

**New Zealand Positive Ageing Strategy
Local government report 1 July 2008 – 30 June 2010**

Agency	Project name & goals	Objective	Actions for 2008-2010
Ashburton District Council Read our District Social Wellbeing Strategy	Ashburton District Social Wellbeing Strategy Goals 1-10	Older residents are valued and are able to participate in their community in the ways they choose	We launched our social wellbeing strategy in 2008 and are continuing to work with government and non-government agencies to progress the actions. Our annual strategy progress report highlights our achievements to date. We will review our strategy action plans in 2010/2011.
Auckland City Council Read our Positive Ageing Plan	International Day of the Older Person Goal 10	Ageing is experienced as positive	Each year we work with local communities to organise and provide resources for local events. In 2010, there was an increase in the number and type of venues for these events, and for the first year, there were three events specifically held for the Chinese community.
	Injury Prevention programme Goals 2, 5 & 7	Older people feel safe and secure living in their communities on Great Barrier Island	We worked with the Great Barrier Island community and other stakeholders to prevent injuries among older people so they can live safely at home
	Never Too Old programme Goal 10	Older people have opportunities to participate in recreational activities	We promoted the Never Too Old recreational activities programme to increase the participation of older Māori, older Pacific peoples and older people from different cultures.
	Recognising kuia and kaumātua Goal 6 & 8	Kuia and kaumātua are recognised and valued for their contribution to our community	We hold an annual event to recognise and celebrate the contribution of kuia and kaumātua to the Auckland community.
	Safety and accessibility project Goals 5 & 10	Older people are supported to participate in community activities	In partnership with older people's organisations in the eastern bays, we established a project to provide access to information in public places and improve safety for older people in public areas.

Carterton District Council Read our Long-term Council Community Plan	Access to library services Goals 5, 6, 7 & 10	Older people can access library services and reading material of their choice	We commenced a substantial upgrade to refurbish the 130-year-old library building as part of a \$6 million community centre project. This is expected to be completed in late 2011 and will make the library more user-friendly.
	Healthy homes Goals 2, 3 & 5	Older people live in warm and energy efficient homes	We contributed \$6,000 per annum to the Healthy Homes project for the progressive insulation of a number of older people's homes.
	Improved footpaths Goals 2, 3 & 5	Safe footpaths for older pedestrians and users of wheelchairs and mobility scooters	Through our annual upgrade program, we continue to repair and alter kerbs and footpaths in our district to improve the safety of crossings for pedestrians and users of wheelchairs and mobility scooters.
Christchurch City Council Read our Ageing Together Policy	Age Quake information seminars Goals 1–10	Share information with key stakeholders to plan for the ageing population	We held a seminar and panel discussion for approximately 150 Council and external representatives, and another seminar for elected members of the Council's eight wards to discuss issues relating to the ageing population and plan future actions.
	Community of Practice Goals 8, 9 & 10	Council staff understand and contribute to the implementation of the Council's Ageing Together Policy	We improved staff understanding of the Council's Ageing Together Policy and shared information about older adults through quarterly <i>Community of Practice</i> meetings with interested Council staff.
	Community research Goals 5 & 10	Older people's wellbeing is taken into consideration in the Council's policies and planning	We completed community research about older people to inform the Council's Strengthening Communities Strategy.

	<p>Directory of services and supports for older people</p> <p>Goals 5, 6 & 10</p>	<p>Older people can access centralised information about services and support</p>	<p>We published the Older Adults Recreation Guide and maintain Community Information Christchurch, CINCH, an online directory with information about organisations, courses and individuals in the region.</p>
	<p>National community advisors forum</p> <p>Goals 8, 9 & 10</p>	<p>Community advisors are aware of older people's issues and share information about positive ageing opportunities</p>	<p>We hosted the 2009 National Seniors and Disability Advisors Forum for local council community advisors around New Zealand to network and share national best practice positive ageing information. Feedback from attendees, site visits and speakers was positive.</p>
	<p>Social housing needs analysis</p> <p>Goals 3 & 5</p>	<p>Older people have suitable housing that meets their needs</p>	<p>We completed research on the social housing needs for older people that informs the Council's social housing asset planning.</p>
<p>Dunedin City Council</p> <p>Read our Older Persons Policy.</p>	<p>Housing for older people</p> <p>Goal 3 & 5</p>	<p>Older tenants have suitable accommodation that meets their needs</p>	<p>We began our programme to reroof, insulate and alter bathrooms using \$1.5 million per annum over a five-year period, and revised our Housing Policy directing funding to refurbish the existing 950 housing units over the next five years.</p> <p>We constructed seven new units that are fully tenanted on two sites in South Dunedin.</p>
	<p>Library services</p> <p>Goals 5 & 10</p>	<p>Older people can easily access library services</p>	<p>We provided over 85,000 programmes and events in the library over 2008-2010 and older people extensively participated in these. We provided easy access to library services for older people through:</p> <ul style="list-style-type: none"> - an extensive range of electronic resources on our library website visited by approximately 480,000 people over 2008-2010 - a contract service to Dunedin Hospital and to 16 rest homes and retirement villages over 2008-2010 - the home library service providing monthly deliveries of books and other library

