Mature Unemployed People</p>	<ul style="list-style-type: none"> • Provide a service tailored to the specific needs of mature unemployed people 	<p>Key Action 9.2: <i>Ensure those providing services to older people have an understanding and awareness of older people's issues</i></p> <p>Key Action 9.3: <i>Work with local government and the business sector to promote mentoring programmes that harness the skills and experience of older people</i></p>	<ul style="list-style-type: none"> • Improved client satisfaction, and positive community feedback • Staff training provides a more supportive environment for mature job seekers 	<ul style="list-style-type: none"> • Alliances will be developed in Levin, Palmerston North and Masterton to enhance work placement for older unemployed people, by 1 March 2003 • Work Action seminars for at least 48 older unemployed people, with aim of 40% placed into work, by 30 June 2003 • Training provided for staff in understanding the needs of older unemployed people re-entering the workforce, by 1 May 2003
<p>Social Services and Employment (MSD Central Region)</p>	<p>Explore Initiatives to Increase New Zealand Superannuitants' Participation and Safety in Their Communities</p> <ul style="list-style-type: none"> • Hold KIN (Keeping Independent Now) seminars in conjunction with health agencies, Police, Fire Service and neighbourhood support 	<ul style="list-style-type: none"> • Increase involvement by superannuitants in their local communities 	<p>Goal 10: <i>Increasing opportunities for personal growth and community participation</i></p> <p>Key Action 9.2: <i>Ensure those providing services to older people have an understanding and awareness of older people's issues</i></p>	<ul style="list-style-type: none"> • Improved client satisfaction, and positive community feedback 	<ul style="list-style-type: none"> • Seminars held by 30 June 2003

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Social Services and Employment (MSD Auckland North)	Mature Workers <ul style="list-style-type: none"> Undertake research to evaluate whether existing services are meeting the needs of over 40-year-olds 	<ul style="list-style-type: none"> Increase understanding of the situation facing mature workers 	Key Action 9.2: <i>Ensure those providing services to older people have an understanding and awareness of older people's issues</i>	<ul style="list-style-type: none"> Analysis completed for development of appropriate responses 	<ul style="list-style-type: none"> Analysis completed by 30 June 2003
Social Services and Employment (MSD Auckland North)	Professional Advice on Accounting Issues <ul style="list-style-type: none"> Investigate creating an accountancy position for complex accounting cases (e.g. family trusts, self-employment) 	<ul style="list-style-type: none"> Ensure complex accounting cases are considered 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Pilot undertaken 	<ul style="list-style-type: none"> Piloted by 30 June 2003
Social Services and Employment (MSD Auckland North)	Retirement Services Information Pack <ul style="list-style-type: none"> Develop a retirement services information pack 	<ul style="list-style-type: none"> Provide an information pack to cover issues such as tax, going overseas and disability allowance, and to store papers and receipts 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Information pack developed 	<ul style="list-style-type: none"> Project plan developed Project completed by 30 June 2003
Social Services and Employment (MSD Auckland North)	Renewal Process for Over 80-Year-Olds <ul style="list-style-type: none"> Research the waiving of Disability Allowance renewals for those clients over 80 years who have disability costs 	<ul style="list-style-type: none"> Provide information on the waiving of Disability Allowance renewals for those clients over 80 years who have disability costs 	Goal 1 <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> Research completed 	<ul style="list-style-type: none"> Project plan developed Project completed by 30 June 2003

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Social Services and Employment (MSD Auckland North)	Stakeholder Seminars <ul style="list-style-type: none"> Provide seminars to stakeholders 	<ul style="list-style-type: none"> Provide information on support provisions and services available through income support 	Goal 1: <i>Secure and adequate income for older people</i> Key Action 8.2: <i>Foster collaborative relationships between central and local government, business, non-government and community sectors that promote positive ageing</i>	<ul style="list-style-type: none"> Seminars provided on demand to rest homes, proprietors, retirement villages, Grey Power, Age Concern and other community organisations providing services to older people 	<ul style="list-style-type: none"> Ongoing
Social Services and Employment (MSD Taranaki-Wanganui-King Country Region)	Operation Priority Plus Project <ul style="list-style-type: none"> Identify long-term unemployed and provide intensive case management for long-term job seekers to access opportunities in the labour market 	<ul style="list-style-type: none"> Ensure long-term registered job seekers are prepared for employment and appropriate opportunities are sourced with employers <p>(In Taranaki in March 2002, of those registered as unemployed for 26 weeks or more, 37% were aged 40 years and over. Of those registered as unemployed for two years or more, 37% were aged 40 years and over)</p>	Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i> Continued long-term periods of unemployment for people entering "mature worker" status impact on their ability to earn and on quality of life in retirement. This indicates the importance of policies aimed at retaining older workers and making employment a realistic goal for unemployed mature workers	<ul style="list-style-type: none"> Reduced flow of registered job seekers into the four-year plus duration band and reduced number of clients in the four-year plus band 	<ul style="list-style-type: none"> Ongoing

