



THE NEW ZEALAND
POSITIVE AGEING STRATEGY
ANNUAL REPORT

1 JULY 2007 TO 30 JUNE 2008

and

ACTION PLAN

1 JULY 2008 TO 30 JUNE 2010



*The New Zealand Positive Ageing Strategy Annual Report 2007–2008
and Action Plan 2008–2010*
was published October 2008 by
the Office for Senior Citizens, Ministry of Social Development
Designed by The Alchemist

ISSN 1177-3960 (Print)
ISSN 1177-5793 (Online)

This document is available at the following website:

www.osc.govt.nz

Links to translations of a Positive Ageing Strategy summary
in Māori, Cook Island Māori, Fijian, Samoan, Tokelauan, Tongan,
Niuean and Chinese are available at:

www.osc.govt.nz/positive-ageing-strategy/index.html

Copies are available from:

Office for Senior Citizens, Ministry of Social Development
Ground Floor, Charles Fergusson Building, West Block
Bowen Street
PO Box 1556
Wellington 6140
New Zealand

Phone +64 4 916 3758

Fax +64 4 916 3778

Email: osc@msd.govt.nz
or information@msd.govt.nz

FOREWORD

MINISTER FOR SENIOR CITIZENS



The New Zealand Positive Ageing Strategy provides a framework for central and local government agencies to plan creatively for an ageing population.

I am delighted to introduce the New Zealand Positive Ageing Strategy Annual Report and Action Plan for 2007 to 2010.

You will see that there are some changes to the Strategy objectives and that we have moved the planning and reporting period to a two-yearly cycle. This will give agencies more time to develop their positive ageing plans.

Once again I am impressed with the number of exciting initiatives that are being undertaken, particularly by our local councils. Each year the number of councils that contribute to the plan increases, and in this publication, 36 local councils tell us about some of the good work that they are doing in their communities.

The wide support for positive ageing in communities all around New Zealand augurs well for older people today and in the future.

The Volunteer Community Co-ordinators for the Office for Senior Citizens, can take much of the credit for the success of the New Zealand Positive Ageing Strategy. They have been at the forefront of the work from the beginning, and they continue to work with their local councils, encouraging them to plan for an ageing population.

Positive ageing is becoming well understood in New Zealand and this makes us the envy of many other countries around the world. I am encouraged by the commitment of everyone who has contributed to this document. I am sure that the work that older people do to make their communities a better place to live in, also helps communities to appreciate the knowledge, skills and experience that they bring to society to keep positive ageing alive.

A handwritten signature in black ink, appearing to read 'Ruth Dyson'. The signature is fluid and cursive, with a long horizontal stroke at the beginning.

Ruth Dyson
Minister for Senior Citizens

THE GOALS OF THE NEW ZEALAND POSITIVE AGEING STRATEGY

The 10 Positive Ageing goals were developed through nationwide consultation with older people. They reflect the priority areas that were identified to improve opportunities for older people to participate in the community in the way they choose. The goals are:

1. Secure and adequate income for older people
2. Equitable, timely, affordable and accessible health services for older people
3. Affordable and appropriate housing options for older people
4. Affordable and accessible transport options for older people
5. Older people feel safe and secure and can age in the community
6. A range of culturally appropriate services allows choices for older people
7. Older people living in rural communities are not disadvantaged when accessing services
8. People of all ages have positive attitudes to ageing and to older people
9. Elimination of ageism and the promotion of flexible work options
10. Increasing opportunities for personal growth and community participation.

LINKS TO TRANSLATIONS OF A SUMMARY OF THE POSITIVE AGEING STRATEGY

Māori

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-maori.html>

Cook Islands Māori

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-cook-island-maori.html>

Fijian

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-fijian.html>

Samoan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-samoan.html>

Tokelauan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-tokelauan.html>

Tongan

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-tongan.html>

Niuean

<http://www.osc.govt.nz/positive-ageing-strategy/pas-summary-niuean.html>

Chinese

<http://www.osc.govt.nz/documents/nz-positive-ageing-strategy-chinese.pdf>

NEW ZEALAND POSITIVE AGEING STRATEGY

New Zealand is acknowledged internationally as being at the forefront of positive ageing since the New Zealand Positive Ageing Strategy was launched by the Minister for Senior Citizens on 10 April 2001.

The Strategy promotes the value of older people and affirms their importance in the community. It sets out the Government's vision for a society where everyone can age positively and where older people are highly valued for their knowledge, skills and experience.

Positive ageing principles are a key feature of the Strategy and provide a framework within which policy with implications for older people can be understood and developed. Ten goals guide the development of policies and services across central, regional and local government.

When the Strategy was approved, Cabinet agreed that an interdepartmental positive ageing action plan be developed to include work items from departmental work programmes, with progress on these work items to be reported to Cabinet.

In May 2008, following a review of the goals and objectives of the Strategy, Cabinet agreed to move the annual planning and reporting cycle from yearly to two-yearly. This will assist government agencies to plan for and complete longer-term policy projects, and allows the Office for Senior Citizens to allocate more time to working with councils not in the Action Plan.

This is the eighth Action Plan produced by the Office for Senior Citizens since the Strategy was released in 2001. Part of the value of the Action Plan and Report is that it reminds central and local government to keep positive ageing in mind while they develop their work programmes.

The document provides the public with an overview of some of the work that is being undertaken by a variety of government agencies around the country, and it is a good platform from which to commence a dialogue, particularly with local councils, on the programmes and services they provide for older people in their communities.

Agencies are asked to include new and interesting work items in the Action Plan. Many other policies and programmes which are business as usual activities are not featured, but can be viewed on various agency websites.

It is important to note that the Action Plan does not give a strategic overview of the wellbeing of older people in New Zealand. This has been provided in the first *Positive Ageing Indicators 2007* report, published by the Ministry of Social Development. The *Positive Ageing Indicators 2007* presents objective statistical information, identifies key issues for further action, and will assist with future planning and decision making.

Wide community support has been received during the production of this Report and Action Plan, particularly from local councils working on positive ageing initiatives in their communities. This year an additional five local government authorities have contributed, bringing the total number of local government authorities featured in the Action Plan to 36.

The Office for Senior Citizens appreciates the enthusiasm of the local government sector for the New Zealand Positive Ageing Strategy, and is greatly encouraged by the commitment of councils to positive ageing initiatives for people in their cities and towns.

CONTENTS

ANNUAL REPORT 2007/2008	2
Government Agencies	
Accident Compensation Corporation	2
Ministry of Agriculture and Forestry	4
Archives New Zealand	6
New Zealand Artificial Limb Board	6
Department of Building and Housing	8
Department of Conservation	8
Department of Corrections	8
Ministry for Culture and Heritage	10
New Zealand Customs Service	12
Ministry of Economic Development	14
Ministry of Education	14
Ministry for the Environment	16
Office of Ethnic Affairs – refer to Department of Internal Affairs	
New Zealand Fire Service Commission	16
Ministry of Health	20
Housing New Zealand Corporation	22
Inland Revenue	22
Department of Internal Affairs	24
Department of Labour	26
Land Information New Zealand	28
Land Transport New Zealand	28
National Library of New Zealand	30
Ministry of Pacific Island Affairs	32
New Zealand Police	34
Department of the Prime Minister and Cabinet	34
Ministry of Research, Science and Technology	36
Ministry of Social Development – Centre for Social Research and Evaluation	38
Ministry of Social Development – Family and Community Services	40
Ministry of Social Development – Human Resources	40
Ministry of Social Development – Office for Disability Issues	42
Ministry of Social Development – Office for Senior Citizens	42
Ministry of Social Development – Older People’s Policy	44
Ministry of Social Development – Senior Services	46
Ministry of Social Development – Work and Income Seniors	48
Ministry of Social Development – Working Age People’s Policy	50
Ministry of Social Development – Ministry of Youth Development	50
Ministry of Social Development – Work and Income	
Auckland	50
Bay of Plenty	52
Canterbury	52
Central	54
East Coast	56
Nelson, Marlborough, West Coast	58
Northland	58
Southern	60
Taranaki, King Country, Wanganui	64
Waikato	64
Wellington	66

Sport and Recreation New Zealand	68
State Services Commission	68
Statistics New Zealand	70
Te Puni Kōkiri	70
Ministry of Transport	72
Veterans' Affairs New Zealand	74
Ministry of Women's Affairs	74
Ministry of Youth Development – refer to Ministry of Social Development	
Local Government	
Auckland City Council	76
Christchurch City Council	78
Dunedin City Council	80
Gisborne District Council	80
Hamilton City Council	82
Hastings District Council	82
Hauraki District Council	84
Horowhenua District Council	86
Invercargill City Council	86
Kapiti Coast District Council	86
Manukau City Council	86
Masterton District Council	90
Nelson City Council	90
New Plymouth District Council*	92
North Shore City Council	94
Palmerston North City Council	96
Porirua City Council	96
Rotorua District Council	98
South Taranaki District Council	98
South Wairarapa District Council	100
Stratford District Council	102
Tararua District Council	102
Tasman District Council	102
Taupo District Council	104
Tauranga City Council	106
Upper Hutt City Council	106
Waitakere City Council	110
Waitaki District Council	112
Wanganui District Council	112
Wellington City Council	114
Whangarei District Council	114
ACTION PLAN 2008/2010	118
Local Government	
Ashburton District Council	118
Auckland City Council	118
Carterton District Council	118
Christchurch City Council	118
Dunedin City Council	120
Gisborne District Council	122
Hamilton City Council	122
Hastings District Council	122
Hauraki District Council	124
Horowhenua District Council	124

* First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Hutt City Council	124
Invercargill City Council	126
Kapiti Coast District Council	126
Kawerau District Council	128
Manukau City Council	128
Marlborough District Council	130
Masterton District Council	132
Nelson City Council	132
New Plymouth District Council*	132
North Shore City Council	134
Palmerston North City Council	136
Porirua City Council	136
Rotorua District Council	138
South Taranaki District Council	138
South Wairarapa District Council	140
Stratford District Council	140
Tararua District Council	142
Tasman District Council	142
Taupo District Council	144
Tauranga City Council	144
Upper Hutt City Council	144
Waitakere City Council	146
Waitaki District Council	148
Wanganui District Council	150
Wellington City Council	152
Whangarei District Council	152
Government Agencies	
Accident Compensation Corporation	154
Ministry of Agriculture and Forestry	156
Archives New Zealand	156
New Zealand Artificial Limb Board	158
Department of Building and Housing	158
Department of Conservation	160
Department of Corrections	160
Ministry for Culture and Heritage	160
New Zealand Customs Service	160
Ministry of Economic Development	162
Ministry of Education	162
Ministry for the Environment	162
Office of Ethnic Affairs – refer to Department of Internal Affairs	
Families Commission	164
New Zealand Fire Service Commission	164
Ministry of Health	164
Housing New Zealand Corporation	166
Inland Revenue	168
Department of Internal Affairs	168
Department of Labour	168
Land Information New Zealand	170
Land Transport New Zealand	170
Law Commission	172
National Library of New Zealand	174
Ministry of Pacific Island Affairs	174
New Zealand Police	174

* First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Department of the Prime Minister and Cabinet	174
Ministry of Research, Science and Technology	176
Retirement Commission	178
Ministry of Social Development – Centre for Social Research and Evaluation	180
Ministry of Social Development – Family and Community Services	180
Ministry of Social Development – Human Resources	182
Ministry of Social Development – Office for the Community and Voluntary Sector	182
Ministry of Social Development – Office for Disability Issues	182
Ministry of Social Development – Office for Senior Citizens	182
Ministry of Social Development – Older People’s Policy	184
Ministry of Social Development – Senior Services	184
Ministry of Social Development – Working Age People’s Policy	186
Ministry of Social Development – Work and Income	
Auckland	186
Bay of Plenty	188
Canterbury	188
Central	188
East Coast	190
Nelson, Marlborough, West Coast	190
Northland	192
Southern	194
Taranaki, King Country, Wanganui	194
Waikato	196
Wellington	196
Sport and Recreation New Zealand	198
State Services Commission	198
Statistics New Zealand	198
Te Puni Kōkiri	200
Ministry of Transport	200
The Treasury	202
Veterans’ Affairs New Zealand	202
Ministry of Women’s Affairs	202

A VISION FOR POSITIVE AGEING IN NEW ZEALAND

Our vision is for a society where people can age positively, where older people are highly valued and where they are recognised as an integral part of families and communities. New Zealand will be a positive place in which to age when older people can say that they live in a society that values them, acknowledges their contributions and encourages their participation.

To view the New Zealand Positive Ageing Strategy, including the positive ageing goals and objectives revised in May 2008, go to www.osc.govt.nz/positive-ageing-strategy/publication/index.html



THE NEW ZEALAND
POSITIVE AGEING STRATEGY
ANNUAL REPORT

1 July 2007 – 30 June 2008

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Accident Compensation Corporation (ACC)</p> <p>www.acc.co.nz</p>	<p>Falls prevention programmes</p> <p>Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> • Prevent falls by improving strength and balance for the wellbeing for older people 	<ul style="list-style-type: none"> • Develop partnerships with ACC providers and their claim management teams to improve the quality of fall risk assessments and referrals • In consultation with key stakeholders scope the feasibility of supporting a programme to supplement Vitamin D and Calcium to prevent fractures from falls for older adults in residential care • Deliver the Otago exercise programme to at least 4,168 people aged over 80 years • Deliver the Tai Chi programme to at least 6,620 people aged over 65 years and evaluate the programme for effectiveness
<p>Accident Compensation Corporation</p>	<p>Rehabilitation framework</p> <p>Goals 2, 5, 9 & 10</p>	<ul style="list-style-type: none"> • Older claimants have improved rehabilitation outcomes to help them in employment and to participate in the community 	<ul style="list-style-type: none"> • Assist older claimants to rehabilitate through: <ul style="list-style-type: none"> – better profile assessments – improved rehabilitation care packages – simplified service development processes – sustainable home-based support services
<p>Accident Compensation Corporation</p>	<p>Residential Assessment Instrument InterRAI</p> <p>Goals 2 & 5</p>	<ul style="list-style-type: none"> • Improve the quality of assessment of older people through the InterRAI instrument 	<ul style="list-style-type: none"> • Pilot the InterRAI assessment establishing a co-ordinated support package for older people including those in residential care • By December 2007 trial the InterRAI assessment in the Canterbury District Health Board and Capital and Coast District Health Board regions



PROGRESS INDICATORS

- The quality of risk assessments of falls improves and the number of referrals increases
- Findings from the feasibility study informed programme decisions on funding supplements
- The number of falls are reduced among older participants in the Otago exercise programme and the Tai Chi programme

- Older claimants are better supported in employment and more easily able to participate in the community

- The InterRAI assessments are implemented in the trial sites and result in better co-ordinated care for older people

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Commenced the evaluation of the Steady as You Go programme to assess the quality of fall risk assessments. The evaluation will be completed by October 2009
- Formed an expert opinion group to advise on specific details of the Vitamin D supplement project to prevent fractures from falls for older adults in residential care
- Commenced discussions with District Health Boards about conducting a pilot in selected residential care facilities, before extending the Vitamin D supplement to older adults at risk of Vitamin D deficiency living in the community
- Delivered the Otago exercise programme to 5,124 people aged over 80 years, exceeding the target by 956
- Delivered the Tai Chi programme to 7,712 people aged over 65 years exceeding the target by 1,092. Auckland University of Technology and Otago University commenced randomised control trials to evaluate effectiveness of the modified Tai Chi programme. This will be completed in February 2009
- Established the National Serious Injury Service to provide specialised case management to seriously injured clients to improve their everyday living, including clients aged over 65 years
- Simplified rehabilitation plans and the social rehabilitation assessment tool, resulting in more accurate and better assessment of clients' needs
- Developed a comprehensive strategy for delivering home support services, including services for older people, resulting in quicker and more relevant service delivery
- Delivered effective relationships training to case managers to improve client service delivery and support
- Trialled the InterRAI assessment tool on a sample of ACC clients aged over 65 years who required a social rehabilitation assessment in the Canterbury District Health Board and the Capital & Coast District Health Board regions. Trial indicated that InterRAI is most useful for complex cases

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Accident Compensation Corporation	Service delivery improvement Goals 1, 2 & 6	<ul style="list-style-type: none"> Older claimants aged 55 years and over have better rehabilitation outcomes through improved service delivery 	<ul style="list-style-type: none"> Identify and understand the disparities in rehabilitation outcomes for older claimants Deliver improved services and entitlements to facilitate positive rehabilitation outcomes
Accident Compensation Corporation	Strategic review of ACC weekly compensation Goal 1	<ul style="list-style-type: none"> Older claimants have improved access to weekly compensation for timely rehabilitation and recovery 	<ul style="list-style-type: none"> Complete the work to introduce the Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 by October 2007
Accident Compensation Corporation	Work and Age Strategy Goal 9	<ul style="list-style-type: none"> Older employees are recruited, retained and contribute to the organisation 	<ul style="list-style-type: none"> Implement priority Work and Age projects including: <ul style="list-style-type: none"> a staff survey to understand perceptions and motivators for work, rest and retirement a communication plan for staff and managers to raise awareness of age management issues and initiatives within the workplace increased availability and uptake of flexible work options financial planning advice to help staff plan for retirement targeted recruitment initiatives for older workers cross-agency collaboration on age management issues
Ministry of Agriculture and Forestry (MAF) www.maf.govt.nz	Flexible transition from employment Goal 9	<ul style="list-style-type: none"> Older employees are retained in the Ministry and contribute to the organisation 	<ul style="list-style-type: none"> Implement the new framework and policy supporting the retention of staff approaching retirement Report on the new framework and evaluate its impact on staff

The Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 will improve access to vocational rehabilitation and assist older clients in their rehabilitation and recovery from injury

ACCIDENT COMPENSATION CORPORATION

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older claimants receive improved rehabilitation services and entitlements 	<ul style="list-style-type: none"> Work to improve older clients' service delivery and rehabilitation delayed until the InterRAI assessment tool has been evaluated
<ul style="list-style-type: none"> The Bill is introduced into Parliament 	<ul style="list-style-type: none"> The Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 was passed 30 June 2008 for enactment 1 August 2008. This will improve access to vocational rehabilitation and assist older clients in their rehabilitation and recovery from injury
<ul style="list-style-type: none"> The number of older staff in the workplace increased 	<ul style="list-style-type: none"> Presented information on ACC's workforce age management strategy and initiatives at the EEO Trust Diversity Practitioners' forum Conducted the Work and Age survey for staff aged 40 and over to better understand their perceptions and motivation for work, recreation and retirement Developed and launched an organisation-wide programme to increase the uptake of flexible work options Reviewed human resources policy and practice and conducted focus group discussions with recruiting managers. This raised the profile of age diversity through the staff intranet site Tested initiatives in the recruitment process with 95 staff and provided pre-employment training such as workplace familiarisation days Conducted targeted advertising campaigns which promoted age neutral recruitment processes As a result of the above initiatives, the median age across ACC's workforce increased to 38.8 years and is on track to meet the target of 40 years by 2010. The age of workers in many key frontline roles is increasing
<ul style="list-style-type: none"> More older employees are recruited and retained 	<ul style="list-style-type: none"> Undertook preliminary research on retention of staff approaching retirement through Victoria University of Wellington. Work on new policy to support retention of staff approaching retirement will be completed by December 2009

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Archives New Zealand www.archives.govt.nz	Facilities and services Goal 5	<ul style="list-style-type: none"> Older users have access to information 	<ul style="list-style-type: none"> Develop a process to capture older users' feedback to improve the services in reading rooms Train staff to provide services to cater for the needs of older users accessing Archives' facilities and services
Archives New Zealand	Flexible transition to retirement Goal 9	<ul style="list-style-type: none"> Staff are supported in planning for their retirement 	<ul style="list-style-type: none"> Develop retirement guidelines and implement a Retirement Planning programme for staff
Archives New Zealand	Health and safety Goal 9	<ul style="list-style-type: none"> Older people are safe and well at work 	<ul style="list-style-type: none"> By December 2007 improve the physical working conditions for older workers by encouraging them to undertake an ergonomic assessment
Archives New Zealand	Recruitment and retention of older workers Goal 9	<ul style="list-style-type: none"> Older workers are encouraged to remain in the department's workforce 	<ul style="list-style-type: none"> Conduct an engagement survey to identify key issues for older staff in the workplace
Archives New Zealand	Volunteering at Archives Goal 10	<ul style="list-style-type: none"> Opportunities are provided for older people to contribute their knowledge and expertise 	<ul style="list-style-type: none"> Take an active approach to managing volunteers so they are valued and rewarded for their contributions
New Zealand Artificial Limb Board www.nzalb.govt.nz	National annual amputation statistics Goals 2 & 5	<ul style="list-style-type: none"> Older amputees are referred to the New Zealand Artificial Limb Board for assessment 	<ul style="list-style-type: none"> By December 2007 engage with chief executives, surgeons and physiotherapists of selected District Health Boards to identify the reasons for low referral rates of older amputees to New Zealand Artificial Limb Centres Collate 2006/2007 hospital amputation statistics by March 2008 to determine the referral rate of older amputees to New Zealand Artificial Limb Centres



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Older users' feedback improves the services in reading rooms • Older users have good access to Archives information 	<ul style="list-style-type: none"> ■ Evaluated user survey data to improve services in reading rooms. Further user surveys planned for 2008/2009 will provide information to improve services for older users ■ Trained new staff on providing services for older users who access Archives' facilities and services
<ul style="list-style-type: none"> • Retirement guidelines are developed and a Retirement Planning programme is introduced 	<ul style="list-style-type: none"> ■ Identified Retirement Planning programme providers. Work to develop retirement guidelines has been deferred to align the guidelines with the new Equality and Diversity policy implemented in April 2008
<ul style="list-style-type: none"> • The physical work environment for older workers is improved 	<ul style="list-style-type: none"> ■ Encouraged older staff to undertake ergonomic assessments. There was an increase of approximately 42% in the number of assessments resulting in improved physical working conditions
<ul style="list-style-type: none"> • Policies are developed to employ and retain older workers 	<ul style="list-style-type: none"> ■ Conducted a staff engagement survey in April 2008 ■ Reported the survey results including age-based information to staff and management
<ul style="list-style-type: none"> • Volunteers are well supported by Archives New Zealand 	<ul style="list-style-type: none"> ■ Established partnerships with organisations that provide volunteers such as the New Zealand Society of Genealogists and Family Search to expand and improve the volunteers' programme ■ Held three regional events to recognise volunteers' contributions
<ul style="list-style-type: none"> • The reason for low referrals of older amputees to New Zealand Artificial Limb Centres is understood 	<ul style="list-style-type: none"> ■ Collated 2006/2007 hospital amputation statistics to determine the referral rate of older amputees to New Zealand Artificial Limb Centres ■ Statistical profile showed that non-referrals were for sound reasons, generally frail older people with above knee amputations and related co-morbidities particularly diabetes ■ During the 2007/2008 year presented statistical research findings at national conferences to inform geriatricians, vascular surgeons and other interested professionals

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Department of Building and Housing</p> <p>www.dbh.govt.nz</p>	<p>Implementation of the Retirement Villages Act 2003</p> <p>Goal 3</p>	<ul style="list-style-type: none"> Rights and interests of older people in retirement villages are protected 	<ul style="list-style-type: none"> Conduct a media campaign for the Retirement Villages Code of Practice to take effect from 25 September 2007 Work with the Companies Office to complete the registration of all retirement villages by 1 May 2008
<p>Department of Conservation</p> <p>www.doc.govt.nz</p>	<p>Changing nature of work</p> <p>Goals 9 & 10</p>	<ul style="list-style-type: none"> Collect information on the ageing of the department's workforce to contribute to human resources policies 	<ul style="list-style-type: none"> Collect and analyse information on the Department's staff to inform human resources policies and complete a report by December 2007
<p>Department of Corrections</p> <p>www.corrections.govt.nz</p>	<p>Retention of older workers</p> <p>Goal 9</p>	<ul style="list-style-type: none"> Staff are aware of options to remain at work 	<ul style="list-style-type: none"> Complete the Human Resource Manual by June 2008 to include flexible employment arrangements such as reduced hours and part-time work for employees approaching retirement
<p>Department of Corrections</p>	<p>Retirement planning workshops</p> <p>Goals 9 & 10</p>	<ul style="list-style-type: none"> Help staff to make informed decisions when planning for retirement 	<ul style="list-style-type: none"> Deliver a retirement planning course by March 2008 Review the course for effectiveness