			materials to approximately 300 Dunedin residents.
	Transportation Goals 4 & 5	Older people have easy access to the city centre	We continued to provide drivers aged 75 years and over with a parking permit that provides them with free parking for maximum time of the meter.
Gisborne District Council and Tairāwhiti Positive Ageing in Action Accord Read our Positive Ageing Strategy	Positive Ageing in Action Goals 1-10	Older people are actively involved in planning and promoting the positive ageing strategy	We developed and launched the Tairāwhiti Positive Ageing Strategy to respond to the specific needs of our community. The Tairāwhiti Positive Ageing Trust was established and meets monthly to consider positive ageing issues.
Hamilton City Council Read our Social Wellbeing Strategy	Kaumātua housing Goals 3, 5, 6 & 7	Older people have appropriate housing options	In partnership with the Frankton/Dinsdale Rauawaawa Trust we built five two bedroom units and this project directly links to an existing services plan provided by the Trust.
Hamilton City Council and Sport Waikato	Seniors sports Goals 2 & 8	Older people are physically, mentally and socially active	In partnership with Sports Waikato, we funded weekly exercise and sports activities at six community venues throughout Hamilton.
Hamilton City Council and Age Concern Hamilton	Service delivery agreement Goal 5	Supporting our Social Wellbeing Strategy	Age Concern Hamilton developed a yearly plan of activities and events, such as our annual masked ball, that support our Social Wellbeing Strategy by promoting World Elder Abuse Awareness Day and the International Day for Older People.
Hastings District Council Read our Positive Ageing Strategy	Hastings Positive Ageing Strategy Goals 1-10	Respond positively to the issues of older people	We addressed 28 actions across 7 goals of our Strategy , and our Positive Ageing Forum continues to meet monthly to discuss older peoples' issues.
	Positive Ageing Expo	Older people are connected and valued in our community	We held a Positive Ageing Community Forum and Expo in December 2009 that was well attended by older adults.

	Goals 2, 8 & 10		
	Promoting older workers project	Enhance opportunities for older workers	We developed profiles to promote the employment of older workers in our District. Local media published articles highlighting the value of older workers.
	Goals 1, 8 & 9		
	Public bus system	More older people use public buses	In November 2008, in partnership with RoadSafe Hawkes Bay , we developed and piloted the Bus Utilisation Programme for older people. This involved two 4-week programmes of education. Three months later, this resulted in a 50% increase in the use of public transport by people who had not used it before.
	Goals 4 & 5		
Hauraki District Council	Community information	Older people have access to community information	Project not commenced due to time and resource constraints.
Read our positive ageing strategy	Goals 7 & 10		
Hauraki District Council and Sport Waikato	Hauraki healthy living programme	Older people have opportunities to be physically active	We held an older people's event in the Ngatea, Paeroa and Waihi wards to celebrate International Day of Older Persons. The events provided opportunities for older people to be physically active and provided participants with information and articles on how to be active.
Read our Positive Ageing Strategy	Goals 2 & 7		
Horowhenua District Council	Horowhenua Positive Ageing Strategy and Implementation Plan	Informs us about the priorities in co-ordinating, leading and facilitating positive change in our community	We developed our Strategy that aims to encourage older residents to remain active in their community and be supported with the services and facilities they need.
Read our Positive Ageing Strategy .	Goals 1-10		
	NGO partnerships improve community outcomes	Promote understanding of the contribution NGOs make to older peoples' wellbeing	In July 2009, we hosted a forum bringing together organisations working with older people in our District.
	Goal 10		

