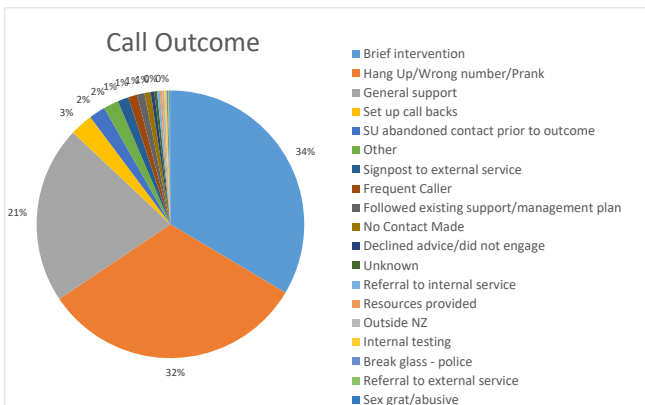
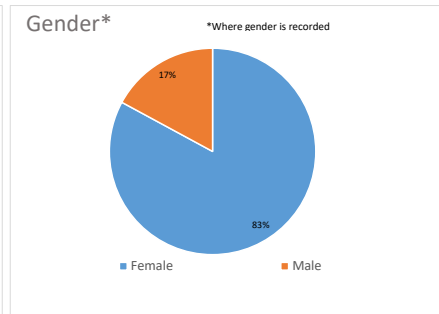
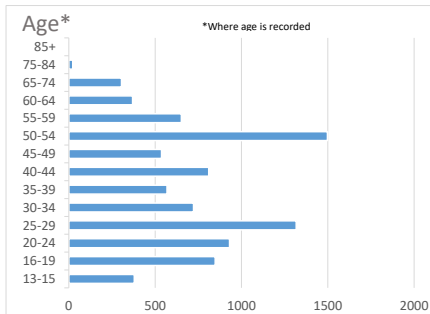
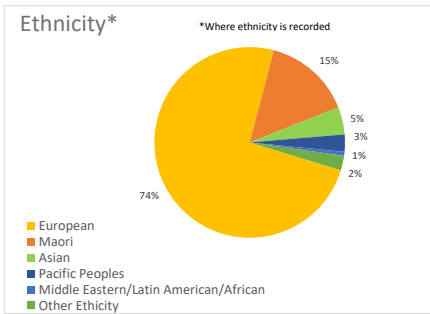
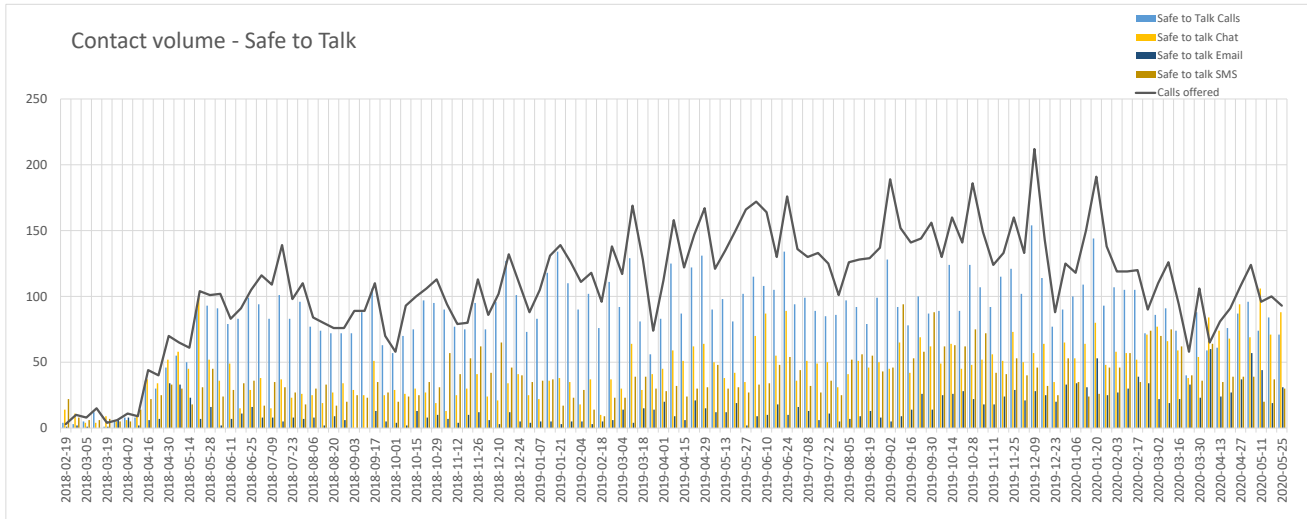


Total contacts

21,632

Total service users

11,363



Caller types	
Other	10962
Victim/survivor	8469
3rd Party Victim/survivor enquiry	1276
Service provider	288
3rd Party HSB enquiry	261
HSB Perpetrator	132
HSB Ideation	114

Highest % of calls by DHB	
Canterbury District Health Board	23%
Nelson Marlborough District Health Board	16%
Counties Manukau District Health Board	10%
Auckland District Health Board	9%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%
Waitemata District Health Board	5%

Overall observations