Held three retirement planning workshops and invited staff and their partners to attend. Feedback indicated it was a successful initiative involving families in the decision making process

DEPARTMENT OF CORRECTIONS

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The Retirement Villages Code of Practice is implemented and all retirement villages are registered 	<ul style="list-style-type: none"> Wrote to all retirement village operators and other stakeholders when the Code of Practice 2006 was declared invalid by the High Court in December 2007, explaining the decision and next steps Advertised in local and regional newspapers in September and October 2007 to promote the registration of retirement villages Produced <i>Statutory supervisors and retirement villages – a guide for operators</i> to help operators either appoint a statutory supervisor or apply for an exemption during the registration process Wrote to all known retirement villages explaining the registration process and reminded operators of the enforcement procedure In June 2008 commenced media coverage and consultation on the proposed Retirement Villages Code of Practice 2008 for completion by August 2008
<ul style="list-style-type: none"> Recommendations from the report inform future human resources policies 	<ul style="list-style-type: none"> Collected data on the ageing of the Department's workforce and reported the data as part of the Equity Review project which was completed in July 2007 Held a retirement planning workshop for Head Office staff
<ul style="list-style-type: none"> Flexible employment arrangements are in place 	<ul style="list-style-type: none"> Completed a Human Resource Manual on flexible employment arrangements including policy on reduced hours and part-time work for employees approaching retirement
<ul style="list-style-type: none"> Retirement planning course held and reviewed 	<ul style="list-style-type: none"> Held three retirement planning workshops and invited staff and their partners to attend. Feedback indicated it was a successful initiative involving families in the decision making process

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Ministry for Culture and Heritage</p> <p>www.mch.govt.nz</p>	<p>History Group publications</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Knowledge of New Zealand’s history is enhanced through preserving memories and experiences of New Zealanders involved in war 	<ul style="list-style-type: none"> • Hold monthly public seminars on historical publications • Continue work on <i>From Memory</i> – the war oral history programme and undertake oral history interviews • Continue to progress and publish the following works: <ul style="list-style-type: none"> – <i>History of Māori War Effort in World War Two</i> – <i>Artillery History</i> – <i>History of New Zealand’s Involvement in the Vietnam War (combat and medical focus)</i> – <i>State Railways and Society in New Zealand</i> – <i>Anthology of New Zealanders Writing on War</i> • Conduct interviews and establish a website to start the Vietnam War Oral History programme • Publish material regularly on the website www.nzhistory.net.nz
<p>Ministry for Culture and Heritage</p>	<p>Te Ara – online Encyclopaedia of New Zealand</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Older people’s memory of New Zealand is captured in the online encyclopaedia Te Ara 	<ul style="list-style-type: none"> • Invite older people to include their stories in the online encyclopaedia Te Ara on the following new topics: <ul style="list-style-type: none"> – Iwi – Migrant Groups – Geology – Landscape – The Bush



PROGRESS INDICATORS

- Public seminars, publications and oral history projects provide the opportunity to learn about New Zealand history

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Held monthly public seminars on various historical projects – up to 50 people attended each seminar
 - As part of the *From Memory* war oral history programme:
 - interviewed 12 civilians who stayed home during the Second World War
 - sent questionnaires to veterans of the Japanese and the Korean forces and finalised a list of veterans to be interviewed by June 2009
 - Progressed work on:
 - *C Company the 28 Māori Battalion*
 - *Vietnam War combat and medical history*
 - *Anthology of war writing*
 - Published:
 - *History of Railways* in October 2007
 - *History of Artillery* in March 2008
 - Completed 60 interviews with Vietnam veterans and their families and established a website for people to record their memories of the Vietnam War
 - Published material on the website www.nzhistory.net.nz which included:
 - New Zealand and the United Nations
 - Sir Edmund Hillary
 - Wahine
 - Erebus
 - 1951 waterfront dispute
 - Railway stations
 - Passchendaele: fighting for Belgium
-
- The Encyclopaedia of New Zealand Te Ara is available online and increasingly used by older people
- Uploaded stories from older people on Te Ara online encyclopaedia about their experiences of Landscape, The Bush, Iwi, Migrant Groups and Geology. Analysis of Te Ara's audience showed the site www.teara.govt.nz was used more by older people than comparable sites

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>New Zealand Customs Service</p> <p>www.customs.govt.nz</p>	<p>Customs annual Staff Wellness Challenge</p> <p>Goals 2 & 8</p>	<ul style="list-style-type: none"> • Staff are aware of wellbeing initiatives through promotion of activities 	<ul style="list-style-type: none"> • Implement staff wellness policies and procedures to respond to the ageing workforce • By February 2008 promote and run the Staff Wellness Challenge programme and award the best individual and team performances • Continue to support staff to compete in triathlons and sports competitions and to undertake lunch time activities such as indoor soccer and netball games
<p>New Zealand Customs Service</p>	<p>Flexible work arrangements and phased retirement</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • Encourage recruitment and retention of older workers 	<ul style="list-style-type: none"> • Review the recruitment strategy and appointment policies to outline the benefits of employing older staff and to encourage older people to apply for jobs • Review employment practices to evaluate the effectiveness of current phased retirement and flexible hours arrangements

Reviewed recruitment and employment practices that indicated there are adequate opportunities for older staff to commence or keep working beyond 65 years

NEW ZEALAND CUSTOMS SERVICE

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Staff wellness policies are implemented • More older employees participate and enjoy sports competitions and recreational activities 	<ul style="list-style-type: none"> ■ In December 2007 launched the Safe, Fit and Well programme that included a regional sports challenge with activities like lawn bowls, indoor netball, touch rugby and soccer. This programme replaced the Staff Wellness Challenge programme ■ Supported staff to participate in a range of lunch time inter-company mixed team sports ■ Encouraged staff to participate in weekend activities like cricket, golf, lawn bowls and soccer ■ Organised running and walking events ranging from 10 kms to a full marathon
<ul style="list-style-type: none"> • The recruitment strategy is reviewed and recruitment and appointment policies are in place to attract and retain older workers 	<ul style="list-style-type: none"> ■ Reviewed the internal recruitment and employment practices. There are currently 35 staff aged from 65 to 75 years and the review indicated there are adequate opportunities for older staff to commence or keep working beyond 65 years. Data showed the percentage of staff by age at the time of appointment was: <ul style="list-style-type: none"> – 30% between 40 and 49 years – 11% between 50 and 59 years – 4% 60 years of age or older and 33.3% of those over 60 years were older than 65 years when employed

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
New Zealand Customs Service	Valuing older workers Goal 8	<ul style="list-style-type: none"> Older workers contributions are acknowledged 	<ul style="list-style-type: none"> In conjunction with the revised State Sector Equal Employment Opportunities policy promote the diversity of older employees through in-house publications and the internet By August 2007 award Certificates of Long Service to staff who have reached significant milestones in their employment
Ministry of Economic Development www.med.govt.nz	Employment of older workers Goal 9	<ul style="list-style-type: none"> Encourage employment of older workers 	<ul style="list-style-type: none"> As part of the Ministry's Employer of Choice project analyse information on the barriers to employing older workers
Ministry of Education and Tertiary Education Commission www.minedu.govt.nz	Enabling life-long learning Goal 10	<ul style="list-style-type: none"> Improve access to education for older people 	<ul style="list-style-type: none"> Collect and publish data from tertiary providers to monitor older people's participation in tertiary education Publish data on older people's participation in life-long learning programmes on the Ministry of Education's website



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- | | |
|--|---|
| <ul style="list-style-type: none"> Older employees are recognised for their contributions and there is increased staff awareness of the skills of older employees | <ul style="list-style-type: none"> Published information to celebrate staff who have achieved long service Held Long Service Award ceremonies at regional venues throughout New Zealand to commemorate service ranging from 10 to 45 years Held a special award ceremony in Auckland in February 2008 to commemorate the second staff member to reach the milestone of 50 years service with the New Zealand Customs Service Launched a Long Service Medal programme in May 2008, sanctioned by the Queen, to recognise staff who achieved 14 years exemplary conduct and service as Customs Officers. For every subsequent period of seven years staff also receive a bar to accompany the service medal At the inaugural presentation: <ul style="list-style-type: none"> two received a medal and five bars for exceeding 50 years service 22 received a medal and four bars for exceeding 42 years service 35 received a service medal and four bars 50 received a service medal and two bars 29 received a service medal and one bar 10 received a service medal |
| <ul style="list-style-type: none"> Barriers to employing older workers are identified | <ul style="list-style-type: none"> Employer of Choice project has been deferred until 2009 to complete further scoping of the project |
| <ul style="list-style-type: none"> Data is available to monitor older people's participation in tertiary education and life-long learning | <ul style="list-style-type: none"> Collected statistics on the participation and achievement of older students in tertiary education Released statistics and summarised annual trends on older people's participation in tertiary education on the Education Counts website which can be viewed at www.educationcounts.govt.nz Published two-yearly fact sheets describing the latest trends and characteristics of the growing number of New Zealanders aged 40 years and over participating in tertiary education |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Education	Review human resources practices Goal 9	<ul style="list-style-type: none"> Support staff in planning for their retirement 	<ul style="list-style-type: none"> Develop a plan by September 2007 to conduct retirement seminars for Ministry staff
Ministry for the Environment www.mfe.govt.nz	Coaching and mentoring Goal 9	<ul style="list-style-type: none"> Older employees' skills are recognised to help develop junior staff 	<ul style="list-style-type: none"> Design and implement an in-house mentoring programme
Ministry for the Environment	Preparation for retirement seminars Goals 9 & 10	<ul style="list-style-type: none"> Employees are encouraged to prepare for retirement 	<ul style="list-style-type: none"> By December 2007 research and identify a preferred seminar provider to conduct retirement seminars Deliver a retirement seminar programme
Ministry for the Environment	Retention of older workers Goals 8 & 9	<ul style="list-style-type: none"> Older employees are encouraged to remain in the Ministry's workforce 	<ul style="list-style-type: none"> Conduct meetings with older workers to identify their employment needs and develop strategies for keeping them in the workplace longer Review human resource policies and employment conditions to address the needs of an ageing workforce Identify and implement changes to policies and working conditions
Ministry for the Environment	Work-life balance Goals 8 & 9	<ul style="list-style-type: none"> Older workers' work-life balance is considered 	<ul style="list-style-type: none"> By December 2007 review policy on flexible work practices and identify areas of improvements for older staff
New Zealand Fire Service Commission www.fire.org.nz	Cultural diversity Goal 6	<ul style="list-style-type: none"> Kaumātua are kept informed and have access to appropriate services 	<ul style="list-style-type: none"> Establish Te Korowai Strategic Māori Advisory Group to develop a Māori Responsiveness Strategy and advise the Fire Service on key issues relating to Māori including kaumātua Complete the Māori Responsiveness Strategy to identify the Fire Service's actions to respond to the needs of Māori including kaumātua Promote fire safety issues among kaumātua through the Māori media Deliver presentations to kaumātua on fire services in Te Reo Māori

Presented fire safety information and discussed fire safety issues with kaumātua to establish the best way of promoting fire safety education

NEW ZEALAND FIRE SERVICE COMMISSION

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Retirement seminars are delivered 	<ul style="list-style-type: none"> Provided access to retirement seminars for permanent employees as part of individual development plans Published retirement planning information on the intranet for employees, including a webpage on information for staff thinking about or planning for retirement
<ul style="list-style-type: none"> Older employees are mentors and coach junior staff 	<ul style="list-style-type: none"> Provided one-on-one mentoring at the request of staff Aligned the mentoring programme with projects that cover succession planning and retention
<ul style="list-style-type: none"> Staff seminars are well attended 	<ul style="list-style-type: none"> Researched and identified seminar providers to conduct retirement seminars for staff. The seminars will be delivered by December 2008
<ul style="list-style-type: none"> Increased number of older workers remain in the Ministry's workforce Employment policies and working conditions address the needs of older workers 	<ul style="list-style-type: none"> The workforce planning project has been deferred so that it can be included as part of a review of other strategies and policies for completion by June 2010 Commenced a project to review employment policies, procedures and practices which includes meeting the needs of older workers. This is expected to be completed by June 2009
<ul style="list-style-type: none"> Flexible work practices reviewed and improvements identified 	<ul style="list-style-type: none"> Reviewed the flexible work practices policy to align with the Employment Relations (Flexible Working Arrangements) Amendment Act implemented 1 July 2008. Areas identified for improvement for older staff will be considered in future policy development
<ul style="list-style-type: none"> A Māori advisory group established and a Māori Responsiveness Strategy launched Fire safety messages promoted to kaumātua Fire safety presentations are delivered to kaumātua in Te Reo Māori 	<ul style="list-style-type: none"> Established Te Korowai Strategic Māori Advisory Group to advise on key issues relating to older Māori Developed a Māori Responsiveness Strategy to promote fire safety for older Māori Presented fire safety information and discussed fire safety issues with kaumātua to establish the best way of promoting fire safety education

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>New Zealand Fire Service Commission</p>	<p>Fire Awareness and Risk Reduction programme</p> <p>Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> Caregivers are trained to prevent fire deaths and injuries 	<ul style="list-style-type: none"> Identify caregiver groups supporting older people in communities in the Eastern Fire Region Establish a confidential database to monitor support for at-risk older people and their caregivers Produce brochures to promote the programme and deliver caregiver training on fire risk reduction Report regularly on support provided to caregivers and residential care providers to monitor the programme Establish a caregiver training programme in Ashburton and Timaru
<p>New Zealand Fire Service Commission</p>	<p>Fire safety awareness</p> <p>Goals 5 & 8</p>	<ul style="list-style-type: none"> Older people are aware of fire safety and live safely in their homes 	<ul style="list-style-type: none"> Install smoke alarms in the homes of people in New Zealand aged 65 years and over Evaluate the effectiveness of the Fire Service's <i>Seniors FireWise Kit</i> and Confident Living programme In partnership with other agencies deliver fire safety presentations to older people and community groups using the <i>Seniors FireWise Kit</i> Provide training about at-risk older people for: <ul style="list-style-type: none"> hospital assessors caregiver agencies property managers in Housing New Zealand Corporation and Christchurch City Council



PROGRESS INDICATORS

- There is an up to date database of at-risk older people and their caregivers in the region
- Caregivers and residential care providers receive Fire Risk Reduction training
- A caregiver Fire Risk Reduction training programme is established in Ashburton and Timaru

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Identified caregiver groups supporting older people in the Eastern Fire Region
- Established a database to monitor at-risk older people
- Developed supporting promotional material on fire risk reduction to deliver the caregiver training programme by June 2009

- A 90% smoke alarms installation rate is maintained in older people's homes
- The Fire Service's *Seniors FireWise Kit* and the Confident Living programme are evaluated
- Fire prevention programmes are delivered and reported on quarterly
- There is a reduction in the occurrence of fire and the consequences of fire among older people aged 75 and over

- Installed smoke alarms in 8,224 older people's homes
- Reviewed the *Seniors FireWise Kit*. Improvements will be made to the kit by June 2009
- Used *Seniors FireWise Kit* to deliver the Confident Living programme to older people in over 5,000 households
- Trained caregivers and people caring for older people to raise the importance of fire safety. There have been a reduced number of fires reported in each of the last three years in homes with people aged 65 years and over: 556 in 2005/2006, 480 in 2006/2007 and 377 in 2007/2008

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
New Zealand Fire Service Commission <i>and</i> Northland Health <i>and</i> Housing New Zealand Corporation <i>and</i> Smoke Free New Zealand <i>and</i> Accident Compensation Corporation	Fire safety education Goal 5	<ul style="list-style-type: none"> • Older people are aware of fire safety and live safely in their homes 	<ul style="list-style-type: none"> • With key partners deliver an initiative on fire safety education and advice on falls prevention to Northland people aged 65 years and over
New Zealand Fire Service Commission	Promotion of flexible work options Goal 9	<ul style="list-style-type: none"> • Older staff have flexible work options 	<ul style="list-style-type: none"> • Implement a new policy for job sharing and flexible working arrangements and monitor the effects on staff and staff workloads • Report quarterly on the effectiveness of the new policy
New Zealand Fire Service Commission	Review of retirement planning in the New Zealand Fire Service Goal 1	<ul style="list-style-type: none"> • Fire Service staff are well informed about retirement planning 	<ul style="list-style-type: none"> • By September 2007 as part of the Commission's retirement plan identify staff who are eligible for retirement seminars • Arrange speakers and conduct retirement seminars from September 2007
Ministry of Health www.moh.govt.nz	Care and support in the community Goals 2, 5 & 8	<ul style="list-style-type: none"> • To identify improvements for effective use of resources in community-based and residential care settings 	<ul style="list-style-type: none"> • Consult key stakeholders on further policy work to assist District Health Boards implement initiatives to support and care for older people in the community • Identify gaps in current services supporting the continuum of care and report to the Minister of Health by 31 May 2008 • By December 2007 report to Cabinet on the progress of community-based aged care and funding services

Held discussions nationwide with District Health Boards (DHBs) and service providers and reported to the Minister of Health on progress made to services supporting the continuum of care

MINISTRY OF HEALTH

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older people in the region received good information about fire safety and the number of falls among programme participants reduced 	<ul style="list-style-type: none"> Implemented a falls prevention component in the Te Kotahitanga Fire Safety programmes to older people in 905 households across Northland. This is a successful new partnership programme to promote ageing in the community undertaken with Northland Health, Housing New Zealand Corporation, Smoke Free New Zealand and ACC is monitoring the programme
<ul style="list-style-type: none"> New policy for job sharing and flexible working arrangements is in place and its effectiveness reported quarterly 	<ul style="list-style-type: none"> Finalised a job-share policy, piloting three positions for people looking for phased retirement options. This will be introduced in August 2009
<ul style="list-style-type: none"> Retirement seminars are well attended 	<ul style="list-style-type: none"> Organised speakers for retirement seminars Delivered local retirement seminars to provide staff with information to plan for retirement. More seminars are available throughout the organisation if they are required
<ul style="list-style-type: none"> Future areas of work to address gaps in services are identified to support the continuum of care policy A progress report with recommendations is delivered to the Minister of Health 	<ul style="list-style-type: none"> Held discussions nationwide with District Health Boards (DHBs) and service providers on care and support services in the community Reported to the Minister of Health on progress made to services supporting the continuum of care. Dementia services and improving primary and preventative care services were identified as potential priority areas

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Health and District Health Boards	Improved assessment processes Goals 2 & 5	<ul style="list-style-type: none"> Improve the quality of assessment and care of older people through the InterRAI instrument 	<ul style="list-style-type: none"> Develop options to improve the InterRAI assessment tool and report on the progress to improve assessment processes
Housing New Zealand Corporation www.hnzc.co.nz	Auckland City pensioner housing Goal 3	<ul style="list-style-type: none"> The Corporation's pensioner housing units in Auckland City are modernised and reconfigured 	<ul style="list-style-type: none"> Refurbish 92 and reconfigure 103 of the Corporation's 1,542 Auckland City pensioner housing units to better suit the needs of older tenants
Housing New Zealand Corporation	Energy efficiency retrofit and modernisation programmes Goal 3	<ul style="list-style-type: none"> Older people live in modern, safe and energy efficient state housing properties 	<ul style="list-style-type: none"> Insulate up to 2,300 homes and modernise up to 1,608 state rental properties
Housing New Zealand Corporation	Housing Innovation Fund Goals 3, 5 & 8	<ul style="list-style-type: none"> Older people on low incomes have affordable housing through funding not-for-profit community groups and the local government housing sector 	<ul style="list-style-type: none"> Provide loans and grants of up to \$12 million to support community-based organisations and local government to build up to 80 additional social housing units and to modernise up to 350 local government housing units
Housing New Zealand Corporation	Suitable Homes Service Goal 5	<ul style="list-style-type: none"> Older tenants with complex needs are supported and assisted with home improvements 	<ul style="list-style-type: none"> Provide case management services for older tenants with complex needs to assist them to have suitable housing
Inland Revenue www.ird.govt.nz	KiwiSaver Goal 1	<ul style="list-style-type: none"> New Zealanders are better prepared financially for retirement 	<ul style="list-style-type: none"> Implement the KiwiSaver legislation from 1 April 2008 to: <ul style="list-style-type: none"> establish compulsory employer contributions to employees in the KiwiSaver Scheme or in complying superannuation funds grant employers a tax credit of up to \$20 a week per contribution to employees in the KiwiSaver Scheme or in complying superannuation funds



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Options are identified to improve the InterRAI assessment tool A progress report is delivered to Cabinet 	<ul style="list-style-type: none"> Worked with DHBs on implementing the InterRAI assessment tool. Funding will be provided in the 2008/2009 financial year to support DHBs to deliver the InterRAI tool to improve the quality of older people's assessments
<ul style="list-style-type: none"> The modernisation target is met 	<ul style="list-style-type: none"> Refurbished 94 units and reconfigured 103 units to improve the Corporation's Auckland City pensioner housing units to better suit the needs of older tenants
<ul style="list-style-type: none"> The target to insulate and modernise more state rental properties is met 	<ul style="list-style-type: none"> Insulated 2,296 state houses and modernised 1,585 state rental homes to make them warmer and more energy efficient
<ul style="list-style-type: none"> The target to build up the social housing stock and to modernise council housing is met 	<ul style="list-style-type: none"> Granted \$7.2 million to local government and community-based organisations providing housing for older people. This resulted in 30 additional community and council housing units for older people and the modernisation of 360 council houses for older people
<ul style="list-style-type: none"> Older tenants received advice and support to help them live in suitable houses in the community 	<ul style="list-style-type: none"> Assisted 199 people with disabilities aged 65 years and over to access suitable housing to meet their needs
<ul style="list-style-type: none"> There is an increase in the number of New Zealanders in the KiwiSaver Scheme and complying superannuation funds 	<ul style="list-style-type: none"> Legislation was enacted that established: <ul style="list-style-type: none"> compulsory employer contributions for employees in the KiwiSaver Scheme employer tax credits, effective from 1 April 2008, for employers who have employees in the KiwiSaver Scheme

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Department of Internal Affairs – Office of Ethnic Affairs</p> <p>www.ethnicaffairs.govt.nz</p>	<p>Awareness of ethnic diversity and needs of older ethnic peoples</p> <p>Goal 6</p>	<ul style="list-style-type: none"> • People in New Zealand are aware of the ethnic diversity of older people 	<ul style="list-style-type: none"> • Hold community meetings to gather information on the concerns of ageing ethnic populations • Attend the Interdepartmental Policy Network for Older People’s Issues meetings held by the Office for Senior Citizens • Deliver Ethnic Perspectives in Policy training across government that includes the impacts of ageing on ethnic populations
<p>Department of Internal Affairs – Business Services Branch</p> <p>www.dia.govt.nz</p>	<p>Development of a Mature-aged Worker Employment Strategy</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • Mature workers are attracted and retained in the department through development of a Mature-aged Worker Employment Strategy 	<ul style="list-style-type: none"> • Sign off a Mature-aged Worker Employment Strategy to improve the retention and recruitment of mature workers
<p>Department of Internal Affairs – Local Government and Community Branch</p>	<p>Community Organisation Grants Scheme</p> <p>Goals 6, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older New Zealanders participate in the Community Organisation Grants Scheme 	<ul style="list-style-type: none"> • Continue to: <ul style="list-style-type: none"> – remind the local funding Community Organisation Grants committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy – encourage applications for grants in advance of the funding round – use positive images of ageing in communication material

Developed the Mature-aged Worker Employment Strategy framework to improve the retention and recruitment of mature workers