	Positive publicity and communication Goal 8	Increase awareness about, and change perceptions of, positive ageing	We produce Elderberries - a two-monthly magazine for those aged 50 years and over. We want to develop the way we market this to older people to ensure they can access information about activities in our District.
Horowhenua District Council and Horowhenua Health Shuttle Trust	Palmerston North transport shuttle Goals 2, 4 & 5	Older people have improved transport access to hospital services	In February 2008, we began a service providing affordable transport and access to the Palmerston North Hospital and other medical facilities. During 2008/2009, the average number of users of the shuttle was 410 per month. In the early months of 2010, there has been an increase in the average users per month - approximately 800.
Hutt City Council Read our Ageing Together Strategy	Ageing Together Strategy Goals 1-10	Older people are involved in planning policies and projects to improve the wellbeing of older people	We launched our Ageing Together Strategy and action plan in 2009.
Invercargill City Council Read our Long-term Council Community Plan	Affordable and accessible transport Goal 4	Older people have affordable and improved access to public transport	We introduced low floor buses in all city routes to ensure people with restricted mobility have easier access. We provided a free public transport system for older people, which has been superseded by the SuperGold Card public transport concession from October 2008. We reviewed our public transport and implemented changes to improve routes, timetables, safety and affordability.
	Total Mobility Taxi Voucher Scheme Goal 4	Older people have improved transport access to health and community services	We continue to administer the Total Mobility Scheme that provides half price fares for people with disabilities. At 30 June 2010, the Total Mobility Scheme was fully subscribed.
	Public library housebound service Goal 5	Provide services for those who are unable to visit the library	We provide library services to housebound users with an extended loan period. Volunteers are available to deliver and collect the books.
	Extended library membership Goal 7	Extend library services to older people in rural areas	We signed a memorandum of understanding with members of the Southern Libraries Consortia. This extends free membership of Invercargill Libraries to older residents of Southland District, Gore District and Clutha District Council.

	Upgrade of pensioner housing Goal 5	Improve our housing for older people	We refurbished the bathrooms and kitchens of 12 housing units for older people and our tenants told us they are pleased with what we have done.
Kapiti Coast District Council Read our Older Persons Strategy/Action Plan 2010	Connecting communities Goal 5	Older people are actively involved in preventing crime and planning for safety in our community	<p>We established a focus group to advocate for older people and represent their concerns. By June 2009, in collaboration with Neighbourhood Support we identified and supported projects that address social isolation and safety.</p> <p>We supported the establishment of the Police Community engagement team with an officer specifically appointed for connecting with older people in the district.</p>
	Council of Elders Goals 1-10	Older people are actively involved in planning for and promoting positive ageing	Our Council of Elders was established in 2008, and their Terms of Reference adopted. Their aim is to advocate and act as a collective older voice providing advice and direction to the Council on older people's issues. The Council of Elders were actively involved in developing the 2009 Community Plan.
	Generation partnership projects Goal 8	Support projects to connect older and younger generations in the community, and to improve intergenerational relationships and understanding	Through the Council of Elders and Youth Council, we held a number of events and briefings to connect older and younger generations and improve their understanding of each other. We are working with community members to establish a SuperGrans programme in the District.
	Goldies Goals 1 – 10	Older people are involved in developing solutions to issues in their community	Through positive ageing forums, Kapiti's older people identified a number of issues that affect their wellbeing and quality of life. In partnership with the Council of Elders, we have developed an action plan to address the issues raised. A key milestone is completion of the action plan in 2011, implementation and monitoring of action plan work.
	Housing Goal 3	Improve our housing for older people	We retrofitted and insulated 118 housing units for older people. 44 of our units have been fitted with a solar-powered water-heating system.

	Te Roopu Rau Aroha Volunteer Kapiti Goals 5, 8 & 10	Older people have more opportunities to participate in their community through volunteering	Volunteer Kapiti opened on 21 June 2010 in the Kapiti Community Centre. The service provides support to volunteers and voluntary organisations.
	Think Link project Goal 9	Older people have better access to job opportunities as they move into retirement	The Think Link project has been superseded by Volunteer Kapiti assisting older people to take up voluntary work, and by us addressing paid employment opportunities through the Council's Older Persons Action Plan.
	Whakawhanaungatanga Goals 6, 7 & 10	Non-Māori older people have opportunities to share in Māori culture	We provided a number of opportunities for older Māori to share their knowledge, skills and culture with non-Māori through Waitangi Day 2009 commemorations on Whakarongotai Marae and Katihiku Marae, and through the 2009 Sustainable Home and Garden Show.
Kawerau District Council Read our Long-term Council Community Plan	Positive Ageing Strategy Implementation Goals 1-10	Implement a Positive Ageing Strategy endorsed by the Council and local seniors	We implemented our Positive Ageing Strategy in 2008.
Manukau City Council Read our Long-term Council Community Plan	Access to services Goal 10	Older people have easy access to knowledge, information and library resources	Following feedback from SeniorNet, we regularly updated our Council website with information for seniors and made it more accessible. In 2008, we introduced a keyboard with oversized, boldly contrasting computer keys and a freestanding magnifier for printed materials in all Manukau libraries. In 2009, we arranged monthly advisory clinics for older rural residents to discuss age related issues and seek professional advice. Other library services offered to older people are housebound services, mobile library services, bookclubs, bulk lending to some rest homes and retirement villages and specialised collections like audiobooks and large print books.

