



THE NEW ZEALAND
POSITIVE AGEING STRATEGY

ACTION PLAN

1 July 2007 – 30 June 2008

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p>Auckland City Council</p> <p>www.aucklandcity.govt.nz</p>	<p>Accessible Information Policy and Action Plan</p> <p>Goals 5, 6 & 10</p>	<ul style="list-style-type: none"> • Older people are consulted and able to access information and resources
<p>Auckland City Council</p>	<p>Injury Prevention Programme</p> <p>Goals 2, 5 & 7</p>	<ul style="list-style-type: none"> • Older people feel safe and secure living in their communities
<p>Auckland City Council</p>	<p>Lifelong libraries learning opportunities and outreach programmes</p> <p>Goals 5, 6 & 10</p>	<ul style="list-style-type: none"> • Older people can access, and are encouraged to participate in, library events and outreach programmes
<p>Auckland City Council</p>	<p>Positive Ageing forum</p> <p>Goals 1–10</p>	<ul style="list-style-type: none"> • Older people and their organisations participate in and contribute to planning and promoting positive ageing
<p>Auckland City Council</p>	<p>Street upgrades</p> <p>Goals 2, 4, 5 & 10</p>	<ul style="list-style-type: none"> • Older people can easily access streets and town centres
<p>Christchurch City Council</p> <p>www.ccc.govt.nz</p>	<p>Implementation of Ageing Together Policy</p> <p>Goals 5, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older people can access information and services enabling them to participate in the community
<p>Christchurch City Council</p>	<p>OASIS – Older Adults Series of Information Seminars</p> <p>Goals 5, 6, 8 & 10</p>	<ul style="list-style-type: none"> • Older people are aware of local and citywide services and supports
<p>Christchurch City Council</p>	<p>Staff awareness training</p> <p>Goals 8, 9 & 10</p>	<ul style="list-style-type: none"> • Staff are aware of older people’s issues and positive ageing opportunities

Upgrade streets to make them more accessible for older people as part of the Streetscape Programme upgrade

AUCKLAND CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • A webpage is developed for people aged 55 and over • An Accessible Information Policy and Action Plan is adopted and informs the Council's policy for older people 	<ul style="list-style-type: none"> ■ Develop a webpage by August 2007 with information for people aged 55 and over ■ Consider the feasibility of an e-newsletter based on feedback received from the webpage ■ By September 2007 develop an Accessible Information Policy and Action Plan that includes older people's needs
<ul style="list-style-type: none"> • Older people's injury prevention needs and costs inform future work for improved home based support 	<ul style="list-style-type: none"> ■ Work with local communities and stakeholders to assess older people's injury prevention needs to increase their safety at home
<ul style="list-style-type: none"> • Older library members increased and library events are well attended • Older people's satisfaction with library services and events show a 90% or higher satisfaction rate 	<ul style="list-style-type: none"> ■ Measure older members use of the library services and their attendance at library events and report on these ■ Review library outreach programmes for accessibility and enjoyment and develop a plan to improve programmes
<ul style="list-style-type: none"> • Positive Ageing forum priorities are established and monitored annually by the Council • The views of older people from diverse backgrounds influenced Auckland City Council's Positive Ageing Plan 	<ul style="list-style-type: none"> ■ Establish a Positive Ageing forum with a diverse representation of older people and hold bi-monthly meetings ■ Identify positive ageing projects by November 2007 ■ Encourage older people's participation and hold one forum in the community to provide feedback on the Positive Ageing Plan
<ul style="list-style-type: none"> • Universal design principles are incorporated in planned street and town centre upgrades 	<ul style="list-style-type: none"> ■ Upgrade streets to make them more accessible for older people as part of the Streetscape Programme upgrade
<ul style="list-style-type: none"> • Ageing Together Policy is implemented by all Council work areas 	<ul style="list-style-type: none"> ■ Promote and distribute the Ageing Together Policy to all Council work areas by December 2007
<ul style="list-style-type: none"> • OASIS seminar information is promoted to key stakeholders and seminars are well attended • The six seminars held at different venues include presentations delivered by a range of Council work areas, community and government organisations 	<ul style="list-style-type: none"> ■ Distribute information to Council staff, community and government organisations to promote the OASIS information seminars ■ Hold six OASIS information seminars for older people at different venues
<ul style="list-style-type: none"> • Training workshops with a range of speakers are well attended by Council staff 	<ul style="list-style-type: none"> ■ Promote training workshops on older people's issues to Council staff ■ Hold four training workshops for Council staff with a range of speakers from key older people's organisations

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
	Goal 2: Health services	Goal 7: Rural services
	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Dunedin City Council www.cityofdunedin.com	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> Older tenants have modern and appropriate accommodation that meets their needs
Gisborne District Council and Tairāwhiti Positive Ageing in Action Accord www.gdc.govt.nz	Positive Ageing Expo Goals 2, 8 & 10	<ul style="list-style-type: none"> Older people are recognised and valued in the community
Gisborne District Council and Tairāwhiti Positive Ageing in Action Accord	Positive Ageing in Action Goals 1–10	<ul style="list-style-type: none"> Older people are involved in planning policies to improve their wellbeing
Hamilton City Council and Sport Waikato www.hcc.govt.nz	Fitness programmes Goal 2	<ul style="list-style-type: none"> Older people are physically, mentally and socially active
Hamilton City Council	New action plan for Older People's Policy 2007–2010 Goals 1–10	<ul style="list-style-type: none"> Older people's needs are addressed
Hamilton City Council and Age Concern Hamilton	Support network with Age Concern Goals 8 & 10	<ul style="list-style-type: none"> Share information with key stakeholders to promote positive ageing
Hastings District Council www.hastingsdc.govt.nz	Community participation Goals 7 & 10	<ul style="list-style-type: none"> Provide up-to-date community information so older people can participate in the community



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Council's housing units are progressively upgraded 	<ul style="list-style-type: none"> Upgrade seven housing units at an estimated cost of \$1.3 million Finalise a design plan for the upgrade of an additional five units to be constructed by April 2008 at an estimated cost of \$950,000
<ul style="list-style-type: none"> The Positive Ageing Expo is well attended and older people have access to information from health and education providers and other community agencies 	<ul style="list-style-type: none"> Hold a Positive Ageing Expo on 1 October 2007 to mark the International Day of Older Persons
<ul style="list-style-type: none"> The <i>Tairawhiti Positive Ageing in Action</i> publication is adopted to improve the wellbeing of older people in the district 	<ul style="list-style-type: none"> By October 2007 release the draft public discussion document <i>Tairawhiti Positive Ageing in Action</i> and seek public feedback to improve the wellbeing of older people in the district Analyse feedback and finalise <i>Tairawhiti Positive Ageing in Action</i> document by December 2007 Sign a memorandum of understanding and launch the <i>Tairawhiti Positive Ageing in Action</i> publication by March 2008
<ul style="list-style-type: none"> Exercise and sport classes are well attended by older people 	<ul style="list-style-type: none"> By October 2007 in partnership with Sport Waikato promote and run exercise and sports activities at the Celebrating Age Centre as part of the national Push Play campaign
<ul style="list-style-type: none"> A new action plan is developed in partnership with key stakeholder groups and Hamilton City Council staff 	<ul style="list-style-type: none"> Review and adopt new action plan for Older People's Policy
<ul style="list-style-type: none"> Inter-agency meetings are well attended 	<ul style="list-style-type: none"> Hold inter-agency meetings every four months at the Celebrating Age Centre to share information about older people's services and promote positive ageing
<ul style="list-style-type: none"> The joint community directory on services for older people is well received by the community 	<ul style="list-style-type: none"> Develop and distribute an Older People's Community Directory in partnership with Presbyterian Support East Coast Eldernet, Hawkes Bay District Health Board and Napier City Council

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Hastings District Council	Improved footpaths Goals 4, 5 & 10	<ul style="list-style-type: none"> • Provide safe, well maintained footpaths suitable for older pedestrians and users of wheelchairs and mobility scooters
Hastings District Council <i>and</i> Sport Hawke's Bay <i>and</i> Hastings Sports Centre	Physical activity programmes and facilities for older people Goals 2, 6, 7 & 10	<ul style="list-style-type: none"> • Older people are encouraged to have healthy lifestyles
Hastings District Council www.hauraki-dc.govt.nz	Rates Rebate Scheme Goals 1 & 3	<ul style="list-style-type: none"> • Older people and their organisations have access to information about housing assistance
Hauraki District Council	Community information Goals 7 & 10	<ul style="list-style-type: none"> • Older people in the district have access to community information
Hauraki District Council <i>and</i> Sport Waikato	Hauraki healthy living programmes Goals 2 & 7	<ul style="list-style-type: none"> • Provide opportunities for older people in the district to be physically active
Hauraki District Council	Hauraki Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> • To implement the Hauraki Positive Ageing Strategy
Hauraki District Council	Town seating for older people Goals 5 & 10	<ul style="list-style-type: none"> • Improve town seating for older people in the district
Horowhenua District Council www.horowhenua.govt.nz	Library services for older people Goals 5 & 10	<ul style="list-style-type: none"> • Seniors have access to quality information

Repair and alter kerbs and footpaths for safe use by pedestrians and users of wheelchairs and mobility scooters

HASTINGS DISTRICT COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Footpaths and kerbs are repaired and access for pedestrians, wheelchairs and mobility scooters is improved 	<ul style="list-style-type: none"> ■ Repair and alter kerbs and footpaths for safe use by pedestrians and users of wheelchairs and mobility scooters
<ul style="list-style-type: none"> • Seniors programmes are well attended and information is available to improve future programmes • Decisions relating to the development of a regional sports and recreation park are based on feedback from the Positive Ageing forums 	<ul style="list-style-type: none"> ■ Fund Sport Hawke's Bay to provide active seniors programmes ■ By March 2008 record older people's feedback and queries about programmes and services to inform future programmes at the Hastings Sport Centre ■ Consult older people and their organisations on the development of a regional sports and recreational park at the monthly Positive Ageing forums
<ul style="list-style-type: none"> • Older people in the district are well informed about the Rates Rebate Scheme and the uptake of the scheme increased • The Community Development Positive Ageing Expo is well attended 	<ul style="list-style-type: none"> ■ Promote the Rates Rebate Scheme in newsletters and local media by August 2007 ■ Hold a Community Development Positive Ageing Expo ■ Conduct home visits on request to assist older people with rates rebate information
<ul style="list-style-type: none"> • Older people received information quarterly 	<ul style="list-style-type: none"> ■ Produce quarterly updates in the Hauraki District Council's news page on community information for older people
<ul style="list-style-type: none"> • The Walking and Cycling Strategy is adopted • An older people's event is held to acknowledge and celebrate the lives of older people 	<ul style="list-style-type: none"> ■ Develop Hauraki District Council's Walking and Cycling Strategy ■ Hold an older people's event by December 2007 to acknowledge and celebrate the lives of older people
<ul style="list-style-type: none"> • The Hauraki Positive Ageing Strategy is implemented 	<ul style="list-style-type: none"> ■ Develop an action plan by 31 December 2007 for Council staff to implement the Hauraki Positive Ageing Strategy adopted in June 2007
<ul style="list-style-type: none"> • The number of seats for older people in the district and main town centres is increased 	<ul style="list-style-type: none"> ■ Increase the number of seats for older people in main town centres, parks and reserves
<ul style="list-style-type: none"> • The new library meets older people's needs 	<ul style="list-style-type: none"> ■ By August 2007 approve plans for a new library including a seniors space ■ Build the new library

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Horowhenua District Council	Survey of older people's needs Goals 5 & 7	<ul style="list-style-type: none"> Mobility needs of older people are considered in Council's planning
Invercargill City Council <i>and</i> Housing New Zealand Corporation www.icc.govt.nz	Access to library services Goals 5, 7 & 10	<ul style="list-style-type: none"> Older people who cannot easily access library services are provided with reading material of their choice
Kapiti Coast District Council <i>and</i> Kapiti Positive Ageing Group www.kapiticoast.govt.nz	Kapiti Positive Ageing Group Goals 6, 8 & 10	<ul style="list-style-type: none"> Older people in the Kapiti Coast are actively involved in planning and promoting positive ageing
Kapiti Coast District Council <i>and</i> Kapiti Positive Ageing Group	Survey the cost of living for older people on the Kapiti Coast Goals 1 & 5	<ul style="list-style-type: none"> To gain a better understanding of the cost of living for older people on the Kapiti Coast
Manukau City Council www.manukau.govt.nz	Access to services Goal 10	<ul style="list-style-type: none"> Older people have easy access to knowledge, information and library resources
Manukau City Council	Action plan for older people with a physical disability Goals 4 & 10	<ul style="list-style-type: none"> Needs of older people with physical disabilities are considered in Council's planning
Manukau City Council	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> Older people have access to affordable rental housing and older tenants feel safe and secure



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Seniors' mobility needs are considered in Council planning 	<ul style="list-style-type: none"> Interview seniors for feedback on services and implement suggested changes
<ul style="list-style-type: none"> Improved library services are available for older people in the district Proposal for new branch library approved 	<ul style="list-style-type: none"> Increase funding for new large print books and audio stock Approve the proposal for new branch library premises to provide older people in the community with easy access to library services
<ul style="list-style-type: none"> A more diverse group of older people are represented on the Kapiti Positive Ageing Group and the group has an intergenerational focus Older people are involved in Council's decision-making processes 	<ul style="list-style-type: none"> Review the structure of the Positive Ageing Group for wider representation and an intergenerational focus Develop Council's processes to improve consultation with older people
<ul style="list-style-type: none"> Findings from the survey inform future planning of older people's services in the district 	<ul style="list-style-type: none"> Complete the research on the cost of living for older people on the Kapiti Coast and produce a report Present the findings of the report to stakeholders and to the Kapiti Positive Ageing Group
<ul style="list-style-type: none"> Feedback on library services showed that services meet the needs of older people 	<ul style="list-style-type: none"> Develop information outlining the current library services for older people in Manukau and investigate new services for the future
<ul style="list-style-type: none"> The programme to upgrade Council's facilities results in better access to services for older people 	<ul style="list-style-type: none"> Complete the next stages in the programme to upgrade Council facilities so they are more accessible for older people at: <ul style="list-style-type: none"> the Manukau Civic Centre housing units for old people Manukau Leisure swimming pools and recreation centres
<ul style="list-style-type: none"> The Council's housing stock for older people is improved Council housing services for older tenants are reviewed 	<ul style="list-style-type: none"> Upgrade 91 older people's units at Hills Court, Otara, Inverell Court, Wiri, Alfriston and Percival Courts Manurewa In partnership with Housing New Zealand Corporation commence the construction of 77 units for older people at Otara Court In partnership with Housing New Zealand Corporation complete planning for 51 units for older people at Tadmor Village Review housing services for older tenants