DEPARTMENT OF INTERNAL AFFAIRS

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Older ethnic people's views are heard and their concerns addressed in policy development 	<ul style="list-style-type: none"> ■ In partnership with the Office for Senior Citizens met with ethnic service providers and older senior citizens of different ethnicities in Auckland to discuss issues of concern ■ On 27 September 2007 hosted a forum for older ethnic volunteers who work with the Office for Senior Citizens about community engagement and the work programme ■ Participated in the Interdepartmental Older People's Policy Network meetings hosted by the Office for Senior Citizens ■ Delivered training on accessing the Language Line service to an ESOL (English for Speakers of Other Languages) Home Tutor class including older Chinese and Russian people ■ Delivered four training sessions on Ethnic Perspectives in Policy for policy analysts and advisors across government to consider older ethnic people's views in policy development
<ul style="list-style-type: none"> • A Mature-aged Worker Employment Strategy is developed to improve staff retention and recruitment 	<ul style="list-style-type: none"> ■ Developed the Mature-aged Worker Employment Strategy framework to improve the retention and recruitment of mature workers
<ul style="list-style-type: none"> • Older people are represented on Community Organisation Grants Scheme committees • Community organisations supporting older people received grants including grants for culturally specific programmes and services to support rurally isolated older people in their communities 	<ul style="list-style-type: none"> ■ Reminded Community Organisation Grants (COGs) committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy. This was promoted through training sessions before and after funding rounds ■ Encouraged applicants to apply for COGs grants before the funding round. This was achieved through public meetings, newsletters, information sheets and the website ■ Portrayed positive images of ageing in the COGS promotional posters for the Local Distribution Committee election 2008, calendar, posters advertising meetings, the annual report and profile published December 2007 ■ Promoted opportunities for older people to be nominated as candidates on COGs committees. This resulted in older people being strongly represented on the 37 Local Distribution Committees for the next three years

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Department of Internal Affairs – Local Government and Community Branch</p>	<p>Lottery funding Goals 4, 6, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Enable older New Zealanders to participate in their communities 	<ul style="list-style-type: none"> • Continue to: <ul style="list-style-type: none"> – provide funding to organisations in the not-for-profit sector supporting older people – consider applications for senior citizens’ projects in the quarterly funding rounds – provide funding for mobility scooters for older people with mobility-related disabilities living in the community – assist older New Zealanders with airfare costs to attend commemorative events in New Zealand and overseas – use positive images of ageing in communication material
<p>Department of Labour www.dol.govt.nz</p>	<p>Choices for living, caring and working Goal 9</p>	<ul style="list-style-type: none"> • Older carers and older people’s carers are supported by workplace policies 	<ul style="list-style-type: none"> • As part of the Ministry of Social Development’s <i>Carers’ Strategy and Five-year Action Plan</i> develop workplace policies to support working carers to participate in the labour market
<p>Department of Labour</p>	<p>Labour market information Goal 9</p>	<ul style="list-style-type: none"> • Increase knowledge of older workers’ participation in the labour market 	<ul style="list-style-type: none"> • Monitor reports on older workers to inform programmes that promote flexible work options • Produce labour market fact sheets for older workers



PROGRESS INDICATORS

- Organisations in the not-for-profit sector supporting older people receive financial grants
- Grants improve independence and maintain older people's participation in the community
- The Minister's Discretionary Fund assists veterans of the New Zealand Armed Forces to attend commemorative events
- Communication material has positive images of ageing

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Provided \$615,340 to five organisations that support older people and senior citizen projects
- Two people were funded through the Minister's Discretionary Fund to attend commemorative events
- Granted \$803,561 to 98 older people with mobility-related disabilities to purchase mobility scooters and other equipment
- Portrayed positive images of ageing in lottery grants communication material

- Workplace policies to support working carers are developed

- Contributed to the Ministry of Social Development's *Carers' Strategy and Five-year Action Plan* launched 28 April 2008 to develop actions to:
 - encourage and support employers to recognise carers' skills and needs
 - investigate ways to support carers into employment
 - investigate ways to improve recognition of prior learning and skills acquired while caring

- Reports on older workers inform the development of flexible work options
- Older workers can access labour market fact sheets

- Designed a work programme on ageing, older workers and labour productivity to inform debate and enhance knowledge on older workers
- Established a webpage for information about New Zealand and overseas research on older workers at www.dol.govt.nz
- In May 2008, the department's researchers Dixon and Hyslop published *The Employment and Retirement Transitions of New Zealanders Aged in their 60s: Evidence from LEED*. The report can be downloaded from the Statistics New Zealand website at www.statistics.govt.nz
- Published *Older Workers Labour Market Factsheet* at <http://www.dol.govt.nz/publications/lmr/lmr-quick-facts-older.asp>

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Department of Labour	Work-life Balance programme Goal 9	<ul style="list-style-type: none"> Older workers have increased quality flexible work options to help them remain in the workforce 	<ul style="list-style-type: none"> Undertake a project to encourage changes in workplace practice and culture that are flexible and responsive to employees' circumstances Collate information from the project to distribute to other government agencies and to contribute to their work-life balance plans
Land Information New Zealand www.linz.govt.nz	Retirement planning seminars and flexible work options Goals 1 & 9	<ul style="list-style-type: none"> Staff have information to plan and prepare for retirement and have access to flexible work options 	<ul style="list-style-type: none"> By September 2007 run a campaign to promote retirement planning seminars and invite staff to register Deliver two retirement planning seminars for staff Provide flexible work options for staff
Land Transport New Zealand www.landtransport.govt.nz	Neighbourhood Accessibility Planning programme Goal 4	<ul style="list-style-type: none"> Encourage local authorities to introduce programmes for safe road access for older users 	<ul style="list-style-type: none"> Provide funding to encourage local authorities to implement the road safety programme Complete programme guidelines for local authorities to include: <ul style="list-style-type: none"> establishing mobility scooter associations pedestrian education campaigns road changes for easy access for older people

Developed best practice guidelines for the Neighbourhood Accessibility Planning programme co-ordinators for set up, consultation and buy-in of the programme

LAND TRANSPORT NEW ZEALAND

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Information from the project enhances planning for work-life balance across the public sector 	<ul style="list-style-type: none"> ■ Deferred the project on flexible work practices to align the work with the Employment Relations (Flexible Working Arrangements) Amendment Act implemented 1 July 2008. The Act provides employees with caring responsibilities with the right to request flexible work options ■ Developed two work-life balance tools available online and in hard copy to provide practical information and tips for implementing work-life balance strategies in workplaces. These can be viewed at: <ul style="list-style-type: none"> – Work-life Balance: Making it work for your business for larger employers, http://www.dol.govt.nz/worklife/resources/guide/index.asp – Making Flexibility Work: Practical Ideas for Small Businesses, http://www.dol.govt.nz/worklife/resources/making-it-work.asp ■ Completed the evaluation of the Workplace project, a demonstration project with 14 large public and private sector organisations to encourage flexible and responsive changes in the workplace. Evaluation results can be viewed at www.dol.govt.nz
<ul style="list-style-type: none"> • Retirement planning is promoted and seminars are well attended • Flexible work options are in place 	<ul style="list-style-type: none"> ■ Promoted planning for retirement and ran two in-house retirement seminars for staff ■ Supported staff in Christchurch and Dunedin to attend public retirement programmes ■ Considered flexible working options for staff on a case-by-case basis. Information about flexible working options will be published widely
<ul style="list-style-type: none"> • Local authorities implement the Neighbourhood Accessibility Planning programme providing safer road access for older users 	<ul style="list-style-type: none"> ■ Funded six local councils to implement the road safety programme ■ Developed eight case studies to assist Territorial Authorities, local councils and Land Transport New Zealand officials to implement the road safety programme, and to encourage greater uptake of the programme ■ Developed best practice guidelines for the programme co-ordinators for set up, consultation and buy-in of the programme

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Land Transport New Zealand	Safe with Age driving courses Goal 4	<ul style="list-style-type: none"> • Older drivers have the skills to drive safely 	<ul style="list-style-type: none"> • Promote the revised Safe with Age programme nationwide and increase funding to: <ul style="list-style-type: none"> – redevelop the teaching material – have a new focus on self assessment and alternatives to driving – provide a subsidy voucher for an on-road coaching and driving assessment with a qualified driving instructor • Increase the number of course participants to achieve a target of 6,000 mature drivers
Land Transport New Zealand	Total Mobility Scheme Goal 4	<ul style="list-style-type: none"> • To encourage local authorities operating a Total Mobility Scheme to adopt second-phase improvements resulting from the Ministry of Transport's 2005 Review 	<ul style="list-style-type: none"> • Complete the consultation process with local councils to conclude the second-phase improvements of the Total Mobility Scheme. Key improvements include: <ul style="list-style-type: none"> – contracts between councils and transport operators providing Total Mobility services – best practice guidelines to assist the Total Mobility assessors to apply the eligibility criteria consistently • Finalise guidelines and templates for the second-phase improvements by September 2007 • Distribute the guidelines and templates to local authorities
National Library of New Zealand www.natlib.govt.nz	Height, Mobility and Sight Plan Goals 5 & 10	<ul style="list-style-type: none"> • Library services are easily accessible 	<ul style="list-style-type: none"> • Implement a plan to make the library more accessible for older library users with special needs
National Library of New Zealand Additional achievement in 2007/2008	Aotearoa People's Network Goals 5, 6, 7, 8 & 10	<ul style="list-style-type: none"> • Older people have access to free broadband internet service in public libraries 	<ul style="list-style-type: none"> • By March 2008 install computers to provide free access for older people to broadband internet service in public libraries through the Aotearoa People's Network • By May 2008 evaluate the Aotearoa People's Network



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- The revised Safe with Age course is promoted nationwide
- 6,000 older drivers undertake Safe with Age driving courses

- Promoted the revised Safe with Age course through local and national marketing initiatives resulting in greater numbers of course participants
- Redeveloped the Safe with Age programme which included:
 - a self assessment and alternatives to driving
 - a \$30 subsidy voucher for on-road coaching and assessment for all course participants
 - translations into Cantonese and Mandarin for older Chinese people
- Contracted 48 Safe with Age providers who delivered 416 courses around the country, for approximately 4,580 people

- The operation of the Total Mobility Scheme is enhanced and better responds to the needs of the people who use it

- Consulted all local authorities operating Total Mobility Schemes. Nine of the 15 councils signed up to phase two improvements of the Total Mobility Scheme
- Completed best practice guidelines and contracts for councils and transport operators providing Total Mobility services
- Published best practice guidelines on website at www.nzta.govt.nz

- Older people have easy access to the library

- Approval of the plan to make the library more accessible for older library users has been deferred until the National Library building redevelopment is completed

- Computers installed in public libraries for better access to free broadband internet services for older people
- Positive feedback received for the Aotearoa People's Network

- Installed 147 computers in 34 libraries in Kawerau, Taranaki, the Wairarapa, the West Coast and Canterbury to provide access to free broadband internet service for older people
- The evaluation of the Aotearoa People's Network deferred until December 2008. Anecdotal evidence indicates the main users of the free service are older people

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>National Library of New Zealand</p> <p>Additional achievement in 2007/2008</p>	<p>Positive ageing framework</p> <p>Goals 5 & 10</p>	<ul style="list-style-type: none"> The National Library policy process takes positive ageing issues into account 	<ul style="list-style-type: none"> Develop a policy framework that includes a positive ageing perspective for National Library's policies and projects, for implementation by February 2008
<p>National Library of New Zealand</p> <p>Additional achievement in 2007/2008</p>	<p>Health and safety</p> <p>Goal 9</p>	<ul style="list-style-type: none"> Older people are safe and well at work 	<ul style="list-style-type: none"> Review the Health and Safety policy by June 2008
<p>National Library of New Zealand</p> <p>Additional achievement in 2007/2008</p>	<p>Staff Climate survey</p> <p>Goal 9</p>	<ul style="list-style-type: none"> Obtain information about older workers' job satisfaction 	<ul style="list-style-type: none"> Conduct a Staff Climate survey in May 2008 for analysis by July 2008 Identify issues and develop a response plan for older workers
<p>Ministry of Pacific Island Affairs</p> <p>www.minpac.govt.nz</p>	<p>Mind Your Language – Tokelau, Niue and Cook Islands Māori</p> <p>Goals 6, 8 & 10</p>	<ul style="list-style-type: none"> Pasifika languages are valued, used and preserved for future generations 	<ul style="list-style-type: none"> Seek input from older people to improve the existing Tokelau, Niue and Cook Islands Māori language learning resources
<p>Ministry of Pacific Island Affairs</p>	<p>Moui Olaola Project</p> <p>Goals 6, 8 & 10</p>	<ul style="list-style-type: none"> To bring Pacific elders and younger Pacific people together 	<ul style="list-style-type: none"> Work with central government agencies and community groups to share and collate information on initiatives that encourage intergenerational interaction between Pacific elders and Pacific young people

Engaged with older Pacific people through resource providers and community groups to improve the three Mind Your Language projects recording legends, myths and songs

MINISTRY OF PACIFIC ISLAND AFFAIRS

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> A positive ageing perspective is applied to National Library policies and projects 	<ul style="list-style-type: none"> Developed and implemented a policy framework to apply a positive ageing perspective to projects and policy work
<ul style="list-style-type: none"> Initiatives for older workers are identified and prioritised for action 	<ul style="list-style-type: none"> Reviewed the Health and Safety policy in September 2007 identifying initiatives for development. These will be implemented by December 2008
<ul style="list-style-type: none"> Response plan responds to older workers' issues 	<ul style="list-style-type: none"> Conducted a Staff Climate survey in May 2008 Identified older workers' issues to inform the Library's 10-year New Generation Strategy that commenced in 2007
<ul style="list-style-type: none"> Language resources in Tokelau, Niue and Cook Islands Māori are widely distributed and used among these communities 	<ul style="list-style-type: none"> Engaged with older Pacific people through resource providers and community groups to improve the three Mind Your Language projects recording legends, myths and songs. The resource providers are NIU Development Inc, Ai Metua Kuki Airani and Tokelau MYL Board Commenced work to relaunch the existing Niuean language website www.learnniue.com by December 2008 which will include recorded legends, myths and songs Commenced developing two websites to publish recordings of legends, myths and songs in Tokelau and Cook Islands Māori. This will be completed by December 2008
<ul style="list-style-type: none"> Pacific elders and Pacific young people have opportunities to interact 	<ul style="list-style-type: none"> Work on the Moui Olaola project was not undertaken due to changes in resource and work programme priorities

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>New Zealand Police www.police.govt.nz</p>	<p>Local community safety and crime prevention initiatives Goals 5, 8 & 10</p>	<ul style="list-style-type: none"> Older people are actively involved in community safety and crime prevention 	<ul style="list-style-type: none"> Maintain a database of the unpaid volunteers working with the police to enable accurate reporting, and better training and support for volunteers Support the Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar in Levin in October 2007 Continue to hold an annual national training seminar in Auckland in June 2008 for approximately 300 community patrollers
<p>Department of the Prime Minister and Cabinet www.dpmc.govt.nz</p>	<p>Health and safety Goal 9</p>	<ul style="list-style-type: none"> Older people are safe and well at work 	<ul style="list-style-type: none"> By October 2007 review health and safety objectives and identify and prioritise initiatives for older workers
<p>Department of the Prime Minister and Cabinet</p>	<p>Staff Climate survey Goal 9</p>	<ul style="list-style-type: none"> Obtain information about older workers' job satisfaction 	<ul style="list-style-type: none"> Conduct the Staff Climate survey in March 2008 and analyse the results by April 2008 Identify issues and actions for older workers and develop a response plan
<p>Department of the Prime Minister and Cabinet</p>	<p>Transition from employment to retirement Goal 9</p>	<ul style="list-style-type: none"> Older workers are provided with information and support when planning for retirement 	<ul style="list-style-type: none"> Support and discuss retirement transition arrangements with employees who intend to retire within 24 months Review current information on flexible work arrangements to identify options for older workers Develop information and distribute to older workers by March 2008



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- The database provides up to date information on police volunteers
- The Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar was successful
- Older volunteers receive training and support and are active members of neighbourhood support groups

- Trialled the electronic database of unpaid volunteers as part of the review of police volunteers and used it to improve reporting, training and support
- Held a successful Australasian Neighbourhood Watch conference in Wellington
- Held a successful Neighbourhood Support New Zealand training seminar in Levin
- Held an annual national training seminar for community patrollers jointly in Auckland with Neighbourhood Support New Zealand in June 2008

- Wellbeing initiatives for older workers are identified and prioritised for action

- Reviewed health and safety initiatives and the analysis confirmed that older workers feel safe and well at work
- Passed independent audit for the ACC's Workplace Safety Management Practices programme. The department's commitment to employee participation in health and safety practices was particularly noted and recognised

- A response plan is developed to address older workers' issues

- Conducted the Staff Climate survey. The survey results indicated there was a shift in the age cohort from 50–59 to 40–49 years and staff are highly engaged and happy in their work

- Employees approaching retirement are supported to plan for their retirement
- Flexible work options for older workers are identified and information distributed to staff

- Held staff seminars with an actuary to offer staff financial information about investments and retirement
- Discussed transition to retirement arrangements with employees intending to retire. Feedback showed the support was helpful
- Maintained generous superannuation contributions through Individual Retirement Plan with 7.5% contribution by employer
- Flexible work initiatives will be explored by December 2008 after implementation of the Employment Relations (Flexible Working Arrangements) Amendment Act on 1 July 2008

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Centre for Research Evaluation and Social Assessment</p> <p>www.morst.govt.nz www.frst.govt.nz</p>	<p>Ageing in Place</p> <p>A five-year research programme</p> <p>Goals 3, 5, 6, 8 & 10</p>	<ul style="list-style-type: none"> • Research on older people’s housing informs improvements to help older people to age in their communities 	<ul style="list-style-type: none"> • By March 2008 produce estimates of older people living in poor dwellings • Survey the housing service sector to inform the development of effective programmes to repair and maintain older people’s houses
<p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> University of Waikato <i>and</i> Family Centre Social Policy Research Unit</p>	<p>Enhancing wellbeing in an ageing society (EWAS)</p> <p>A five-year research programme</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities 	<ul style="list-style-type: none"> • Contribute research to the International Association of Gerontology Conference in Beijing in October 2007 • Publish the initial results of two surveys of people aged 40–64 and 65–84 on the website at www.ewas.net.nz • Complete work on the Age Concern and Te Hoe Nuku Roa case studies and report to stakeholder groups • Participate in the 2007 biennial New Zealand Association of Gerontology Conference in Hamilton 14–16 November • Plan fieldwork for the Asian and Pacific case studies to investigate aspects of positive ageing based on cultural, socio-economic and gender backgrounds

Established case studies and data collection instruments to inform the development of effective programmes to repair and maintain older people's houses

MINISTRY OF RESEARCH, SCIENCE AND TECHNOLOGY

PROGRESS INDICATORS

- Estimates are completed
- The survey informs the development of effective housing repair and maintenance programmes to assist older people to age in their communities

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Produced estimates of older people living in poor dwellings and in May 2008 reported the data to the National Reference Group
- Surveyed the housing service sector in May 2008 and reported survey findings in June 2008
- Commenced development of an assessment tool to identify repairs and maintenance work in older people's homes
- Established case studies and data collection instruments to inform the development of effective programmes to repair and maintain older people's houses

- National and international knowledge about older New Zealanders is enhanced by the research
- Survey results are published on the website
- Stakeholders received the report on Age Concern and Te Hoe Nuku Roa case studies
- Asian and Pacific case studies are underway

- Completed third phase of new research database and published a paper documenting international studies on ageing and nine associated working papers on enhancing wellbeing in an ageing society. Papers can be viewed on the EWAS website at www.ewas.net.nz/Publications/index.html
- Developed and piloted a national CATI (Computer Assisted Telephone Interviewing) survey
- Completed fieldwork for two surveys of people aged 45–64 and 65–84 years. Analysis of the data from the first survey has been completed and analysis of the data from the second survey is underway
- Completed fieldwork and reports for case studies on the Wellington Tenth Trust, St James Church and Age Concern and presented these at the New Zealand Association of Gerontology Conference in Hamilton November 2007
- Completed planning and commenced fieldwork for the Asian case studies for completion by December 2008
- Designed fieldwork for the Pacific case studies for completion by June 2009
- Distributed research information and published demographic and social aspects of positive ageing locally and internationally

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Massey University <i>and</i> Family Centre Social Policy Research Unit</p>	<p>Longitudinal Study of Ageing</p> <p>A five-year research programme</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> Establish a nationally representative longitudinal study of factors that contribute to positive ageing in New Zealand 	<ul style="list-style-type: none"> Develop a five-year nationally representative longitudinal research programme with approximately 5,000 participants to investigate the quality of life of older people Appoint advisory groups to assist in developing the research programme Commence the development of a survey questionnaire for the pilot study
<p>Ministry of Social Development – Centre for Social Research and Evaluation</p> <p>www.msd.govt.nz</p>	<p>Turning 65: Reflecting Back – Employment Experiences and Plans for the Future</p> <p>Goal 9</p>	<ul style="list-style-type: none"> Provide information about how and why older New Zealanders make particular decisions about workforce participation, withdrawal and the barriers that prohibit their involvement in paid work 	<ul style="list-style-type: none"> By November 2007 develop a research plan to survey people aged 65 to examine their last 10 years work history, their use of employment and retirement support services and their planning for the future Develop the survey methodology by February 2008 and complete the fieldwork by July 2008



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Factors that contribute to positive ageing are identified
- A representative sample of participants is established
- Advisory groups are appointed
- The development of the survey questionnaire commenced

- Developed a five-year nationally representative longitudinal research programme to investigate the quality of life of older people
- Obtained 4,000 participants for the main project sample with 1,000 participants for a follow-up survey to be recruited in 2009
- Appointed advisory groups to assist with the research programme
- Developed a survey questionnaire for the pilot study

- The research plan and methodology are developed and the survey fieldwork completed

- Completed a research plan and finalised the questionnaire for phone interviews to examine the last 10 years work history of people aged 65, their use of employment and retirement support services and their future plans
- Contracted an external company to conduct the survey and supply data to the Ministry
- Set up a working group and developed a report outline in May 2008
- Commenced fieldwork for the survey questionnaire for completion by July 2008

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Family and Community Services	Settling In – Auckland – Chinese New Settlers – Shanti Niwas – Noor Al Huda Women’s Network Goals 5, 6, 8 & 10	<ul style="list-style-type: none"> • Older people from Chinese, Indian and Muslim communities in Auckland are socially connected, informed about services and have education opportunities 	<ul style="list-style-type: none"> • Work with the Chinese New Settlers group, Shanti Niwas and the Noor Al Huda Women’s Network to identify the needs of older members and assist them to access social services • Hold a seminar series and encourage older people to attend • Work collaboratively with Auckland and Wellington mainstream services to increase their responsiveness to the needs of older ethnic peoples
Ministry of Social Development – Human Resources	Positive ageing workforce initiatives Goal 9	<ul style="list-style-type: none"> • Encourage older workers to remain in the Ministry’s workforce • Effectively manage a multigenerational workforce 	<ul style="list-style-type: none"> • By December 2007 establish a working party to develop options for flexible working arrangements to suit the needs of the Ministry’s business units • By December 2007 provide information and resources to staff to assist them to make informed decisions about retirement

Supported Asian older people to hold social network meetings, overcome isolation and access information about New Zealand's systems and processes

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Chinese, Indian and Muslim communities are better informed about social services and community opportunities • Seminars are well attended • Older ethnic people report greater responsiveness from mainstream services in Auckland and Wellington 	<ul style="list-style-type: none"> ■ Supported a successful application to the Chinese New Settlers Community Initiatives Fund to enable Asian older people to hold social network meetings, overcome isolation and access information about New Zealand's systems and processes ■ Provided ongoing advice and support to Asian older people through monthly meetings ■ Supported Shanti Niwas seniors to meet twice-weekly to hear from a range of speakers on New Zealand Superannuation, residency and information about health services ■ Funded the development of a strategic plan to address Shanti Niwas seniors' needs that will be used as a template for other refugee organisations ■ Delivered presentations in partnership with the Nelson/Tasman Councils to local and central government representatives, Newcomer Network members and local community groups about the impact and future implications of migration on the district's ageing population ■ Participated in the Nelson/Tasman Positive Ageing forum to inform them about the Newcomers Network activities. Local and central government agencies and non-government organisations have an increased awareness of the services for migrants and refugees
<ul style="list-style-type: none"> • More older staff are retained in the Ministry's workforce • Workforce initiatives support and promote the effective management of a multigenerational workforce 	<ul style="list-style-type: none"> ■ Deferred work on flexible working arrangements to align with the Employment Relations (Flexible Working Arrangements) Amendment Act implemented 1 July 2008 ■ Provided staff with information on the Ministry's intranet about retirement planning and superannuation ■ Commenced work on information and resources for staff about retirement. This included seminars and online resources