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<p>Social Services and Employment (MSD Taranaki-Wanganui-King Country Region)</p>	<p>Better Homes Retrofit Project</p> <ul style="list-style-type: none"> Subsidise registered job seekers in employment retrofitting low-income people's houses, carrying out insulation and other energy-efficiency tasks in selected homes 	<ul style="list-style-type: none"> Ensure local houses are energy efficient Increase skills for local unemployed people 	<p>Goal 3: <i>Affordable and appropriate housing options for older people</i></p> <p>Key Action 5.2: <i>Develop a wide range of services that support ageing in place</i></p> <p>Emerging Issue for Housing: <i>To be responsive to the ageing population, housing interventions must be developed in conjunction with policies for health and social services</i></p>	<ul style="list-style-type: none"> Increase in energy-efficient housing in the community, including in older people's houses Continued involvement of Ngati Apa iwi in Marton in retrofitting houses in Rangitikei Houses in South Taranaki are retrofitted 	<ul style="list-style-type: none"> Work and Income job seeker clients will obtain employment supported by wage subsidy programmes where appropriate Work and Income job seeker clients will obtain employment supported by wage subsidy programmes where appropriate
<p>Social Services and Employment (MSD Taranaki-Wanganui-King Country Region)</p>	<p>Regional Community Information Services for Older People</p> <ul style="list-style-type: none"> Identify information gaps and link these with appropriate groups/agencies Deliver proactive and targeted presentations of information 	<ul style="list-style-type: none"> Ensure mature beneficiaries and superannuitants are fully informed of services available in their communities, to allow them to remain independent for as long as they wish 	<p>Goal 1: <i>Secure and adequate income for older people</i></p> <p>Goal 5: <i>Older people feel safe and secure and can "age in place"</i></p>	<ul style="list-style-type: none"> Work and Income service centres have up-to-date links with groups such as Grey Power, Age Concern and Grandparents Raising Grandchildren Trust 	<ul style="list-style-type: none"> Specialist community advice and support presentations occur quarterly within the region, commencing from September 2002

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Social Services and Employment (MSD Western Bay of Plenty)	Working Relationships <ul style="list-style-type: none"> • Work more closely with the 50+ clients 	<ul style="list-style-type: none"> • Encourage 50+ clients to seek further employment with the aim of increasing their financial base prior to retirement 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> • Working relationships address health issues, care issues with partners and lifestyle issues • Improved services for mature job seekers, including one-to-one interviews • Increase ongoing working relationships with these clients 	<ul style="list-style-type: none"> • Investigate 55+ work test exemption by 30 June 2003 • Client numbers reported annually after 30 June 2003
Social Services and Employment (MSD Wellington Region)	Community Liaison <ul style="list-style-type: none"> • Provide information on community programs • Work with community groups 	<ul style="list-style-type: none"> • Ensure client needs are met by having a full knowledge of community programs and working with community groups 	Goal 1: <i>Secure and adequate income for older people</i> Enable staff to ensure clients are receiving their full entitlements in a manner comfortable for the clients. Joint visits from staff and community groups, ensuring complete service	<ul style="list-style-type: none"> • Customer satisfaction indicated through MSD's Key Performance Indicators • Information is provided to community groups 	<ul style="list-style-type: none"> • Progress reported annually after 30 June 2003
Social Services and Employment (MSD Wellington Region)	Home Visits <ul style="list-style-type: none"> • Visit older clients in their home 	<ul style="list-style-type: none"> • Increase awareness of entitlements and assistance available 	Goal 1: <i>Secure and adequate income for older people</i>	<ul style="list-style-type: none"> • Customer satisfaction indicated through MSD's Key Performance Indicators • Visits made to older clients 	<ul style="list-style-type: none"> • Progress reported annually after 30 June 2003