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Manukau City Council	Pacific Peoples' Policy and Action Plan Goals 6 & 10	<ul style="list-style-type: none"> Older Pacific people are recognised, better informed and participate in Council's activities
Manukau City Council	Physical activity programmes Goal 10	<ul style="list-style-type: none"> Older residents in Manukau are encouraged to be physically active
Masterton District Council www.mstn.govt.nz	Access to library services Goals 6, 7 & 10	<ul style="list-style-type: none"> Library services address the cultural, social and leisure needs of older people
Masterton District Council <i>and</i> Wairarapa District Health Board	Healthy homes Goals 3 & 5	<ul style="list-style-type: none"> Older people live in warm and energy efficient homes
Nelson City Council www.nelsoncitycouncil.co.nz	Clean Heat Warm Homes Project Goal 3	<ul style="list-style-type: none"> Provide finance options to introduce clean heat alternatives for older people on low incomes
New Plymouth District Council * <i>and</i> New Plymouth Positive Ageing Trust www.newplymouthnz.com	Competition for Treasured Relationships Exhibition Goals 8 & 10	<ul style="list-style-type: none"> Organise and run Treasured Relationships Exhibition to mark the International Day of Older Persons
New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust	New Plymouth Older People's Community Centre Goals 2, 5 & 10	<ul style="list-style-type: none"> Organisations, agencies and older people have a place where they can socialise and access information and services

* 1st local council in New Zealand Positive Ageing Strategy 2003/2004

Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes

NELSON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older Pacific peoples are well informed of the range of Council services and Pacific events are well attended The Lui Ola Plan receives financial support from the Council 	<ul style="list-style-type: none"> By December 2007 work with Disability Steering Group to plan for a Pacific Information Support Services Celebration Day Provide \$5,000 towards the implementation of the Lui Ola Plan to respond to the needs of older disabled Pacific peoples
<ul style="list-style-type: none"> There is an increased number of older people involved in physical activity programmes 	<ul style="list-style-type: none"> Promote activities for older people at recreation centres and swimming pool facilities to increase their participation in programmes
<ul style="list-style-type: none"> Older people are satisfied with library services 	<ul style="list-style-type: none"> Continue to consult older people as part of the review of the Seniors Library Programme and implement the recommendations
<ul style="list-style-type: none"> Older people receive health benefits from living in energy efficient homes 	<ul style="list-style-type: none"> Continue to upgrade older people's homes for energy efficiency and report on health benefits
<ul style="list-style-type: none"> Older people are assisted to have their homes fitted with clean heat appliances 	<ul style="list-style-type: none"> Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes
<ul style="list-style-type: none"> Older people are recognised and valued as mentors to younger people in the community especially by their grandchildren 	<ul style="list-style-type: none"> Finalise the programme for the annual exhibition and start the advertising campaign by 17 August 2007 By 14 September 2007 judge the annual competition Display winning entries and portraits in <i>The Daily News</i> on 29 September and in the <i>Midweek</i> on 3 October to promote International Day of Older Persons
<ul style="list-style-type: none"> Older people's views are included in the plans for a new community centre for older people 	<ul style="list-style-type: none"> Establish a trust to manage the funding and oversee the development of the community centre project By 31 December 2007 conduct research to assess community needs to inform the project plan

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New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust	New Plymouth Positive Ageing Trust Goals 7, 8 & 10	<ul style="list-style-type: none"> Older people are actively involved in planning policies to promote positive ageing and to assist them to stay in the community
New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust	Seminar for business sector on ageing population and the workplace Goal 9	<ul style="list-style-type: none"> The business sector is aware of the effect of the ageing population on the workforce and the value of older employees
North Shore City Council	Library services Goals 5 & 10	<ul style="list-style-type: none"> Older people can access library services and reading material of their choice
www.northshorecity.govt.nz		
North Shore City Council <i>and</i> Age Concern North Shore	Positive Ageing Centre Goals 1–10	<ul style="list-style-type: none"> Older people have the use of Council’s facilities and have their own centre for information, services and positive ageing activities
North Shore City Council	Positive Ageing Strategy and Action Plan Goals 1–10	<ul style="list-style-type: none"> Older people are actively involved in planning and promoting the Council’s Positive Ageing Strategy
North Shore City Council	Rates Rebate Scheme Goals 1 & 3	<ul style="list-style-type: none"> Older people have information on accessing housing assistance
North Shore City Council	Safe housing for older people Goals 3 & 5	<ul style="list-style-type: none"> Older people have access to affordable and safe accommodation



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Older people's views are represented at Council's policy-making forums • Older people in New Plymouth and outlying districts are well informed about positive ageing issues and the Council's policy to assist them to stay in their own home 	<ul style="list-style-type: none"> ■ Continue regular discussions with the New Plymouth Positive Ageing Trust on current issues relating to the Older People's Policy Plan ■ Hold 11 network meetings to consider positive ageing issues and two educational workshops on issues related to positive ageing ■ Hold four public seminars on positive ageing in New Plymouth and one in Waitara
<ul style="list-style-type: none"> • The seminar for representatives from the business sector is well attended 	<ul style="list-style-type: none"> ■ In partnership with the business community hold a seminar to highlight the effects of the ageing population on the workforce and the value of older employees
<ul style="list-style-type: none"> • The number of housebound people accessing library services increased 	<ul style="list-style-type: none"> ■ Appoint a librarian to manage the mobile library service and the housebound library service ■ Increase the number of audio and large print books
<ul style="list-style-type: none"> • Older people's organisations receive Council's support for positive ageing activities and events • The Council supported the Positive Ageing Centre and it operates successfully 	<ul style="list-style-type: none"> ■ Provide and maintain Council's facilities to support activities and events held by older people's organisations such as North Shore Council of Social Services, Age Concern North Shore and the Centre of Mutual Aid St Anne's ■ Provide Council facilities and financial assistance for Age Concern North Shore to run the Positive Ageing Centre
<ul style="list-style-type: none"> • Council's Positive Ageing Strategy and action plan is approved 	<ul style="list-style-type: none"> ■ Hold regular meetings to consult key stakeholders on the Council's Positive Ageing Strategy initiatives and approve an action plan
<ul style="list-style-type: none"> • Increased applications are received from older people for the Rates Rebate Scheme 	<ul style="list-style-type: none"> ■ Promote the Rates Rebate Scheme to older people and their organisations through newsletters, pamphlets and displays at the Seniors Expo
<ul style="list-style-type: none"> • Rents remain set at 30% or less of New Zealand Superannuation • Older people's houses are assessed for fall hazards • Housing upgrades are undertaken 	<ul style="list-style-type: none"> ■ Continue to provide appropriate housing for low income older people at a rate of 30% or less of New Zealand Superannuation ■ In partnership with ACC and Auckland University of Technology assess the safety of fall hazards in older people's housing units ■ Allocate \$60,000 to finance housing upgrades

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<p>Palmerston North City Council</p> <p>www.pncc.govt.nz</p>	<p>Access to Council's services</p> <p>Goal 10</p>	<ul style="list-style-type: none"> • Older people have opportunities for personal growth and community participation
<p>Palmerston North City Council</p>	<p>Accessible transport</p> <p>Goal 4</p>	<ul style="list-style-type: none"> • Older people feel safe accessing public transport and facilities
<p>Palmerston North City Council</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have affordable and accessible housing
<p>Palmerston North City Council</p>	<p>Older people are safe and well at work</p> <p>Goal 9</p>	<ul style="list-style-type: none"> • To identify wellbeing initiatives for older workers
<p>Porirua City Council</p> <p>www.pcc.govt.nz</p>	<p>Emergency preparedness</p> <p>Goals 2, 5 & 10</p>	<ul style="list-style-type: none"> • Older people receive advice to prepare them for civil emergencies
<p>Porirua City Council</p>	<p>Housebound library service</p> <p>Goals 5, 6, 7, 8 & 10</p>	<ul style="list-style-type: none"> • Older people continue to have access to library services from home
<p>Porirua City Council</p>	<p>Keeping active</p> <p>Goals 2 & 8</p>	<ul style="list-style-type: none"> • Older people enjoy exercise and stay healthy and active
<p>Porirua City Council</p>	<p>Lifetimers Leisure Club</p> <p>Goal 10</p>	<ul style="list-style-type: none"> • Older people have opportunities to attend events that help them to age positively
<p>Rotorua District Council</p> <p>www.rdc.govt.nz</p>	<p>Housing and security</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have a range of affordable, accessible and safe housing options

Hold free Tai Chi classes for older people throughout the district

PORIRUA CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • A range of activities and services for older people are subsidised • A librarian specifically for older people is appointed • Positive feedback is received on the older people's section in the City Library 	<ul style="list-style-type: none"> ■ Subsidise a range of activities in the city for older people ■ Appoint a librarian for older people in the City Library by August 2007 ■ Establish an older person's section in the City Library by September 2007 to specifically cater for older people's needs
<ul style="list-style-type: none"> • Feedback from Age Concern informs Council's plans to make public transport more accessible 	<ul style="list-style-type: none"> ■ By September 2007 seek feedback from Age Concern on the Council's Transport Strategy and develop options to enhance older people's access to public transport
<ul style="list-style-type: none"> • The survey shows 80% of older people are satisfied • The housing reconfiguration target is met 	<ul style="list-style-type: none"> ■ Conduct a satisfaction survey of Council's housing tenants ■ Reconfigure 16 Council housing units for older people by November 2007
<ul style="list-style-type: none"> • Employment practices are reviewed and recommendations made • A mentoring programme is established 	<ul style="list-style-type: none"> ■ Review employment practices ■ Establish a mentoring programme by December 2007 for older Council employees to mentor younger recruits
<ul style="list-style-type: none"> • Half of the members of each emergency preparedness team are older people • Presentations on emergency preparedness are well attended by older people 	<ul style="list-style-type: none"> ■ Engage older people as members of suburban civil defence centres ■ Deliver over 10 presentations on emergency preparedness to older people ■ Establish emergency preparedness teams that include older members
<ul style="list-style-type: none"> • Housebound older people receive quality library services 	<ul style="list-style-type: none"> ■ Consult housebound older people about library services and improve the access to library resources
<ul style="list-style-type: none"> • Tai Chi classes for older people are promoted and well attended 	<ul style="list-style-type: none"> ■ Hold free Tai Chi classes for older people throughout the district
<ul style="list-style-type: none"> • Events organised for older people are well attended 	<ul style="list-style-type: none"> ■ Hold positive ageing events and activities
<ul style="list-style-type: none"> • Older people's housing is safe and accessible • Funding is approved to complete the redevelopment project 	<ul style="list-style-type: none"> ■ Provide financial assistance through the Community Safety Projects Scheme to improve the safety of older people's neighbourhoods ■ Seek funding from Housing New Zealand Corporation to complete the redevelopment of Rawhiti Flats pensioner housing units

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Rotorua District Council	Keeping active Goals 2 & 10	<ul style="list-style-type: none"> • Older people stay physically, mentally and socially active
Rotorua District Council	Political Voice—older peoples’ policy development Goals 1–10	<ul style="list-style-type: none"> • Older people are respected and encouraged to participate in all aspects of Council business
South Taranaki District Council www.stdc.co.nz	Access to health services Goals 2 & 4	<ul style="list-style-type: none"> • Older people have improved access to specialist and hospital services
South Taranaki District Council	Footpath crossings Goals 4 & 5	<ul style="list-style-type: none"> • Older people have safe and accessible footpaths
South Taranaki District Council	Positive ageing forums Goals 1–10	<ul style="list-style-type: none"> • Older people participate in decision-making and have the information and support they need to age in their communities
South Taranaki District Council	SouthLink Intercommunity Bus Service Goals 4, 6, 7 & 10	<ul style="list-style-type: none"> • Older people in rural communities have access to services and social and cultural activities
South Wairarapa District Council www.swdc.govt.nz	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> • Older people have affordable rental accommodation



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The information booklet is widely distributed to older people's groups 	<ul style="list-style-type: none"> Produce an updated X-Zite information booklet on recreational facilities for older people and distribute the booklet to older people's organisations
<ul style="list-style-type: none"> Older people are consulted and have up-to-date information and advice on Council's services 	<ul style="list-style-type: none"> Hold six-weekly forums to communicate with older people in the district Update <i>Rotorua's Ageing Population</i> publication following the census results
<ul style="list-style-type: none"> Older people have improved access to specialist and hospital appointments 	<ul style="list-style-type: none"> Hold meetings with the District Health Board to discuss co-ordinating appointments with transport services and agree on changes By March 2008 communicate changes to older people's networks
<ul style="list-style-type: none"> The target is met to upgrade and construct footpaths Older people can easily access footpaths and road crossings 	<ul style="list-style-type: none"> Upgrade and construct 3,990 metres of footpaths at an estimated cost of \$723,748 Monitor footpath contracts to ensure service guidelines for pedestrian ramps and tactile paving are included making them more accessible for older people
<ul style="list-style-type: none"> Positive ageing forums are well attended and provide opportunities for older people's organisations to identify issues and share information 	<ul style="list-style-type: none"> By March 2008 hold positive ageing forums in seven district communities to: <ul style="list-style-type: none"> identify issues for older people share information on services, activities, learning and personal growth opportunities for older people Provide older people's services with information collected from the forums to improve services and support for older people in the district
<ul style="list-style-type: none"> Weekly older people's inter-community bus service trialled Evaluation undertaken and recommendations made 	<ul style="list-style-type: none"> Commence the trial of a subsidised weekly bus service to enable older people in rural communities to access services and activities Promote the bus service through older people's networks In March 2008 evaluate the bus service to see if it meets older people's needs
<ul style="list-style-type: none"> Older people's housing is continually assessed and priorities established for reconfiguring and modifying 	<ul style="list-style-type: none"> Continue to assess South Wairarapa District Council's housing for older people and develop a plan to reconfigure and modify the housing stock Work with Housing New Zealand Corporation to support the Healthy Homes project to improve homes without adequate ceiling or under-floor insulation

