



The New Zealand  
**POSITIVE**  
**AGEING**  
*Strategy*

***annual report***

*1 July 2005 to 30 June 2006*



## Positive Ageing Goals

**Goal 1:** Income  
**Goal 2:** Health services  
**Goal 3:** Housing  
**Goal 4:** Transport  
**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services  
**Goal 7:** Rural services  
**Goal 8:** Positive attitude  
**Goal 9:** Elimination of ageism  
**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Accident Compensation Corporation (ACC)</b> <a href="http://www.acc.co.nz">www.acc.co.nz</a>	<b>Ageing carers</b> <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Improve support services and service links for older people</li> </ul>	<ul style="list-style-type: none"> <li>The needs and issues of ageing carers are identified by focus groups</li> <li>Services and service links are improved</li> </ul>
<b>Accident Compensation Corporation and Health Research Council</b>	<b>Falls, function and quality of life: an intervention in residential care</b> <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Assess the impact of an intervention programme on falls, injuries and quality of life in residential care for older people</li> </ul>	<ul style="list-style-type: none"> <li>Functional status, quality of life, adverse effects, falls and cost-effectiveness of the intervention programme are measured for six months</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Fall prevention programmes for older people</b> <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Reduce the number of falls and the severity of injury among older people</li> </ul>	<ul style="list-style-type: none"> <li>Community exercise programmes increased</li> <li>Factors that reduce or eliminate falls and risks are identified through programme evaluation</li> <li>Safer lifestyles for older people promoted through improved knowledge and assistance with injury prevention</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Hip protector compliance demonstration sites</b> <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>Overall goal is to reduce the number and severity of hip fracture injuries in high risk, frail older adults living in long-term care</li> </ul>	<ul style="list-style-type: none"> <li>Compliance rates measuring the wearing of hip protectors are high enough to justify implementing the strategy</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Lifetime rehabilitation planning</b> <b>Goals 1 &amp; 2</b>	<ul style="list-style-type: none"> <li>Improve the rehabilitation of severely injured older people</li> </ul>	<ul style="list-style-type: none"> <li>Lifetime rehabilitation plans are used to inform long-term planning of entitlements</li> </ul>
<b>Accident Compensation Corporation</b>	<b>Rehabilitation pathway for fractured neck of femur</b> <b>Goal 2</b>	<ul style="list-style-type: none"> <li>Improve the rehabilitation of older people with fractured neck of femur injuries</li> </ul>	<ul style="list-style-type: none"> <li>Development of rehabilitation pathway action plan</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Hold focus groups by December 2005 to identify the needs and issues of ageing carers
- Develop plan of action addressing issues by March 2006

- Project deferred until December 2007 due to programme delays

- Continue intervention programme to test the impact of falls, injuries and quality of life of older people in residential care
- Six-monthly project reports due December 2005 and June 2006

- December 2005 and June 2006 project reports indicate falls function and quality of life project is on track for completion September 2006

- Complete evaluation of Tai Chi-based Fall Prevention programme by July 2005
- Promote and purchase the Otago Exercise programme for 2% of adult population aged 80 years and over, from July 2005 to June 2006
- Promote and purchase the modified Tai Chi programme for 2% of the adult population 65–80 years, from July 2005 to June 2006
- Develop new screening tool to identify Tai Chi participants

- Tai Chi programme evaluation delayed until project completion in 2007
- Otago Exercise programme delivered to over 2% of the population aged 80 years and over by end of June 2006
- Tai Chi programme promoted and purchased for over 2% of the population aged 65-80 years by April 2006
- Screening tool developed April 2006

- Finalise contract with High-Tech Body Wear to cover costs associated with extending hip protector project
- Extend hip protector pilot to 30 new residential care homes and hospitals
- Final evaluation report due March 2006

- Contract finalised with High-Tech Body Wear to extend hip protector project
- Pilot extended to 30 new residential care homes and hospitals by June 2006
- Final evaluation report delayed until September 2006

- Complete quarterly reports on lifetime rehabilitation planning for seriously injured older people July 2005 to June 2006

- Lifetime rehabilitation planning reports completed March 2006 for 56 seriously injured older people

- Complete project on effectiveness of a clinical pathway for fractures to the neck of femur for people 65 years and over by August 2005, with report due by 30 September 2005

- Report released June 2006 on the project highlighted issues for District Health Boards (DHBs) to address
- Five DHB's rehabilitation contracts included a Best Practice Fractured Neck of Femur Clinical Pathway



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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Accident Compensation Corporation	Residential rehabilitation and support options for older claimants  Goals 3 & 5	<ul style="list-style-type: none"> <li>• Improve the rehabilitation of older people especially those with brain injuries</li> </ul>	<ul style="list-style-type: none"> <li>• Data analysis from research into the need for residential rehabilitation and support for older people with brain injuries used to inform service planning</li> </ul>
Accident Compensation Corporation	Response mechanism for multiple injuries  Goal 5	<ul style="list-style-type: none"> <li>• Improve the response to claimants aged 65 years and older who experience multiple injuries</li> </ul>	<ul style="list-style-type: none"> <li>• Claimants in pilot areas with a fall-related claim referred to a health professional for a free fall-risk assessment and intervention</li> <li>• Assessment processes evaluated following piloting of initiative</li> </ul>
Accident Compensation Corporation	Review of home-based rehabilitation packages of care  Goals 2 & 5	<ul style="list-style-type: none"> <li>• Provide effective home-based rehabilitation care packages for older people</li> </ul>	<ul style="list-style-type: none"> <li>• Additional care packages developed in response to recommendations</li> </ul>
Archives New Zealand  <a href="http://www.archives.govt.nz">www.archives.govt.nz</a>	Health and Safety strategy  Goal 9	<ul style="list-style-type: none"> <li>• Older people are safe and well at work</li> </ul>	<ul style="list-style-type: none"> <li>• Wellbeing initiatives for older workers are identified and prioritised for action</li> </ul>
Archives New Zealand	Volunteers Policy  Goal 10	<ul style="list-style-type: none"> <li>• Volunteers to Archives are well managed</li> <li>• Opportunities are provided for older people to contribute their knowledge</li> </ul>	<ul style="list-style-type: none"> <li>• Volunteers are well supported by Archives New Zealand through clear guidelines for participation</li> </ul>
Department of Building and Housing  <a href="http://www.dbh.govt.nz">www.dbh.govt.nz</a>	Review of the Residential Tenancies Act 1986  Goal 3	<ul style="list-style-type: none"> <li>• Older people living in rental accommodation have security and affordable rental options available</li> </ul>	<ul style="list-style-type: none"> <li>• Recommendations from the review will encompass changes to the legislation, and to information, education and service delivery for landlords and tenants</li> <li>• The needs of older people are identified and considered when recommendations formulated and implemented</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|--|
| <ul style="list-style-type: none"> <li>• Provide staff training by June 2006 on changes to processes and documentation following recommendations in report on extent of rehabilitation needs for older people with a traumatic brain injury</li> </ul>   | <ul style="list-style-type: none"> <li>■ New contracts developed with Residential Support providers. Training completed June 2006 by providing information on the ACC intranet site for case managers</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Continue free fall-risk assessments for older people in Christchurch with general practitioners (GPs) who are members of Pegasus Primary Health Organisation (PHO)</li> <li>• Quantitatively evaluate the GP-led initiative using claims data, by 30 September 2005</li> <li>• Continue randomised control trial on response mechanisms for older people with multiple injuries in Hutt Valley</li> </ul> | <ul style="list-style-type: none"> <li>■ Pegasus PHO GP project on target with a referral rate of 20 older people per month</li> <li>■ Evaluation of GP-led initiative deferred until June 2007</li> <li>■ Falls Assessment Clinical Trial project in Hutt Valley reached participant targets by June 2006. Analysis underway with results to be completed by July 2007</li> </ul> |
| <ul style="list-style-type: none"> <li>• Refine and expand home-based care packages following review</li> <li>• Assess use of referral system with GPs to avoid unnecessary hospital admissions by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Home-based care packages reviewed and improvements to be implemented in 2007</li> <li>■ Assessment of referral system with GPs deferred for completion by June 2007 due to work priorities</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Review Health and Safety strategy by June 2006</li> <li>• Identify and prioritise initiatives for older workers by June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Review underway and extended for completion by June 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Develop policy and procedures for volunteers by May 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Completed policy and procedures for volunteers May 2006 providing clear guidelines for older people to participate in Archives research</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Complete policy work on the recommendations arising from Residential Tenancies Act (RTA) review</li> <li>• Draft legislation to amend the RTA and introduce to Cabinet by 31 December 2005</li> <li>• Implement changes to provide information, education and service delivery as a result of RTA review</li> </ul>   | <ul style="list-style-type: none"> <li>■ Policy work completed and agreed by Cabinet April 2006</li> <li>■ Timeframes revised and draft legislation to amend RTA will be introduced in 2007</li> <li>■ Changes to information, education and service delivery to commence July 2006 as a result of the RTA review</li> </ul>   |

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Department of Building and Housing	Work programme associated with commencement of the Retirement Villages Act 2003  Goal 3	<ul style="list-style-type: none"> <li>The interests of residents and intending residents of retirement villages are protected. Development of retirement villages under a legal framework readily understandable by residents, intended residents, and operators</li> </ul>	<ul style="list-style-type: none"> <li>Commencement of the Act, its supporting regulations and the <i>Code of Practice for Retirement Villages</i></li> </ul>
Department of Building and Housing	Building Code review  Goal 3	<ul style="list-style-type: none"> <li>Review the Building Code to align with the purposes and principles of the Building Act 2004</li> </ul>	<ul style="list-style-type: none"> <li>The review will develop a new building code to ensure that buildings have attributes that contribute appropriately to the health, physical independence and wellbeing of people who use them, including older people</li> </ul>
Ministry for Culture and Heritage	History group publications  Goals 8 and 10	<ul style="list-style-type: none"> <li>Awareness and knowledge of New Zealand history is enhanced through oral histories, advice, grants and seminars</li> </ul>	<ul style="list-style-type: none"> <li>New Zealanders have an enhanced awareness and knowledge of New Zealand history</li> </ul>
<p><a href="http://www.mch.govt.nz">www.mch.govt.nz</a></p>			
Ministry for Culture and Heritage	New Zealand war memorial in London  Goals 8 & 10	<ul style="list-style-type: none"> <li>To manage the design, construction, installation and unveiling of a memorial that recognises the relationship between the United Kingdom and New Zealand and recognises the sacrifices made during the two world wars</li> </ul>	<ul style="list-style-type: none"> <li>All stakeholders, including veterans, are consulted</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

- Complete policy work on *Code of Practice for Retirement Villages* by October 2005 and refer to Minister
- Complete regulations required to support the Retirement Villages Act 2003 by 31 December 2005
- Retirement Villages Act 2003 fully in force by 31 March 2006

- Commence public consultation in November 2005

- Commence or continue work on the following projects for publication:
  - *Frontier of Dreams*
  - *History of Māori War Effort in World War Two*
  - *Artillery History*
  - *History of New Zealand's Involvement in the Vietnam War*
  - *State Railways and Society in New Zealand*
  - *Returned Services' Association History*
  - *History of Policing in New Zealand Vol 5*
- Continue work on the following oral history projects:
  - *From Memory* – war oral history programme
  - *Oral History of New Zealand Merchant Seafarers in the Second World War*
- Hold monthly public seminars on historical publications

- Complete the design and approval processes, and commence the installation of the new memorial
- Commence planning for the commemorative service on Armistice Day, 11 November 2006

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- *Code of Practice for Retirement Villages* referred to Minister June 2006
- Fees and Dispute Regulations required to support the Act completed June 2006 for approval by end August 2006

- Framework for the Building Code review released for public consultation May 2006

- Projects published:
  - *Frontier of Dreams*, October 2005
  - *History of New Zealand's involvement in the Vietnam War* (political focus), December 2005
  - *History of Policing in New Zealand Vol 5*, October 2005
  - *Oral History of New Zealand Merchant Seafarers in the Second World War*, August 2005
  - *Oral history of New Zealanders at D-Day*, June 2006
- Work is continuing on the remaining projects
- Monthly public seminars held on topics such as museums and history, New Zealand's involvement in the Vietnam war and a series about writing New Zealand histories including oral histories

- Memorial created and shipped to London 7 June 2006
- Planning underway for the commemorative service to be held in Hyde Park, London in November 2006



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<b>Ministry for Culture and Heritage</b>	<b>New Zealand memorial in Korea</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• To manage the design, construction, installation and unveiling of a memorial in recognition of the New Zealand contribution to the Korean War</li> </ul>	<ul style="list-style-type: none"> <li>• All stakeholders, including veterans, are consulted</li> </ul>
<b>Ministry for Culture and Heritage</b>	<b>Te Ara – online Encyclopaedia of New Zealand</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Provide an online record of the memories of New Zealanders</li> </ul>	<ul style="list-style-type: none"> <li>• The Encyclopaedia of New Zealand (Te Ara) is available online and increasingly used</li> <li>• The topics covered by Te Ara are expanded and developed</li> </ul>
<b>Ministry of Education and Tertiary Education Commission</b>  <a href="http://www.minedu.govt.nz">www.minedu.govt.nz</a>	<b>Enabling lifelong learning</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Improve access to education for older people</li> </ul>	<ul style="list-style-type: none"> <li>• Data on the number of enrolled students aged 65 years and over is included in enrolment statistics</li> <li>• Enrolment statistics for tertiary providers indicate increased age and ethnic diversity in the student population</li> </ul>
<b>Office of Ethnic Affairs (Department of Internal Affairs)</b>  <a href="http://www.ethnicaffairs.govt.nz">www.ethnicaffairs.govt.nz</a>	<b>Promotion of awareness of ethnic diversity and needs of older ethnic people</b>  <b>Goal 6</b>	<ul style="list-style-type: none"> <li>• Increase awareness of ethnic diversity among older people</li> </ul>	<ul style="list-style-type: none"> <li>• Government agencies develop ethnic responsiveness plans that recognise the need to provide for older ethnic people</li> </ul>
<b>Ministry of Health</b>  <a href="http://www.moh.govt.nz">www.moh.govt.nz</a>	<b>Ageing in place initiatives</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Older people have community support options as an alternative to residential care</li> </ul>	<ul style="list-style-type: none"> <li>• Evidence-based report will inform future decisions on development of long-term care services in the community for older people with high needs</li> </ul>
<b>Ministry of Health</b>	<b>Dementia care</b>  <b>Goals 2 &amp; 5</b>	<ul style="list-style-type: none"> <li>• Improve the quality and safety of care for older people who have dementia</li> </ul>	<ul style="list-style-type: none"> <li>• Families of older people with dementia note improvement in the quality of care provided for their family member</li> <li>• Staff use the guidance booklet and report improvements in safety and quality of dementia care</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|---|---|
| <ul style="list-style-type: none"> <li>• Install the memorial and hold a commemorative service in November 2005</li> </ul>  | <ul style="list-style-type: none"> <li>■ Memorial installed in the United Nations Memorial Cemetery in Pusan, Korea</li> <li>■ Commemorative service held 19 November 2005 attended by Prime Minister, New Zealand Korean War Veterans and distinguished Korean guests</li> </ul> |
| <ul style="list-style-type: none"> <li>• Continue work on science theme: Earth, Sea and Sky</li> </ul>  | <ul style="list-style-type: none"> <li>■ Earth, Sea and Sky theme launched on Te Ara June 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Collect data on older people's participation in tertiary education from tertiary providers for the purposes of monitoring, and publication in the Ministry of Education's Profile and Trends statistical report</li> </ul> | <ul style="list-style-type: none"> <li>■ Data on participation of older students in tertiary education collected and statistics collated. Fact sheet with the latest statistics released June 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide up to six presentations on ethnic responsiveness to government agencies to encourage development of responsiveness plans by June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Six presentations on ethnic responsiveness provided to government agencies, community groups and ethnic community forums</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Continue trial of three ageing in place community initiatives in Hamilton, Lower Hutt and Christchurch. Final report due June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Draft report <i>Assessment of Service Promoting Independence and Recovery in Elders</i> received June 2006. Final report to Minister of Health September 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Publish <i>Dementia Community Care Standard Audit Work Book</i> by February 2006</li> <li>• Publish <i>Dementia Community Care Guidance Booklet</i> by February 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ <i>Dementia Community Care Standard Audit Work Book</i> and <i>Community Care Guidance Booklet</i> completed and published July 2006</li> </ul>  |

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Ministry of Health and District Health Boards (DHBs)	Evaluation of the InterRAI suite of assessment tools for older people  Goals 2 & 5	<ul style="list-style-type: none"> <li>Evaluate needs assessment tool for national use and improve training for needs assessors</li> </ul>	<ul style="list-style-type: none"> <li>Begin piloting of the InterRAI assessment tool</li> </ul>
Ministry of Health and Ministry of Social Development and Ministry of Energy through Energy Efficiency and Conservation Authority	Healthy Homes initiative  Goal 3	<ul style="list-style-type: none"> <li>Reduce incidence of respiratory illness by improving home environments through energy efficiency</li> </ul>	<ul style="list-style-type: none"> <li>Older people with a Community Services Card are eligible to have their homes insulated</li> </ul>
Ministry of Health and District Health Boards	Health of Older People Strategy – progressive implementation  Goals 2, 5 & 6	<ul style="list-style-type: none"> <li>Continuums of care for older people are implemented nationwide by 2010</li> </ul>	<ul style="list-style-type: none"> <li>DHB annual plans include specific actions to progress a continuum of care for older people</li> </ul>
Ministry of Health and District Health Boards	Nationally consistent service framework for disability support services for older people  Goal 2	<ul style="list-style-type: none"> <li>Framework developed to support a nationally consistent approach to providing disability support services for older people that also supports integration at local level</li> </ul>	<ul style="list-style-type: none"> <li>Framework for older people's disability support services on the Nationwide Service Framework administered by the Ministry of Health and DHBs</li> </ul>
Ministry of Health	Quality and safety of support services in the community and residential care settings  Goals 2 & 5	<ul style="list-style-type: none"> <li>Community and residential support services for older people meet safety and quality standards</li> </ul>	<ul style="list-style-type: none"> <li>Policy and service framework developed to provide safe and quality support services for older people in community and residential care</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Continue to evaluate assessment tools for older people throughout the reporting period

- InterRAI assessment tool piloted in five DHBs. Final evaluation report to be completed by December 2006

- Provide insulation in a further 6,500 homes for older people with a Community Services Card

- Energy Efficiency and Conservation Authority target to insulate a total of 8,000 homes achieved by 30 June 2006

- Continue to provide policy guidance and support to implement continuum of care for older people as part of implementing the Health of Older People Strategy
- Review all DHB's district annual plans and refer to Minister of Health by June 2006

- Support provided to DHBs implementing their continuum of care initiatives for the Health of Older People Strategy
- All DHBs completed 2006/2007 annual district plans by June 2006

- Distribute draft framework to DHBs by September 2005
- Distribute draft service specifications for Specialist Health Services for Older People to DHBs by December 2005
- Complete framework for disability support services for older people by June 2006
- Complete service specifications for Specialist Health Services for Older People by June 2006

- Draft framework distributed to DHBs September 2005
- Draft service specification for Specialist Health of Older People Services distributed to DHBs March 2006
- Framework for disability support services service specification completed January 2006
- Specialist Health Services for Older People service specification close to completion with technical work to be undertaken later in 2006

- Implement practical measures to improve the purchasing framework for home-based support services by October 2005
- Develop and implement training framework for home-based support workers
- Provide foundation level training for a proportion of home-based support workers delivering personal care services

- Practical measures identified to improve the purchasing of home-based support services
- Development and implementation of the training framework due for completion June 2007
- First-level training delayed until the completion of the training framework



