



The New Zealand  
**POSITIVE**  
**AGEING**  
*Strategy*

***action plan***

*1 July 2006 to 30 June 2007*

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Christchurch City Council  <a href="http://www.ccc.govt.nz">www.ccc.govt.nz</a>	Christchurch City Council Older Persons' policy  Goals 1-10	<ul style="list-style-type: none"> <li>Council staff are informed of current policy outlining clear up-to-date strategies for positive ageing</li> </ul>
Christchurch City Council	Christchurch City Council's Rural Population  Goal 7	<ul style="list-style-type: none"> <li>Develop policy and support for older people living in rural areas, particularly Banks Peninsula</li> </ul>
Christchurch City Council	Positive Ageing Reference Group  Goals 1-10	<ul style="list-style-type: none"> <li>Older people are regularly consulted on council issues and included in relevant decision making processes</li> </ul>
Dunedin City Council  <a href="http://www.cityofdunedin.com">www.cityofdunedin.com</a>	Housing for Older People  Goal 3	<ul style="list-style-type: none"> <li>Provide modern appropriate accommodation to meet older tenants' needs</li> </ul>
Hamilton City Council and Housing New Zealand Corporation  <a href="http://www.hcc.govt.nz">www.hcc.govt.nz</a>	Local Government Housing Initiative  Goal 3	<ul style="list-style-type: none"> <li>Existing Council housing for older people is upgraded</li> </ul>
Hamilton City Council	New Action Plan for Older Persons' Policy 2007–2010  Goals 1-10	<ul style="list-style-type: none"> <li>Older people's needs are addressed</li> </ul>



## MEASURES OF ACHIEVEMENT

- Older Persons' policy completed
- Policy is integrated into all Council work areas and staff working for the Council understand the policy

- Networking results in collaboration between Council staff in Christchurch and Banks Peninsula
- Shared information assists in identifying service gaps

- Older people actively participate in Council decision making
- Council's policy and planning is informed by feedback from older people

- Progressive upgrade of Council's housing units

- Local Government Housing Initiative partnership agreement with Housing New Zealand Corporation is formalised
- Graham Street housing complexes upgraded by 30 June 2007

- New action plan developed in collaboration with key stakeholder groups and Council staff

## KEY ACTIONS AND TIMEFRAMES

- Consult with key stakeholders, particularly the Older Persons' Policy External Reference Group, and complete draft Older Persons' policy by August 2006
- Finalise Older Persons' policy by April 2007 and integrate it into all Council work areas

- Hold four networking meetings by June 2007 between Council staff in Christchurch and Banks Peninsula on older people's issues and services
- Hold events for older people in Lyttelton and Akaroa by June 2007
- Include rural older people's views in Older Persons' policy

- Ongoing consultation and discussion with key stakeholders on older people's issues
- Establish regular liaison with Council's Metropolitan Community Advisor – Older Adults to consider older people's views in policy plans
- Advocate for positive change for older people by establishing methods of feedback, and champions or key staff in each of the Council work areas, to link in with Council's Metropolitan Community Advisor – Older Adults by December 2006

- Upgrade seven housing units by April 2007, estimated cost \$1.3 million
- Finalise design plan for the upgrade of an additional five units to be constructed by June 2007, estimated cost \$950,000

- Partnership agreement with Housing New Zealand Corporation signed by September 2006
- Upgrade and modernise housing complexes on Graham Street to complete stage one of the seven-year plan

- Adopt new Action Plan for Older Persons' Policy by February 2007



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Horowhenua District Council</b>	<b>Horowhenua Positive Ageing Strategy</b> <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>Council staff are informed of current policy outlining clear up-to-date strategies for positive ageing</li> </ul>
<a href="http://www.horowhenua.govt.nz">www.horowhenua.govt.nz</a>		
<b>Invercargill City Council</b>	<b>Access to library services</b> <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people who cannot easily access library services are provided with reading material of their choice</li> </ul>
<a href="http://www.icc.govt.nz">www.icc.govt.nz</a>		
<b>Invercargill City Council and Housing New Zealand Corporation</b>	<b>Housing Care Service</b> <b>Goal 3</b>	<ul style="list-style-type: none"> <li>Older people are able to access affordable rental accommodation</li> </ul>
<b>Kapiti Coast District Council and Kapiti Positive Ageing Group</b>	<b>Health Workshop</b> <b>Goals 2 &amp; 8</b>	<ul style="list-style-type: none"> <li>Healthy living for older people on a limited budget</li> </ul>
<a href="http://www.kapiticoast.govt.nz">www.kapiticoast.govt.nz</a>		
<b>Kapiti Coast District Council and Kapiti Positive Ageing Group</b>	<b>Intergenerational Activities Week</b> <b>Goal 8</b>	<ul style="list-style-type: none"> <li>Creating age-integrated communities for a healthy society where the strengths of one generation meet the needs of another</li> </ul>
<b>Kapiti Coast District Council</b>	<b>Kapiti Positive Ageing Group</b> <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people in the Kapiti Coast are actively involved in planning for and promoting Positive Ageing</li> </ul>

## MEASURES OF ACHIEVEMENT

- Older Persons' policy plan completed after consultation with all key stakeholders and older people's groups
- Policy is integrated into all Council work areas. Staff implement positive ageing initiatives

- Quality service is provided up to the maximum possible 130 individual clients at any one time
- New branch library located in the community for access to older people with mobility difficulties

- Units modified and refurbished and meets older people's needs

- Workshops held with key health providers well attended by people in the community
- Older people in the district receive information on how to keep healthy on a limited budget

- Representatives of community organisations and schools work together on intergenerational projects
- Younger people and older people in the district participate in activities that give them a better understanding of each other

- More older people are represented on the Kapiti Positive Ageing Group
- Older people are involved in Council decision-making processes

## KEY ACTIONS AND TIMEFRAMES

- Approve Horowhenua Positive Ageing Strategy by August 2006
- Develop Action Plan by December 2006 to implement positive ageing initiatives

- Increase the amount of funding invested in new large-print books and audio format stock by the rate of inflation
- Make regular deliveries to 130 older housebound borrowers and provide book loan service to eight older people's residential care facilities
- Provide free library membership by August 2006 to older people in the city and Southland, Clutha and Gore districts
- Finalise location for new branch library premises by June 2007 to provide easy access to library services for older people in the community

- Approve proposed upgrade project by 31 August 2006
- Upgrade housing units by 30 June 2007

- Council Community Advisor working with the Kapiti Positive Ageing Group to hold a workshop with key health providers by April 2007
- Distribute information on healthy living for older people on a limited budget

- At least three schools in the district participate in events to promote intergenerational activities
- Four older people's organisations participate in an event through education, dance, storytelling, food and crafts to promote intergenerational activities

- Increase number of people on the Kapiti Positive Ageing Group from 7 to 12 by June 2007
- Hold at least three workshops with representatives of the Kapiti Coast District Council by June 2007

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Kapiti Coast District Council and Mature Drivers Reference Group</b>	<b>Running Safe with Age Courses and Retiring from Driving booklet</b> <i>Changing Gears in Later Years</i> <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Older drivers drive safely for as long as possible</li> <li>Older drivers are given relevant information to make informed decisions about driving in later years</li> </ul>
<b>Kapiti Coast District Council and Kapiti Positive Ageing Group</b>	<b>Survey the cost of living on the Kapiti Coast for older people</b> <b>Goals 1 &amp; 5</b>	<ul style="list-style-type: none"> <li>To gain a better understanding of the cost of living for older people on the Kapiti Coast</li> </ul>
<b>Manukau City Council</b>	<b>Access to library services</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older people have easy access to knowledge, information and library resources</li> </ul>
<a href="http://www.manukau.govt.nz">www.manukau.govt.nz</a>		
<b>Manukau City Council</b>	<b>Access to recreational walkways</b> <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Older people have access to safe and accessible recreational walkways</li> </ul>
<b>Manukau City Council</b>	<b>Action plan for older people with a physical disability</b> <b>Goals 4 &amp; 10</b>	<ul style="list-style-type: none"> <li>Needs of older people with physical disabilities are considered in Council planning</li> </ul>
<b>Manukau City Council</b>	<b>Flat Bush Community Plan</b> <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people have opportunities to participate in the community</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Safe with Age courses achieved an 80% positive evaluation rate from participants</li> <li>• Evaluation forms in Retiring from Driving booklet <i>Changing Gears in Later Years</i> indicated at least 80% positive evaluation rate from recipients</li> </ul>	<ul style="list-style-type: none"> <li>■ Hold 10 Safe with Age courses in Paraparaumu and three in Otaki by June 2007</li> <li>■ Develop and distribute 2,500 Retiring from Driving booklets throughout the Kapiti Coast by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Findings from survey questionnaire identified support needs of older people in the district and informed Kapiti Coast District Council's measurement of social wellbeing</li> </ul>	<ul style="list-style-type: none"> <li>■ Complete questionnaire survey on living standards of older people on the Kapiti Coast and produce a report by December 2006</li> <li>■ Distribute survey report to stakeholders and present findings at Positive Ageing Forum by February 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Library services are appropriate and meet the needs of older people</li> <li>• Increased numbers of housebound older people, or those with mobility difficulties, can access library services</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide library programmes tailored to older people's needs</li> <li>■ Operate new mobile library bus service by April 2007 to deliver books and other resources to older people who are housebound or who have mobility difficulties</li> </ul>
<ul style="list-style-type: none"> <li>• Survey results show that older people have easy access to recreational walkways</li> </ul>	<ul style="list-style-type: none"> <li>■ Upgrade more recreational walkways for older people in line with the <i>Recreational Walkways Management Strategy 2005</i></li> <li>■ Conduct a satisfaction survey of recreational walkways</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's access needs are considered for public transport, walkways and community facilities</li> </ul>	<ul style="list-style-type: none"> <li>■ In partnership with Halberg Sport Trust and CCS complete access audit of leisure facilities by August 2006 and commence auditing other Council facilities</li> </ul>
<ul style="list-style-type: none"> <li>• Flat Bush Community Plan contains specific actions to meet older people's needs</li> </ul>	<ul style="list-style-type: none"> <li>■ Include older people's needs in designing access to services in Flat Bush, especially the town centre, leisure, cultural and community centres</li> <li>■ Engage with advocacy organisations for older people and service providers in developing services and facilities for the Flat Bush community</li> </ul>



### Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Manukau City Council</b>	<b>Health Policy and Action Plan</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>• Older people are represented and have input into future health plans</li> <li>• Council contributes to, and advocates for, older people's health and wellbeing needs</li> </ul>
<b>Manukau City Council</b>	<b>Housing for older people</b>  <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>• Older people have access to affordable rental housing and older tenants feel safe and secure</li> </ul>
<b>Manukau City Council</b>	<b>New Settlers' Policy and Action Plan</b>  <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older new settlers have opportunities for educational, social and leisure activities</li> </ul>
<b>Manukau City Council</b>	<b>Pacific Peoples' Policy and Action Plan</b>  <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Older Pacific peoples are consulted and informed about Council policy</li> </ul>
<b>Manukau City Council</b>	<b>Physical activity programmes</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Older residents in Manukau are physically active</li> </ul>



## MEASURES OF ACHIEVEMENT

- Older people are consulted and have input to health and service policy
- Evaluation shows that the barriers to older people accessing health services are being addressed

## KEY ACTIONS AND TIMEFRAMES

- Report to the Council's committees and service monitoring forums by 30 June 2007 on projects and activities for older people, including health issues
- Report to Council committee by November 2006 on Health Policy and Action Plan
- Monitor Council's outcome of supporting older people to remain independent, healthy and active and report to the Council through the Council's collaborative inter-sectoral group
- Examine Counties Manukau District Health Board's annual report and plan to monitor health policy, funding and service delivery
- Provide regular health and wellbeing reports to Council committees on information collected from the older people's community forums

- Annual survey of Council housing services shows the needs of older tenants are being met through improved services and standards of Council accommodation

- In partnership with Housing New Zealand Corporation commence programme for redeveloping older people's units by 31 January 2007
- Complete review of housing services to older tenants by April 2007

- Kiwi Life programme and Shanti Niwas programme benefit from Council support
- More older migrants participate in community activities

- Provide financial assistance to Kiwi Life and Shanti Niwas programmes for older people
- Work with Asian community groups and the Manukau Migrant Resource Centre to ensure needs of older migrants are included in plans for facilities and services in Flat Bush

- Older Pacific peoples are well informed of the range of Council services and there is increased participation of older Pacific peoples in Council activities

- Work with the Pacific Island Advisory Committee to increase older Pacific people's participation in leisure and community activities
- Provide advice to the Ministry of Health Lu'i Ola Project's steering group on how to respond to the needs of older Pacific people with a disability
- Focus on injury prevention programmes for older Pacific people
- Photographic exhibition to be held in March 2007 on histories of Pacific families in Manukau
- Needs of older Pacific migrants will be addressed in the Flat Bush community plan

- Annual assessment shows an increased number of older people involved in physical activity programmes