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
South Wairarapa District Council	Positive Ageing Reference Group Goals 1–10	<ul style="list-style-type: none"> Older people are regularly consulted on issues of concern to them
Stratford District Council www.stratford.govt.nz	Information seminars Goal 10	<ul style="list-style-type: none"> Older people are informed about issues that affect their wellbeing
Stratford District Council	Positive Ageing Action Group and consultations Goals 1–10	<ul style="list-style-type: none"> Promote and co-ordinate positive ageing in the community and provide older people with opportunities to participate in Council's planning
Tararua District Council www.tararua.govt.nz	Footpath crossings Goal 4	<ul style="list-style-type: none"> Older people have access to public places
Tararua District Council	Housing for older people Goals 3 & 5	<ul style="list-style-type: none"> Provide affordable, appropriate housing options for older people so they feel safe and secure and can remain in their own homes
Tasman District Council and Nelson City Council www.tasman.govt.nz	Mobility scooter workshops Goals 4 & 7	<ul style="list-style-type: none"> Older people have access to ongoing skills assessment and practical training for safe use of mobility scooters
Tasman District Council and Nelson City Council	Mudcakes and Roses magazine Goals 6, 7 & 10	<ul style="list-style-type: none"> Older people are aware of local older people's organisations and recreation and health services
Tasman District Council and Nelson City Council	Nelson Tasman positive ageing forums Goals 1–10	<ul style="list-style-type: none"> Promote positive ageing and regularly inform and consult older people on relevant issues
Tasman District Council	Outstanding community awards Goal 10	<ul style="list-style-type: none"> Recognise older people who have given long-term outstanding service to the community

Hold mobility scooter courses in Motueka and Stoke to provide practical training for older people

TASMAN DISTRICT COUNCIL AND NELSON CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Council's plans are informed by the concerns raised by older people 	<ul style="list-style-type: none"> Continue to invite older people's organisations and individuals to form consultation groups Facilitate two meetings to discuss older people's issues to inform the Council's plans
<ul style="list-style-type: none"> Information seminars are well attended by older people 	<ul style="list-style-type: none"> Continue to hold wellbeing seminars for older people in the district
<ul style="list-style-type: none"> Community issues which affect the wellbeing of older people are identified and addressed 	<ul style="list-style-type: none"> Establish a strategy to work with older people in the community Consult community groups on older people's issues and conduct regular surveys to identify the needs of older residents
<ul style="list-style-type: none"> Older people in wheelchairs and with mobility scooters can easily access public places 	<ul style="list-style-type: none"> Install two additional sloped access crossings for mobility scooters in urban areas
<ul style="list-style-type: none"> Council's rental housing standards meet the needs of older tenants 	<ul style="list-style-type: none"> Upgrade rental housing to standards suitable for older people in line with the Long Term Council Community Plan
<ul style="list-style-type: none"> Courses are well attended and older people receive training to use mobility scooters 	<ul style="list-style-type: none"> Hold two mobility scooter courses in Motueka and Stoke by September 2007 to provide practical training for older people
<ul style="list-style-type: none"> The magazine is available throughout the region Registration on the direct mail database continues to increase 	<ul style="list-style-type: none"> Continue to publish the <i>Mudcakes and Roses</i> magazine and distribute to older people, libraries and agencies providing services to older people
<ul style="list-style-type: none"> Feedback from the meetings show a high level of representation and active participation 	<ul style="list-style-type: none"> Continue to hold advocacy forums for older people and key agencies to address older people's issues
<ul style="list-style-type: none"> Older people are well represented in the awards 	<ul style="list-style-type: none"> Continue to hold a ceremony in August 2007 to present awards to people who have made an outstanding contribution to their communities

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Tasman District Council <i>and</i> Nelson City Council	Review of Positive Ageing Policy Goals 1–10	<ul style="list-style-type: none"> Older people contribute to the revised Nelson Tasman Positive Ageing Policy
Taupo District Council www.taupo.govt.nz	Older Persons' Policy Goals 1–10	<ul style="list-style-type: none"> Revise Older Persons' Policy in line with the Community Development Strategy
Taupo District Council	Taupo Township Housing Strategy Goals 2, 3 & 4	<ul style="list-style-type: none"> Older people have affordable, accessible and appropriate housing to live safely in the community for as long as possible
Tauranga City Council www.tauranga.govt.nz	Elders' Strategy Goals 1–10	<ul style="list-style-type: none"> Implement an Elders' Strategy for older people in Tauranga
Upper Hutt City Council <i>and</i> Hutt Healthy Housing Group www.upperhuttcity.com	Hutt Healthy Housing Group Goals 3 & 5	<ul style="list-style-type: none"> Seniors in the Hutt Valley have healthy and affordable housing
Upper Hutt City Council	Seniors' action forums Goals 8 & 10	<ul style="list-style-type: none"> Encourage seniors to participate in discussion groups to inform Council's business
Upper Hutt City Council	Seniors events Goals 8 & 10	<ul style="list-style-type: none"> Seniors have access to leisure opportunities and feel connected and supported in the community



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Key stakeholders consulted and the Nelson Tasman Positive Ageing Policy contributes to the Council's Long Term Community Plans for 2008 	<ul style="list-style-type: none"> ■ Consult key stakeholders and update the Nelson Tasman Positive Ageing Policy
<ul style="list-style-type: none"> • Older Persons' Policy is aligned with the Community Development Strategy 	<ul style="list-style-type: none"> ■ Adopt the Community Development Strategy by July 2007 ■ Review the Older Persons' Policy in line with the principles of the Community Development Strategy
<ul style="list-style-type: none"> • The action plan for older people's housing is informed by housing research 	<ul style="list-style-type: none"> ■ Conduct research on local housing issues and the needs of older people ■ Review Council's pensioner housing ■ Develop an action plan to address local housing issues identified in the research
<ul style="list-style-type: none"> • Public submissions sought and the Elders' Strategy adopted by Council 	<ul style="list-style-type: none"> ■ By September 2007 seek public submissions on the draft Elders' Strategy that outlines Council's role to improve the wellbeing of older people in Tauranga ■ Adopt the Elders' Strategy by December 2007
<ul style="list-style-type: none"> • Seniors in the Hutt Valley have improved health and housing outcomes 	<ul style="list-style-type: none"> ■ Participate in a pilot to insulate and undertake minor maintenance in 90 older people's houses in the Hutt Valley. At the same time take the opportunity to conduct social wellbeing assessments
<ul style="list-style-type: none"> • Older Upper Hutt residents are consulted on local needs and projects to promote positive ageing • The Mayor and Councillors are advised of the issues and the barriers to ageing positively in the community 	<ul style="list-style-type: none"> ■ Hold three meetings for groups working with Upper Hutt seniors to enhance local networks and to develop collaborative responses to local needs ■ Hold a public forum with older people to identify the needs, issues and barriers to positive ageing for Upper Hutt seniors and communicate these to the Mayor and Councillors ■ Develop responses to local positive ageing issues
<ul style="list-style-type: none"> • The event to celebrate International Day of Older Persons was successful • Leisure events for seniors in Upper Hutt are well attended 	<ul style="list-style-type: none"> ■ Hold an older adults community event by 31 October 2007 to celebrate International Day of Older Persons ■ Organise a series of innovative leisure events for seniors that are safe and easy to access and promote them throughout the community

POSITIVE AGEING GOALS

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p>Waitakere City Council</p> <p>www.waitakere.govt.nz</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people have appropriate and affordable housing
<p>Waitakere City Council</p>	<p>Tikanga Policy</p> <p>Goals 6, 8 & 10</p>	<ul style="list-style-type: none"> • Kaumātua are supported by the Council and have opportunities to engage with the Council on matters that affect them
<p>Waitakere City Council</p>	<p>Transport Strategy 2006–2016</p> <p>Goals 4 & 7</p>	<ul style="list-style-type: none"> • Older people have access to public transport and feel safe to do so achieving desired social, economic, environmental and cultural benefits for communities
<p>Waitakere City Council</p>	<p>Walking and Cycling Strategy</p> <p>Goals 2, 4, 5 & 10</p>	<ul style="list-style-type: none"> • Older people have safe, improved walking and cycling options to keep them healthy and active
<p>Waitaki District Council</p> <p>www.waitaki.govt.nz</p>	<p>Housing for older people</p> <p>Goals 3 & 5</p>	<ul style="list-style-type: none"> • Older people in the district have access to appropriate housing
<p>Waitaki District Council</p>	<p>Positive ageing forums</p> <p>Goals 6, 7 & 8</p>	<ul style="list-style-type: none"> • Older people in the district participate in forums and have opportunities to contribute to Council's business
<p>Waitaki District Council</p>	<p>Rural services</p> <p>Goals 7 & 8</p>	<ul style="list-style-type: none"> • To gain a better understanding of rural older people's needs to promote positive ageing

Consult iwi groups and draft Tikanga Policy outlining a clear understanding of the purpose and role of the Council in observing Māori protocols

WAITAKERE CITY COUNCIL

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Four Council retirement villages are upgraded and are more secure A project plan for an older people's housing complex is completed and approved by Council 70% occupancy is maintained and older tenants are satisfied 	<ul style="list-style-type: none"> By September 2007 commence work to upgrade four of the twelve Council owned villages to improve security, safety, design and health outcomes Draft a project proposal by September 2007 to develop an older adults' housing complex for up to 200 units in one of the twelve villages Continue to provide 70% occupancy rate for older people in council housing stock and respond to service requests from tenants
<ul style="list-style-type: none"> Tikanga Policy outlines a clear understanding of the purpose and role of the Council in observing Māori protocols 	<ul style="list-style-type: none"> Hold a workshop by December 2007 to consult kaumātua on Council policies Consult iwi groups by October 2007 and finalise draft Tikanga Policy outlining a clear understanding of the purpose and role of the Council in observing Māori protocols
<ul style="list-style-type: none"> More older people use public transport and seating is increased on key routes New shelters are weatherproof and safe 	<ul style="list-style-type: none"> Provide timetables at all urban bus stops especially areas with higher concentrations of older residents Provide additional seats on key walking routes between retirement villages and local shops Provide new shelters for weather protection and safety Improve older people's access to public transport using methods such as concrete boarding and tactile strips at bus stops
<ul style="list-style-type: none"> Footpaths and cycleways are well maintained Project Twinstreams results in improved access for older people with a disability and those with mobility scooters 	<ul style="list-style-type: none"> Continue to maintain footpaths and increase the number of cycling routes By February 2008 complete Project Twinstreams to provide 11 kms of walking and cycleways with safer access for older people with a disability including those using mobility scooters
<ul style="list-style-type: none"> Council's housing upgrade completed 	<ul style="list-style-type: none"> Upgrade Council housing by replacing baths with safe and accessible shower units
<ul style="list-style-type: none"> Council's policy and planning is informed by older people's views 	<ul style="list-style-type: none"> Establish and hold positive ageing forums quarterly from September 2007
<ul style="list-style-type: none"> Rural older people's needs are identified in planning and promoting positive ageing policies 	<ul style="list-style-type: none"> Approve a research project to consider the needs of older rural people and the barriers to ageing in the community As part of the research consult older rural people at the quarterly positive ageing forum

POSITIVE AGEING GOALS

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Waitaki District Council	Safety and Security Goals 4, 5 & 7	<ul style="list-style-type: none"> Older people feel safe and secure
Wanganui District Council www.wanganui.govt.nz	Wanganui Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> Older people's issues are identified and inform policies for positive ageing
Wellington City Council and Accident Compensation Corporation www.wellington.govt.nz	ACC Tai Chi Programme Pilot Goals 2, 8 & 10	<ul style="list-style-type: none"> Older people aged 65 and over are encouraged to live healthy active lives to improve their wellbeing
Wellington City Council and City Housing	Council housing and information to tenants Goals 3 & 5	<ul style="list-style-type: none"> Older people have appropriate and accessible housing and access support agencies for assistance
Wellington City Council	Public transport accessibility Goal 4	<ul style="list-style-type: none"> Bus company employees are aware of safety and accessibility issues for older passengers
Whangarei District Council www.wdc.govt.nz	Positive Ageing Advisory Group Goals 1–10	<ul style="list-style-type: none"> Older people contribute to Council's policies for positive ageing
Whangarei District Council	Positive Ageing Strategy implementation Goals 1–10	<ul style="list-style-type: none"> Implement a Positive Ageing Strategy endorsed by seniors