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Ministry of Health	The Health of Older People Information Strategy  Goal 2	<ul style="list-style-type: none"> <li>• Improve information available to service providers, funders and Ministry of Health with improved service delivery, monitoring and planning</li> </ul>	<ul style="list-style-type: none"> <li>• Health of Older People Information Strategic Plan developed and progressively implemented</li> </ul>
Housing New Zealand Corporation	Energy Efficient Retrofit and Modernisation programmes  Goal 3  <a href="http://www.hnzc.co.nz">www.hnzc.co.nz</a>	<ul style="list-style-type: none"> <li>• Provide appropriate housing to meet the needs of older tenants</li> </ul>	<ul style="list-style-type: none"> <li>• Well-insulated modern homes are available to older tenants in social housing</li> </ul>
Housing New Zealand Corporation	New Zealand Housing Strategy Action Plan  Goals 5 & 3	<ul style="list-style-type: none"> <li>• Develop housing work programme to meet the needs of older people based on the initiatives set out in the New Zealand Housing Strategy Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Work programme finalised</li> </ul>
Inland Revenue Department  <a href="http://www.ird.govt.nz">www.ird.govt.nz</a>	Health and safety strategy  Goal 9	<ul style="list-style-type: none"> <li>• Older people are safe and well at work</li> </ul>	<ul style="list-style-type: none"> <li>• Initiatives for older workers around wellbeing, work-life balance and superannuation are identified and prioritised for action</li> </ul>
Inland Revenue Department	Leadership Framework – mentoring in the workplace  Goal 9	<ul style="list-style-type: none"> <li>• Provide opportunities for older workers to be active as mentors</li> </ul>	<ul style="list-style-type: none"> <li>• Opportunities for the mentoring programme are implemented as part of Leadership Framework</li> </ul>
Inland Revenue Department	Recruitment and retention  Goal 9	<ul style="list-style-type: none"> <li>• To encourage older workers to remain in the department's workforce</li> </ul>	<ul style="list-style-type: none"> <li>• The recruitment and retention strategy addresses the issues identified from the workforce analysis</li> </ul>

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|---|---|
| <ul style="list-style-type: none"> <li>• Establish steering group by September 2005 to implement the plan</li> <li>• Develop national data collection on health of older people by February 2006</li> </ul> | <ul style="list-style-type: none"> <li>■ Health of Older People Strategy steering group established September 2005</li> <li>■ National data collection not yet achieved. Business case developed to address gaps in information. Advisory group established to oversee national data collection. Ministry of Health will continue to work on the national data collection during 2006/2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Modernise 720 rental homes</li> <li>• Improve energy efficiency of 2,183 rental homes</li> </ul>   | <ul style="list-style-type: none"> <li>■ Achieved state house modernisation target of 720 rental homes which involved upgrading and renovations</li> <li>■ Energy efficiency retrofitting applied to 2,243 state rental houses. This work included insulating hotwater cylinders, pipes, ceilings and floors, fixing of draughty windows and reducing condensation and dampness</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Develop a work programme by December 2005 to include initiatives that will benefit older tenants</li> </ul>  | <ul style="list-style-type: none"> <li>■ A work programme setting out a range of primary and supporting initiatives to improve housing outcomes for older people was signed off by Cabinet in May 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Continue with initiatives for ageing workforce during the reporting period as part of the Safety and Wellbeing Strategy 2004–2006</li> </ul>                       | <ul style="list-style-type: none"> <li>■ Ongoing monitoring of pains and strains, accidents and hazard records indicates there are currently no particular issues of concern for older workers</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Introduce five additional formal mentoring programmes into business units by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Four formal mentoring programmes introduced</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Review specific initiatives for the employment of older workers by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Initiatives for employment of older workers introduced:               <ul style="list-style-type: none"> <li>– National recruitment project March 2006 reviewed selection guidelines to ensure attributes of older candidates are included</li> <li>– First employee engagement survey undertaken in November 2005 identified general issues for management and staff to address in 2006/2007</li> </ul> </li> </ul> |

## Positive Ageing Goals

**Goal 1:** Income  
**Goal 2:** Health services  
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**Goal 4:** Transport  
**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services  
**Goal 7:** Rural services  
**Goal 8:** Positive attitude  
**Goal 9:** Elimination of ageism  
**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Inland Revenue Department	<b>Taxation of investment income</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>Minimise the extent the tax system distorts the way New Zealanders invest, directly and through savings vehicles and onshore versus offshore</li> </ul>	<ul style="list-style-type: none"> <li>Submissions received on proposals for June 2005 discussion document</li> <li>Finalised proposals for reform agreed by Government</li> <li>Legislation introduced</li> </ul>
Department of Internal Affairs (Local Government and Community Branch)	<b>Community Organisation Grants Scheme</b>  <b>Goal 6</b>	<ul style="list-style-type: none"> <li>Older New Zealanders participate in the Community Organisation Grants Scheme</li> </ul>	<ul style="list-style-type: none"> <li>Older people are represented on Community Organisation Grants Scheme committee</li> <li>Grants are made to community organisations that support older people in the community, including grants for culturally-specific programmes and services for older people, and to support rurally-isolated older people in their communities</li> </ul>
www.dia.govt.nz			
Department of Internal Affairs (Local Government and Community Branch)	<b>Lottery funding</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>Enable older New Zealanders to participate in their communities</li> </ul>	<ul style="list-style-type: none"> <li>Grants are made to organisations supporting older people ageing in place; providing culturally specific programmes for older people; and to organisations supporting older people in isolated rural communities</li> <li>Grants are made for the purchase of mobility scooters and other mobility equipment to improve independence in day-to-day living, and increase or maintain older people's participation in the community</li> <li>The Minister's Discretionary Fund assists veterans of New Zealand's armed forces to attend commemorative events overseas thereby increasing opportunities for personal growth and community participation</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Provide a report on proposals for the legislative changes by December 2005
- Introduce legislation during 2006

- Proposals for legislative changes to reform the taxation of investment income approved on 11 April 2006
- Taxation Bill introduced 17 May 2006

- Provide information to senior citizens' groups about changes to the Community Organisation Grants Scheme and encourage applications for grants in advance of the funding rounds
- Inform newly elected local funding distribution committees of the New Zealand Positive Ageing Strategy, and inform members of their role in making funding decisions that are consistent with the strategy
- Encourage applications for grants in advance of the following funding rounds

- Consulted older people's organisations and provided information about changes to the scheme and timeframes for funding rounds
- Information on the New Zealand Positive Ageing Strategy included in handbook for local distribution committee members and provided to members
- \$1,291,525 provided to 371 groups that support older people in the community

- Provide funding to organisations in the not-for-profit sector that support older people
- Consider applications for senior citizens' projects in quarterly funding rounds for regional community committees in:
  - November 2005
  - March 2006 and National Community Committee in August and December 2005, and April 2006
- Provide funding for mobility scooters for older people with mobility-related disabilities living in the community
- Provide funding to older New Zealanders to assist with airfare costs to attend commemorative events either in New Zealand or overseas

- \$2,219,815 provided to 170 organisations that support older people in the not-for-profit sector
- \$491,605 provided by regional community committees for 90 senior citizens' projects in November 2005 and March 2006
- \$1,728,210 provided by National Community Committee for 80 senior citizens' projects in August 2005 and December 2005
- \$426,600 provided for mobility scooters for 109 older people
- 14 older New Zealanders, their family or caregivers received funding from the Minister of Internal Affairs' Discretionary Fund for travel to commemorative events in New Zealand and overseas, including travel to events such as the 65th Battle of Crete commemorations



## Positive Ageing Goals

- Goal 1: Income
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- Goal 7: Rural services
- Goal 8: Positive attitude
- Goal 9: Elimination of ageism
- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Department of Labour	Equal Employment Opportunities (EEO) Trust  Goals 8 & 9	<ul style="list-style-type: none"> <li>• Find solutions to issues relating to the ageing workforce</li> </ul>	<ul style="list-style-type: none"> <li>• Workforce initiatives to promote positive ageing are supported through presentations, awards and publications</li> <li>• University research proposals relating to ageing workforce are well supported</li> </ul>
<a href="http://www.dol.govt.nz">www.dol.govt.nz</a>			
Department of Labour	Future of Work strategy group  Goals 9 & 10	<ul style="list-style-type: none"> <li>• Employers, employees and the public have a better understanding of older people's employment issues</li> </ul>	<ul style="list-style-type: none"> <li>• Positive initiatives for older workers are in place</li> <li>• Good information is available to employers, employees and the public on matters relating to older people's employment</li> </ul>
Department of Labour	Workplace group  Goals 9 & 10	<ul style="list-style-type: none"> <li>• Clarify and provide options to respond to workplace issues for older employees</li> </ul>	<ul style="list-style-type: none"> <li>• Current workplace issues for older employees identified through existing research and further consultation</li> <li>• Options for better information and services for older employees developed</li> </ul>
Land Transport New Zealand	Austrroads project on highway design for older people  Goal 4	<ul style="list-style-type: none"> <li>• Road safety for older people is improved</li> </ul>	<ul style="list-style-type: none"> <li>• Territorial local authorities receive standard information on how to implement <i>Road Safety Guidelines for Older People</i></li> </ul>
<a href="http://www.landtransport.govt.nz">www.landtransport.govt.nz</a>			
Land Transport New Zealand	Improvement of information for drivers 65 years of age and over  Goal 4	<ul style="list-style-type: none"> <li>• Older drivers are well informed of their personal transport options and drive safely for as long as possible</li> </ul>	<ul style="list-style-type: none"> <li>• Revision of Positive Guide for Mature Road Users; Safe With Age course; and fact sheets to include changes to driver licensing system, and additional information required for older drivers identified</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Publish *Diversity Index 2005* in October 2005
- Present the annual Work & Life Awards September 2005
- Promote flexible working options through quarterly *Work & Life Bulletin*
- Develop further People Power case studies on diverse workplaces including case studies featuring older workers

- *Diversity Index 2005* published October 2005
- Annual Work & Life Awards presented to winners in four categories to Vector, Strategy Recruitment, Mount Albert Pak 'n Save and Inspector Russell Gibson, New Zealand Police
- Flexible working options promoted through quarterly *Work & Life Bulletin* profiling latest news, research, case studies and events supporting work-life balance
- Case studies featuring older workers posted on EEO Trust website [www.eostrust.org.nz](http://www.eostrust.org.nz)

- Include older people in the development of a labour force participation model by August 2005

- Older people included in labour force participation model August 2005. Information on older people collected will be used to inform planning on future labour supply trends based on a number of factors including age

- Examine existing research on workplace issues and consult with other groups including EEO Trust to identify better information options for older employees by June 2006

- Completed consultation with stakeholders including EEO Trust
- National baseline survey of employees in the work-life balance project revealed higher proportions of workers over 50 would like to work fewer hours. Data will be used to address work-life balance issues for older workers

- Distribute working draft on *Road Safety Guidelines for Older People* to road controlling authorities by 30 September 2005
- Consultation with stakeholders on draft document completed by 31 May 2006

- Draft report completed 30 June 2006. Assessment of draft report will determine whether *Road Safety Guidelines for Older People* will be a separate document or incorporated into existing guidelines
- Following assessment, draft report will be distributed to road-controlling authorities for consultation

- Provide older drivers with updated information on the Land Transport (Driver Licensing) Amendment Rule by June 2006; this is dependent on progress of the Amendment Rule

- Safe with Age material revised. Final material to be trialled September 2006 and printed December 2006
- Older drivers' fact sheet updated and published June 2006 on Land Transport New Zealand website <http://landtransport.govt.nz/factsheets/57.html>

## Positive Ageing Goals

**Goal 1:** Income

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**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Land Transport New Zealand	Improvements to older driver re-licensing system  Goal 4	<ul style="list-style-type: none"> <li>Older driver re-licensing system further improved and reflected in Driver Licensing Amendment Rule (number 3)</li> </ul>	<ul style="list-style-type: none"> <li>New provisions for removal of automatic-only condition and renewal of licence for up to six months before expiry reflected in Driver Licensing Amendment Rule (number 2)</li> <li>Agreed changes from review of older driver re-licensing system reflected in Driver Licensing Amendment Rule (number 3)</li> </ul>
National Library of New Zealand	Ethnic diversity  Goal 6	<ul style="list-style-type: none"> <li>Staff and clients are provided with culturally appropriate services in National Library</li> </ul>	<ul style="list-style-type: none"> <li>Policies, practices and services address the ethnic needs of library staff and older library users</li> </ul>
<a href="http://www.natlib.govt.nz">www.natlib.govt.nz</a>			
National Library of New Zealand	Information services  Goals 5 & 9	<ul style="list-style-type: none"> <li>Operate equitable and safe access to information for all New Zealanders, including older people</li> </ul>	<ul style="list-style-type: none"> <li>Staff and older library users report satisfaction with accessing information</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

- Complete amendments to Driver Licensing Amendment Rule (number 2) by December 2005 which include:
  - removal of automatic-only condition, to take effect 28 days after signing of Rule
  - renewal of licence up to six months before expiry, to take effect six months after signing of Rule
- Finalise Driver Licensing Amendment Rule (number 3) by March 2006

- Update human resources policy by June 2006
- Review reference services provided to Māori by June 2006
- Ensure line managers have access to culturally appropriate resources

- Provide visual aids for library users by June 2006
- Set up public access internet PC on height-adjustable workstation with easily adaptable keyboard and monitor shelves
- Set up public access internet PC with large monitor, anti-glare device, mouse enhancement and screen magnification software with suitably enhanced keyboard
- Provide hand-held magnifiers
- Introduce screen reading software/speech output
- Introduce alternative input devices including keyboards with adaptive devices such as sticky keys, trackballs, voice recognition software
- Provide adjustable shelving to assist staff and older library users

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Amendments completed. Driver Licensing Amendment Rule (number 2) signed 22 March 2006, and in force from 1 June 2006, resulting in:
  - removal of the “automatic only” condition to allow older drivers who take their test in an automatic vehicle to drive both an automatic and a manual vehicle, unless condition imposed for medical reasons
  - ability to renew driver’s licence up to six months before expiry

- A joint working group with the Public Service Association considered flexible working and leave arrangements during the reporting period. Further work on the recommendations will be completed by June 2007
- Reference services review completed August 2005, including services to Māori, resulting in permanent appointment of Senior Reference Librarian Māori
- Māori language course undertaken by one line manager and Treaty-related course undertaken by 11 line managers

- Priority will be given to this work later in 2006. A work plan that will address height, mobility and sight issues will be completed by June 2007



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
New Zealand Artificial Limb Board (NZALB)	<p><b>Interdisciplinary Care Guidelines for Hospital Management of Amputees in Christchurch</b></p> <p>Goals 2 &amp; 5</p>	<ul style="list-style-type: none"> <li>• Older amputees receive high quality care in Canterbury and other hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• <i>Interdisciplinary Care Guidelines for Hospital Management of Amputees in Christchurch</i> are extended to other wards in Christchurch Hospital</li> <li>• Interdisciplinary Care Guidelines are implemented in other wards as above</li> <li>• Report is filed with NZALB on potential for extension to other hospitals</li> <li>• Plan for maximising use of research results of Interdisciplinary Care Guidelines for amputees within New Zealand is developed</li> <li>• Plan is implemented</li> </ul>
www.nzalb.govt.nz			
New Zealand Artificial Limb Board	<p><b>National annual amputation statistics</b></p> <p>Goals 2 &amp; 5</p>	<ul style="list-style-type: none"> <li>• Develop a database of information on older amputees for planning purposes to facilitate timely and adequately funded future services</li> </ul>	<ul style="list-style-type: none"> <li>• Produce national annual amputation statistics and make available on NZALB website</li> <li>• National annual amputation statistics are used for planning and implementing services for amputees in New Zealand</li> </ul>
Ministry of Pacific Island Affairs	<p><b>Consultation with older Pacific peoples</b></p> <p>Goal 6</p>	<ul style="list-style-type: none"> <li>• Older Pacific peoples are consulted and informed about government policy for older New Zealanders</li> </ul>	<ul style="list-style-type: none"> <li>• A report following the consultation process is distributed to all consultation participants and other key Pacific stakeholders</li> <li>• Regular feedback to Pacific communities through Ministry communication mechanisms including radio and newsletters</li> </ul>
www.minpac.govt.nz			
Ministry of Pacific Island Affairs	<p><b>Pacific economic development</b></p> <p>Goal 1</p>	<ul style="list-style-type: none"> <li>• Older Pacific peoples' interests are represented at the Pacific Economic Development Conference - Pacific Prosperity</li> </ul>	<ul style="list-style-type: none"> <li>• Older people have opportunities to improve their economic wellbeing by being included in the Pacific Economic Strategic Action Plan</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

- Extend use of Interdisciplinary Care Guidelines to other wards at Christchurch Hospital by October 2005
- Implement plan to extend Interdisciplinary Care Guidelines for amputees by June 2006

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Extended training on the Interdisciplinary Care Guidelines to the renal ward at Christchurch Public Hospital
- Appointed one part-time amputee educator for Christchurch hospitals
- Interdisciplinary Care Guidelines circulated to hospitals and health professionals in New Zealand June 2006
- *Rigid Removable Dressing* manual distributed to hospitals and health professionals in New Zealand June 2006 and on request provided to health professionals in Australia

- Consult key players by July 2005
- Agree on content and definitions of statistics by October 2005
- Publish data for 2003/2004 and 2004/2005 years by December 2005

- Content and definition of statistics agreed with key players March 2006
- Extraction of data provided 22 March 2006
- Data for 2002/2003, 2003/2004, 2004/2005 analysed June 2006 for publication by December 2006

- Support the Office for Senior Citizens in consultations with older Pacific peoples
- Provide information on positive ageing issues for older Pacific peoples and their families

- Community consultation group meetings with older members of Pacific communities held three-monthly in Auckland, Wellington and Christchurch on topics such as health and education
- Information on positive ageing for older Pacific peoples provided through:
  - Radio broadcasts on 531PI, Access Radio 783AM, NiuFM, Voice of Samoa, Radio Samoa, Samoan Capital Radio and Plains FM
  - Quarterly newsletter to 3,000 subscribers included Pacific success stories

- Hold Pacific Economic Development Conference November 2005

- Pacific Economic Prosperity Conference held in November 2005 in Auckland, with over 700 delegates in attendance, included senior citizens from the Pacific community

## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Ministry of Pacific Island Affairs	<b>Pacific Linkage intergenerational initiatives</b>  Goals 6, 8 & 10	<ul style="list-style-type: none"> <li>Produce publication to develop intergenerational initiatives, highlighting avenues for older Pacific people to share their cultural knowledge</li> </ul>	<ul style="list-style-type: none"> <li>Publication is completed and launched</li> </ul>
Ministry of Pacific Island Affairs	<b>Strategies for Pacific peoples</b>  Goal 6	<ul style="list-style-type: none"> <li>Develop and monitor government strategies</li> </ul>	<ul style="list-style-type: none"> <li>Criteria and measures are developed for each strategy and monitored by responsible agencies</li> </ul>
New Zealand Police	<b>Get Involved – a focus on the benefits of active involvement in local crime prevention initiatives</b>  <a href="http://www.police.govt.nz">www.police.govt.nz</a> Goals 5 & 10	<ul style="list-style-type: none"> <li>Encourage older people to get actively involved in Neighbourhood Support or community patrolling</li> </ul>	<ul style="list-style-type: none"> <li>Increased numbers of older people become area co-ordinators or contact persons for Neighbourhood Support groups or join local community patrols</li> </ul>
Ministry of Research, Science and Technology	<b>Enhancing wellbeing in an ageing society (EWAS)</b>  Goals 1-10  A five-year research programme, undertaken by the University of Waikato and Family Centre Social Policy Research Unit programme on enhancing wellbeing in an ageing society (EWAS)	<ul style="list-style-type: none"> <li>Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities</li> </ul>	<ul style="list-style-type: none"> <li>Effects of the transition to older age on older people and their families are identified and inform public policy by: <ul style="list-style-type: none"> <li>expanding current knowledge base</li> <li>understanding transitions to older age</li> <li>understanding perceptions and aspirations of older people</li> <li>facilitating adoption and application of research results</li> </ul> </li> </ul>
<a href="http://www.morst.govt.nz">www.morst.govt.nz</a>			



