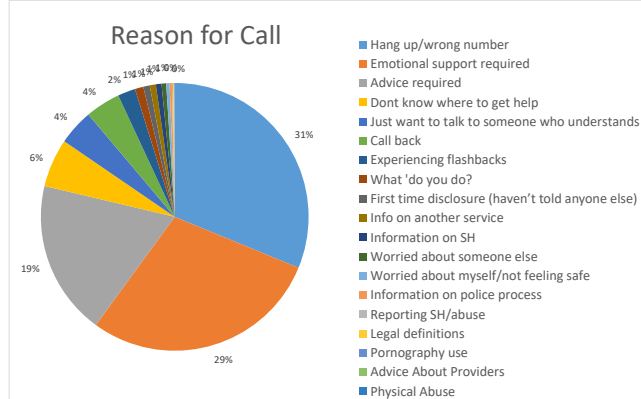
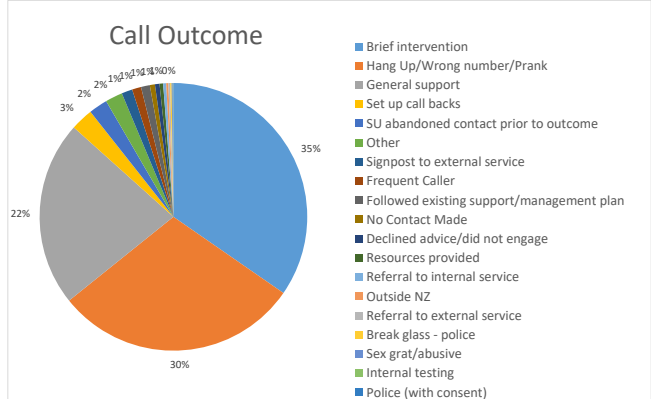
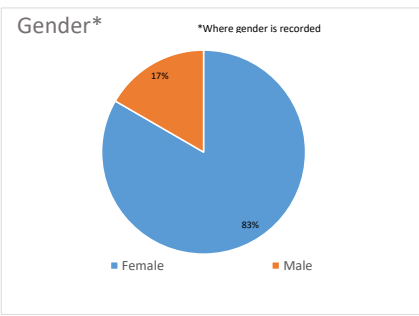
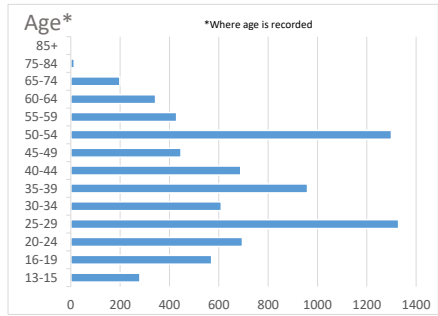
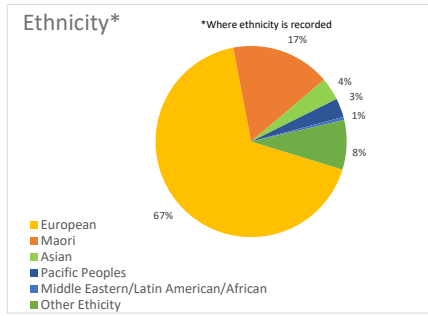
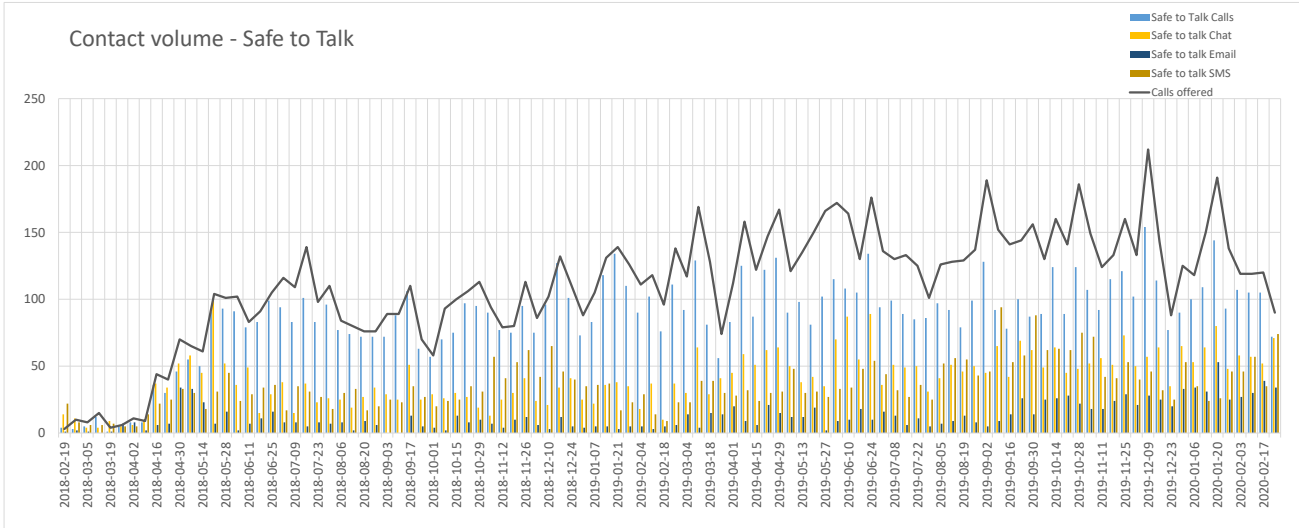


Total contacts

18693

Total service users

9,643



Caller types	
Other	7987
Victim/survivor	6662
3rd Party Victim/survivor enquiry	1017
Service provider	280
3rd Party HSB enquiry	227
HSB Perpetrator	80
HSB Ideation	69

Highest % of calls by DHB	
Canterbury District Health Board	24%
Auckland District Health Board	23%
Counties Manukau District Health Board	9%
Capital and Coast District Health Board	6%
Waikato District Health Board	6%
Southern District Health Board	5%
Waitemata District Health Board	4%

Overall observations