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Two Safe with Age courses are held in rural areas and all courses are well attended 	<ul style="list-style-type: none"> In partnership with Land Transport New Zealand run three Safe with Age courses two of which are in rural areas
<ul style="list-style-type: none"> The Wanganui Positive Ageing Strategy is endorsed and integrated into Council's work plans 	<ul style="list-style-type: none"> By 31 July 2007 consult the Older People's Forum on the Wanganui Positive Ageing Strategy Endorse the Wanganui Positive Ageing Strategy and implement it by September 2007
<ul style="list-style-type: none"> Falls prevention Tai Chi classes are well attended by seniors 	<ul style="list-style-type: none"> Deliver falls prevention Tai Chi classes to 120 seniors in the city
<ul style="list-style-type: none"> Older people contribute to the design and upgrade of city housing properties Senior tenants are assisted with housing matters 	<ul style="list-style-type: none"> Hold a forum with older people to seek their input on upgrading, designing and constructing city housing properties Collate a list of support service agencies In partnership with city housing tenancy managers establish a process to assist senior tenants with housing matters
<ul style="list-style-type: none"> Bus drivers are trained on older passenger safety and access issues Timetables are available at information centres 	<ul style="list-style-type: none"> Meet with bus companies to train bus drivers on older passenger safety and access issues Provide information and timetables for older passengers that are easy to read
<ul style="list-style-type: none"> A Positive Ageing Advisory Group is endorsed by Council and older people contribute to positive ageing policies 	<ul style="list-style-type: none"> By November 2007 establish a Positive Ageing Advisory Group representing older people and their organisations Endorse the Positive Ageing Advisory Group by March 2008
<ul style="list-style-type: none"> The Whangarei Positive Ageing Strategy is endorsed by the Advisory Group and implemented by the Council 	<ul style="list-style-type: none"> Develop terms of reference for the Whangarei Positive Ageing Strategy plan Approve and implement the Whangarei Positive Ageing Strategy by April 2008

POSITIVE AGEING GOALS

Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Accident Compensation Corporation (ACC) www.acc.co.nz	Falls prevention programmes Goals 2, 5 & 10	<ul style="list-style-type: none"> Prevent falls by improving strength and balance for the wellbeing for older people
Accident Compensation Corporation	Rehabilitation Framework Goals 2, 5, 9 & 10	<ul style="list-style-type: none"> Older claimants have improved rehabilitation outcomes to help them with employment and to participate in the community
Accident Compensation Corporation	InterRAI (Residential Assessment Instrument) Goals 2 & 5	<ul style="list-style-type: none"> Improve the quality of assessment of older people through the InterRAI instrument
Accident Compensation Corporation	Service delivery improvement Goals 1, 2 & 6	<ul style="list-style-type: none"> Older claimants aged 55 and over have better rehabilitation outcomes through improved service delivery
Accident Compensation Corporation	Strategic review of ACC weekly compensation Goal 1	<ul style="list-style-type: none"> Older claimants have improved access to weekly compensation for timely rehabilitation and recovery

Deliver the Otago exercise programme to at least 4,940 people aged over 80 years

ACCIDENT COMPENSATION CORPORATION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • The quality of fall and risk assessment and referrals improve • Findings from the feasibility study informed programme decisions on funding supplements • The number of falls are reduced among older participants in the Otago exercise programme and the Tai Chi programme 	<ul style="list-style-type: none"> ■ Develop partnerships with ACC providers and their claim management teams to improve the quality of fall risk assessments and referrals ■ In consultation with key stakeholders scope the feasibility of supporting a programme to supplement Vitamin D and Calcium to prevent fractures from falls for older adults in residential care ■ Deliver the Otago exercise programme to at least 4,940 people aged over 80 years ■ Deliver the Tai Chi programme to at least 6,503 people aged over 65 years and evaluate the programme for effectiveness
<ul style="list-style-type: none"> • Older claimants receive improved rehabilitation services 	<ul style="list-style-type: none"> ■ Assist older claimants to rehabilitate through: <ul style="list-style-type: none"> - better profile assessments - improved rehabilitation care packages - simplified service development processes - sustainable home-based support services
<ul style="list-style-type: none"> • The InterRAI assessments are implemented in the trial sites and result in better co-ordinated care for older people 	<ul style="list-style-type: none"> ■ Pilot the InterRAI assessment establishing a co-ordinated support package for older people including those in residential care ■ By December 2007 trial the InterRAI assessment in the Canterbury District Health Board and Capital & Coast District Health Board
<ul style="list-style-type: none"> • Older claimants receive improved rehabilitation services and entitlements 	<ul style="list-style-type: none"> ■ Identify and understand the disparities in rehabilitation outcomes for older claimants ■ Deliver improved services and entitlements to facilitate positive rehabilitation outcomes
<ul style="list-style-type: none"> • The Bill is introduced into Parliament 	<ul style="list-style-type: none"> ■ Complete the work to introduce the Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 by October 2007

POSITIVE AGEING GOALS

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Accident Compensation Corporation	Work and Age Strategy Goal 9	<ul style="list-style-type: none"> • Older employees are recruited, retained and contribute to the organisation
Ministry of Agriculture and Forestry (MAF) www.maf.govt.nz	Flexible transition from employment Goal 9	<ul style="list-style-type: none"> • Older employees are retained in the Ministry and contribute to the organisation
Archives New Zealand www.archives.govt.nz	Facilities and services Goal 5	<ul style="list-style-type: none"> • Older users have access to information
Archives New Zealand	Flexible transition to retirement Goal 9	<ul style="list-style-type: none"> • Staff are supported in planning for their retirement
Archives New Zealand	Health and Safety Goal 9	<ul style="list-style-type: none"> • Older people are safe and well at work
Archives New Zealand	Recruitment and retention of older workers Goal 9	<ul style="list-style-type: none"> • Older workers are encouraged to remain in the department's workforce
Archives New Zealand	Volunteering at Archives Goal 10	<ul style="list-style-type: none"> • Opportunities are provided for older people to contribute their knowledge and expertise



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The number of older staff in the work place increased 	<ul style="list-style-type: none"> Implement priority Work and Age projects including: <ul style="list-style-type: none"> a staff survey to understand perceptions and motivators for work, rest and retirement a communication plan for staff and managers to raise awareness of age management issues and initiatives within the workplace increased availability and uptake of flexible work options financial planning advice to help staff plan for retirement targeted recruitment initiatives for older workers cross-agency collaboration on age management issues
<ul style="list-style-type: none"> More older employees are recruited and retained 	<ul style="list-style-type: none"> Implement the new framework and policy supporting the retention of staff approaching retirement Report on the new framework and evaluate its impact on staff
<ul style="list-style-type: none"> Older users' feedback improves the services in reading rooms Older users have good access to Archives information 	<ul style="list-style-type: none"> Develop a process to capture older users' feedback to improve the services in reading rooms Train staff to provide services to cater for the needs of older users accessing Archives facilities and services
<ul style="list-style-type: none"> Retirement guidelines are developed and a retirement planning programme is introduced 	<ul style="list-style-type: none"> Develop retirement guidelines and implement a retirement planning programme for staff
<ul style="list-style-type: none"> The physical work environment for older workers is improved 	<ul style="list-style-type: none"> By December 2007 improve the physical working conditions for older workers by encouraging them to undertake an ergonomic assessment
<ul style="list-style-type: none"> Policies are developed to employ and retain older workers 	<ul style="list-style-type: none"> Conduct an engagement survey to identify key issues for older staff in the workplace
<ul style="list-style-type: none"> Volunteers are well supported by Archives New Zealand 	<ul style="list-style-type: none"> Take an active approach to managing volunteers so that they are valued and rewarded for their contributions

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
New Zealand Artificial Limb Board www.nzalb.govt.nz	National annual amputation statistics Goals 2 & 5	<ul style="list-style-type: none"> Older amputees are referred to the New Zealand Artificial Limb Centres for assessment
Department of Building and Housing www.dbh.govt.nz	Implementation of the Retirement Villages Act 2003 Goal 3	<ul style="list-style-type: none"> Rights and interests of older people in retirement villages are protected
Department of Conservation www.doc.govt.nz	Changing nature of work Goals 9 & 10	<ul style="list-style-type: none"> Collect information on the ageing of the department's workforce to contribute to human resources policies
Department of Corrections www.corrections.govt.nz	Retention of older workers Goal 9	<ul style="list-style-type: none"> Staff are aware of options to remain at work
Department of Corrections	Retirement planning workshops Goals 9 & 10	<ul style="list-style-type: none"> Help staff to make informed decisions when planning for retirement
Ministry for Culture and Heritage www.mch.govt.nz	History Group publications Goals 8 & 10	<ul style="list-style-type: none"> Knowledge of New Zealand's history is enhanced through preserving memories and experiences of New Zealanders involved in war

Conduct a media campaign for the Retirement Villages Code of Practice to take effect from 25 September 2007

DEPARTMENT OF BUILDING AND HOUSING

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> The reason for low referrals of older amputees to New Zealand Artificial Limb Centres is understood 	<ul style="list-style-type: none"> By December 2007 engage with chief executives, surgeons and physiotherapists of selected District Health Boards to identify the reasons for low referral rates of older amputees to New Zealand Artificial Limb Centres Collate 2006-2007 hospital amputation statistics by March 2008 to determine the referral rate of older amputees to New Zealand Artificial Limb Centres
<ul style="list-style-type: none"> The Retirement Villages Code of Practice is implemented and all retirement villages are registered 	<ul style="list-style-type: none"> Conduct a media campaign for the Retirement Villages Code of Practice to take effect from 25 September 2007 Work with the Companies Office to complete the registration of all retirement villages by 1 May 2008
<ul style="list-style-type: none"> Recommendations from the report inform future human resource policies 	<ul style="list-style-type: none"> Collect and analyse information on the Department's staff to inform human resources policies and complete a report by December 2007
<ul style="list-style-type: none"> Flexible employment arrangements are in place 	<ul style="list-style-type: none"> Complete the Human Resource Manual by June 2008 to include flexible employment arrangements such as reduced hours and part-time work for employees approaching retirement
<ul style="list-style-type: none"> Retirement planning course held and reviewed 	<ul style="list-style-type: none"> Deliver a retirement planning course by March 2008 Review the course for effectiveness
<ul style="list-style-type: none"> Public seminars, publications and oral history projects provide the opportunity to learn about New Zealand history 	<ul style="list-style-type: none"> Hold monthly public seminars on historical publications Continue work on <i>From Memory</i> – the war oral history programme and undertake oral history interviews Continue to progress and publish the following works: <ul style="list-style-type: none"> <i>History of Māori War Effort in World War Two</i> <i>Artillery History</i> <i>History of New Zealand's Involvement in the Vietnam War</i> (combat and medical focus) <i>State Railways and Society in New Zealand</i> <i>Anthology of New Zealanders Writing on War</i> Conduct interviews and establish a website to start the Vietnam War Oral History Programme Publish material regularly on the website. See www.nzhistory.net.nz

POSITIVE AGEING GOALS

Goal 1: Income	Goal 6: Culturally appropriate services
Goal 2: Health services	Goal 7: Rural services
Goal 3: Housing	Goal 8: Positive attitudes
Goal 4: Transport	Goal 9: Employment opportunities
Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry for Culture and Heritage	Te Ara—online Encyclopaedia of New Zealand Goals 8 & 10	<ul style="list-style-type: none"> Older people’s memory of New Zealand is captured in the online encyclopaedia Te Ara
New Zealand Customs Service www.customs.govt.nz	Customs annual Staff Wellness Challenge Goals 2 & 8	<ul style="list-style-type: none"> Staff are aware of wellbeing initiatives through promotion of activities
New Zealand Customs Service	Flexible work arrangements and phased retirement Goal 9	<ul style="list-style-type: none"> Encourage recruitment and retention of older workers
New Zealand Customs Service	Valuing older workers Goal 8	<ul style="list-style-type: none"> Older workers contributions are acknowledged
Ministry of Economic Development www.med.govt.nz	Employment of older workers Goal 9	<ul style="list-style-type: none"> Encourage employment of older workers
Ministry of Education and Tertiary Education Commission www.minedu.govt.nz	Enabling life-long learning Goal 10	<ul style="list-style-type: none"> Improve access to education for older people



MEASURES OF ACHIEVEMENT

ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

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| <ul style="list-style-type: none"> • The Encyclopaedia of New Zealand Te Ara is available online and increasingly used by older people | <ul style="list-style-type: none"> ■ Invite older people to include their stories in the online encyclopaedia Te Ara on the following new topics: <ul style="list-style-type: none"> - Iwi - Migrant Groups - Geology - Landscape - The Bush |
| <ul style="list-style-type: none"> • Staff wellness policies are implemented • More older employees participate and enjoy sports competitions and recreational activities | <ul style="list-style-type: none"> ■ Implement staff wellness policies and procedures to respond to the ageing workforce ■ By February 2008 promote and run the Staff Wellness Challenge programme and award the best individual and team performances ■ Continue to support staff to compete in triathlons and sports competitions and to undertake lunch time activities such as indoor soccer and netball games |
| <ul style="list-style-type: none"> • The recruitment strategy is reviewed and recruitment and appointment policies are in place to attract and retain older workers | <ul style="list-style-type: none"> ■ Review the Recruitment Strategy and appointment policies to outline the benefits of employing older staff and to encourage older people to apply for jobs ■ Review employment practices to evaluate the effectiveness of current phased retirement and flexible hours arrangements |
| <ul style="list-style-type: none"> • Older employees are recognised for their contributions and there is increased staff awareness of the skills of older employees | <ul style="list-style-type: none"> ■ In conjunction with the revised State Sector Equal Employment Opportunities Policy promote the diversity of older employees through in house publications and the internet ■ By August 2007 award Certificates of Long Service to staff who have reached significant milestones in their employment |
| <ul style="list-style-type: none"> • Barriers to employing older workers are identified | <ul style="list-style-type: none"> ■ As part of the Ministry's Employer of Choice Project analyse information on the barriers to employing older workers |
| <ul style="list-style-type: none"> • Data is available to monitor older people's participation in tertiary education and life-long learning | <ul style="list-style-type: none"> ■ Collect and publish data from tertiary providers to monitor older people's participation in tertiary education ■ Publish data on older people's participation in life-long learning programmes on the Ministry of Education's website |