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Ministry of Social Development – Office for Disability Issues</p> <p>www.odi.govt.nz</p>	<p>Review of Long-term Disability Supports and Review of payments for family caregivers of disabled people</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Disabled people have the support they need to enable them to engage in the ordinary opportunities and responsibilities of life 	<ul style="list-style-type: none"> • Deliver a policy paper to the Minister for Disability Issues by December 2007 providing options to improve the disability support systems. Following decisions by Ministers develop a plan of action to improve support for disabled people • By December 2007 report to Cabinet Social Development Committee on options for payments to family caregivers of disabled people
<p>Ministry of Social Development – Office for Senior Citizens</p> <p>www.osc.govt.nz</p>	<p>Amendments to the enduring powers of attorney legislation</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older people’s rights and interests are protected 	<ul style="list-style-type: none"> • The Bill to amend Part 9 of the Protection of Personal and Property Rights Act 1988 is passed by December 2007 • Draft new enduring powers of attorney forms and other documentation for inclusion in regulations
<p>Ministry of Social Development – Office for Senior Citizens</p>	<p>Home equity release schemes</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older people’s financial rights and interests are protected 	<ul style="list-style-type: none"> • Consult key stakeholders on the issues identified in public submissions on a proposed code of practice for home equity release schemes • By 30 September 2007 publish a report on the analysis of the public submissions on the Office for Senior Citizens’ website • By December 2007 report to the Minister for Senior Citizens on the progress of work to develop a code of practice for home equity release schemes



PROGRESS INDICATORS

- The policy paper provides Ministers with options and an action plan is developed
- Report identifies options for payments to family caregivers of disabled people

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Reported to Ministers in August 2007 and to Cabinet in February 2008 on options to improve disability support systems. Cabinet agreed to recommendations on:
 - improving the focus on outcomes and measurement
 - enhancing consumer choice and service flexibility
 - building capacity
 - improving co-ordination and contracting
 - improving access to government information about disability supports
 - ensuring access to mainstream services for children with disabilities and young people
 - improving reporting and monitoring
- In September 2007 the Minister for Disability Issues directed that work on payment to family caregivers be part of the Ministry's Carers' Strategy and Five-year Action Plan launched April 2008

- The Bill is passed by Parliament
- Forms and other documents are developed

- The Bill to amend Part 9 of the Protection of Personal and Property Rights Act 1988 was passed on 25 September 2007
- Consulted key stakeholders on the development of the enduring powers of attorney forms
- Drafted the new enduring powers of attorney forms and guidelines for implementation 26 September 2008

- Older people's views and the views of key stakeholders inform the development of a code of practice for home equity release schemes

- Consulted key stakeholders on the development of a code of practice for home equity release schemes
- On 30 September 2007 published a report on the analysis of the public submissions on a proposed code of practice. For findings see www.osc.govt.nz/hec/high-level-findings.html
- In May 2008 provided a progress report to the Minister for Senior Citizens on the development of the code of practice

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Office for Senior Citizens	Promoting positive ageing through the New Zealand Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> Encourage local government to develop positive ageing plans for their communities 	<ul style="list-style-type: none"> Work with five local councils to increase the number of councils in the 2008–2010 New Zealand Positive Ageing Action Plan
Ministry of Social Development – Office for Senior Citizens	Volunteer Community Co-ordinators (VCC) programme Goals 8 & 10	<ul style="list-style-type: none"> Policy advice is enhanced by the VCC programme 	<ul style="list-style-type: none"> By August 2007 hold a workshop with a group of VCCs to review the objectives in the New Zealand Positive Ageing Strategy By December 2007 hold three policy forums to engage with VCCs on key policies and initiatives relating to older people In partnership with the Office of Ethnic Affairs host a forum for ethnic VCCs to network and discuss ethnic issues for older people
Ministry of Social Development – Older People’s Policy	Improved data and research Goal 1	<ul style="list-style-type: none"> Research and robust data is available for the 2012 Positive Ageing Indicators Report 	<ul style="list-style-type: none"> In collaboration with key agencies develop a timetable for collecting robust data about older people for the 2012 Positive Ageing Indicators Report
Ministry of Social Development – Older People’s Policy	Positive Ageing Indicators 2007 Goals 1–10	<ul style="list-style-type: none"> Monitor over time the wellbeing and quality of life of older New Zealanders, using indicators based on robust statistical data 	<ul style="list-style-type: none"> By 31 August 2007 develop and launch the Positive Ageing Indicators 2007 report

Launched the Positive Ageing Indicators 2007 report in August 2007 to provide a base measure of the overall wellbeing of older New Zealanders

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Five additional councils are included in the 2008–2010 New Zealand Positive Ageing Action Plan 	<ul style="list-style-type: none"> Consulted participating central and local government agencies on a review of the New Zealand Positive Ageing Strategy goals and objectives resulting in: <ul style="list-style-type: none"> some amendments and additions to the objectives changes to the reporting and planning process from an annual to a two-yearly reporting cycle Worked with eight local councils to promote the New Zealand Positive Ageing Strategy. Five additional local councils, Hutt City Council and Ashburton, Carterton, Kawerau and Marlborough District Councils will be contributing to the 2008–2010 Action Plan
<ul style="list-style-type: none"> Information from the workshop informs the review The VCCs are well informed of key initiatives undertaken by the Office for Senior Citizens VCCs have the opportunity to discuss issues of concern 	<ul style="list-style-type: none"> Held a workshop in August 2007 to discuss the New Zealand Positive Ageing Strategy Held three policy forums in August and September 2007 to discuss intergenerational, ethnic and policy initiatives Supported the Office of Ethnic Affairs to host a forum for ethnic VCCs about community engagement
<ul style="list-style-type: none"> Timetable developed to collect robust data about older people for the next Positive Ageing Indicators Report 	<ul style="list-style-type: none"> The development of a timetable for data collection about older people has been delayed until further work has been undertaken
<ul style="list-style-type: none"> The report identifies key issues and areas where Government needs to take action 	<ul style="list-style-type: none"> Launched the <i>Positive Ageing Indicators 2007</i> report in August 2007 to provide a base measure of the overall wellbeing of older New Zealanders. See www.msd.govt.nz

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Senior Services <i>and</i> Older People’s Policy	SuperGold Card Goals 1 & 10	<ul style="list-style-type: none"> Older people have access to business discounts and services, and public-sector concessions 	<ul style="list-style-type: none"> Produce and launch the SuperGold Card by 31 August 2007
Ministry of Social Development – Senior Services <i>and</i> Older People’s Policy <i>and</i> Work and Income Seniors <i>and</i> Office for Senior Citizens	Future service delivery models Goals 1 & 5	<ul style="list-style-type: none"> Older clients receive services that are tailored to meet their needs enabling their independence and participation in the community 	<ul style="list-style-type: none"> Develop and trial a service delivery model to improve services for older clients including working in partnership with older people’s organisations and health organisations in the community to assist in co-ordinating and delivering services Improve access to information about services and entitlements for older people including the development of a website specifically for older people and their organisations



PROGRESS INDICATORS

- The SuperGold Card is issued to eligible older people
- The service delivery model is shown to be responsive to older people's service needs and local partnerships are established
- Access to information about services and entitlements is improved

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Launched the SuperGold Card in August 2007
- Issued approximately 578,000 SuperGold Cards including approximately 15,000 special Veteran SuperGold Cards
- Developed a range of SuperGold Card information services including:
 - a website, www.supergold.govt.nz
 - two freephone lines, 0800 25 45 65 for cardholders and 0508 65 00 00 for business partners
 - a discount directory updated annually
- Increased significantly the number and range of participating companies and discounts available to cardholders to 861 businesses, represented by 4,795 business outlets, as of June 2008
- Trialled a service delivery model which included:
 - a new case manager role in six Work and Income sites to work with older clients who have high and complex needs
 - a falls prevention initiative in the six Work and Income sites, in partnership with ACC, for case managers to refer clients to the Tai Chi and Otago Exercise programmes
- Commenced a work programme to develop a strategy to enable older people to access information about services and entitlements. This will include the development of a website

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Seniors	Information access for older people Goals 1, 5, 7 & 10	<ul style="list-style-type: none"> • Enable older people to maintain their independence and social participation in the community • Older people have easy access to information and services 	<ul style="list-style-type: none"> • Run service delivery pilots to increase older people’s access to co-ordinated services • Run telephone campaigns to link vulnerable older people to appropriate services in their communities • Improve Work and Income information and access channels for people turning 65 • Improve existing New Zealand Superannuation forms and brochures • Develop a resource kit for staff about the delivery of services to older people

Improved the *Extra help for New Zealand Superannuitants* leaflet and fact sheets for people receiving New Zealand Superannuation and Veteran's Pension

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS

- Older people have access to integrated co-ordinated services, are well informed and have easy access to entitlements and support
- New Zealand Superannuation forms and brochures are user friendly
- Staff have a useful resource kit


ACHIEVEMENTS FOR JULY 2007-JUNE 2008

- In December 2007 conducted a telephone campaign with groups of New Zealand Superannuation clients that focused on increasing the awareness of the Living Alone payment and how to access their entitlement
- Improved information and access channels for older clients by:
 - using a co-ordinated approach in partnership with Inland Revenue to improve information and access channels for people turning 65
 - arranging for all people applying for New Zealand Superannuation from April 2008 to receive the Retirement Commission's *Your money in retirement* booklet
 - improving case management practice and communication with older clients by reviewing practices and processes for the Living Alone payment
 - enhancing the Work and Income website resulting in improved access and information for older people
 - improving the New Zealand Superannuation application form by making it easier to understand and complete, and by including additional information about extra help
- Improved the *Extra help for New Zealand Superannuitants* leaflet and fact sheets for people receiving New Zealand Superannuation and Veteran's Pension
- Developed a resource kit for staff working with older people to improve access to information about services and assistance for older clients

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Working Age People’s Policy <i>and</i> New Zealand Carers Alliance	Carers’ Strategy Goal 5	<ul style="list-style-type: none"> • Develop a Carers’ Strategy and five-year action plan 	<ul style="list-style-type: none"> • By 31 July 2007 in partnership with the New Zealand Carers Alliance launch the <i>Caring for New Zealand Carers</i> consultation document • By April 2008 produce a Carers’ Strategy and a five-year action plan
Ministry of Social Development – Ministry of Youth Development <i>and</i> Office for Senior Citizens	Connecting Young and Old symposium Goals 8 & 10	<ul style="list-style-type: none"> • Find new ways to connect older and younger generations in the community 	<ul style="list-style-type: none"> • Hold a Connecting Young and Old symposium in Christchurch on 14 September 2007 to provide an opportunity for older and younger people to discuss intergenerational issues • Identify new ways to connect younger and older generations and report on the progress to the Minister of Youth Affairs and to the Minister for Senior Citizens
 Ministry of Social Development – Work and Income Auckland	Encouraging older people to participate Goal 10	<ul style="list-style-type: none"> • Older people have information about community assistance 	<ul style="list-style-type: none"> • Service Centres with New Zealand Super sections promote and display information about community activities for older clients to increase their participation in the community



PROGRESS INDICATORS

- The Carers' Strategy identifies actions to address the issues faced by older carers and the carers of older people
- A Carers' Strategy and five-year action plan is completed

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Launched the *Caring for New Zealand Carers* consultation document on 23 July 2007 seeking public submissions up to 14 September 2007
- Distributed 23,000 copies of the consultation document summary to carers and other stakeholders
- Received positive feedback on the consultation. Over 200 written submissions were received and over 1,000 people attended the public meetings
- Launched *The New Zealand Carers' Strategy and Five-year Action Plan* on 28 April 2008 that:
 - outlines the Government's vision for informal carers in New Zealand
 - describes guiding principles for government agencies and key stakeholders
 - sets up a process to monitor progress in achieving the vision
 - outlines the governance and monitoring arrangements for the Strategy
 - sets out the immediate actions the Government will take to progress towards achieving the vision

- The evaluation of the symposium confirmed its success
- Ministers received feedback and recommendations about practical ways to enhance relationships and communication between younger and older people

- Held a Connecting Young and Old forum in Christchurch on 14 September 2007 to discuss intergenerational issues with 10 older people and 10 younger people
- Reported feedback on the symposium to the Minister of Youth Affairs and the Minister for Senior Citizens
- Identified new ways to connect younger and older generations such as:
 - establishing a skills bank of older people's skills which young people can access
 - creating podcasts of older people's stories
 - organising regular meetings for a Christchurch group of older and younger people to meet to discuss ideas to break the age barrier

- Older people are well informed about the range of activities in the community

- Displayed information for older clients in Service Centres that have New Zealand Superannuation sections. The information included community brochures, posters and general information on community events for older people

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation



AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Auckland	Full and correct entitlement Goal 1	<ul style="list-style-type: none"> Older clients receive full and correct entitlement to supplementary assistance 	<ul style="list-style-type: none"> Contact 80% of New Zealand Superannuation clients not in receipt of supplementary assistance to provide information on their correct entitlements
Ministry of Social Development – Work and Income Bay of Plenty	Physical activities for older people Goal 10	<ul style="list-style-type: none"> Older people are encouraged to participate in physical and social groups 	<ul style="list-style-type: none"> By September 2007 promote physical activities and display information in clubs and Work and Income office waiting areas Invite community groups to present information at Keeping Independent Now seminars about physical and social activities for older people
Ministry of Social Development – Work and Income Bay of Plenty	Strengthening ties Goals 1 & 8	<ul style="list-style-type: none"> Staff are well informed about services available for older people 	<ul style="list-style-type: none"> Meet monthly with social services co-ordinators and health providers to strengthen relationships and share information about services for older people
Ministry of Social Development – Work and Income Bay of Plenty and Energy Efficiency and Conservation Authority and Energy Options and Funding Agencies including DHBs	Tauranga Healthy Homes Goal 3	<ul style="list-style-type: none"> Older people, especially those with respiratory illnesses, receive subsidised home insulation 	<ul style="list-style-type: none"> Actively promote the Healthy Homes initiative to older clients Provide financial assistance to older clients to insulate their homes
Ministry of Social Development – Work and Income Canterbury	Community education Goals 1, 5 & 7	<ul style="list-style-type: none"> Older clients in the community access information and services 	<ul style="list-style-type: none"> Provide information about Work and Income entitlements and services at two rural events with the Selwyn District Council and six information seminars with Christchurch City Council

Supported older clients to insulate their homes through housing improvement advances and insulated 82 homes of older people through the Healthy Homes project

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Increased numbers of older clients receive supplementary assistance 	<ul style="list-style-type: none"> Discussed extra financial assistance and entitlements with older clients which resulted in an increase in the uptake of extra financial assistance by older people Met with District Health Boards, community organisations and community groups to raise their awareness of extra financial assistance
<ul style="list-style-type: none"> Information about physical and social activities for older people is promoted throughout the region 	<ul style="list-style-type: none"> Liaised with Sport Bay of Plenty to collect information on activities and sporting groups of interest to older people in Tauranga and displayed the information in Service Centres Provided information to older clients about ACC-funded Tai Chi and Otago Exercise programmes Invited community groups such as Age Concern Tauranga to the Keeping Independent Now seminars so that older people are aware of services. This also provided opportunities for organisations to increase their membership and for older people to participate in community activities
<ul style="list-style-type: none"> Clients receive comprehensive information about a range of services 	<ul style="list-style-type: none"> Held monthly networking meetings with health providers and social services including ACC, Returned Services Association and Maketu Health Services to share information about services for older people
<ul style="list-style-type: none"> Older Work and Income clients receive support to insulate their homes 	<ul style="list-style-type: none"> Actively promoted the Healthy Homes initiative to older clients through local newspapers and council networks Supported older clients to insulate their homes through housing improvement advances and insulated 82 homes of older people through the Healthy Homes project
<ul style="list-style-type: none"> Older clients are well informed about services and receive full and correct entitlements 	<ul style="list-style-type: none"> Attended two networking meetings for the Healthy Selwyn Group run by the Selwyn District Council to improve service co-ordination in the region for older people Attended six Older Adults Series of Information Seminars (OASIS) run by Christchurch City Council and provided information about Work and Income entitlements

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Canterbury	Relationship opportunities and community participation Goals 8 & 10	<ul style="list-style-type: none"> Maintain good networks with older people’s organisations in the community 	<ul style="list-style-type: none"> Participate in social and educational events held by the Alzheimers Society, Grey Power and the Christchurch City Council to network and share information about Work and Income services for older people
Ministry of Social Development – Work and Income Canterbury	Relationships with health providers and social services Goals 2 & 8	<ul style="list-style-type: none"> Maintain relationships with key stakeholders so older people can access information to improve their health and wellbeing 	<ul style="list-style-type: none"> Participate in monthly strategic meetings run by Elder Care Canterbury in conjunction with Age Concern, Canterbury District Health Board, ACC, Christchurch City Council and Presbyterian Support Services
Ministry of Social Development – Work and Income Central	Information and advice for older clients Goal 1	<ul style="list-style-type: none"> Older clients are well informed about services and receive full and correct entitlement 	<ul style="list-style-type: none"> Hold quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives Participate in at least two information-sharing events with older people’s organisations Run two seminars for beneficiaries aged 64 years and over to inform them of entitlements and the process to apply for New Zealand Superannuation





PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- | | |
|---|--|
| <ul style="list-style-type: none"> • Work and Income staff have good networks with community organisations and older people are aware of services in the community | <ul style="list-style-type: none"> ■ Presented Work and Income information at Grey Power meetings in July, October, November and December 2007 and March 2008 ■ Presented and shared Work and Income information at six sessions of the Alzheimers Society educational course Making a Difference ■ Provided information to older clients at the Garden Gala Day in February 2008 run by Christchurch City Council |
| <ul style="list-style-type: none"> • Older people have access to improved information about health and social services in the community | <ul style="list-style-type: none"> ■ Attended monthly strategic meetings run by Elder Care Canterbury to share information and improve networks, and to integrate and improve health services for older people such as directly referring clients to ACC's Falls Prevention programme |
| <ul style="list-style-type: none"> • Case managers have the right skills and knowledge to help older people with information and advice • Older people are well informed and access entitlements and services | <ul style="list-style-type: none"> ■ Held three meetings with New Zealand Superannuation case managers to promote best practice initiatives ■ Delivered presentations on Work and Income entitlements to Grey Power in Palmerston North, Levin, Foxton, Masterton, Kapiti and Dannevirke ■ Participated in a public forum with Age Concern and presented Work and Income information to the Waikanae Alzheimers Support Group ■ Instead of seminars for beneficiaries, worked with Grey Power, Age Concern and Probus to promote information in the community about Work and Income entitlements and how to apply for assistance |

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Central	Stakeholder participation Goal 2	<ul style="list-style-type: none"> • Strengthen relationships with key older people’s stakeholders 	<ul style="list-style-type: none"> • Work collaboratively with key stakeholder organisations to improve information and services for the wellbeing of older people by participating in: <ul style="list-style-type: none"> – monthly Feilding Community Liaison Group meetings – two-monthly Health of Older Persons meetings at Masterton District Health Board – quarterly meetings of Palmerston North City Council’s Older Persons Forum – two-monthly Dannevirke/Pahiatua positive ageing meetings – monthly Levin Community Liaison Group meetings – Kapiti Coast District Council’s Positive Ageing Strategy meetings
Ministry of Social Development – Work and Income East Coast	Education opportunities Goals 5 & 10	<ul style="list-style-type: none"> • Older people receive support and advice on elder abuse and neglect prevention issues 	<ul style="list-style-type: none"> • By September 2007 run staff awareness programmes on elder abuse and neglect in conjunction with Age Concern’s Elder Abuse and Neglect Prevention co-ordinator and the Family Violence Response co-ordinators • Hold public information days for clients to provide advice on elder abuse and neglect and make information available throughout the year at Work and Income offices
Ministry of Social Development – Work and Income East Coast and Accident Compensation Corporation	Falls Prevention Goal 5	<ul style="list-style-type: none"> • Raise awareness of Falls Prevention programmes for older people 	<ul style="list-style-type: none"> • By February 2008 in conjunction with ACC establish a working group to design Falls Prevention pamphlets and booklets for older people • Distribute Falls Prevention pamphlets and booklets in the community



Provided information pamphlets on elder abuse and neglect prevention for display in all service centres

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Older people are well informed about health and social services 	<ul style="list-style-type: none"> ■ Held two-monthly meetings with Grey Power, Age Concern, Asthma Society and Probus to strengthen relationships and to share information to assist clients receive their full and correct entitlements ■ Participated and provided Work and Income information at: <ul style="list-style-type: none"> – local Māori Pae Tamariki and Pacific Island Pacifica Fusion cultural performances in Palmerston North – field days in Feilding – women’s expo in Palmerston North – two-monthly Health of Older Persons meetings at Masterton District Health Board – two-monthly Dannevirke/Pahiatua positive ageing meetings – Kapiti Coast District Council’s Positive Ageing Strategy meetings ceased in November 2007
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect • Clients have opportunities to receive advice on issues relating to elder abuse and neglect and information days are well attended 	<ul style="list-style-type: none"> ■ Elder Abuse and Neglect Prevention co-ordinators trained all staff on elder abuse and neglect prevention ■ Provided information pamphlets on elder abuse and neglect prevention for display in all service centres ■ In partnership with Age Concern, Wairoa Service Centre held a Breaking the Silence information day for older people so that they are aware they can talk to the Elder Abuse and Neglect Prevention co-ordinator, a Work and Income case manager or the Police if they believe they are being abused
<ul style="list-style-type: none"> • Older people have access to information about Falls Prevention 	<ul style="list-style-type: none"> ■ Held meetings with ACC to design Falls Prevention pamphlets for older people. The distribution of Falls Prevention pamphlets has been delayed until June 2009

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income East Coast	Work and study information days Goals 9 & 10	<ul style="list-style-type: none"> • Older people are aware of opportunities for work, study and community involvement 	<ul style="list-style-type: none"> • By December 2007 staff in Wairoa, Kaiti, Ruatoria and Gisborne offices hold information days for clients aged 55 years and over about opportunities for work, study and community involvement
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Nelson/Tasman Healthier Homes Goals 3 & 7	<ul style="list-style-type: none"> • Older home owners in Nelson/Tasman receive information and financial support to insulate their homes 	<ul style="list-style-type: none"> • By October 2007 provide information to older clients about accessing home insulation from Energy Smart • Provide advances to rural older clients to enable them to access the Energy Smart insulation scheme
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Relationship with health providers Goal 2	<ul style="list-style-type: none"> • Strengthen the relationship with health providers so older people can access information to improve their health and wellbeing 	<ul style="list-style-type: none"> • Meet regularly with health providers, needs assessors and social workers to strengthen relationships and share information to improve the wellbeing of older people in the region • Visit hospitals in the region fortnightly to provide information on financial assistance
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Rest homes and retirement villages Goal 1	<ul style="list-style-type: none"> • Clients living in residential care facilities and retirement villages receive full and correct entitlement 	<ul style="list-style-type: none"> • By February 2008 visit all residential care facilities and retirement villages in the Nelson region to provide information to residents about Work and Income entitlements
Ministry of Social Development – Work and Income Northland	Family violence prevention Goal 5	<ul style="list-style-type: none"> • Older people remain in their homes in a safe environment 	<ul style="list-style-type: none"> • The Family Violence Response co-ordinator will attend monthly meetings organised by the local Elder Abuse and Neglect Prevention co-ordinator • Train all new and existing staff to assist older people affected by family violence





PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Information days are well attended by clients aged 55 years and over and there is increased participation in work, study and community involvement 	<ul style="list-style-type: none"> Held public information days in Kaiti, Ruatoria and Wairoa Service Centres about community services for older people to: <ul style="list-style-type: none"> increase their participation in work and study receive feedback to improve services have one-to-one sessions with older people about their entitlements
<ul style="list-style-type: none"> Older home owners who qualify for a Community Services Card receive support to insulate their homes There is an increase in the number of older people insulating their homes through Energy Smart 	<ul style="list-style-type: none"> Provided information on the Healthy Homes project to older clients at all Work and Income service centres in the region Insulated 63 homes of older people aged 65 years and over. Older people were advised that housing improvement advances were available if they were unable to fund the insulation themselves
<ul style="list-style-type: none"> Older people, their families and caregivers have the information they need to improve older people's health and wellbeing 	<ul style="list-style-type: none"> Established good relationships with health providers in the area and liaised with them on issues affecting older people. This included hospital social workers, staff at Mental Health services, Support Works and Hospice services Fortnightly hospital visits in the region did not occur due to resource constraints, but Work and Income liaised with health service agencies to provide information on financial assistance
<ul style="list-style-type: none"> Older clients in residential care facilities and retirement villages are well informed about supplementary assistance and receive their full entitlement 	<ul style="list-style-type: none"> Visited 95% of residential care facilities, provided their staff and residents with information on financial assistance and made regular contact to make sure their residents were receiving full and correct entitlements
<ul style="list-style-type: none"> Staff are aware of elder abuse and neglect issues and provide information about services to older clients 	<ul style="list-style-type: none"> The Family Violence Response co-ordinator met monthly with the local Elder Abuse and Neglect Prevention co-ordinator to support each others programmes Trained 236 staff on family violence. Training included assisting older people affected by family violence

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Northland	Information and access to services Goals 1 & 7	<ul style="list-style-type: none"> • Older people in Northland have access to information and services particularly those in rural areas 	<ul style="list-style-type: none"> • Liaise quarterly with Whangarei District Council to provide a co-ordinated approach for positive ageing initiatives in the community • Hold a Super Expo in September 2007 in partnership with Whangarei Returned and Services' Association (RSA) • Network with Pa Ote Ora to co-ordinate visits to marae in Hikurangi and Whananaki rural areas by November 2007 • Liase with Ki Ora Ngatiwai to co-ordinate visits to other rural areas
Ministry of Social Development – Work and Income Northland	Mentoring and support Goals 8 & 10	<ul style="list-style-type: none"> • Older people's skills are used in youth programmes 	<ul style="list-style-type: none"> • Liaise quarterly with the Kawakawa Community Trust and Youth Centre to establish a joint programme for older people to mentor and support young people
Ministry of Social Development – Work and Income Southern	Access to services for older people Goals 5 & 7	<ul style="list-style-type: none"> • Improve services for older people living in rural areas 	<ul style="list-style-type: none"> • By September 2007 review the frequency of monthly visits to Mataura to provide Work and Income information and support for older clients • Work with rural community workers in Invercargill to identify rural areas with high numbers of older clients • By October 2007 complete a telephone campaign for clients living in the rural areas around Alexandra and Queenstown to ensure clients are receiving their full and correct entitlement • Assess the need for rural visits to Ranfurly and Glenorchy



Piloted a service where a New Zealand Superannuation case manager and Ki Ora Ngatiwai representatives visited clients in rural areas to look at new ways of providing services and support to seniors

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Partnerships with the Whangarei District Council and community groups provide opportunities for joint projects • Older people including older people in rural areas have improved access to services 	<ul style="list-style-type: none"> ■ Held monthly meetings with the Whangarei District Council to share information for a more co-ordinated approach to positive ageing initiatives in the community ■ Held a Super Expo in partnership with Whangarei RSA in September 2007 enabling community groups, local and central government agencies to provide information and services to older people ■ Provided Super Expo information about benefits and services to Pa Ote Ora to share with older people in rural areas ■ Piloted a service where a New Zealand Superannuation case manager and Ki Ora Ngatiwai representatives visited clients in rural areas to: <ul style="list-style-type: none"> – look at new ways of providing services and support to seniors – work with superannuitants to identify the services they require from various agencies – ensure that the support planned and agreed with agencies takes place
<ul style="list-style-type: none"> • A mentoring and support programme is in place in the Kawakawa region 	<ul style="list-style-type: none"> ■ The establishment of a programme for older people to mentor and support young people was delayed due to lack of funding from Kawakawa Community Trust for the programme tutor. Work will commence when a new source of funding is confirmed by Kawakawa Community Trust
<ul style="list-style-type: none"> • Services for older rural clients are better understood • Rural older clients are well informed and access support and services in their communities 	<ul style="list-style-type: none"> ■ The review of monthly Work and Income visits to Mataura showed there was a lack of demand for this service. The service was discontinued in July 2007 ■ Worked with rural community workers to improve Work and Income services that resulted in: <ul style="list-style-type: none"> – identifying the need for a satellite service in Te Anau and for monthly visits to superannuitants in the area – monthly visits to Riverton from May 2008 – monthly visits to Tapanui Library to engage with superannuitants ■ In place of the telephone campaign, conducted home visits for superannuitants aged 100 years and over to check they were receiving full and correct entitlements ■ Rural visits for Ranfurly and Glenorchy will be reviewed by June 2010 because additional local services in Queenstown and Alexandra are mostly responding to the needs of these rural communities

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Southern	Elder Abuse and Neglect Prevention Goal 5	<ul style="list-style-type: none"> • Improve staff awareness of elder abuse and neglect prevention services for older people 	<ul style="list-style-type: none"> • Train staff on elder abuse and neglect prevention with the assistance of Timaru’s Care and Protection of Older People Service • With Housing New Zealand Corporation and Women’s Refuge hold a workshop for Housing New Zealand Corporation staff on how to recognise violence across all age groups
Ministry of Social Development – Work and Income Southern	Employment opportunities Goals 1 & 9	<ul style="list-style-type: none"> • Older clients are supported to find employment 	<ul style="list-style-type: none"> • Host a seminar in Oamaru for clients aged 60 years and over to provide information on entitlements, income abatements and employment opportunities, and to promote the message that you don’t have to stop working when you turn 65
Ministry of Social Development – Work and Income Southern	Information and advice for older people Goals 1 & 5	<ul style="list-style-type: none"> • Older people receive full and correct entitlement and access services 	<ul style="list-style-type: none"> • Promote Work and Income assistance and services through Age Concern newsletters and visits to retirement villages in Mosgiel and Balclutha • Send information flyers to older clients to promote health-related assistance, the Healthy Homes Retrofitting project and the Rate Rebates Scheme



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Staff are aware of elder abuse and neglect prevention
- Staff are trained to respond to elder abuse and neglect inquiries

- Trained case managers in Timaru, Gore, Invercargill and Dunedin on prevention of elder abuse and neglect
- Invercargill Service Centre managers visited Grey Power and Age Concern to discuss issues including elder abuse
- In April 2008 held Recognising Violence training in Dunedin for 12 staff from Housing New Zealand Corporation. This was co-facilitated by Work and Income and Women's Refuge

- The seminar provides an opportunity to inform older clients of their entitlements and to give positive messages about employment

- Invited all North Otago unemployment and sickness benefit clients aged between 60–64 years to seminars about employment opportunities
- Held four seminars attended by approximately 26 clients at each seminar. Seminar topics included:
 - current employment opportunities
 - changes to legislation for flexible working arrangements
 - positive ageing



- Older people are well informed of services and other assistance
- An increased number of older people seek information and assistance through the Healthy Homes Retrofitting project and the Rates Rebate Scheme

- Visited Mosgiel retirement villages six-monthly to speak to residents about their entitlements
- Visited Mosgiel clients aged 90 years and over to enable them to apply for and receive the Disability Allowance
- In Dunedin took the opportunity to promote the Healthy Homes Retrofitting project and Rates Rebates Scheme at client interviews
- Promoted full and correct entitlements to older women aged 85 and over living alone in Dunedin through one-on-one interviews and interagency networking
- Supported 30 Timaru superannuitants to have their homes retrofitted through the Community Supported Energy and Heat Saving project
- Distributed information about the project at Heartland Services sites. More clients are on the retrofit waiting list for next year

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
 Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Employment opportunities Goals 1 & 9	<ul style="list-style-type: none"> Older workers are aware of employment opportunities 	<ul style="list-style-type: none"> Write to non-qualified spouses of New Zealand Superannuation clients outlining employment options and opportunities Hold at least one seminar for people aged 55–65 receiving the Unemployment Benefit to offer them a high level of support
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Services for older Māori people Goals 1, 5 & 6	<ul style="list-style-type: none"> Improve information about services and assistance for older Māori 	<ul style="list-style-type: none"> Deliver two presentations for kaumātua to promote Work and Income services
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Sharing best practice Goal 1	<ul style="list-style-type: none"> Staff share best practice ideas for delivering services to older people 	<ul style="list-style-type: none"> Hold six-monthly regional workshops for New Zealand Superannuation case managers and Service Centre managers to promote best practice initiatives and discuss ways to improve services for older clients
 Ministry of Social Development – Work and Income Waikato	Funeral grants Goals 1, 2, 5, 6 & 8	<ul style="list-style-type: none"> Information on funeral grants is readily available 	<ul style="list-style-type: none"> Establish a professional relationship with funeral directors in Hamilton City and provide them with information on funeral grants and with Work and Income's <i>How Can We Help You</i> brochures
Ministry of Social Development – Work and Income Waikato	Pre-Superannuation workshop Goals 1, 5, 7 & 10	<ul style="list-style-type: none"> People approaching the age of 65 are better informed about their entitlements to New Zealand Superannuation and supplementary assistance 	<ul style="list-style-type: none"> By April 2008 hold 12 workshops on eligibility for New Zealand Superannuation in Huntly and Ngaruawahia By April 2008 hold four workshops for the business community in Hamilton City to inform their staff of New Zealand Superannuation and supplementary entitlements

Wrote to approximately 100 non-qualified spouses of superannuitants outlining employment options and opportunities

MINISTRY OF SOCIAL DEVELOPMENT

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Increased numbers of mature older clients are in part-time and full-time employment 	<ul style="list-style-type: none"> Wrote to approximately 100 non-qualified spouses of superannuitants outlining employment options and opportunities Held a seminar for 32 clients aged 55–65 years who were receiving the Unemployment Benefit to offer them employment support
<ul style="list-style-type: none"> Kaumātua are informed about services and assistance and receive full and correct entitlement 	<ul style="list-style-type: none"> Delivered a presentation in April 2008 to promote Work and Income services to kaumātua in Waitara Taumarunui Service Centre Manager attended monthly kaumātua meetings and delivered a presentation in April 2008 about Work and Income services and assistance
<ul style="list-style-type: none"> Staff adopt best practice Older clients across the region receive improved service delivery 	<ul style="list-style-type: none"> In September 2007 and April 2008 held two best practice regional workshops in New Plymouth and Wanganui for New Zealand Superannuation case managers and Service Centre managers. The workshops were attended by National Office staff and Age Concern
<ul style="list-style-type: none"> The professional relationship with funeral directors improves community information on funeral grants and surviving spouse entitlements 	<ul style="list-style-type: none"> Formalised a service level agreement with funeral directors in the region to provide support and information on correct entitlements
<ul style="list-style-type: none"> Clients in Huntly and Ngaruawahia receive full and correct entitlement to New Zealand Superannuation Workshops for the business community are well attended and feedback shows clients are satisfied 	<ul style="list-style-type: none"> Conducted monthly workshops with New Zealand Superannuation clients in Huntly and Ngaruawahia. Workshops were well attended Contacted nine Hamilton businesses and delivered staff presentations to two businesses about New Zealand Superannuation and supplementary entitlements. Further presentations planned for later in the year

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation



AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Waikato	Support network with Age Concern Goals 1–10	<ul style="list-style-type: none"> • Staff are well informed about older people’s issues and make appropriate referrals 	<ul style="list-style-type: none"> • Participate in quarterly meetings with Age Concern Hamilton for service providers, local government and community groups to improve networks and share information about positive ageing issues and initiatives
Ministry of Social Development – Work and Income Wellington	Community participation Goal 10	<ul style="list-style-type: none"> • Older people have employment opportunities and participate as volunteers in the community 	<ul style="list-style-type: none"> • Develop and display information in Work and Income offices, libraries and community centres to encourage older people to participate in employment and volunteering programmes
Ministry of Social Development – Work and Income Wellington and Age Concern Wellington	Elder Abuse and Neglect Prevention Goal 5	<ul style="list-style-type: none"> • Strengthen the ability of Work and Income staff to recognise and respond to elder abuse and neglect issues • Increase older clients’ awareness of elder abuse and neglect issues and the services available 	<ul style="list-style-type: none"> • By 31 March 2008 in partnership with Age Concern Wellington train staff providing services for older clients to identify elder abuse and neglect issues • Develop information resources on elder abuse and neglect prevention to distribute to older clients
Ministry of Social Development – Work and Income Wellington	Older migrants’ access to income Goals 1, 6 & 10	<ul style="list-style-type: none"> • Older migrants have access to information to improve their wellbeing and participation in the community 	<ul style="list-style-type: none"> • Work with local government Settlement Support co-ordinators to identify and implement better ways to support older migrants so they can access their full and correct entitlements and participate in the community



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Work and Income have good relationships with key older people's agencies and staff make appropriate referrals 	<ul style="list-style-type: none"> ■ Attended quarterly meetings with Age Concern, and in March 2008 delivered a presentation to 30 service providers who work with older people on the Senior Service Concept Model about: <ul style="list-style-type: none"> – reducing unnecessary administration – working more closely with other service providers – focusing on meeting the client's needs
<ul style="list-style-type: none"> • Older people are well informed about the range of employment and volunteering programmes and there is a high level of participation in their communities 	<ul style="list-style-type: none"> ■ Displayed information about employment services in Work and Income offices and in places like libraries, community centres and in organisations that provide support services for older people ■ Delivered approximately 20 community presentations across the region and engaged widely with community organisations to encourage older people to participate in employment and volunteering programmes
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect issues and are able to provide information about elder abuse and neglect services to older clients 	<ul style="list-style-type: none"> ■ Trained all staff on family violence. Staff attended elder abuse workshops to improve their response to elder abuse and neglect prevention issues ■ Distributed information to older clients in conjunction with the introduction of the Ministry's Family Violence It's Not Ok campaign ■ In partnership with Age Concern Wellington, provided additional elder abuse and neglect prevention information to frontline staff to support the World Elder Abuse Awareness day on 15 June 2008
<ul style="list-style-type: none"> • Older migrants are supported to improve their wellbeing, access appropriate financial assistance and participate in the community 	<ul style="list-style-type: none"> ■ Engaged with local Settlement Support co-ordinators through regular meetings. This resulted in easier and quicker resolution of issues for older migrants in the community

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Social Development – Work and Income Wellington	Working with health providers Goals 2 & 8	<ul style="list-style-type: none"> Strengthen relationships with health providers so older people can access information and improve their health and wellbeing 	<ul style="list-style-type: none"> Meet regularly with Primary Health Organisations, pharmacists and care co-ordination centres to increase their knowledge of Work and Income entitlements Work with the public health nurse based in the Porirua Work and Income office to strengthen relationships with Primary Health Organisations and connect older people with appropriate health services
Sport and Recreation New Zealand (SPARC) www.sparc.org.nz	Volunteer research – quantitative study Goal 10	<ul style="list-style-type: none"> Develop a profile of older sport and recreation volunteers 	<ul style="list-style-type: none"> Conduct research to develop a profile of sports volunteers including older volunteers By March 2008 analyse research information about older volunteers in sports organisations to identify improvements for their recruitment, management and recognition
State Services Commission www.ssc.govt.nz	Position the State Services as an employer of choice for older New Zealanders Goal 9	<ul style="list-style-type: none"> State Services agencies are positive workplaces that meet the needs and expectations of older staff 	<ul style="list-style-type: none"> Collate and analyse data from the Engagement Survey about the profile of older public servants. This will inform specific actions so agencies can build positive workplaces to meet the needs and expectations of older staff

Conducted research with 1,000 volunteers that included 182 volunteers aged 60 years and over – research report is available at www.sparc.org.nz

SPORT AND RECREATION NEW ZEALAND

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Information sharing with Primary Health Organisations improves client outcomes • Older people, their families and caregivers have the information they need to access health services 	<ul style="list-style-type: none"> ■ Worked closely with Primary Health Organisations, general practitioners, medical centres and other health professionals through meetings arranged by the Health and Disability co-ordinator to share Work and Income information and resolve client issues ■ Maintained strong relationships with health service providers that were developed by the public health nurse based in Porirua Work and Income Service Centre. These relationships supported staff to better engage with the community and to access information on older people's health services
<ul style="list-style-type: none"> • Research is completed and recruitment, management and recognition practices are developed for older volunteers in sports organisations 	<ul style="list-style-type: none"> ■ Conducted research with 1,000 volunteers that included 182 volunteers aged 60 years and over ■ Research report is available at www.sparc.org.nz and the report showed: <ul style="list-style-type: none"> – 47% said no further resources were needed to assist them to perform their role as a volunteer – 12% said shared role responsibility and more volunteers would assist them
<ul style="list-style-type: none"> • The Engagement Survey data assists government agencies to create a positive work environment for older staff 	<ul style="list-style-type: none"> ■ Collated data from 15 agencies that undertook the Engagement Survey to determine the level of work satisfaction of public servants including older public servants ■ Engagement Survey data showed that there was varying results by age across units in a government agency, but no clear difference by age across all the government agencies that were surveyed ■ Encouraged agencies to use their own Engagement Survey results for different demographic groups, including action plans to address areas of under-performance

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Statistics New Zealand</p> <p>www.stats.govt.nz</p>	<p>Population Statistics Work Plan</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Improve statistics on older population and population ageing 	<ul style="list-style-type: none"> • By 30 September 2007 develop statistical information on New Zealand's 65+ population for planners, policy makers and other stakeholders • Publish statistical data on older people to include: <ul style="list-style-type: none"> – National Ethnic Population series by April 2008 – National Labour Force series by May 2008
<p>Te Puni Kōkiri</p> <p>www.tpk.govt.nz</p>	<p>National Marae survey</p> <p>Goals 6, 7 & 10</p>	<ul style="list-style-type: none"> • Understand the contribution older Māori make to the marae and the barriers that limit their involvement 	<ul style="list-style-type: none"> • Conduct the National Marae survey by 30 December 2007 • Analyse the survey data and identify the issues that limit older people's participation in marae affairs
<p>Te Puni Kōkiri</p>	<p>Promotion of flexible work options</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • Older staff are supported by flexible work options that remove barriers to their employment 	<ul style="list-style-type: none"> • Develop and adopt a Human Resources policy that identifies and removes employment barriers for older staff



PROGRESS INDICATORS

- Planners, policy makers and other stakeholders have up to date information on older New Zealanders and on future trends in population ageing

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Published *New Zealand's 65+ Population 2007: A Statistical Volume* in October 2007. See www.stats.govt.nz/products-and-services/media-releases/population-statistics/population-statistics-mr.htm
- Published statistical information about older people in:
 - 2006-based National Population Projections in October 2007
 - 2006-based Subnational Population Projections in December 2007
 - an article in March 2008 on mature workers aged 45–64 years in the *Labour Force Statistics 2007* – see www.stats.govt.nz/analytical-reports/Labour+Market+Statistics+2007
 - 2006-based National Ethnic Population Projections in April 2008
 - 2006-based National Labour Force Projections in May 2008

- The National Marae survey is conducted and the data analysed
- The survey report identified opportunities and barriers that limit older Māori participating in marae affairs

- The National Marae survey is being rescoped and is now scheduled to be conducted in 2009/2010

- The Human Resources policy is consistent with the kaupapa and values of the organisation

- Developed a new Human Resources policy that recognises the requirement for some employees to have flexible working hours. This policy includes more choices for older workers such as:
 - working from home
 - working reduced hours as they prepare to reduce their involvement in the workforce

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Te Puni Kōkiri</p>	<p>Special Housing Action Zone (SHAZ) projects</p> <p>Goals 3, 5, 6 & 7</p>	<ul style="list-style-type: none"> Contribute to resolving housing needs for older Māori 	<ul style="list-style-type: none"> Fund and support iwi/Māori community organisations to lead housing solutions that meet the needs of kuia/kaumātua Facilitate iwi/Māori access to information to profile their community needs and identify housing solutions Work collaboratively with key stakeholders to engage with iwi/Māori and develop housing solutions
<p>Te Puni Kōkiri</p>	<p>Whānau leadership report</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> Older people's needs are considered in planning for whānau development, leadership, and succession planning 	<ul style="list-style-type: none"> Complete a report on whānau leadership issues and development that includes information on kaumātua role models and identifies opportunities to increase their participation in the community
<p>Ministry of Transport</p> <p>www.transport.govt.nz</p>	<p>Monitoring older driver re-licensing provisions</p> <p>Goal 4</p>	<ul style="list-style-type: none"> Older drivers continue to drive for as long as it is safe for them to do so 	<ul style="list-style-type: none"> Monitor the effect of the new driver licensing system on mobility and safety and report the outcomes to Cabinet in mid-2008

Takitimu and Te Moana a Toi regions worked as joint agency groups with Te Kooti Whenua Māori, local councils and Housing New Zealand Corporation to develop Papakāinga guidelines for better access to housing solutions

TE PUNI KŌKIRI

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Iwi/Māori community organisations lead housing solutions for kuia/kaumātua • Iwi/Māori have easy access to information to develop housing projects • Collaborative relationships with key housing stakeholders result in the development of housing solutions 	<ul style="list-style-type: none"> ■ Funded Special Housing Action Zone projects to support kuia/kaumātua housing solutions through: <ul style="list-style-type: none"> – Farrell Whānau Trust providing five homes for kuia/kaumātua – Horaparaikete Trust providing a kaumātua shared-living complex – Kahungunu Papakāinga, the development includes input from kaumātua to consider their needs – Nga Whare Oranga Trust providing eco friendly homes for kuia – Network Murupara Inc facilitating the kaumātua community maintenance programme ■ Takitimu and Te Moana a Toi regions worked as joint agency groups with Te Kooti Whenua Māori, local councils and Housing New Zealand Corporation to develop Papakāinga guidelines for better access to housing solutions ■ Supported and provided access to information for iwi/Māori groups to develop community profiles and housing response plans
<ul style="list-style-type: none"> • The report on whānau leadership identifies age-related issues for kaumātua and opportunities for participation 	<ul style="list-style-type: none"> ■ The report has been superseded by work currently being undertaken through the whānau development work programme
<ul style="list-style-type: none"> • There is an accurate database on the licensing rate of older drivers and the effect of changes are monitored 	<ul style="list-style-type: none"> ■ In partnership with Land Transport New Zealand implemented a comprehensive system to monitor older driver re-licensing provisions ■ Reported to Cabinet on the following outcomes relating to older driver re-licensing: <ul style="list-style-type: none"> – there has been no measurable change to the accident rate for older drivers since the removal of mandatory on-road tests – under the new system, mandatory older driver on-road tests reduced from approximately 3,200 to 70 a month – fewer drivers are retiring from driving at age 80 – above factors indicate that older people are driving for as long as it is safe for them to do so with less stress and fewer financial burdens

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Ministry of Transport	Flexible working provisions Goal 9	<ul style="list-style-type: none"> Older staff are assisted to transition from work to retirement 	<ul style="list-style-type: none"> Provide flexible working options for older staff to assist them to continue working or to transition to retirement
Veterans' Affairs New Zealand www.veteransaffairs.mil.nz	Commemorations Goals 8 & 10	<ul style="list-style-type: none"> The community is aware of the contribution made by war veterans to New Zealand as a nation 	<ul style="list-style-type: none"> Continue to provide funding for veterans to attend events that commemorate the battles or events involving New Zealand veterans Following on from the Year of the Veteran 2006: <ul style="list-style-type: none"> continue to provide veterans of a declared war or emergency with certificates of appreciation and commemorative pins in recognition of their services develop information resources from projects undertaken by a number of community groups in the Year of the Veteran
Veterans' Affairs New Zealand	Development of service delivery Goals 5 & 10	<ul style="list-style-type: none"> Veterans can access services to meet their needs 	<ul style="list-style-type: none"> Continue to work on the review of the War Pensions Act 1954 to modernise legislation to better reflect the diverse needs of veterans of all ages
Ministry of Women's Affairs www.mwa.govt.nz	Contribution to central government policies Goals 1, 2 & 5	<ul style="list-style-type: none"> Needs of older women are considered in policy development 	<ul style="list-style-type: none"> Continue to participate in the Retirement Income Steering Group to develop and monitor policy to improve financial outcomes for women Participate in the development of the Ministry of Social Development's Carers' Strategy policy framework and action plan