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|--|
| <ul style="list-style-type: none"> <li>• Forward draft for consultation with Pacific stakeholders by September 2005</li> <li>• Forward draft to Office for Senior Citizens, Ministry of Social Development for review by October 2005</li> <li>• Launch initiative by November 2005</li> </ul>   | <ul style="list-style-type: none"> <li>■ Decision made in October 2005 not to publish <i>Linkage</i> document. Instead a framework and action plan will be developed by June 2007 outlining community initiatives for effective and meaningful interaction between Pacific older people and young people</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Work collaboratively and in partnership with other government agencies on the development and monitoring of Pacific strategies, ensuring that these meet the needs of older Pacific peoples</li> </ul>  | <ul style="list-style-type: none"> <li>■ Worked with the following government agencies in 2005/2006 to ensure needs of older Pacific people are met:               <ul style="list-style-type: none"> <li>– Ministry of Health on roll out of the Health Care Strategy</li> <li>– Ministry of Social Development on the Special Portability Provisions for New Zealand Superannuation and Veteran’s Pensions to Pacific countries</li> </ul> </li> </ul>   |
| <ul style="list-style-type: none"> <li>• Hold focus groups to inform older people of benefits to themselves and their communities of active involvement in Neighbourhood Support and community patrolling</li> </ul>   | <ul style="list-style-type: none"> <li>■ As part of advice to the community, community constables addressed older people through Neighbourhood Support group meetings and older people’s forums on the benefits of Neighbourhood Support and community patrolling</li> <li>■ 150 people over 65 joined community patrolling in the period July 2005 to June 2006</li> </ul>  |
| <ul style="list-style-type: none"> <li>• The project extends for five years. By June 2006 key milestones include:           <ul style="list-style-type: none"> <li>– comprehensive survey and critical assessment of the national and international research literature, databases and practices related to wellbeing of older people and positive ageing</li> <li>– identifying best practice initiatives from national and international studies</li> <li>– modelling of transition to older ages by micro-simulation; and to understand past, present and future intra and intergenerational transfers to inform policy</li> <li>– commence work on two case studies on ageing, including one on Māori ageing</li> <li>– complete pilot Computer-Assisted Telephone Interviews (CATI) survey of people in midlife and older persons</li> <li>– maintain strong end-user linkages to ensure knowledge use and to inform future policies with intergenerational implications</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>■ Completed intensive stakeholder consultations July 2005 to June 2006 with government agencies, advocacy organisations, Māori, Pacific and Asian stakeholder groups and organisations, rural and urban stakeholders, to inform EWAS research</li> <li>■ Completing working papers to scope national and international research on determinants of wellbeing of older people and positive ageing</li> <li>■ Published the following working papers on EWAS website <a href="http://www.ewas.net.nz">www.ewas.net.nz</a> in May and June 2006:           <ul style="list-style-type: none"> <li>– <i>Fertility and Ageing in Urban and Rural Areas: Is Location Important for Successful Ageing in New Zealand?</i></li> <li>– <i>Elder or Merely Older? Enhancing the Wellbeing of Older Māori in an Ageing Māori Population</i></li> </ul> </li> <li>■ Developed sampling framework for a national survey to be conducted in 2007 to identify best practice initiatives on positive ageing</li> <li>■ Draft questionnaire circulated to stakeholders February 2006. Feedback to inform a CATI survey of midlife and older persons to be conducted 2006/2007</li> </ul> |



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Ministry of Social Development</b> – Centre for Social Research and Evaluation  <a href="http://www.msd.govt.nz">www.msd.govt.nz</a>	<b>Ageing in place</b>  <b>Goals 3 &amp; 5</b>	<ul style="list-style-type: none"> <li>• Older people’s interests about ageing in place are acknowledged through evidence-based research</li> </ul>	<ul style="list-style-type: none"> <li>• International literature review completed and issues of ageing in place are identified</li> <li>• Report on exploratory study of housing issues associated with ageing in place</li> </ul>
<b>Ministry of Social Development</b> – Centre for Social Research and Evaluation	<b>Living Standards research programme</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Monitor changes in living standards and examine factors associated with poor living standards in the population during 2004</li> </ul>	<ul style="list-style-type: none"> <li>• Report on Pacific living standards, changes in living standards since 2000, and explanatory report on key determinants in New Zealand living standards are finalised</li> </ul>
<b>Ministry of Social Development</b> – Family and Community Services	<b>SAGES – older people as mentors services</b>  <b>Goals 8 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Recognise and use the skills and experience older people have to offer and encourage older people’s participation in the community</li> </ul>	<ul style="list-style-type: none"> <li>• Contract up to a further eight service providers to support older volunteers to provide home and life skills mentoring to between 150 and 350 families and individuals in need</li> </ul>
<b>Ministry of Social Development</b> – Human Resources	<b>Older staff survey on work and retirement</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Obtain information from staff about ageing and retirement planning to feed into human resources policy and strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Survey results inform human resources policy and strategy</li> </ul>
<b>Ministry of Social Development</b> – Human Resources	<b>Review of recruitment processes</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Ensure Ministry recruitment processes are free from age discrimination</li> </ul>	<ul style="list-style-type: none"> <li>• Ministry recruitment processes are free from age discrimination</li> </ul>
<b>Ministry of Social Development</b> – Human Resources	<b>Work and Life Balance working party</b>  <b>Goal 9</b>	<ul style="list-style-type: none"> <li>• Review the needs of the current and future Ministry workforce in relation to Goal 9 in the New Zealand Positive Ageing Strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Exit survey data demonstrates work and life balance is not a significant factor in cessation decisions of older staff</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|---|
| <ul style="list-style-type: none"> <li>• Complete programme scoping and planning process by August 2005</li> <li>• Complete first phase of fieldwork by February 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Research focus redesigned to identify successful factors where older people are ageing in place</li> <li>■ Issues paper completed December 2005 to assist in focussing and planning of ageing in place research</li> <li>■ Field instruments developed and fieldwork completed July 2006</li> </ul>                                  |
| <ul style="list-style-type: none"> <li>• Complete <i>New Zealand Living Standards 2004</i> by December 2005</li> </ul>   | <ul style="list-style-type: none"> <li>■ <i>New Zealand Living Standards 2004</i> published July 2006. Work underway to draft separate report on living standards of Pacific New Zealanders for release later in 2006</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Receive applications from potential providers of mentoring programmes by 15 July 2005</li> <li>• Select approved providers of mentoring programmes by 30 September 2005</li> <li>• Finalise contracts for mentoring services by 30 November 2005</li> </ul> | <ul style="list-style-type: none"> <li>■ Selected seven additional providers for SAGES programme</li> <li>■ Final contracts signed February 2006, bringing total number of SAGES contracts to 15</li> <li>■ 220 mentors were selected, trained and acted as mentors in the reporting period</li> <li>■ 692 participants received mentoring in the reporting period</li> </ul> |
| <ul style="list-style-type: none"> <li>• Conduct a survey of staff perspectives on ageing, retirement planning and intentions</li> <li>• Use analysed survey results to develop an agreed action plan</li> <li>• Implement initiatives from this action plan</li> </ul>                              | <ul style="list-style-type: none"> <li>■ Focus groups held December 2005 with Ministry staff to develop a survey to manage an ageing workforce</li> <li>■ Survey administered online April 2006 to staff aged 40 years and over. Data being analysed to feed into the development of Human Resources initiatives by March 2007</li> </ul>                                     |
| <ul style="list-style-type: none"> <li>• Review current processes for recruitment and selection by 30 June 2006</li> <li>• Investigate recruitment training for managers to increase understanding and awareness by 30 June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Reviewed recruitment and selection processes to ensure they meet good practice</li> <li>■ As part of a Management Development Programme, a one-day workshop on recruitment and selection for managers was piloted in May 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Evaluate work and life balance arrangements for current and future Ministry staff by 30 June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Ministry of Social Development and Public Service Association working party set up to evaluate work and life balance arrangements for staff</li> <li>■ First draft of working party report finalised March 2006</li> </ul>   |

## Positive Ageing Goals

**Goal 1:** Income  
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**Goal 6:** Culturally appropriate services  
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**Goal 9:** Elimination of ageism  
**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Ministry of Social Development</b> – Office for Disability Issues  <a href="http://www.odi.govt.nz">www.odi.govt.nz</a>	<b>Review of payments to and support of family caregivers of disabled people</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Review options for meeting costs associated with family care giving of disabled people, including older people as caregivers and as recipients of care</li> </ul>	<ul style="list-style-type: none"> <li>Policy options identified, assessed, consulted on with the disability sector and developed further</li> </ul>
<b>Ministry of Social Development</b> – Office for Senior Citizens  <a href="http://www.osc.govt.nz">www.osc.govt.nz</a>	<b>Amendments to enduring powers of attorney legislation</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Older people’s rights and interests are protected through amending Part IX of the Protection of Personal and Property Rights Act 1988</li> </ul>	<ul style="list-style-type: none"> <li>Cabinet paper approved by Minister</li> </ul>
<b>Ministry of Social Development</b> – Office for Senior Citizens	<b>Home equity release schemes</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>Older people have access to information on the regulations on home equity release schemes</li> </ul>	<ul style="list-style-type: none"> <li>Older people have confidence in the regulatory framework of the home equity industry</li> </ul>
<b>Ministry of Social Development</b> – Office for Senior Citizens	<b>Interdepartmental network on policy developments affecting older people</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>Government officials share information and discuss policy developments affecting older people</li> </ul>	<ul style="list-style-type: none"> <li>Numbers of participants attending the meetings are consistent or increase</li> <li>Work and Income New Zealand Superannuation case managers provide positive feedback on effectiveness of policy meetings</li> </ul>
<b>Ministry of Social Development</b> – Office for Senior Citizens	<b>Intergenerational initiatives</b>  <b>Goal 8</b>	<ul style="list-style-type: none"> <li>Intergenerational initiatives are in place in schools, communities and older people’s organisations</li> </ul>	<ul style="list-style-type: none"> <li>Feedback on the programme shows more schools are involved in intergenerational initiatives</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Report to Cabinet Social Development Committee with proposals by mid-2006

- Report is now being developed as part of the Office's Review of Long-term Disability Support Services and will be completed November 2006

- Bill to Select Committee by end of the reporting period

- Amendments to Enduring Powers of Attorney Legislation Bill to be referred to Select Committee by end of 2006

- Develop project specifications for Ministerial approval by 31 October 2005
- Complete interim report on project by 31 March 2006

- Project specifications finalised September 2005
- Report submitted to Minister for Senior Citizens December 2005
- Draft discussion paper completed and public consultations to commence July 2006

- Hold older people's policy network meetings in August, October and December 2005, and March and June 2006

- Meetings held throughout the reporting period with increased numbers of departments represented

- Remind all schools that October 2005 is Greats and Grands month

- Greats and Grands month promoted in 2,900 schools through August 2005 *Education Gazette*. Schools reported successful activities such as tree planting, sports and pet days and intergenerational discussions on local history
- Assisted Age Concern Wellington to undertake Intergenerational Photographic Competition – judged 4 May 2006 and awards presented at Government House 16 May 2006



**Positive Ageing Goals**

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<p><b>Ministry of Social Development – Office for Senior Citizens</b></p>	<p><b>New Zealand Positive Ageing Strategy</b></p> <p><b>Goals 1-10</b></p>	<ul style="list-style-type: none"> <li>• New Zealand Positive Ageing Strategy informs government policy</li> </ul>	<ul style="list-style-type: none"> <li>• New Zealand Positive Ageing Strategy Action Plan and report are approved by Cabinet and distributed to contributing departments and key stakeholders in public sector</li> <li>• Fourteen new local government plans are negotiated and included in 2005/2006 Action Plan</li> <li>• New Zealand Positive Ageing Strategy reviewed and Cabinet paper developed with recommendations to Government</li> </ul>
<p><b>Ministry of Social Development, – Office for Senior Citizens</b></p>	<p><b>Volunteer Community Co-ordinators (VCCs) Programme</b></p> <p><b>Goals 8 and 10</b></p>	<ul style="list-style-type: none"> <li>• Promote positive ageing in local communities</li> <li>• Provide opportunities for older people to express their views</li> </ul>	<ul style="list-style-type: none"> <li>• VCCs are well supported by Office for Senior Citizens to promote positive ageing in their communities</li> <li>• Positive feedback received from VCCs on success of annual forum and the quality of speakers</li> <li>• VCCs and their nominating organisations report increase in awareness about positive ageing in their communities</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

- Complete Annual Report on 2004/2005, New Zealand Positive Ageing Strategy Action Plan by August 2005 and distribute copies by September 2005
- Develop New Zealand Positive Ageing Strategy Action Plan 2005/2006 by September 2005 and distribute copies October 2005
- Promote the New Zealand Positive Ageing Strategy with local government authorities and encourage development of positive ageing policies at local level
- Review and report on effectiveness of New Zealand Positive Ageing Strategy by December 2006

- Hold a three-day policy forum for the VCCs, with the Ministry and other key officials 30 October to 1 November 2005
- Arrange and facilitate two regional meetings for VCCs, their nominating organisations and other key organisations by June 2006

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Annual Report on 2004/2005 New Zealand Positive Ageing Strategy Action Plan completed and distributed in September 2005
- Positive Ageing Action Plan for 2005/2006 completed and distributed in September 2005
- New Zealand Positive Ageing Strategy promoted with 13 local authorities
- 17 local authorities are represented in the 2005/2006 New Zealand Positive Ageing Strategy Annual Report – refer Local Government section for details of local authorities
- New Zealand Institute for Research on Ageing's independent review October 2005 on New Zealand Positive Ageing Strategy action plans showed significant progress made towards strategy goals
- Reported to Cabinet on the Review May 2006

- VCC policy forum held 30 October to 1 November 2005, attended by Minister for Senior Citizens and key officials
- Regional meeting held in Wellington 24 May 2006 with VCCs and their nominating organisations
- Projects undertaken by VCCs included:
  - testing the older people's site on the Ministry's FamilyWeb in March 2006
  - consultation on the Golden Age Card (working title) in May 2006
- Negotiated with four new councils resulting in contributions from Hamilton City Council, Nelson City Council, Tasman District Council and Christchurch City Council for the 2005/2006 New Zealand Positive Ageing Strategy Action Plan

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Ministry of Social Development</b> – Older Peoples’ Policy Team <i>and</i> Family and Community Services	<b>Elder abuse and neglect prevention</b>  <b>Goals 5 &amp; 8</b>	<ul style="list-style-type: none"> <li>• Reduce incidences of elder abuse and neglect</li> <li>• Support and improve elder abuse and neglect prevention services</li> <li>• Increase public awareness and develop strong policy and research around elder abuse and neglect</li> </ul>	<ul style="list-style-type: none"> <li>• Elder Abuse and Neglect Prevention Services (EANPS) contracts transferred smoothly from Child, Youth and Family Services (CYF) to Ministry of Social Development</li> <li>• New budget funding initiatives to improve and expand EANPS implemented effectively</li> <li>• A plan for future policy and research in the area is developed in consultation with key stakeholders</li> </ul>
<b>Ministry of Social Development</b> – Older Peoples’ Policy Team	<b>Single rates of New Zealand Superannuation</b>  <b>Goal 1</b>	<ul style="list-style-type: none"> <li>• Change eligibility rules for single rates of New Zealand Superannuation</li> </ul>	<ul style="list-style-type: none"> <li>• Legislation introduced and policy implemented by 1 July 2006</li> </ul>
<b>Ministry of Social Development</b> – Older Peoples’ Policy Team	<b>Web strategy/older peoples’ internet portal</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Enhance information provision and service delivery to older people by government agencies</li> </ul>	<ul style="list-style-type: none"> <li>• Dedicated webpage for older people on main Ministry website is established</li> <li>• Review into online service delivery tools is completed and informs policy planning</li> <li>• Initial planning phase completed for inter-linking government internet portal for older people</li> </ul>
<b>Work and Income</b> – Auckland	<b>Enhancing staff capacity</b>  <b>Goals 1 &amp; 8</b>	<ul style="list-style-type: none"> <li>• Older people in the Auckland region benefit from consistently improved services</li> </ul>	<ul style="list-style-type: none"> <li>• Staff have skills and knowledge to assist older people with advice and to ensure they receive full and correct entitlement and uptake of supplementary assistance</li> <li>• Consistency of practices and processes improves service to older people in the region</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Transfer responsibility for Elder Abuse and Neglect Prevention Services from CYF to Family and Community Services, Ministry of Social Development on 1 July 2005
- Implement new budget funding initiatives for Elder Abuse and Neglect Prevention Services by December 2005

- Elder Abuse and Neglect Prevention Services contracts transferred to Family and Community Services. Funding for contracting services increased from 1 July 2005
- Additional contracts negotiated for Elder Abuse and Neglect Prevention Services in Taupo and Horowhenua
- Elder Abuse and Neglect Prevention Services National Co-ordinator appointed
- Consultation with key stakeholders on future policy and research needs undertaken and will continue in 2007

- Implement policy by 1 July 2006

- Legislation implemented 1 July 2006 extending eligibility for the higher single rates of New Zealand Superannuation or Veterans' Pension to all superannuitants and veterans' pensioners with spouses/partners in long-term residential care

- Establish dedicated Ministry webpage for older people by July 2005
- Complete review of online service delivery tools, including applying for New Zealand Superannuation online through Work and Income by October 2005
- Consult with stakeholders on an internet portal for older people

- Dedicated Ministry webpage for older people launched by July 2005
- Review of online service delivery tools for older people delayed. To be completed by 1 July 2007
- In partnership with the Volunteer Community Coordinators, who work with the Office for Senior Citizens, organised eight focus groups with older people around the country to explore how a government internet portal might assist in meeting older people's information needs

- Assign a dedicated New Zealand Superannuation (NZS) service centre trainer and service quality officer for New Zealand Superannuation service delivery in Auckland
- Hold quarterly regional best practice meetings with representatives from all service centres
- Ensure interested older clients are linked to suitable work opportunities

- Service Centre Trainer and Service Quality Officer appointed specifically for NZS case managers
- Quarterly best practice meetings resumed 30 June 2006
- NZS clients showing an interest in work referred to Work Brokers in the Service Centres



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Auckland	Fall Prevention programme Goal 5	<ul style="list-style-type: none"> <li>• Older people are safe from injuries in their own homes</li> </ul>	<ul style="list-style-type: none"> <li>• Increasing numbers of older people are safe in their homes</li> <li>• Increasing numbers of older people are aware of agencies in the community who can assist them</li> </ul>
Work and Income – Auckland	Information to older Pacific peoples Goal 6	<ul style="list-style-type: none"> <li>• Older Pacific peoples access information and are better informed</li> </ul>	<ul style="list-style-type: none"> <li>• Uptake of supplementary assistance by older Pacific peoples increased</li> <li>• Improved management of “one off” assistance through special needs grant or benefit advances for older Pacific peoples</li> </ul>
Work and Income – Auckland	Information to other ethnic communities Goals 1 & 6	<ul style="list-style-type: none"> <li>• Provide more information and improve service for this group of people</li> </ul>	<ul style="list-style-type: none"> <li>• Regional New Zealand Superannuation portfolio managers identify and address issues for migrant population</li> <li>• Services are responsive to the needs of ethnic communities</li> </ul>
Work and Income – Auckland	Partnership with housing agencies Goals 1 & 3	<ul style="list-style-type: none"> <li>• Clients benefit from information sharing between Work and Income Auckland and local social housing agencies</li> </ul>	<ul style="list-style-type: none"> <li>• Older clients are well informed about accommodation assistance</li> </ul>
Work and Income – Auckland	Service delivery to senior clients Goals 5 & 7	<ul style="list-style-type: none"> <li>• Older people have easy access to information and experience improved services</li> </ul>	<ul style="list-style-type: none"> <li>• Older clients in remote and rural areas have improved access to services</li> <li>• Older clients report increased information provided through older people’s organisations</li> </ul>
Work and Income – Bay of Plenty	Disability Allowance Goal 1	<ul style="list-style-type: none"> <li>• Identify older clients who are not receiving the Disability Allowance</li> </ul>	<ul style="list-style-type: none"> <li>• Older people with costs due to ill health or disability receive the Disability Allowance</li> </ul>
Work and Income – Bay of Plenty	Retirement villages Goal 1	<ul style="list-style-type: none"> <li>• All clients living in retirement villages are receiving full and correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• Older clients are well informed about entitlements, including supplementary benefits, that are available to them</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Hold monthly meetings with ACC and other relevant agencies to ensure that the Falls Prevention strategy is extended to West Auckland</li> </ul>   | <ul style="list-style-type: none"> <li>■ Three Kings Service Centre continued to work with ACC on the Falls Prevention Strategy</li> <li>■ Falls Prevention programme extended to Waitakere Service Centre</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Strengthen links with providers and agencies that work with older Pacific peoples through the Pacific Wave strategy in Auckland</li> <li>• Hold seminars for Pacific peoples to provide information on products and services</li> </ul> | <ul style="list-style-type: none"> <li>■ Work and Income Auckland linked with provider Treasured Older Adults Pacific to facilitate information seminars in specific Pacific Island communities</li> <li>■ Five information seminars held in Pacific languages in the reporting period</li> </ul>                                       |
| <ul style="list-style-type: none"> <li>• Complete analysis of migrant New Zealand Superannuation population by June 2006 to identify any issues faced by these clients</li> </ul>  | <ul style="list-style-type: none"> <li>■ Analysis completed resulting in clients over 65 in receipt of an Emergency Benefit being referred to New Zealand Superannuation Service Centres for specialised services</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Explore opportunities with Housing New Zealand Corporation and local councils to identify local housing issues and to build relationships for future work</li> </ul>  | <ul style="list-style-type: none"> <li>■ Service Centres in Mangere, Otahuhu, Clendon, Manurewa and Papakura are co-located with Housing New Zealand Corporation. This allows Work and Income to identify older people's housing issues and build relationships for future work</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Investigate ways to meet the future needs of New Zealand Superannuation clients as a result of changing demographics in Auckland</li> </ul>   | <ul style="list-style-type: none"> <li>■ Participated in a workshop September 2005 to consider options for delivering services to older people in the future</li> <li>■ Attended monthly meetings at Auckland Age Concern</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Present information on Disability Allowance to community groups including:               <ul style="list-style-type: none"> <li>- Grey Power branches</li> <li>- Stroke Victim support group</li> </ul> </li> </ul>                     | <ul style="list-style-type: none"> <li>■ Presentations delivered on Disability Allowance to Probus, Alzheimers Society, Support Net Needs Assessment Co-ordination Service and Age Concern Tauranga</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Continue to provide a two-monthly clinic at Kawerau retirement village to provide information for residents</li> <li>• Establish liaison with all retirement villages in Tauranga by June 2006</li> </ul>                               | <ul style="list-style-type: none"> <li>■ Clinics held two-monthly at Kawerau Retirement Village to provide information to residents on extra financial assistance</li> <li>■ Presentations given at seven Tauranga retirement villages in the reporting period. Remaining retirement villages will be contacted by June 2007</li> </ul> |

## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Bay of Plenty	Veterans Pension Goal 1	<ul style="list-style-type: none"> <li>• Veteran pensioners are receiving their full and correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• Veterans are well informed about entitlements available</li> </ul>
Work and Income – Canterbury	Heartlands and outreach services Goals 5 & 7	<ul style="list-style-type: none"> <li>• Older clients have access to information on entitlements and services</li> </ul>	<ul style="list-style-type: none"> <li>• Older people report that services are more accessible</li> <li>• More older clients receive comprehensive services</li> </ul>
Work and Income – Canterbury	Seminar for people close to entitlement to New Zealand Superannuation Goal 5	<ul style="list-style-type: none"> <li>• Provide older people with good information and advice about their entitlements to New Zealand Superannuation and supplementary assistance</li> </ul>	<ul style="list-style-type: none"> <li>• Survey indicates 95% of clients are satisfied with the information provided</li> <li>• Clients are better informed about provisions and services that enable them to age in place</li> </ul>
Work and Income – Canterbury	Transition processing centre into a dedicated New Zealand Super Centre Goal 5	<ul style="list-style-type: none"> <li>• Provide information regarding Volunteering Canterbury, Grey Skills and other agencies</li> </ul>	<ul style="list-style-type: none"> <li>• Super Centre meets the needs of older people</li> </ul>
Work and Income – Central	Community liaison Goal 5	<ul style="list-style-type: none"> <li>• Work in partnership with key organisations to improve services to older people</li> </ul>	<ul style="list-style-type: none"> <li>• Older clients receive a high level of service</li> <li>• Older clients are informed about activities in local communities</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|---|
| <ul style="list-style-type: none"> <li>• Work closely with local Returned Services Association (RSA) to ensure that veterans are provided with appropriate information and entitlements</li> </ul>   | <ul style="list-style-type: none"> <li>■ Initial liaison established with local RSA Welfare Offices to provide information on entitlements. Regular programme of meetings with RSA to be developed by June 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Introduce clients to other agencies that can assist with extra help at Heartlands Hornby including:               <ul style="list-style-type: none"> <li>– Age Concern</li> <li>– Housing New Zealand</li> <li>– Budget Advice</li> </ul> </li> </ul>   | <ul style="list-style-type: none"> <li>■ New Zealand Superannuation case manager visited Heartland Services weekly and interviewed a minimum of eight clients a day. Clients assisted to make appointments with other agencies on the same day</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Hold six seminars for people close to eligibility for receiving New Zealand Superannuation to ensure they are well informed about their entitlements</li> </ul>   | <ul style="list-style-type: none"> <li>■ Six seminars held on eligibility for New Zealand Superannuation. Approximately 30–40 people attended each seminar</li> </ul>   |
| <ul style="list-style-type: none"> <li>• By August 2005 open a Super Centre to provide clients with updated information on entitlements and services including a job board and community activities and displays</li> </ul>  | <ul style="list-style-type: none"> <li>■ Super Centre opened in Papanui August 2005</li> <li>■ Super Centre's information board provided clients with information on:               <ul style="list-style-type: none"> <li>– job advertisements</li> <li>– Age Concern's activities</li> <li>– Community Health Centre services</li> <li>– Grey Power meetings</li> </ul> </li> </ul>   |
| <ul style="list-style-type: none"> <li>• Establish a regional reference group of external interest groups and stakeholders to support Work and Income to enhance services to clients and increase awareness of areas affecting older people by 30 November 2005</li> <li>• Work in collaboration with key interest groups, agencies and stakeholders at a local level to communicate services that are available to older people by 30 June 2006</li> <li>• Strengthen relationships with RSA, Probus and Age Concern to ensure they are fully informed of policy changes that may affect their members by 30 June 2006</li> </ul> | <ul style="list-style-type: none"> <li>■ Regional reference group involving RSA, Grey Power and Age Concern established June 2006 to improve services to New Zealand Superannuitants</li> <li>■ Staff attended Positive Ageing forums co-ordinated by the Tararua District Council and Kapiti Coast District Council to promote services available to older people</li> <li>■ Staff in Palmerston North, Feilding, Dannevirke, Levin and Foxton attended meetings with health providers, RSA, Probus, Age Concern and Grey Power to inform members of entitlements including Living Alone Payment, Residential Care Subsidy and Disability Allowance</li> </ul> |



### Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Central	Rural services Goal 7	<ul style="list-style-type: none"> <li>• Older people in rural areas have an increased quality of life because they can easily access services</li> </ul>	<ul style="list-style-type: none"> <li>• Older people in rural areas have improved access to services</li> </ul>
Work and Income – Central	Supplementary assistance Goal 1	<ul style="list-style-type: none"> <li>• Older clients are fully informed and receiving their full entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of clients in need access supplementary assistance such as the Accommodation Supplement and Disability Allowance</li> <li>• Information on changes to benefit entitlement is disseminated to local communities and access to information is improved</li> <li>• Staff have the right skills and knowledge to assist older people with information and advice</li> </ul>
Work and Income – East Coast	Health awareness training for staff Goal 2	<ul style="list-style-type: none"> <li>• Staff receive training on older people’s health issues</li> </ul>	<ul style="list-style-type: none"> <li>• Relationships established with volunteer organisations and training provided for staff</li> </ul>
Work and Income – East Coast	Liaison with Elder Abuse and Neglect Prevention Services Co-ordinator Goal 5	<ul style="list-style-type: none"> <li>• East Coast staff have knowledge of elder abuse and neglect prevention issues and the service available to older people</li> </ul>	<ul style="list-style-type: none"> <li>• Good liaison between staff and Elder Abuse and Neglect Prevention Services Co-ordinator</li> <li>• Staff receive training on elder abuse issues and know about Elder Abuse and Neglect Prevention Services</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|--|
| <ul style="list-style-type: none"> <li>• Enhance services to clients in smaller rural areas including Eketahuna and Woodville by 31 December 2005</li> <li>• Work with local rurally-based networks such as RSA, bowling clubs and other older people's support groups to communicate assistance available through Work and Income and improve awareness of our services by 30 June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Dannevirke staff visited Eketahuna and Woodville monthly to deal with individual enquiries and promote entitlements for older people</li> <li>■ Foxton staff provided information to the local Community Centre each month and were available to discuss entitlements on an individual basis</li> <li>■ Feilding staff met with local groups to promote local activities and entitlements including Disability Allowance, Living Alone Payment and Residential Care Subsidy</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Develop a local <i>Work and Income Services Guide</i> for New Zealand Superannuation clients by 31 October 2005</li> <li>• Hold presentation with local support agencies outlining policy changes and promoting extra supplementary assistance by 30 June 2006</li> <li>• Hold bi-annual regional meetings with all New Zealand Superannuation case managers to increase knowledge and understanding of services available to older people by 30 June 2006</li> </ul> | <ul style="list-style-type: none"> <li>■ Local <i>Work and Income Services Guide</i> developed October 2005 to provide information on supplementary assistance</li> <li>■ Expos held in Kapiti and Levin promoted Disability Allowance, assistance for medical alarms and the Community Services Card</li> <li>■ Masterton staff met regularly with Asthma Society, Henley Rest Home and Metlife Care Retirement Village to promote Disability Allowance, Living Alone Payment and Residential Care Subsidy</li> <li>■ New Zealand Superannuation case managers met at regional office July 2005 and May 2006 to discuss changes to Residential Care Subsidy and service delivery initiatives</li> </ul> |
| <ul style="list-style-type: none"> <li>• Hold seminars with other agencies and volunteer organisations to increase staff awareness of older people's health issues and rest homes and hospital services by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Presentations given to:               <ul style="list-style-type: none"> <li>– Royal New Zealand Foundation for the Blind, March 2006</li> <li>– Mahana Support group for Alzheimers, May 2006</li> </ul> </li> <li>■ Napier New Zealand Superannuation case managers visited residents in Hawkes Bay rest homes to provide extra assistance</li> <li>■ Older People's expos held in Napier March 2006 and Wairoa May 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide training for staff on elder abuse in conjunction with Elder Abuse and Neglect Prevention Services by June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ New Elder Abuse and Neglect Prevention Services Co-ordinator introduced to staff around the region</li> <li>■ Training delivered to staff on Elder Abuse and Neglect Prevention Services by June 2006 and specific training delivered to New Zealand Superannuation case managers July 2006</li> </ul>  |

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – East Coast	Low cost housing Goals 3 & 7	<ul style="list-style-type: none"> <li>Older clients are able to access affordable and appropriate housing options</li> </ul>	<ul style="list-style-type: none"> <li>Older people report improved housing options available to them in rural areas of East Coast</li> </ul>
Work and Income – East Coast	Memorandum of Understanding Goals 2 & 3	<ul style="list-style-type: none"> <li>Older people have access to appropriate housing and health care services</li> </ul>	<ul style="list-style-type: none"> <li>Memorandum of Understanding signed between Work and Income East Coast and local housing authorities, hospitals and general practitioners</li> </ul>
Work and Income – East Coast	Pacific Wave/Fono Goal 6	<ul style="list-style-type: none"> <li>Mature Pacific peoples are able to access programmes which help them into paid or unpaid work or training</li> </ul>	<ul style="list-style-type: none"> <li>Programme is helping older Pacific peoples to attain paid or unpaid work or training they want</li> </ul>
Work and Income – East Coast	Safety awareness programmes for the older person Goal 5	<ul style="list-style-type: none"> <li>Older people are safe and secure in their homes</li> </ul>	<ul style="list-style-type: none"> <li>Education and safety programmes in place</li> <li>Fire alarms placed and working correctly in more older people's homes</li> </ul>
Work and Income – Nelson	Community expos Goals 1 & 5	<ul style="list-style-type: none"> <li>Older clients have a better quality of life through greater awareness of services for them in the community</li> </ul>	<ul style="list-style-type: none"> <li>Older clients are well informed about services available to them in the community</li> </ul>
Work and Income – Nelson	Disability Allowance Goal 1	<ul style="list-style-type: none"> <li>Older people are receiving their full entitlements</li> </ul>	<ul style="list-style-type: none"> <li>More older clients in need have access to Disability Allowance</li> </ul>
Work and Income – Nelson	One Stop Shop Goals 1 & 5	<ul style="list-style-type: none"> <li>Staff are enabled to provide quality services to older clients</li> </ul>	<ul style="list-style-type: none"> <li>Staff are successfully integrated into Stoke office</li> <li>Clients and community have good information about services</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Develop relationships with housing agencies to promote housing improvements for older people in rural areas of the East Coast by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Client referrals made to Wairoa Waikaremoana Māori Trust Board resulted in 90 improvements to older people's homes</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Continue to work to develop a Memorandum of Understanding between Work and Income, housing agencies, local DHBs and general practitioners on issues relating to older people's health needs by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Relationship established with DHBs, health practitioners and the Ministry of Health to work on older people's health needs</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Develop a programme for Pacific peoples based on Pacific Wave/Fono programme which encourages older Pacific people into paid or unpaid work or training by the end of June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Work programme underway to help older Pacific people gain employment. Completion deferred until June 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Continue to work with the volunteer fire brigade and/or local councils to develop and provide safety education programmes</li> <li>• Assist older people in rural areas to install and check fire alarms in their homes by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ In partnership with Te Puni Kōkiri checked fire alarms and electrical wiring for clients aged 60 and over in the Wairoa/Tairāwhiti area</li> <li>■ Fire safety information provided at Whakaki Marae kaumātua hui 18 May 2006</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Hold two expos with involvement from community groups and local councils on services available within the community for the older person in Motueka August 2005 and Nelson October 2005</li> </ul>   | <ul style="list-style-type: none"> <li>■ Expos held in Motueka, Nelson and Greymouth were well supported by community groups and councils with over 60 participating groups in Motueka and Greymouth and 80 in Nelson</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Invite New Zealand Superannuation (NZS) clients who hold a Community Services Card to apply for Disability Allowance with a targeted approach as follows:               <ul style="list-style-type: none"> <li>– Nelson, Richmond and Stoke – all NZS clients by June 2006</li> <li>– Westport – all NZS clients by February 2006</li> <li>– Motueka and Greymouth clients aged 75 years and over by April 2006</li> <li>– Blenheim clients 80 years and over by April 2006</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>■ Letters sent to older clients who might have been eligible for Disability Allowance</li> <li>■ Low take-up rate in Greymouth and Blenheim, despite follow-up phone calls. Motueka service centre received increased applications for Disability Allowance and Accommodation Supplement</li> </ul> |
| <ul style="list-style-type: none"> <li>• Set up one stop shop at Stoke with service links to Nelson City and Richmond clients and be fully operational by March 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Set up of a one stop shop at Stoke deferred until 2007. In the interim New Zealand Superannuation service will be provided in the area</li> </ul>   |



### Positive Ageing Goals

- Goal 1:** Income
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- Goal 3:** Housing
- Goal 4:** Transport
- Goal 5:** Safety and security

- Goal 6:** Culturally appropriate services
- Goal 7:** Rural services
- Goal 8:** Positive attitude
- Goal 9:** Elimination of ageism
- Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Nelson	Rural services Goal 7	<ul style="list-style-type: none"> <li>• Older people in rural Nelson, West Coast and Marlborough areas have increased quality of life because they receive their full entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• More older rural clients are using personal services</li> </ul>
Work and Income – Northland	Access to Work and Income services Goals 1, 6 & 7	<ul style="list-style-type: none"> <li>• Older people have access to information on entitlements and safety issues and have full access to services</li> </ul>	<ul style="list-style-type: none"> <li>• Full and correct entitlement as evidenced by Accuracy Reporting statistics</li> <li>• Improved living standards for older people</li> <li>• Older people have a higher awareness of safety issues</li> <li>• Increased access to services</li> </ul>
Work and Income – Northland	Development of case manager services Goals 9 & 10	<ul style="list-style-type: none"> <li>• Older people have the information they need about opportunities to participate in their communities</li> </ul>	<ul style="list-style-type: none"> <li>• Positive promotion of mentoring programmes and use of skills and experience of older people</li> <li>• Increased growth and participation from older people within the community</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

- Promote personal service to older clients in the Nelson region through Heartlands programmes:
  - weekly at Hokitika
  - six-monthly at South Westland, Murchison, Karamea and Seddon/Havelock
  - fortnightly at Reefton and Takaka

- Work with Police and other agencies to promote Keeping Independent Now meetings and deliver seminars for older clients in rural Northland by June 2006
- Investigate improved services for older Māori by October 2005
- Extend mobile services to older people in Kaipara area
- Investigate additional day agency services at Kaeo and Mangawhai
- Continue to liaise with the rural housing co-ordinators regarding benefit entitlements for older people living in rural communities

- Develop further mentoring service between older people and youth
- Provide training for case managers to ensure they are able to provide services to clients with high and complex needs
- Adopt an holistic approach to case management for older people

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Services provided to older clients weekly at Hokitika and fortnightly in Reefton and Takaka to improve access to New Zealand Superannuation and other entitlements. Positive feedback received from older people in these communities
- Monthly visits commenced to rural Heartland Services site in Kaikoura
- Visited other rural areas six-monthly. Developed contacts with health providers, and older people seen were provided with information on health assistance

- Government, community and health organisations participated in Age Concern Expo held in Kaitaia October 2005 to provide access to information on older people's services. More than 200 people attended the expo
- One Keeping Independent Now seminar held 24 April 2006 with health providers in rural coastal Northland for Māori clients
- Case manager regularly visited older Māori on marae in Kaikohe area and provided information on entitlements
- 214 home visits completed in Northland to ensure older people received full entitlements
- Day agency services for access to information and entitlements provided to clients in rural communities at Onerahi, Opononi and Kaeo. Further investigation continuing about extending services to the Kaiwaka/Mangawhai area
- Liaison with rural housing co-ordinators maintained to provide advice on benefit entitlements for older people

- Completion of specific mentoring projects deferred until June 2007
- Training provided to staff on the following:
  - service excellence
  - technical training
  - Elder Abuse and Neglect Prevention training
- Clients referred to Work Brokers and Studylink for specialised services available to older people on jobs and education

## Positive Ageing Goals

**Goal 1:** Income

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**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Northland	Health services Goal 2	<ul style="list-style-type: none"> <li>Better health outcomes for older people</li> </ul>	<ul style="list-style-type: none"> <li>Better sustainable health outcomes for older people</li> <li>Improved co-ordination of services across boundaries</li> </ul>
Work and Income – Northland	Housing Goals 3 & 7	<ul style="list-style-type: none"> <li>Older people are able to access appropriate and affordable housing options</li> </ul>	<ul style="list-style-type: none"> <li>Better sustainable housing for older people</li> <li>Improved co-ordination of services across boundaries</li> </ul>
Work and Income – Northland	Interagency and community collaboration Goals 7 & 8	<ul style="list-style-type: none"> <li>Older people in Northland have access to information and services in areas where they live</li> </ul>	<ul style="list-style-type: none"> <li>Increased number of older people in rural areas accessing services</li> <li>Improved co-ordination of services across boundaries</li> </ul>
Work and Income – Northland	Residential Subsidy Unit Goals 1 & 3	<ul style="list-style-type: none"> <li>Older people have access to the information they need to improve their wellbeing</li> </ul>	<ul style="list-style-type: none"> <li>Financial wellbeing and living standards of older people improves</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Continue to insulate houses for older people through the Whangarei Warm Housing and Rural Housing programmes
- Rural housing co-ordinators continue to refer older people to health services

- Three rural housing co-ordinators investigated health and housing solutions for older people to provide financial assistance for heating, roofing and cooking facilities
- Rural housing co-ordinators maintained interagency referral process with health services to meet older client's health and financial needs

- Rural housing co-ordinators identify and broker housing solutions for older people living in sub-standard conditions
- Support Te Rarawa (local rānanga) to build kaumātua and kuia flats in Kaitaia township

- Referred 32 older clients to housing agencies, Masonic Trust and Housing New Zealand
- Support provided through rural housing co-ordinators to set up seven kaumātua and kuia flats for older Māori in Kaitaia. Official opening held 22 May 2006 in conjunction with Te Rarawa Trust

- Promote Heartlands services in Kaitaia, Kaikohe and Dargaville
- Continue interagency meetings at a regional management level through the Northland Intersectoral forum
- Continue to maintain networks with key external stakeholders such as:
  - Police
  - Age Concern
  - RSA
  - Disability Resource Centres
  - District Health Board
  - Careplus
  - Local council
- Utilise the long-term community council process to increase better interagency contact

- Collaboration with Inland Revenue and Housing NZ improved access to information for older people at Heartland Services
- Northland Intersectoral Forum meetings held monthly with senior management from government agencies
- Active networks maintained with key stakeholders and information shared regularly
- Contact established with the Whangarei District Council and further involvement will allow better interagency contact

- Encourage and support staff to attend community agency meetings that focus on older people
- Provide staff recruitment and training to manage the increase in Residential Care Subsidy applications