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
	Goal 2: Health services	Goal 7: Rural services
	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Education	Review human resources practices Goal 9	<ul style="list-style-type: none"> Support staff in planning for their retirement
Ministry for the Environment www.mfe.govt.nz	Coaching and mentoring Goal 9	<ul style="list-style-type: none"> Older employees' skills are recognised to help develop junior staff
Ministry for the Environment	Preparation for retirement seminars Goals 9 & 10	<ul style="list-style-type: none"> Employees are encouraged to prepare for retirement
Ministry for the Environment	Retention of older workers Goals 8 & 9	<ul style="list-style-type: none"> Older employees are encouraged to remain in the Ministry's workforce
Ministry for the Environment	Work-life balance Goals 8 & 9	<ul style="list-style-type: none"> Older workers' work-life balance is considered
New Zealand Fire Service Commission www.fire.org.nz	Cultural Diversity Goal 6	<ul style="list-style-type: none"> Kaumātua are kept informed and have access to appropriate services
New Zealand Fire Service Commission	Fire Awareness and Risk Reduction Programme Goals 2, 5 & 10	<ul style="list-style-type: none"> Caregivers are trained to prevent fire deaths and injuries

Establish Te Korowai – Strategic Māori Advisory Group to develop a Māori Responsiveness Strategy and advise the Fire Service on key issues relating to Māori

NEW ZEALAND FIRE SERVICE COMMISSION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Retirement seminars are delivered 	<ul style="list-style-type: none"> Develop a plan by September 2007 to conduct retirement seminars for Ministry staff
<ul style="list-style-type: none"> Older employees are mentors and coach junior staff 	<ul style="list-style-type: none"> Design and implement an inhouse mentoring programme
<ul style="list-style-type: none"> Staff seminars are well attended 	<ul style="list-style-type: none"> By December 2007 research and identify a preferred seminar provider to conduct retirement seminars Deliver a retirement seminar programme
<ul style="list-style-type: none"> Increased number of older workers remain in the Ministry's workforce Employment policies and working conditions address the needs of older workers 	<ul style="list-style-type: none"> Conduct meetings with older workers to identify their employment needs and develop strategies for keeping them in the workplace longer Review human resource policies and employment conditions to address the needs of an ageing workforce Identify and implement changes to policies and working conditions
<ul style="list-style-type: none"> Flexible work practices reviewed and improvements identified 	<ul style="list-style-type: none"> By December 2007 review policy on flexible work practices and identify areas of improvements for older staff
<ul style="list-style-type: none"> A Māori advisory group established and a Māori Responsiveness Strategy launched Fire safety messages promoted to kaumātua Fire safety presentations are delivered to kaumātua in Te Reo Māori 	<ul style="list-style-type: none"> Establish Te Korowai – Strategic Māori Advisory Group to develop a Māori Responsiveness Strategy and advise the Fire Service on key issues relating to Māori including kaumātua Complete the Māori Responsiveness Strategy to identify the Fire Service's actions to respond to the needs of Māori including kaumātua Promote fire safety issues among kaumātua through the Māori media Deliver presentations to kaumātua on fire services in Te Reo Māori
<ul style="list-style-type: none"> There is an up-to-date database of at-risk older people and their caregivers in the region Caregivers and residential care providers receive fire risk reduction training A caregiver fire risk reduction training programme is established in Ashburton and Timaru 	<ul style="list-style-type: none"> Identify caregiver groups supporting older people in communities in the Eastern Fire Region Establish a confidential database to monitor support for at-risk older people and their caregivers Produce brochures to promote the programme and deliver caregiver training on fire risk reduction Report regularly on support provided to caregivers and residential care providers to monitor the programme Establish a caregiver training programme in Ashburton and Timaru

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p>New Zealand Fire Service Commission</p>	<p>Fire safety awareness Goals 5 & 8</p>	<ul style="list-style-type: none"> • Older people are aware of fire safety and live safely in their homes
<p>New Zealand Fire Service Commission and Northland Health and Housing New Zealand Corporation and Smoke Free New Zealand and Accident Compensation Corporation</p>	<p>Fire safety education Goal 5</p>	<ul style="list-style-type: none"> • Older people are aware of fire safety and live safely in their homes
<p>New Zealand Fire Service Commission</p>	<p>Promotion of flexible work options Goal 9</p>	<ul style="list-style-type: none"> • Older staff have flexible work options
<p>New Zealand Fire Service Commission</p>	<p>Review of retirement planning in the New Zealand Fire Service Goal 1</p>	<ul style="list-style-type: none"> • Fire Service staff are well informed about retirement planning



MEASURES OF ACHIEVEMENT

ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

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| <ul style="list-style-type: none"> • A 90% smoke alarms installation rate is maintained in older people's homes • The Fire Service's <i>Seniors Firewise Kit</i> and the Confident Living programme are evaluated • Fire prevention programmes are delivered and reported on quarterly • There is a reduction in the occurrence of fire and the consequences of fire among older people aged 75 and over | <ul style="list-style-type: none"> ■ Install smoke alarms in the homes of people in New Zealand aged 65 and over ■ Evaluate the effectiveness of the Fire Service's <i>Seniors Firewise Kit</i> and Confident Living programme ■ In partnership with other agencies deliver fire safety presentations to older people and community groups using the <i>Seniors Firewise Kit</i> ■ Provide training about at-risk older people for: <ul style="list-style-type: none"> - hospital assessors - caregiver agencies - property managers in Housing New Zealand Corporation and Christchurch City Council |
| <ul style="list-style-type: none"> • Older people in the region received good information about fire safety and the number of falls among programme participants reduced | <ul style="list-style-type: none"> ■ With key partners deliver an initiative on fire safety education and advice on falls prevention to Northland people aged 65 and over in their homes |
| <ul style="list-style-type: none"> • New policy for job sharing and flexible working arrangements is in place and its effectiveness reported quarterly | <ul style="list-style-type: none"> ■ Implement a new policy for job sharing and flexible working arrangements and monitor the effects on staff and staff workloads ■ Report quarterly on the effectiveness of the new policy |
| <ul style="list-style-type: none"> • Retirement seminars are well attended | <ul style="list-style-type: none"> ■ By September 2007 as part of the Commission's retirement plan identify staff who are eligible for retirement seminars ■ Arrange speakers and conduct retirement seminars from September 2007 |

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
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- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p>Ministry of Health</p> <p>www.moh.govt.nz</p>	<p>Care and support in the community</p> <p>Goals 2, 5 & 8</p>	<ul style="list-style-type: none"> • To identify improvements for effective use of resources in community-based and residential care settings
<p>Ministry of Health and District Health Boards</p>	<p>Improved assessment processes</p> <p>Goals 2 & 5</p>	<ul style="list-style-type: none"> • Improve the quality of assessment and care of older people through the InterRAI instrument
<p>Housing New Zealand Corporation</p> <p>www.hnzc.co.nz</p>	<p>Auckland City pensioner housing</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • The Corporation's pensioner housing units in Auckland City are modernised and reconfigured
<p>Housing New Zealand Corporation</p>	<p>Energy efficiency retrofit and modernisation programmes</p> <p>Goal 3</p>	<ul style="list-style-type: none"> • Older people live in modern, safe and energy efficient state housing properties
<p>Housing New Zealand Corporation</p>	<p>Housing Innovation Fund</p> <p>Goals 3, 5 & 8</p>	<ul style="list-style-type: none"> • Older people on low incomes have affordable housing through funding not-for-profit community groups and the local government housing sector
<p>Housing New Zealand Corporation</p>	<p>Suitable Homes Service</p> <p>Goal 5</p>	<ul style="list-style-type: none"> • Older tenants with complex needs are supported and assisted with home improvements
<p>Inland Revenue Department</p> <p>www.ird.govt.nz</p>	<p>KiwiSaver</p> <p>Goal 1</p>	<ul style="list-style-type: none"> • New Zealanders are better prepared financially for retirement

Reconfigure and modernise the Corporation's 1,542 Auckland City pensioner housing units to better suit the needs of older tenants

HOUSING NEW ZEALAND CORPORATION

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Future areas of work to address gaps in services are identified to support the continuum of care policy • A progress report with recommendations is delivered to the Minister of Health 	<ul style="list-style-type: none"> ■ Consult key stakeholders on further policy work to assist District Health Boards implement initiatives to support and care for older people in the community ■ Identify gaps in current services supporting the continuum of care and report to the Minister of Health by 31 May 2008 ■ By December 2007 report to Cabinet on the progress of community-based aged care and funding services
<ul style="list-style-type: none"> • Options are identified to improve the InterRAI assessment tool • A progress report is delivered to Cabinet 	<ul style="list-style-type: none"> ■ Develop options to improve the InterRAI assessment tool and report on the progress to improve assessment processes
<ul style="list-style-type: none"> • The modernisation target is met 	<ul style="list-style-type: none"> ■ Reconfigure and modernise the Corporation's 1,542 Auckland City pensioner housing units to better suit the needs of older tenants
<ul style="list-style-type: none"> • The target to insulate and modernise more state rental properties is met 	<ul style="list-style-type: none"> ■ Insulate up to 2,300 homes and modernise up to 1,650 state rental properties
<ul style="list-style-type: none"> • The target to build up the social housing stock and to modernise council housing is met 	<ul style="list-style-type: none"> ■ Provide loans and grants of \$12 million to support community-based organisations and local government to build up to 80 additional social housing units and to modernise up to 350 local government housing units
<ul style="list-style-type: none"> • Older tenants received advice and support to help them live in suitable houses in the community 	<ul style="list-style-type: none"> ■ Provide case management services for older tenants with complex needs to assist them to have suitable housing
<ul style="list-style-type: none"> • There is an increase in the number of New Zealanders in the KiwiSaver Scheme and complying superannuation funds 	<ul style="list-style-type: none"> ■ Implement the KiwiSaver legislation from 1 April 2008 to: <ul style="list-style-type: none"> - establish compulsory employer contributions to employees in the KiwiSaver Scheme or in complying superannuation funds - grant employers a tax credit of up to \$20 a week per contribution to employees in the KiwiSaver Scheme or in complying superannuation funds

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Department of Internal Affairs – Office of Ethnic Affairs	Awareness of ethnic diversity and needs of older ethnic peoples Goal 6	<ul style="list-style-type: none"> • People in New Zealand are aware of the ethnic diversity of older people
www.ethnicaffairs.govt.nz		
Department of Internal Affairs – Business Services Branch	Development of a mature-aged worker employment strategy Goal 9	<ul style="list-style-type: none"> • Mature workers are attracted and retained in the department through development of a mature-aged worker employment strategy
www.dia.govt.nz		
Department of Internal Affairs – Local Government and Community Branch	Community Organisation Grants Scheme Goals 6, 7, 8 & 10	<ul style="list-style-type: none"> • Older New Zealanders participate in the Community Organisation Grants Scheme
Department of Internal Affairs – Local Government and Community Branch	Lottery funding Goals 4, 6, 7, 8 & 10	<ul style="list-style-type: none"> • Enable older New Zealanders to participate in their communities
Department of Labour	Choices for living, caring and working Goal 9	<ul style="list-style-type: none"> • Older carers and older people’s carers are supported by workplace policies
www.dol.govt.nz		
Department of Labour	Labour market information Goal 9	<ul style="list-style-type: none"> • Increase knowledge of older workers participation in the labour market



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older ethnic peoples views are heard and their concerns addressed in policy development 	<ul style="list-style-type: none"> Hold community meetings to gather information on the concerns of ageing ethnic populations Attend the Interdepartmental Older People's Policy Network meetings held by the Office for Senior Citizens Deliver Ethnic Perspectives in Policy training across government that includes the impacts of ageing on ethnic populations
<ul style="list-style-type: none"> A mature-aged worker employment strategy is developed to improve staff retention and recruitment 	<ul style="list-style-type: none"> Sign off a mature-aged worker employment strategy to improve the retention and recruitment of mature workers
<ul style="list-style-type: none"> Older people are represented on Community Organisation Grants Scheme committees Community organisations supporting older people received grants including grants for culturally specific programmes and services to support rurally isolated older people in their communities 	<ul style="list-style-type: none"> Continue to: <ul style="list-style-type: none"> remind the local funding Community Organisation Grants committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy encourage applications for grants in advance of the funding round use positive images of ageing in communication material
<ul style="list-style-type: none"> Organisations in the not-for-profit sector supporting older people receive financial grants Grants improve independence and maintain older people's participation in the community The Minister's Discretionary Fund assists veterans of the New Zealand Armed Forces to attend commemorative events Communication material has positive images of ageing 	<ul style="list-style-type: none"> Continue to: <ul style="list-style-type: none"> provide funding to organisations in the not-for-profit sector supporting older people consider applications for senior citizens' projects in the quarterly funding rounds provide funding for mobility scooters for older people with mobility-related disabilities living in the community assist older New Zealanders with airfare costs to attend commemorative events in New Zealand and overseas use positive images of ageing in communication material
<ul style="list-style-type: none"> Workplace policies to support working carers are developed 	<ul style="list-style-type: none"> As part of the Ministry of Social Development's Carers' Strategy Action Plan develop workplace policies to support working carers to participate in the labour market
<ul style="list-style-type: none"> Reports on older workers inform the development of flexible work options Older workers can access labour market fact sheets 	<ul style="list-style-type: none"> Monitor reports on older workers to inform programmes that promote flexible work options Produce labour market fact sheets for older workers

POSITIVE AGEING GOALS

Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Department of Labour	Work-Life Balance Programme Goal 9	<ul style="list-style-type: none"> Older workers have increased quality flexible work options to help them remain in the workforce
Land Information New Zealand www.linz.govt.nz	Retirement planning seminars and flexible work options Goals 1 & 9	<ul style="list-style-type: none"> Staff have information to plan and prepare for retirement and have access to flexible work options
Land Transport New Zealand www.ltsa.govt.nz	Neighbourhood Accessibility Planning Programme Goal 4	<ul style="list-style-type: none"> Encourage local authorities to introduce programmes for safe road access for older users
Land Transport New Zealand	Safe with Age Driving Courses Goal 4	<ul style="list-style-type: none"> Older drivers have the skills to drive safely
Land Transport New Zealand	Total Mobility Scheme Goal 4	<ul style="list-style-type: none"> To encourage local authorities operating a Total Mobility Scheme to adopt second phase improvements resulting from the Ministry of Transport's 2005 Review
National Library of New Zealand www.natlib.govt.nz	Height, Mobility and Sight Plan Goals 5 & 10	<ul style="list-style-type: none"> Library services are easily accessible