	<p>Action plan for older people with a physical disability</p> <p>Goals 3, 5 & 10</p>	<p>Needs of older people with physical disabilities are considered in Council's planning</p>	<p>We completed a Total Mobility Audit for all 12 town centres and constructed approximately 100 new ramp crossings, some with tactile pavers, in seven wards of Manukau.</p> <p>We upgraded council facilities to make them more accessible for older people, and people with physical disabilities, at housing units for older people, all public libraries, all seven community houses and the Mangere Arts Centre. Accessibility audits have been completed for many leisure and recreation centres and following accessibility audits, changes are underway for 10 libraries, including improved signage.</p>
	<p>Health policy and action plan</p> <p>Goals 2 & 5</p>	<p>The Council advocates for older people's health and wellbeing needs, and older people have input into the Council's health plans</p>	<p>Older people, their families and caregivers have the information they need to access health services and participate in healthy activities, through our:</p> <ul style="list-style-type: none"> - new pamphlets on keeping safe at home that were distributed to older people - Falls Prevention programmes for residents of Housing for Elderly and for Pacific and Maori older people in Mangere, Otara and Manurewa - range of programmes and activities run at Community Houses that address health and well-being of older people, such as <i>A Day Out East</i> – a free weekly outing support programme for older migrants, and <i>Now I have veggies in my Garden</i> class for older people with little or no gardening experience - never2old exercise programme at two leisure centres which have a significant attendance rate by older adults, including the aqua aerobics classes - pricing discounts offered to older adults and people with disabilities for fitness memberships, venue/pool space and Green Prescription activities. - <i>Get-up-and-dance</i> free summer programme of line dancing and salsa that was largely attended by many older people.

	Housing for older people Goals 3 & 5	Older people have access to affordable rental housing and older tenants feel safe and secure	We upgraded 83 older people's units at Lambie Court, Mangere; and Acacia and Whitehaven Courts, Papatoetoe, 15 units in Otara Court and 34 units in Pakuranga. We replaced old units in Tadmore Village, Manurewa, with 16 new units called Gallaher Court that received the LifeMark .
	New Settlers' policy and action plan Goals 6 & 10	Older new settlers have opportunities for educational, social and leisure activities	We continued to provide educational, social, and leisure activities for older new settlers at Community Houses to enable access to services and connect them to their communities. Activities included a Grandparents group set up for Indians; a health education workshop organised by East Health Trust on diabetes and healthy eating; a health check workshop organised in the Sikh Temple.
Marlborough District Council and Marlborough Positive Ageing Accord Group Read our Positive Ageing Accord Action Plan 2010/2011	Access to services Goals 2, 4, 5 & 7	Older people have accessible services that meet their needs	We established a process so that advocacy groups and service providers can work together to share data and information to improve older people's services, and the Positive Ageing Accord Governance Group reports any issues to be addressed monthly to the Marlborough Older Persons Forum.
	Keeping active Goals 2 & 5	Older people are healthy, active and engaged in the community	We hold a two-yearly expo providing information and advice to older people on healthy lifestyles. Evaluation of the 2009 expo showed the event was successful, and well attended by 1,500 people.
	Marlborough Positive Ageing Accord Action Plan Goals 1-10	Older people's services are co-ordinated and better services are delivered	We implemented the Marlborough Positive Ageing Accord Action Plan that integrates the work of agencies and organisations providing services for older people, to better respond to the needs of the community.

	Uniting the community to support positive ageing Goals 5 & 10	Older people and people in the community are aware of older people's rights, entitlements and services in the community	We conducted a survey to find out the level of understanding about positive ageing in the community and about older people's rights and entitlements. A positive ageing information strategy was developed for the 2009/10 year based on the feedback from the survey.
Masterton District Council and Wairarapa District Health Board Read our Long-term Council Community Plan	Healthy homes Goals 3 & 5	Older people live in warm and energy efficient homes	The Wairarapa Healthy Homes Project continues to upgrade houses in the Wairarapa and insulated 197 homes for people over the age of 65.
Nelson City Council Read our Positive Ageing Policy	Clean heat warm homes Goal 3	Provide finance options to introduce clean heat alternatives for older people on low incomes	Our retrofit fund enabled 408 low income households to be retrofitted with clean heat appliances . These households either qualified for rates rebates, 95% of whom are older people, or held a Community Services Card.
	Mobility Scooter education Goal 4	Older people have access to skills assessment and practical training to use mobility scooters safely	We ran 28 one-on-one mobility scooter training sessions , with consistently good feedback from users. We promoted the training sessions through media, retail outlets and General Practitioners.