- Residential Subsidy Unit staff attended monthly Community Agency meetings with District Health Board, Needs Assessment Co-ordinators and health providers
- 44 staff recruited and trained to process Residential Care Subsidy applications to implement legislation changes on 1 July 2005



### Positive Ageing Goals

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Safety and security

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitude
- Goal 9: Elimination of ageism
- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Northland	Staff training and development Goals 1 & 8	<ul style="list-style-type: none"> <li>• New Zealand Superannuation case managers are trained to work well with older people and can deliver a quality client service</li> </ul>	<ul style="list-style-type: none"> <li>• Staff are well informed about older people's issues</li> <li>• Older people receive best practice from New Zealand Superannuation case managers</li> </ul>
Work and Income – Southern	Disability Allowance Goal 1	<ul style="list-style-type: none"> <li>• Older people are receiving their correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• More older clients have access to Disability Allowance</li> </ul>
Work and Income – Southern	Home help agencies to enable clients to access full entitlements Goal 1	<ul style="list-style-type: none"> <li>• Older people are receiving their correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• Housebound clients will be well informed about entitlements</li> </ul>
Work and Income – Southern	Keeping Independent Now seminars Goals 1 & 5	<ul style="list-style-type: none"> <li>• Older clients in the community have access to information services</li> </ul>	<ul style="list-style-type: none"> <li>• More older people are well informed about services available to them to enable them to remain safely in their own homes</li> </ul>
Work and Income – Southern	Services to Māori communities Goals 1 & 6	<ul style="list-style-type: none"> <li>• Older Māori have greater access to Work and Income services</li> </ul>	<ul style="list-style-type: none"> <li>• More older Māori people living in rural areas have access to services</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Provide regular meetings with New Zealand Superannuation Case Managers across the region to share information and best practices
- Encourage and support staff to attend community agency meetings that focus on older people

- Staff workshop held 8 June 2006 with Residential Subsidy Unit and Northland Superannuation case managers to look at future services for older clients. Feedback forwarded to National Office to consider when developing older peoples' policies and regional plans
- Staff attended monthly community meetings, with agencies that focus on older people, to network and promote Work and Income services

- Update information on Disability Allowance and make available to all medical practices in Invercargill rural areas

- Visited all Southern rural medical centres. GPs and district nurses briefed on eligibility for Disability Allowance
- Distributed fliers on Accommodation Supplement, Residential Care Subsidy, Community Services Card and Special Benefit to all Southern rural medical centres

- Provide community assistance to older people by providing information through home help and visiting agencies including Age Concern and Presbyterian Support Services

- All Southern New Zealand Superannuation case managers met regularly to share information with agencies such as Age Concern, Grey Power, and Presbyterian Support Services

- Continue to hold quarterly neighbourhood meetings with Timaru and Oamaru Work and Income clients in conjunction with relevant community groups to discuss services available including the Returned and Services' Association (RSA)

- Keeping Independent Now seminars to provide information to older people held quarterly in the following communities:
  - Twizel
  - Timaru
  - Geraldine
  - Temuka
  - Oamaru
- Over 50 superannuation clients in Timaru had their homes insulated at no cost through referral by case managers to the Healthy Homes project
- Presentation given to the RSA group on veterans' issues

- Provide culturally appropriate services to older Māori by visiting clients at the marae in Gore and Temuka as required

- Timaru staff visited Arowhenua Marae fortnightly to provide culturally appropriate services to older Māori
- Three marae in Gore were visited by the local Service Centre Manager to provide information and advice on Work and Income services

## Positive Ageing Goals

**Goal 1:** Income  
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**Goal 7:** Rural services  
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**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Southern	Services to rural communities Goals 1 & 7	<ul style="list-style-type: none"> <li>Older clients living in rural areas have greater access to the services of Work and Income</li> </ul>	<ul style="list-style-type: none"> <li>More older people living in rural areas have access to services</li> </ul>
Work and Income – Southern	Supplementary entitlements Goal 1	<ul style="list-style-type: none"> <li>Older people are receiving their correct entitlements</li> </ul>	<ul style="list-style-type: none"> <li>More clients have access to Disability Allowance and Living Alone Payments</li> </ul>
Work and Income – Taranaki, Wanganui, King Country	Community liaison role Goals 1 & 5	<ul style="list-style-type: none"> <li>Older clients are aware of income support entitlements and other support services in the community</li> </ul>	<ul style="list-style-type: none"> <li>Clients have better knowledge of their entitlements and other community services</li> <li>Client satisfaction rating is 95%</li> </ul>
Work and Income – Taranaki, King Country, Wanganui	Kaumatua networks Goals 1 & 6	<ul style="list-style-type: none"> <li>Older Māori are informed about services and financial assistance available to them</li> </ul>	<ul style="list-style-type: none"> <li>Groups of older Māori receive information about services and financial assistance</li> </ul>
Work and Income – Taranaki, Wanganui, King Country	Mature employment services Goal 9	<ul style="list-style-type: none"> <li>Mature jobseekers are well prepared for employment and have access to appropriate paid employment opportunities</li> </ul>	<ul style="list-style-type: none"> <li>Mature jobseeker clients receive specialist employment services and those in receipt of unemployment benefit reduces by June 2006</li> </ul>
Work and Income – Taranaki, Wanganui, King Country	Positive Ageing Forum Goals 1 & 5	<ul style="list-style-type: none"> <li>Older clients receive information on additional financial help</li> </ul>	<ul style="list-style-type: none"> <li>Increase in number of older people seeking information about extra financial help available</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Provide services to older people in their communities through:               <ul style="list-style-type: none"> <li>– quarterly visits to the rural towns in Geraldine, Temuka, Twizel and Waimate</li> <li>– fortnightly to Palmerston community</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>■ Services provided to older clients in Southern rural communities. Frequency of visits was driven by client request</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Invite applications for Disability Allowance and Living Alone Payments from all New Zealand Superannuation clients in Invercargill area who hold Community Services Cards and are not receiving supplementary entitlements</li> </ul>                                    | <ul style="list-style-type: none"> <li>■ Letters sent to approximately 3,000 Southern New Zealand Superannuation clients, with a Community Services Card, inviting them to apply for supplementary assistance, resulting in approximately 30% uptake</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Hold minimum of 10 presentations to senior citizens' interest groups by 30 June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ 11 presentations on financial assistance given to: Te Rangimarie Hospice, Alzheimer's Society, Arthritis Society, Chronic Obstructive Airways Group, New Plymouth RSA, Probus, Zipper Cardiac Support Club, Methodist Women's Group, Stratford Patriotic Association, Māori Women's Welfare League, Widow and Widowers' Association</li> </ul> |
| <ul style="list-style-type: none"> <li>• Develop networks with kaumatua and participate in kaumatua hui during reporting period to June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Work and Income staff presented information on initiatives to support families young and old, and addressed needs of a growing older population to 30 kaumātua from North Taranaki King Country at the Kaumātua Kaunihera on 20 June 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide referrals for older people seeking employment to Specialist Employment Services Experience Express New Plymouth</li> </ul>   | <ul style="list-style-type: none"> <li>■ 21 referrals to Experience Express Employment Services resulted in 13 interviews and six people placed into full time employment</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Host a positive ageing forum by 30 June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Attended the Positive Ageing Forum at New Plymouth District Council in September 2005</li> <li>■ Met monthly with the Positive Ageing Trust to promote positive ageing</li> <li>■ Work and Income and the New Plymouth Positive Ageing Trust co-hosted a Positive Aging Forum at Waitara in October 2005 attended by 65 people</li> </ul>      |



### Positive Ageing Goals

- Goal 1: Income
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- Goal 5: Safety and security

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Waikato	Information services to older Māori – Huntly Ngaruawahia Thames Hamilton  Goals 6 & 7	<ul style="list-style-type: none"> <li>• Older Māori are well informed and have better access to services</li> </ul>	<ul style="list-style-type: none"> <li>• Older Māori in both urban and rural areas report increased understanding of and satisfaction with Work and Income services</li> </ul>
Work and Income – Waikato	Keeping Independent Now seminars  Goals 1 & 5	<ul style="list-style-type: none"> <li>• Superannuitants are able to maintain independence in the community through the provision of information on the income support entitlements and community services available to them</li> </ul>	<ul style="list-style-type: none"> <li>• Clients report higher levels of confidence in maintaining their independence by making full use of community facilities and services</li> </ul>
Work and Income – Waikato	Liaison with local organisations working with older people  Goals 2 & 10	<ul style="list-style-type: none"> <li>• Older people are appropriately referred to receive assistance from service providers as a result of understanding each other's processes, aims and capabilities</li> </ul>	<ul style="list-style-type: none"> <li>• Meetings are well attended by representatives of invited groups</li> </ul>
Work and Income – Waikato	Pre-superannuation information dissemination  Goals 1 & 5	<ul style="list-style-type: none"> <li>• People approaching age 65 are better informed about New Zealand Superannuation and supplementary benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Clients receive full and correct entitlement at the time they are granted New Zealand Superannuation</li> <li>• Client satisfaction meets or exceeds required service standard</li> <li>• Feedback shows clients found seminars useful</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Liaise with other agencies so older Māori are referred to appropriate services to support them to maintain their independence
- Hold monthly meetings with Hauraki Māori Trust Board, Te Korowai
- Provide information on services to older clients in Thames Hospital weekly
- Commence three-weekly offsite services at Rauwaawa Trust in Franklin for kaumātua

- Interviews conducted three-weekly for clients at the Rauawaawa Trust to provide information and referrals to other organisations for assistance
- Liaison service by Thames Service Centre established with Te Korowai. Monthly meetings held with Hauraki Māori Trust Board to improve information on services
- Client service information provided weekly to older clients in Thames Hospital

- Work with community organisations, Police, Housing New Zealand, health providers and local council to present information on available services to older people
- Keeping Independent Now seminar/expo hosted by Hamilton City Super Centre by March 2006
- Commence six-monthly seminar/expo hosted by Te Awamutu office by March 2006

- Hamilton Super Centre staff presented information on services to older people through:
  - three-monthly Age Wise providers' forums
  - contact established with Housing New Zealand case managers
  - Hamilton City Council's 2005 to 2010 Older Persons Policy working group
- Keeping Independent Now seminar and expo not held but planned for August 2006
- Te Awamutu Service Centre held expo in August 2005 on aged and disability services
- Staff shared information on services to older people at monthly Grey Power meetings

- Hold meetings with representatives from health, housing and community groups three-monthly in Hamilton and a minimum of six-monthly in other Waikato regional areas

- Hamilton Super Centre shared information on older people's services through:
  - three-monthly network meetings with DHBs, Hamilton City Council, Age Concern, Housing New Zealand Corporation and other community agencies
  - fortnightly service provided at Thames Hospital

- Commence bi-monthly pre-superannuation seminars through Hamilton City Super Centre by October 2005
- Host pre-superannuation seminars in other regional offices by June 2006

- Hamilton Super Centre delivered two pre-superannuation seminars in August and November 2005 to provide information to older people approaching retirement
- Pre-superannuation seminars in other regional offices not held. Three seminars will be completed by Hamilton Super Centre and Te Awamutu Service Centre by December 2006

## Positive Ageing Goals

**Goal 1:** Income  
**Goal 2:** Health services  
**Goal 3:** Housing  
**Goal 4:** Transport  
**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services  
**Goal 7:** Rural services  
**Goal 8:** Positive attitude  
**Goal 9:** Elimination of ageism  
**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Work and Income – Wellington	Relationships with health services Goal 2	<ul style="list-style-type: none"> <li>Older people are provided with comprehensive information about assistance to help meet medical costs</li> </ul>	<ul style="list-style-type: none"> <li>Older clients are kept informed of information-sharing between health providers and Work and Income</li> </ul>
Work and Income – Wellington	Relationships with housing agencies Goal 3	<ul style="list-style-type: none"> <li>Older clients are able to access appropriate and affordable housing options</li> </ul>	<ul style="list-style-type: none"> <li>Increased number of older clients can access affordable and appropriate housing</li> </ul>
Work and Income – Wellington	Staff training Goals 1 & 8	<ul style="list-style-type: none"> <li>Staff are trained to meet the needs of older clients</li> </ul>	<ul style="list-style-type: none"> <li>Staff provide older clients with the correct information and entitlements in the first instance</li> </ul>
Sport and Recreation New Zealand (SPARC)  www.sparc.org.nz	Advocacy and sector effectiveness Goals 5 & 8	<ul style="list-style-type: none"> <li>Sport and recreation service planning and development considers older people's needs</li> </ul>	<ul style="list-style-type: none"> <li>The national policy framework and SPARC strategic review of physical activity and sport 2006 and onwards, recognises needs of older people</li> </ul>
Sport and Recreation New Zealand (SPARC)	Green prescriptions (GRx) Goal 2	<ul style="list-style-type: none"> <li>Older people increase physical activity levels after written advice from their GP or practice nurse</li> </ul>	<ul style="list-style-type: none"> <li>Minimum of 25% of GRx are issued for people aged 65 years and over</li> </ul>
Sport and Recreation New Zealand (SPARC)	New Zealand Thinksafe Masters Games Goal 8	<ul style="list-style-type: none"> <li>Older New Zealanders have opportunities to be active in a social and competitive sports environment</li> </ul>	<ul style="list-style-type: none"> <li>Sport and Recreation New Zealand provides financial support for Push Play component of ACC New Zealand Thinksafe Masters Games</li> </ul>
State Services Commission  www.ssc.govt.nz	Making the State Services an employer of choice Goal 9	<ul style="list-style-type: none"> <li>Older people in the public service have the choice to continue their working life in ways that suit them as they age</li> </ul>	<ul style="list-style-type: none"> <li>Information is available to government departments on elimination of ageism and promotion of flexible work practices</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Liaise with primary health organisations and communities including visits to hospital to provide older people with information on entitlements</li> </ul>                                  | <ul style="list-style-type: none"> <li>■ Weekly visits made to Wellington Hospital's wards for older people to provide information about assistance</li> <li>■ Case manager visits made to rest homes when requested to assist clients and caregivers with entitlement information</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Provide information on Accommodation Supplement to Hutt City Council and Housing New Zealand to inform older clients about correct entitlements</li> </ul>                                 | <ul style="list-style-type: none"> <li>■ Worked with Housing New Zealand Corporation and Wellington City Council to provide information on Accommodation Supplement. Information to other local authorities to be provided by 2007</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Participate in Expo on Health and Wellbeing for older people on 27 September 2005</li> </ul>   | <ul style="list-style-type: none"> <li>■ Facilitated and funded expo in Lower Hutt on 27 September 2005. Expo was well attended by older people in the community</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Complete strategic work for review of physical activity and sport by 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Work underway to consider older people's needs for the strategic plan of physical activity and sport. Scoping paper to be completed by December 2006</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Conduct Green Prescriptions patient survey by May 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ 29% percent of respondents to the Green Prescriptions' patient survey in May 2006 were aged 65 years and over. Of these respondents:               <ul style="list-style-type: none"> <li>– 72% noticed a health change since becoming more active</li> <li>– 46% generally felt better</li> <li>– 40% felt stronger/fitter</li> <li>– 35% lost weight</li> </ul> </li> </ul> |
| <ul style="list-style-type: none"> <li>• Sponsor ACC New Zealand Thinksafe Masters Games in Dunedin February 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Sport and Recreation New Zealand Thinksafe sponsored 5km and 10km walks in the 2006 New Zealand Thinksafe Masters Games. More than 11% of participants in the two events were aged 65 years or older</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Consider issues impacting on the employment of older people during 2005/2006, as part of the work programme being developed for making the State Services an employer of choice</li> </ul> | <ul style="list-style-type: none"> <li>■ Findings of the 2005 Public Service Career Progression &amp; Development Survey for younger, mid-career, and older public servants published in a report available at <a href="http://www.ssc.govt.nz/career-progression-survey05">www.ssc.govt.nz/career-progression-survey05</a></li> </ul>   |



## Positive Ageing Goals

- Goal 1: Income
- Goal 2: Health services
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- Goal 7: Rural services
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- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
State Services Commission	State Sector Retirement Savings Scheme  Goal 1	<ul style="list-style-type: none"> <li>• Older workers have the opportunity to increase their retirement savings</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in the percentage of older workers who elect to increase their contributions to secure the 3% employer subsidy from 1 July 2005</li> </ul>
Statistics New Zealand  <a href="http://www.stats.govt.nz">www.stats.govt.nz</a>	Demographic Aspects of New Zealand's Ageing Population  Goal 5	<ul style="list-style-type: none"> <li>• Research aspects of population ageing in New Zealand and focus on future ageing</li> </ul>	<ul style="list-style-type: none"> <li>• Latest demographic projections available and provide a basis for related analysis and research into more specific aspects and implications of New Zealand's ageing population</li> </ul>
Te Puni Kōkiri  <a href="http://www.tpk.govt.nz">www.tpk.govt.nz</a>	Capacity building  Goals 6 & 10	<ul style="list-style-type: none"> <li>• Build the infrastructure of Māori communities to lay the foundations for cultural, economic and social development</li> </ul>	<ul style="list-style-type: none"> <li>• Ministry receives regular reports on achievements made and milestones reached</li> <li>• Regional meetings held regularly and stronger relationships with Māori reported</li> </ul>
Te Puni Kōkiri	Special Housing Action Zones  Goals 3 & 5	<ul style="list-style-type: none"> <li>• Resolve serious housing needs within a designated area</li> </ul>	<ul style="list-style-type: none"> <li>• Iwi/Māori community organisations within the Special Housing Action Zone (SHAZ) locations are resourced and supported to provide appropriate information on housing solutions for Māori, including older Māori, and to address their existing housing issues</li> </ul>
Ministry of Transport  <a href="http://www.mot.govt.nz">www.mot.govt.nz</a>	Review of Older Driver Licensing Policy  Goal 4	<ul style="list-style-type: none"> <li>• Implementation of agreed review recommendations for changes to the older driver licensing regime</li> </ul>	<ul style="list-style-type: none"> <li>• Recommendations of Review of Older Driver Licensing Policy agreed by Government are progressively implemented</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>• Introduce employer subsidy to 3% on 1 July 2005</li> </ul>  | <ul style="list-style-type: none"> <li>■ As a result of the employer subsidy increase 1 July 2005, twice the number of State Sector Retirement Savings Scheme members aged over 60 saved 3% or more of their salary</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Publish report <i>Demographic Aspects of New Zealand's Ageing Population</i> by March 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Published report <i>Demographic Aspects of New Zealand's Ageing Population</i> March 2006 available at <a href="http://www.stats.govt.nz/products-and-services/papers/demographic-aspects-nz-ageing-population.htm">www.stats.govt.nz/products-and-services/papers/demographic-aspects-nz-ageing-population.htm</a></li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide resources to Māori organisations for capacity building projects to be completed by Māori communities, including recognising the role of older Māori and their contribution to development of their whānau, hapū and iwi, by June 2006</li> <li>• During the reporting period, facilitate regional meetings with local, regional and central government agencies, and other relevant organisations including Māori entities, to co-ordinate assistance for Māori communities and to build whole-of-government relationships</li> </ul> | <ul style="list-style-type: none"> <li>■ \$8 million provided for projects to build capacity of Māori collectives and assist whānau, hapū and iwi to achieve their objectives</li> <li>■ Facilitated bi-monthly meetings between Te Puni Kōkiri regional directors and local, regional and central government agencies to address Māori capacity building</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Implement at least one SHAZ project to meet the housing needs of older Māori in Māori communities by June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Supported Te Rūnanga O Te Rarawa with project management to oversee the construction of seven kaumātua units at Pukepoto Rd Kaitiāia that opened in May 2006</li> <li>■ Assisted Te Rānanga O Whaingaroa with a business case proposal to Housing New Zealand Corporation to construct five units for older residents in Kaeo.</li> <li>■ Assisted Ngai Tai Iwi Authority to prepare a proposal for kaumātua supported living complex</li> </ul> |
| <ul style="list-style-type: none"> <li>• Commence implementation plan based on recommendations from report to joint Ministers from Review of Older Driver Licensing Policy stakeholder group and the Ministry of Transport</li> </ul>  | <ul style="list-style-type: none"> <li>■ 90 submissions received and analysed from public consultation on draft older driver Amendment Rule changes</li> <li>■ Implementation of new policy, including removal of mandatory age-based older driver on-road test scheduled for December 2006</li> </ul>  |