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Social Services and Employment (MSD Wellington Region)	KOPS Programme (Keeping Older People Safe) <ul style="list-style-type: none"> Participate in a joint Hutt Valley initiative with other agencies to keep ageing clients safe and informed Attend community meetings with Police and the Fire Service 	<ul style="list-style-type: none"> Inform the community about personal safety issues, prevention of burglary, fire safety in the home and Work and Income services and entitlements Bring people together, through home-based meetings where possible, for peer support and to get to know other people within the community 	Goal 1: <i>Secure an adequate income for older people</i> Key Action 5.2: <i>Develop a wide range of services that support ageing in place</i>	<ul style="list-style-type: none"> Customer satisfaction indicated through MSD's Key Performance Indicators Community meetings held 	<ul style="list-style-type: none"> Progress reported annually after 30 June 2003
Social Services and Employment (MSD Nelson Region)	Mature Job Seekers <ul style="list-style-type: none"> Analyse needs and issues facing mature job seekers 	<ul style="list-style-type: none"> Increase the ability of mature job seekers to access services and work towards economic independence 	Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i>	<ul style="list-style-type: none"> Information gained on needs and issues facing mature job seekers 	<ul style="list-style-type: none"> Analysis completed by 30 June 2003

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<p>Social Services and Employment (MSD Canterbury Region)</p>	<p>Specialised Case Management to New Zealand Superannuitants</p> <ul style="list-style-type: none"> • Proactively case manage all New Zealand Superannuitants receiving supplementary assistance • Facilitate meetings to provide information to New Zealand Superannuitants 	<ul style="list-style-type: none"> • Coordinate services for superannuitants at a specialised Processing Unit (specialised interviewers at five urban sites; two rural sites serviced by Ashburton and Rangiora Service Centres; monthly outreach service at three other rural sites and one urban site) • Provide personal services to older people through specialised Superannuation staff, to ensure they receive the respect and dignity they deserve • Coordinate meetings for Probus groups, senior citizen groups, war pensions clinics and housing complexes (local council and HNZA) 	<p>Goals: 1-9</p> <p>Will enable staff to ensure that full entitlements are met</p>	<ul style="list-style-type: none"> • Customer satisfaction indicated through MSD's Key Performance Indicator results 	<ul style="list-style-type: none"> • Monthly reports to Regional Commissioner
<p>Social Services and Employment (MSD Canterbury Region)</p>	<p>Training for Staff</p> <ul style="list-style-type: none"> • Provide specialist training to meet the needs of older clients 	<ul style="list-style-type: none"> • Provide opportunities for staff to learn skills for meeting the needs of older people • Participate with public relations person on external talks • Age Concern has been approached to talk to staff on elder abuse 	<p>Goals: 1-9</p> <p>Will enable staff to ensure that full entitlements are met</p>	<ul style="list-style-type: none"> • Improved staff understanding of issues for older people 	<ul style="list-style-type: none"> • Regular Wednesday updates • External talks at least monthly. • Updates on monthly Regional Commissioner report • Age Concern talk scheduled November 2002

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Social Services and Employment (MSD Canterbury Region)	90+ Years Home Visits <ul style="list-style-type: none"> Conduct home visits 	<ul style="list-style-type: none"> Ensure older superannuitant clients are receiving their full and correct entitlement, including changing tax codes on New Zealand Superannuation to appropriate rate, establishing Living Alone payments, Disability Allowance payments, other supplementary assistance and Community Service Cards 	Goal 1: <i>Secure and adequate income for older people</i> Goal 9: <i>Elimination of ageism and promotion of flexible work options</i>	<ul style="list-style-type: none"> 90+ years clients identified Mail-outs sent to clients regarding entitlements Appointments made for home visits Needs identified at home appointment 	<ul style="list-style-type: none"> Monthly mail-outs sent
Social Services and Employment (MSD Canterbury Region)	Home Visits <ul style="list-style-type: none"> Conduct visits to the blind, house bound and recently out of hospital Visit four Christchurch rest home complexes 	<ul style="list-style-type: none"> Increase the ability of clients to access our services Improve accuracy of entitlements for clients 	Goal 1: <i>Secure and adequate income for older people</i> Goal 9: <i>Elimination of ageism and promotion of flexible work options</i> Enabling staff to ensure that full entitlements are met	<ul style="list-style-type: none"> Home visit service maintained Four rest home complexes visited to meet with clients who are independently living to ensure they are aware of their entitlements Needs identified by visiting appointment when clients call 	<ul style="list-style-type: none"> Two rest home visits completed by 30 November 2002 Updates on monthly Regional Commissioner report Accuracy of client entitlement as reported annually after 30 June 2003 Home visits held reported annually after 30 June 2003