	Safe with Age Courses Goal 4	Provide free driver education courses and assessments for older drivers	We are working with the New Zealand Police and Road Safety Nelson Bays to provide Older Driver Refresher Courses for older drivers to promote safety, encourage self-assessment of driving skills and plan for when they retire from driving.
New Plymouth District Council and New Plymouth Positive Ageing Trust	Intergenerational Project Goal 8	Older and younger people engage with each other and celebrate intergenerational relationships	We formed a working party of young and older people to plan intergenerational events, and held intergenerational information technology workshops.
Read our Positive Ageing Strategy	Older people's consultation Goals 7, 8 & 10	Older people are actively involved in planning policies to promote positive ageing	We held meetings between the Positive Ageing Trust , the Mayor and Councillors, public forums and workshops to ensure older people's views were represented and the Council was well informed about positive ageing issues.
	Research on isolated and unsupported older people in rural areas Goals 5 & 7	Isolated and unsupported older people in rural areas are identified and steps are taken to improve their support networks	We assisted the Bishop's Action Foundation to identify isolated older people in rural areas and developed actions to improve older people's support networks.
	Seminar for Business Sector on Ageing Population and the Workplace Goal 9	The business sector is aware of the effect of the ageing population on the workforce and the value of older employees	The Ministry of Social Development, the Positive Ageing Trust and Taranaki Chamber of Commerce met to discuss employment for older people. The Chamber of Commerce is now represented on the Positive Ageing network. No seminar was held.

North Shore City Council Read our Positive Ageing Strategy	Leisure and community services Goals 2, 5 & 10	Promote healthy nutrition and healthy active lifestyles for older people in the community	We offer a wide range of fitness and exercise classes for older people and have upskilled staff to support their needs.
	Library services Goals 5 & 10	Older people can access library services and reading material of their choice	We implemented a free service for downloading audio books accessible to all users who have computers at home. A wide variety of fiction and non-fiction titles are available, and library patrons have responded positively to services.
	Positive Ageing Centre Goals 1–10	Older people have the use of Council's facilities and have their own centre for information, services and positive ageing activities	We provided community centres and halls to support older people's organisations to run positive ageing activities and events. We supported Age Concern North Shore to run the Positive Ageing Centre , which has a successful programme of positive ageing activities throughout the year.
	Positive Ageing Strategy and Action Plan Goals 1–10	Older people are actively involved in planning and promoting the Council's Positive Ageing Strategy	We revised our Positive Ageing Strategy 's goals following feedback from workshops facilitated by the positive ageing working group.
	Rates Rebate Scheme Goals 1 & 3	Older people have information on accessing housing assistance	We promoted the rates rebate scheme by sending a letter each year to the previous year's successful rates rebate applicants and included a brochure on how to apply in other general rates correspondence. Our Housing for Older People Service raised awareness of the scheme with owner occupiers.

	Safe housing for older people Goals 3 & 5	Older people have access to affordable and safe accommodation	In partnership with ACC and Auckland University of Technology we assessed older people's council housing units for fall hazards. We completed all recommended upgrades, including installation of handrails and paving work, and informed tenants about falls prevention.
Palmerston North City Council Read our Long-term Council Community Plan	Community housing upgrades Goals 3 & 5	Older people have affordable and accessible housing	We upgraded 11 older people's units with a total refit to best practice standards for improved insulation, thermal drapes and replaced hot water heaters.
	Walkways for older people Goals 2, 4 & 5	Older people have safe and accessible walking options to keep them healthy and active	We identified and upgraded recreational walkways that are most suitable and accessible for older people at Riverside Walkway, Fitzroy Bend, Ashhurst Domain bush tracks and installed steps in four areas where slopes were too steep.
Porirua City Council Read our Long-term Plan	Community park Goals 5, 8 & 10	Older people are consulted about recreational facilities in the city so that these meet their needs	We received older people's input and established a community park in Waitangirua that provides more recreational opportunities for older people in the community.
	Emergency Management Goals 3, 5 & 10	Older people and organisations working with older people are prepared for civil emergencies	We worked with three rest homes to have their emergency plans registered on Readynet . We are working with retirement villages and Neighbourhood Support groups to support the development of emergencies plans, and encourage them to register their plans on our Readynet database. This includes regular emergency management discussions with people in the community aged 50 to 70 years old. Statistical data indicate that household readiness has increased from 22% to 56%, which is indicative of our Council's interaction with the community.
	Library service Goals 6, 7 & 10	Older people have easy access to library services that meet their needs	We maintained current levels of spending for large print and audio book collections and our housebound borrower service. We made arrangements with rest home staff to give local rest homes access to library services and make deliveries to residents who have requested a housebound service.

