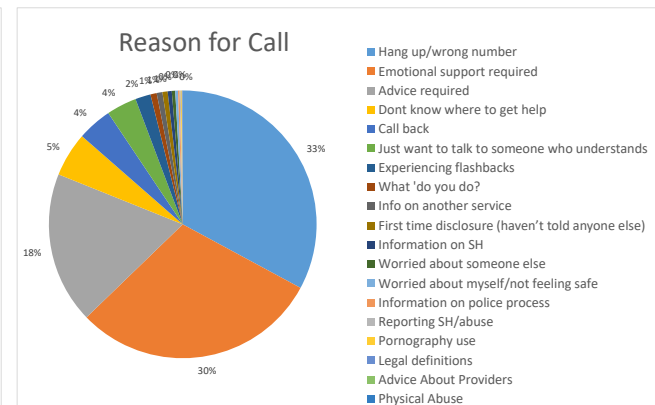
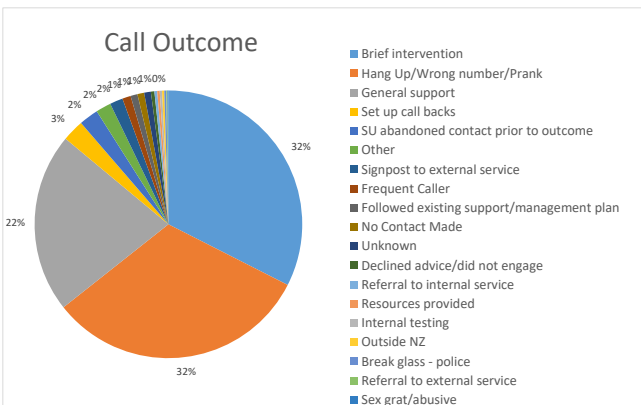
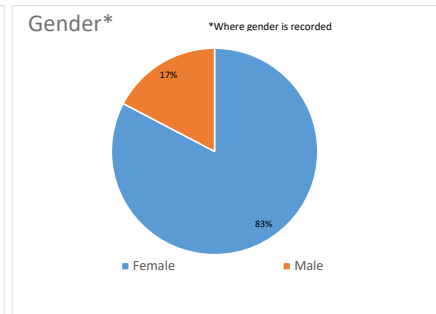
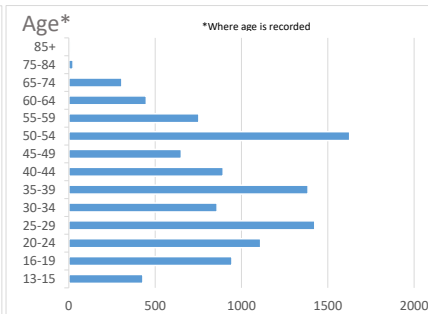
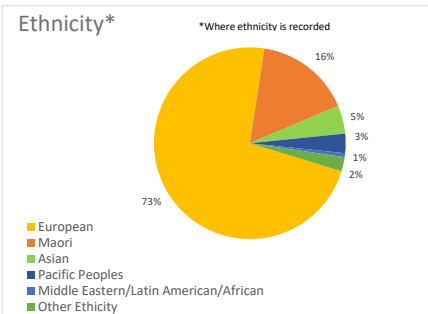
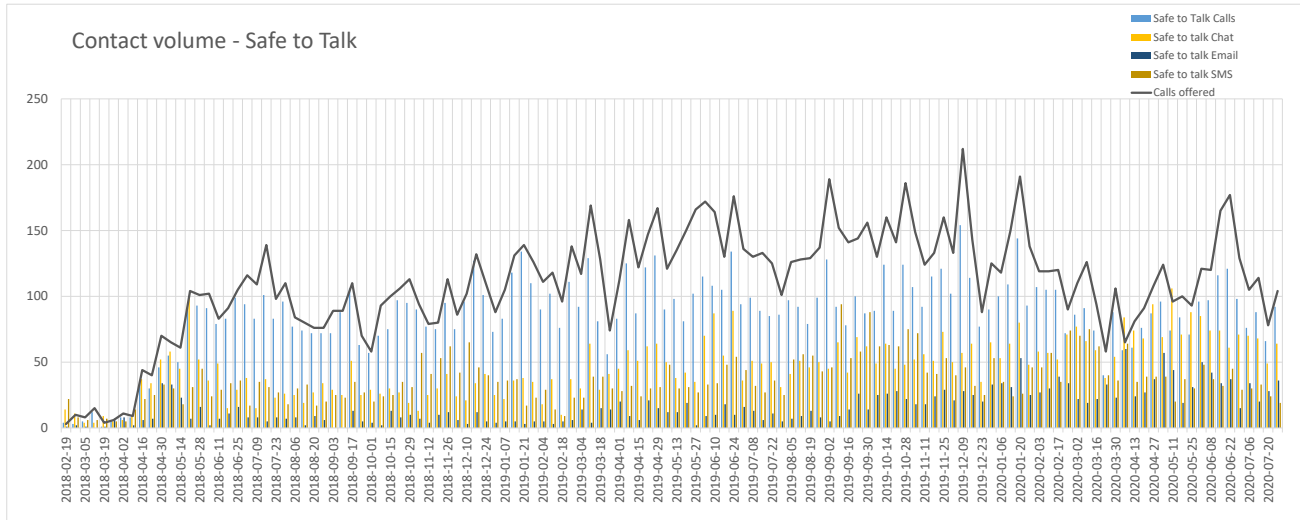


Total contacts

23,691

Total service users

12,576



Caller types	
Other	11858
Victim/survivor	9013
3rd Party Victim/survivor enquiry	1357
Service provider	301
3rd Party HSB enquiry	277
HSB Perpetrator	138
HSB Ideation	121

Highest % of calls by DHB	
Canterbury District Health Board	17%
Nelson Marlborough District Health Board	17%
Counties Manukau District Health Board	11%
Auckland District Health Board	9%
Waikato District Health Board	7%
Capital and Coast District Health Board	6%
Waitemata District Health Board	6%

Overall observations