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Social Services and Employment (MSD Canterbury Region)	Commitment to Developing a Relationship with Ngai Tahu <ul style="list-style-type: none"> • Work with Ngai Tahu on the Warmer Houses initiative to provide assistance and information on energy-efficient measures in housing to reduce power usage 	<ul style="list-style-type: none"> • Improve quality of life for older Māori by ensuring they are receiving their full and correct entitlement 	Goals: 1, 9 Will enable staff to ensure that full entitlements are met	<ul style="list-style-type: none"> • Work and Income Case Managers are aware of energy-efficiency issues • Warmer houses initiative completed • Marae visits undertaken • Older Māori receive correct entitlements 	<ul style="list-style-type: none"> • Warmer Houses initiative scheduled for completion in October 2002 • Marae visits scheduled from October 2002 - June 2003 • Updates on monthly Regional Commissioner report
Social Services and Employment (MSD Canterbury Region)	Basic Training for Methodist Mission Staff <ul style="list-style-type: none"> • Strengthen links with a community-based organisation 	<ul style="list-style-type: none"> • Enable a wider audience that is not normally seen to learn more about their possible entitlements 	Goals: 1, 9 Will enable staff to ensure that full entitlements are met	<ul style="list-style-type: none"> • Training delivered 	<ul style="list-style-type: none"> • Updates on monthly Regional Commissioner report
Social Services and Employment (MSD Canterbury Region)	Community Liaison Role	<ul style="list-style-type: none"> • Ensure the needs of clients are met by having a full knowledge of what is available in the community and working in cooperation with community groups to inform a wider client audience of their entitlements 	Goals: 1, 9 Will enable staff to ensure that full entitlements are met	<ul style="list-style-type: none"> • Information delivered to clients through community groups 	<ul style="list-style-type: none"> • Updates on monthly Regional Commissioner report

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Social Services and Employment (MSD Canterbury Region)	Mature Job Seekers Employment Initiative <ul style="list-style-type: none"> Develop existing partnership with Canterbury Development Corporation, including Third Age Centre Trust, to further assist mature job seekers into paid employment 	<ul style="list-style-type: none"> Change employer attitudes to mature job seekers Change mature job seekers' attitudes to seeking employment Develop capacity within Work and Income to service the needs of mature job seekers 	Goal 9: <i>Elimination of ageism and promotion of flexible work options</i>	<ul style="list-style-type: none"> Successful development of partnership objectives for 2002/2003 (still being developed) Knowledge of Work and Income staff developed Appropriate programmes developed and delivered within Third Age Centre Appropriate contracted services secured Appropriate training options identified 	<ul style="list-style-type: none"> Partnership signed and Stage 1 of Age Positive employer strategy in place Social Marketing campaign Stage 1 completed Presentations to key employer groups initiated
Sport and Recreation New Zealand (Sport and Recreation New Zealand - SPARC)	Kiwi Seniors Physical Activity Programme	<ul style="list-style-type: none"> Provide opportunities for older New Zealanders to increase activity levels at the regional level through ongoing programmes and events, including walking, exercise to music, water activities, line dancing and sit dancing 	Goals: 1, 3, 4, 10 The sedentary nature of many lifestyles makes increasing activity levels a priority for present and future older New Zealanders	<ul style="list-style-type: none"> Core KiwiSeniors programmes operational in each of the 17 regional sports trusts 	<ul style="list-style-type: none"> Regional sports trusts report to SPARC at six, nine and twelve months during the financial year
Sport and Recreation New Zealand (SPARC)	Older Volunteers in Sporting and Physical Activity	<ul style="list-style-type: none"> Collect data on involvement by older adults in coaching/administration (unpaid) for sporting and physical activity organisations 	Goal 10: <i>Increasing opportunities for personal growth and community participation</i> Key Action 10.4: <i>Promote and support volunteer organisations</i>	<ul style="list-style-type: none"> Up-to-date data is available on older volunteers in sports and physical activity 	<ul style="list-style-type: none"> Data collected by July 2003