	Rates Rebate Scheme Goals 1 & 5	Older people have information and assistance for the Rates Rebate Scheme	We promoted the Rates Rebate Scheme to older people that resulted in an increase in uptake of the scheme by older people by over 6 per cent.
	Transport management Goals 4, 5 & 10	Older people have easy access to public transport and have input on changes to transport services	We consulted older people on the draft Transport Strategy and we are commencing final consultation on the Transport Strategy. We worked with the Regional Council on revised bus routes so older people have easier access to public transport.
Rotorua District Council Read our Older Persons Policy	Housing and security Goals 3 & 5	Older people have a range of affordable, accessible and safe housing options	We are exploring sources of funding to complete the redevelopment of Rawhiti Flats pensioner housing units.
	Mobility and transport Goals 4 & 7	Older people have mobility and transport options for good access to services, facilities and activities	By having our Council represented at each of the Access Disability Group meetings held in the district, we are improving access to public places in the district by regularly addressing identified access issues for older people.
	Political Voice – older people’s policy development Goals 1–10	Older people are respected and encouraged to participate in all aspects of Council's business	We continue to consult older people through the six-weekly forums for older people in the community, giving them an opportunity to update Council on their activities and raise Council awareness of their needs and concerns.

South Taranaki District Council Read our Positive Ageing Strategy	Access to health services Goals 2, 4 & 7	Older people have improved access to specialist and health services	We conducted a survey in March 2009 that identified only a small number of matters where access to specialist and health services could be improved. We are working on a positive ageing survey in 2011 that will seek information from older people on access to outpatient services, to determine any further action.
	Empowerment of older people Goals 8, 9 & 10	Older people have the confidence and the capacity to develop and implement their own initiatives	<p>We recognised older people as valuable contributors to paid and unpaid work in the district by featuring older people's stories in the South Taranaki Star in June 2009, followed by six further stories featuring senior individuals who were employed and volunteering in a range of areas.</p> <p>We developed a Regional Skills Strategy that reflected the potential and skills of our ageing population over the next 10 years. Our Business Advisory Service encourages engagement of older staff and employers to assist with training and succession planning through flexible contracts and mentoring services. We held two well-attended expos for older people in February 2009 and May 2010 and received excellent feedback on the expos.</p>
	Healthy active lifestyles Goals 2 & 10	Older people have access to a range of opportunities for healthy and active lifestyles	We provide access to a number of physical activity programmes for older people by increasing and promoting the range of activities for older people in the Hawera Aquatic Centre such as an aqua aerobics class and the completion of a thermal pool that older people can use after their exercise programme. We constructed the HUB Sports and Fitness Centre that offers a range of activities suitable for older people.
	Long-term housing needs Goal 3	Older people have access to appropriate and affordable housing	We held meetings with key stakeholders and completed an audit of all South Taranaki providers of older people's accommodation. We deferred development of a Long Term Housing Strategy to 2011 to allow us to fully engage with Iwi and government stakeholders, and review our district's Pensioner Housing Policy in the Council's Ten Year Plan consultation.

Taranua District Council Read our Long-term Council Community Plan	Footpath crossings Goal 4	Older people have access to public places	We completed six sloped access crossing for people using mobility scooters and wheelchairs, exceeding our goal of four completed crossings.
	Housing for older people Goals 3 & 5	Older people have affordable and appropriate housing options so they feel safe and secure, and can remain in their own homes	We upgraded rental housing for older people, installing ramps, safety doors and safety fencing.
	Push Play classes Goal 2	Older people have opportunities to participate in activities for healthy lifestyles	Push Play and Tai Chi classes are continuing. Council has handed management of these to the instructors.
Tasman District Council Read the Nelson Tasman Positive Ageing Policy	Library services for older people Goals 5 & 10	Older people have improved access to library services	We introduced a Smart View tool in libraries to enable visually impaired older people to read better, established collections of talking books and a borrowing service for talking books from the national library. These have been very popular and to extend the service we are considering a national initiative to gain access to downloadable e-books.
	Nelson Tasman Positive Ageing forums Goals 1–10	Promote positive ageing and regularly consult older people on issues of interest	We give high priority to older people's issues through supporting the Positive Ageing Forum that continues to meet quarterly with good representation from organisations and individuals, and covers a range of topics.
	Age to Be Positive Ageing Expos Goal 10	Raise awareness about health and recreation services in the community for older people	We held <i>Age to Be Positive Ageing Expos</i> in 2008 and 2010 that encourage social participation. The expos were well attended and we provided free buses for the 2010 expo. Older people and participating community organisations were pleased with the outcome of the expos.