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older staff have flexible working options to remain in the workplace that assist their transition to retirement 	<ul style="list-style-type: none"> Worked with older staff on a one-on-one basis to achieve a balanced transition to retirement and gradual exit from the workforce such as reduced hours of work
<ul style="list-style-type: none"> Veterans participate in commemorative activities Veterans' experiences are acknowledged by their communities and the public is aware of the role of veterans in New Zealand history 	<ul style="list-style-type: none"> Provided \$105,400 for 62 veterans to travel to Malaysia to attend the 50th Anniversary of Merdeka on 31 August 2007 Provided \$85,000 for 50 veterans to travel to Malaysia in December 2007 for the 50th Anniversary of the formation and deployment of the 1st New Zealand Regiment Provided approximately \$29,600 for 14 veterans to attend other commemorations of battles or events and to assist groups to hold reunions Funded and supported eight veterans to travel to the dedication ceremony of a World War I Kiwi Soldier Statue at ANZAC Bridge in Australia on 27 April 2008 Following on from the Year of the Veteran 2006: <ul style="list-style-type: none"> issued over 1,500 certificates of appreciation and commemorative pins to veterans regularly updated online resources to inform the public about campaigns involving New Zealand veterans
<ul style="list-style-type: none"> The review of the War Pensions Act 1954 results in better access to services for veterans 	<ul style="list-style-type: none"> Transferred responsibility for the review of the War Pensions Act 1954 to the Law Commission in October 2007. The review is expected to be completed by December 2009
<ul style="list-style-type: none"> The Ministry's input leads to well informed decision making on retirement income and carers policies for women 	<ul style="list-style-type: none"> As part of the Retirement Income Steering Committee contributed to the development of retirement income policy and commented on the Retirement Commissioner's 2007 Review of Retirement Income Policy, to improve financial outcomes for women Participated in the development of the Ministry of Social Development's Carers' Strategy and action plan to consider the needs of women with caring responsibilities

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Auckland City Council</p> <p>www.aucklandcity.govt.nz</p>	<p>Accessible Information policy and action plan</p> <p>Goals 5, 6 & 10</p>	<ul style="list-style-type: none"> • Older people are consulted and able to access information and resources 	<ul style="list-style-type: none"> • Develop a web page by August 2007 with information for people aged 55 years and over • Consider the feasibility of an e-newsletter based on feedback received from the web page • By September 2007 develop an Accessible Information policy and action plan that includes older people's needs
<p>Auckland City Council</p>	<p>Injury Prevention programme</p> <p>Goals 2, 5 & 7</p>	<ul style="list-style-type: none"> • Older people feel safe and secure living in their communities 	<ul style="list-style-type: none"> • Work with local communities and stakeholders to assess older people's injury prevention needs to increase their safety at home
<p>Auckland City Council</p>	<p>Lifelong libraries learning opportunities and Outreach programmes</p> <p>Goals 5, 6 & 10</p>	<ul style="list-style-type: none"> • Older people can access, and are encouraged to participate in, library events and Outreach programmes 	<ul style="list-style-type: none"> • Measure older members' use of the library services and their attendance at library events and report on these • Review library Outreach programmes for accessibility and enjoyment and develop a plan to improve programmes
<p>Auckland City Council</p>	<p>Positive Ageing forum</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older people and their organisations participate in and contribute to Council's planning and promoting of positive ageing 	<ul style="list-style-type: none"> • Establish a positive ageing forum with a diverse representation of older people and hold bi-monthly meetings • Identify positive ageing projects by November 2007 • Encourage older people's participation and hold a forum in the community to provide feedback on the Positive Ageing Plan
<p>Auckland City Council</p>	<p>Street upgrades</p> <p>Goals 2, 4, 5 & 10</p>	<ul style="list-style-type: none"> • Older people can easily access streets and town centres 	<ul style="list-style-type: none"> • Upgrade streets to make them more accessible for older people as part of the Streetscape programme upgrade

Completed initial injury prevention assessments for older people on Great Barrier Island to improve their safety at home

AUCKLAND CITY COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • A web page is developed for people aged 55 years and over • An Accessible Information policy and action plan is adopted and informs the Council's policy for older people 	<ul style="list-style-type: none"> ■ Developed a web page for people aged 55 years and over which includes news, recreation and events, community information, transport options and Council's services. See www.aucklandcity.govt.nz/seniors ■ Decision for an online newsletter has been deferred ■ Commenced scoping a pilot project to develop an Accessible Information policy and action plan for completion December 2008
<ul style="list-style-type: none"> • Older people's injury prevention needs and costs inform future work for improved home-based support 	<ul style="list-style-type: none"> ■ Completed initial injury prevention assessments for older people on Great Barrier Island to improve their safety at home ■ Established a multi-agency working party to investigate the assessment findings and develop actions to improve older people's safety at home
<ul style="list-style-type: none"> • Older library members increased and library events are well attended • Older people's satisfaction with library services and events show a 90% or higher satisfaction rate 	<ul style="list-style-type: none"> ■ Monitored older members' use of library services. This showed an increase in the number of older people using the services ■ Reviewed library services and established new outreach programmes so that older people have better access to services and have more opportunities to participate in programmes
<ul style="list-style-type: none"> • Positive Ageing forum priorities are established and monitored annually by the Council • The views of older people from diverse backgrounds influenced Auckland City Council's Positive Ageing Plan 	<ul style="list-style-type: none"> ■ Establishment of a Positive Ageing forum has been deferred due to resource constraints ■ Held a variety of Positive Ageing projects which included: <ul style="list-style-type: none"> – Music in the Parks events for older people – Seniors and Disability Advisors forum in February 2008 ■ In November 2007 held a successful kuia and kaumātua event attended by 30 people which recognised the contribution made by kuia and kaumātua to the community
<ul style="list-style-type: none"> • Universal design principles are incorporated in planned street and town centre upgrades 	<ul style="list-style-type: none"> ■ Upgraded Queen Street and a number of streets in town centres including Panmure, Glenn Innes and Newmarket by improving paving, sloped crossings and tactile paving for vision-impaired pedestrians. This has improved access for older people

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Christchurch City Council</p> <p>www.ccc.govt.nz</p>	<p>Implementation of Ageing Together policy</p> <p>Goals 5, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older people can access information and services enabling them to participate in the community 	<ul style="list-style-type: none"> • Promote and distribute the Ageing Together policy to all Council's work areas by December 2007
<p>Christchurch City Council</p>	<p>OASIS – Older Adults Series of Information Seminars</p> <p>Goals 5, 6, 8 & 10</p>	<ul style="list-style-type: none"> • Older people are aware of local and citywide services and supports 	<ul style="list-style-type: none"> • Distribute information to Council's staff, and community and government organisations to promote the OASIS information seminars • Hold six OASIS information seminars for older people at different venues in the city
<p>Christchurch City Council <i>and</i> Citizens Advice Bureau <i>and</i> Age Concern Canterbury <i>and</i> Community Law Canterbury</p> <p>Additional achievement in 2007/2008</p>	<p>InfoTap</p> <p>Goals 5, 6, 8 & 10</p>	<ul style="list-style-type: none"> • Older people can readily access information 	<ul style="list-style-type: none"> • Trial InfoTap at South Library for six months to provide regular up to date information for older people
<p>Christchurch City Council</p> <p>Additional achievement in 2007/2008</p>	<p><i>Older Adults' Recreation Guide</i></p> <p>Goals 5, 6, 8 & 10</p>	<ul style="list-style-type: none"> • Older people are aware of and can access information about recreation opportunities 	<ul style="list-style-type: none"> • Review 2001 <i>Older Adults' Recreation Guide</i> and publish an up to date directory



PROGRESS INDICATORS

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- | | |
|---|--|
| <ul style="list-style-type: none"> Ageing Together policy is implemented by all Council's work areas | <ul style="list-style-type: none"> Advocated and promoted the Ageing Together policy to staff in all the Council's work areas Commenced a programme to establish Communities of Practice within the Council as an effective way to embed policies and practices like the Ageing Together policy. This involves setting up working groups for staff with common interests in policy or operational matters |
| <ul style="list-style-type: none"> OASIS seminar information is promoted to key stakeholders and seminars are well attended The six seminars held citywide include presentations delivered by a range of Council's work areas, and community and government organisations | <ul style="list-style-type: none"> Held seven OASIS information seminars that were well attended by the public, and community and government organisations. The inaugural seminar attracted more than 120 people that included people from 35 local and city organisations |
| <ul style="list-style-type: none"> InfoTap trialled and older people have better information about services in the region | <ul style="list-style-type: none"> Trialled InfoTap service desk at the South Library in the Spreydon-Heathcote ward. This is a collaborative community service bringing together information of interest to senior citizens from a number of older people's service agencies Established a weekly information service desk hosted by Citizens Advice Bureau in the South Library as a result of positive feedback received on the InfoTap trial |
| <ul style="list-style-type: none"> 2001 <i>Older Adults' Recreation Guide</i> updated, printed and distributed | <ul style="list-style-type: none"> Reviewed and published a revised <i>Older Adults' Recreation Guide</i> and distributed it widely to service centres providing information for older people. The directory can be viewed on the Council's website at www.ccc.govt.nz |

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Christchurch City Council	Staff awareness training Goals 8, 9 & 10	<ul style="list-style-type: none"> • Staff are aware of older people's issues and positive ageing opportunities 	<ul style="list-style-type: none"> • Promote training workshops on older people's issues to Council's staff • Hold four training workshops for Council's staff with a range of speakers from key older people's organisations
Dunedin City Council www.dunedin.govt.nz	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older tenants have modern and appropriate accommodation that meets their needs 	<ul style="list-style-type: none"> • Upgrade seven housing units at an estimated cost of \$1.3 million • Finalise a design plan for the upgrade of an additional five units to be constructed by April 2008 at an estimated cost of \$950,000
Gisborne District Council <i>and</i> Tairāwhiti Positive Ageing in Action Accord www.gdc.govt.nz	Positive Ageing Expo Goals 2, 8 & 10	<ul style="list-style-type: none"> • Older people are recognised and valued in the community 	<ul style="list-style-type: none"> • Hold a Positive Ageing Expo on 1 October 2007 to mark the International Day of Older Persons
Gisborne District Council <i>and</i> Tairāwhiti Positive Ageing in Action Accord	Positive Ageing in Action Goals 1–10	<ul style="list-style-type: none"> • Older people are involved in planning policies to improve their wellbeing 	<ul style="list-style-type: none"> • By October 2007 release the draft public discussion document <i>Tairāwhiti Positive Ageing Strategy</i> and seek public feedback to improve the wellbeing of older people in the district • Analyse feedback and finalise <i>Tairāwhiti Positive Ageing Strategy</i> by December 2007 • Sign a memorandum of understanding and launch the <i>Tairāwhiti Positive Ageing Strategy</i> by March 2008

Published Health Promotion and Sustainability through environmental design: a guide for planning to improve transport accessibility, neighbourhood amenities and community safety for older people

CHRISTCHURCH CITY COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Information was provided on issues relating to the ageing population and the training workshops were well attended by Council staff 	<ul style="list-style-type: none"> Held an Age Quake workshop for staff, City Councillors and sector interest groups to exchange information on social and community implications of an ageing population and to prepare for an ageing workforce. This successful workshop led to repeat requests for workshops with community boards Used the Public Health Advisory Committee's <i>Guide to Health Impact Assessment</i> to undertake health impact assessments to consider the impact of Council's projects and proposals on older people's health Published <i>Health Promotion and Sustainability through environmental design: a guide for planning</i>. These guidelines will be used to improve transport accessibility, neighbourhood amenities and community safety for older people
<ul style="list-style-type: none"> Council's housing units are progressively upgraded 	<ul style="list-style-type: none"> Completed construction of seven housing units tenanted by older people Construction of a further five units has been deferred until planning consent is approved
<ul style="list-style-type: none"> The Positive Ageing Expo is well attended and older people have access to information from health and education providers and other community agencies 	<ul style="list-style-type: none"> On 1 October 2007 held a Positive Ageing Expo at Lawson Field Theatre in partnership with Work and Income and Age Concern. The expo was well attended and positive public feedback was received on the high quality of the speakers and the value of the information available
<ul style="list-style-type: none"> <i>Tairawhiti Positive Ageing Strategy</i> is adopted to improve the wellbeing of older people in the district 	<ul style="list-style-type: none"> Released the public discussion document <i>Tairawhiti Positive Ageing Strategy</i> at the Positive Ageing Expo 1 October 2007 Extended the timeframe for feedback on the discussion document to March 2008 to obtain input from iwi stakeholders Finalised <i>Tairawhiti Positive Ageing Strategy</i> June 2008 to be launched at the Positive Ageing Expo 1 October 2008

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Hamilton City Council <i>and</i> Sport Waikato www.hcc.govt.nz	Fitness programmes Goal 2	<ul style="list-style-type: none"> • Older people are physically, mentally and socially active 	<ul style="list-style-type: none"> • By October 2007 in partnership with Sport Waikato promote and run exercise and sports activities at the Celebrating Age Centre as part of the national Push Play campaign
Hamilton City Council	New action plan for Older People's Policy 2007–2010 Goals 1–10	<ul style="list-style-type: none"> • Older people's needs are addressed 	<ul style="list-style-type: none"> • Review and adopt new action plan for Older People's policy
Hamilton City Council <i>and</i> Age Concern Hamilton	Support network with Age Concern Goals 8 & 10	<ul style="list-style-type: none"> • Share information with key stakeholders to promote positive ageing 	<ul style="list-style-type: none"> • Hold interagency meetings every four months at the Celebrating Age Centre to share information about older people's services and promote positive ageing
Hastings District Council www.hastingsdc.govt.nz	Community participation Goals 7 & 10	<ul style="list-style-type: none"> • Provide up to date community information so older people can participate in the community 	<ul style="list-style-type: none"> • Develop and distribute an Older People's Community Directory in partnership with Presbyterian Support East Coast Eldernet, Hawke's Bay District Health Board and Napier City Council
Hastings District Council	Improved footpaths Goals 4, 5 & 10	<ul style="list-style-type: none"> • Provide safe, well maintained footpaths suitable for older pedestrians and users of wheelchairs and mobility scooters 	<ul style="list-style-type: none"> • Repair and alter kerbs and footpaths for safe use by pedestrians and users of wheelchairs and mobility scooters



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Exercise and sport classes are well attended by older people 	<ul style="list-style-type: none"> Held exercise classes twice a week at the Celebrating Age Centre. Over 20 participants attended regularly Held four-weekly Tai Chi classes at the Celebrating Age Centre. Fifteen participants attended regularly In partnership with Sport Waikato delivered seven fitness programmes across the city. Over 250 older people attending weekly
<ul style="list-style-type: none"> A new action plan is developed in partnership with key stakeholder groups and Hamilton City Council's staff 	<ul style="list-style-type: none"> Reviewed social policies and introduced a Social Wellbeing Strategy which includes addressing the needs of older people Developed an action plan 2007–2010 which has key projects to benefit older people
<ul style="list-style-type: none"> Interagency meetings are well attended and information on older people's issues is shared among the group 	<ul style="list-style-type: none"> Supported Age Concern Hamilton with operational funding Held four information-sharing interagency meetings at the Celebrating Age Centre and Te Puna o te Ora. Regular support has been provided by Work and Income, Alzheimers Society, Western Community Centre, Arthritis Foundation, Age Concern and Disability Support Link
<ul style="list-style-type: none"> The joint community directory on services for older people is well received by the community 	<ul style="list-style-type: none"> In February 2008 at the Hastings District Library launched <i>Presbyterian Support East Coast's Enliven Connect</i>, an online directory providing information about positive ageing services in the region. This was a partnership project with Presbyterian Support East Coast Eldernet, Hawke's Bay District Health Board and Napier City Council. See www.enlivenconnect.co.nz
<ul style="list-style-type: none"> Footpaths and kerbs are repaired and access for pedestrians, wheelchairs and mobility scooters is improved 	<ul style="list-style-type: none"> Repaired footpaths and upgraded curbs in over 16 areas in the district so that older road users have safer and better access

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Hastings District Council and Sport Hawke's Bay and Hastings Sports Centre	Physical activity programmes and facilities for older people Goals 2, 6, 7 & 10	<ul style="list-style-type: none"> • Older people are encouraged to have healthy lifestyles 	<ul style="list-style-type: none"> • Fund Sport Hawke's Bay to provide active seniors programmes • By March 2008 record older people's feedback and queries about programmes and services to inform future programmes at the Hastings Sport Centre • Consult older people and their organisations on the development of a Regional Sports and Recreation Park at the monthly Positive Ageing forums
Hastings District Council	Rates Rebate Scheme Goals 1 & 3	<ul style="list-style-type: none"> • Older people and their organisations have access to information about housing assistance 	<ul style="list-style-type: none"> • Promote the Rates Rebate Scheme in newsletters and local media by August 2007 • Hold a Community Development Positive Ageing Expo • Conduct home visits on request to assist older people with rates rebate information
Hauraki District Council www.hauraki-dc.govt.nz	Community information Goals 7 & 10	<ul style="list-style-type: none"> • Older people in the district have access to community information 	<ul style="list-style-type: none"> • Produce quarterly updates in the Hauraki District Council's news page on community information for older people
Hauraki District Council and Sport Waikato	Hauraki healthy living programmes Goals 2 & 7	<ul style="list-style-type: none"> • Provide opportunities for older people in the district to be physically active 	<ul style="list-style-type: none"> • Develop Hauraki District Council's Walking and Cycling Strategy • Hold an older people's event by December 2007 to acknowledge and celebrate the lives of older people
Hauraki District Council	Hauraki Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> • To implement the Hauraki Positive Ageing Strategy 	<ul style="list-style-type: none"> • Develop an action plan by 31 December 2007 for Council's staff to implement the Hauraki Positive Ageing Strategy adopted in June 2007
Hauraki District Council	Town seating for older people Goals 5 & 10	<ul style="list-style-type: none"> • Improve town seating for older people in the district 	<ul style="list-style-type: none"> • Increase the number of seats for older people in main town centres, parks and reserves

Visited older people in over 186 homes in the community to assist them with Rates Rebate Scheme applications

HASTINGS DISTRICT COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Seniors programmes are well attended and information is available to improve future programmes Decisions relating to the development of a Regional Sports and Recreation Park are based on feedback from the Positive Ageing forums 	<ul style="list-style-type: none"> Maintained funding for Sport Hawke's Bay to provide active seniors programmes Recorded feedback from older people on activities and programmes that would enable them to participate in the community Consulted local positive ageing networks to inform planning for the Regional Sports and Recreation Park
<ul style="list-style-type: none"> Older people in the district are well informed about the Rates Rebate Scheme and the uptake of the scheme is increased The Community Development Positive Ageing Expo is well attended 	<ul style="list-style-type: none"> Promoted the Rates Rebate Scheme through newspapers, radio and Age Concern newsletters Held two Connecting with the Community expos in Flaxmere and Havelock North on the promotion and uptake of the Rates Rebate Scheme Visited older people in over 186 homes in the community to assist them with Rates Rebate Scheme applications
<ul style="list-style-type: none"> Older people receive information quarterly 	<ul style="list-style-type: none"> Produced monthly updates in the local newspaper with community information for older people. A project is underway to catalogue community information to make it readily available
<ul style="list-style-type: none"> The Walking and Cycling Strategy is adopted An older people's event is held to promote fitness and healthy lifestyles 	<ul style="list-style-type: none"> Developed the Hauraki District Council's Walking and Cycling Strategy In partnership with the Thames/Hauraki Age Wise Committee held an event to promote the Push Play campaign. The event was attended by approximately 40 older people who participated in activities like sit and be fit exercises to music
<ul style="list-style-type: none"> The Hauraki Positive Ageing Strategy is implemented 	<ul style="list-style-type: none"> Developed an action plan to implement the Hauraki Positive Ageing Strategy. The plan will be reviewed in 2010
<ul style="list-style-type: none"> The number of seats for older people in the district and main town centres is increased 	<ul style="list-style-type: none"> Increased seating in the main town centre by 12. Under the Paeroa Streetscape project additional seating can be made available in other areas on request

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Horowhenua District Council www.horowhenua.govt.nz	Library services for older people Goals 5 & 10	<ul style="list-style-type: none"> • Seniors have access to quality information 	<ul style="list-style-type: none"> • By August 2007 approve plans for a new library including a seniors space • Build the new library
Horowhenua District Council	Survey of older people's needs Goals 5 & 7	<ul style="list-style-type: none"> • Mobility needs of older people are considered in Council's planning 	<ul style="list-style-type: none"> • Interview seniors for feedback on services and implement suggested changes
Invercargill City Council www.icc.govt.nz	Access to library services Goals 5, 7 & 10	<ul style="list-style-type: none"> • Older people who cannot easily access library services are provided with reading material of their choice 	<ul style="list-style-type: none"> • Increase funding for new large print books and audio stock • Approve the proposal for new branch library premises to provide older people in the community with easy access to library services
Kapiti Coast District Council and Kapiti Positive Ageing Group www.kapiticoast.govt.nz	Kapiti Positive Ageing Group Goals 6, 8 & 10	<ul style="list-style-type: none"> • Older people on the Kapiti Coast are actively involved in planning and promoting positive ageing 	<ul style="list-style-type: none"> • Review the structure of the Positive Ageing Group for wider representation and an intergenerational focus • Develop Council's processes to improve consultation with older people
Kapiti Coast District Council and Kapiti Positive Ageing Group	Survey the cost of living for older people on the Kapiti Coast Goals 1 & 5	<ul style="list-style-type: none"> • To gain a better understanding of the cost of living for older people on the Kapiti Coast 	<ul style="list-style-type: none"> • Complete the research on the cost of living for older people on the Kapiti Coast and produce a report • Present the findings of the report to stakeholders and to the Kapiti Positive Ageing Group
Manukau City Council www.manukau.govt.nz	Access to services Goal 10	<ul style="list-style-type: none"> • Older people have easy access to knowledge, information and library resources 	<ul style="list-style-type: none"> • Develop information outlining the current library services for older people in Manukau and investigate new services for the future



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The new library meets older people's needs 	<ul style="list-style-type: none"> Approved plans for a new library and consulted older people's voluntary organisations on the development of a seniors space in the new library Construction of the new library building has been deferred until funding is available
<ul style="list-style-type: none"> Seniors' mobility needs are considered in Council's planning 	<ul style="list-style-type: none"> Recorded feedback from older people with a disability, their carers and non-government organisations such as Age Concern and Grey Power to improve access to services Developed an implementation plan informed by older people's feedback and advised voluntary older people's organisations how services will be improved
<ul style="list-style-type: none"> Improved library services are available for older people in the district Proposal for the new branch library approved 	<ul style="list-style-type: none"> Increased funding for large print books and audio stock by 4% Approval for the new branch library premises was declined due to financial constraints
<ul style="list-style-type: none"> A more diverse group of older people are represented on the Kapiti Positive Ageing Group and the Group has an intergenerational focus Older people are involved in Council's decision making processes 	<ul style="list-style-type: none"> In February and April 2008 facilitated two older people's forums to provide opportunities for the Mayor and Councillors to engage with older people in the district. These were attended by 130 people with an interest in ageing issues and services Established a working group to review the structure of the Kapiti Positive Ageing Group and to investigate new ideas for positive ageing initiatives in the community
<ul style="list-style-type: none"> Findings from the survey inform future planning of older people's services in the district 	<ul style="list-style-type: none"> Survey on the cost of living for older Kapiti Coast residents has been deferred until further investigation and research is completed
<ul style="list-style-type: none"> Feedback on library services show that services meet the needs of older people 	<ul style="list-style-type: none"> Updated library pamphlets so older people have information about the housebound readers service and the new mobile library service Investigated and purchased magnifiers and large-font vision boards to assist older people and others with impaired vision

