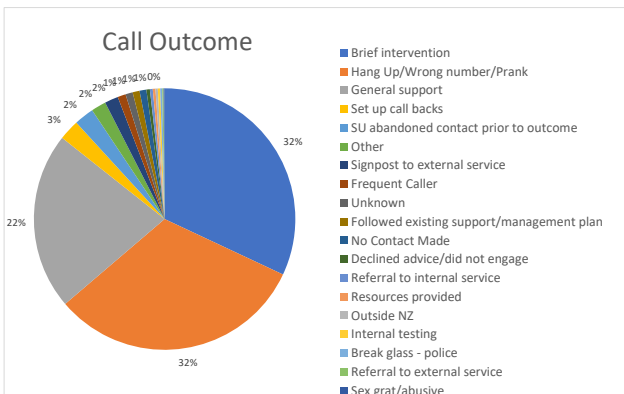
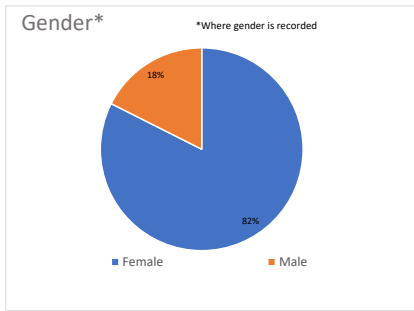
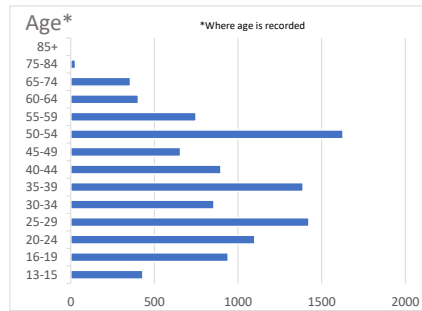
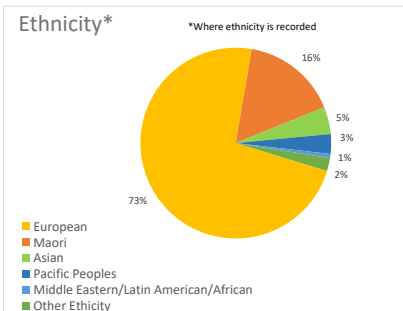
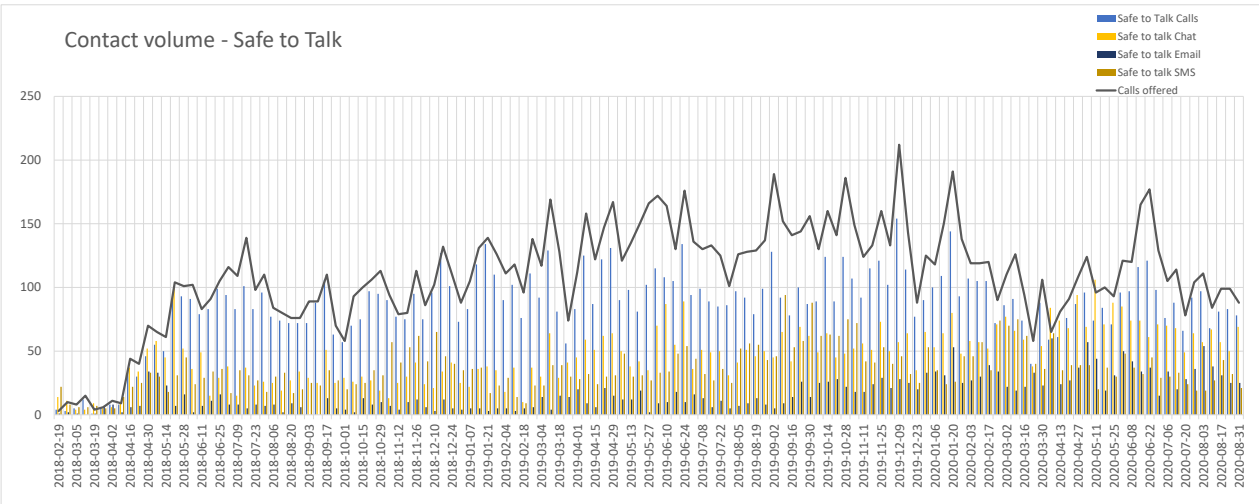


Total contacts

24,713

Total service users

13,120



Caller types	
Other	12301
Victim/survivor	9325
3rd Party Victim/survivor enquiry	1407
Service provider	308
3rd Party HSB enquiry	295
HSB Perpetrator	140
HSB Ideation	133

Highest % of calls by DHB	
Canterbury District Health Board	17%
Northland District Health Board	14%
Auckland District Health Board	10%
Counties Manukau District Health Board	10%
Waikato District Health Board	7%
Capital and Coast District Health Board	6%
Waitemata District Health Board	6%

Overall observations