Provide funding to encourage local authorities to implement the road safety programme

LAND TRANSPORT NEW ZEALAND

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Information from the project enhances planning for work-life balance across the public sector 	<ul style="list-style-type: none"> Undertake a project to encourage changes in workplace practice and culture that are flexible and responsive to employees' circumstances Collate information from the project to distribute to other government agencies and to contribute to their work-life balance plans
<ul style="list-style-type: none"> Retirement planning is promoted and seminars are well attended Flexible work options are in place 	<ul style="list-style-type: none"> By September 2007 run a campaign to promote retirement planning seminars and invite staff to register Deliver two retirement planning seminars for staff Provide flexible work options for staff
<ul style="list-style-type: none"> Local authorities implement the Neighbourhood Accessibility Planning Programme providing safer road access for older users 	<ul style="list-style-type: none"> Provide funding to encourage local authorities to implement the road safety programme Complete programme guidelines for local authorities to include: <ul style="list-style-type: none"> establishing mobility scooter associations pedestrian education campaigns road changes for easy access for older people
<ul style="list-style-type: none"> The revised Safe with Age course is promoted nationwide 6,000 older drivers undertake Safe with Age driving courses 	<ul style="list-style-type: none"> Promote the revised Safe with Age programme nationwide and increase funding to: <ul style="list-style-type: none"> redevelop the teaching material have a new focus on self assessment and alternatives to driving provide a subsidy voucher for an on-road coaching and driving assessment with a qualified driving instructor Increase the number of course participants to achieve a target of 6,000 mature drivers
<ul style="list-style-type: none"> The operation of the Total Mobility Scheme is enhanced and better responds to the needs of the people who use it 	<ul style="list-style-type: none"> Complete the consultation process with local Councils to conclude the second phase improvements of the Total Mobility Scheme. Key improvements include: <ul style="list-style-type: none"> contracts between councils and transport operators providing Total Mobility services best practice guidelines to assist the Total Mobility assessors to apply the eligibility criteria consistently Finalise guidelines and templates for the second phase improvements by September 2007 Distribute the guidelines and templates to local authorities
<ul style="list-style-type: none"> Older people have easy access to the library 	<ul style="list-style-type: none"> Implement a plan to make the library more accessible for older library users with special needs

POSITIVE AGEING GOALS

Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Pacific Island Affairs www.minpac.govt.nz	Mind your Language – Tokelau, Niue and Cook Islands Māori Goals 6, 8 & 10	<ul style="list-style-type: none"> • Pasifika languages are valued, used and preserved for future generations
Ministry of Pacific Island Affairs	Moui Olaola Project Goals 6, 8 & 10	<ul style="list-style-type: none"> • To bring Pacific elders and younger Pacific people together
New Zealand Police www.police.govt.nz	Local community safety and crime prevention initiatives Goals 5, 8 & 10	<ul style="list-style-type: none"> • Older people are actively involved in community safety and crime prevention
Department of the Prime Minister and Cabinet www.dpmc.govt.nz	Health and safety Goal 9	<ul style="list-style-type: none"> • Older people are safe and well at work
Department of the Prime Minister and Cabinet	Staff Climate Survey Goal 9	<ul style="list-style-type: none"> • Obtain information about older workers' job satisfaction
Department of the Prime Minister and Cabinet	Transition from employment to retirement Goal 9	<ul style="list-style-type: none"> • Older workers are provided with information and support when planning for retirement



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Language resources in Tokelau, Niue and Cook Islands Māori are widely distributed and used among these communities 	<ul style="list-style-type: none"> ■ Seek input from older people to improve the existing Tokelau, Niue and Cook Islands Māori language learning resources
<ul style="list-style-type: none"> • Pacific elders and Pacific young people have opportunities to interact 	<ul style="list-style-type: none"> ■ Work with central government agencies and community groups to share and collate information on initiatives that encourage intergenerational interaction between Pacific elders and Pacific young people
<ul style="list-style-type: none"> • The database provides up-to-date information on police volunteers • The Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar was successful • Older volunteer receive training and support and are active members of neighbourhood support groups 	<ul style="list-style-type: none"> ■ Maintain a data base of the unpaid volunteers working with the police to enable accurate reporting and better training and support ■ Support the Australasian Neighbourhood Watch and Neighbourhood Support New Zealand training seminar in Levin in October 2007 ■ Continue to hold an annual national training seminar in Auckland in June 2008 for approximately 300 community patrollers
<ul style="list-style-type: none"> • Wellbeing initiatives for older workers are identified and prioritised for action 	<ul style="list-style-type: none"> ■ By October 2007 review health and safety objectives and identify and prioritise initiatives for older workers
<ul style="list-style-type: none"> • A response plan is developed to respond to older workers issues 	<ul style="list-style-type: none"> ■ Conduct the Staff Climate Survey in March 2008 and analyse the results by April 2008 ■ Identify issues and actions for older workers and develop a response plan
<ul style="list-style-type: none"> • Employees approaching retirement are supported to plan for their retirement • Flexible work options for older workers are identified and information distributed to staff 	<ul style="list-style-type: none"> ■ Support and discuss retirement transition arrangements with employees who intend to retire within 24 months ■ Review current information on flexible work arrangements to identify options for older workers ■ Develop information and distribute to older workers by March 2008

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
	Goal 2: Health services	Goal 7: Rural services
	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Centre for Research Evaluation and Social Assessment www.morst.govt.nz www.frst.govt.nz	Ageing in Place A five-year research programme Goals 3, 5, 6, 8 & 10	<ul style="list-style-type: none"> • Research on older people’s housing informs improvements to help older people to age in their communities
Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> University of Waikato <i>and</i> Family Centre Social Policy Research Unit	Enhancing Wellbeing in an Ageing Society (EWAS) A five-year research programme Goals 1–10	<ul style="list-style-type: none"> • Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities
Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Massey University <i>and</i> the Family Centre Social Policy Research Unit	Longitudinal Study of Ageing A five-year research programme Goals 1–10	<ul style="list-style-type: none"> • Establish a nationally representative longitudinal study of factors that contribute to positive ageing in New Zealand

Develop a five year nationally representative longitudinal research programme with approximately 5,000 participants to investigate the quality of life of older people

MINISTRY OF RESEARCH, SCIENCE AND TECHNOLOGY

MEASURES OF ACHIEVEMENT

**ACTIONS AND TIMEFRAMES FOR
JULY 2007–JUNE 2008**

- Estimates are completed
- The survey informs the development of effective housing repair and maintenance programmes to assist older people to age in their communities

- By March 2008 produce estimates of older people living in poor dwellings
- Survey the housing service sector to inform the development of effective programmes to repair and maintain older people's houses

- National and international knowledge about older New Zealanders is enhanced by the research
- Survey results are published on the website
- Stakeholders received the report on Age Concern and Te Hoe Nuku Roa case studies
- Asian and Pacific case studies are underway

- Participate in the 2007 bi-annual New Zealand Association of Gerontology Conference in Hamilton 14–16 November
- Contribute research to the International Association of Gerontology Conference in Beijing in October 2007
- Publish the initial results of two surveys of people aged 40–64 and 65–84 on the website at www.ewas.net.nz/
- Complete work on the Age Concern and Te Hoe Nuku Roa case studies and report to stakeholder groups
- Plan fieldwork for the Asian and Pacific case studies to investigate aspects of positive ageing based on cultural, socio-economic and gender backgrounds

- Factors that contribute to positive ageing are identified
- A representative sample of participants is established
- Advisory groups are appointed
- The development of the survey questionnaire commenced

- Develop a five year nationally representative longitudinal research programme with approximately 5000 participants to investigate the quality of life of older people
- Appoint advisory groups to assist in developing the research programme
- Commence the development of a survey questionnaire for the pilot study

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Centre for Social Research and Evaluation www.msd.govt.nz	Turning 65: Reflecting Back – Employment Experiences and Plans for the Future Goal 9	<ul style="list-style-type: none"> • Provide information about how and why older New Zealanders make particular decisions about workforce participation, withdrawal and the barriers that prohibit their involvement in paid work
Ministry of Social Development – Family and Community Services	Settling In – Auckland – Chinese New Settlers – Shanti Niwas – Noor Al Huda Women’s Network Goals 5, 6, 8 & 10	<ul style="list-style-type: none"> • Older people from Chinese, Indian and Muslim communities in Auckland are socially connected, informed about services and have education opportunities
Ministry of Social Development – Human Resources	Positive ageing workforce initiatives Goal 9	<ul style="list-style-type: none"> • Encourage older workers to remain in the Ministry’s workforce • Effectively manage a multigenerational workforce
Ministry of Social Development – Office for Disability Issues www.odi.govt.nz	Review of Long-term Disability Supports & Review of payments for family caregivers of disabled people Goal 5	<ul style="list-style-type: none"> • Disabled people have the support they need to enable them to engage in the ordinary opportunities and responsibilities of life
Ministry of Social Development – Office for Senior Citizens www.osc.govt.nz	Amendments to the enduring powers of attorney legislation Goal 5	<ul style="list-style-type: none"> • Older people’s rights and interests are protected



MEASURES OF ACHIEVEMENT

ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

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|---|--|
| <ul style="list-style-type: none"> • The research plan and methodology are developed and the survey fieldwork completed | <ul style="list-style-type: none"> ■ By November 2007 develop a research plan to survey people aged 65 to examine their last 10 years work history, their use of employment and retirement support services and their planning for the future ■ Develop the survey methodology by February 2008 and complete the fieldwork by July 2008 |
| <ul style="list-style-type: none"> • Chinese, Indian and Muslim communities are better informed about social services and community opportunities • Seminars are well attended • Older ethnic people report greater responsiveness from mainstream services in Auckland and Wellington | <ul style="list-style-type: none"> ■ Work with the Chinese New Settlers group, Shanti Niwas and the Noor Al Huda Women's Network to identify the needs of older members and assist them to access social services ■ Hold a seminar series and encourage older people to attend ■ Work collaboratively with Auckland and Wellington mainstream services to increase their responsiveness to the needs of older ethnic people |
| <ul style="list-style-type: none"> • More older staff are retained in the Ministry's workforce • Workforce initiatives support and promote the effective management of a multigenerational workforce | <ul style="list-style-type: none"> ■ By December 2007 establish a working party to develop options for flexible working arrangements to suit the needs of the Ministry's business units ■ By December 2007 provide information and resources to staff to assist them to make informed decisions about retirement |
| <ul style="list-style-type: none"> • The policy paper provides Ministers with options and an action plan is developed • Report identifies options for payments to family caregivers of disabled people | <ul style="list-style-type: none"> ■ Deliver a policy paper to the Minister for Disability Issues by December 2007 providing options to improve the disability support systems. Following decisions by Ministers develop a plan of action to improve support for disabled people ■ By December 2007 report to Cabinet Social Development Committee on options for payments to family caregivers of disabled people |
| <ul style="list-style-type: none"> • The Bill is passed by Parliament • Forms and other documents are developed | <ul style="list-style-type: none"> ■ The Bill to amend Part 9 of the Protection of Personal and Property Rights Act 1988 is passed by December 2007 ■ Draft new enduring powers of attorney forms and other documentation for inclusion in regulations |

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Office for Senior Citizens	Home equity conversion schemes Goal 5	<ul style="list-style-type: none"> Older people’s financial rights and interests are protected
Ministry of Social Development – Office for Senior Citizens	Promoting positive ageing through the New Zealand Positive Ageing Strategy Goals 1–10	<ul style="list-style-type: none"> Encourage local government to develop positive ageing plans for their communities
Ministry of Social Development – Office for Senior Citizens	Volunteer Community Co-ordinators (VCC) programme Goals 8 & 10	<ul style="list-style-type: none"> Policy advice is enhanced by the VCC programme
Ministry of Social Development Older People’s Policy	Improved data and research Goal 1	<ul style="list-style-type: none"> Research and robust data is available for the 2012 Positive Ageing Indicators Report
Ministry of Social Development – Older People’s Policy	Positive Ageing Indicators 2007 Goals 1–10	<ul style="list-style-type: none"> Monitor over time the wellbeing and quality of life of older New Zealanders using indicators based on robust statistical data
Ministry of Social Development – Senior Services <i>and</i> Older People’s Policy	SuperGold Card Goals 1 & 10	<ul style="list-style-type: none"> Older people have access to business discounts and services and public-sector concessions

Produce and launch the SuperGold Card

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older people's views and the views of key stakeholders inform the development of a code of practice for home equity conversion schemes 	<ul style="list-style-type: none"> Consult key stakeholders on the issues identified in public submissions on a proposed code of practice for home equity conversion schemes By 30 September 2007 publish a report on the analysis of the public submissions on the Office for Senior Citizens' website By December 2007 report to the Minister for Senior Citizens on the progress of work to develop a code of practice for home equity conversion schemes
<ul style="list-style-type: none"> Five additional councils are included in the 2008/2009 New Zealand Positive Ageing Action Plan 	<ul style="list-style-type: none"> Work with five local councils to increase the number of councils in the 2008/2009 New Zealand Positive Ageing Action Plan
<ul style="list-style-type: none"> Information from the workshop informs the review The VCCs are well informed of key initiatives undertaken by the Office for Senior Citizens VCCs have the opportunity to discuss issues of concern 	<ul style="list-style-type: none"> By August 2007 hold a workshop with a group of VCCs to review the actions in the New Zealand Positive Ageing Strategy By December 2007 hold three policy forums to engage with VCCs on key policies and initiatives relating to older people In partnership with the Office of Ethnic Affairs host a forum for ethnic VCCs to network and discuss ethnic issues for older people
<ul style="list-style-type: none"> Timetable developed to collect robust data about older people for the next Positive Ageing Indicators Report 	<ul style="list-style-type: none"> In collaboration with key agencies develop a timetable for collecting robust data about older people for the 2012 Positive Ageing Indicators Report
<ul style="list-style-type: none"> The report identifies key issues and areas where Government needs to take action 	<ul style="list-style-type: none"> By 31 August 2007 develop and launch the Positive Ageing Indicators 2007 report
<ul style="list-style-type: none"> The SuperGold Card is issued to eligible older people 	<ul style="list-style-type: none"> Produce and launch the SuperGold Card by 31 August 2007