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<p>State Services (State Services Commission)</p>	<p>Public Service Employment Practices</p> <ul style="list-style-type: none"> Support practices by chief executives and departments to achieve the goals of the Positive Ageing Strategy through liaison with deputy commissioners and their teams Report on trends in the employment of older workers in the Public Service 	<ul style="list-style-type: none"> Ensure that public service employment practices are not ageist 	<p>Goal 9: <i>Elimination of ageism and the promotion of flexible work options</i></p> <p>Key Action 9.1: <i>Implement human resources policies in the government sector that support employment of older workers; provide family-friendly workplaces by recognising those with caring responsibilities and allowing flexible and reduced hours of work; and ensure entitlements for training are provided to all workers, including older workers</i></p>	<ul style="list-style-type: none"> Non-ageist employment practices maintained Analysis of Human Resources Capability Survey 	<ul style="list-style-type: none"> Survey analysis completed by May 2003 Trends reported by 30 June 2003
<p>Statistics (Statistics New Zealand - SNZ)</p>	<p>Data Collection</p> <ul style="list-style-type: none"> Provide interviewing training including a module on interviewing older people Collect date of birth or age in SNZ social surveys, where relevant Household Labour Force Survey uses special letter and shortened interview for respondents over 65 years who are not in paid work 	<ul style="list-style-type: none"> Recognise older people as a particular group of respondents with their own special needs Encourage good-quality data collection from older people 	<p>Key Action 10.3: <i>Encourage utilisation of the experience and skills of older people</i></p>	<ul style="list-style-type: none"> Acceptable levels of response from older people Good-quality information collected Minimal number of complaints from older people or their relatives 	<ul style="list-style-type: none"> Quarterly and twelve monthly monitoring of: <ul style="list-style-type: none"> survey response levels by age group, where possible data quality complaint levels

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Statistics (SNZ)	Data Integration <ul style="list-style-type: none"> Acknowledge date of birth as a key integrating variable and evaluate its quality as major social administrative datasets are evaluated Improve consistency between administrative datasets across central government agencies 	<ul style="list-style-type: none"> Improve the quantity and quality of statistical information available on older people from central government's administrative datasets 	Goals: 1-10	<ul style="list-style-type: none"> Implementation of data integration work programme (as approved by Minister of Statistics and Minister of Social Services and Employment in July 2000) 	<ul style="list-style-type: none"> Achievement of data integration milestone deliverables on time as per data integration project plans
Statistics (SNZ)	Publication of Statistics <ul style="list-style-type: none"> Publish an analytical report on older people Produce data on older people as part of standard output from sample surveys, where sample size permits Produce population estimates and projections by age, sex and ethnicity Continue policy of not using the word "elderly" in published output Recognise need to disseminate data to users via a variety of modes 	<ul style="list-style-type: none"> Provide a comprehensive picture of older people in New Zealand, built around the themes of diversity and change Make available good-quality, relevant data on older people Provide older people with access to official statistical information 	Key Action 10.1: <i>Improve opportunities for education for all</i> Key Action 8.1: <i>Ensure government agency advertising and publicity campaigns portray positive images</i> Key Action 7.2: <i>Improve service delivery to rural areas</i>	<ul style="list-style-type: none"> An analytical report on older people in New Zealand is produced, built around the themes of diversity and change Data on older people is included as standard output for SNZ's social surveys. (Note: this will be subject to SNZ's data confidentiality provisions) Population estimates and projections are provided by age, sex and ethnicity and based on 2001 Census data The word "elderly" is not used in SNZ publications or published output Alternatives to website used for dissemination of data, including hard copy 	<ul style="list-style-type: none"> Report published by 30 June 2003 Tables produced on time according to each survey's output timetable Estimates and projections produced on time Ongoing monitoring and checking by editorial staff Information regularly disseminated by means other than the web (e.g. books in public libraries and community newsletters and seminars)