### Positive Ageing Goals

- Goal 1: Income
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- Goal 7: Rural services
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- Goal 9: Elimination of ageism
- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Ministry of Transport and Land Transport New Zealand	Total Mobility scheme review Goal 4	<ul style="list-style-type: none"> <li>• Provide subsidised taxi service to people with serious mobility constraints that prevent them from using passenger transport</li> </ul>	<ul style="list-style-type: none"> <li>• Review will identify policy options to improve the adequacy, consistency, portability, sustainability and coverage of the scheme</li> </ul>
Veterans' Affairs New Zealand	Commemorations Goal 8	<ul style="list-style-type: none"> <li>• The community continues to be aware of the contribution made by war veterans to New Zealand as a nation</li> </ul>	<ul style="list-style-type: none"> <li>• Increased participation in commemorative activities by veterans</li> <li>• Public awareness of role played by veterans</li> <li>• Veterans' experiences are acknowledged by their communities</li> </ul>

[www.veteransaffairs.mil.nz](http://www.veteransaffairs.mil.nz)



## KEY ACTIONS AND TIMEFRAMES

- Provide a report on recommendations for improving Total Mobility scheme to Minister, August 2005
- Provide veterans with opportunity to attend events that commemorate the battles or events that they were involved in
- Develop an education strategy that promotes awareness of veterans and their stories by June 2006

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- The review of the Total Mobility scheme August 2005 resulted in 19 recommendations for improvements to strengthen the purpose, eligibility criteria and fare subsidy for the scheme
- Meetings held February/March 2006 with all local authorities operating Total Mobility schemes to discuss changes
- Agreements signed with all local authorities resulting in additional Land Transport New Zealand funding for Total Mobility scheme changes
- Approximately \$99,000 provided to enable 57 veterans to attend commemorations of battles or events and to assist groups to hold reunions
- Co-ordination and support provided for 80 veterans who travelled to the Pacific to commemorate the 60th anniversary of VJ Day. On their return from the Pacific they joined other World War II veterans in a street march, church service and reception arranged to honour the veterans
- The Government designated 2006 as the Year of the Veteran. A group of veterans, representing campaigns New Zealand participated in, attended the launch of the Year of the Veteran on 6 March 2006
- Year of the Veteran material mailed out to all RSAs, councils, public libraries and citizens advice bureaux to support the Year of the Veteran 2006
- Funding provided to support Year of the Veteran:
  - \$1 million for grants to community groups to undertake projects
  - \$200,000 for national events



### Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Veterans' Affairs New Zealand</b>	<b>Development of service delivery</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Veterans can access services to meet their needs</li> </ul>	<ul style="list-style-type: none"> <li>• Veterans have access to appropriate services</li> <li>• Maximise veterans' use of available community-based services and supports</li> </ul>
<b>Ministry of Women's Affairs</b>	<b>Implementation of the five-year Action Plan for New Zealand Women</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Ensure needs of older women are considered in policy development</li> <li>• Improve outcomes for women in retirement</li> <li>• Reduce the incidence and impact of violence on older women</li> <li>• Enable work force participation of older women</li> <li>• Older women are able to access affordable quality housing</li> <li>• Older women are able to balance their work and family life</li> </ul>	<ul style="list-style-type: none"> <li>• Ministry of Women's Affairs input leads to better informed decision making on policies for older women</li> </ul>

[www.mwa.govt.nz](http://www.mwa.govt.nz)



## KEY ACTIONS AND TIMEFRAMES

- Provide information to, and work with, veterans groups and community agencies to raise awareness of the services available to support veterans who live in their community
- Inform health professionals and community groups about health issues affecting veterans
- Review effectiveness of current service delivery mechanisms to ensure that the service delivery is effectively co-ordinated and is effective in meeting the ongoing needs of veterans
- Develop publications to address new issues as they arise and revise existing publications

- Work in partnership with the Ministry of Social Development, the Treasury, Retirement Commission and other relevant agencies on the development of policy options to improve outcomes for women in retirement
- Work in partnership with other agencies including the Ministry of Social Development, Ministry of Justice, Department of Labour and Housing New Zealand Corporation to:
  - improve the safety and wellbeing of women, including elder person abuse and neglect
  - improve the safety of women, girls and older women by continuing the implementation of the Crime Reduction strategy
  - enable workforce participation of older women
  - promote work-life balance initiatives to ensure older women are able to balance their lives and to support elder care

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Case management service reviewed and enhanced to ensure the delivery of community-based services and support for veterans and their families
- Director Veterans' Affairs/Secretary for War Pensions attended meetings with welfare officers from veterans' organisations and participated in RSA regional training and information seminars to outline services available to veterans
- Information on services available to veterans provided to primary health organisations, social work agencies and other voluntary agencies
- Changes made in December 2005 to speed up assessment of War Disablement Pension claims

- Contributed to interagency work on:
  - Retirement Income steering committee. This resulted in women's specific retirement requirements included in research and policy development
  - Design of evaluation tool for the KiwiSaver scheme to enable detailed measurement of women's participation and outcomes
  - *Environment Design Guidelines*, November 2005 by the National Taskforce on Community Violence, to assist local authorities in crime prevention for women's safety in public places
  - Multi-agency Taskforce for Action on Violence within Families to reduce family violence, abuse and neglect of older women
  - Department of Labour's Work-Life Balance project which will lead to greater choices for women in work with caring responsibilities
- Work-life balance issues identified in *Pasifika Women's Economic Well-Being Study* published February 2006 and available at <http://www.mwa.govt.nz/news-and-pubs/publications/pasifika-womens-wellbeing-final.html>

## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Banks Peninsula District Council and Akaroa/ Wairewa Community Trust  www.ccc.govt.nz	Community safety  Goal 5	<ul style="list-style-type: none"> <li>Older people feel safe and secure in Banks Peninsula communities</li> </ul>	<ul style="list-style-type: none"> <li>Annual performance evaluation shows older people feel safe in their home and the community</li> </ul>
Banks Peninsula District Council (amalgamated with Christchurch City Council on 6 March 2006)	Housing for older people  Goal 3	<ul style="list-style-type: none"> <li>Ensure older people's rental accommodation is well maintained and appropriate to their needs</li> </ul>	<ul style="list-style-type: none"> <li>Bi-annual surveys of council housing services show the services meet the needs of older people</li> </ul>
Banks Peninsula District Council and Akaroa/ Wairewa Community Trust	Safe with Age driving  Goal 4	<ul style="list-style-type: none"> <li>Older people have a choice of transport options</li> </ul>	<ul style="list-style-type: none"> <li>Driver re-licensing courses allow older drivers to maintain their independence</li> </ul>
Christchurch City Council  www.ccc.govt.nz	Christchurch City Council Older Persons' policy  Goals 1-10	<ul style="list-style-type: none"> <li>All council staff and elected members are informed by current policy that outlines clear up-to-date strategies for the advancement of older people and positive ageing</li> </ul>	<ul style="list-style-type: none"> <li>An updated Older Person's policy is drafted after consultation with all key stakeholders and in particular the Older Persons' Reference group</li> <li>The policy is systematically integrated into all council units and included in the policy framework to enhance its relevance and implementation</li> </ul>
Christchurch City Council	Go Free Enjoy the City mobility scooters  Goal 10	<ul style="list-style-type: none"> <li>Older people with mobility restriction have access to and ease of use of the city's cultural precinct</li> </ul>	<ul style="list-style-type: none"> <li>Bi-annual performance evaluations show increasing numbers of older people use the service</li> <li>Scooters are maintained, the use of scooters for older people is promoted, and statistics show increasing use by older people</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|---|--|
| <ul style="list-style-type: none"> <li>• Distribute information by July 2005 to residents on keeping safe in the home and in their community</li> <li>• Conduct annual survey on safety concerns including safety concerns for older people in Banks Peninsula district</li> <li>• Provide annual information on safety statistics in Banks Peninsula district via report to community boards and Banks Peninsula information pack</li> </ul>                     | <ul style="list-style-type: none"> <li>■ Information on keeping safe published in local newspapers</li> <li>■ Car Security survey to targeted households completed June 2006 but findings did not highlight concerns specifically related to older people</li> <li>■ Safety statistics completed 2004 and work under way to collect statistics for 2005 report to assist with planning for a safer community</li> </ul>      |
| <ul style="list-style-type: none"> <li>• Assess Banks Peninsula District Council's housing stock for older people; carry out renovation and redecoration of units in seven-year cycle commencing July 2005</li> <li>• Distribute information handbook on social services and community resources by September 2005</li> <li>• Survey local communities and identify future housing needs for older people with report to community boards by June 2006</li> </ul> | <ul style="list-style-type: none"> <li>■ Christchurch City Council completed a survey of all council housing stock, including housing for older people in Banks Peninsula, to plan long-term maintenance and redecoration</li> <li>■ Handbook not completed due to amalgamation with Christchurch City Council</li> <li>■ The consultation undertaken will feed into the Christchurch City Housing Plan</li> </ul>           |
| <ul style="list-style-type: none"> <li>• Provide four Safe with Age driving courses for older people by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Three Safe with Age driving courses held in Akaroa and Wairewa Ward. Two organised for Lyttelton and Mt Herbert did not proceed due to lack of participants</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Review current Older Persons' policy through research and consultation with other councils, Older Persons' Reference group, and agencies</li> <li>• Consult with Christchurch City Council, Third Age forum, and community on draft policy</li> <li>• Finalise policy by council and educate all units on the implementation implications by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Produced discussion paper on review of Older Persons' policy</li> <li>■ Staff member appointed specifically to work on reviewing the policy</li> <li>■ Reference group set up with key stakeholders to develop draft policy</li> <li>■ Timeframes for Older Persons' policy extended. Draft policy paper due by August 2006 and final policy decisions made by June 2007</li> </ul> |
| <ul style="list-style-type: none"> <li>• Launch Mobility Scooter project July 2005</li> <li>• Promote Mobility Scooter project to all potential scooter users</li> </ul>  | <ul style="list-style-type: none"> <li>■ Christchurch City Council located six scooters gifted to the city by TSB Bank for the use of older people in the central city's cultural precinct</li> <li>■ Mobility Scooter project promoted regularly to coincide with local events and festivals</li> </ul>   |



### Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Christchurch City Council	Positive Ageing Reference Group  Goals 1-10	<ul style="list-style-type: none"> <li>• Older people are regularly consulted on council issues and included in relevant decision making processes</li> </ul>	<ul style="list-style-type: none"> <li>• Older people actively participate in council decision making</li> <li>• Council's policy and planning is informed by older people's views and feedback</li> </ul>
Dunedin City Council	Access to recreation facilities  Goal 10  <a href="http://www.cityofdunedin.com">www.cityofdunedin.com</a>	<ul style="list-style-type: none"> <li>• Older people are able to access recreational facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of older people use aquatic facilities and walking tracks</li> </ul>
Dunedin City Council	Funding support to community groups  Goal 10	<ul style="list-style-type: none"> <li>• Council funding assists older people to actively participate in community organisations and access services</li> </ul>	<ul style="list-style-type: none"> <li>• Community organisations receiving funding provide an annual report on the contribution that they make to older people as part of Dunedin City Council's Long Term Council Community Plan</li> </ul>
Dunedin City Council	Library services  Goal 10	<ul style="list-style-type: none"> <li>• Older people can access council library services</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of older people can access council library and information services through a variety of methods</li> </ul>

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

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|--|--|
| <ul style="list-style-type: none"> <li>• Form a reference group of older people representing key stakeholders to inform council policy</li> <li>• Facilitate meetings with appropriate support and terms of reference</li> <li>• Organise and initiate methods of feedback and champions within all council units to advocate for positive change within their own area of work for older people and liaise with the Metropolitan Community Advisor – Disability/Older Adults</li> </ul>   | <ul style="list-style-type: none"> <li>■ Interim Older Persons' Reference Group formed June 2006 to agree Older Persons' Policy</li> <li>■ Facilitated monthly meetings of the Third Age Forum. Council maintained regular liaison and exchange of information with the Forum Co-ordinator and the Positive Ageing Ambassador</li> <li>■ Options for identifying champions to advocate for older people within each Council unit will be considered during the Older Persons' Policy review</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide discounts for older people to aquatic facilities in the city</li> <li>• Review track policy and strategy and remove barriers that limit older people's access to walking tracks</li> </ul>  | <ul style="list-style-type: none"> <li>■ A 55% discount provided to older people at aquatic facilities</li> <li>■ Review not completed, deferred until 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Fund the following community organisations to provide services for older people:               <ul style="list-style-type: none"> <li>– Community House</li> <li>– Dunedin Council of Social Services</li> <li>– Age on the Go</li> <li>– Poverty Action Network Dunedin Otepoti (Pando)</li> <li>– Citizens Advice Services</li> <li>– Neighbourhood Support</li> <li>– Community Patrols</li> </ul> </li> </ul>   | <ul style="list-style-type: none"> <li>■ Funding was provided to:               <ul style="list-style-type: none"> <li>– Community House</li> <li>– Dunedin Council of Social Services</li> <li>– Age on the Go</li> <li>– Citizens Advice Services</li> <li>– Neighbourhood Support</li> <li>– Community Patrols</li> </ul> </li> <li>■ Funding was not allocated to the Poverty Action Network which is in recess</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide large print and talking book collections at all council libraries and on book-buses</li> <li>• Provide computer and internet training opportunities for older people</li> <li>• Provide free access to electronic information and the internet via library's website</li> <li>• Provide daily library service to Dunedin Hospital and monthly and two-monthly services to residential centres, rest homes and private hospitals</li> <li>• Provide fortnightly and monthly library services to housebound older people</li> </ul> | <ul style="list-style-type: none"> <li>■ Large print and talking books available at all libraries. Mobile library buses supplied talking books on request</li> <li>■ Computer and internet training courses run at the City Library</li> <li>■ Provided free access to computers at the library and access to the library catalogue through the library's website <a href="http://www.dunedinlibraries.com">www.dunedinlibraries.com</a></li> <li>■ Daily library services provided to Dunedin Public Hospital and regularly to residential care facilities</li> <li>■ Regular library services provided to housebound older people</li> </ul> |

## Positive Ageing Goals

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Safety and security

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitude
- Goal 9: Elimination of ageism
- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Dunedin City Council	Older persons housing  Goal 3	<ul style="list-style-type: none"> <li>• Provide appropriate and sustainable housing for older tenants particularly those on low incomes</li> </ul>	<ul style="list-style-type: none"> <li>• Older tenants report an increase in satisfaction with housing services provided by Dunedin City Council</li> <li>• Waiting times for older people to access council houses is reduced</li> <li>• Older houses are retro-fitted with insulation to improve health of occupants and reduce hospital admissions</li> </ul>
Dunedin City Council	Transportation  Goal 4	<ul style="list-style-type: none"> <li>• Continue partnership with Land Transport New Zealand on road safety and safer routes</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of people 75 years and over are using free parking</li> <li>• Older people benefit from initiatives to improve road safety and pedestrian access</li> <li>• Reduced number of injuries to vulnerable road users including older people with increased level of satisfaction reported in survey on road safety</li> </ul>
Hamilton City Council and Age Concern Hamilton  <a href="http://www.hcc.govt.nz">www.hcc.govt.nz</a>	Elder abuse and neglect prevention  Goal 5	<ul style="list-style-type: none"> <li>• Older people remain safe from abuse and neglect</li> </ul>	<ul style="list-style-type: none"> <li>• Instances of elder abuse and neglect are reduced</li> </ul>
Hamilton City Council	Facilities and services  Goal 10	<ul style="list-style-type: none"> <li>• Ensure library facilities and services meet the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>• Annual residents survey shows customer satisfaction for libraries achieving a minimum satisfaction rating of 80%</li> </ul>
Hamilton City Council	50s Forward (swimming facilities)  Goal 2	<ul style="list-style-type: none"> <li>• Older people access health and fitness programmes</li> </ul>	<ul style="list-style-type: none"> <li>• Annual performance evaluation shows more older people participate in the programme</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Commence monthly survey on occupancy rates for Dunedin City Council's housing stock
- Liaise with Housing New Zealand Corporation to share information and to improve services for older people
- Negotiate pilot retrofit programme to insulate homes with Otago Area Health Board and contractor

- Monthly survey of council housing stock including housing for older people resulted in a 95% occupancy rate
- Liaison with Housing New Zealand Corporation delayed due to replacement of key Housing New Zealand Corporation staff. 100 homes will now be insulated by December 2006

- Provide all drivers 75 and over with an Older Person parking permit, which provides free parking on a meter, or pay and display, for maximum meter time
- Fund facilities to improve mobility-impaired pedestrian access
- In partnership with Land Transport New Zealand provide funding through Community Road Safety Programme
- Consult on, implement and monitor Safer Routes Community Road Safety projects for vulnerable road users, including older people

- 3,118 permits provided to drivers over 75 years to provide accessible free parking within meter time limits
- Funding maintained for alterations to kerbs and footpaths to provide easy access for pedestrians. Database set up to record current and future alterations to footpaths in Dunedin
- Funding provided for general road safety education such as Winter Driving campaign and to support Age Concern's Safe with Age driving programme
- Consultation for Safer Routes projects completed for the provision of safer kerbs and footpaths at every intersection along major routes
- Share the footpath education campaign implemented to raise awareness of the rights of all footpath users and to improve safety

- Support Age Concern Hamilton to maintain an Elder Abuse and Neglect Prevention Co-ordinator for care work, education and training

- Funding for administration provided to Age Concern Hamilton to support Elder Abuse and Neglect Prevention services

- Consult annually with older people to ensure facilities and services are meeting their needs

- Annual residents survey indicated 83.2% satisfaction for central library services and 80% for the services at other library branches

- Promote 50s Forward programme to older people through council and local media

- 50s Forward programme held six times a week, with approximately 30 participants per class
- Open days to promote the programme advertised through Grey Power and local rest homes



### Positive Ageing Goals

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- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Hamilton City Council	Homebound services Goal 10	<ul style="list-style-type: none"> <li>• Increased numbers of older people access homebound services in line with growth in older population</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in use of homebound services enabling access to library services for older people</li> </ul>
Hamilton City Council	Housing for older people wellbeing plan Goal 5	<ul style="list-style-type: none"> <li>• Older people can access affordable housing</li> </ul>	<ul style="list-style-type: none"> <li>• Neighbourhood Support groups in council housing are promoted and encouraged</li> <li>• Older people participate in council's decision making</li> <li>• Older people are informed and supported through council's visiting programme</li> </ul>
Hamilton City Council	Information literacy Goal 10	<ul style="list-style-type: none"> <li>• Enable older people to easily access library and internet services</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in number of older people able to competently use the electronic resources the library has to offer</li> </ul>
Hamilton City Council	Older Persons' policy Goals 5 & 10	<ul style="list-style-type: none"> <li>• Review Older Person's policy with ongoing monitoring of action plan</li> </ul>	<ul style="list-style-type: none"> <li>• Review identifies needs of older people</li> </ul>
Hamilton City Council and Age Concern Hamilton	Safe with Age Goal 4	<ul style="list-style-type: none"> <li>• Older drivers can maintain safe driving skills</li> </ul>	<ul style="list-style-type: none"> <li>• Advance course material is distributed to participants</li> <li>• Safe with Age programme is promoted to older people</li> </ul>
Hamilton City Council	Senior Sport programme Goal 2	<ul style="list-style-type: none"> <li>• Older people access regular exercise and recreational programmes in Hamilton</li> </ul>	<ul style="list-style-type: none"> <li>• Regular reports from programme facilitators are received</li> </ul>