- Promote activities for older people at recreation centres and swimming pool facilities to increase the number of older people using programmes and services

**Positive Ageing Goals**

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>Masterton District Council</b></p> <p><a href="http://www.mstn.govt.nz">www.mstn.govt.nz</a></p>	<p><b>Access to library services</b></p> <p><b>Goals 6, 7 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Library services address the cultural, social and leisure needs of older people</li> </ul>
<p><b>Masterton District Council and Wairarapa District Health Board and Genesis Energy</b></p>	<p><b>Healthy Homes</b></p> <p><b>Goals 3 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>Older people live in warm and energy efficient homes</li> </ul>
<p><b>Nelson City Council</b></p> <p><a href="http://www.nelsoncitycouncil.co.nz">www.nelsoncitycouncil.co.nz</a></p>	<p><b>Access to library services</b></p> <p><b>Goals 5 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Older people access library services and are provided with reading material of their choice</li> </ul>
<p><b>Nelson City Council</b></p>	<p><b>Clean Heat – Warm Homes Project</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>Finance replacement of open fires and wood burners with clean heat alternatives for older people with a Community Services Card</li> </ul>
<p><b>Nelson City Council</b></p>	<p><b>Community Assistance Grants and contracts</b></p> <p><b>Goals 2, 5, 6, 8, 9 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Provide funds and advice to older people's organisations</li> </ul>
<p><b>Nelson City Council</b></p>	<p><b>Housing for older people</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>Older people have access to affordable community housing</li> </ul>
<p><b>Nelson City Council</b></p>	<p><b>Supported Housing for older people</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>In partnership with Housing New Zealand Corporation and the community plan and develop a 10-bed supported accommodation house</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people are satisfied with library services</li> </ul>	<ul style="list-style-type: none"> <li>Consult with older people, review Seniors' Library Programme and implement recommendations by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>Older people receive health benefits from living in energy efficient homes</li> </ul>	<ul style="list-style-type: none"> <li>Upgrade older people's homes for energy efficiency and report on health benefits by December 2006</li> </ul>
<ul style="list-style-type: none"> <li>Older people are active users of Nelson City Libraries and older people participated in chat groups and Info Lit courses</li> </ul>	<ul style="list-style-type: none"> <li>Provide talking books and large-print books for older people</li> <li>Run monthly recreational meetings for older people to chat about books</li> <li>Deliver reading material to housebound older people and rest homes</li> <li>Run Info Lit courses twice a week to develop computer literacy among older people to enable them to access web-based information</li> </ul>
<ul style="list-style-type: none"> <li>Older people's homes are fitted with free clean heat appliances</li> </ul>	<ul style="list-style-type: none"> <li>Allocate approximately 40% of the retrofit to older people on low incomes</li> </ul>
<ul style="list-style-type: none"> <li>Funding allocated to community groups assists the Council to achieve the goals of its Social Wellbeing policy</li> </ul>	<ul style="list-style-type: none"> <li>Allocate Community Assistance Grants by April 2007 for the July 2007 to June 2008 year</li> <li>Sign contracts with providing agencies by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>People over 65 years receive first priority for community housing and rents remain at 25% of New Zealand Superannuation rate</li> </ul>	<ul style="list-style-type: none"> <li>Continue to ensure that priority is given to people over 65 years for community housing</li> <li>Hold rent at 25% of New Zealand Superannuation for people over 65 years</li> </ul>
<ul style="list-style-type: none"> <li>Partnership with Housing New Zealand Corporation results in a 10-bed supported accommodation house for older people</li> </ul>	<ul style="list-style-type: none"> <li>Seek funding approval from Housing New Zealand Corporation for construction of 10-bed accommodation house to commence by June 2007</li> </ul>



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>*New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b> <a href="http://www.newplymouthnz.com">www.newplymouthnz.com</a></p>	<p><b>Competition for Treasured Relationships Exhibition</b></p> <p><b>Goal 8</b></p>	<ul style="list-style-type: none"> <li>Organise and run Treasured Relationships Exhibition to mark the International Day of Older Persons</li> </ul>
<p><b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b> <i>and</i> <b>Taranaki District Health Board (DHB)</b></p>	<p><b>Contribute to the development and implementation of the AgeWELL strategy</b></p> <p><b>Goal 2</b></p>	<ul style="list-style-type: none"> <li>Older people in the New Plymouth district access health and related services and have improved health outcomes</li> </ul>
<p><b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b> <i>and</i> <b>Western Institute of Technology at Taranaki</b></p>	<p><b>Needs of Older People Research at the Positive Ageing Centre for Excellence, Western Institute of Technology</b></p> <p><b>Goals 8 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Organisations and agencies in New Plymouth receive evidence-based information and advice to inform their practices and services</li> </ul>
<p><b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b></p>	<p><b>New Plymouth Older People's Community Centre</b></p> <p><b>Goals 2 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Organisations, agencies and older people in New Plymouth have a place where they can socialise, access information and services</li> </ul>

\* First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

**MEASURES OF ACHIEVEMENT**

**KEY ACTIONS AND TIMEFRAMES**

- Older people are recognised and valued as mentors to younger people in the community especially by their grandchildren

- Finalise programme for the exhibition and commence the advertising campaign by 15 August 2006
- By 15 September 2006 judge the competition and arrange for the winning 15 portraits to be taken
- Open exhibition of winners' portraits on 1 October 2006, the International Day of Older Persons

- Views and interests of older people inform the development of an AgeWELL programme

- In partnership with the New Plymouth Positive Ageing Trust and the Taranaki DHB develop an AgeWELL strategy to improve the wellbeing of older people in the district

- Needs of Older People research project developed

- Hold 10 meetings by June 2007 to develop a positive ageing research project

- Older people in New Plymouth utilise the new community centre

- Form a working group representing older people's community organisations in New Plymouth to develop ideas for an older people's community centre to be established by March 2007

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>	<b>New Plymouth Positive Ageing Trust</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>Older people in New Plymouth are actively involved in planning policies to promote positive ageing to assist older people to remain at home</li> </ul>
<b>New Plymouth District Council</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b> <i>and</i> <b>Taranaki Disabilities Information Centre</b>	<b>Older People and Disabilities Forum</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Older people in New Plymouth with disabilities have the information they need to access services to assist them to age positively</li> </ul>
<b>New Plymouth District Council</b> <i>and</i> <b>Accident Compensation Corporation</b> <i>and</i> <b>Taranaki District Health Board</b> <i>and</i> <b>New Plymouth Positive Ageing Trust</b>	<b>Older People's Falls Prevention Programme</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Older people in New Plymouth have an increased awareness of falls prevention and are taking active steps to reduce their risk of falls</li> </ul>
<b>Palmerston North City Council</b>  <a href="http://www.pncc.govt.nz">www.pncc.govt.nz</a>	<b>Accessible Transport</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>Older people feel safe to access public transport</li> </ul>



**MEASURES OF ACHIEVEMENT**

**KEY ACTIONS AND TIMEFRAMES**

- Older people’s views are represented at Council’s policy-making forums
- Older people in New Plymouth are well informed about positive ageing issues including Council’s policy to assist them to remain at home

- The New Plymouth Positive Ageing Trust will meet with district councillors to discuss current issues relating to older people’s policy
- The New Plymouth Positive Ageing Trust and the Council working group will hold:
  - one public educational workshop on the rates rebate scheme and other options to assist older people to pay rates and maintain their homes
  - 11 meetings to consider positive ageing issues
  - four public seminars in New Plymouth and one in Waitara related to positive ageing
  - two educational workshops on issues related to positive ageing

- Older people with disabilities in the New Plymouth district have information on disability issues and how to age positively

- In collaboration with New Plymouth disabilities organisations, hold a public seminar on disability issues and how to age positively

- More older people in New Plymouth access information on falls prevention programmes that increase their mobility and physical strength

- Deliver 100 one-to-one falls prevention information sessions through existing older people’s services
- By June 2007 deliver home-based exercise programme to 150 New Plymouth residents aged 80 years and over
- Provide Tai Chi programmes Move it or Lose it to 200 additional older people by June 2007

- Public transport is easily accessible to older people

- Implement the Council’s Transport Strategy to enhance older people’s access to public transport



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Palmerston North City Council	Housing for older people Goal 3	<ul style="list-style-type: none"> <li>Older people have affordable housing</li> </ul>
Palmerston North City Council	Older people are safe and well at work Goal 9	<ul style="list-style-type: none"> <li>To identify wellbeing initiatives for older workers</li> </ul>
Palmerston North City Council	Pacific Peoples' Policy Goal 6	<ul style="list-style-type: none"> <li>Older Pacific peoples' are consulted and contribute to Council policy</li> </ul>
Porirua City Council	Information Resource Goals 5, 8 & 9	<ul style="list-style-type: none"> <li>Older people are aware of the health and social services available in their community</li> </ul>
<a href="http://www.pcc.govt.nz">www.pcc.govt.nz</a>		
Porirua City Council	Older Persons' Advisory Group Goals 5, 6, 8 & 10	<ul style="list-style-type: none"> <li>Consult effectively with older people on issues and services</li> </ul>
Rotorua District Council	Housing and security Goals 3 & 5	<ul style="list-style-type: none"> <li>Older people have a range of affordable, accessible and safe housing options</li> </ul>
<a href="http://www.rdc.govt.nz">www.rdc.govt.nz</a>		
Rotorua District Council	Keeping active Goal 10	<ul style="list-style-type: none"> <li>Older people stay physically, mentally and socially active</li> </ul>
Rotorua District Council	Mobility and transport Goals 4 & 7	<ul style="list-style-type: none"> <li>Older people have mobility and transport options to provide them with good access to services, facilities and activities</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Low income older people are prioritised on the Council's waiting list of 311 rental houses</li> <li>• Survey of tenants shows 80% satisfaction with Council as landlord</li> </ul>	<ul style="list-style-type: none"> <li>■ Continue to provide housing for low income older people, set rent at 25% of New Zealand Superannuation rate and give older people priority on the waiting list</li> <li>■ Conduct a survey of tenants</li> </ul>
<ul style="list-style-type: none"> <li>• Employment practices reviewed and recommendations provided</li> </ul>	<ul style="list-style-type: none"> <li>■ Monitor employment practices to ensure flexibility for older employees</li> <li>■ Review employment practices by June 2007 to establish where changes may be required</li> </ul>
<ul style="list-style-type: none"> <li>• Palmerston North City Council Community Development Policy includes actions to enhance relationship with Pacific communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Engage with Pacific Island communities through local networks and central government agencies, to find the most effective ways of supporting their community development</li> <li>■ Develop processes within a policy framework to be completed by December 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Up-to-date and relevant information about services is available to older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Evaluate existing resource material on health and social services and consider its adaptability for older people in Porirua</li> <li>■ Consult Older People's Advisory Group to endorse draft information booklet</li> <li>■ Develop information booklet by 30 June 2007</li> </ul>
<ul style="list-style-type: none"> <li>• The Council and Older Persons' Advisory Group share information on issues affecting older people which informs the Council's policy and service delivery</li> </ul>	<ul style="list-style-type: none"> <li>■ Establish an advisory group to share information on issues important to older people</li> <li>■ Hold quarterly meetings with the Older Persons' Advisory Group, key interested organisations and Council representatives to provide two-way flow of information between the advisory group and Council</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's housing issues addressed as a result of Council funding</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide financial assistance to older people's groups through the Community Grants Scheme and the new Community Safety Projects Scheme</li> </ul>
<ul style="list-style-type: none"> <li>• Older people's groups and organisations have good information on recreational facilities</li> </ul>	<ul style="list-style-type: none"> <li>■ Collate an up-to-date list of recreational facilities for older people and distribute the information as a resource for older people's organisations</li> </ul>
<ul style="list-style-type: none"> <li>• Transport and public areas are accessible for older people</li> </ul>	<ul style="list-style-type: none"> <li>■ Conduct annual safety audit of transport and pedestrian infrastructure in the central business district to inform Council's Older People's Policy by 30 June 2007</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Rotorua District Council</b>	<b>Political Voice – Older People’s policy development</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Rotorua District Council respects older people and encourages their participation in all aspects of Council business</li> </ul>
<b>South Taranaki District Council</b>	<b>Financial Health Forum</b>  <b>Goal 1</b>  <a href="http://www.stdc.co.nz">www.stdc.co.nz</a>	<ul style="list-style-type: none"> <li>• Older people are knowledgeable about financial matters</li> </ul>
<b>South Taranaki District Council</b>	<b>Information Road Shows</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Older people have the information and support they need to age in place</li> </ul>
<b>South Wairarapa District Council</b>	<b>Housing for older people</b>  <b>Goal 3</b>  <a href="http://www.swdc.govt.nz">www.swdc.govt.nz</a>	<ul style="list-style-type: none"> <li>• Older people have affordable rental accommodation</li> </ul>
<b>South Wairarapa District Council</b>	<b>Positive Ageing Reference Group</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Older people are regularly consulted on issues of concern to them</li> </ul>
<b>Stratford District Council</b>	<b>Information Seminars</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Older people are informed about issues that affect their wellbeing</li> </ul>
<b>Stratford District Council</b>	<b>Positive Ageing Action Group</b>  <b>Goals 1-10</b>  <a href="http://www.stratford.govt.nz">www.stratford.govt.nz</a>	<ul style="list-style-type: none"> <li>• Establish a Positive Ageing Action Group to address community issues for older people</li> </ul>