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Statistics (SNZ)	Human Resources Policies <ul style="list-style-type: none"> • Monitor usage of SNZ's family-friendly policy specifically for caring for older people • Undertake any necessary training for managers on equitable application of policy • Develop a range of standard reports in new HRMIS (Human Resources Management Information System) on age of applicants and appointees, age profile by gender/ ethnicity, and similar reports on terminations • Develop user-friendly ways of providing information on family-friendly policies 	<ul style="list-style-type: none"> • To ensure that the family-friendly policy as it relates to older people is understood, utilised and applied equitably within SNZ • To monitor EEO awareness in relation to older people 	Key Action 9.1: <i>Implement human resources policies in the government sector that support employment of older workers; provide family-friendly workplaces by recognising those with caring responsibilities and allowing flexible and reduced hours of work; and ensure entitlements for training are provided to all workers, including older workers</i>	<ul style="list-style-type: none"> • Report on usage of family-friendly policy and identify cases not approved • Training and further information is provided where it is identified that policy is not well understood or not used to the best effect • Data is collected and analysed for emerging trends • Information on family-friendly policies is produced 	<ul style="list-style-type: none"> • Ongoing monitoring of policies with training provided as necessary • Report to SNZ's Central Governance Committee by 30 June 2003 on the characteristics of job applicants and appointees • Family-friendly policy information published by 30 June 2003
Transport (Land Transport Safety Authority - LTSA)	Austrroads Project on Highway Design for Older Drivers <ul style="list-style-type: none"> • Develop guidelines and recommendations for use by traffic and road engineers on design solutions to help facilitate improved safety outcomes for older drivers 	<ul style="list-style-type: none"> • Provide guidelines to road designers and managers 	Goal 4: <i>Affordable and accessible transport options for older people</i>	<ul style="list-style-type: none"> • LTSA promulgates final AustrRoads report to Territorial Local Authorities (TLAs) • TLAs use guidelines 	<ul style="list-style-type: none"> • AustrRoads will release the guidelines after completion of review with Australian state jurisdictions

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Transport (LTSA)	Review of Safe With Age Course	<ul style="list-style-type: none"> Review and revise Safe With Age course as appropriate, to assist older drivers to keep driving safely on the road for as long as possible 	Goal 4: <i>Affordable and accessible transport options for older people</i>	If progressed, indicators of success could be: <ul style="list-style-type: none"> Increased numbers of older persons who attend the course Support and promotion by aged stakeholder groups Course evaluation shows satisfaction of meeting older persons' needs 	<ul style="list-style-type: none"> LTSA review of Safe With Age course in 2002/03 Proposals for course redevelopment/ expansion could be ready for 2003/04 budget bid
Transport (LTSA)	AustRoads Project on Older Driver Model Re-licensing In association with AustRoads, LTSA will continue investigative and research work on <ul style="list-style-type: none"> developing and validating an off-road test as a screening tool for potentially at-risk drivers further work on developing a tool for GPs to help them assess a person's functional fitness to drive developing a community-based referral process to identify at-risk older drivers investigating the safety implications, implementation issues, costs and benefits of a possible introduction of some or all of the AustRoads model in New Zealand 	<ul style="list-style-type: none"> Work with AustRoads to develop an alternative model for driver licensing for older drivers Assess whether some or all of the AustRoads model could be applied in the New Zealand environment 	Key Action 4.2: <i>Review driver re-licensing provisions for older drivers to ensure they are based on ability, not age</i> Goal 4: <i>Affordable and accessible transport options for older people</i>	<ul style="list-style-type: none"> Contribution to the project reflects the needs of New Zealand's older drivers and road safety concerns Participation in current Pilot Study of screening devices 	<ul style="list-style-type: none"> LTSA to report to Minister of Transport on AustRoads model in April 2003 Government to consider advice on reassessment procedures, when available