KEY ACTIONS AND TIMEFRAMES	ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006
<ul style="list-style-type: none"> <li>• Provide large text reading material</li> <li>• Deliver reading material to homebound older people on four-weekly cycle</li> </ul>	<ul style="list-style-type: none"> <li>■ Older people accessed the extensive collection of large text reading material and talking books at the library</li> <li>■ Reading material delivered monthly to approximately 60 homebound older people and to 11 retirement villages</li> </ul>
<ul style="list-style-type: none"> <li>• Facilitate meetings with tenants, Community Policing, Property, Risk Management and Housing staff</li> <li>• Appoint Neighbourhood Support co-ordinators</li> <li>• Provide minimum of two visits to all tenants to offer advocacy and support on housing issues to ensure appropriate support is being accessed</li> <li>• Install smoke alarms in all council units by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Liaison meetings held throughout the year with housing tenants, kaumātua services, advocates and key interest groups to exchange information, and support older people’s housing needs</li> <li>■ Neighbourhood Support groups established in 95% of all council complexes and older tenants advised of the safety group’s role</li> <li>■ Older tenants received up to two visits per year from council staff to offer advocacy and support</li> <li>■ All council units fitted with smoke alarms by June 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Provide information literacy tutorials to older people either in group or individual sessions</li> </ul>	<ul style="list-style-type: none"> <li>■ Not achieved as technology not available at all library sites, although still a top priority for 2007</li> </ul>
<ul style="list-style-type: none"> <li>• Review terms of reference for the Older Persons’ policy monitoring group by December 2005</li> </ul>	<ul style="list-style-type: none"> <li>■ Older Persons’ Policy reviewed and updated for 2005–2010. Terms of reference for monitoring group reviewed and updated August 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Provide older driver courses and retraining for course facilitators</li> </ul>	<ul style="list-style-type: none"> <li>■ Funded Age Concern to run Safe with Age Driver Awareness programme for 66 people over 65 years, to publish <i>Road Safety Tips for Older Pedestrians</i> and to retrain course facilitators annually</li> </ul>
<ul style="list-style-type: none"> <li>• Promote partnership with Sport Waikato to deliver recreational programmes available for older people</li> <li>• Encourage programme facilitators to apply to Senior Sport Fund</li> </ul>	<ul style="list-style-type: none"> <li>■ Funded Sport Waikato to run weekly Sit and be Fit and Exercise to music classes throughout Hamilton</li> <li>■ Funded seven groups to run health and fitness programmes for older people from July 2005–June 2006</li> </ul>

## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Hamilton City Council and Age Concern Hamilton	Support network with Age Concern  Goals 8 & 10	<ul style="list-style-type: none"> <li>Promote positive ageing</li> </ul>	<ul style="list-style-type: none"> <li>Regular community meetings to support positive ageing are well attended</li> </ul>
Hamilton City Council	Upgrade of housing for older people  Goal 3	<ul style="list-style-type: none"> <li>Housing review will provide quality housing to meet the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>All older tenants are fully informed throughout housing review consultation process</li> <li>Criteria are established for two-bedroom units to meet the needs of older people</li> <li>Presentations are made to key stakeholders to promote council housing</li> <li>Older housing tenants find welcome booklet useful</li> </ul>
Hamilton City Council and Sport Waikato	Upright and Active, Sit and be Fit  Goal 2	<ul style="list-style-type: none"> <li>Older people are physically active</li> </ul>	<ul style="list-style-type: none"> <li>Regular classes are well attended by older people in the city</li> </ul>
Hamilton City Council	Warm up, Walk and Wade (older persons triathlon)  Goal 2	<ul style="list-style-type: none"> <li>Promote positive wellbeing</li> </ul>	<ul style="list-style-type: none"> <li>Annual Warm up, Walk and Wade event is organised and well attended</li> </ul>
Invercargill City Council	Access to library services  Goals 5 & 10	<ul style="list-style-type: none"> <li>Older people who cannot easily access library services are provided with reading material of their choice</li> </ul>	<ul style="list-style-type: none"> <li>A quality service is provided up to the maximum possible 130 individual clients at any one time</li> </ul>

[www.icc.govt.nz](http://www.icc.govt.nz)



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Provide information on positive ageing to community groups through Age Concern Hamilton

- Sponsored International Day of Older Persons celebrations on 1 October 2005
- Promoted positive ageing through funding:
  - Positive ageing messages in the weekly local newspaper
  - Friday seminar series run by Age Concern
  - Age Concern's Positive Ageing calendar
  - Don't Wait till you're 80 Matey programmes ran all year to help older people plan for the future

- Review housing for older people by July 2005
- Distribute information to older people on council housing by December 2005
- Provide current and future older housing tenants with a welcome information booklet

- Developed a proposal to refurbish council pensioner housing as part of the Long Term Council Community Plan 2006-2016
- Updated the *Housing in Hamilton for the Older Person* booklet available at Celebrating Age Centre, council buildings and the Citizens Advice Bureau
- Reviewed the *Welcome to your New Home* booklet and distributed it to new tenants

- Fund the Upright and Active and Sit and be Fit initiatives

- Funding provided for fitness programmes held in community facilities around Hamilton. Classes well attended and positive feedback received

- Organise 2006 Warm up, Walk and Wade by July 2005

- Held a Warm up, Walk and Wade triathlon on 15 March 2006. 185 older people participated – and no one was injured

- Consult older people on their preferences for reading material
- Provide books in large print and audio format
- Deliver a range of reading material to housebound people throughout the reporting period

- Older housebound readers consulted on their reading requirements and services enhanced to support their needs
- 10,103 large-print books and 1,438 audio format talking books were made available
- Regular deliveries were made to 130 housebound borrowers



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Invercargill City Council	Housing care service Goal 3	<ul style="list-style-type: none"> <li>• Older people are able to access affordable rental accommodation</li> </ul>	<ul style="list-style-type: none"> <li>• A review is undertaken of each unit when vacated and modifications are undertaken as appropriate</li> </ul>
Kapiti Coast District Council	Access to library services Goals 5 & 10 <a href="http://www.kapiticoast.govt.nz">www.kapiticoast.govt.nz</a>	<ul style="list-style-type: none"> <li>• Older people can access library services and are provided with reading material of their choice</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of housebound older people accessing library services</li> </ul>
Kapiti Coast District Council	Affordability/ accessibility project Goals 5 & 10	<ul style="list-style-type: none"> <li>• Create a methodology framework to examine the impact of council funding programmes for people on low and fixed incomes</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of older people on low incomes will benefit from changes to council funding for community programmes</li> </ul>
Kapiti Coast District Council	Housing for older people Goal 3	<ul style="list-style-type: none"> <li>• Older people can access council housing allowing them to continue to live in their local communities over their lifetime</li> </ul>	<ul style="list-style-type: none"> <li>• Occupancy rate increases to above 97% by June 2006</li> </ul>
Kapiti Coast District Council	Kapiti Positive Ageing Group Goals 6 & 10	<ul style="list-style-type: none"> <li>• Older people in the Kapiti Coast district are actively involved in planning for and promoting positive ageing</li> </ul>	<ul style="list-style-type: none"> <li>• Representatives of community organisations focused on older people participate as members on Kapiti Positive Ageing Group</li> <li>• Ongoing advocacy for older people's needs</li> <li>• Older people's level of involvement in council's decision making processes including:               <ul style="list-style-type: none"> <li>– structure plans</li> <li>– design plans</li> </ul> </li> </ul>
Kapiti Coast District Council and Mature Drivers Reference Group	Safe drivers Goal 4	<ul style="list-style-type: none"> <li>• Older drivers drive safely for as long as possible</li> <li>• Older drivers are given relevant information to make informed decisions</li> </ul>	<ul style="list-style-type: none"> <li>• Safe with Age course achieves an 80% positive evaluation rate from participants</li> <li>• Older people are informed of the options available to them when they stop driving</li> </ul>

KEY ACTIONS AND TIMEFRAMES	ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006
<ul style="list-style-type: none"> <li>• Recommend that Housing New Zealand Corporation fund upgrade of council's housing for older people by June 2006</li> <li>• Obtain funding from Housing New Zealand Corporation and commence upgrade by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Completed Activity Plan June 2006 for proposed pensioner housing upgrades</li> <li>■ Funding to be obtained from Housing New Zealand Corporation by June 2007 once proposal approved</li> </ul>
<ul style="list-style-type: none"> <li>• Provide 300 extra large print books by June 2006</li> <li>• Explore establishing "virtual" libraries in areas where accessibility is limited by June 2006</li> <li>• Appoint Māori Services Librarian at Otaki library by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Over 300 extra large print books made available for older people</li> <li>■ Initial work undertaken to explore options for improving access to library resources</li> <li>■ Māori Services Librarian appointed July 2005</li> </ul>
<ul style="list-style-type: none"> <li>• Complete methodology framework by August 2005 and use it as part of council's 2006/2007 community planning and rating systems review</li> </ul>	<ul style="list-style-type: none"> <li>■ Completed methodology framework August 2005 which was used to inform Kapiti Coast Choosing Futures Community Plan 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Complete upgrade of four units by June 2006</li> <li>• Develop housing design guide for older people in conjunction with the Positive Ageing group by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Unit upgrades completed</li> <li>■ Housing Design Guide deferred as no new buildings are planned</li> </ul>
<ul style="list-style-type: none"> <li>• Develop checklist for working with older people and promote to agencies by June 2006</li> <li>• In conjunction with other agencies explore options for an easily accessible information space / one stop shop by June 2006</li> <li>• Participate in at least three design workshops with representatives of the Kapiti Coast District Council by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Positive Ageing Group developed a checklist for working with older people and distributed the checklist to agencies in the area</li> <li>■ Positive Ageing Group's advice resulted in the Citizens Advice Bureau and Grey Power being situated on the same floor to provide easy access to information for older people</li> <li>■ Positive Ageing Group represented the views of older people at three planning and design workshops: Coastal Workshop, Paraparaumu Town Centre Design Workshop, Raumati Beach Design Workshop</li> </ul>
<ul style="list-style-type: none"> <li>• Hold 10 Safe with Age courses in Paraparaumu by June 2006</li> <li>• Hold three Safe with Age courses in Otaki by June 2006</li> <li>• Develop and distribute 4,000 <i>Retiring from Driving</i> booklets in Kapiti Coast district by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Ten Safe with Age courses held in Paraparaumu for 200 people</li> <li>■ Three Safe with Age courses held in Otaki for 75 people</li> <li>■ 4,000 <i>Retiring from Driving</i> booklets distributed</li> </ul>

## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Manukau City Council	<b>Disability Policy and Action Plan (2004)</b>  Goals 4 & 10	<ul style="list-style-type: none"> <li>Older people with disabilities in Manukau City are considered in council planning</li> </ul>	<ul style="list-style-type: none"> <li>Older people feel safe to access public transport, walkways and community facilities</li> </ul>
<a href="http://www.manukau.govt.nz">www.manukau.govt.nz</a>			
Manukau City Council	<b>Health policy</b>  Goal 2	<ul style="list-style-type: none"> <li>Older people are represented and have input into future health needs and care</li> </ul>	<ul style="list-style-type: none"> <li>Older people have improved health outcomes through targeted programmes</li> </ul>
Manukau City Council	<b>Housing for older people</b>  Goals 3 & 5	<ul style="list-style-type: none"> <li>Older people have access to affordable rental accommodation</li> </ul>	<ul style="list-style-type: none"> <li>Annual survey of housing services shows the needs of older tenants are being met</li> </ul>
Manukau City Council	<b>Manukau libraries</b>  Goal 10	<ul style="list-style-type: none"> <li>Older people have easy access to knowledge, information and resources</li> </ul>	<ul style="list-style-type: none"> <li>Library services are appropriate and meet the needs of older people</li> <li>Increased numbers of housebound older people, or who have mobility difficulties, can access library services</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Council parking enforcement officers enforce penalties for misuse of mobility parking spaces on council land</li> <li>• Produce <i>Barrier Free Manukau</i> guide by July 2005 incorporating best practice for city planners and developers to address community facilities for older people with disabilities</li> <li>• Promote fully accessible public transport with local providers through regional forums</li> <li>• Develop audit programme to assess physical access to libraries, leisure centres and swimming pools by December 2005</li> </ul> | <ul style="list-style-type: none"> <li>■ Enforcement officers increased from 8–12 to improve monitoring of mobility parking spaces on council land</li> <li>■ <i>Barrier Free Manukau</i> guide developed following workshops with key interest groups and launched 29 August 2005</li> <li>■ The needs of older people were considered in the initial work undertaken on the overarching transport strategy for Manukau</li> <li>■ Developed an audit programme February 2006 to assess the physical accessibility of recreational facilities. Audits will be completed by June 2007</li> </ul> |
| <ul style="list-style-type: none"> <li>• Continue injury prevention programmes with Injury Free Counties Manukau focusing on falls prevention in older Pacific peoples</li> <li>• In partnership with Otago Health Inc and SPARC provide funding for Getting Started pilot project for obesity management and exercise for people on low incomes, including older people</li> </ul>   | <ul style="list-style-type: none"> <li>■ Support from older Pacific women through the Promoting Home Safety through Gospel and Culture programme resulted in 800 people attending the Injury Free Counties Manukau Pacific programme in November 2005</li> <li>■ Falls prevention and safety awareness promoted in the 2006 Pasifika Falls calendar distributed through older people's networks</li> <li>■ 28% of participants of the Getting Started pilot project were over the age of 60 and achieved significantly improved health and wellbeing outcomes</li> </ul>                         |
| <ul style="list-style-type: none"> <li>• Complete review of services to older tenants to ensure services are meeting their needs by April 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Review completed April 2006 showed 86% satisfaction for wardens support services to tenants at council's housing for older people, and 80% satisfaction level for the building maintenance work undertaken</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Provide reading material in a variety of formats suitable for older people</li> <li>• Provide training to access information databases and the internet</li> <li>• By December 2005 develop and implement plan to deliver books and other resources to older people who are housebound, or who have mobility difficulties</li> <li>• Provide library programmes for older people</li> </ul>  | <ul style="list-style-type: none"> <li>■ Reading material in large-print format and talking books available for older people</li> <li>■ Held 277 training sessions appropriate to older people, on access to information databases and the internet</li> <li>■ Feasibility study undertaken and a new mobile library vehicle purchased to deliver services to people with restricted mobility. Currently most users in this category are older people</li> <li>■ 31 senior citizens' activity programmes delivered to 635 attendees</li> </ul>   |



**Positive Ageing Goals**

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Manukau City Council	<b>New Settlers' Policy and Action Plan (2003)</b>  Goals 6 & 10	<ul style="list-style-type: none"> <li>• Older new settlers are supported in the community</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of new migrants are actively involved in community events and activities</li> </ul>
Manukau City Council	<b>Recreational Walkways Management Strategy</b>  Goal 10	<ul style="list-style-type: none"> <li>• Develop network of safe and accessible walkways for older people</li> </ul>	<ul style="list-style-type: none"> <li>• Annual survey of walkways shows older people are able to access walkways easily</li> </ul>
Manukau City Council	<b>Pacific Peoples' Policy (2001)</b>  Goals 6 & 10	<ul style="list-style-type: none"> <li>• Older Pacific peoples are consulted and informed about council policy</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of older Pacific people are included in range of council services and activities</li> </ul>
Manukau City Council	<b>Physical activity programmes</b>  Goal 10	<ul style="list-style-type: none"> <li>• Older residents in Manukau are physically active</li> </ul>	<ul style="list-style-type: none"> <li>• Annual assessment shows increase in number of older people involved in physical activity programmes</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• Work collaboratively with older migrants to identify their skills and provide opportunities for volunteering</li> <li>• Provide financial assistance and support to Shanti Niwas service for older people of South Asian origin in Manurewa</li> </ul> | <ul style="list-style-type: none"> <li>■ Older migrants included in local volunteer recognition awards</li> <li>■ Financial assistance and support provided to Manurewa's Shanti Niwas service established June 2005 to assist older people of South Asian origin</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Renew and upgrade recreational walkways for older people</li> </ul>  | <ul style="list-style-type: none"> <li>■ Recreational Walkways Management Strategy adopted by council 2005 focused on improving walkways to make them safer for older people</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Produce Pacific Peoples' Action Plan by 30 June 2006</li> <li>• Provide community venue and support to community groups including TOA (Treasured Older Adults) and South Pacific Older People's Network</li> </ul>                                     | <ul style="list-style-type: none"> <li>■ Pacific Peoples' Action Plan, endorsed by Council 30 June 2006 for implementation July 2006. Plan includes:               <ul style="list-style-type: none"> <li>– support for Ministry of Health's Lu'i Ola project for healthy lifestyles</li> <li>– injury prevention programmes for over 65 years</li> <li>– initiatives to utilise knowledge of Pacific elders in Council's Heritage Strategy and local initiatives to record written and oral histories</li> </ul> </li> <li>■ Community venue provided for Pacific community groups</li> <li>■ Manukau represented on the steering group developing the Auckland Pacific Disability Plan</li> </ul> |
| <ul style="list-style-type: none"> <li>• Provide programmes and services for older people at recreation centres and swimming pool facilities</li> </ul>   | <ul style="list-style-type: none"> <li>■ Recreation classes, some in partnership with primary health organisations, held throughout the year at various centres for swimming, badminton, mini tennis and table tennis, line dancing, aerobics and seated aerobics, Tai Chi and aqua exercise</li> <li>■ Completed annual survey of recreation and leisure centres which indicated a 60% increase in programme usage by older people</li> <li>■ New aquatic and recreation centre opened in Manurewa in August 2005</li> </ul>   |

## Positive Ageing Goals

**Goal 1:** Income

**Goal 2:** Health services

**Goal 3:** Housing

**Goal 4:** Transport

**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services

**Goal 7:** Rural services

**Goal 8:** Positive attitude

**Goal 9:** Elimination of ageism

**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Masterton District Council	Access to library services  Goals 6, 7 & 10	<ul style="list-style-type: none"> <li>Library services address the cultural, social and leisure needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>Older people express satisfaction with library services</li> </ul>
www.mstn.govt.nz			
Masterton District Council and Wairarapa District Health Board and Genesis Energy	Healthy Homes  Goals 3 & 5	<ul style="list-style-type: none"> <li>Older people live in warm and energy efficient homes</li> </ul>	<ul style="list-style-type: none"> <li>Older people with health problems are included in the Healthy Homes project to have homes evaluated and addressed to achieve energy efficiency</li> </ul>
Masterton District Council and Sport Wairarapa and Wairarapa Organisation for Older People and Community Leisure Management	Physical activity programmes  Goal 10	<ul style="list-style-type: none"> <li>Older people are physically active</li> </ul>	<ul style="list-style-type: none"> <li>Annual performance report from Sport Wairarapa and Community Leisure Management report on numbers of older people involved in physical activity programmes</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Review Seniors' programme through consultation with older people and implement recommendations by June 2006</li> <li>• Provide Māori language books</li> <li>• Maintain Māori history collection</li> <li>• Provide reading material to housebound older people including older people living in rural communities</li> <li>• Provide computer training to older people</li> <li>• Continue to provide library services for older people using:             <ul style="list-style-type: none"> <li>– wheelchairs</li> <li>– mobility scooters</li> <li>– walking frames</li> </ul> </li> </ul> | <ul style="list-style-type: none"> <li>■ Seniors programme evaluation deferred until 2007</li> <li>■ 10 books purchased in Te Reo</li> <li>■ Purchased six Māori history books relevant to Rangitāne Iwi and Ngati Kahungunu Iwi in Wairarapa</li> <li>■ Volunteers delivered large-print and talking books every fortnight to 53 housebound older people</li> <li>■ Held two free programmes for computer training</li> <li>■ Extra wide aisles maintained between bookshelves to allow easy access for mobility scooters and walking frames</li> </ul> |
| <ul style="list-style-type: none"> <li>• By 30 June 2006 report on numbers of older people whose homes have been upgraded</li> <li>• Report on health benefits of upgrade of energy efficiency by 30 June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>■ Reports on upgrading and energy efficiency of older people's homes deferred until December 2006</li> </ul>  |
| <ul style="list-style-type: none"> <li>• Report on involvement of older people in physical activity programmes by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>■ Ran 22 community-based physical activity programmes for older people, resulting in increased numbers attending aquatic sessions and other activities at Masterton Genesis Energy Recreation Centre</li> </ul>   |



### Positive Ageing Goals

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Safety and security

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitude
- Goal 9: Elimination of ageism
- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
* New Plymouth District Council and New Plymouth Positive Ageing Trust	<b>International Day of Older People – activity and marketing programme</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• Deliver programme for older people to mark the International Day of Older People</li> <li>• Co-ordinate marketing campaign to promote positive ageing to organisations and agencies and older people in the New Plymouth district</li> </ul>	<ul style="list-style-type: none"> <li>• Programme of events for older people organised for 1 October, the International Day of Older People</li> <li>• Marketing campaign completed to promote positive ageing within the New Plymouth district</li> </ul>
<a href="http://www.newplymouthnz.com">www.newplymouthnz.com</a>			
New Plymouth District Council and New Plymouth Positive Ageing Trust	<b>New Plymouth Positive Ageing Trust</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• Older people in New Plymouth are actively involved in planning for and promoting positive ageing</li> </ul>	<ul style="list-style-type: none"> <li>• Representatives of older people's community organisations participate as active members of the New Plymouth Positive Ageing Trust</li> <li>• Older people in the New Plymouth district are able to access information on, and contribute to, positive ageing issues</li> </ul>
New Plymouth District Council and New Plymouth Positive Ageing Trust and Western Institute for Technology at Taranaki	<b>Positive Ageing Centre of Excellence – retirement seminar project</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• Organisations and agencies in New Plymouth receive evidence-based information and advice to inform their practices and services</li> <li>• People approaching retirement are able to access information seminars to help them plan effectively for their retirement</li> </ul>	<ul style="list-style-type: none"> <li>• Information from research conducted on retirement issues in 2004/2005 used to develop a seminar series helping people plan for their retirement</li> </ul>
New Plymouth District Council and New Plymouth Positive Ageing Trust	<b>Positive Ageing Trust - five-year strategic plan</b>  Goals 8 & 10	<ul style="list-style-type: none"> <li>• The Positive Ageing Trust develops a comprehensive five-year strategy to improve the quality of life of older people within the New Plymouth district</li> </ul>	<ul style="list-style-type: none"> <li>• A five-year strategic plan adopted by the Positive Ageing Trust and disseminated to key stakeholders and older people within the district</li> </ul>

