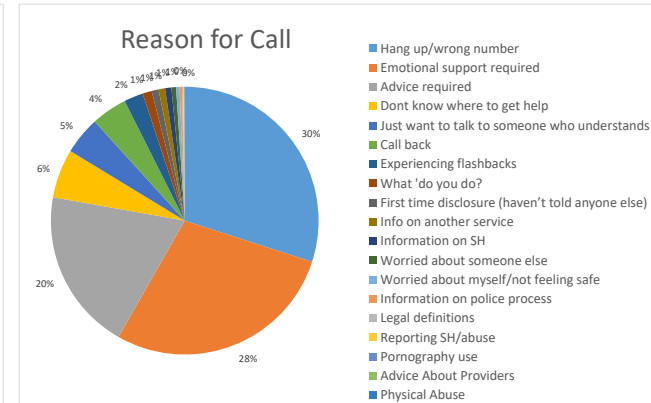
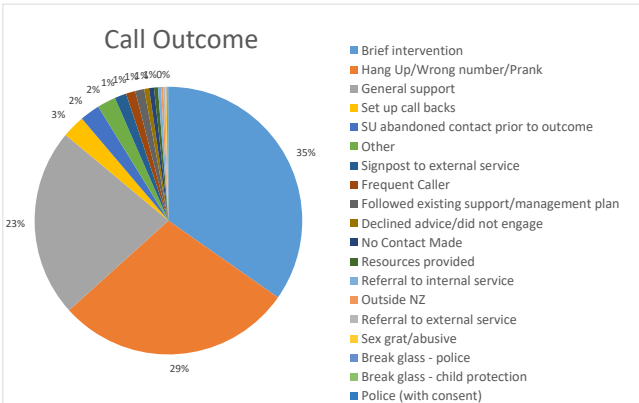
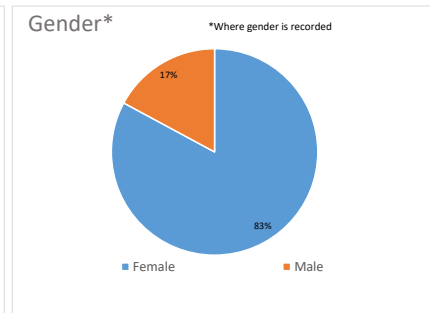
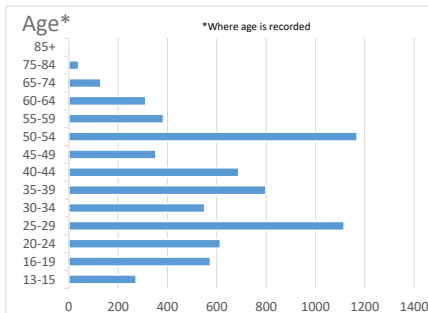
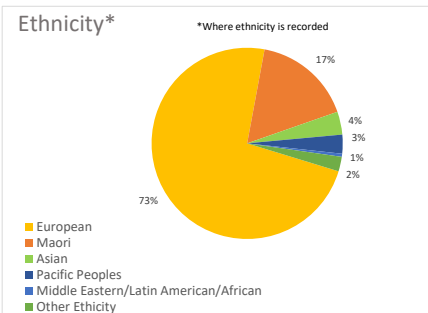
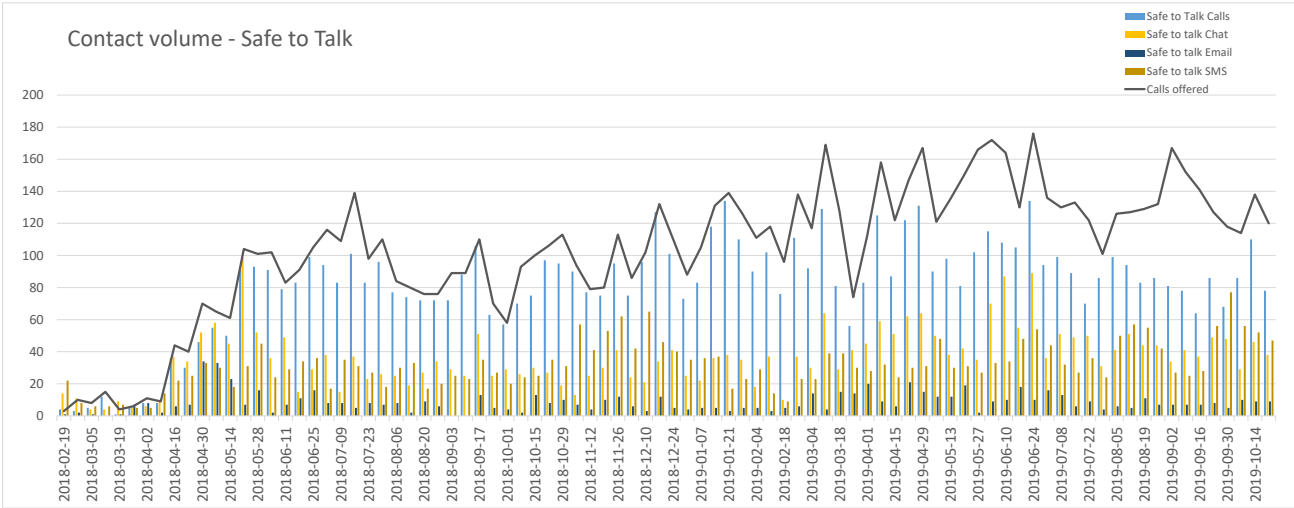


Total contacts

14,664

Total service users

7,396



Caller types	
Other	6975
Victim/survivor	5949
3rd Party Victim/survivor enquiry	886
Service provider	267
3rd Party HSB enquiry	210
HSB Perpetrator	72
HSB Ideation	63

Highest % of calls by DHB	
Auckland District Health Board	24%
Canterbury District Health Board	23%
Counties Manukau District Health Board	10%
Waikato District Health Board	7%
Capital and Coast District Health Board	6%
Southern District Health Board	5%
Waitemata District Health Board	4%

Overall observations