	Review of the Nelson Tasman Positive Ageing Policy Goals 1–10	Revise the Nelson Tasman Positive Ageing Policy to meet the needs of older people in the district	We are working with the Nelson City Council to review the Positive Ageing Policy and produced a positioning statement to update existing policy actions. Nelson City Council is developing a Social Wellbeing policy that will include actions that better respond to the needs of older people in the district.
Taupo District Council Read our Older Persons' Policy	Older Persons' Policy Goals 1–10	Revise the Older Persons' Policy in line with the Community Development Strategy	Our Community Development Strategy was not adopted. As a result, our Older Persons' Policy was not revised but is still active.
	Taupo Urban Area Housing Strategy Goals 2, 3 & 5	Older people have the housing they need to live safely in the community for as long as possible	We reviewed our pensioner housing to ensure it would continue to support pensioners living safely in the community.
Tauranga City Council Read our Elders' Strategy	Elders' Forum Goals 5 & 8	Older people are consulted about positive ageing in the community and have opportunities to contribute to council planning	We consult seniors in the community on local needs and projects that promote positive ageing through the monthly Elders' Forum meetings to discuss issues such as transport, community facilities and a one-stop-shop for older people.
	Elders' Strategy Goals 1 – 10	Improve older people's wellbeing through the Council's Elders' Strategy	We continue to implement the actions in our Elders' Strategy

Upper Hutt City Council Read our Long-term Council Community Plan	Community information sheets Goal 5	Older people have easy access to information about local services and activities	We developed community information sheets for older people in Upper Hutt that are available in public venues in the city and online. We will continue to expand the range of community information sheets in response to the needs of the community and we regularly review the quality, accessibility and value of current information sheets.
	Public transport open day Goals 4 & 5	Seniors feel safe and confident to use public transport	In March 2009 we held a Public Transport Open Day where we trialed accessible features on buses and trains with over 250 people representing the Seniors Action Forum, Hutt Valley Disability Advisory Group, Hut Valley Disabled Resources Trust and the Royal New Zealand Foundation for the Blind. This was a very successful day and other cities around the country have expressed interest in replicating this event.
	Seniors action forum Goals 5, 8 & 10	Encourage seniors and organisations representing them to be actively involved in planning for positive ageing	We regularly consulted with seniors and groups working with seniors through a number of public forums on a range of issues under the Safety, Health and Wellbeing model. These forums provided an opportunity for collaborative responses to local needs and networking.
	Seniors events Goals 2, 8 & 10	Seniors are valued, have leisure opportunities and feel connected and supported in their community	We celebrated a successful seniors month in October 2008. Some of the activities included exhibitions, walks, aquatic activities, Tai Chi, crafting, concert and discounts for seniors for the month from local retailers. We celebrated seniors week 5-11 October 2009 with activities like free movie vouchers, exhibition, competitions, free aquatic activities and library events.
	Survey on the needs of older people Goals 1-10	Older people in the city are consulted to identify local positive ageing issues to improve their wellbeing	In 2008, we conducted a survey for older people aged 65 years and older to identify positive ageing issues and provide an overview of the wellbeing of older people in our community. We used the survey findings to direct Council's work with and for seniors. Organisations working for seniors found the information useful. A full report of the survey and summaries is available online.

Waitakere City Council Read our Long-term Council Community Plan	Accessible pavements Goals 4 & 5	Main town centre locations are more accessible	We produced a set of strategic principles for urban design, including barrier-free ones for new urban centre developments in Hobsonville and Massey North.
	Disability Action Plan Goals 5, 6, 9 & 10	Older people and people with disabilities are valued and encouraged to be more active in the community	Our Disability Plan was adopted by the Council in July 2009 and we are working through the plan identifying our key priorities for action.
	Housing for Older People Goals 3 & 5	Older people have suitable and affordable housing	We improved the security, safety and design of our housing units for older people by renovating over 78 older people's units.
	Manawa Rawe Goals 2, 5 & 6	Kaumātua and kuia improve their strength and balance and have fewer falls at home	In partnership with Safe Waitakere, Sport Waitakere and the Auckland University of Technology, we ran and monitored the Manawa Rawe programme that aims to reduce falls among older Māori.
	Social Strategy for Waitakere City Council Goals 3 & 5	Older people have better access to public areas and their neighbourhoods	In our Social Strategy , that was adopted by the Council, lifetime design has been identified as a priority to ensure older people have better access to public areas and their neighbourhoods.
	Transport Strategy 2006–2016 Goals 4 & 7	Older people have access to public transport and feel safe to do so achieving desired social, economic, environmental and cultural benefits for communities	We established timetables in 80 per cent of urban bus stops and developed a 20-year programme for provision of new bus shelters. We updated our Transport Code of Practice to repair concrete areas and tactile strips at bus stops as part of town centre upgrades and when footpaths are replaced.