## MEASURES OF ACHIEVEMENT

- Older people have information and advice on services

## KEY ACTIONS AND TIMEFRAMES

- Review Older People's Policy by 30 June 2007
- Develop a strategy for communication with older people, with particular attention to frail older people
- By 30 June 2007 publish and distribute a brochure on community services for older people

- Financial health forum is well attended and the Council receives positive feedback from participants

- By June 2007, in partnership with key agencies, hold a financial health forum on the following:
  - budget advice
  - work and Income entitlements for older people
  - looking after your investments
  - looking out for scams

- Information road shows in Eltham, Patea and Opunake are well attended and provide opportunities for participants to share information

- Hold three Information Road Shows, in Eltham, Patea and Opunake, by June 2007 on the following services:
  - learning and personal growth opportunities
  - exercise classes and walking groups
  - transport services
  - health/medical services
  - support services

- Older people's housing is assessed continually and priorities established for reconfiguration and modification

- Assess South Wairarapa District Council's housing stock for older people and develop a plan to reconfigure and modify housing stock by June 2007
- Work with Housing New Zealand Corporation to support Healthy Homes project to improve approximately 54 homes without adequate ceiling or under-floor insulation

- Council's plans are informed by the concerns raised by older people during consultation

- Invite older people's organisations and individuals to form consultation groups
- Facilitate three meetings by June 2007 to discuss older people's issues to inform Council's plan

- Seminars are well attended and feedback shows that the seminars are useful and informative

- Quarterly wellbeing seminars are held for older people in Stratford district

- Community issues which affect the wellbeing of older people are identified and addressed by the Council

- Establish Positive Ageing Action Group by December 2006



### Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Stratford District Council</b>	<b>Positive Ageing consultations</b>  Goals 1-10	<ul style="list-style-type: none"> <li>Older people participate in Council planning</li> </ul>
<b>Tararua District Council</b>  <a href="http://www.tararuadc.govt.nz">www.tararuadc.govt.nz</a>	<b>Footpath crossings</b>  Goal 4	<ul style="list-style-type: none"> <li>Older people have access to public places</li> </ul>
<b>Tararua District Council</b>	<b>Housing</b>  Goals 3 & 5	<ul style="list-style-type: none"> <li>Provide affordable, appropriate housing options for older people so that they feel safe and secure and can remain in their own homes</li> </ul>
<b>Tararua District Council</b>	<b>Tararua Positive Ageing Forum</b>  Goals 1-10	<ul style="list-style-type: none"> <li>To promote positive ageing by fostering collaborative relationships between central and local government, business, non-government and community sectors</li> </ul>
<b>Tararua District Council</b>	<b>Senior exercise programme</b>  Goal 2	<ul style="list-style-type: none"> <li>Older people have access to regular exercise programmes</li> </ul>
<b>Tasman District Council</b>  <a href="http://www.tdc.govt.nz">www.tdc.govt.nz</a>	<b>Access to library services</b>  Goals 5 & 10	<ul style="list-style-type: none"> <li>Older people access library services and are provided with a wide selection of reading material</li> </ul>
<b>Tasman District Council</b>	<b>Community Grants</b>  Goals 2, 5, 6, 8, 9 & 10	<ul style="list-style-type: none"> <li>Provide financial and advisory support to a wide range of community organisations</li> </ul>
<b>Tasman District Council</b>	<b>Housing for older people</b>  Goal 3	<ul style="list-style-type: none"> <li>Older people have access to Council housing to continue to live in their communities</li> </ul>

## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• Council consults regularly and policy is informed by older people's views on issues of concern</li> </ul>                               | <ul style="list-style-type: none"> <li>■ Develop Stratford District Council's Older People's Policy by May 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Older people in wheelchairs and with mobility scooters can easily access public places</li> </ul>                                       | <ul style="list-style-type: none"> <li>■ By June 2007 install two more sloped access crossings for mobility scooters in urban areas</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Council rental housing meets the needs of older tenants</li> </ul>  | <ul style="list-style-type: none"> <li>■ Upgrade rental housing to standards suitable for older people in line with the Long Term Council Community Plan</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Meetings are well attended by representative groups and feedback shows that the forum provides a network for positive ageing</li> </ul> | <ul style="list-style-type: none"> <li>■ Hold six meetings with key agencies including the business and community sector to exchange information on positive ageing initiatives and maintain a collaborative relationship</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Senior exercise classes are well attended by older people and Council receives positive feedback</li> </ul>                             | <ul style="list-style-type: none"> <li>■ In partnership with Sport Manawatu deliver weekly Tai Chi and aerobics classes for older people</li> <li>■ Report monthly on attendance and highlights from the exercise programmes</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Older people are active users of Tasman District Libraries</li> </ul>   | <ul style="list-style-type: none"> <li>■ Provide talking books and large-print books in sufficient quantities to satisfy the needs of older people</li> <li>■ Deliver reading material to housebound people</li> <li>■ Provide on-demand tutorial services to develop computer literacy among older people to enable them to access web-based information</li> </ul> |
| <ul style="list-style-type: none"> <li>• Funding allocated to community groups and organisations which provide activities related to objectives of the Council</li> </ul>        | <ul style="list-style-type: none"> <li>■ Allocate community grants by August 2006 for projects in the year ahead up to August 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Occupancy rate of Council housing is 97% for older people</li> </ul>  | <ul style="list-style-type: none"> <li>■ House older people on the community cottages' waiting list as units become available</li> </ul>   |

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Tasman District Council	Outstanding Community Awards Goal 10	<ul style="list-style-type: none"> <li>Recognise older people who have given long-term outstanding service to the community</li> </ul>
Tasman District Council	Physical activity programmes Goal 10	<ul style="list-style-type: none"> <li>Residents in Tasman participate in physical activities</li> </ul>
Tasman District Council and Nelson City Council	Changing Gears in Later Life Goal 4	<ul style="list-style-type: none"> <li>Older people have local information to help them plan for life without a car</li> </ul>
Tasman District Council and Nelson City Council	<i>Mudcakes and Roses</i> magazine Goals 6, 7 & 10	<ul style="list-style-type: none"> <li>Older people are informed about local organisations and services</li> </ul>
Tasman District Council and Nelson City Council	Nelson Tasman Positive Ageing Forum Goals 1-10	<ul style="list-style-type: none"> <li>Promote positive ageing and regularly consult older people</li> </ul>
Tasman District Council and Nelson City Council	Re-cycling courses: Helping you to get back on your bike Goal 2	<ul style="list-style-type: none"> <li>Help older people return to cycling safely</li> </ul>
Tasman District Council and Nelson City Council	Safe with Age Goal 4	<ul style="list-style-type: none"> <li>Assist older drivers to drive confidently and safely and maintain their independence</li> </ul>
Taupo District Council	Community Development Strategy Goals 1-10	<ul style="list-style-type: none"> <li>Provide clear direction and guiding principles for community development for older people</li> </ul>

[www.taupo.govt.nz](http://www.taupo.govt.nz)



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people are well represented in the awards</li> </ul>	<ul style="list-style-type: none"> <li>Hold ceremony in August 2006 to present awards to people who have made an outstanding contribution to their community</li> </ul>
<ul style="list-style-type: none"> <li>Increased numbers of people are participating in community activities</li> </ul>	<ul style="list-style-type: none"> <li>Provide opportunities for older people to participate in physical activities by ensuring contracts with recreational co-ordinators include programmes for older people</li> </ul>
<ul style="list-style-type: none"> <li>Older people are well informed and aware of their options when living without a car</li> </ul>	<ul style="list-style-type: none"> <li>Produce, promote and distribute local booklet by June 2007 to key older people's agencies and groups</li> </ul>
<ul style="list-style-type: none"> <li>The magazine is available throughout the region</li> <li>Registration on the direct mail database continues to increase</li> </ul>	<ul style="list-style-type: none"> <li>Publish six issues of the magazine</li> <li>Distribute via direct mail to older people, libraries and agencies providing services to older people</li> </ul>
<ul style="list-style-type: none"> <li>Feedback from the meetings show a high level of representation and active participation</li> </ul>	<ul style="list-style-type: none"> <li>Hold four meetings by December 2006 to provide a forum for older people, key agencies and groups to discuss older people's issues and advocate on their behalf</li> </ul>
<ul style="list-style-type: none"> <li>Feedback from courses show older people attended and are interested in returning to cycling</li> </ul>	<ul style="list-style-type: none"> <li>Promote and run courses in Golden Bay and Motueka to encourage older people to return to cycling as a viable means of transport, recreation, health and fitness and improve older people's practical skills and confidence</li> </ul>
<ul style="list-style-type: none"> <li>Evaluation of Safe with Age courses show a significant number of older drivers improve their knowledge of road safety and are confident to continue driving</li> </ul>	<ul style="list-style-type: none"> <li>In partnership with Nelson City Council hold regular Safe with Age driving courses in Motueka, Richmond, Nelson, Murchison, Golden Bay and Tapawera</li> </ul>
<ul style="list-style-type: none"> <li>Recommendations from the review of the Community Development Strategy informs the Older Persons' Policy</li> </ul>	<ul style="list-style-type: none"> <li>Following the review of the Community Development Strategy, provide a briefing paper to the Council with recommendations by September 2006</li> <li>Review the Older Persons' Policy in line with the recommendations</li> </ul>



### Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Taupo District Council</b>	<b>Older Persons' Policy</b>  Goals 1-10	<ul style="list-style-type: none"> <li>To revise Older Persons' Policy in line with the Community Development Strategy</li> </ul>
<b>Wellington City Council</b>  <a href="http://www.wellington.govt.nz">www.wellington.govt.nz</a>	<b>Information booklet for seniors</b>  Goals 2, 3, 4, 5, 6, 8, 9 & 10	<ul style="list-style-type: none"> <li>Older people have information on services and discounts in the Wellington region</li> </ul>
<b>Wellington City Council</b>	<b>Mayoral Concert</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>Seniors are recognised for their contribution to the community</li> </ul>
<b>Wellington City Council</b>	<b>National Forum for Positive Ageing</b>  Goals 1-10	<ul style="list-style-type: none"> <li>To ensure a national/ regional approach to the implementation of the New Zealand Positive Ageing Strategy</li> </ul>
<b>Wellington City Council</b>	<b>Public meetings to keep seniors informed</b>  Goals 1-10	<ul style="list-style-type: none"> <li>Seniors have information about changes that affect them</li> </ul>
<b>Wellington City Council</b>	<b>Seniors Forum</b>  Goals 2, 3, 4, 5, 6, 8, 9 & 10	<ul style="list-style-type: none"> <li>Encourage seniors to participate in discussion groups on matters that affect them to inform Council business</li> </ul>
<b>Wellington City Council</b>	<b>Story Group</b>  Goal 10	<ul style="list-style-type: none"> <li>Enable older people to socialise through library initiatives</li> </ul>
<b>Whangarei District Council</b>  <a href="http://www.wdc.govt.nz">www.wdc.govt.nz</a>	<b>Positive Ageing Strategy implementation plan</b>  Goals 1-10	<ul style="list-style-type: none"> <li>Approve a three-year plan to implement the Whangarei Positive Ageing Strategy</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older Persons' Policy is aligned with the Community Development Strategy</li> </ul>	<ul style="list-style-type: none"> <li>Update Older Persons' Policy by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>Information is readily available on discounts and services for older people in Wellington</li> </ul>	<ul style="list-style-type: none"> <li>Design an information booklet and distribute the draft for community input by August 2006</li> <li>Publish booklet to celebrate International Day of Older Persons 1 October 2006</li> </ul>
<ul style="list-style-type: none"> <li>International Day of Older Persons is acknowledged and celebrated and older people feel that their contributions are recognised</li> </ul>	<ul style="list-style-type: none"> <li>Hold a concert dedicated to seniors to coincide with International Day of Older Persons 1 October 2006</li> </ul>
<ul style="list-style-type: none"> <li>Information from forum informs Council's positive ageing policy</li> </ul>	<ul style="list-style-type: none"> <li>Develop a network of older people's advisors from local councils and government departments to collaborate on older people's initiatives and issues</li> <li>Hold an inaugural forum by June 2007 in Wellington with network advisors</li> </ul>
<ul style="list-style-type: none"> <li>Older people in the five Wellington wards are advised of information on the Rates Rebates Scheme and associated benefit entitlements</li> </ul>	<ul style="list-style-type: none"> <li>By June 2007 hold meetings in the five Wellington wards to provide information on the Rates Rebates Scheme changes effective from 1 July 2006 and relevant changes to benefit entitlements</li> </ul>
<ul style="list-style-type: none"> <li>Focus groups provide an opportunity for older people to give feedback to the Council</li> </ul>	<ul style="list-style-type: none"> <li>Hold four to six focus groups for seniors by June 2007 to gain their views on how to make Wellington a great place for older people</li> </ul>
<ul style="list-style-type: none"> <li>A significant number of presenters are older people</li> </ul>	<ul style="list-style-type: none"> <li>Introduce monthly library sessions in Wellington's Central Library in September 2006 and in branch libraries in November and December 2006</li> <li>Encourage seniors to participate as presenters at library sessions by promoting information at libraries, retirement homes and community centres</li> </ul>
<ul style="list-style-type: none"> <li>Views of key stakeholders are included in a three-year implementation plan</li> </ul>	<ul style="list-style-type: none"> <li>Consult with key stakeholders and seek their agreement by April 2007 on the three-year implementation plan</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Accident Compensation Corporation (ACC)</b>  <a href="http://www.acc.co.nz">www.acc.co.nz</a>	<b>Fall Prevention Programmes</b>  <b>Goals 2, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Prevent falls by improving strength, balance and wellbeing for people over 65 years</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Improve access for older claimants</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older people have better access to ACC services</li> </ul>
<b>Accident Compensation Corporation</b>	<b>National Falls Prevention Strategy</b>  <b>Goals 2, 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>Reduce the incidence and severity of injury from falls</li> <li>Establish the impact of fall-related injuries on the health and wellbeing of older people</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Rehabilitation Framework</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Older people have improved rehabilitation outcomes</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Review of home-based rehabilitation packages of care</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Older claimants have effective home-based care</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Strategic Review of ACC Weekly Compensation</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Older people 65 and over in employment have improved access to weekly compensation</li> </ul>



## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Achieved target of 35% reduction in falls for those participating in the Otago exercise programme</li> <li>• 80% of Tai Chi participants have improved strength and balance, and improvement in reduction of repetitive falls is evaluated</li> <li>• Preparation complete for hip protector programme roll-out in residential care</li> </ul> | <ul style="list-style-type: none"> <li>■ Deliver Otago exercise programme to at least 4,827 people over 80 years by 30 June 2007</li> <li>■ Deliver Tai Chi programme to at least 5,464 people aged 55-79 years by 30 June 2007</li> <li>■ Evaluate the hip protector pilot and report on its cost effectiveness by September 2006</li> <li>■ Develop a national education package by December 2006 for the hip protector roll-out in residential care and begin staged roll-out of hip protector strategy for the residential care setting in 2007</li> </ul>                                |
| <ul style="list-style-type: none"> <li>• Accurate reporting systems improved ACC services for older claimants</li> <li>• Investigated methods to increase the number of older Asian ACC claimants and inform initial work for the Asian Development Strategy</li> </ul>   | <ul style="list-style-type: none"> <li>■ Hold bi-monthly meetings of ACC's Older People's Working Group</li> <li>■ Produce six-monthly reports to monitor registration numbers, entitlement numbers and costs of older claimants</li> <li>■ By December 2006 scope a qualitative research project to investigate methods of improving access to ACC services for older Asians</li> <li>■ By June 2007 develop a register for external stakeholders to report on the barriers experienced by older people accessing ACC services and to record proposed solutions to those barriers</li> </ul> |
| <ul style="list-style-type: none"> <li>• Increased level of activity nationwide aimed at preventing injury from falls</li> </ul>  | <ul style="list-style-type: none"> <li>■ As part of a four-year plan, complete the government-wide National Falls Prevention Strategy implementation plan for commencement by January 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Key strategies developed in response to rehabilitation framework</li> </ul>  | <ul style="list-style-type: none"> <li>■ By December 2006, determine how supported independence and sustainable employment will be defined and measured</li> <li>■ Consult with key stakeholders on the rehabilitation framework by June 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Improved home-based care packages delivered to older claimants</li> </ul>  | <ul style="list-style-type: none"> <li>■ Review home-based care packages and implement improvements by June 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Recommendations approved by Cabinet for implementation</li> </ul>  | <ul style="list-style-type: none"> <li>■ Develop options to improve access to weekly compensation for older workers aged 65 and over, and report to Cabinet by February 2007</li> </ul>   |



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Agriculture and Forestry (MAF)</b>  <a href="http://www.maf.govt.nz">www.maf.govt.nz</a>	<b>Flexible transition from employment</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older employees are retained in the Ministry and continue to contribute to the organisation</li> </ul>
<b>Ministry of Agriculture and Forestry</b>	<b>Retirement seminars</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Staff make informed decisions when planning for retirement</li> </ul>
<b>Archives New Zealand</b>  <a href="http://www.archives.govt.nz">www.archives.govt.nz</a>	<b>Health and safety</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older people are safe and well at work</li> </ul>
<b>Archives New Zealand</b>	<b>Recruitment and retention of older workers strategy</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Older workers remain in the department's workforce</li> </ul>
<b>Archives New Zealand</b>	<b>Volunteering at Archives</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Opportunities are provided for older people to contribute their knowledge and expertise</li> </ul>
<b>Department of Building and Housing</b>  <a href="http://www.dbh.govt.nz">www.dbh.govt.nz</a>	<b>Implementation of the Retirement Villages Act 2003</b>  <b>Goal 3</b>	<ul style="list-style-type: none"> <li>• Residents and intending residents of retirement villages easily understand the retirement villages code of practice</li> </ul>
<b>Department of Building and Housing</b>	<b>Review of the Residential Tenancies Act 1986</b>  <b>Goal 3</b>	<ul style="list-style-type: none"> <li>• Older people living in rental accommodation have security and affordable rental options</li> </ul>

**MEASURES OF ACHIEVEMENT**

**KEY ACTIONS AND TIMEFRAMES**

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>Retention and attraction of older employees is enhanced</li> </ul>  | <ul style="list-style-type: none"> <li>Develop the Ministry's age profile to establish length of service of all staff and membership of Government Super Fund</li> <li>Seek information from staff on retirement and support provisions, and develop retirement policy</li> <li>Implement retirement policy, guidelines and employment agreements by 30 June 2007</li> </ul> |
| <ul style="list-style-type: none"> <li>Staff are satisfied with retirement information seminars</li> </ul>   | <ul style="list-style-type: none"> <li>Hold retirement information seminars for staff by April 2007</li> <li>Report feedback on retirement seminars by May 2007 to evaluate their effectiveness</li> </ul>   |
| <ul style="list-style-type: none"> <li>Wellbeing initiatives for older workers are identified and prioritised for action</li> </ul>  | <ul style="list-style-type: none"> <li>Review Health and Safety Policy by December 2006, and identify and prioritise initiatives for older workers by June 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>Information from focus groups informs the recruitment and retention policy</li> </ul>   | <ul style="list-style-type: none"> <li>Hold focus groups to collect data on older staff by December 2006</li> <li>Review specific initiatives for the employment of older workers by June 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>Volunteer numbers increase and volunteers are well supported by Archives New Zealand</li> </ul>   | <ul style="list-style-type: none"> <li>Evaluate policy and procedures for volunteers by June 2007 to provide guidelines for the appointment and retention of volunteers who participate in Archives research</li> </ul>  |
| <ul style="list-style-type: none"> <li>Regulations and <i>Code of Practice for Retirement Villages</i> developed for commencement of the Act</li> </ul>                                  | <ul style="list-style-type: none"> <li>Code of practice approved by Minister 30 June 2007</li> <li>Disputes regulations part of the Act commences 1 October 2006</li> <li>Fees and general regulations for implementation from 1 May 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>Needs of older people identified and considered in recommendations</li> <li>Recommendations for legislative change approved by Cabinet</li> </ul> | <ul style="list-style-type: none"> <li>Complete further policy work to review the Residential Tenancies Act 1986 and report to Cabinet by November 2006</li> <li>Drafting instructions to Parliamentary Counsel Office by February 2007</li> <li>Consult on the draft Bill</li> </ul>  |

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry for Culture and Heritage</b>	<b>History group publications</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Knowledge of New Zealand's history is enhanced</li> </ul>
<a href="http://www.mch.govt.nz">www.mch.govt.nz</a>		
<b>Ministry for Culture and Heritage</b>	<b>New Zealand War Memorial in London</b>  <b>Goal 8</b>	<ul style="list-style-type: none"> <li>• Honour memory of New Zealand soldiers</li> </ul>
<b>Ministry for Culture and Heritage</b>	<b>Te Ara - online Encyclopaedia of New Zealand bush theme</b>  <b>Goal 8</b>	<ul style="list-style-type: none"> <li>• Older people's memory of the New Zealand bush is captured in the online encyclopaedia Te Ara</li> </ul>
<b>Ministry of Education</b>	<b>Review human resources practices</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Support staff in planning for their retirement</li> </ul>
<a href="http://www.minedu.govt.nz">www.minedu.govt.nz</a>		
<b>Office of Ethnic Affairs – Department of Internal Affairs</b>	<b>Awareness of ethnic diversity and needs of older ethnic people</b>  <b>Goal 6</b>	<ul style="list-style-type: none"> <li>• People in New Zealand are aware of the ethnic diversity of older people</li> </ul>
<a href="http://www.ethnicaffairs.govt.nz">www.ethnicaffairs.govt.nz</a>		
<b>New Zealand Fire Service Commission</b>	<b>Fire awareness and risk reduction programme</b>  <b>Goal 2</b>	<ul style="list-style-type: none"> <li>• Caregivers are trained to intervene to prevent fire death and injuries</li> </ul>
<a href="http://www.fire.org.nz">www.fire.org.nz</a>		



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Public seminars provide the opportunity to learn about New Zealand history</li> </ul>	<ul style="list-style-type: none"> <li>Hold monthly public seminars on historical publications</li> <li>Continue work on <i>From memory</i> - the war oral history programme</li> <li>Publish and launch the following works:               <ul style="list-style-type: none"> <li><i>History of Māori War Effort in World War Two</i></li> <li><i>Artillery History</i></li> <li><i>History of New Zealand's Involvement in the Vietnam War</i> (combat and medical focus)</li> <li><i>State Railways and Society in New Zealand</i></li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>Memorial is installed</li> <li>Feedback from the commemorative ceremony shows that the event had a distinctly New Zealand flavour and was successful</li> </ul>	<ul style="list-style-type: none"> <li>Install memorial in Hyde Park by 31 October 2006</li> <li>Hold unveiling and commemorative ceremony November 2006</li> </ul>
<ul style="list-style-type: none"> <li>The Encyclopaedia of New Zealand Te Ara is available online and increasingly used by older people</li> </ul>	<ul style="list-style-type: none"> <li>Complete research by June 2007 to record experiences of older people in the New Zealand bush for inclusion in the online encyclopaedia Te Ara</li> </ul>
<ul style="list-style-type: none"> <li>Plan is developed and timeframes set to deliver seminars</li> </ul>	<ul style="list-style-type: none"> <li>Develop a plan by June 2007 to conduct retirement seminars for Ministry staff</li> </ul>
<ul style="list-style-type: none"> <li>Six government agencies are working collaboratively to improve their responsiveness to the needs of older ethnic peoples</li> <li>Views and concerns of older ethnic peoples are identified and planning is underway to address their concerns</li> </ul>	<ul style="list-style-type: none"> <li>Deliver up to six presentations to government agencies on ethnic responsiveness and encourage them to develop responsiveness plans by June 2007</li> <li>In partnership with the Office for Senior Citizens meet with Chinese and Indian communities in Auckland to identify the needs of older ethnic peoples</li> </ul>
<ul style="list-style-type: none"> <li>Report delivered and recommendations made to implement the training programme at a national level</li> <li>Fire Service responds to requests and reports monthly on training and guidance provided to caregivers and residential care providers</li> </ul>	<ul style="list-style-type: none"> <li>Trial new training and awareness programme in Eastern Fire region for caregivers, family and whanau to identify older people at risk, and report to national Fire Service by December 2006</li> <li>Provide training and advice on fire risk reduction to residential care providers and older people's caregivers when requested</li> </ul>



### Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>New Zealand Fire Service Commission</b>	<b>Fire Safety Awareness</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Older people are aware of fire safety and live safely at home</li> <li>Develop relationships with Government and other social sector agencies</li> </ul>
<b>New Zealand Fire Service Commission</b>	<b>Promotion of flexible work options</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>Flexible work options for older staff in the Fire Service</li> </ul>
<b>New Zealand Fire Service Commission</b>	<b>Review of retirement planning in New Zealand Fire Service</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Fire service staff are well informed about retirement planning</li> </ul>
<b>Ministry of Health</b>  <a href="http://www.moh.govt.nz">www.moh.govt.nz</a>	<b>Ageing in Place</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Improvements are identified for effective use of resources in community-based and residential care</li> </ul>
<b>Ministry of Health</b>	<b>Health of Older People sustainable funding project</b>  <b>Goals 2, 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>Advise the Minister of Health on a future funding path for older people's services</li> </ul>
<b>Ministry of Health and District Health Boards</b>	<b>Resident Assessment Instrument (InterRAI)</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Improve the quality of assessment and care of older people through the InterRAI instrument</li> </ul>
<b>Ministry of Health</b>	<b>The Health of Older People Information Strategic Plan</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Improve Ministry's information on health of older people to assist planning and service delivery</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Promotions plan is developed</li> <li>Information from the review informs further programme development</li> <li>Fire prevention programmes reported quarterly from 30 September 2006</li> <li>Memorandum of Understanding with Housing New Zealand Corporation signed for work to commence</li> </ul>	<ul style="list-style-type: none"> <li>Develop a one-year promotions plan by June 2007 to deliver fire prevention programmes and advice to older people in the community</li> <li>Review the effectiveness of the Fire Service's Seniors' Kit by 30 June 2007</li> <li>Fire regions identify opportunities to develop partnerships with community groups to deliver fire prevention programmes</li> <li>Sign Memorandum of Understanding with Housing New Zealand Corporation by 31 March 2007 to improve fire safety features in pensioner housing</li> </ul>
<ul style="list-style-type: none"> <li>New policy for job share and flexible working arrangements in place</li> </ul>	<ul style="list-style-type: none"> <li>Review the options for part-time, job share and remote work</li> <li>Negotiate greater flexibility with the New Zealand Professional Fire Fighters Union</li> <li>New policy for older workers implemented by 31 December 2006</li> </ul>
<ul style="list-style-type: none"> <li>Retirement planning courses revised and implementation plan agreed</li> </ul>	<ul style="list-style-type: none"> <li>Revise the content of the retirement planning course by 31 December 2006</li> <li>Introduce new programme by 30 June 2007</li> </ul>
<ul style="list-style-type: none"> <li>Policy advice addresses the choices older people make about where to live and the support they need to do so</li> </ul>	<ul style="list-style-type: none"> <li>Consult with the sector on Ageing in Place initiatives and report to Cabinet by December 2006</li> </ul>
<ul style="list-style-type: none"> <li>Report addresses the future need for health of older people's services and provides advice on different scenarios for future funding</li> </ul>	<ul style="list-style-type: none"> <li>Report to the Minister of Health in December 2006 on future demand for older people's services</li> </ul>
<ul style="list-style-type: none"> <li>Advice provided to the Minister of Health on the costs and benefits of a national assessment tool</li> </ul>	<ul style="list-style-type: none"> <li>Receive final evaluation report from the University of Auckland by December 2006 on the InterRAI pilots</li> <li>Report to the Minister of Health with recommendations by early 2007</li> </ul>
<ul style="list-style-type: none"> <li>Minister of Health approves the establishment of an information database</li> </ul>	<ul style="list-style-type: none"> <li>Present a business case to the Minister of Health in December 2006 on the development of a national information database on the health of older people</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>Housing New Zealand Corporation</b></p> <p><a href="http://www.hnzc.co.nz">www.hnzc.co.nz</a></p>	<p><b>Energy Efficiency Retrofit and Modernisation programmes</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>Older people living in Housing New Zealand Corporation houses have modern and energy efficient homes</li> </ul>
<p><b>Housing New Zealand Corporation</b></p>	<p><b>Housing Innovation Fund</b></p> <p><b>Goals 3 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>Older people have housing choices that allow them to age in place</li> </ul>
<p><b>Housing New Zealand Corporation</b></p>	<p><b>Implementation of New Zealand Housing Strategy Action Plan</b></p> <p><b>Goal 3</b></p>	<ul style="list-style-type: none"> <li>To implement a plan that addresses the diverse housing needs of older people</li> </ul>
<p><b>Inland Revenue Department</b></p> <p><a href="http://www.ird.govt.nz">www.ird.govt.nz</a></p>	<p><b>KiwiSaver</b></p> <p><b>Goal 1</b></p>	<ul style="list-style-type: none"> <li>New Zealanders are better prepared financially for retirement</li> </ul>
<p><b>Department of Internal Affairs (Local Government and Community Branch)</b></p> <p><a href="http://www.dia.govt.nz">www.dia.govt.nz</a></p>	<p><b>Community Organisation Grants Scheme</b></p> <p><b>Goals 6, 7 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Older New Zealanders participate in the Community Organisation Grants Scheme</li> </ul>
<p><b>Department of Internal Affairs (Local Government and Community Branch)</b></p>	<p><b>Lottery Funding</b></p> <p><b>Goals 4, 6, 7 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>Enable older New Zealanders to participate in their communities</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older Housing New Zealand Corporation tenants live in modern, well-insulated homes</li> </ul>	<ul style="list-style-type: none"> <li>Insulate a further 2,183 homes and modernise 482 state rental homes by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>Abbeyfield housing complexes are established, providing alternative housing options for older people in Auckland and Takaka</li> </ul>	<ul style="list-style-type: none"> <li>Provide loans and grants to Abbeyfield New Zealand to construct housing in Auckland by July 2006 and in Takaka by September 2006</li> </ul>
<ul style="list-style-type: none"> <li>A timeline is set to implement the housing work programme for older people</li> </ul>	<ul style="list-style-type: none"> <li>In conjunction with key agencies develop an implementation plan by June 2007 for older persons' housing programme</li> <li>Report quarterly to the Housing Strategy steering committee on progress</li> </ul>
<ul style="list-style-type: none"> <li>KiwiSaver scheme is implemented on 1 July 2007</li> </ul>	<ul style="list-style-type: none"> <li>Support the passage of legislation to establish the KiwiSaver scheme scheduled to be passed by October 2006. The legislation is expected to be operational on 1 July 2007</li> </ul>
<ul style="list-style-type: none"> <li>Older people are represented on Community Organisation Grants Scheme committee</li> <li>Grants are made to community organisations that support older people in the community, including grants for culturally specific programmes and services for older people, and to support rurally isolated older people in their communities</li> </ul>	<ul style="list-style-type: none"> <li>Inform the local funding Community Organisation Grants committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy</li> <li>Encourage applications for grants in advance of the funding round from 1 June 2006 to 31 July 2006</li> <li>Use positive images of ageing in communication material</li> </ul>
<ul style="list-style-type: none"> <li>Organisations in the not-for-profit sector are supported with financial grants</li> <li>Grants are made for the purchase of mobility scooters and other mobility equipment to improve independence in day-to-day living, and increase or maintain older people's participation in the community</li> <li>The Minister's Discretionary Fund assists veterans of New Zealand's armed forces to attend commemorative events</li> <li>Communication material has positive images of ageing</li> </ul>	<ul style="list-style-type: none"> <li>Provide funding to organisations in the not-for-profit sector that support older people</li> <li>Consider applications for senior citizens' projects in the quarterly funding rounds</li> <li>Provide funding for mobility scooters for older people with mobility-related disabilities living in the community</li> <li>Assist older New Zealanders with airfare costs to attend commemorative events either in New Zealand or overseas</li> <li>Use positive images of ageing in communication material</li> </ul>



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Department of Labour</b>  <a href="http://www.dol.govt.nz">www.dol.govt.nz</a>	<b>Labour market research for people aged 45 and over not participating in the labour market</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• People aged 45 and over, not participating in the labour market, have career information and advice</li> </ul>
<b>Department of Labour</b>	<b>Survey of Employment Conditions and Work Arrangements</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Better information on older people's employment conditions and work arrangements</li> </ul>
<b>Land Transport New Zealand</b>  <a href="http://www.landtransport.govt.nz">www.landtransport.govt.nz</a>	<b>Older Driver Licensing Amendment Rule No. 2</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>• Older drivers and GPs know about the new re-licensing system</li> </ul>
<b>Land Transport New Zealand</b>	<b>Safe with Age</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>• Older drivers have the skills to drive safely</li> </ul>
<b>Land Transport New Zealand</b>	<b>Total Mobility</b>  <b>Goal 4</b>	<ul style="list-style-type: none"> <li>• Encourage local authorities operating a Total Mobility scheme to adopt the improvements resulting from the 2005 Ministry of Transport review</li> </ul>
<b>National Library of New Zealand</b>  <a href="http://www.natlib.govt.nz">www.natlib.govt.nz</a>	<b>Height, mobility and sight plan</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Library services are easily accessible</li> </ul>
<b>National Library of New Zealand</b>	<b>Positive Ageing Framework</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• The National Library policy process takes into account positive ageing issues</li> </ul>

MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Market research is used to develop initiatives to assist the target group and to inform other inter-agency work</li> </ul>	<ul style="list-style-type: none"> <li>Complete research and develop initiatives by December 2006 to assist people aged 45 and over, not participating in the labour market</li> </ul>
<ul style="list-style-type: none"> <li>First phase of labour market survey completed in preparation for fieldwork</li> </ul>	<ul style="list-style-type: none"> <li>As part of a longer term labour market survey for completion in 2008, develop a questionnaire to collect data on older people's employment conditions and work arrangements</li> <li>Test the questionnaire from November 2006 to April 2007. Survey fieldwork to occur between October 2007 and December 2007</li> </ul>
<ul style="list-style-type: none"> <li>Older drivers have information about the new re-licensing system and the removal of mandatory on-road tests, prior to the implementation of the new changes on 4 December 2006</li> </ul>	<ul style="list-style-type: none"> <li>In preparation for legislative changes conduct a campaign to educate older drivers and stakeholders on the new re-licensing system for older drivers and the removal of mandatory on-road tests</li> <li>Hold workshops from August to October 2006 to educate GPs on the new medical assessment process</li> </ul>
<ul style="list-style-type: none"> <li>5,000 older drivers undertake the Safe with Age course</li> </ul>	<ul style="list-style-type: none"> <li>Launch revised Safe with Age refresher course programme by December 2006 to address changes to the driver licensing requirements for older drivers</li> <li>Target 5,000 mature drivers by promoting the Safe with Age course through new publications for mature drivers</li> </ul>
<ul style="list-style-type: none"> <li>Local authorities agree to improve their total mobility schemes</li> <li>Policy framework for the second phase of improvements is completed</li> </ul>	<ul style="list-style-type: none"> <li>By December 2006 relevant local authorities adopt initial recommendations to strengthen the purpose of the scheme, eligibility criteria and fare subsidy</li> <li>By March 2007 consult local authorities on the second phase of improvements and distribute agreements to local authorities by April 2007</li> </ul>
<ul style="list-style-type: none"> <li>Plan approved within timeframe for implementation by June 2007</li> </ul>	<ul style="list-style-type: none"> <li>Develop and implement a plan by June 2007 to make the library more accessible for older library users with special needs</li> </ul>
<ul style="list-style-type: none"> <li>A positive ageing perspective is applied to National Library policy and projects</li> </ul>	<ul style="list-style-type: none"> <li>Develop a policy framework which includes a positive ageing perspective and apply it to the National Library's policy and projects by February 2007</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>New Zealand Artificial Limb Board</b> <a href="http://www.nzalb.govt.nz">www.nzalb.govt.nz</a>	<b>Interdisciplinary Care Guidelines for Hospital Management of Amputees in Christchurch</b>  Goals 2 & 5	<ul style="list-style-type: none"> <li>Promote the use of Interdisciplinary Care Guidelines for older amputees to other hospitals and health professionals</li> </ul>
<b>New Zealand Artificial Limb Board</b>	<b>National annual amputation statistics</b>  Goals 2 & 5	<ul style="list-style-type: none"> <li>Older amputees are referred to the New Zealand Artificial Limb Board</li> </ul>
<b>Ministry of Pacific Island Affairs</b> <a href="http://www.minpac.govt.nz">www.minpac.govt.nz</a>	<b>Mind Your Language (Tokelau and Cook Islands Māori)</b>  Goals 6, 8 & 10	<ul style="list-style-type: none"> <li>Pasifika languages are valued, used and preserved for future generations</li> </ul>
<b>Ministry of Pacific Island Affairs</b>	<b>Moui Olaola project</b>  Goals 6, 8 & 10	<ul style="list-style-type: none"> <li>To bring Pacific elders and younger Pacific people together</li> </ul>
<b>New Zealand Police</b> <a href="http://www.police.govt.nz">www.police.govt.nz</a>	<b>Local community safety and crime prevention initiatives</b>  Goals 5, 7, 8 & 10	<ul style="list-style-type: none"> <li>Older people are actively involved in community safety and crime prevention</li> </ul>



## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- Evaluation shows a demand for the resource material
- Action plan for the next stage is completed

- Evaluate and act on the feedback from the interdisciplinary care resource material distributed to DHBs
- Develop an action plan for the next stage of the programme to improve services for older amputees

- 2005-2006 National amputation statistics published on the New Zealand Artificial Limb Board website by March 2007

- Analyse national amputation statistics to determine the referral rate of older people to the New Zealand Artificial Limb Board for services

- Language resource is widely distributed and used among Tokelau and Cook Island Māori

- Publish Mind Your Language learning resource for Tokelau and Cook Island Māori by June 2007