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Manukau City Council</p>	<p>Action plan for older people with a physical disability</p> <p>Goals 4 & 10</p>	<ul style="list-style-type: none"> • Needs of older people with physical disabilities are considered in Council’s planning 	<ul style="list-style-type: none"> • Complete the next stages in the programme to upgrade Council’s facilities so they are more accessible for older people at: <ul style="list-style-type: none"> – the Manukau Civic Centre – housing units for older people – Manukau Leisure swimming pools and recreation centres
<p>Manukau City Council</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have access to affordable rental housing and older tenants feel safe and secure 	<ul style="list-style-type: none"> • Upgrade 91 older people’s units at Hills Court, Otara; Inverell Court, Wiri; and Alfriston and Percival Courts, Manurewa • In partnership with Housing New Zealand Corporation commence the construction of 77 units for older people at Otara Court • In partnership with Housing New Zealand Corporation complete planning for 51 units for older people at Tadmor Village • Review housing services for older tenants
<p>Manukau City Council</p>	<p>Pacific Peoples’ policy and action plan</p> <p>Goals 6 & 10</p>	<ul style="list-style-type: none"> • Older Pacific people are recognised, are better informed and participate in Council’s activities 	<ul style="list-style-type: none"> • By December 2007 work with the Disability Steering Group to plan for a Pacific Information Support Services Celebration Day • Provide \$5,000 towards the implementation of the Lui Ola Plan to respond to the needs of older disabled Pacific peoples

Refurbished 91 housing units for older people as part of a six-year programme to upgrade kitchens, install walk-in showers with grab rails and improve access and security

MANUKAU CITY COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • The programme to upgrade Council's facilities results in older people and disabled people having better access to Council's services 	<ul style="list-style-type: none"> ■ Upgraded Manukau Civic Centre including improved signage and access ■ Refurbished 91 housing units for older people as part of a six-year programme to upgrade kitchens, install walk-in showers with grab rails and improve access and security ■ In partnership with Barrier Free New Zealand Trust conducted an access audit of 10 recreation centres. This resulted in an upgrade of the Howick Recreation Centre and improved access for older people and people with disabilities. Further upgrades to other recreation centres are planned by June 2009
<ul style="list-style-type: none"> • The Council's housing stock for older people is improved. Most older people are satisfied with the Council's housing services 	<ul style="list-style-type: none"> ■ Upgraded 70 older people's units at Hills and Inverell Courts and 21 units at Alfriston and Percival Courts ■ Construction of 80 new units at Otara Court has been deferred until June 2009 due to the delay in obtaining building consent ■ Developed a plan to construct a new block of 34 units for older people at Tadmor Village ■ Reviewed housing services for older people. Feedback showed 87% customer satisfaction indicating that the tenants are happy with their units and services
<ul style="list-style-type: none"> • Older Pacific peoples are well informed of the range of Council's services and Pacific events are well attended • The Lui Ola Plan receives financial support from the Council 	<ul style="list-style-type: none"> ■ Held a Pacific Information Support Services Celebration Day on 8 December 2007 attended by approximately 1,000 people ■ Funding of \$5,000 provided to implement the Lui Ola Plan to assist older Pacific peoples with disabilities

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Manukau City Council</p>	<p>Physical activity programmes</p> <p>Goal 10</p>	<ul style="list-style-type: none"> • Older residents in Manukau are encouraged to be physically active 	<ul style="list-style-type: none"> • Promote activities for older people at recreation centres and swimming pool facilities to increase their participation in programmes
<p>Masterton District Council</p> <p>www.mstn.govt.nz</p>	<p>Access to library services</p> <p>Goals 6, 7 & 10</p>	<ul style="list-style-type: none"> • Library services address the cultural, social and leisure needs of older people 	<ul style="list-style-type: none"> • Continue to consult older people as part of the review of the Seniors Library programme and implement the recommendations
<p>Masterton District Council and Wairarapa District Health Board</p>	<p>Healthy homes</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people live in warm and energy efficient homes 	<ul style="list-style-type: none"> • Continue to upgrade older people's homes for energy efficiency and report on health benefits
<p>Nelson City Council</p> <p>www.nelsoncitycouncil.co.nz</p>	<p>Clean Heat Warm Homes Project</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • Provide finance options to introduce clean heat alternatives for older people on low incomes 	<ul style="list-style-type: none"> • Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • There is an increased number of older people involved in physical activity programmes at recreation centres 	<ul style="list-style-type: none"> ■ Piloted the Never2Old fitness and activities programme at Alan Brewster Recreation Centre. The programme will be rolled out when an operational plan has been completed ■ Provided free access to the Council's swimming pool spas for older people with disabilities ■ Held recreation classes to promote swimming, badminton, walking, table tennis, mini tennis, line dancing, aerobics, Tai Chi and aquacise for older people ■ Conducted a customer survey which showed a high satisfaction rate for the 10 recreation and leisure centres. Positive feedback was received about: access to facilities, staff friendliness, parking suitability, pool cleanliness and equipment
<ul style="list-style-type: none"> • Older people are satisfied with library services 	<ul style="list-style-type: none"> ■ Delivered home-based library services to 53 older people in the community and 20 older people in rest homes ■ Held Seniors Celebrate lecture series every month. The programme included a range of topics such as the history of Masterton and the wardrobe of Royal New Zealand Ballet. The lecture series were attended by 440 older people
<ul style="list-style-type: none"> • Older people receive health benefits from living in energy efficient homes 	<ul style="list-style-type: none"> ■ Insulated 63 of the 94 homes of older people aged 65 years and over in the community ■ Reported health benefits to the District Health Board following the home insulation project. Comparison assessments were undertaken by the public health nurse indicating significant environmental and health improvements for older people in the programme
<ul style="list-style-type: none"> • Older people are assisted to have their homes fitted with clean heat appliances 	<ul style="list-style-type: none"> ■ Allocated 40% of the retrofit fund to install free clean heat appliances in older people's homes and insulated approximately 40 houses for older people who were eligible for a rates rebate ■ Insulated approximately 30 houses for older people who did not receive a rates rebate and who will pay back installation costs interest free over 10 years

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>New Plymouth District Council ¹ <i>and</i> New Plymouth Positive Ageing Trust</p> <p>www.newplymouthnz.com</p>	<p>Competition for Treasured Relationships Exhibition</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Organise and run Treasured Relationships Exhibition to mark the International Day of Older Persons 	<ul style="list-style-type: none"> • Finalise the programme for the annual exhibition and start the advertising campaign by 17 August 2007 • By 14 September 2007 judge the annual competition • Display winning entries and portraits in <i>The Daily News</i> on 29 September and <i>Midweek</i> on 3 October to promote International Day of Older Persons
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>New Plymouth Older People's Community Centre</p> <p>Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> • Organisations, agencies and older people have a place where they can socialise and access information and services 	<ul style="list-style-type: none"> • Establish a trust to manage the funding and oversee the development of the community centre project • By 31 December 2007 conduct research to assess community needs to inform the project plan
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>New Plymouth Positive Ageing Trust</p> <p>Goals 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older people are actively involved in planning policies to promote positive ageing and to assist them to stay in the community 	<ul style="list-style-type: none"> • Continue regular discussions with the New Plymouth Positive Ageing Trust on current issues relating to the Older People's Policy Plan • Hold 11 network meetings to consider positive ageing issues and two educational workshops on issues related to positive ageing • Hold four public seminars on positive ageing in New Plymouth and one in Waitara
<p>New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust</p>	<p>Seminar for business sector on Ageing Population and the Workplace</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • The business sector is aware of the effect of the ageing population on the workforce and the value of older employees 	<ul style="list-style-type: none"> • In partnership with the business community hold a seminar to highlight the effects of the ageing population on the workforce and the value of older employees

¹ First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Researched community needs and produced a report in February 2008 showing approximately 75% support for the development of a community centre for older people

NEW PLYMOUTH DISTRICT COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older people are recognised and valued as mentors to younger people in the community, especially by their grandchildren 	<ul style="list-style-type: none"> Organised and advertised the intergenerational Treasured Relationships Exhibition Judged over 90 entries and selected 10 winners. The winners received photographic portraits of themselves with their grandparents Held the opening ceremony of the Exhibition on 1 October 2007 and exhibited the portraits for two weeks
<ul style="list-style-type: none"> Older people's views are included in the plans for a new community centre for older people 	<ul style="list-style-type: none"> Established the Positive Ageing Centre Charitable Trust to fund the community centre project Researched community needs and produced a report in February 2008. This showed approximately 75% support for the development of a community centre for older people from service providers and older people in the area
<ul style="list-style-type: none"> Older people's views are represented at Council's policy-making forums Older people in New Plymouth and outlying districts are well informed about positive ageing issues and the Council's policy to assist them to stay in their own homes 	<ul style="list-style-type: none"> Held quarterly meetings for the Mayor, Councillors and Council officers to engage with the Positive Ageing Trust on older people's issues In January 2008 established a reference group. The group held monthly meetings with the Trust to discuss older people's policies In partnership with the New Plymouth Positive Ageing Trust held: <ul style="list-style-type: none"> eleven meetings on positive ageing issues two positive ageing educational workshops in August 2007 and February 2008 five Positive Ageing public forums in New Plymouth in August and September 2007, and February, May and June 2008 one public forum run by local community members in Waitara in October 2007
<ul style="list-style-type: none"> The seminar for representatives from the business sector is well attended 	<ul style="list-style-type: none"> Commenced discussions with Work and Income to investigate options for engagement with the business community in 2008/2009. The seminar originally planned to highlight the effects of the ageing population was not held as a similar event was run by a local employment organisation for the business community

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>North Shore City Council</p> <p>www.northshorecity.govt.nz</p>	<p>Library services</p> <p>Goals 5 & 10</p>	<ul style="list-style-type: none"> • Older people can access library services and reading material of their choice 	<ul style="list-style-type: none"> • Appoint a librarian to manage the mobile library service and the housebound library service • Increase the number of audio and large print books
<p>North Shore City Council and Age Concern North Shore</p>	<p>Positive Ageing Centre</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older people have the use of Council's facilities and have their own centre for information, services and positive ageing activities 	<ul style="list-style-type: none"> • Provide and maintain Council's facilities to support activities and events held by older people's organisations such as North Shore Council of Social Services, Age Concern North Shore, Centre of Mutual Aid and St Anne's Club • Provide Council's facilities and financial assistance for Age Concern North Shore to run the Positive Ageing Centre
<p>North Shore City Council</p>	<p>Positive Ageing Strategy and Action Plan</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older people are actively involved in planning and promoting the Council's Positive Ageing Strategy 	<ul style="list-style-type: none"> • Hold regular meetings to consult key stakeholders on the Council's Positive Ageing Strategy initiatives and approve an Action Plan
<p>North Shore City Council</p>	<p>Rates Rebate Scheme</p> <p>Goals 1 & 3</p>	<ul style="list-style-type: none"> • Older people have information on accessing housing assistance 	<ul style="list-style-type: none"> • Promote the Rates Rebate Scheme to older people and their organisations through newsletters, pamphlets and displays at the Seniors Expo



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The number of housebound people accessing library services increased 	<ul style="list-style-type: none"> Appointed a librarian to operate the mobile library service. Branch libraries maintained housebound services for older people in their area Provided an additional 416 audio books to respond to a 60% increase in older people using the mobile library
<ul style="list-style-type: none"> Older people's organisations receive Council's support for positive ageing activities and events The Council supported the Positive Ageing Centre, and more older people use the centre 	<ul style="list-style-type: none"> Upgraded the public areas of Council's Mary Thomas Centre building and supported the use of the Council's facility by older people's organisations such as North Shore Council of Social Services, Age Concern North Shore, Centre of Mutual Aid and St Anne's Club Financially supported 10 Community Houses to provide facilities to enable older people to participate in community activities Supported the Positive Ageing Centre. There is growing interest in the programme of activities and more people are using the centre
<ul style="list-style-type: none"> Council's Positive Ageing Strategy and Action Plan is approved 	<ul style="list-style-type: none"> Approved the North Shore Positive Ageing Strategy and Action Plan Held three meetings with the seniors working group and representatives from older people's organisations to discuss progress of the North Shore Positive Ageing Strategy Action Plan. Copies of the Action Plan were sent to all seniors' groups Approved plans to host a Senior Summit in October 2008 to report on the North Shore Positive Ageing Action Plan
<ul style="list-style-type: none"> Increased applications are received from older people for the Rates Rebate Scheme 	<ul style="list-style-type: none"> Promoted the Rates Rebate Scheme to older people by: <ul style="list-style-type: none"> – sending a new rebate form to all successful applicants at the beginning of the rating year – sending the rates rebate information leaflet to all ratepayers with the first instalment of their general rates each year – speaking at Returned and Services' Association meetings and at retirement complexes – participating in the Seniors Day Out trade show

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
North Shore City Council	Safe housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older people have access to affordable and safe accommodation 	<ul style="list-style-type: none"> • Continue to provide appropriate housing for low income older people at a rate of 30% or less of New Zealand Superannuation • In partnership with ACC and Auckland University of Technology assess the safety of fall hazards in older people's housing units • Allocate \$60,000 to finance housing upgrades
Palmerston North City Council www.pncc.govt.nz	Access to Council's services Goal 10	<ul style="list-style-type: none"> • Older people have opportunities for personal growth and community participation 	<ul style="list-style-type: none"> • Subsidise a range of activities in the city for older people • Appoint a librarian for older people in the City Library by August 2007 • Establish a section for older people in the City Library by September 2007 to specifically cater for older people's needs
Palmerston North City Council	Accessible transport Goal 4	<ul style="list-style-type: none"> • Older people feel safe accessing public transport and facilities 	<ul style="list-style-type: none"> • By September 2007 seek feedback from Age Concern on the Council's Transport Strategy and develop options to enhance older people's access to public transport
Palmerston North City Council	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older people have affordable and accessible housing 	<ul style="list-style-type: none"> • Conduct a satisfaction survey of the Council's housing tenants • Reconfigure 16 Council housing units for older people by November 2007
Palmerston North City Council	Older people are safe and well at work Goal 9	<ul style="list-style-type: none"> • To identify wellbeing initiatives for older workers 	<ul style="list-style-type: none"> • Review employment practices • Establish a mentoring programme by December 2007 for older Council employees to mentor younger recruits
Porirua City Council www.pcc.govt.nz	Emergency preparedness Goals 2, 5 & 10	<ul style="list-style-type: none"> • Older people receive advice to prepare them for civil emergencies 	<ul style="list-style-type: none"> • Engage older people as members of suburban civil defence centres • Deliver over 10 presentations on emergency preparedness to older people • Establish emergency preparedness teams that include older members

Engaged with 70 older people from five community groups to discuss emergency management and self preparedness and set up two active civil defence centres with retired people as members in Pukerua Bay and Plimmerton

PORIRUA CITY COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Rents remain set at 30% or less of New Zealand Superannuation • Older people's houses are assessed for fall hazards and housing upgrades are undertaken 	<ul style="list-style-type: none"> ■ Kept April 2008 rent increase for low-income older people under 30% of New Zealand Superannuation ■ In May 2008 Auckland University of Technology completed an evaluation report of the fall hazard assessment programme which resulted in Council's commitments to continue the programme for the 2008/2009 financial year, and to prioritise maintenance work where hazards have been identified ■ Provided \$43,000 to upgrade 378 older people's units installing walk-in showers and handrails and applying non-slip surfaces to ramps and paths
<ul style="list-style-type: none"> • A range of activities and services for older people are subsidised and a librarian specifically for older people is appointed • Positive feedback is received on the older people's section in the City Library 	<ul style="list-style-type: none"> ■ Held monthly morning get-togethers for older people at the library and presented topics on health and other matters of interest to older people ■ Appointed a librarian for older people and established a section for older people in the City Library
<ul style="list-style-type: none"> • Feedback from Age Concern informs Council's plan and public transport is more accessible 	<ul style="list-style-type: none"> ■ Received feedback from Age Concern, Disabled Persons' Assembly and the Blind Foundation on the transport infrastructure and the Manawatu Active Transport Strategy ■ Prioritised future work to make public transport more accessible for pedestrians
<ul style="list-style-type: none"> • The survey shows 80% of older people are satisfied with housing • The housing reconfiguration target is met 	<ul style="list-style-type: none"> ■ Survey of the Council's housing tenants deferred until December 2008 ■ Upgraded nine housing units for older people to make them more accessible. Further upgrades deferred until funding is available
<ul style="list-style-type: none"> • Employment practices are reviewed and recommendations made • A mentoring programme is established 	<ul style="list-style-type: none"> ■ Reviewed recruitment practices ■ Established a Technical Coaching programme for older employees to mentor younger employees. Two programmes were delivered
<ul style="list-style-type: none"> • Half of the members of each emergency preparedness team are older people • Presentations on emergency preparedness are well attended by older people 	<ul style="list-style-type: none"> ■ Engaged with 70 older people from five community groups to discuss emergency management and self preparedness ■ Set up two active civil defence centres with retired people as members in Pukerua Bay and Plimmerton ■ Commenced a report for completion on how to include older people in emergency preparedness teams

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Porirua City Council	Housebound library service Goals 5, 6, 7, 8 & 10	<ul style="list-style-type: none"> • Older people continue to have access to library services from home 	<ul style="list-style-type: none"> • Consult housebound older people about library services and improve the access to library resources
Porirua City Council	Keeping active Goals 2 & 8	<ul style="list-style-type: none"> • Older people enjoy exercise and stay healthy and active 	<ul style="list-style-type: none"> • Hold free Tai Chi classes for older people throughout the district
Porirua City Council	Lifetimers Leisure Club Goal 10	<ul style="list-style-type: none"> • Older people have opportunities to attend events that help them to age positively 	<ul style="list-style-type: none"> • Hold positive ageing events and activities
Rotorua District Council www.rdc.govt.nz	Housing and security Goals 3 & 5	<ul style="list-style-type: none"> • Older people have a range of affordable, accessible and safe housing options 	<ul style="list-style-type: none"> • Provide financial assistance through the Community Safety Projects Scheme to improve the safety of older people's neighbourhoods • Seek funding from Housing New Zealand Corporation to complete the redevelopment of Rawhiti Flats pensioner housing units
Rotorua District Council	Keeping active Goals 2 & 10	<ul style="list-style-type: none"> • Older people stay physically, mentally and socially active 	<ul style="list-style-type: none"> • Produce an updated X-Zite information booklet on recreational facilities for older people and distribute the booklet to older people's organisations
Rotorua District Council	Political Voice – Older Peoples policy development Goals 1–10	<ul style="list-style-type: none"> • Older people are respected and encouraged to participate in all aspects of Council's business 	<ul style="list-style-type: none"> • Hold six-weekly forums to communicate with older people in the district • Update <i>Rotorua's Ageing Population</i> publication following the census results
South Taranaki District Council www.stdc.co.nz	Access to health services Goals 2 & 4	<ul style="list-style-type: none"> • Older people have improved access to specialist and hospital services 	<ul style="list-style-type: none"> • Hold meetings with the District Health Board (DHB) to discuss co-ordinating appointments with transport services and agree on changes • By March 2008 communicate changes to older people's networks



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Housebound older people receive quality library services 	<ul style="list-style-type: none"> Visited all housebound older people who use the library service to check the service is meeting their needs and to obtain feedback for improvements Increased stock at the main library and local branches by 80 audio books and 267 large print books. The council libraries now hold a total of 697 audio books and 3,000 large print books
<ul style="list-style-type: none"> Tai Chi classes for older people are promoted and well attended 	<ul style="list-style-type: none"> Held free Tai Chi classes twice a week attended by approximately 20 people at each class
<ul style="list-style-type: none"> Events organised for older people are well attended and older people have recreational opportunities 	<ul style="list-style-type: none"> Held positive ageing events and activities for older people. These included entertainment shows and walking programmes Appointed a staff member to manage the Lifetimers activity programme for older people
<ul style="list-style-type: none"> Older people's housing is safe and accessible Funding is approved to complete the redevelopment project 	<ul style="list-style-type: none"> Granted \$2,000 to the Moreporks group in Ngongotaha to meet the costs of patrolling the area. The Moreporks group members are retired people committed to creating safer environments, particularly for older people in the neighbourhood The redevelopment of Rawhiti pensioner housing units has been deferred until adequate funding is received from Housing New Zealand Corporation to complete the project
<ul style="list-style-type: none"> The information booklet is widely distributed to older people's groups 	<ul style="list-style-type: none"> Updated the X-Zite information booklet publicising recreational activities for older people and distributed it to over 30 community organisations working with older people
<ul style="list-style-type: none"> Older people are consulted and have up to date information and advice on Council's services 	<ul style="list-style-type: none"> Held six-weekly information sharing forums attended by approximately 35 people representing older people's organisations Updated <i>Rotorua's Ageing Population</i> booklet in November 2007. The booklet is a valuable resource for the Council and for community groups to use when monitoring changes and planning services for older people
<ul style="list-style-type: none"> Older people have improved access to specialist and hospital appointments 	<ul style="list-style-type: none"> Held preliminary discussions with the DHB to align patient appointments with transport services. The DHB has requested further information on patient numbers and transport services. The Council is undertaking further research on patient numbers and will be making a written submission to the DHB on the matter

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
South Taranaki District Council	Footpath crossings Goals 4 & 5	<ul style="list-style-type: none"> • Older people have safe and accessible footpaths 	<ul style="list-style-type: none"> • Upgrade and construct 3,990 metres of footpaths at an estimated cost of \$723,748 • Monitor footpath contracts to ensure service guidelines for pedestrian ramps and tactile paving are included making them more accessible for older people
South Taranaki District Council	Positive Ageing forums Goals 1–10	<ul style="list-style-type: none"> • Older people participate in decision making and have the information and support they need to age in their communities 	<ul style="list-style-type: none"> • By March 2008 hold positive ageing forums in seven district communities to: <ul style="list-style-type: none"> – identify issues for older people – share information on services, activities, learning and personal growth opportunities for older people • Provide older people’s services with information collected from the forums to improve services and support for older people in the district
South Taranaki District Council	SouthLink Inter-community Bus Service Goals 4, 6, 7 & 10	<ul style="list-style-type: none"> • Older people in rural communities have access to services and social and cultural activities 	<ul style="list-style-type: none"> • Commence the trial of a subsidised weekly bus service to enable older people in rural communities to access services and activities • Promote the bus service through older people’s networks • In March 2008 evaluate the bus service to see if it meets older people’s needs
South Wairarapa District Council www.swdc.govt.nz	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older people have affordable rental accommodation 	<ul style="list-style-type: none"> • Continue to assess South Wairarapa District Council’s housing for older people and develop a plan to reconfigure and modify the housing stock • Work with Housing New Zealand Corporation to support the Healthy Homes project to improve homes without adequate ceiling or under-floor insulation
South Wairarapa District Council	Positive Ageing Reference Group Goals 1–10	<ul style="list-style-type: none"> • Older people are regularly consulted on issues of concern to them 	<ul style="list-style-type: none"> • Continue to invite older people’s organisations and individuals to form consultation groups • Facilitate two meetings to discuss older people’s issues to inform the Council’s plans

Commenced a weekly subsidised bus trial in rural areas and promoted the service through older people's networks

SOUTH TARANAKI DISTRICT COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • The target is met to upgrade and construct footpaths • Older people can easily access footpaths and road crossings 	<ul style="list-style-type: none"> ■ Included new footpath guidelines in the 2007/2008 footpath contracts ■ Installed pedestrian ramps and where appropriate tactile paving on all new footpaths
<ul style="list-style-type: none"> • Positive ageing forums are well attended and provide opportunities for older people's organisations to identify issues and share information 	<ul style="list-style-type: none"> ■ Held five positive ageing forums with older residents and kaumātua representatives and shared information about new and changing services ■ Distributed a summary of the forums' findings ■ Updated information publications on new and changing services to older people's organisations
<ul style="list-style-type: none"> • Weekly older people's inter-community bus service trialled • Evaluation undertaken and recommendations made 	<ul style="list-style-type: none"> ■ Commenced a weekly subsidised bus trial in rural areas and promoted the service through older people's networks ■ The bus trial service was enhanced by the Taranaki Disability Information Trust providing a mobility scooter for passengers with disabilities to use on arrival in Hawera ■ Extended the trial bus service until July 2009
<ul style="list-style-type: none"> • Older people's housing is continually assessed and priorities established for reconfiguring and modifying 	<ul style="list-style-type: none"> ■ Reconfigured and modified four of 32 housing units and assessed other units for reconfiguration and modification as tenants vacate ■ Supported the Healthy Homes project by granting \$12,000 to insulate 22 older people's homes in South Wairarapa
<ul style="list-style-type: none"> • Council's plans are informed by the concerns raised by older people 	<ul style="list-style-type: none"> ■ The Positive Ageing Reference Group meetings have been deferred because of resource and time constraints