	Walking and Cycling Strategy Goals 2, 4, 5 & 10	Older people have safe walking and cycling options to keep them active	We continue to maintain and increase the number of cycling routes. Our project Twin Streams won the Living Streets Aotearoa Award for the best 2009 walking project.
Waitaki District Council Read our Long-term Council Community Plan	Community housing Goals 3 & 5	Older Council housing tenants have better support and access to housing services	We contracted Age Concern Waitaki (Oamaru) to conduct six-monthly home visits for our Council's housing tenants. This is working well and our housing tenants are very comfortable with the Age Concern visitor who has been able to help with personal support, which is outside the services provided by the Council.
	Positive Ageing forums Goals 6, 7 & 8	Older people in the district participate in forums and have opportunities to contribute to Council's business	We supported positive ageing forums in the region by having a Council representative at these meetings so that Council planning is influenced by older people's views.
	Rural research to promote positive ageing Goal 7	Expand the rural research project so that local councils throughout the country have a better understanding of rural older people's needs in their community	Due to resource constraints, this was not completed.
	Safe with Age Courses Goals 4 & 5	Provide free driver education courses and assessments for older drivers	A <i>Staying Safe</i> driver skills course was piloted and will be launched shortly.

Whanganui District Council Read our Positive Ageing Strategy	Access to information and services Goals 5 & 10	Older people have better access to information and services	In partnership with the Wanganui Regional PHO, we produced the Wanganui Age Concern directory <i>Navigate & Enjoy our Whanganui Region</i> that gives older people with limited mobility information they can use. We gathered and shared information with older people and their key stakeholders at the quarterly Council's Older People's Forum, by making information available through the Safety and Wellbeing reference group and trialling a free parking scheme for people aged 65+ for better transport access to services and shops for older people.
	Internet access for older people Goals 5, 8 & 10	Older people in pensioner housing have access to free broadband internet	We have provided access to free broadband internet services in pensioner housing. Training for using this service is provided in partnership with Computers in Homes
	Keeping active Goals 2, 5 & 10	Older people have more recreation and leisure opportunities	In partnership with Sport Whanganui, we funded the Rest Homes Games to promote leisure and recreational activities. We made walkways and recreational spaces safer and more accessible especially for older people with mobility scooters.
	Prevent social isolation among older people in the community Goals 5 & 10	Older people are connected with their families and communities	In partnership with Wanganui City College we conducted a survey of how well people knew their neighbours and we are updating the Council's Positive Ageing Strategy to include actions to address social isolation. Following the Loneliness and Social Isolation Report for the Whanganui DHB that identified housing issues, we are undertaking a review of older people's housing.
	Safe with Age courses Goals 4 & 5	Older drivers have practical training to drive safely	In partnership with Age Concern ran Safe With Age Education Driver Courses and undertook research on the use of Wanganui mobility scooters that identified the need for mobility scooter drivers to have safety lessons and tests on proficiency for mobility scooters.

Wellington City Council Read our Older Persons' Policy	Hindu burial plot at Makara Cemetery Goals 6 & 8	Assist the Hindu community to establish a dedicated Hindu burial plot	We worked with the Indian Hindu community to establish a Hindu burial plot at Makara Cemetery.
	Men's Shed to promote positive ageing for men Goals 2, 5 & 10	Establish a Men's Shed in Wellington city based on the successful Australian model	We established MenzShed Wellington that has been operating for over a year and has over 50 members. This gives men the opportunity to get together in their own space to talk, share skills and work on community projects such as repair furniture for Women's Refuge and mentor young men to learn new skills. See the MenzShed Wellington website
	Raising cultural awareness in rest homes Goal 6	Raise staff awareness of the importance of recognising the cultural diversity of people in residential care	We met with Capital and Coast DHB, rest homes, Elder Care providers and representatives from the Indian community to raise awareness of culturally sensitive needs and services of ethnic older people in residential care facilities. As a result of this, processes have been implemented in some rest homes in the region that respond to the needs of older people from other cultures particularly relating to religion, food and language.
Whangarei District Council Read our Positive Ageing Strategy	Housing for Older People Goals 3 & 5	Older people have suitable and affordable housing so they can continue to live in their communities	We upgraded and insulated pensioner housing ceilings, walls, hot water cylinders, doors and window frames, including kitchens and bathrooms providing easier access for older people.
	Positive Ageing Advisory Group Goals 1–10	Older people contribute to Council's policies for positive ageing	We regularly consulted older people through the Council's monthly Positive Ageing Advisory Group meetings and particularly focussed on issues related to networking and collaboration, participation and awareness of elder abuse in the community. A number of key agencies on the Positive Ageing Advisory Group work collaboratively to achieve the set goals and actions.

	<p>Whangarei Seniors Expo</p> <p>Goals 1-10</p>	<p>Older people access information and services that enable them to participate more fully in their community</p>	<p>We held a successful Seniors Expo in March 2010 and feedback from attendants and survey forms was very positive. We will continue to run the seniors expos two-yearly.</p> <p>We are reviewing the Councils' website following feedback and testing on the design and navigation of the website from representatives of our ageing and disability sectors.</p>
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