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Transport (LTSA)	Land Transport (Driver Licensing) Rule 1999 Consultation <ul style="list-style-type: none"> Consult on possible changes to the Driver Licensing Rule 	<ul style="list-style-type: none"> Ensure the Driver Licensing Rule manages road safety risks appropriately and is responsive to the needs of drivers 	<p>Goal 4: <i>Affordable and accessible transport options for older people</i></p>	<ul style="list-style-type: none"> Consultation includes a proposal to allow older drivers to sit a conditional "older driver test" with a speed-based condition, and, if passed, to obtain a licence with a condition 	<ul style="list-style-type: none"> Consultation closes 2 August 2002 A further timetable will be agreed with Government Implementation of agreed proposals in the Rule is likely to occur late 2003
Transport (Ministry of Transport)	New Zealand Transport Strategy <ul style="list-style-type: none"> Develop strategy 	<ul style="list-style-type: none"> Develop a Transport Strategy that incorporates the needs of users and providers, and priority strategies to address these needs 	<p>Goal 4 <i>Affordable and accessible transport options for older people</i></p>	<ul style="list-style-type: none"> Identification of the role transport has to play in achieving the objectives of positive ageing Identification of actions that can respond to transport-related needs for positive ageing 	<ul style="list-style-type: none"> Provide advice to the government by the end of 2002, to assist in finalising the New Zealand Transport Strategy
Veterans' Affairs (Veterans' Affairs New Zealand - VANZ)	Health Care <ul style="list-style-type: none"> Investigate options for the care of an ageing veteran population 	<ul style="list-style-type: none"> Work with Ministry of Health and community based health care providers on options for improved access to services 	<p>Goal 2: <i>Equitable, timely, affordable and accessible health services for older people</i></p> <p>Key Action 5.4: <i>Improve delivery of information about provisions and services that enable older people to age in place</i></p> <p>Key Action 6.3: <i>Identify issues of specific concern to older people from ethnic communities and develop options for addressing these</i></p>	<ul style="list-style-type: none"> Veterans are able to access the health care they need 	<ul style="list-style-type: none"> Report to Minister by 30 June 2003

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Veterans' Affairs (VANZ)	Access to Information <ul style="list-style-type: none"> • Work with the Ministry of Social Development to improve the ways in which veterans receive information on programmes, entitlements and benefits • Provide information and training to representatives from veterans' organisations 	<ul style="list-style-type: none"> • Improve the way information is delivered 	Key Action 5.4: <i>Improve delivery of information about provisions and services that enable older people to age in place</i> Key Action 10.4: <i>Promote and support volunteer organisations</i>	<ul style="list-style-type: none"> • Veterans are able to access information on the range of services available to them 	<ul style="list-style-type: none"> • Mechanisms for information delivery in place by December 2002
Veterans' Affairs (VANZ)	Acknowledge and Commemorate <ul style="list-style-type: none"> • Community acknowledgement of the role veterans played and continue to play in developing New Zealand as a nation 	<ul style="list-style-type: none"> • Promote understanding of the role veterans played in developing New Zealand as a nation 	Key Action 8.2: <i>Promote intergenerational programmes in schools and communities</i> Key Action 10.4: <i>Promote and support volunteer organisations</i>	<ul style="list-style-type: none"> • Material is provided to schools and cadet units to promote the recording of veterans stories and experiences 	<ul style="list-style-type: none"> • Information provided to coincide with significant commemorative dates
Women's Affairs (Ministry of Women's Affairs - MWA)	Women's Strategy <ul style="list-style-type: none"> • Facilitate a consultation process to confirm an agreed strategy • Integrate specific policy priorities for women with the Government's overall vision for New Zealand • Work with the Ministry of Health to ensure a gendered approach is taken with the New Zealand Health Strategy toolkits 	<ul style="list-style-type: none"> • Develop a Women's Strategy with priorities for women and actions to address these 	The consultation process will identify specific priorities for the Women's Strategy. MWA anticipate that the Strategy will identify specific policy priorities for older women MWA will work with the Ministry of Health to ensure the New Zealand Health Strategy toolkits identify policies, programmes and services that are more responsive to the health needs of older women	<ul style="list-style-type: none"> • Consultation is completed • Further criteria are set: The second phase of the Strategy development will include the development of an action plan for implementation, monitoring of progress and evaluation of success 	<ul style="list-style-type: none"> • A consultation process fully engaging with New Zealand women and key policy and service delivery organisations September 2002 • Ongoing work through 2002/03