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Stratford District Council www.stratford.govt.nz	Information seminars Goal 10	<ul style="list-style-type: none"> • Older people are informed about issues that affect their wellbeing 	<ul style="list-style-type: none"> • Continue to hold wellbeing seminars for older people in the district
Stratford District Council	Positive Ageing Action Group and consultations Goals 1–10	<ul style="list-style-type: none"> • Promote and co-ordinate positive ageing in the community and provide older people with opportunities to participate in Council's planning 	<ul style="list-style-type: none"> • Establish a strategy to work with older people in the community • Consult community groups on older people's issues and conduct regular surveys to identify the needs of older residents
Tararua District Council www.tararua.govt.nz	Footpath crossings Goal 4	<ul style="list-style-type: none"> • Older people have access to public places 	<ul style="list-style-type: none"> • Install two additional sloped access crossings for mobility scooters in urban areas
Tararua District Council	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Provide affordable, appropriate housing options for older people so they feel safe and secure and can remain in their own homes 	<ul style="list-style-type: none"> • Upgrade rental housing to standards suitable for older people in line with the Long Term Council Community Plan
Tasman District Council and Nelson City Council www.tasman.govt.nz	Mobility scooter workshops Goals 4 & 7	<ul style="list-style-type: none"> • Older people have access to ongoing skills assessment and practical training for safe use of mobility scooters 	<ul style="list-style-type: none"> • Hold two mobility scooter courses in Motueka and Stoke by September 2007 to provide practical training for older people
Tasman District Council and Nelson City Council	Mudcakes and Roses magazine Goals 6, 7 & 10	<ul style="list-style-type: none"> • Older people are aware of local older people's organisations, and recreation and health services 	<ul style="list-style-type: none"> • Continue to publish the <i>Mudcakes and Roses</i> magazine and distribute to older people, libraries and agencies providing services to older people



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Information seminars are well attended by older people 	<ul style="list-style-type: none"> Held four Positive Ageing information forums on health services, home safety and home equity release loans. The forums were attended by approximately 390 people and the Minister for Senior Citizens attended one of the forums
<ul style="list-style-type: none"> Community issues which affect the wellbeing of older people are identified and addressed 	<ul style="list-style-type: none"> The Positive Ageing Action Group held monthly meetings to address issues related to the wellbeing of older residents in the community Conducted a survey to identify the needs of older residents. This is a partnership project with the Bishop's Action Foundation and other non-government organisations
<ul style="list-style-type: none"> Older people in wheelchairs and with mobility scooters can easily access public places 	<ul style="list-style-type: none"> Installed five new access ramps and upgraded two others to give easier access to people who use mobility scooters and wheelchairs
<ul style="list-style-type: none"> Council's rental houses have better access and meet the needs of older tenants 	<ul style="list-style-type: none"> Upgraded 73 rental houses to provide improved housing services for older people including: <ul style="list-style-type: none"> installing security doors for houses in Dannevirke, Pahiatua and Norsewood upgrading bathrooms with wet floor areas replacing steps with ramps for easier access adding conservatories in some of the older tenant flats
<ul style="list-style-type: none"> Courses are well attended and older people receive training to use mobility scooters 	<ul style="list-style-type: none"> Held two mobility scooter courses for older people in Motueka and Stoke. A review of the future delivery of these courses is underway because attendance has been low
<ul style="list-style-type: none"> The magazine is available throughout the region Registration on the direct mail database continues to increase 	<ul style="list-style-type: none"> Redesigned and improved the layout and print quality of the <i>Mudcakes and Roses</i> magazine Distributed 6,000 copies of the magazine six times a year providing information about recreation and health services for older people in the region, and increased the number of copies published with each issue

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Tasman District Council <i>and</i> Nelson City Council	Nelson Tasman Positive Ageing forums Goals 1–10	<ul style="list-style-type: none"> • Promote positive ageing and regularly inform and consult older people on relevant issues 	<ul style="list-style-type: none"> • Continue to hold advocacy forums for older people and key agencies to address older people's issues
Tasman District Council	Outstanding Community Awards Goal 10	<ul style="list-style-type: none"> • Recognise older people who have given long-term outstanding service to the community 	<ul style="list-style-type: none"> • Continue to hold a ceremony in August 2007 to present awards to people who have made an outstanding contribution to their communities
Tasman District Council <i>and</i> Nelson City Council	Review of Positive Ageing policy Goals 1–10	<ul style="list-style-type: none"> • Older people contribute to the revised Nelson Tasman Positive Ageing policy 	<ul style="list-style-type: none"> • Consult key stakeholders and update the Nelson Tasman Positive Ageing policy
Tasman District Council Additional achievement in 2007/2008	Co-ordinate Age to Be Senior Expo Goals 2, 5 & 10	<ul style="list-style-type: none"> • Showcase recreation opportunities and services for older people 	<ul style="list-style-type: none"> • Hold the Age to be Senior Expo by June 2008
Taupo District Council www.taupo.govt.nz	Older Persons' policy Goals 1–10	<ul style="list-style-type: none"> • Revise Older Persons' policy in line with the Community Development Strategy 	<ul style="list-style-type: none"> • Adopt the Community Development Strategy by July 2007 • Review the Older Persons' policy in line with the principles of the Community Development Strategy
Taupo District Council	Taupo – Township Housing Strategy Goals 2, 3 & 4	<ul style="list-style-type: none"> • Older people have affordable, accessible and appropriate housing to live safely in the community for as long as possible 	<ul style="list-style-type: none"> • Conduct research on local housing issues and the needs of older people • Review Council's pensioner housing • Develop an action plan to address local housing issues identified in the research

Held a ceremony in August 2007 and presented awards to nine older people recognising over 20 years of their outstanding service to the community

TASMAN DISTRICT COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Feedback from the meetings show a high level of representation and active participation 	<ul style="list-style-type: none"> Held quarterly Nelson Tasman Positive Ageing forums on a range of issues. Presentations included: <ul style="list-style-type: none"> Ministry of Social Development's Regional Plan SuperGold Card physical activity programmes for older people pharmaceutical costs
<ul style="list-style-type: none"> Older people are well represented in the community awards 	<ul style="list-style-type: none"> Held a ceremony in August 2007 and presented awards to nine older people recognising over 20 years of their outstanding service to the community
<ul style="list-style-type: none"> The Nelson Tasman Positive Ageing policy contributes to the Council's Long Term Community Plan for 2008 	<ul style="list-style-type: none"> Commenced the review of the Nelson Tasman Positive Ageing policy to inform the Long Term Council Community Plan 2009–2019. This includes seeking public feedback from the Positive Ageing forums, the Age to Be Senior Expo and from a seminar of experts on best practice
<ul style="list-style-type: none"> The expo is well attended and positive feedback received 	<ul style="list-style-type: none"> Held the Age to be Senior Expo on 5 April 2008. 61 stallholders participated in the expo and approximately 2,000 people attended. Positive feedback was received from the media, attendees and stallholders and another event will be held in 2009
<ul style="list-style-type: none"> Older Persons' policy is aligned with the Community Development Strategy 	<ul style="list-style-type: none"> Completed the draft Community Development Strategy Commenced the review of the Older Persons' policy for completion and adoption by Council by June 2009
<ul style="list-style-type: none"> The action plan for older people's housing is informed by housing research and older people in the area have well insulated homes 	<ul style="list-style-type: none"> Conducted research on pensioner housing options and identified areas for further investigation Commenced research on specific housing issues for older people Insulated older people's homes in Turangi and Mangakino

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Tauranga City Council www.tauranga.govt.nz</p>	<p>Elders' Strategy Goals 1–10</p>	<ul style="list-style-type: none"> • Implement an Elders' Strategy for older people in Tauranga 	<ul style="list-style-type: none"> • By September 2007 seek public submissions on the draft Elders' Strategy that outlines Council's role to improve the wellbeing of older people in Tauranga • Adopt the Elders' Strategy by December 2007
<p>Upper Hutt City Council <i>and</i> Hutt Healthy Housing Group www.upperhuttcity.com</p>	<p>Hutt Healthy Housing Group Goals 3 & 5</p>	<ul style="list-style-type: none"> • Seniors in the Hutt Valley have better maintained and insulated houses and have the opportunity for a wellbeing assessment 	<ul style="list-style-type: none"> • Participate in a pilot to insulate and undertake minor maintenance in 90 older people's houses in the Hutt Valley. At the same time take the opportunity to conduct social wellbeing assessments



PROGRESS INDICATORS

- Public submissions sought and the Elders' Strategy is adopted and supported by the Council
- Seniors in the Hutt Valley have improved health and housing outcomes

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Received public submissions from older people and older people's organisations to inform the Elders' Strategy
- Adopted the Elders' Strategy in September 2007 and commenced implementation of the action plan
- Established an Elders' forum that met for the first time in April 2008. The two-monthly forum meetings are supported through administrative assistance and by providing the meeting venue
- Participated in the Hutt Healthy Housing pilot and undertook insulation and maintenance assessments in consultation with the occupants. Following these assessments 20 older people's houses were retrofitted
- Funded an evaluation of the pilot which resulted in the project being extended for another year and health and wellbeing assessments included
- Developed a Landlord Strategy for the Hutt Healthy Housing project and provided funding to insulate the remaining Council-owned flats

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Upper Hutt City Council</p>	<p>Seniors Action forums Goals 8 & 10</p>	<ul style="list-style-type: none"> • Encourage seniors to participate in discussion groups to inform Council's business 	<ul style="list-style-type: none"> • Hold three meetings for groups working with Upper Hutt seniors to enhance local networks and to develop collaborative responses to local needs • Hold a public forum with older people to identify the needs, issues and barriers to positive ageing for Upper Hutt seniors and communicate these to the Mayor and Councillors • Develop responses to local positive ageing issues

At targeted events, distributed Life Tubes containing personal and medical information about the owner that is useful for paramedics to access in an emergency

UPPER HUTT CITY COUNCIL

PROGRESS INDICATORS

- Older Upper Hutt residents are consulted about local matters and on projects to promote positive ageing
- The Mayor and Councillors are advised about the issues and the barriers to ageing positively in the community

**ACHIEVEMENTS FOR
JULY 2007–JUNE 2008**

- Held three meetings for groups working with Upper Hutt seniors. Approximately 24 people attended each meeting and discussed the following topics:
 - Falls Prevention
 - Hutt Valley District Health Board services for older people
 - Hutt Healthy Housing
 - accessibility of Trentham City shopping centre
 - accessibility of footpaths and streets in Upper Hutt
- Held a public forum with older people in June 2008. The findings will inform a report for the Mayor, Councillors, agencies and groups working with seniors and will be available at www.upperhuttcity.com/page/426/SafetyHealthandWellbeingSHAW.boss
- Held a special forum for older people and people with disabilities on public transport and civil defence. This is in response to issues raised at the Seniors Action forum and resulted in improvements such as:
 - changing the colour of local buses to make them more visible
 - distributing local civil defence information in large-print format
- In conjunction with Valley Flyer commenced planning an open day for seniors to trial accessible features on buses
- Held discussions with the Wellington Regional Council to advocate for public transport access to Wellington Hospital. This resulted in a new direct bus service from the Hutt Valley to Wellington Hospital
- Distributed Life Tubes to seniors at targeted events as a direct result of issues raised at the Seniors Action forums. The Life Tubes contain personal and medical information about the owner that is useful for paramedics to access in an emergency

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Upper Hutt City Council</p>	<p>Seniors events</p> <p>Goals 8 & 10</p>	<ul style="list-style-type: none"> • Seniors have access to leisure opportunities and feel connected and supported in the community 	<ul style="list-style-type: none"> • Hold an older adults community event by 31 October 2007 to celebrate International Day of Older Persons • Organise a series of innovative leisure events that are safe and easy for seniors to access, and promote them throughout the community
<p>Waitakere City Council</p> <p>www.waitakere.govt.nz</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have appropriate and affordable housing 	<ul style="list-style-type: none"> • By September 2007 commence work to upgrade four of the 12 Council-owned villages to improve security, safety, design and health outcomes • Draft a project proposal by September 2007 to develop an older adults housing complex for up to 200 units in one of the 12 villages • Continue to provide 70% occupancy rate for older people in Council's housing stock and respond to service requests from tenants
<p>Waitakere City Council</p>	<p>Tikanga policy</p> <p>Goals 6, 8 & 10</p>	<ul style="list-style-type: none"> • Kaumātua are supported by the Council and have opportunities to engage with the Council on matters that affect them 	<ul style="list-style-type: none"> • Hold a workshop by December 2007 to consult kaumātua on Council's policies • Consult iwi groups by October 2007 and finalise draft Tikanga policy outlining a clear understanding of the purpose and role of the Council in observing Māori protocols
<p>Waitakere City Council</p>	<p>Transport Strategy 2006–2016</p> <p>Goals 4 & 7</p>	<ul style="list-style-type: none"> • Older people have access to public transport and feel safe to do so, achieving desired social, economic, environmental and cultural benefits for communities 	<ul style="list-style-type: none"> • Provide timetables at all urban bus stops especially areas with higher concentrations of older residents • Provide additional seats on key walking routes between retirement villages and local shops • Provide new shelters for weather protection and safety • Improve older people's access to public transport using methods such as concrete boarding and tactile strips at bus stops



PROGRESS INDICATORS

- The event to celebrate International Day of Older Persons was well attended and successful
 - Seniors in Upper Hutt have the opportunity to participate in a range of recreational activities
-
- Four Council retirement villages are upgraded and are more secure
 - A project plan for an older people's housing complex is completed and approved by Council
 - The occupancy target for older people's housing is met
-
- Tikanga policy outlines a clear understanding of the purpose and role of the Council in observing Māori protocols
-
- More older people use public transport and seating is increased on key routes
 - New shelters provide better weather protection

ACHIEVEMENTS FOR JULY 2007–JUNE 2008

- Held a Seniors Celebration Day on 26 October 2007 to celebrate the International Day of Older Persons. Over 300 people attended. The programme included an intergenerational quiz and a variety of musical, dance and theatrical performances by seniors' groups
 - Ran the Growing Old Living Dangerously (GOLD) programme for older adults aged 50 years and over. The programme includes a range of leisure activities held every two months such as: kayaking, archery, shooting and golf. Suggestions for future events include rock climbing, go-karting, snorkelling and 10-pin bowling
-
- Upgraded 81 units across four Council-owned retirement villages providing better security and safety design features like window locks, alarms, handrails and access ramps. These enhancements have benefited most tenants
 - Drafted a project proposal to develop an older adults housing complex in a retirement village. Some of the concept plans have been developed and the tenants consulted on the plans
 - Managed the Council's housing stock and achieved the occupancy target of 76% for older people
-
- Development of Tikanga policy deferred until April 2009 to allow for further engagement and consultation between Council and iwi
-
- Provided timetables at an additional 250 bus stops
 - Additional seating on key walking routes has been deferred until June 2009 due to funding constraints
 - Built 10 new bus shelters and renewed 16 bus shelters for better weather protection and safety
 - Installed concrete boarding pads at bus stops in response to community requests

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
Waitakere City Council	Walking and Cycling Strategy Goals 2, 4, 5 & 10	<ul style="list-style-type: none"> • Older people have safe, improved walking and cycling options to keep them healthy and active 	<ul style="list-style-type: none"> • Continue to maintain footpaths and increase the number of cycling routes • By February 2008 complete Project Twinstreams to provide 11km of walking and cycleways with safer access for older people with a disability including those using mobility scooters
Waitaki District Council www.waitaki.govt.nz	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older people in the district have access to appropriate housing 	<ul style="list-style-type: none"> • Upgrade Council's housing by replacing baths with safe and accessible shower units
Waitaki District Council	Positive Ageing forums Goals 6, 7 & 8	<ul style="list-style-type: none"> • Older people in the district participate in forums and have opportunities to contribute to Council's business 	<ul style="list-style-type: none"> • Establish and hold Positive Ageing forums quarterly from September 2007
Waitaki District Council	Rural services Goals 7 & 8	<ul style="list-style-type: none"> • To gain a better understanding of rural older people's needs to promote positive ageing 	<ul style="list-style-type: none"> • Approve a research project to consider the needs of older rural people and the barriers to ageing in the community • As part of the research consult older rural people at the quarterly Positive Ageing forum
Waitaki District Council	Safety and security Goals 4, 5 & 7	<ul style="list-style-type: none"> • Older people feel safe and secure 	<ul style="list-style-type: none"> • In partnership with Land Transport New Zealand run three Safe with Age courses, two of which are in rural areas
Wanganui District Council www.wanganui.govt.nz	Wanganui Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> • Older people's issues are identified and inform policies for positive ageing 	<ul style="list-style-type: none"> • By 31 July 2007 consult the Older People's Forum on the Wanganui Positive Ageing Strategy • Endorse the Wanganui Positive Ageing Strategy and implement it by September 2007

Completed the research project to identify and understand rural older people's needs. The research was endorsed by the wider community of older people through the Positive Ageing forums

WAITAKI DISTRICT COUNCIL

PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Footpaths and cycleways are well maintained • Project Twinstreams results in improved access for older people with a disability and those with mobility scooters 	<ul style="list-style-type: none"> ■ Maintained footpaths and increased the number of cycling routes ■ Completed Project Twinstreams providing more walkways and cycleways. Feedback from a survey showed there was over 75% satisfaction rate for the project, and walkways and cycleways are more accessible for older people and those with restricted mobility
<ul style="list-style-type: none"> • Council's housing upgrade completed 	<ul style="list-style-type: none"> ■ Upgraded nine council houses with safer shower units making them more accessible for older people
<ul style="list-style-type: none"> • Council's policy and planning is informed by older people's views 	<ul style="list-style-type: none"> ■ Held two Positive Ageing forums in Waitaki attended by 70 people representing a range of older people's groups. Forum agendas included: <ul style="list-style-type: none"> – a presentation on the findings of the Ageing in Rural Communities project – an interactive workshop with three medical students from the Otago School of Medicine to identify the lack of health care services and the barriers to accessing health care services – a presentation on a variety of community and educational programmes for older people
<ul style="list-style-type: none"> • Rural older people's needs are identified in planning and when promoting positive ageing policies 	<ul style="list-style-type: none"> ■ Organised discussion forums in rural areas to consult rural older people to inform the research project ■ Completed the research project to identify and understand rural older people's needs. The research was endorsed by the wider community of older people through the Positive Ageing forums ■ Circulated copies of the report to the Council, local Member of Parliament, Minister for Senior Citizens and the Office for Senior Citizens
<ul style="list-style-type: none"> • Two Safe with Age courses are held in rural areas and all courses are well attended 	<ul style="list-style-type: none"> ■ Held three Safe with Age courses attended by 33 people. Two of the courses were held in rural areas
<ul style="list-style-type: none"> • The Wanganui Positive Ageing Strategy is adopted and integrated into Council's work plans 	<ul style="list-style-type: none"> ■ Consulted the Older People's Forum on the Wanganui Positive Ageing Strategy ■ The Wanganui Positive Ageing Strategy was adopted and endorsed by the Council on 17 December 2007

**POSITIVE
AGEING GOALS**

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	AGREED ACTIONS FOR JULY 2007–JUNE 2008
<p>Wellington City Council <i>and</i> Accident Compensation Corporation <i>and</i> Presbyterian Support Central</p> <p>www.wellington.govt.nz</p>	<p>ACC Tai Chi Programme Pilot</p> <p>Goals 2, 8 & 10</p>	<ul style="list-style-type: none"> • Older people aged 65 years and over are encouraged to live healthy active lives to improve their wellbeing 	<ul style="list-style-type: none"> • Deliver falls prevention Tai Chi classes to 120 seniors in the city
<p>Wellington City Council <i>and</i> City Housing</p>	<p>Council's housing and information to tenants</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have appropriate and accessible housing, and access support agencies for assistance 	<ul style="list-style-type: none"> • Hold a forum with older people to seek their input on upgrading, designing and constructing City Housing properties • Collate a list of support service agencies • In partnership with City Housing tenancy managers establish a process to assist senior tenants with housing matters
<p>Wellington City Council</p>	<p>Public transport accessibility</p> <p>Goal 4</p>	<ul style="list-style-type: none"> • Bus company employees are aware of safety and accessibility issues for older passengers 	<ul style="list-style-type: none"> • Meet with bus companies to train bus drivers in older passenger safety and access issues • Provide information and timetables for older passengers that are easy to read
<p>Whangarei District Council</p> <p>www.wdc.govt.nz</p>	<p>Positive Ageing Advisory Group</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older people contribute to Council's policies for positive ageing 	<ul style="list-style-type: none"> • By November 2007 establish a Positive Ageing Advisory Group representing older people and their organisations • Endorse the Positive Ageing Advisory Group by March 2008
<p>Whangarei District Council</p>	<p>Positive Ageing Strategy Implementation</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Implement a Positive Ageing Strategy endorsed by older people 	<ul style="list-style-type: none"> • Develop terms of reference for the Whangarei Positive Ageing Strategy Plan • Approve and implement the Whangarei Positive Ageing Strategy by April 2008



PROGRESS INDICATORS	ACHIEVEMENTS FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Falls Prevention Tai Chi classes are well attended by seniors 	<ul style="list-style-type: none"> Held weekly Tai Chi classes for seniors in the city at five different venues. These will continue until the pilot programme concludes and will be reviewed by December 2009. Classes were well received and approximately 750 seniors participated
<ul style="list-style-type: none"> Older people contribute to the design and upgrade of City Housing properties Senior tenants are assisted with housing matters 	<ul style="list-style-type: none"> Sent a tenant upgrade survey form to all older tenants requesting their input and suggestions for property upgrades. This resulted in a good response rate from older tenants with 831 completed forms, of which 34% were from people aged 41–60 years and 34% from people aged 61–80 years Set up a Tenant Reference Group with architects and designers for their input into the City Housing upgrade project Developed a list of support groups for tenancy managers and established a process to assist older tenants with housing matters
<ul style="list-style-type: none"> Bus drivers are trained in older passenger safety and access issues Timetables are available at information centres 	<ul style="list-style-type: none"> Liaised with the GoBus company which agreed to upgrade the existing fleet in Wellington to have 95% of the fleet fully accessible by December 2009. The company also agreed to hold customer service and awareness training for staff Review of the timetables was deferred until February 2009 until the design and other issues have been discussed with the Greater Wellington Regional Council
<ul style="list-style-type: none"> A Positive Ageing Advisory Group is endorsed by Council and older people contribute to positive ageing policies 	<ul style="list-style-type: none"> Established a representative Positive Ageing Advisory Group. The group met monthly The Positive Ageing Advisory Group has been endorsed by the Council which has provided a venue and administrative support for the group's monthly meetings
<ul style="list-style-type: none"> The Whangarei Positive Ageing Strategy is endorsed by the Advisory Group and implemented by the Council 	<ul style="list-style-type: none"> Developed terms of reference for the Whangarei Positive Ageing Strategy. Implementation of the Strategy deferred until further work has been done by the Positive Ageing Advisory Group who will consider priority issues and objectives in conjunction with the Council's positive ageing policies

POSITIVE AGEING PRINCIPLES

The Positive Ageing Principles state that effective positive ageing policies will:

1. Empower older people to make choices that enable them to live a satisfying life and lead a healthy lifestyle
2. Provide opportunities for older people to participate in and contribute to family, whānau and community
3. Reflect positive attitudes to older people
4. Recognise the diversity of older people and ageing as a normal part of the lifecycle
5. Affirm the values and strengthen the capabilities of older Māori and their whānau
6. Recognise the diversity and strengthen the capabilities of older Pacific people
7. Appreciate the diversity of cultural identity of older people living in New Zealand
8. Recognise the different issues facing men and women
9. Ensure older people, in both rural and urban areas, live with confidence in a secure environment and receive the services they need to do so
10. Enable older people to take responsibility for their personal growth and development through changing circumstances.