\* First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Finalise activity programme and complete promotional material for International Day of Older People by August 2005
- Celebrate International Day of Older People on 1 October 2005
- Complete media campaign promoting positive ageing by October 2005
- Evaluate report completed on the activity programme and promotional campaign by December 2005

- Consultation, activity programme and planning for International Day of Older People completed September 2005
- Celebrated International Day of Older People on 1 October 2005 with a variety of displays and activities
- Positive Ageing Group displayed information at a community services stall at the Home Expo in April 2006
- Completed evaluation showed that the activity programme delivered on International Day of Older People in October 2005 was successful

- Hold 11 trust meetings to consider positive ageing issues between July 2005 and June 2006
- Hold four or more public seminars on issues related to positive ageing between July 2005 and June 2006

- Positive Ageing Trust met monthly between July 2005 and June 2006
- Five public Positive Ageing Forums and two Positive Ageing Workshops held by June 2006
- Two quarterly meetings held with the New Plymouth District Council for positive ageing input into policy decisions

- Run a seminar series on retirement at the Western Institute for Technology at Taranaki between July 2005 and June 2006
- Present an evaluation report assessing the effectiveness of the seminar series to the Positive Ageing Trust in March 2006

- Seminar series not completed due to limited support available from Western Institute of Technology
- One retirement financial planning workshop held February 2006 at Western Institute of Technology
- Evaluation report on hold pending review of the retirement seminar series. To be completed June 2007

- Establish working group by July 2005
- Complete draft strategic plan by November 2005
- Endorse final strategic plan by Positive Ageing Trust by March 2006
- Disseminate strategic plan to stakeholders and older people by June 2006

- *Positive Ageing Strategic Plan 2006 – 2010* completed February 2006
- *Positive Ageing 2006 – 2010* booklet outlining the five-year strategic plan printed April 2006 and distributed to older people and stakeholders May-June 2006

## Positive Ageing Goals

- Goal 1: Income
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- Goal 5: Safety and security

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
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- Goal 10: Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
New Plymouth District Council and New Plymouth Positive Ageing Trust	Retirement villages legislation – information project Goals 3 & 5	<ul style="list-style-type: none"> <li>• Appropriate organisations, agencies and older people are able to access information about retirement villages</li> </ul>	<ul style="list-style-type: none"> <li>• Retirement Commissioner leads and facilitates at least one workshop informing people about the retirement villages legislation</li> </ul>
Rotorua District Council	Housing and security Goals 3 & 5	<ul style="list-style-type: none"> <li>• Older people are offered a range of affordable, accessible and safe housing options</li> </ul>	<ul style="list-style-type: none"> <li>• Older people living in council housing feel that they are safe, and their needs are met</li> </ul>
<a href="http://www.rdc.govt.nz">www.rdc.govt.nz</a>			
Rotorua District Council	Keeping active Goal 10	<ul style="list-style-type: none"> <li>• Older people stay active physically, mentally and socially</li> </ul>	<ul style="list-style-type: none"> <li>• Increased numbers of older people are participating in community activities</li> </ul>
Rotorua District Council	Mobility and transport Goals 4 & 7	<ul style="list-style-type: none"> <li>• Older people are offered mobility and transport options to ensure good access to services, facilities and activities</li> </ul>	<ul style="list-style-type: none"> <li>• Older people have better access to suitable transport options in Rotorua</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Hold workshop led by Retirement Commissioner by August 2005

- Workshop deferred until changes in retirement villages legislation are finalised

- Liaise with other agencies such as ACC to provide aids for older tenants to ensure their pensioner units are safe
- Conduct annual survey to inform council of older tenants' needs

- Rotorua District Council and Housing New Zealand Rawhiti Flats Re-development project in consultation with ACC provided modifications for pensioner units including improved heating, lighting and safer pathways
- Older tenants' survey conducted December 2005–January 2006 reported 73.8% felt safe and secure, 67.8% got on well with other tenants and 80% were happy with location of complex

- Provide inventory of recreational facilities relevant to older people
- Organise events to foster positive relationships between the council and older people in Rotorua city including:
  - six-weekly older persons' market day
  - annual mayoral bus tour
  - annual mayoral concert
- Encourage further participation in, and give recognition to, volunteering by holding a bi-annual picnic by June 2006

- Promoted the inventory of recreational facilities through the Recreation Strategy, Older Persons' forums, council website and the *Good Health* booklet
- Held older persons' market day every six weeks; annual mayoral concert September 2005 and annual mayoral bus tour December 2005
- Picnic held 5 December 2005 as part of World Volunteer Day

- Conduct annual safety audit of transport and pedestrian infrastructure in the central business district
- Consult with older people to ensure bus service is meeting their needs and use this information to change policy by June 2006
- Continue to promote bus driver awareness of older people through the council's six-weekly Older Persons Forum, Drivewise, and Rotorua Social Services Council monthly newsletter

- Safety audit conducted with input from Rotorua Council's Access Committee
- Consultation on bus services completed. Submissions from community and voluntary forums and the Older Persons' Forum contributed to Environment Bay of Plenty Ten Year Plan and resulted in improvements to policy June 2006
- Bus driver awareness of older people promoted through council's Older Persons' Forum, Drivewise Rotorua Trust, and Rotorua Social Services Council newsletter
- Feedback provided on awareness programme to Eastern Bay of Plenty and its contractor Cityride Buses



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
Rotorua District Council	Older Peoples policy development  Goals 1-10	<ul style="list-style-type: none"> <li>• Rotorua District Council respects older people and encourages their participation in all aspects of council business</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in number of community organisations working in partnership with Rotorua City Council on issues affecting older people</li> <li>• Increased awareness of older people's issues by staff and councillors</li> </ul>
South Taranaki District Council  <a href="http://www.stdc.co.nz">www.stdc.co.nz</a>	Footpath strategy  Goal 5	<ul style="list-style-type: none"> <li>• Provide safe footpaths in South Taranaki district to meet the needs of older people</li> </ul>	<ul style="list-style-type: none"> <li>• Policies for the maintenance of existing footpaths and the construction of new footpaths reflect the needs of older people</li> </ul>
South Taranaki District Council	Housing for older people  Goals 3 & 5	<ul style="list-style-type: none"> <li>• South Taranaki District Council's housing for older people is well maintained and appropriately managed to meet the needs of older people throughout the district</li> </ul>	<ul style="list-style-type: none"> <li>• Future management of older people's housing considers the benefits of improving levels of service to meet the changing needs of older tenants</li> </ul>
South Taranaki District Council	Participation of older people in decision making  Goals 6 & 7	<ul style="list-style-type: none"> <li>• Current and future needs of older people are considered in council planning and operational processes</li> </ul>	<ul style="list-style-type: none"> <li>• Council community development staff will consult with older people's community organisations to ensure issues and opportunities in rural areas are identified</li> <li>• Older people in South Taranaki district are able to participate in forums on issues that affect older people</li> </ul>
South Wairarapa District Council  <a href="http://www.swdc.govt.nz">www.swdc.govt.nz</a>	Accessibility and mobility  Goals 4 & 5	<ul style="list-style-type: none"> <li>• Older people have smooth access to urban facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Ease of mobility on footpaths and crossings</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- Promote and publish council's action plan for older people
- Provide administrative support for Rotorua Older Persons' Forum

- Action plan for older people approved by Rotorua District Council Community Parks and Recreation Committee and published July 2005
- Administrative support provided for Older Persons' Forum

- Complete consultation on footpath issues by August 2005
- Develop footpath policies to reflect the needs of older people by June 2006

- Consultation with older people and kaumātua groups on footpath issues completed November 2005
- Consultations recommended no change to footpath policies but raised awareness with older people of a consumer service for lodging requests for footpath improvements

- Obtain council approval for review of older persons housing by July 2005
- Evaluate options for management by September 2005
- Consult with tenants and key stakeholders to identify needs by August 2005
- Implement management strategy by February 2006

- Review of older persons' housing recommendations approved July 2005
- Options for managing older persons' housing presented to council 24 August 2005
- Discussions with tenants and stakeholders completed November 2005
- Management agreement with Presbyterian Support Services implemented 6 January 2006 to provide three support workers to assist tenants

- Meet with older people's organisations and kaumātua in each of the district's seven community areas by February 2006
- Hold forum to discuss issues and opportunities and share information of interest for older people by March 2006
- Collect information from community and district forums to develop contribution to New Zealand Positive Ageing Strategy Action Plan 2006/2007
- Distribute information from forum to agencies and organisations providing services to older people in South Taranaki by April 2006

- Meetings with older people's organisations and kaumātua groups in each of the district's seven community areas completed November 2005
- Positive Ageing Forum on Looking After Yourself held 28 March 2006
- Information from meetings with older people's groups used to develop projects for the New Zealand Positive Ageing Strategy Action Plan 2006/2007
- Information from meetings with older people's groups distributed June 2006 to agencies providing services to older people

- Complete audit on access to public buildings and identify problem areas by June 2006
- Extend concrete and asphalt footpaths to improve safer walkways for older people

- Warrant of fitness for all public buildings updated 6 December 2005 allowing access problems to be identified and resolved
- Completed 250 metres of new concrete footpaths and renewed 1,866 metres of asphalted footpaths for safer walkways

## Positive Ageing Goals

**Goal 1:** Income  
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**Goal 5:** Safety and security

**Goal 6:** Culturally appropriate services  
**Goal 7:** Rural services  
**Goal 8:** Positive attitude  
**Goal 9:** Elimination of ageism  
**Goal 10:** Opportunities for personal growth

AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
South Wairarapa District Council	Housing for older people Goal 3	<ul style="list-style-type: none"> <li>Older people are able to access affordable rental accommodation</li> </ul>	<ul style="list-style-type: none"> <li>Older people's housing is assessed on a continuous basis and priorities established for reconfiguration and modification</li> </ul>
South Wairarapa District Council	Positive Ageing Reference Group Goals 1-10	<ul style="list-style-type: none"> <li>Older people are regularly consulted on issues of concern to them</li> </ul>	<ul style="list-style-type: none"> <li>Council's plans are informed by concerns raised by older people</li> </ul>
Stratford District Council <a href="http://www.stratford.govt.nz">www.stratford.govt.nz</a>	Positive Ageing Forum Goals 1-10	<ul style="list-style-type: none"> <li>Older people in Stratford district are regularly consulted on issues of concern to them</li> </ul>	<ul style="list-style-type: none"> <li>Council policy is informed by older people's views on their issues of concern</li> </ul>
Tararua District Council <a href="http://www.tararuadc.govt.nz">www.tararuadc.govt.nz</a>	Footpath crossings Goal 4	<ul style="list-style-type: none"> <li>Older people have access to public places</li> </ul>	<ul style="list-style-type: none"> <li>Older people have wheelchair and mobility scooter access to public places within urban areas</li> </ul>
Tararua District Council	Housing Goals 3 & 5	<ul style="list-style-type: none"> <li>Older people have access to affordable rental accommodation appropriate to their needs</li> </ul>	<ul style="list-style-type: none"> <li>Council rental flats will be provided with facilities to improve the quality of life for older tenants</li> </ul>
Tararua District Council	Library services Goals 6 & 7	<ul style="list-style-type: none"> <li>Older people have access to library services</li> </ul>	<ul style="list-style-type: none"> <li>Older people have access to a broad range of print and other media that fulfils their information, recreation and literacy needs</li> </ul>
Tararua District Council	Tararua Positive Ageing Forum Goals 1-10	<ul style="list-style-type: none"> <li>Promote positive ageing in Tararua district</li> </ul>	<ul style="list-style-type: none"> <li>Forum meetings are representative of central and local government, non-government organisations, and community groups and organisations</li> </ul>



## KEY ACTIONS AND TIMEFRAMES

## ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006

- |   |  |
|---|--|
| <ul style="list-style-type: none"> <li>Assess South Wairarapa District Council housing stock for older people to reconfigure and modify where necessary</li> <li>Support Healthy Homes project to improve homes without adequate ceiling or under floor insulation</li> </ul>                     | <ul style="list-style-type: none"> <li>One of 32 housing units reconfigured and modified. Units assessed for reconfiguration and modification and will be altered as tenants vacate</li> <li>Council supported Healthy Homes project with \$12,000 grant which contributed to the insulation of 54 homes in South Wairarapa</li> </ul>   |
| <ul style="list-style-type: none"> <li>Invite older people's organisations and individuals to form consultation groups</li> <li>Facilitate meetings to discuss issues of concern and prepare notes from meetings to feed into council's planning processes</li> </ul>                             | <ul style="list-style-type: none"> <li>Council facilitated three meetings with older people from Probus, RSA, Rotary and Lions on 5 July 2005, 17 November 2005 and 13 June 2006</li> <li>Meetings addressed transport, health, safety, help for odd jobs, footpaths and lighting. Issues raised will inform council's Long Term Council Community Plan</li> </ul>   |
| <ul style="list-style-type: none"> <li>Consult with older people's organisations to identify issues of concern by June 2006</li> <li>Develop Stratford District Council's Older People's policy by June 2006</li> </ul>   | <ul style="list-style-type: none"> <li>Consultation meeting held June 2006 and issues concerning older people identified</li> <li>Development of older people's policy delayed until May 2007</li> </ul>   |
| <ul style="list-style-type: none"> <li>By June 2006 install minimum of five pedestrian crossings in urban areas</li> </ul>  | <ul style="list-style-type: none"> <li>Two new footpath crossings installed in Dannevirke and two in Woodville</li> </ul>  |
| <ul style="list-style-type: none"> <li>Assess rental flats and upgrade to standards suitable for older people within budget provided in Tararua District Council Annual Plan 2005/2006</li> </ul>   | <ul style="list-style-type: none"> <li>Installed 11 security doors, two wet floor showers, three conservatories and three wheelchair ramps in rental flats for older people</li> </ul>   |
| <ul style="list-style-type: none"> <li>Provide books in large print and audio format</li> <li>Deliver range of reading material to housebound older people, and lend books to rest homes</li> <li>Provide a walker in the Dannevirke library branch for mobility-impaired older people</li> </ul> | <ul style="list-style-type: none"> <li>2,200 large print books and 280 audio items circulated to borrowers</li> <li>Library staff selected and delivered books to older housebound borrowers</li> <li>Library staff in Dannevirke and Pahiatua provided expert advice to the residents and staff of two rest homes in Dannevirke and one rest home in Pahiatua</li> <li>A walking frame and a shopping basket provided at Dannevirke library to assist people with limited mobility</li> </ul> |
| <ul style="list-style-type: none"> <li>Hold seven Positive Ageing Forum meetings by June 2006</li> </ul>  | <ul style="list-style-type: none"> <li>Eight Positive Ageing Forum meetings held by June 2006</li> </ul>   |



## Positive Ageing Goals

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AGENCY	PROJECT NAME & GOALS	OBJECTIVE	MEASURES OF ACHIEVEMENT
<b>Taupo District Council</b>  <a href="http://www.taupo.govt.nz">www.taupo.govt.nz</a>	<b>Community Support strategy</b>  <b>Goals 1-10</b>	<ul style="list-style-type: none"> <li>• Develop a Community Support strategy for the Taupo District Council that includes older people</li> </ul>	<ul style="list-style-type: none"> <li>• Older people are consulted and well informed about issues affecting them throughout Taupo district</li> </ul>
<b>Wellington City Council</b>  <a href="http://www.wellington.govt.nz">www.wellington.govt.nz</a>	<b>Accessible Wellington programme</b>  <b>Goals 5 &amp; 10</b>	<ul style="list-style-type: none"> <li>• Wellington is an accessible and inclusive city</li> </ul>	<ul style="list-style-type: none"> <li>• Older people can access all services and participate in all community events throughout Wellington</li> </ul>
<b>Wellington City Council</b>	<b>Mobility Parking policy</b>  <b>Goal 10</b>	<ul style="list-style-type: none"> <li>• Implementation of Mobility Parking policy</li> </ul>	<ul style="list-style-type: none"> <li>• Older people with disabilities can readily access mobility car parks</li> </ul>
<b>Wellington City Council</b>	<b>Older Persons' policy</b>  <b>Goals 1-8</b>	<ul style="list-style-type: none"> <li>• Implementation of the Wellington City Council's Older Persons' policy</li> </ul>	<ul style="list-style-type: none"> <li>• Older people are consulted and their views help inform policy</li> </ul>
<b>Whangarei District Council</b>  <a href="http://www.wdc.govt.nz">www.wdc.govt.nz</a>	<b>Positive Ageing Strategy</b>  <b>Goal 5</b>	<ul style="list-style-type: none"> <li>• Current and future needs of older people are considered in council planning and operational processes</li> </ul>	<ul style="list-style-type: none"> <li>• The Whangarei District Council Positive Ageing Strategy takes into consideration the New Zealand Positive Ageing Strategy principles and is endorsed by council and stakeholder groups</li> <li>• The council's Positive Ageing Strategy is printed and widely available through the district</li> </ul>

KEY ACTIONS AND TIMEFRAMES	ACHIEVEMENTS FOR 1 JULY 2005 TO 30 JUNE 2006
<ul style="list-style-type: none"> <li>• Develop draft Community Support strategy including policy for older people for consultation January 2006</li> <li>• Complete final Community Support strategy by June 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Work on Community Support strategy delayed until 2006/2007</li> </ul>
<ul style="list-style-type: none"> <li>• Ensure accessible routes, services and activities for older people are identified and collated</li> <li>• Provide printed, electronic and audio information that is easily accessible to older people throughout Wellington communities</li> </ul>	<ul style="list-style-type: none"> <li>■ Accessible Wellington map widely distributed</li> <li>■ In partnership with TSB Bank initial work completed to fund mobility scooters so that visitors and residents can access central Wellington, the waterfront and the Botanic Garden</li> <li>■ Printed material produced in easily readable font size and colour</li> <li>■ Easily accessible council website developed</li> <li>■ Wellington libraries provided talking books and home delivery service</li> </ul>
<ul style="list-style-type: none"> <li>• Consult with local communities to determine mobility parking needs</li> <li>• Provide mobility car parks in each local community based on results of consultation process</li> </ul>	<ul style="list-style-type: none"> <li>■ Consultation resulted in nine additional mobility car parks in central Wellington</li> <li>■ Provided mobility car parks in Newtown, Kilbirnie and Miramar</li> <li>■ Consultation underway to introduce mobility car parks in Tawa and Johnsonville by October 2006</li> </ul>
<ul style="list-style-type: none"> <li>• Appoint Older Persons' Advisor by August 2005</li> <li>• Develop local work plan on how Wellington City can address older people's issues</li> </ul>	<ul style="list-style-type: none"> <li>■ Positive Ageing Advisor appointed September 2005</li> <li>■ Work plan to address older people's issues developed February 2006 to be implemented in 2006/2007 includes:               <ul style="list-style-type: none"> <li>– Ageing in Place programme</li> <li>– safety audits at housing complexes</li> <li>– developing a brochure on activities, events and services offering discounts or special arrangements for senior citizens</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Develop Whangarei District Council's draft Positive Ageing Strategy by September 2005</li> <li>• Consult stakeholder groups on the draft Whangarei District Council Positive Ageing Strategy</li> <li>• Submit Positive Ageing policy to the council for approval by November 2005</li> <li>• Distribute the Positive Ageing Strategy to key stakeholders and older people's organisations by March 2006</li> </ul>	<ul style="list-style-type: none"> <li>■ Whangarei District Council's Positive Ageing Strategy developed in consultation with stakeholder groups adopted by council November 2005</li> <li>■ The strategy <i>Ageing in our Place</i> was distributed to key stakeholders, available in district libraries and on Whangarei District Council's website</li> </ul>

