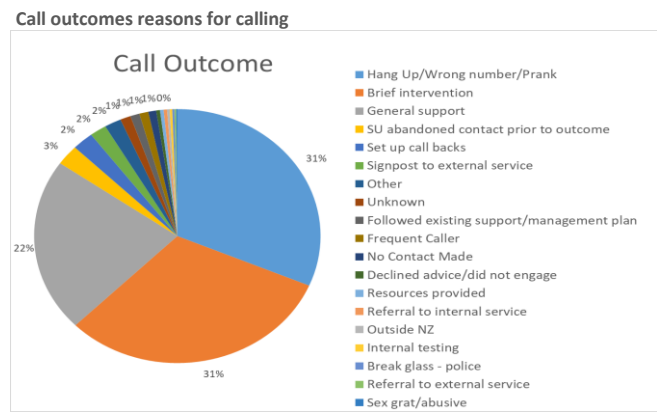
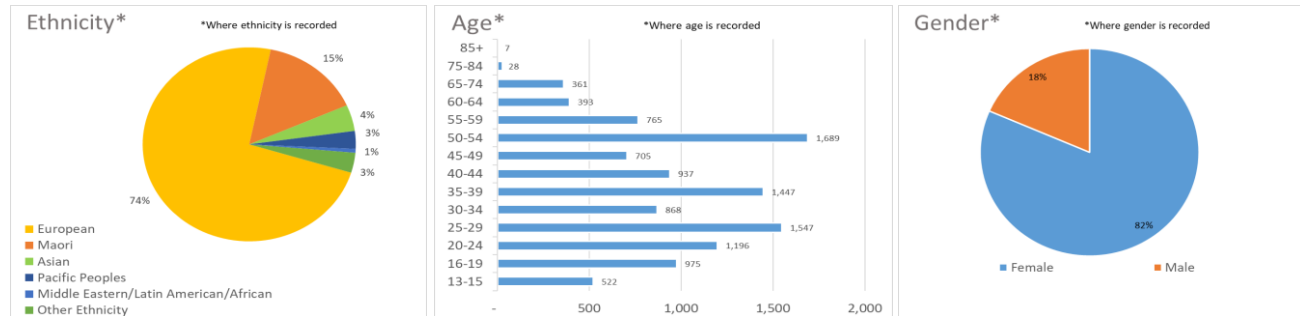
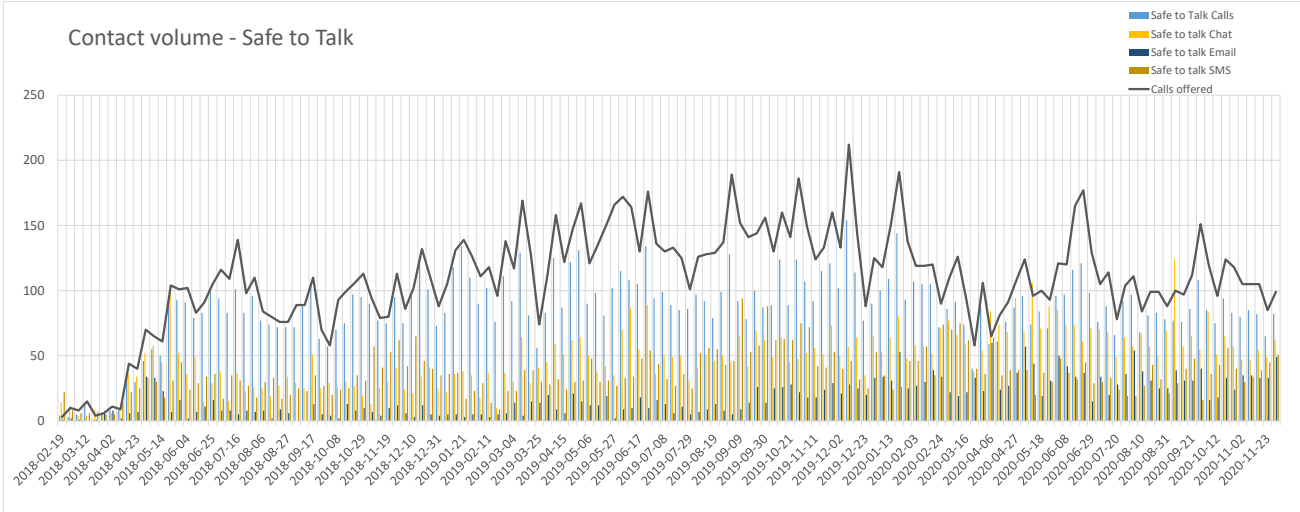


Total contacts

27,532

Total service users

14,832



Caller types	
Other	12,974
Victim/survivor	9,882
3rd Party Victim/survivor enquiry	1,503
Service provider	318
3rd Party HSB enquiry	313
HSB Ideation	152
HSB Perpetrator	144

Highest % of calls by DHB	
Canterbury District Health Board	26%
Northland District Health Board	12%
Auckland District Health Board	11%
Counties Manukau District Health Board	8%
Waitemata District Health Board	6%
Waikato District Health Board	6%
Capital and Coast District Health Board	6%

Overall observations