- Initiatives that encourage intergenerational interaction between Pacific elders and Pacific young people are identified
- Clear links are established between programmes for Pacific elders and Pacific youth

- Develop a framework and action plan by June 2007 to encourage effective and meaningful interaction between Pacific elders and Pacific young people

- Increased numbers of older people are active members of Neighbourhood Support groups, join local community patrols or become police volunteers
- Police National Headquarters will work closely with the national co-ordinator appointed to enhance the Neighbourhood Support programme

- Hold National Conference for Neighbourhood Support 29 September – 1 October 2006 in Rotorua
- Hold National Training Seminar in Invercargill in June 2007 for approximately 200 community patrollers
- Establish a database of unpaid volunteers who are recruited and trained for specific activities to support the Police and community
- In partnership with the Ministry of Justice and with the support of the Department of Internal Affairs, a national co-ordinator will be appointed to enhance the Neighbourhood Support programme through newly allocated funding of \$100,000 for 2006/2007 and 2007/2008
- Police will continue to work closely with older people and organisations that represent them to reduce offending, victimisation and fear of crime



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Research, Science and Technology</b>  <a href="http://www.morst.govt.nz">www.morst.govt.nz</a>	<b>Enhancing wellbeing in an ageing society (EWAS)</b>  A five-year research programme, undertaken by the University of Waikato and Family Centre Social Policy Research Unit <a href="http://www.ewas.net.nz">www.ewas.net.nz</a>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities</li> </ul>
<b>Ministry of Social Development – Centre for Social Research and Evaluation</b>  <a href="http://www.msd.govt.nz">www.msd.govt.nz</a>	<b>Ageing in Place</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Research on formal and informal support for older people, to assist them to age in place, informs current and future service delivery</li> </ul>
<b>Ministry of Social Development – Centre for Social Research and Evaluation</b>	<b>Living Standards Research Programme</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Examine factors associated with poor living standards in the population</li> </ul>
<b>Ministry of Social Development – Family and Community Services</b>	<b>Settling In Christchurch</b> – Community Treasure Hunt project – Asian Community Visitor scheme  <b>Goals 6 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Connect older migrants and refugees with their communities and confirm their value to New Zealand society</li> <li>• Older Asian people have the opportunity to communicate in their own language</li> </ul>
<b>Ministry of Social Development – Family and Community Services</b>	<b>Settling In Nelson/Tasman</b>  <b>Goals 5 &amp; 6</b>	<ul style="list-style-type: none"> <li>• Older migrants and refugees are aware of positive ageing issues</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• First phase of database completed</li> <li>• National survey piloted and survey underway</li> <li>• Two case studies completed and two further case studies underway</li> </ul>	<ul style="list-style-type: none"> <li>■ Prepare for a new database of national and international research literature, databases and practices related to the social, economic, cultural and demographic aspects to model the transition to older age for completion in 2008</li> <li>■ Pilot the national survey in November 2006 and undertake the national survey for completion by October 2007</li> <li>■ Complete work on the first two case studies on ageing, one with Wellington Tenth Trust and one with Age Concern New Zealand, and commence work on two additional case studies</li> </ul>
<ul style="list-style-type: none"> <li>• Research contributes to knowledge on how to support older people to age in place</li> </ul>	<ul style="list-style-type: none"> <li>■ Conduct case study interviews with older people and their support people, analyse data and report on outcome of the research by December 2006</li> <li>■ Present research findings to stakeholders and wider audience in January 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Data available to inform policy for older pacific people</li> <li>• Short overview provides a user-friendly summary of the Living Standards report for public information</li> </ul>	<ul style="list-style-type: none"> <li>■ Release separate report on living standards of Pacific New Zealanders by December 2006</li> <li>■ Produce a short overview of the Living Standards report in 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Three oral histories are recorded and documented</li> <li>• Neighbourhood meetings lead to better community support networks</li> <li>• Older Asian people are able to communicate in their own language and feel less isolated</li> </ul>	<ul style="list-style-type: none"> <li>■ As part of a longer term project to record the life histories of migrants and refugees, document three oral histories of migrants and refugees in the Christchurch area</li> <li>■ Establish a newcomers network to provide an opportunity for social support</li> <li>■ Develop a project plan and recruit volunteers to visit older Asian migrants and refugees in their communities for companionship and conversation in their own language</li> </ul>
<ul style="list-style-type: none"> <li>• Opportunities are provided for social support and to raise awareness of positive ageing issues</li> </ul>	<ul style="list-style-type: none"> <li>■ In collaboration with the Nelson City Council hold a forum for older refugees and migrants to discuss issues and raise awareness of positive ageing</li> <li>■ Newcomers network to provide an opportunity for social support and access to local initiatives</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Family and Community Services	<p><b>Settling In Auckland</b></p> <ul style="list-style-type: none"> <li>– Positive Ageing Programmes for Older people of Indian Origin</li> <li>– Positive Ageing Programmes for Chinese</li> </ul> <p>Goals 6 &amp; 8</p>	<ul style="list-style-type: none"> <li>• Older people are socially connected and better informed about services</li> </ul>
Ministry of Social Development – Family and Community Services	<p><b>Community Initiatives Fund</b></p> <p><b>Chinese Positive Ageing Project</b></p> <p>Goal 6</p>	<ul style="list-style-type: none"> <li>• Older Chinese seniors have their support needs met</li> </ul>
Ministry of Social Development - Human Resources	<p><b>Positive ageing workforce initiatives</b></p> <p>Goal 9</p>	<ul style="list-style-type: none"> <li>• Encourage older workers to remain in the Ministry’s workforce</li> </ul>
Ministry of Social Development – Office for Disability Issues	<p><b>Review payments and support for family caregivers of disabled people</b></p> <p>Goal 5</p> <p><a href="http://www.odi.govt.nz">www.odi.govt.nz</a></p>	<ul style="list-style-type: none"> <li>• Older family caregivers of disabled people receive the support they need</li> </ul>
Ministry of Social Development – Office for Senior Citizens	<p><b>Amendments to the enduring powers of attorney legislation</b></p> <p>Goal 5</p> <p><a href="http://www.osc.govt.nz">www.osc.govt.nz</a></p>	<ul style="list-style-type: none"> <li>• Older people’s rights and interests are protected</li> </ul>
Ministry of Social Development – Office for Senior Citizens	<p><b>Home equity conversion schemes</b></p> <p>Goal 5</p>	<ul style="list-style-type: none"> <li>• Older people’s financial rights and interests are protected</li> </ul>



## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>Older people who participate are socially connected, better informed about services and have access to bilingual information</li> </ul>   | <ul style="list-style-type: none"> <li>Fund programmes for older Indian people to participate in cultural, social, spiritual and physical activities</li> <li>Fund programmes for housebound older people to provide information on services and bilingual information</li> <li>Fund programmes for Chinese older people including visits and social gatherings, an adult English language course, Tai Chi and medical checks</li> </ul>           |
| <ul style="list-style-type: none"> <li>Research contributes to policy for Asian migrant older people and enhances settlement support programmes</li> </ul>   | <ul style="list-style-type: none"> <li>Undertake a research project to identify the needs of older Chinese seniors to inform policy for better social outcomes</li> </ul>  |
| <ul style="list-style-type: none"> <li>Survey results inform human resources policy and strategy for retaining older employees</li> <li>Workforce initiatives that support and promote positive ageing are identified and implemented</li> </ul> | <ul style="list-style-type: none"> <li>By October 2006 analyse staff survey data collected in April 2006</li> <li>By March 2007 develop a human resources action plan with policies and initiatives to enhance retention and attract older workers</li> </ul>  |
| <ul style="list-style-type: none"> <li>Report identifies options for further support for family caregivers</li> </ul>  | <ul style="list-style-type: none"> <li>Review options for meeting the costs faced by family caregivers of disabled people</li> <li>Report to Cabinet Social Development Committee by 30 November 2006 with options and proposals for further support</li> </ul>  |
| <ul style="list-style-type: none"> <li>Bill is approved by Cabinet, introduced into Parliament and sent to Select Committee</li> </ul>   | <ul style="list-style-type: none"> <li>Bill to amend Part IX of the Protection of Personal and Property Rights Act 1988 to Cabinet Legislation Committee for approval by 31 October 2006, and Bill to Parliament by 30 November 2006</li> </ul>  |
| <ul style="list-style-type: none"> <li>Older people's views and views of key stakeholders inform the development of a code of practice for home equity conversion schemes</li> </ul>   | <ul style="list-style-type: none"> <li>Release discussion paper by October 2006 seeking public submissions on a code of practice for home equity conversion products</li> <li>Consult with government agencies, older people's organisations and key players in the industry during the reporting period</li> <li>Analyse submissions and report to the Minister for Senior Citizens on proposals for the code of practice by June 2007</li> </ul> |



**Positive Ageing Goals**

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Ministry of Social Development – Office for Senior Citizens	Intergenerational initiatives  Goal 8	<ul style="list-style-type: none"> <li>• Relationships between young and older people are strengthened</li> </ul>
Ministry of Social Development – Office for Senior Citizens	Promoting positive ageing through the New Zealand Positive Ageing Strategy  Goals 1-10	<ul style="list-style-type: none"> <li>• Encourage local government to develop positive ageing plans for their communities</li> </ul>
Ministry of Social Development – Office for Senior Citizens	Redesign the New Zealand Positive Ageing Strategy documents  Goals 1-10	<ul style="list-style-type: none"> <li>• Improve design of the New Zealand Positive Ageing Strategy documents</li> </ul>
Ministry of Social Development – Office for Senior Citizens	Volunteer Community Co-ordinators (VCCs) programme  Goals 8 & 10	<ul style="list-style-type: none"> <li>• Policy advice is enhanced by input from the VCC programme</li> </ul>
Ministry of Social Development – Older People’s Policy	Golden Age Card (working title)  Goal 1	<ul style="list-style-type: none"> <li>• Produce a card that provides greater recognition and improved standard of living for seniors and veterans</li> </ul>
Ministry of Social Development – Older People’s Policy	Research on Ageing Conference  Goals 1-10	<ul style="list-style-type: none"> <li>• Highlight the breadth of social, health and economic research on ageing being carried out in New Zealand today</li> </ul>

MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Posters are distributed to all New Zealand schools and are well received</li> </ul>	<ul style="list-style-type: none"> <li>■ On 2 October 2006 launch positive ageing posters developed in partnership with Age Concern Wellington</li> <li>■ As part of Greats and Grands month October 2006, send positive ageing posters to 2,650 New Zealand schools</li> </ul>
<ul style="list-style-type: none"> <li>• Six new councils are included in the 2007-2008 New Zealand Positive Ageing Strategy action plan</li> <li>• The review is distributed to key interest groups</li> </ul>	<ul style="list-style-type: none"> <li>■ Work with six local councils to increase the number of councils in the 2007/2008 New Zealand Positive Ageing Strategy action plan</li> <li>■ Publish a summary report on the New Zealand Institute for Research on Ageing (NZiRA) Review of the New Zealand Positive Ageing Strategy action plans and reports by October 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Feedback shows that the new positive ageing document is an enhanced reference document for stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>■ The New Zealand Positive Ageing Strategy annual report and action plan is designed and printed as one document</li> <li>■ Seek feedback on the new design of the positive ageing document from government agencies and older people</li> </ul>
<ul style="list-style-type: none"> <li>• Information from focus groups informs a review of the Ministry's communications to people aged 65 and over</li> <li>• VCC programme is promoted internationally</li> <li>• There is increased awareness of the VCC programme and its value</li> </ul>	<ul style="list-style-type: none"> <li>■ By August 2006 hold five focus groups for VCCs to provide advice to the Ministry to inform an older people's communication strategy</li> <li>■ In partnership with a VCC, present a paper on the VCC programme at the Governments and Communities in Partnership conference in Melbourne in September 2006</li> <li>■ Hold one regional meeting in Auckland for VCCs, their nominating organisations and other key organisations by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>• A card for seniors is implemented</li> </ul>	<ul style="list-style-type: none"> <li>■ Introduce a card for seniors able to be used to identify the holder's eligibility for all public sector entitlements and for claiming negotiated commercial discounts</li> </ul>
<ul style="list-style-type: none"> <li>• The conference provides an opportunity for researchers, policy makers and older people to share updates on recent research findings related to ageing in New Zealand</li> </ul>	<ul style="list-style-type: none"> <li>■ In November 2006 host the conference Ageing in New Zealand: Recent Research Progress, in association with the New Zealand Institute for Research on Ageing (NZiRA) and the New Zealand Association of Gerontology</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<b>Ministry of Social Development – Older People’s Policy and Office for Senior Citizens</b>	<b>New Zealand Positive Ageing Strategy: Measuring Progress</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Measure the wellbeing of the older population</li> </ul>
<b>Ministry of Social Development – Senior Services, Older People’s Policy, Work and Income Seniors and Office for Senior Citizens</b>	<b>Future Service Delivery Models</b>  <b>Goals 1 &amp; 5</b>	<ul style="list-style-type: none"> <li>• The Ministry’s services meet the needs of older clients in the future</li> </ul>
<b>Ministry of Social Development - Work and Income Seniors</b>	<b>Information and Access and Best Practice Review</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Older people have improved information and access to Work and Income services</li> </ul>
<b>Work and Income Auckland</b>	<b>Encouraging older people to participate</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Older people’s skills and experience are recognised and they participate in the community</li> </ul>
<b>Work and Income Auckland</b>	<b>Rest Homes and Retirement Villages</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Clients living in residential care facilities and retirement villages receive full and correct entitlement</li> </ul>



## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• The assessment of the wellbeing of older people is statistically robust and indicators are linked to the New Zealand Positive Ageing Strategy goals</li> </ul>                                   | <ul style="list-style-type: none"> <li>■ Publish a report by 30 June 2007 to assess the wellbeing of older people</li> </ul>  |
| <ul style="list-style-type: none"> <li>• The Ministry is well placed to provide services that are flexible and responsive to the changing needs of older clients</li> </ul>   | <ul style="list-style-type: none"> <li>■ By December 2006 identify potential service delivery models and recommend options for future services for older people</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Older people are well informed of, and have easy access to, the full range of Work and Income age-related entitlements</li> </ul>  | <ul style="list-style-type: none"> <li>■ By 30 June 2007 improve Work and Income information for older people through:               <ul style="list-style-type: none"> <li>– simplifying administrative systems</li> <li>– reviewing content of forms and information brochures</li> <li>– telephoning older clients to ensure they are receiving their entitlements</li> <li>– updating information on the Work and Income website</li> </ul> </li> </ul> |
| <ul style="list-style-type: none"> <li>• Older people are supported, well informed about the range of activities and actively participate in their communities</li> </ul>   | <ul style="list-style-type: none"> <li>■ Work and Income's public relations advisors and Super Centres develop a plan on opportunities for older people to participate in mentoring, part-time work and volunteering programmes</li> <li>■ Display information about these programmes in Super Centres, Public Libraries and Citizen Advice Bureaux by March 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Older people in residential care facilities and retirement villages are well informed about entitlements and supplementary assistance, and receive their full and correct entitlement</li> </ul> | <ul style="list-style-type: none"> <li>■ Liaise with all residential care facilities and retirement villages in Auckland by June 2007</li> <li>■ Visit 80% of residential care facilities and retirement villages to provide information for residents about entitlements including supplementary assistance</li> </ul>   |



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Work and Income Bay of Plenty	Liaison with Retirement Villages  Goal 1	<ul style="list-style-type: none"> <li>• Clients in retirement villages receive full and correct entitlement</li> </ul>
Work and Income Bay of Plenty	Partnership with Local Councils  Goals 1 & 3	<ul style="list-style-type: none"> <li>• Older people have information on accessing housing assistance</li> </ul>
Work and Income Bay of Plenty <i>and</i> Energy Efficiency and Conservation Authority <i>and</i> Eastern Bay Energy Trust <i>and</i> Funding Agencies	Tauranga Healthy Homes  Goal 3	<ul style="list-style-type: none"> <li>• Older home owners receive financial support to insulate their homes</li> </ul>
Work and Income Canterbury	Community Education  Goals 7 & 10	<ul style="list-style-type: none"> <li>• Older clients access community services</li> </ul>
Work and Income Canterbury	Elder Abuse Awareness  Goal 5	<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect prevention issues and the services available to older people</li> </ul>



**MEASURES OF ACHIEVEMENT**

**KEY ACTIONS AND TIMEFRAMES**

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>Older clients are well informed about supplementary assistance and receive their full and correct entitlement</li> </ul>   | <ul style="list-style-type: none"> <li>■ Liaise with management and residents' associations of retirement villages in Bay of Plenty by November 2006</li> <li>■ Provide a designated Work and Income contact person to attend village meetings and provide information</li> </ul>   |
| <ul style="list-style-type: none"> <li>Older home owners are well informed about eligibility for the Rates Rebate Scheme</li> <li>Older people in council housing are well informed about eligibility for the Accommodation Supplement</li> </ul> | <ul style="list-style-type: none"> <li>■ Liaise with each local council in Bay of Plenty by August 2006 to jointly:               <ul style="list-style-type: none"> <li>– provide information to older people on how to access the Rates Rebate Scheme</li> <li>– develop information on the Accommodation Supplement to put in council housing application packs</li> </ul> </li> </ul>   |
| <ul style="list-style-type: none"> <li>Older home owners who also qualify for a Community Services Card receive support to insulate their homes</li> <li>40 pensioner flats insulated with funding from Tauranga District Council</li> </ul>      | <ul style="list-style-type: none"> <li>■ Provide information to older clients about accessing home insulation from Energy Efficiency and Conservation Authority and Eastern Bay Energy Trust</li> <li>■ Provide advances to older clients unable to fund their contribution towards the insulation scheme</li> <li>■ Co-ordinate the insulation of up to 40 pensioner flats insulated at cost to Tauranga District Council</li> </ul> |
| <ul style="list-style-type: none"> <li>Older rural clients are well informed and access support and services in their community</li> </ul>  | <ul style="list-style-type: none"> <li>■ To enhance access to information and strengthen relationships with community organisations, hold at least one community expo for older rural clients and one 65+ seminar by June 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>Staff are aware of elder abuse and neglect and liaise with elder abuse and neglect prevention service providers and family violence co-ordinators</li> </ul>   | <ul style="list-style-type: none"> <li>■ By June 2007 in conjunction with family violence co-ordinators provide training for staff on elder abuse and neglect prevention</li> <li>■ Participate in the World Elder Abuse Awareness Day in June 2007 hosted by Age Concern Canterbury</li> </ul>   |

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Work and Income Canterbury	Relationships with health providers Goal 2	<ul style="list-style-type: none"> <li>Strengthen relationships with health providers so that older people have access to information to improve their health and wellbeing</li> </ul>
Work and Income Central	Elder Abuse and Neglect Prevention Goal 5	<ul style="list-style-type: none"> <li>Staff are aware of elder abuse and neglect prevention issues and services available to older people</li> </ul>
Work and Income Central	Information and Advice for Older Clients Goal 1	<ul style="list-style-type: none"> <li>Older clients are well informed about services and receive full and correct entitlements</li> </ul>
Work and Income East Coast	Education opportunities and community participation Goal 10	<ul style="list-style-type: none"> <li>Older people have opportunities to participate in education, training and voluntary work</li> </ul>
Work and Income East Coast	Rural Services Goals 2, 7 & 10	<ul style="list-style-type: none"> <li>Improve services for older people in rural areas, including information about health services</li> </ul>
Work and Income Nelson, Marlborough and West Coast	Employment Opportunities Goals 1 & 9	<ul style="list-style-type: none"> <li>Older workers are informed about employment opportunities</li> </ul>
Work and Income Nelson, Marlborough and West Coast	One Stop Shop Goals 1 & 5	<ul style="list-style-type: none"> <li>Older clients have easy access to services</li> </ul>



## MEASURES OF ACHIEVEMENT

## KEY ACTIONS AND TIMEFRAMES

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>Older people, their families, and caregivers have access to the information they need to improve their health and wellbeing</li> </ul>   | <ul style="list-style-type: none"> <li>Meet regularly with Primary Health Organisations, service co-ordinators, needs assessors and social workers to strengthen relationships and share information</li> <li>Provide information on financial assistance to older people in hospitals through weekly case manager visits</li> </ul>  |
| <ul style="list-style-type: none"> <li>Staff are aware of elder abuse and neglect and liaise with elder abuse and neglect prevention service providers and family violence co-ordinators</li> </ul>   | <ul style="list-style-type: none"> <li>Develop a relationship with the newly established Horowhenua Elder Abuse and Neglect Prevention service</li> <li>In conjunction with service co-ordinators provide training on elder abuse and neglect issues for staff dealing with older people</li> </ul>   |
| <ul style="list-style-type: none"> <li>Case managers have the right skills and knowledge to assist older people with information and advice</li> <li>Increased numbers of eligible older clients access the Accommodation Supplement and Disability Allowance</li> <li>Older people in rural areas are well informed and access entitlements and services in their community</li> </ul> | <ul style="list-style-type: none"> <li>Hold quarterly regional meetings with New Zealand Superannuation case managers to promote best practice initiatives</li> <li>By June 2007 organise at least two information-sharing events such as Keeping Independent Now seminars or expos</li> <li>Work with local rurally based networks in Taranaki to improve awareness of entitlements and services for older people</li> <li>Co-ordinate a six-monthly regional reference group of external interest groups and stakeholders to increase awareness of local issues affecting older people</li> </ul> |
| <ul style="list-style-type: none"> <li>Older clients develop skills and knowledge through adult education and retraining initiatives, including computer skills training</li> </ul>   | <ul style="list-style-type: none"> <li>In association with Age Concern, Rural Education Activities Programme and SeniorNet, provide computer and text messaging training for 50 people aged 60 plus</li> <li>By June 2007 develop large-print skills and knowledge training material for older clients</li> </ul>   |
| <ul style="list-style-type: none"> <li>Older clients in rural areas have the option of home visits from mobile services staff and receive full and correct entitlements</li> </ul>  | <ul style="list-style-type: none"> <li>Deliver home visits to older rural clients and promote services in the region by September 2006</li> <li>By the end of June 2007 hold forums in Kaiti/Ruatoria and Wairoa to deliver information about accessing Work and Income and health entitlements and services</li> </ul>   |
| <ul style="list-style-type: none"> <li>More mature workers and older clients are in part-time and full-time employment</li> </ul>   | <ul style="list-style-type: none"> <li>By December 2006 write to non-qualified spouses/partners of New Zealand Superannuation clients outlining employment options and opportunities</li> <li>Run seminars and one-on-one interviews for people aged 55-65 receiving the Unemployment Benefit to provide them with a high level of ongoing support</li> </ul>   |
| <ul style="list-style-type: none"> <li>Clients and community groups are well informed about services for older people in the region</li> </ul>  | <ul style="list-style-type: none"> <li>Establish a one stop shop at Stoke in partnership with other government agencies and community groups to provide co-ordinated services and information for older people</li> </ul>   |



**Positive Ageing Goals**

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Work and Income Nelson, Marlborough and West Coast	Prevention of Elder Abuse and Neglect  Goal 5	<ul style="list-style-type: none"> <li>• Older clients and the wider community are aware of elder abuse and neglect issues</li> </ul>
Work and Income Northland	Family Violence  Goal 5	<ul style="list-style-type: none"> <li>• Older people remain in their homes in a safe environment</li> </ul>
Work and Income Northland	Information and access to services  Goals 1 & 7	<ul style="list-style-type: none"> <li>• Older people in Northland have access to information and services</li> </ul>
Work and Income Northland	Mentoring and Support  Goal 10	<ul style="list-style-type: none"> <li>• Older people’s skills are utilised in youth mentoring programmes</li> </ul>
Work and Income Northland	Rural Service co-ordination  Goal 7	<ul style="list-style-type: none"> <li>• Older people in Northland have access to information and services in their areas</li> </ul>
Work and Income Southern and St John	Caller Network – Timaru  Goal 5	<ul style="list-style-type: none"> <li>• Identify and address gaps in current services and information for older people</li> </ul>

MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate</li> </ul>	<ul style="list-style-type: none"> <li>■ Liaise with family violence co-ordinators and local stakeholders on elder abuse and neglect prevention</li> <li>■ In liaison with the region's Elder Abuse and Neglect Prevention Service Co-ordinator, by 30 November 2006, provide training to all staff dealing with older people to identify abuse and neglect issues</li> </ul>
<ul style="list-style-type: none"> <li>• Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate</li> </ul>	<ul style="list-style-type: none"> <li>■ Work together with the Family Violence Co-ordinator through quarterly meetings to promote and develop a strategy for older clients that are affected by family violence</li> <li>■ Attend monthly meetings organised by the local Elder Abuse and Neglect Prevention Service Co-ordinator</li> </ul>
<ul style="list-style-type: none"> <li>• Older people have improved access to services and receive their full and correct entitlement</li> </ul>	<ul style="list-style-type: none"> <li>■ By September 2006 telephone older clients 80 and over not currently receiving Accommodation Supplement or Disability Allowance to ensure they are receiving their full and correct entitlements</li> <li>■ Provide information on services and entitlements at Kaitaia Expo for the Older Person in October 2006</li> <li>■ Liaise with Whangarei District Council to hold a Super Expo by December 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Older people participate in mentoring programmes in the Kawakawa region</li> </ul>	<ul style="list-style-type: none"> <li>■ Establish a service for older people to mentor and support young people through the Kawakawa office and the Kawakawa Community Trust and Youth Centre</li> </ul>
<ul style="list-style-type: none"> <li>• Improved co-ordination of services across boundaries result in increased numbers of older people accessing services in rural areas</li> </ul>	<ul style="list-style-type: none"> <li>■ By September 2006 establish a Day Agency at Kaiwaka to provide monthly case manager services to older clients</li> <li>■ Consider the feasibility of establishing a Day Agency at other rural sites and make recommendations by June 2007</li> <li>■ Identify rural areas with high numbers of older clients and establish a calendar by September 2006 for on-going community information meetings</li> <li>■ Hold a networking meeting with community groups in Kerikeri October 2006 to discuss local older people's service issues</li> </ul>
<ul style="list-style-type: none"> <li>• Older people in Timaru are aware of the extra services available to them</li> </ul>	<ul style="list-style-type: none"> <li>■ Run four Keeping Independent Now seminars, through Work and Income Timaru in association with St John by 30 June 2007</li> <li>■ Identify older people who may be in need of additional support and refer them to St John for care telephone calling service and social support services</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>Work and Income Southern</b> <i>and</i> <b>Environment Canterbury - Timaru</b> <i>and</i> <b>Dunedin City Council - Dunedin</b> <i>and</i> <b>Te Rau Aroha Marae - Invercargill</b></p>	<p><b>Healthy Homes Project</b></p> <p><b>Goal 5</b></p>	<ul style="list-style-type: none"> <li>Older people with a Community Services Card have well insulated homes</li> </ul>
<p><b>Work and Income Southern</b> <i>and</i> <b>Age Concern</b></p>	<p><b>Positive Ageing Forum</b></p> <p><b>Goals 1 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>Older clients are informed about additional financial assistance</li> </ul>
<p><b>Work and Income Southern</b> <b>in partnership with Elder Abuse and Neglect Prevention Services</b></p>	<p><b>Prevention of Elder Abuse and Neglect</b></p> <p><b>Goal 5</b></p>	<ul style="list-style-type: none"> <li>Southern staff are aware of elder abuse and neglect prevention issues and the service is available to older people</li> </ul>
<p><b>Work and Income Taranaki, King Country and Wanganui</b></p>	<p><b>Accessing allowances and benefits for health</b></p> <p><b>Goal 2</b></p>	<ul style="list-style-type: none"> <li>Health providers have information about financial assistance</li> </ul>
<p><b>Work and Income Taranaki, King Country and Wanganui</b></p>	<p><b>Older people's employment</b></p> <p><b>Goal 9</b></p>	<ul style="list-style-type: none"> <li>Older people and employers are fully informed of the benefits of taking up employment</li> </ul>



**MEASURES OF ACHIEVEMENT**

**KEY ACTIONS AND TIMEFRAMES**

- Older people with a Community Services Card have their homes insulated

- Refer eligible older people in Timaru, Dunedin and Bluff to the Healthy Homes project to have insulation retrofitted
- By 30 June 2007 produce a report on the number of older people's homes retrofitted in the region to inform future policy initiatives

- Numbers of clients receiving their full and correct entitlement increases

- In partnership with Age Concern host three positive ageing expos to provide information on extra financial assistance, community services and local groups and activities, in Timaru, Invercargill, Dunedin Central, Mosgiel and Balclutha

- Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate

- With the assistance of the Family Violence Co-ordinators train staff on elder abuse and neglect prevention by June 2007

- Health providers have better knowledge about Work and Income assistance and are able to inform older people about their entitlements

- By 31 March 2007 deliver presentations to primary health organisations and pharmacists to increase their knowledge of Work and Income services and entitlements
- Distribute information to primary health organisations and pharmacists to inform older people about how to obtain entitlements and support

- Employers are aware of the benefits of retaining and employing older workers and numbers in the workforce increase

- Promote the benefits of employment for older workers to clients and potential employers by:
  - developing promotional material to distribute to employers by 31 December 2006
  - holding at least one meeting with Grey Power and at least one Positive Ageing Forum by 31 March 2007
  - presenting information at a Chamber of Commerce and an employer group function by 30 June 2007



### Positive Ageing Goals

- Goal 1:** Income
- Goal 2:** Health services
- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security
- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
Work and Income Waikato	<p><b>Assist older people to live in their community</b></p> <p>Goals 1 &amp; 5</p>	<ul style="list-style-type: none"> <li>Older people are aware of community services and receive full and correct entitlements</li> </ul>
Work and Income Waikato	<p><b>Elder Abuse and Neglect Prevention Hamilton</b></p> <p>Goal 5</p>	<ul style="list-style-type: none"> <li>Support and improve services to prevent elder abuse and neglect</li> </ul>
Work and Income Waikato	<p><b>Liaison with local organisations working with older people</b></p> <p>Goal 1</p>	<ul style="list-style-type: none"> <li>Work collaboratively with key stakeholders to improve services for older people</li> </ul>
Work and Income Waikato	<p><b>Support older refugees and migrants</b></p> <p>Goals 1 &amp; 6</p>	<ul style="list-style-type: none"> <li>Improve services to refugees and migrants</li> </ul>
Work and Income Wellington	<p><b>Community Seminars</b></p> <p>Goal 1</p>	<ul style="list-style-type: none"> <li>Older people have information to access extra financial assistance</li> </ul>
Sport and Recreation New Zealand (SPARC) <a href="http://www.sparc.org.nz">www.sparc.org.nz</a>	<p><b>Advocacy and sector effectiveness</b></p> <p>Goals 5 &amp; 8</p>	<ul style="list-style-type: none"> <li>Older people's needs are catered for in programmes and initiatives</li> </ul>
Sport and Recreation New Zealand	<p><b>Push Play Nation</b></p> <p>Goal 8</p>	<ul style="list-style-type: none"> <li>Older people are portrayed in an active and positive way</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>Older people in Te Awamutu are well informed about entitlements and community services, and receive full and correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>Establish a regular monthly off-site service at Freeman Court rest home from 1 August 2006</li> <li>Hold an Older People's Expo in Te Awamutu in September 2006</li> </ul>
<ul style="list-style-type: none"> <li>Staff are aware of elder abuse and neglect issues and provide information about services to older clients when appropriate</li> </ul>	<ul style="list-style-type: none"> <li>Provide training in recognising elder abuse and neglect for all case managers at the Hamilton City Super Site by December 2006</li> <li>Prevent elder abuse and neglect by strengthening the relationship between Hamilton City Super Site and Age Concern's Elder Abuse and Neglect Prevention Co-ordinator</li> <li>Provide information on elder abuse and neglect prevention services at Hamilton City Super Site by 30 June 2007</li> </ul>
<ul style="list-style-type: none"> <li>Professional relationships with local and central government agencies and community groups working with older people are developed and sustained</li> <li>Case managers have a broad range of information on services to provide to older people</li> </ul>	<ul style="list-style-type: none"> <li>Hold three monthly local network meetings at the Huntly/ Ngaruawahia site by 31 August 2006</li> <li>Attend local community development meetings held by Hamilton City Council</li> <li>Hold network meetings at the Hamilton City Super Site in September and December 2006 and March 2007, in association with service providers from Hamilton City Council, Waikato Health Authority, Age Concern, Housing New Zealand Corporation, and other community groups</li> </ul>
<ul style="list-style-type: none"> <li>Older refugees and migrants receiving Emergency Benefit in Hamilton City receive co-ordinated and responsive case management services to meet their needs</li> </ul>	<ul style="list-style-type: none"> <li>Liaise with Hamilton Migrant Centre by September 2006</li> <li>Attend regular meetings of the Waikato Refugee and New Migrant Forum</li> <li>Hamilton City Super Site New Zealand Superannuation case managers provide responsive support to older refugees and migrants receiving the Emergency Benefit to monitor their entitlements and co-ordinate additional support</li> </ul>
<ul style="list-style-type: none"> <li>Seminars provide information to older clients resulting in an increase in older clients receiving their full and correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>In collaboration with local councils, health and housing services and community organisations, deliver at least 12 seminars for older clients on entitlements and services by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>The review identifies opportunities to better cater to older people's needs</li> </ul>	<ul style="list-style-type: none"> <li>By June 2007 as part of planning for older people's activities, review programmes and initiatives to see if they meet older people's needs</li> </ul>
<ul style="list-style-type: none"> <li>Older people are active and portrayed positively in the Push Play Nation campaign</li> </ul>	<ul style="list-style-type: none"> <li>Run Push Play Nation marketing campaign during October 2006</li> </ul>

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE
<p><b>State Services Commission</b></p> <p><a href="http://www.ssc.govt.nz">www.ssc.govt.nz</a></p>	<p><b>Making the State Services an employer of choice</b></p> <p><b>Goal 9</b></p>	<ul style="list-style-type: none"> <li>• Employment provisions in the public service meet the requirements of older workers</li> </ul>
<p><b>Statistics New Zealand</b></p> <p><a href="http://www.stats.govt.nz">www.stats.govt.nz</a></p>	<p><b>Population Statistics Work Plan</b></p> <p><b>Goal 5</b></p>	<ul style="list-style-type: none"> <li>• Improve statistics on the ageing population</li> </ul>
<p><b>Te Puni Kōkiri</b></p> <p><a href="http://www.tpk.govt.nz">www.tpk.govt.nz</a></p>	<p><b>National marae survey</b></p> <p><b>Goals 3 &amp; 8</b></p>	<ul style="list-style-type: none"> <li>• Understand the contribution older Māori make to the marae and the barriers that limit their involvement</li> </ul>
<p><b>Te Puni Kōkiri</b></p>	<p><b>Special Housing Action Zone Housing Projects</b></p> <p><b>Goals 3 &amp; 5</b></p>	<ul style="list-style-type: none"> <li>• Resolve serious housing needs of older people in 11 designated areas</li> </ul>
<p><b>Veterans' Affairs New Zealand</b></p> <p><a href="http://www.veteransaffairs.mil.nz">www.veteransaffairs.mil.nz</a></p>	<p><b>Commemorations</b></p> <p><b>Goals 8 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>• The community is aware of the contribution made by war veterans to New Zealand as a nation</li> </ul>
<p><b>Veterans' Affairs New Zealand</b></p>	<p><b>Development of service delivery</b></p> <p><b>Goals 5 &amp; 10</b></p>	<ul style="list-style-type: none"> <li>• Veterans access services that meet their needs</li> </ul>
<p><b>Ministry of Women's Affairs</b></p> <p><a href="http://www.mwa.govt.nz">www.mwa.govt.nz</a></p>	<p><b>Implementation of the five-year Action Plan for New Zealand Women</b></p> <p><b>Goals 1-10</b></p>	<ul style="list-style-type: none"> <li>• Needs of older women are considered in policy development</li> </ul>



MEASURES OF ACHIEVEMENT	KEY ACTIONS AND TIMEFRAMES
<ul style="list-style-type: none"> <li>• Clear statistical information is provided to enable government departments to plan for retention of older workers</li> </ul>	<ul style="list-style-type: none"> <li>■ To achieve the goal to make the State Services the employer of choice, analyse the implications of the engagement survey data for the public service by March 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Stakeholders have better information on the ageing population</li> </ul>	<ul style="list-style-type: none"> <li>■ Develop a population statistics work plan, that includes statistics on the ageing population, and commence implementation by 31 December 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Preliminary survey report gives an indication of the level of involvement of older Māori on the marae and identifies barriers to participation</li> </ul>	<ul style="list-style-type: none"> <li>■ Conduct a national marae survey to collect information on:               <ul style="list-style-type: none"> <li>– kaumātua housing</li> <li>– contribution of older Māori to the marae</li> <li>– barriers that may limit involvement in marae activities</li> </ul> </li> <li>■ Preliminary report on the national marae survey by June 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Housing for older Māori in the 11 Special Housing Action Zones is improved</li> </ul>	<ul style="list-style-type: none"> <li>■ Fund and support Iwi/Māori community organisations through the 11 Special Housing Action Zone projects to provide information and advice on housing solutions for older Māori</li> </ul>
<ul style="list-style-type: none"> <li>• Increased participation in commemorative activities by veterans</li> <li>• Public is aware of the role played by veterans</li> <li>• Veterans' experiences are acknowledged by their communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Provide funding for veterans to attend events to commemorate the battles or events involving New Zealand veterans</li> <li>■ As part of the Year of the Veteran 2006, provide veterans of a declared war or emergency with certificates of appreciation and commemorative pins in recognition of their service</li> <li>■ By December 2006 provide funding to assist local community projects and commemorative events conducted for the Year of the Veteran</li> <li>■ By June 2007 develop printed and online resources to inform the public about campaigns involving New Zealand veterans</li> </ul>
<ul style="list-style-type: none"> <li>• War Pensions Act 1954 reviewed for veterans to access appropriate community based services and support they need</li> </ul>	<ul style="list-style-type: none"> <li>■ By June 2007 complete review of the War Pensions Act 1954 to modernise the legislation to better reflect the diverse needs of veterans aged 19 to 90 and over</li> </ul>
<ul style="list-style-type: none"> <li>• The Ministry's input leads to well informed decision making on retirement income policies for older women</li> </ul>	<ul style="list-style-type: none"> <li>■ Actively participate as a member of the Retirement Income steering group to develop and monitor policy to improve financial outcomes for older women</li> </ul>