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
	Goal 2: Health services	Goal 7: Rural services
	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Senior Services, Older People’s Policy, Work and Income Seniors <i>and</i> Office for Senior Citizens	Future service delivery models Goals 1 & 5	<ul style="list-style-type: none"> Older clients receive services that are tailored to meet their needs enabling their independence and participation in the community
Ministry of Social Development –Work and Income Seniors	Information access for older people Goals 1, 5, 7 & 10	<ul style="list-style-type: none"> Enable older people to maintain their independence and social participation in the community Older people have easy access to information and services
Ministry of Social Development – Working Age Peoples’ Policy <i>and</i> New Zealand Carers Alliance	Carers’ Strategy Goal 5	<ul style="list-style-type: none"> Develop a Carers’ Strategy and five-year action plan
Ministry of Social Development – Ministry of Youth Development <i>and</i> Office for Senior Citizens	Connecting Young and Old Symposium Goals 8 & 10	<ul style="list-style-type: none"> Find new ways to connect older and younger generations in the community
Ministry of Social Development – Work and Income Auckland	Encouraging older people to participate Goal 10	<ul style="list-style-type: none"> Older people have information about community assistance





MEASURES OF ACHIEVEMENT

- The service delivery model is shown to be responsive to older people's service needs and local partnerships are established
- Access to information about services and entitlements is improved

ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008

- Develop and trial a service delivery model to improve services for older clients including working in partnership with older people's organisations and health organisations in the community to assist in co-ordinating and delivering services
- Improve access to information about services and entitlements for older people including the development of a website specifically for older people and their organisations

- Older people have access to integrated co-ordinated services, are well informed and have easy access to entitlements and support
- New Zealand Superannuation forms and brochures are user friendly
- Staff have a useful resource kit

- Run service delivery pilots to increase older people's access to co-ordinated services
- Run telephone campaigns to link vulnerable older people to appropriate services in their communities
- Improve Work and Income information and access channels for people turning 65
- Improve existing New Zealand Superannuation forms and brochures
- Develop a resource kit for staff about the delivery of services to older people

- The Carers' Strategy identifies actions to address the issues faced by older carers and the carers of older people
- A Carers' Strategy and five-year action plan is completed

- By 31 July 2007 in partnership with the New Zealand Carers Alliance launch the *Caring for New Zealand Carers* consultation document
- By April 2008 produce a Carers' Strategy and a five-year action plan

- The evaluation of the symposium confirmed its success
- Ministers received feedback and recommendations about practical ways to enhance relationships and communication between younger and older people

- Hold a Connecting Young and Old Symposium in Christchurch on 14 September 2007 to provide an opportunity for older and younger people to discuss intergenerational issues
- Identify new ways to connect younger and older generations and report on the progress to the Minister of Youth Affairs and to the Minister for Senior Citizens

- Older people are well informed about the range of activities in the community

- Service Centres with New Zealand Super sections promote and display information about community activities for older clients to increase their participation in the community

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Work and Income Auckland	Full and correct entitlement Goal 1	<ul style="list-style-type: none"> • Older clients receive full and correct entitlement to supplementary assistance
Ministry of Social Development – Work and Income Bay of Plenty	Physical activities for older people Goal 10	<ul style="list-style-type: none"> • Older people are encouraged to participate in physical and social groups
Ministry of Social Development – Work and Income Bay of Plenty	Strengthening ties Goals 1 & 8	<ul style="list-style-type: none"> • Staff are well informed about services available for older people
Ministry of Social Development – Work and Income Bay of Plenty <i>and</i> Energy Efficiency and Conservation Authority <i>and</i> Energy Options <i>and</i> Funding Agencies including DHBs	Tauranga Healthy Homes Goal 3	<ul style="list-style-type: none"> • Older people, especially those with respiratory illnesses, receive subsidised home insulation
Ministry of Social Development – Work and Income Canterbury	Community education Goals 1, 5 & 7	<ul style="list-style-type: none"> • Older clients in the community access information and services
Ministry of Social Development – Work and Income Canterbury	Relationship opportunities and community participation Goals 8 & 10	<ul style="list-style-type: none"> • Maintain good networks with older people's organisations in the community
Ministry of Social Development – Work and Income Canterbury	Relationships with health providers and social services Goals 2 & 8	<ul style="list-style-type: none"> • Maintain relationships with key stakeholders so older people can access information to improve their health and wellbeing





Meet monthly with social services co-ordinators and health providers to strengthen relationships and share information about services for older people

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Increased numbers of older clients receive supplementary assistance 	<ul style="list-style-type: none"> Contact 80% of New Zealand Superannuation clients not in receipt of supplementary assistance to provide information on their correct entitlements
<ul style="list-style-type: none"> Information about physical and social activities for older people is promoted throughout the region 	<ul style="list-style-type: none"> By September 2007 promote physical activities and display information in clubs and Work and Income office waiting areas Invite community groups to present information at Keeping Independent Now seminars about physical and social activities for older people
<ul style="list-style-type: none"> Clients receive comprehensive information about a range of services 	<ul style="list-style-type: none"> Meet monthly with social services co-ordinators and health providers to strengthen relationships and share information about services for older people
<ul style="list-style-type: none"> Older Work and Income clients receive support to insulate their homes 	<ul style="list-style-type: none"> Actively promote the Healthy Homes initiative to older clients Provide financial assistance to older clients to insulate their homes
<ul style="list-style-type: none"> Older clients are well informed about services and receive full and correct entitlements 	<ul style="list-style-type: none"> Provide information about Work and Income entitlements and services at two rural events with the Selwyn District Council and six information seminars with Christchurch City Council
<ul style="list-style-type: none"> Work and Income staff have good networks with community organisations and older people are aware of services in the community 	<ul style="list-style-type: none"> Participate in social and educational events held by the Alzheimers Society, Grey Power and the Christchurch City Council to network and share information about Work and Income services for older people
<ul style="list-style-type: none"> Older people have access to improved information about health and social services in the community 	<ul style="list-style-type: none"> Participate in monthly strategic meetings run by Elder Care Canterbury in conjunction with Age Concern, District Health Board, ACC, Christchurch City Council and Presbyterian Support Services

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
 Ministry of Social Development – Work and Income Central	Information and advice for older clients Goal 1	<ul style="list-style-type: none"> Older clients are well informed about services and receive full and correct entitlement
Ministry of Social Development – Work and Income Central	Stakeholder participation Goal 2	<ul style="list-style-type: none"> Strengthen relationships with key older people’s stakeholders
 Ministry of Social Development – Work and Income East Coast	Education opportunities Goals 5 & 10	<ul style="list-style-type: none"> Older people receive support and advice on elder abuse and neglect prevention issues
Ministry of Social Development – Work and Income East Coast <i>and</i> Accident Compensation Corporation	Falls prevention Goal 5	<ul style="list-style-type: none"> Raise awareness of falls prevention programmes for older people
Ministry of Social Development – Work and Income East Coast	Work and study information days Goals 9 & 10	<ul style="list-style-type: none"> Older people are aware of opportunities for work, study and community involvement



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Case managers have the right skills and knowledge to help older people with information and advice • Older people are well informed and access entitlements and services 	<ul style="list-style-type: none"> ■ Hold quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives ■ Participate in at least two information-sharing events with older people's organisations ■ Run two seminars for beneficiaries aged 64 and over to inform them of entitlements and the process to apply for New Zealand Superannuation
<ul style="list-style-type: none"> • Older people are well informed about health and social services 	<ul style="list-style-type: none"> ■ Work collaboratively with key stakeholder organisations to improve information and services for the wellbeing of older people by participating in: <ul style="list-style-type: none"> - monthly Feilding Community Liaison Group meetings - two-monthly Health of Older Persons meetings at Masterton District Health Board - quarterly meetings of Palmerston North City Council's Older Persons' Forum - two-monthly Dannevirke/Pahiatua positive ageing meetings - monthly Levin Community Liaison Group meetings - Kapiti Coast District Council's Positive Ageing Strategy meetings
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect • Clients have opportunities to receive advice on issues relating to elder abuse and neglect and information days are well attended 	<ul style="list-style-type: none"> ■ By September 2007 run staff awareness programmes on elder abuse and neglect in conjunction with Age Concern's Elder Abuse and Neglect Prevention Co-ordinator and the Family Violence Response Co-ordinators ■ Hold public information days for clients to provide advice on elder abuse and neglect and make information available throughout the year at Work and Income offices
<ul style="list-style-type: none"> • Older people have access to information about falls prevention 	<ul style="list-style-type: none"> ■ By February 2008 in conjunction with ACC establish a working group to design falls prevention pamphlets and booklets for older people ■ Distribute falls prevention pamphlets and booklets in the community
<ul style="list-style-type: none"> • Information days are well attended by clients aged 55 and over and there is increased participation in work, study and community involvement 	<ul style="list-style-type: none"> ■ By December 2007 staff in Wairoa, Kaiti, Ruatoria and Gisborne offices hold information days for clients aged 55 and over about opportunities for work, study and community involvement

POSITIVE AGEING GOALS

Goal 1: Income

Goal 2: Health services

Goal 3: Housing

Goal 4: Transport

Goal 5: Ageing in place

Goal 6: Culturally appropriate services

Goal 7: Rural services

Goal 8: Positive attitudes

Goal 9: Employment opportunities

Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
 Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Nelson/Tasman healthier homes Goals 3 & 7	<ul style="list-style-type: none"> Older home owners in Nelson/Tasman receive information and financial support to insulate their homes
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Relationship with health providers Goal 2	<ul style="list-style-type: none"> Strengthen the relationship with health providers so older people can access information to improve their health and wellbeing
Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast	Rest homes and retirement villages Goal 1	<ul style="list-style-type: none"> Clients living in residential care facilities and retirement villages receive full and correct entitlement
 Ministry of Social Development – Work and Income Northland	Family violence prevention Goal 5	<ul style="list-style-type: none"> Older people remain in their homes in a safe environment
Ministry of Social Development – Work and Income Northland	Information and access to services Goals 1 & 7	<ul style="list-style-type: none"> Older people in Northland have access to information and services particularly those in rural areas
Ministry of Social Development – Work and Income Northland	Mentoring and support Goals 8 & 10	<ul style="list-style-type: none"> Older people's skills are used in youth programmes

Provide advances to rural older clients to enable them to access the Energy Smart insulation scheme

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older home owners who qualify for a Community Services Card receive support to insulate their homes There is an increase in the number of older people insulating their homes through Energy Smart 	<ul style="list-style-type: none"> By October 2007 provide information to older clients about accessing home insulation from Energy Smart Provide advances to rural older clients to enable them to access the Energy Smart insulation scheme
<ul style="list-style-type: none"> Older people, their families and caregivers have the information they need to improve older people's health and wellbeing 	<ul style="list-style-type: none"> Meet regularly with health providers, needs assessors and social workers to strengthen relationships and share information to improve the wellbeing of older people in the region Visit hospitals in the region fortnightly to provide information on financial assistance
<ul style="list-style-type: none"> Older clients in residential care facilities and retirement villages are well informed about supplementary assistance and receive their full entitlement 	<ul style="list-style-type: none"> By February 2008 visit all residential care facilities and retirement villages in the Nelson region to provide information to residents about Work and Income entitlements
<ul style="list-style-type: none"> Staff are aware of elder abuse and neglect issues and provide information about services to older clients 	<ul style="list-style-type: none"> The Family Violence Response Co-ordinator will attend monthly meetings organised by the local Elder Abuse and Neglect Prevention Co-ordinator Train all new and existing staff to assist older people affected by family violence
<ul style="list-style-type: none"> Partnerships with the Council and community groups provide opportunities for joint projects Older people including those in rural areas have improved access to services 	<ul style="list-style-type: none"> Liaise quarterly with Whangarei District Council to provide a co-ordinated approach for positive ageing initiatives in the community Hold a Super Expo in September 2007 in partnership with Whangarei RSA Network with Pa Ote Ora to co-ordinate visits to marae in Hikurangi and Whananaki rural areas by November 2007 Liaise with Ki Ora Ngatiwai to co-ordinate visits to other rural areas
<ul style="list-style-type: none"> A mentoring and support programme is in place in the Kawakawa region 	<ul style="list-style-type: none"> Liaise quarterly with the Kawakawa Community Trust and Youth Centre to establish a joint programme for older people to mentor and support young people

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Work and Income Southern	Access to services for older people Goals 5 & 7	<ul style="list-style-type: none"> Improve services for older people living in rural areas
Ministry of Social Development – Work and Income Southern	Elder abuse and neglect prevention Goal 5	<ul style="list-style-type: none"> Improve staff awareness of elder abuse and neglect prevention services for older people
Ministry of Social Development – Work and Income Southern	Employment opportunities Goals 1 & 9	<ul style="list-style-type: none"> Older clients are supported to find employment
Ministry of Social Development – Work and Income Southern	Information and advice for older people Goals 1 & 5	<ul style="list-style-type: none"> Older people receive full and correct entitlement and access services
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Employment opportunities Goals 1 & 9	<ul style="list-style-type: none"> Older workers are aware of employment opportunities
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Services for older Māori people Goals 1, 5 & 6	<ul style="list-style-type: none"> Improve information about services and assistance for older Māori





MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Services to older rural clients are better understood • Rural older clients are well informed and access support and services in their communities 	<ul style="list-style-type: none"> ■ By September 2007 review the frequency of monthly visits to Mataura to provide Work and Income information and support for older clients ■ Work with rural community workers in Invercargill to identify rural areas with high numbers of older clients ■ By October 2007 complete a telephone campaign for clients living in the rural areas around Alexandra and Queenstown to ensure clients are receiving their full and correct entitlement ■ Assess the need for rural visits to Ranfurly and Glenorchy
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect prevention • Staff are trained to respond to elder abuse and neglect inquiries 	<ul style="list-style-type: none"> ■ Train staff on elder abuse and neglect prevention with the assistance of Timaru's Care and Protection of Older People Service ■ With Housing New Zealand Corporation and Women's Refuge hold a workshop for Housing New Zealand Corporation staff on how to recognise violence across all age groups
<ul style="list-style-type: none"> • The seminar provides an opportunity to inform older clients on their entitlements and to give positive messages about employment 	<ul style="list-style-type: none"> ■ Host a seminar in Oamaru for clients aged 60 and over to provide information on entitlements, income abatements and employment opportunities and promote the message that you don't have to stop working when you turn 65
<ul style="list-style-type: none"> • Older people are well informed of services and other assistance • An increased number of older people seek information and assistance through the retrofitting project and the Rates Rebate Scheme 	<ul style="list-style-type: none"> ■ Promote Work and Income assistance and services through Age Concern newsletters and visits to retirement villages in Mosgiel and Balclutha ■ Send information flyers to older clients to promote health-related assistance, the Healthy Homes Retrofitting project and the Rate Rebates Scheme
<ul style="list-style-type: none"> • Increased numbers of mature older clients are in part-time and full-time employment 	<ul style="list-style-type: none"> ■ Write to non-qualified spouses of New Zealand Superannuation clients outlining employment options and opportunities ■ Hold at least one seminar for people aged 55–65 receiving the Unemployment Benefit to offer them a high level of support
<ul style="list-style-type: none"> • Kaumātua are informed about services and assistance and receive full and correct entitlement 	<ul style="list-style-type: none"> ■ Deliver two presentations for Kaumātua to promote Work and Income services

POSITIVE AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in place

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui	Sharing best practice Goal 1	<ul style="list-style-type: none"> • Staff share best practice ideas for delivering services to older people
 Ministry of Social Development – Work and Income Waikato	Funeral grants Goals 1, 2, 5, 6 & 8	<ul style="list-style-type: none"> • Information on funeral grants is readily available
Ministry of Social Development – Work and Income Waikato	Pre-Superannuation workshop Goals 1, 5, 7 & 10	<ul style="list-style-type: none"> • People approaching the age of 65 are better informed about their entitlements to New Zealand Superannuation and supplementary assistance
Ministry of Social Development – Work and Income Waikato	Support network with Age Concern Goals 1–10	<ul style="list-style-type: none"> • Staff are well informed about older people’s issues and make appropriate referrals
 Ministry of Social Development – Work and Income Wellington	Community participation Goal 10	<ul style="list-style-type: none"> • Older people have employment opportunities and participate as volunteers in the community
Ministry of Social Development – Work and Income Wellington and Age Concern	Elder abuse and neglect prevention Goal 5	<ul style="list-style-type: none"> • Strengthen the ability of Work and Income staff to recognise and respond to elder abuse and neglect issues • Increase older clients’ awareness of elder abuse and neglect issues and the services available

In partnership with Age Concern, train staff providing services for older clients to identify elder abuse and neglect issues

MINISTRY OF SOCIAL DEVELOPMENT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Staff adopt best practice • Older clients across the region receive improved service delivery 	<ul style="list-style-type: none"> ■ Hold six-monthly regional workshops for New Zealand Superannuation case managers and Service Centre Managers to promote best practice initiatives and discuss ways to improve services for older clients
<ul style="list-style-type: none"> • The professional relationship with funeral directors improves community information on funeral grants and surviving spouse entitlements 	<ul style="list-style-type: none"> ■ Establish a professional relationship with funeral directors in Hamilton City and provide them with information on funeral grants and Work and Income's <i>How Can We Help You</i> brochures
<ul style="list-style-type: none"> • Clients in Huntly and Ngaruawahia receive full and correct entitlement to New Zealand Superannuation • Workshops for the business community are well attended and feedback shows clients are satisfied 	<ul style="list-style-type: none"> ■ By April 2008 hold 12 workshops on eligibility for New Zealand Superannuation in Huntly and Ngaruawahia ■ By April 2008 hold four workshops for the business community in Hamilton City to inform their staff of New Zealand Superannuation and supplementary entitlements
<ul style="list-style-type: none"> • Work and Income have good relationships with key older people's agencies and staff make appropriate referrals 	<ul style="list-style-type: none"> ■ Participate in quarterly meetings with Age Concern Hamilton for service providers, local government and community groups to improve networks and share information about positive ageing issues and initiatives
<ul style="list-style-type: none"> • Older people are well informed about the range of employment and volunteering programmes and there is a high level of participation in their communities 	<ul style="list-style-type: none"> ■ Develop and display information in Work and Income offices, libraries and community centres to encourage older people to participate in employment and volunteering programmes
<ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect issues and are able to provide information about elder abuse and neglect services to older clients 	<ul style="list-style-type: none"> ■ By 31 March 2008 in partnership with Age Concern train staff providing services for older clients to identify elder abuse and neglect issues ■ Develop information resources on elder abuse and neglect prevention to distribute to older clients

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
	Goal 2: Health services	Goal 7: Rural services
	Goal 3: Housing	Goal 8: Positive attitudes
	Goal 4: Transport	Goal 9: Employment opportunities
	Goal 5: Ageing in place	Goal 10: Personal growth and participation

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Work and Income Wellington	Older migrants’ access to income Goals 1, 6 & 10	<ul style="list-style-type: none"> Older migrants have access to information to improve their wellbeing and participation in the community
Ministry of Social Development – Work and Income Wellington	Working with health providers Goals 2 & 8	<ul style="list-style-type: none"> Strengthen relationships with health providers so older people can access information and improve their health and wellbeing
Sport and Recreation New Zealand (SPARC) www.sparc.org.nz	Volunteer research – quantitative study Goal 10	<ul style="list-style-type: none"> Develop a profile of older sport and recreation volunteers
State Services Commission www.ssc.govt.nz	Position the State Services as an employer of choice for older New Zealanders Goal 9	<ul style="list-style-type: none"> State Services agencies are positive workplaces that meet the needs and expectations of older staff
Statistics New Zealand www.stats.govt.nz	Population statistics work plan Goal 5	<ul style="list-style-type: none"> Improve statistics on older population and population ageing
Te Puni Kōkiri www.tpk.govt.nz	National Marae Survey Goals 6, 7 & 10	<ul style="list-style-type: none"> Understand the contribution older Māori make to the marae and the barriers that limit their involvement
Te Puni Kōkiri	Promotion of flexible work options Goal 9	<ul style="list-style-type: none"> Older staff are supported by flexible work options that remove barriers to their employment



MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> Older migrants are supported to improve their wellbeing, access appropriate financial assistance and participate in the community 	<ul style="list-style-type: none"> Work with local government Settlement Support Co-ordinators to identify and implement better ways to support older migrants so that they can access their full and correct entitlements and participate in the community
<ul style="list-style-type: none"> Information sharing with Primary Health Organisations improves client outcomes Older people, their families and caregivers have the information they need to access health services 	<ul style="list-style-type: none"> Meet regularly with Primary Health Organisations, pharmacists and care co-ordination centres to increase their knowledge of Work and Income entitlements Work with the public health nurse based in the Porirua Work and Income office to strengthen relationships with Primary Health Organisations and connect older people with appropriate health services
<ul style="list-style-type: none"> Research is completed and recruitment, management and recognition practices are developed for older volunteers in sports organisations 	<ul style="list-style-type: none"> Conduct research to develop a profile of sports volunteers including older volunteers By March 2008 analyse research information about older volunteers in sports organisations to identify improvements for their recruitment, management and recognition
<ul style="list-style-type: none"> The Engagement Survey data assists government agencies to create a positive work environment for older staff 	<ul style="list-style-type: none"> Collate and analyse data from the Engagement Survey about the profile of older public servants. This will inform specific actions so agencies can build positive workplaces to meet the needs and expectations of older staff
<ul style="list-style-type: none"> Planners, policy makers and other stakeholders have up-to-date information on older New Zealanders and on future trends in population ageing 	<ul style="list-style-type: none"> By 30 September 2007 develop statistical information on New Zealand's 65 and over population for planners, policy makers and other stakeholders Publish statistical data on older people to include: <ul style="list-style-type: none"> National Ethnic Population series by April 2008 National Labour Force series by May 2008
<ul style="list-style-type: none"> The National Marae Survey is conducted and the data analysed The survey report identified opportunities and barriers that limit older Māori participating in marae affairs 	<ul style="list-style-type: none"> Conduct the National Marae Survey by 30 December 2007 Analyse the survey data and identify the issues that limit older people's participation in marae affairs
<ul style="list-style-type: none"> The human resource policy is consistent with the kaupapa and values of the organisation 	<ul style="list-style-type: none"> Develop and adopt a human resource policy that identifies and removes employment barriers for older staff

POSITIVE AGEING GOALS	Goal 1: Income	Goal 6: Culturally appropriate services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Te Puni Kōkiri	Special Housing Action Zones (SHAZ) Projects Goals 3, 5, 6 & 7	<ul style="list-style-type: none"> Contribute to resolving housing needs for older Māori
Te Puni Kōkiri	Whānau leadership report Goals 6 & 10	<ul style="list-style-type: none"> Older people's needs are considered in planning for whānau development, leadership and succession planning
Ministry of Transport www.transport.govt.nz	Monitoring older driver re-licensing provisions Goal 4	<ul style="list-style-type: none"> Older drivers continue to drive for as long as it is safe for them to do so
Ministry of Transport	Flexible working provisions Goal 9	<ul style="list-style-type: none"> Older staff are assisted to transition from work to retirement
Veterans' Affairs New Zealand www.veteransaffairs.mil.nz	Commemorations Goals 8 & 10	<ul style="list-style-type: none"> The community is aware of the contribution made by war veterans to New Zealand as a nation
Veterans' Affairs New Zealand	Development of service delivery Goals 5 & 10	<ul style="list-style-type: none"> Veterans can access services to meet their needs
Ministry of Women's Affairs www.mwa.govt.nz	Contribution to central government policies Goals 1, 2 & 5	<ul style="list-style-type: none"> Needs of older women are considered in policy development

Monitor the effect of the new driver licensing system on mobility and safety and report the outcomes to Cabinet in mid 2008

MINISTRY OF TRANSPORT

MEASURES OF ACHIEVEMENT	ACTIONS AND TIMEFRAMES FOR JULY 2007–JUNE 2008
<ul style="list-style-type: none"> • Iwi/Māori community organisations lead housing solutions for kuia/kaumātua • Iwi/Māori have easy access to information to develop housing projects • Collaborative relationships with key housing stakeholders result in the development of housing solutions 	<ul style="list-style-type: none"> ■ Fund and support Iwi/Māori community organisations to lead housing solutions that meet the needs of kuia/kaumātua ■ Facilitate Iwi/Māori access to information to profile their community needs and identify housing solutions ■ Work collaboratively with key stakeholders to engage with Iwi/Māori and develop housing solutions
<ul style="list-style-type: none"> • The report on whānau leadership identifies age-related issues for kaumātua and opportunities for participation 	<ul style="list-style-type: none"> ■ Complete a report on whānau leadership issues and development that includes information on kaumātua role models and identifies opportunities to increase their participation in the community
<ul style="list-style-type: none"> • There is an accurate database on the licensing rate of older drivers and the effect of changes are monitored 	<ul style="list-style-type: none"> ■ Monitor the effect of the new driver licensing system on mobility and safety and report the outcomes to Cabinet in mid 2008
<ul style="list-style-type: none"> • Older staff have flexible working options to remain in the workplace that assist their transition to retirement 	<ul style="list-style-type: none"> ■ Provide flexible working options for older staff to assist them to continue working or to transition to retirement
<ul style="list-style-type: none"> • Veterans participate in commemorative activities • Veterans' experiences are acknowledged by their communities and the public is aware of the role of veterans in New Zealand history 	<ul style="list-style-type: none"> ■ Continue to provide funding for veterans to attend events that commemorate the battles or events involving New Zealand veterans ■ Following on from the Year of the Veteran 2006: <ul style="list-style-type: none"> - continue to provide veterans of a declared war or emergency with certificates of appreciation and commemorative pins in recognition of their services - develop information resources from projects undertaken by a number of community groups in the Year of the Veteran
<ul style="list-style-type: none"> • The review of the War Pensions Act 1954 results in better access to services for veterans 	<ul style="list-style-type: none"> ■ Continue to work on the review of the War Pensions Act 1954 to modernise legislation to better reflect the diverse needs of veterans of all ages
<ul style="list-style-type: none"> • The Ministry's input leads to well informed decision-making on retirement income and carers policies for women 	<ul style="list-style-type: none"> ■ Continue to participate in the Retirement Income Steering Group to develop and monitor policy to improve financial outcomes for women ■ Participate in the development of the Ministry of Social Development's Carers' Strategy policy framework and action plan

LEADING POSITIVE AGEING – The Office for Senior Citizens

The Office for Senior Citizens is part of the Ministry of Social Development, and provides the Minister for Senior Citizens with advice on issues relating to older people.

We promote and monitor the New Zealand Positive Ageing Strategy, and we advocate for policies that have a positive effect on the lives of older New Zealanders. We also develop legislation that protects the rights and interests of older people in New Zealand.

Volunteer Community Co-ordinators

The Office maintains a close working relationship with the community through the Volunteer Community Co-ordinators (VCC) programme. This is a network of older volunteers who keep us informed about matters affecting older people. The VCCs carry out projects on behalf of the Minister for Senior Citizens.

More about us

Please visit our website www.osc.govt.nz for more information about the Office and the New Zealand Positive Ageing Strategy annual reports and action plans.