KEY ACHIEVEMENTS AND ACTIONS FOR THE TEN POSITIVE AGEING STRATEGY GOALS

POSITIVE AGEING GOAL	ACHIEVEMENTS IN 2001/02	ACTIONS IN 2002/03
1. Secure and adequate income for older people	<ul style="list-style-type: none"> • Passing of the New Zealand Superannuation Act on 10 October 2001 • Release of Living Standards of Older New Zealanders reports in July 2001 • Launch of the Retirement Commission's <i>Sorted</i> website and advertising campaign in September 2001 	<ul style="list-style-type: none"> • Review of life insurance regulations by the Ministry of Economic Development to better protect people's investments • Analysis of the economic consequences of ageing by the Treasury
2. Equitable, timely, affordable and accessible health services for older people	<ul style="list-style-type: none"> • Launch of the Health of Older People Strategy in April 2002 • Initiation of work to ensure the availability of multi-disciplinary needs assessment for older people 	<ul style="list-style-type: none"> • Introduction of legislation to remove asset testing for long-term care • Implementation of the Health of Older People Strategy including development of models for an integrated continuum of care for older people
3. Affordable and appropriate housing options for older people	<ul style="list-style-type: none"> • First reading of the Retirement Villages Bill in Parliament completed in February 2002 	<ul style="list-style-type: none"> • Passage of Retirement Villages legislation
4. Affordable and accessible transport options for older people	<ul style="list-style-type: none"> • Launch of <i>The Positive Guide for Mature Road Users</i> by the Ministry of Transport in October 2001, to compliment the "Safe with Age" driving safety courses • Public consultations initiated on proposals to improve driver licensing processes for older people 	<ul style="list-style-type: none"> • Development of guidelines for traffic and road engineers to help facilitate improved safety outcomes for older drivers • Development of a New Zealand Transport Strategy, with actions that can respond to transport-related needs for positive ageing
5. Older people feel safe and secure and can "age in place"	<ul style="list-style-type: none"> • Fall prevention initiatives developed in 2001/02 to increase safety and security at home and in the community • Launch of Te Rito, the New Zealand Family Violence Prevention Strategy, in March 2002 	<ul style="list-style-type: none"> • Review of service provisions and development of options for ageing in place by the Ministry of Health and the Ministry of Social Development • Review of the laws relating to Enduring Powers of Attorney by the Ministry of Justice
6. A range of culturally appropriate services allows choices for older people	<ul style="list-style-type: none"> • Development of a Māori Health Strategy, a Pacific Health and Disability Action Plan and an ethnic perspective framework 	<ul style="list-style-type: none"> • Implementation of an Ethnic Perspective Framework by the Office of Ethnic Affairs • Development of a Pacific workforce plan by the Ministry of Health, to respond to the specific health and disability needs of older Pacific people

POSITIVE AGEING GOAL	ACHIEVEMENTS IN 2001/02	ACTIONS IN 2002/03
<p>7. Older people living in rural communities are not disadvantaged when accessing services</p>	<ul style="list-style-type: none"> • Establishment, through the Heartland Services initiative, of 12 centres for government services and 12 monthly outreach services for provincial and rural New Zealand 	<ul style="list-style-type: none"> • Further establishment of rural and provincial service centres and outreach services for co-delivery of government services • Ministry of Economic Development Internet Access Project to improve Internet access, particularly in regional and rural areas
<p>8. People of all ages have positive attitudes to ageing and older people</p>	<ul style="list-style-type: none"> • Ministry of Justice review of laws relating to guardianship, custody and access • Office for Senior Citizens co-ordination of a network of 37 Volunteer Community Co-ordinators throughout New Zealand • Launch of the Help For Kinship Carers brochure, developed by the Grandparents Raising Grandchildren Trust, Work and Income and Child, Youth and Family 	<ul style="list-style-type: none"> • Provision of information to schools and older people's organisations by Office for Senior Citizens on developing intergenerational programmes • Partnership between the Ministry of Pacific Island Affairs and the Office for Senior Citizens to foster and preserve intergenerational linkages between young and older Pacific peoples
<p>9. Elimination of ageism and promotion of flexible work options</p>	<ul style="list-style-type: none"> • Establishment of a Future of Work project by the Department of Labour, which will consider the implications of an ageing workforce in New Zealand • Mature employment and age discrimination projects by the EEO Trust, the Human Rights Commission, Work and Income Canterbury Region and the Canterbury Development Corporation 	<ul style="list-style-type: none"> • Development of policy options and implementation of regional initiatives for mature employment, mentoring and community participation by the Ministry of Social Development
<p>10. Increasing opportunities for personal growth and community participation</p>	<ul style="list-style-type: none"> • Implementation of an Adult Literacy Strategy • Implementation of recommendations of the Adult Education and Community Learning Working Party 	<ul style="list-style-type: none"> • Development of a National Reporting Framework by the Ministry of Education, to measure adult literacy gains • Establishment of an Adult Literacy Innovations Pool to fund innovative approaches to provision of literacy by quality literacy providers in partnership with communities, tertiary education institutions and private training enterprises • Participation of older learners in lifelong learning featured in Ministry of Education publication of case studies <i>Life is ACE! - changing lives and communities</i>