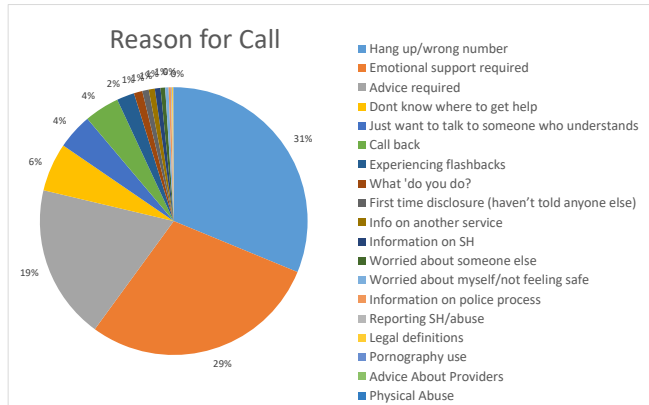
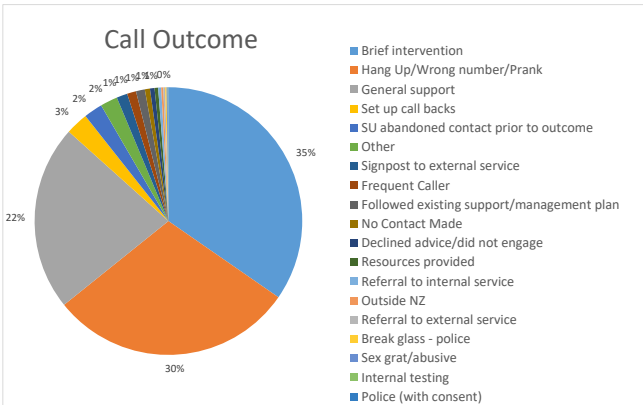
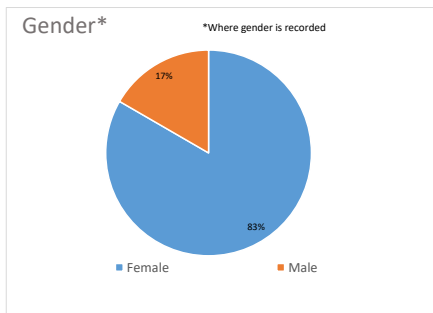
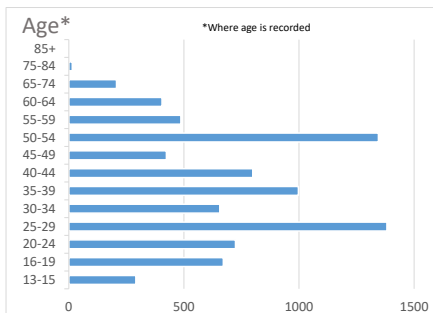
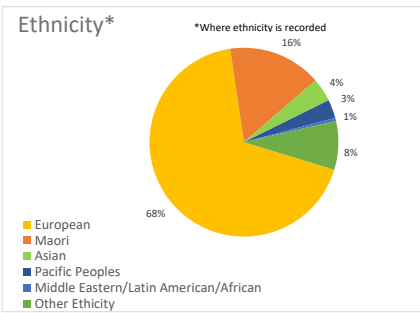
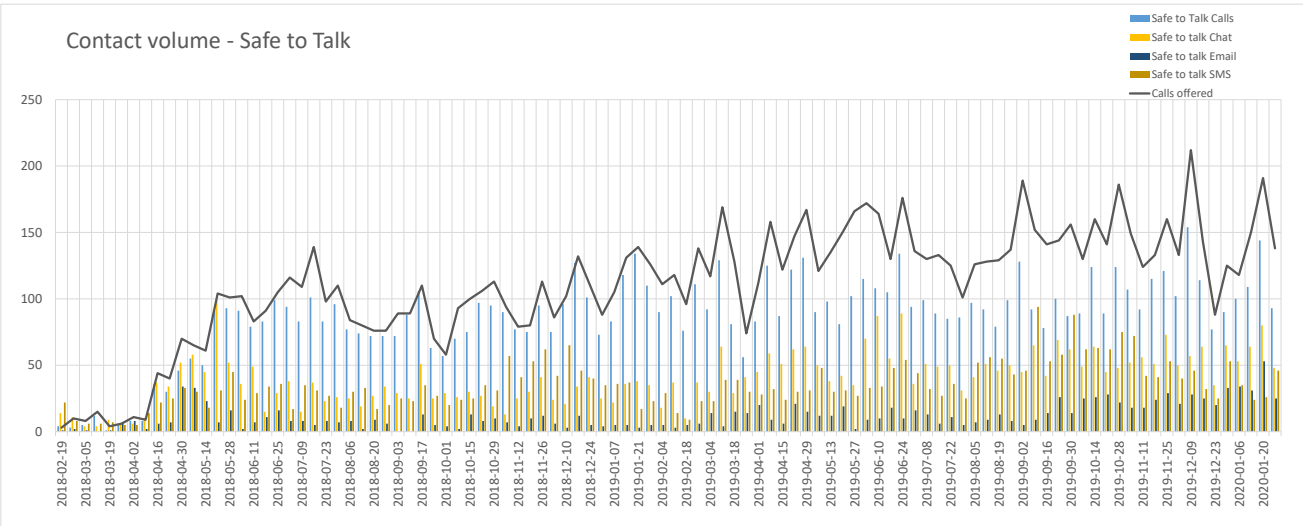


Total contacts

17,724

Total service users

9,031



#### Caller types

Other	7987
Victim/survivor	6662
3rd Party Victim/survivor enquiry	1017
Service provider	280
3rd Party HSB enquiry	227
HSB Perpetrator	80
HSB Ideation	69

#### Highest % of calls by DHB

Canterbury District Health Board	24%
Auckland District Health Board	24%
Counties Manukau District Health Board	9%
Capital and Coast District Health Board	6%
Waikato District Health Board	6%
Southern District Health Board	5%
Waitemata District Health Board	4%

Overall observations